GEORGIA TELECOMMUNICATIONS TARIFF

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services within the State of Georgia by First Communications, LLC. This tariff is on file with the Georgia Public Service Commission, and copies may also be inspected, during normal business hours, at the following location: 3340 W. Market St., Akron, OH 44333.

Issued: December 19, 2006

Effective: December 26, 2006

CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS

Concurring Carriers - None

Connecting Carriers - None

Other Participating Carriers – None

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CHECK PAGE

The Pages of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

PAGE	REVISION	PAGE	REVISION
1	Original	28.1	Original*
2	Original	28.2	Original*
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* New or Revised Page

Issued: November 8, 2013

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Issued By: Mary Cegelski Manager of Regulatory Affairs First Communications, LLC 3340 W. Market Street Akron, OH 44333

Dogo

Interexchange Telecommunications Services

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TARIFF FORMAT

- A. Page Numbering: Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.
- B. Page Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Page 13 cancels 3rd Revised Page 13. Consult the Check Page for the sheets currently in effect.
- C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2. 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i).(1)
- D. Check Pages: When a tariff filing is made with the Commission, an updated Check Page accompanies the tariff filing. The Check Page lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Page is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Page to find out if a particular sheet is the most current on Commission file.

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) to signify change in regulation
- (D) to signify a deletion
- (I) to signify a rate increase
- (L) to signify material relocated in the tariff
- (N) to signify a new rate or regulation
- (R) to signify a rate reduction

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

- <u>10XXX or 101XXXX Access Code</u> The Access Code is the 10XXX or 101XXXX Access number.
- <u>Access Line</u> An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.
- <u>Authorization Code</u> A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.
- <u>Casual Calling</u> A dialing method that enables a Customer to reach the interexchange carrier of the Customer's choice even if the Customer is not a regular Customer of that carrier. The Customer utilizes a 10XXX or 101XXXX Access Code to make calls, and the Customer does not change its Primary Interexchange Carrier.
- <u>Commission</u> Used throughout this tariff to mean the Georgia Public Service Commission.
- <u>Customer</u> The person, firm, corporation or other legal entity which orders the services of the Company and is responsible for the payment of charges and for compliance with the Company's tariff regulations.
- <u>Company or First</u> Used throughout this tariff to mean First Communications, LLC.
- <u>Dedicated Access</u> The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.
- <u>DUC</u> DUC stands for Designated Underlying Carrier.
- LEC LEC stands for Local Exchange Carrier.

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- <u>Presubscribed Service</u> A service whereby the Customer can make long distance calls and the Customer must change its Primary Interexchange Carrier to the Company.
- <u>Resp. Org</u> Responsible Organization or entity identified by a Toll-Free service Customer that manages and administers records in the toll free number database and management system.
- <u>Switched Access</u> The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the company's point of presence.
- <u>Telecom Unit</u> A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Georgia.
- <u>Telecommunications</u> The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.
- <u>Underlying Carrier</u> The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.
- <u>U.S.F.</u> U.S.F. stands for Universal Service Fund.

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SECTION 2 - RULES AND REGULATIONS

2.1 <u>Undertaking of the Company</u>

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Georgia. Services are furnished subject to the availability of necessary facilities, equipment and/or billing arrangements with the DUC and/or LEC, and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. Necessary facilities and equipment may include, but are not limited to, facilities or equipment to be provided by the Company, connecting carriers, underlying carriers, owners and operators of transmission capacity leased to the Company or the LEC. The Company's services are provided on a statewide basis and are not intended to be limited geographically, however, all Switched Access services are only available in equal access areas. The selection of the DUC is made solely in the discretion of the Company. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Except for 101XXXX Access Service, Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.

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- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

2.2 <u>Use of Services</u>

- 2.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

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- 2.2.4 The Company's services are available for use twenty-four hours per day, seven days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 The Company's services may be denied for nonpayment of charges or for other violations of this tariff.
- 2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

2.3 <u>Liability of the Company</u>

- 2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.
- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.

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- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.
- 2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.
- 2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

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2.4 <u>Responsibilities of the Customer</u>

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company's equipment to be maintained within the range normally provided for the operation of microcomputers.

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- 2.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with the Company's facilities or services, that the signals emitted into the Company's network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to the Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.
- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.
- 2.4.8 The Customer must pay for the loss through theft of any the Company equipment installed at Customer's premises.
- 2.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

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2.5 <u>Cancellation or Interruption of Services</u>

- 2.5.1 Without incurring liability, upon five (5) working days' (defined as any day on which the company's business office is open and the U.S. Mail is delivered) written notice to the Customer, the Company may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:
 - 2.5.1.A For nonpayment of any sum due the Company for more than thirty (30) days after issuance of the bill for the amount due,
 - 2.5.1.B For violation of any of the provisions of this tariff,
 - 2.5.1.C For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company's services, or
 - 2.5.1.D By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.
- 2.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.

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- 2.5.3 Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.
- 2.5.4 The Customer may terminate service upon thirty (30) days written notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange to carrier, it shall continue to generate and be responsible for long distance usage.

2.6 <u>Credit Allowance</u>

- 2.6.1 Credit may be given for disputed calls, on a per call basis.
- 2.6.2 Credit shall not be issued for unavailability of long distance services.

2.7 <u>Restoration of Service</u>

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.8 <u>Deposit</u>

The Company does not require deposits.

2.9 Advance Payments

The Company does not require advance payments.

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2.10 Payment and Billing

- 2.10.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt.
- 2.10.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer.
- 2.10.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing within 30 days after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing within such 30 day period.
- 2.10.4 The Company may utilize direct billing and LEC billing. The selection of the billing option is made by the Company. With LEC billing, the Customer's charges for Service(s) are billed with the Customer's bill for local service. If LEC billing is utilized, the rules and regulations applying to rendering and payment of the bill and late charges are the same as covered in the applicable LEC tariff. The Company will make every effort to post any credit due to the Customer account(s) on the Customer's next LEC bill. However, based on the date of the resolution of a dispute and the date credits must be provided to the LEC, it may be two or more billing cycles before a credit will be issued. The Company's name and toll-free telephone number will appear on the Customer's bill.
- 2.10.5 Late payment charge will be the greater of \$5.95 or 1.5% of invoice.

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2.11 Collection Costs

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non-regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

2.12 <u>Taxes</u>

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein.

2.13 Returned Check Charge

A fee will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

2.14 <u>Reconnection Charge</u>

A reconnection fee of fifty dollars (\$50.00) per occurrence will be charged when service is reestablished for Customers which have been disconnected due to non-payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 <u>Computation of Charges</u>

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this tariff. For all calls, fractions of an increment are rounded up to the next whole increment. For example, a call with a one (1) minute increment lasting 35 seconds will be rounded to one (1) minute. Calls with charges that include a fraction of a cent .5 or greater will be rounded to the next highest cent. For example, a Customer making a call with a computed charge of \$1.434 will be charged \$1.43 and a Customer making a call with a computed charge of \$1.435 will be charged \$1.44.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to the V&H Coordinate table contained in AT&T's FCC Tariff No. 10 which in incorporated herein by reference.

Formula:

$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

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- 3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.
- 3.1.4 If the Customer uses a calling plan with a monthly recurring charge, that monthly charge is charged for every billing or calendar month in which a customer uses the service as defined by placing a call from a working telephone number.

3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

3340 W. Market St. Akron, OH 44333 1-800-274-1015

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All Customer complaints are subject to the jurisdiction of the Commission which may be contacted at the following address and telephone number:

> Georgia Public Service Commission 47 Trinity Avenue Atlanta, GA 30334-5701 800-282-5813

Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

If a Customer accumulates more than One Dollar of undisputed delinquent Company 800 Service charges, the Company Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

3.3 <u>Level of Service</u>

A Customer can expect end to end network availability of not less than 99% at all times for all services.

3.4 <u>Service Offerings</u>

3.4.1 Presubscribed 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digits". The customer is presubscribed to the Company's service.

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3.4.2 Casual Calling

This service permits Customers to originate calls via switched access lines, and to terminate intrastate calls via a 10XXX or 101XXXX Access Code. The Customer dials the Access Code followed by "1+ ten digits". This service is Non-Primary Interexchange Carrier Service. Non-Primary Interexchange Carrier Service is available to residences and businesses, except hospitals, payphones, hotels and in-mate only facilities, that demonstrate credit-worthiness.

3.4.3 Travel Cards

The Customer utilizes an 11 digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

3.4.4 Toll-Free Service

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

3.4.5 Directory Assistance

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published. Directory assistance is available to any Customer that has access to the directory assistance bureau of the DUC.

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3.4.6 Specialized Pricing Arrangements.

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a nondiscriminatory basis.

3.4.7 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.4.8 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission 30 days prior to the commencement of such offerings as required by Commission rules and regulations.

3.4.9 Prepaid Long Distance

Prepaid Long Distance Service permits Customer to purchase \$25 increments of long distance calling. Increments expire in 6 months. Domestic calls are billed in 30 second increments with a 60 second initial charge. International calls are billed in 60 second increments with a 60 second initial.

(N) | | | | | | (N)

Issued: January 4, 2007

Effective: January 11, 2007

SECTION 4 - MAXIMUM RATES

All calls in the 0 to 22 mile band will be treated as local calls and will not be subject to toll charges.

		(L)
4.1	Presubscribed 1+ Dialing	(T)
	\$0.25 per minute A monthly recurring charge of \$4.95 applies	(l) (l)
4.2	Reserved for Future Use	(T)
	* Moved and Grandfathered to Section 6 (page 29)	(L)
4.3	Toll Free Service	
	\$0.25 per minute	
	A \$10 per month per number service charge.	
	A one-time activation fee of \$10 applies.	
	A monthly recurring charge of \$4.95 applies	(N)
4.4	Directory Assistance	
	\$1.50 IntraLATA	
	\$1.50 InterLATA	

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Effective: April 12, 2012

Issued By: Joseph R. Morris President First Communications, LLC 3340 W. Market Street Akron, OH 44333

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4.5 <u>Rate Periods</u>

	Monday - Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		
5 p.m. to 11 p.m.*	Evening Rate Period		Evening Rate Period
11 p.m. to 8 a.m.*	Night/Weekend Rate Period	-	

* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded down to the lower cent.

4.6 Payphone Dial Around Surcharge

A dial around surcharge of \$1.25 per call will be added to any completed INTRAstate toll access code and subscriber Toll-Free 800/888 type calls placed from a public or semi-public payphone.

4.7 <u>Presubscribed Interexchange Carrier Charge</u>

A Presubscribed Interexchange Carrier Charge ("PICC") applies on a monthly basis to all Customer monthly bills at the prevailing rate.

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Issued By: Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market Street Akron, OH 44333 (I)

4.8 <u>Rates for Hearing or Speech Impaired Customers or Users of the Georgia</u> <u>Relay Center</u>

A properly medically certified hearing or speech impaired person who communicates via a Telecommunications Device for the Deaf (TDD) will receive, upon request, credit on charges for all toll messages placed between TDD's. The credit to be given on a subsequent bill for such calls between TDD's will be 25% of the billed charges.

A customer who uses the Georgia Relay Center, which permits hearing and speech impaired customers to use a TDD to exchange telephone messages with voice customers, will receive a 25% discount off the appropriate rate schedule.

4.9 <u>Compliance with Senate Bill 524</u>

The Company shall only originate and terminate calls in counties where countywide calling is` available as established by the GPSC in Docket No. 3921-U, pursuant to the enactment of Senate Bill 524 by the General Assembly of Georgia.

4.10 Prepaid Long Distance Services

	Pla	Plan A		Plan B	
	Local	Toll	Local	Toll	
	Access	Free	Access	Free	
	Number	Number	Number	Number	
Domestic Usage, per minute	\$0.159	\$0.219	\$0.219	\$0.269	
Installation	N/A	N/A	N/A	N/A	
Domestic Surcharge	\$0.25	\$0.25	N/A	N/A	
Canadian Surcharge	\$0.25	\$0.25	\$0.25	\$0.25	
Payphone Surcharge	\$1.25	\$1.25	\$1.25	\$1.25	
International Termination					
Surcharge	\$0.50	\$0.50	\$0.50	\$0.50	
International Origination					
Surcharge	\$0.50	\$0.50	\$0.50	\$0.50	

4.11 Reserved for Future Use

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(D)

Issued: January 8, 2010

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4.12 Environmental Impact Fee

This charge is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include but are not limited to paper invoicing, facilities management and network operations. This fee is waived with paperless invoicing.

Residential	\$5.00
Business	\$10.00

4.13 Regulatory Compliance Fee

Regulatory Compliance Fee will apply to all usage and MRC billed at the rate of 3.8573%.

4.14 Access Recovery Fee

Access Recovery Fee of \$1.86 will be assessed monthly to help defray the cost of connecting customer long distance calls to other carriers.

(N)

(N)

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Effective: April 12, 2012

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Interexchange Telec	ommunications Services
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SECTION 5 – GRANDFATHERED SERVICES

Grandfathered services are no longer available for new service.

- 5.1 Grandfathered Acceris Communications Services
 - 5.1.1 Grandfathered Cognigen Services- not available to new customers
 - 5.1.1.1 Long Distance Service Cogniphone One Plus Service

Mileage	Initial 60 Seconds	Additional 60 Seconds
0-22	\$0.00	\$0.00
22+	\$0.20	\$0.20

DAY/EVENING/NIGHT/WEEKEND

5.1.1.2 Calling Card Service

DAY/EVENING/NIGHT/WEEKEND

Mileage Initial 60 Seconds		Additional 60 Seconds
0-22	\$0.00	\$0.00
22+	\$0.15	\$0.15

(N)

Issued: January 4, 2007

Effective: January 11, 2007

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Interexchange Telecommunications Services

SECTION 5 – GRANDFATHERED SERVICES

5.1.1.3 Recurring Charges

Customers will incur the following monthly Recurring Charges:

	SWITCHED
	ACCESS
Per 800 Number	\$1.50
Monthly Recurring Charge Per T-1	\$300.00

5.1.1.4 Return Check Charges

A return check charge of \$10.00 will be assessed for checks returned for insufficient funds.

5.1.1.5 Payphone Use Service Charge

A Payphone Use Service Charge applies to each completed interLATA and intraLATA non-sent paid message made over a pay phone owned by a utility or Customer Owned Pay Telephone (COPT) Service. This includes calling card service, collect calls, calls billed to a third number, completed calls to Directory Assistance and Prepaid Card Service calls. This charge is collected on behalf of the pay phone owner. All Customers will pay the Company a per call service charge of \$1.25.

Issued: January 8, 2010

Effective: January 16, 2010

SECTION 5 – GRANDFATHERED SERVICES

5.2 Grandfathered Globalcom Inc. d/b/a First Communications Services

5.2.1 Direct Dial 1+ Service

Direct Dial 1+ Service allows Customers to make 1+ direct dialed calls from presubscribed switched or dedicated access lines. This service is available from equal access end offices only.

Direct Dial 1+ Switched Rates

The Company offers volume and term sensitive direct dial 1+ switched calling plans:

Rate Plan 1no revenue commitmentRate Plan 2monthly recurring usage charge commitment exceeds \$ 25Rate Plan 3monthly recurring usage charge commitment exceeds \$200Rate Plan 4monthly recurring usage charge commitment exceeds \$500

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

Term	<u>Plan 1</u>	<u> Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year or less	\$0.1400	\$ 0.1100	\$ 0.0800	\$ 0.0450
2 years	\$0.1400	\$ 0.1000	\$ 0.0700	\$ 0.0400
3 years	\$0.1300	\$ 0.0900	\$ 0.0600	\$ 0.0400
4 years	\$0.1200	\$ 0.0800	\$ 0.0500	\$ 0.0400

FC Commercial 2012

\$0.1790 per minute 6 seconds initial, minimum 18 seconds A monthly recurring charge of \$3.95 applies.

(N)

(N)

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5.2 Grandfathered Globalcom Inc. d/b/a First Communications Services (cont'd)

5.2.1 Direct Dial 1+ Service (cont'd)

Direct Dial 1+ Dedicated Rates

Dedicated Direct Dial Service allows Customers to make 1+ direct dialed calls. Customers access the service via dedicated or special access T-1 (1.544 Mpbs) lines. Service is available only where T-1 access is available. The Customer is responsible for payment charges associated with the dedicated T-1 circuit. Such charges are normally billed by and paid directly to the access provider (i.e. local exchange carrier). The Company offers volume and term sensitive direct dial 1+ dedicated calling plans:

Rate Plan 5monthly recurring usage charge commitment exceeds \$100Rate Plan 6monthly recurring usage charge commitment exceeds \$250Rate Plan 7monthly recurring usage charge commitment exceeds \$500Rate Plan 8monthly recurring usage charge commitment exceeds \$750

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

Term	<u> Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year or less	\$ 0.0850	\$ 0.0700	\$ 0.0500	\$ 0.0450
2 years	\$ 0.0800	\$ 0.0650	\$ 0.0450	\$ 0.0400
3 years	\$ 0.0750	\$ 0.0600	\$ 0.0400	\$ 0.0350
4 years	\$ 0.0700	\$ 0.0550	\$ 0.0300	\$ 0.0300

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5.2 Grandfathered Globalcom Inc. d/b/a First Communications Services (cont'd)

5.2.2 Inbound Toll Free (i.e. 800/888) Service

Inbound Toll Free Service provides an inbound toll free calling service to Globalcom Customers. The Globalcom Customer is billed for each toll free call, rather than the call originator. Calls terminate to the Globalcom toll free Customer via switched or dedicate access lines.

Inbound Toll Free Switched Rates

The Company offers volume and term sensitive inbound toll free switched calling plans:

Rate Plan 1no revenue commitmentRate Plan 2monthly recurring usage charge commitment exceeds \$ 25Rate Plan 3monthly recurring usage charge commitment exceeds \$200Rate Plan 4monthly recurring usage charge commitment exceeds \$500

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

Term	<u> Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year or less	\$ 0.1500	\$ 0.1100	\$ 0.0800	\$ 0.0450
2 years	\$ 0.1400	\$ 0.1000	\$ 0.0700	\$ 0.0400
3 years	\$ 0.1300	\$ 0.0900	\$ 0.0600	\$ 0.0400
4 years	\$ 0.1200	\$ 0.0800	\$ 0.0500	\$ 0.0400

FC Commercial 2012

Issued: November 8, 2013

\$0.1790 per minute6 seconds initial, minimum 18 secondsA monthly recurring charge of \$3.95 applies.A monthly charge per toll free number \$3.99.

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Issued By: Mary Cegelski Manager of Regulatory Affairs First Communications, LLC 3340 W. Market Street Akron, OH 44333 (N)

(N)

5.2 Grandfathered Globalcom Inc. d/b/a First Communications Services (cont'd)

5.2.2 Inbound Toll Free (i.e. 800/888) Service

Inbound Toll Free Dedicated Rates

Callers terminate calls via dedicated or special access T-1 (1.544 Mpbs) lines. Service is available only where T-1 access is available. The Customer is responsible for payment charges associated with the dedicated T-1 circuit. Such charges are normally billed by and paid directly to the access provider (i.e. local exchange carrier). The Company offers volume and term sensitive toll free dedicated calling plans:

Rate Plan 5monthly recurring usage charge commitment exceeds \$100Rate Plan 6monthly recurring usage charge commitment exceeds \$250Rate Plan 7monthly recurring usage charge commitment exceeds \$500Rate Plan 8monthly recurring usage charge commitment exceeds \$750

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

Term	<u> Plan 1</u>	<u> Plan 2</u>	Plan 3	<u>Plan 4</u>
1 year or less	\$ 0.0850	\$ 0.0700	\$ 0.0500	\$ 0.0450
2 years	\$ 0.0800	\$ 0.0650	\$ 0.0450	\$ 0.0400
3 years	\$ 0.0750	\$ 0.0600	\$ 0.0400	\$ 0.0350
4 years	\$ 0.0700	\$ 0.0550	\$ 0.0300	\$ 0.0300

(N)

(N)

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(N)

(N)

Interexchange Telecommunications Services

5.2 Grandfathered Globalcom Inc. d/b/a First Communications Services (cont'd)

5.2.3 Travel Card

Globalcom's Travel Card provide telecommunications services and optional enhanced service to customers while traveling away from the office or home. Customers must dial a Toll-Free (i.e. 800/888) access number followed by their authorization code to make a call or use the service. A monthly credit limit will be assigned to each card for fraud protection. Customers have the option of raising or lowering the limit amount to best suit their calling practices.

Travel Card Rates

For billing purposes, calls are rounded up to the nearest eighteen (18) second increments after the initial minimum period of thirty (30) seconds.

Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rate:

Rate Plans 1-2	\$ 0.25
Rate Plans 3-4	\$ 0.20
Rate Plans 5-8	\$ 0.15

5.2.4 Directory Assistance

Up to two requests may be made on each call to Directory Assistance. A Directory Assistance charge per call applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call:

InterLATA	\$1.49
IntraLATA	\$0.85

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5.2 Grandfathered Globalcom Inc. d/b/a First Communications Services (cont'd)

5.2.5 Environmental Impact Fee

This charge is applied to Globalcom accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include but are not limited to paper invoicing, facilities management and network operations. This fee is waived with paperless invoicing.

Residential	\$5.00
Business	\$10.00

5.2.6 Return Check Charge

Charge \$25.00

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(N)

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers			(N)	
6.1	Casual Calling	(T)		
	\$0.25 per minute A monthly recurring charge of \$4.95 applies	(I) (I)		
6.2	Travel Cards			
	\$.35 per minute A monthly recurring charge of \$4.95 applies	(I)		

* Moved from Section 4 (page 24)

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