TARIFF APPLICABLE TO INTEREXCHANGE SERVICES WITHIN THE STATE OF MINNESOTA PROVIDED BY FIRST COMMUNICATIONS, LLC

Issued: January 19, 2007 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333

TITLE SHEET MINNESOTA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by First Communications, LLC ("First"), with principal offices at 3340 W. Market St., Akron, OH 44333. This tariff applies for services furnished within the State of Minnesota. This tariff is on file with the Minnesota Department of Commerce, and copies may be inspected, during normal business hours, at the company's principal place of business.

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333

CONCURRING, CONNECTING OR

OTHER PARTICIPATING CARRIERS

- 1. Concurring Carriers None
- 2. Connecting Carriers None
- 3. Other Participating Carriers None

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333

CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet (s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	REVISION	<u>SHEET</u>	REVISION	<u>SHEET</u>	REVISION
1	Original	31	2 nd Revised	54	1 st Revised
	Original	32	2 nd Revised	54.1	1 st Revised
2 3	Original	33	2 nd Revised	54.2	1 st Revised
4	7 th Revised*	34	2 nd Revised	54.3	1 st Revised
4.1	1 st Revised*	35	2 nd Revised	54.4	1 st Revised
5	5 th Revised*	36	1 st Revise	54.5	1 st Revised
5.1	Original*	37	1 st Revised	54.6	1 st Revised
6	Original	38	1 st Revised	54.7	1 st Revised
6 7	Original	39	1 st Revised	55	1 st Revised
8	Original	40	2 nd Revised	56	1 st Revised
9	Original	41	1 st Revised	57	1 st Revised
10	Original	42	1 st Revised	58	1 st Revised
11	Original	42.1	1 st Revised	59	2 nd Revised
12	Original	42.2	1 st Revised	60	1 st Revised
13	Original	42.3	1 st Revised	61	1 st Revised
14	Original	42.4	1 st Revised	61.1	1 st Revised
15	Original	42.5	1 st Revised	61.2	1 st Revised
16	Original	42.6	1 st Revised	61.3	1 st Revised
17	Original	42.7	1 st Revised	61.4	1 st Revised
18	Original	43	1 st Revised	61.5	1 st Revised
19	Original	44	1 st Revised	61.6	1 st Revised
20	Original	45	1 st Revised	61.7	1 st Revised
21	Original	46	2 nd Revised	62	4 th Revised
22	1 st Revised	47	1 st Revised	63	1 st Revised
23	Original	48	1 st Revised	64	1 st Revised
24	Original	49	1 st Revised	64.1	Original*
25	Original	50	1 st Revised	64.2	Original*
26	Original	51	1 st Revised	64.3	Original*
27	1 st Revised	52	2 nd Revised	64.4	Original*
28	1 st Revised	53	1 st Revised	64.5	Original*
29	2 nd Revised			64.6	Original*
30	1 st Revised				-

* New or Revised Sheet

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Mary Cegelski Manager of Regulatory Affairs First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: November 5, 2013

SHEET 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93	REVISION 1 st Revised 1 st Revised 1 st Revised 1 st Revised 1 st Revised 0riginal 0	<u>SHEET</u> 95 96 97 98 99 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114 115 116 117	REVISION Original	<u>SHEET</u>	REVISION
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TARIFF FORMAT

A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.

B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.

C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a) I.(i) 2.1.1.A.1.(a).I.(i).(1)

D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D Delete or Discontinue
- I Change Resulting In An Increase to A Customer's Bill
- M Moved from Another Tariff Location
- N New
- R Change Resulting In A Reduction to A Customer's Bill
- T Change in Text or Regulation But No Change In Rate or Charge

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

<u>10XXX or 101XXXX Access Code</u> – The Access Code is the 10XXX or 101XXXX Access number.

<u>Access Line</u> – An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.

<u>Authorization Code</u> – A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

<u>Casual Calling</u> – A dialing method that enables a Customer to reach the interexchange carrier of the Customer's choice even if the Customer is not a regular Customer of that carrier. The Customer utilizes a 10XXX or 101XXXX Access Code to make calls, and the Customer does not change its Primary Interexchange Carrier.

<u>Commission</u> – Used throughout this tariff to mean the Minnesota Department of Commerce.

<u>Customer</u> – The person, firm, corporation or other legal entity which orders the services of the Company and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

<u>Company or First</u> – Used throughout this tariff to mean First Communications, LLC.

<u>Dedicated Access</u> – The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.

<u>DUC</u> – DUC stands for Designated Underlying Carrier.

<u>LEC</u> – LEC stands for Local Exchange Carrier.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

<u>Presubscribed Service</u> – A service whereby the Customer can make long distance calls and the Customer must change its Primary Interexchange Carrier to the Company.

<u>Resp. Org</u>. – Responsible Organization or entity identified by Toll-Free service Customer that manages and administers records in the toll-free number database and management system.

<u>Switched Access</u> – The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.

<u>Telecom Unit</u> – A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Minnesota.

<u>Telecommunications</u> – The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.

<u>Underlying Carrier</u> – The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

<u>U.S.F.</u> – U.S.F. stands for Universal Service Fund.

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SECTION 2 – RULES AND REGULATIONS

2.1 <u>Undertaking of the Company</u>

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Minnesota. Services are furnished subject to the availability of necessary facilities, equipment and/or billing arrangements with the DUC and/or LEC, and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. Necessary facilities and equipment may include, but are not limited to, facilities or equipment to be provided by the Company, connecting carriers, underlying carriers, owners and operators of transmission capacity leased to the Company or the LEC. The Company's services are provided on a statewide basis and are not intended to be limited geographically, however, all Switched Access services are only available in equal access areas. The selection of the DUC is made solely in the discretion of the Company. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Except for 101XXXX Access Service, Customers interested in the Company's services shall file a service application with the Company, which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers prior to accepting the service order. The service application shall not in itself obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333

SECTION 2 – RULES AND REGULATIONS (cont'd)

- 2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

2.2 <u>Use of Services</u>

- 2.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

SECTION 2 – RULES AND REGULATIONS (cont'd)

- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company's services are available for use 24 hours per day, seven days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.7 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

2.3 Liability of the Company

- 2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government.
- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.

SECTION 2 - RULES AND REGULATIONS (cont'd)

- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.
- 2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.

SECTION 2 – RULES AND REGULATIONS (cont'd)

- 2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
- 2.3.8 It is understood and agreed that this tariff embodies the full understanding and agreement between the Company and the Customer regarding the services provided hereunder. No representation or understanding contrary to the provisions and rates of this tariff shall apply. The company, its officers, directors, employees, shareholders, and their respective heirs and assigns, are specifically excused and indemnified, saved and held harmless, by each Customer taking services under this tariff for any claim of misrepresentation, or errors or omissions made by sales representatives or sales agents.

2.4 <u>Responsibilities of the Customer</u>

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities, which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.

SECTION 2 - RULES AND REGULATIONS (cont'd)

- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company's equipment to be maintained within the range normally provided for the operation of microcomputers.

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SECTION 2 – RULES AND REGULATIONS (cont'd)

- 2.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with the Company's facilities or services, that the signals emitted into the Company's network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff. and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to the Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.
- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.
- 2.4.8 The Customer must pay for the loss through theft of any the Company equipment installed at Customer's premises.

SECTION 2 - RULES AND REGULATIONS (cont'd)

- 2.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

2.5 <u>Cancellation or Interruption of Services</u>

- 2.5.1 The Company may discontinue service to a Customer under the following conditions after giving Customer five (5) days' (excluding Sundays and legal holidays) notice:
 - 2.5.1.A For failure of the Customer to pay a bill for service when due;
 - 2.5.1.B For failure of Customer to meet Company's deposit and credit requirements;
 - 2.5.1.C For failure of the Customer to make proper application for service;
 - 2.5.1.D For Customer's violation of any of the Company's rules on file with the Commission;
 - 2.5.1.E For failure of the Customer to provide the Company reasonable access to its equipment and property;
 - 2.5.1.F For Customer's breach of the contact for service between Company and Customer;

SECTION 2 – RULES AND REGULATIONS (cont'd)

- 2.5.1.G For a failure of the Customer to furnish service, equipment, and/or rights-of-way necessary to serve said Customer as shall have been specified by the Company as a condition of obtaining service; or
- 2.5.1.H When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.
- 2.5.2 The Company may discontinue service to a Customer without notice under the following conditions: (i) in the event of tampering with the Company's equipment; (ii) in the event of a condition determined to be hazardous to the Customer, to other customers of the Company, to the Company's equipment, the public, or to employees of the Company; or (iii) in the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- 2.5.3 Service will not be disconnected on any Friday, Saturday, Sunday or legal holiday, or any time when the Company's business offices are not open to the public, except where an emergency exists.
- 2.5.4 Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

SECTION 2 – RULES AND REGULATIONS (cont'd)

2.6 <u>Credit Allowance</u>

2.6.1 Credit may be given for disputed calls, on a per call basis.

2.6.2 Credit shall not be issued for unavailability of long distance services.

2.7 <u>Restoration of Service</u>

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.8 Deposit

The Company does not require deposits to commence service.

2.9 Advance Payments

At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's estimated service and/or installation charges which may be applicable, in addition to such special construction and installation charges as are to be borne by applicant. The amount of the advance payment is credited to the customer's account on the first bill rendered. Federal, State or Municipal governmental agencies may not be required to make advance payments.

SECTION 2 - RULES AND REGULATIONS (cont'd)

2.10 Payment and Billing

- 2.10.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt. Interest at the rate of 1.5% per billing cycle, or the amount otherwise authorized by law, whichever is lower, will accrue upon any unpaid amount commencing 30 days after rendition of bills.
- 2.10.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer.
- 2.10.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company.
- 2.10.4 The Company may utilize direct billing and LEC billing. The selection of the billing option is made by the Company. With LEC billing, the Customer's charges for Service(s) are billed with the Customer's bill for local service. If LEC billing is utilized, the rules and regulations applying to rendering and payment of the bill and late charges are the same as covered in the applicable LEC tariff. The Company will make every effort to post any credit due to the Customer account(s) on the Customer's next LEC bill. However, based on the date of the resolution of a dispute and the date credits must be provided to the LEC, it may be two or more billing cycles before a credit will be issued. The Company's name and toll-free telephone number will appear on the Customer's bill.

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SECTION 2 - RULES AND REGULATIONS (cont'd)

2.10.5 If the Customer chooses to pay by credit card, the Customer agrees to the rules governing that payment option, including applicable limits on the amount of Service that may be used before making a payment. No additional notice or consent is required before the Company invoices your credit card or debits the account for all amounts due to the Company. Customer will be notified of any limits that are imposed. If such limits are imposed, Customer may be required to pay for Service with a valid major credit card. The Company may stop offering this option at any time upon notice to the Customer. The Company reserves the right to authorize a credit card payment before the end of the billing cycle if the customer shows unusual use of service, including, without limitation, excessive use of service, abnormal calling patterns or high international termination.

2.11 <u>Collection Costs</u>

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

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SECTION 2 – RULES AND REGULATIONS (cont'd)

2.12 <u>Taxes</u>

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein.

2.13 Late Charge

A late fee of 1.5% or \$5.95 monthly, whichever is greater, will be charged on any past due balances.

2.14 <u>Returned Check Charge</u>

A fee of \$20.00 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

2.15 <u>Reconnection Charge</u>

A reconnection fee of \$50.00 per occurrence will be charged when service is (I) reestablished for Customers, which have been disconnected due to nonpayment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

SECTION 3 – DESCRIPTION OF SERVICE

3.1 <u>Computation of Charges</u>

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and/or time of day of the call. The variable measured charge is specified as a rate per minute, which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this tariff. For all calls, fractions of an increment are rounded up to the next whole increment. For example, a call with a one (1) minute increment lasting 35 seconds will be rounded to one (1) minute. Calls with charges that include a fraction of a cent .5 or greater will be rounded to the next highest cent. For example, a Customer making a call with a computed charge of \$1.434 will be charged \$1.43 will be charged \$1.435 will be charged \$1.44.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

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SECTION 3 – DESCRIPTION OF SERVICE (cont'd)

- 3.1.3 Timing begins when the called station is answered and two-way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.
- 3.1.4 If the Customer uses a calling plan with a monthly recurring charge, that monthly charge is charged for every billing or calendar month in which a customer uses the service as defined by placing a call from a working telephone number.

3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

3340 W. Market St. Akron, OH 44333 1-800-274-1015

Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

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SECTION 3 - DESCRIPTION OF SERVICE (cont'd)

If after investigation and review by the Company, a disagreement remains as to the disputed amount, the Customer may file an appropriate complaint with:

MINNESOTA PUBLIC UTILITIES COMMISSION Minnesota Public Utilities Commission Consumer Affairs Office 121 7th Place E Suite 350 St Paul MN 55101-2147 Metro: 651-296-0406 Non-Metro: 1-800-657-3782 Fax: 651-297-7073 Email: consumer.puc@state.mn.us Web: www.puc.state.mn.us

The Company reserves the right to suspend or cancel without advance written notice and without any liability whatsoever, the provision of Toll-Free Service to any Toll-Free Service customer if the Company determines in its sole discretion that the customer is using the Toll-Free Service to make or permit any telephone facility under such customer's control to be used for any purpose or activity including, calling card platforms, prepaid calling card platforms, any obscene, indecent or harassing purpose or activity, prohibited by Section 223 of the Communications Act of 1934, as amended. (calling card platform, debit card platform)

3.3 Level of Service

A Customer can expect end to end network availability of not less than 99% at all times for all services.

SECTION 3 – DESCRIPTION OF SERVICE (cont'd)

3.4 <u>Service Offerings</u>

3.4.1 Presubscribed 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digits". The customer is presubscribed to the Company's service.

3.4.2 Casual Calling

This service permits Customers to originate calls via switched access lines, and to terminate intrastate calls via a 10XXX or 101XXXX Access Code. The Customer dials the Access Code followed by "1+ ten digits". This service is Non Primary Interexchange Carrier Service. Non Primary Interexchange Carrier Service is available to residences and businesses, except hospitals, payphones, hotels and inmate only facilities that demonstrate credit worthiness.

3.4.3 Travel Cards

The Customer utilizes an 11-digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten-digit number of the called party.

3.4.4 Toll-Free Service

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

SECTION 3 – DESCRIPTION OF SERVICE (cont'd)

3.4.5 Directory Assistance.

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published. Directory assistance is available to any Customer that has access to the directory assistance bureau of the DUC.

3.4.6 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.4.7 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

3.4.8 Prepaid Long Distance Service

Prepaid Long Distance Service permits Customer to purchase \$25 increments of long distance calling. Increments expire in 6 months. Domestic calls are billed in 30 second increments with a 60 second initial charge. International calls are billed in 60 second increments with a 60 second initial.

Issued: January 19, 2007 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333

SECTION 4 – RATES

4.1 Presubscribed 1+ Dialing – COMMERCIAL

FC Commercial 2012 \$0.2190 per minute 6 seconds initial, minimum 18 seconds A monthly recurring charge of \$3.95 applies (N) (N)

* Moved and Grandfathered to Section 6 (pages 65-117)

(M)

(T)

Effective: April 12, 2012

Issued: March 22, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/263208.1

SECTION 4 – RATES (cont'd)

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* Moved and Grandfathered to Section 6 (pages 65-117)

(M)

I Issued: March 22, 2012 Issued by:

Joseph R. Morris President 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(T)

SECTION 4 - RATES (cont'd)

4.2 <u>Casual Calling – COMMERCIAL</u>

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* Moved and Grandfathered to Section 6 (pages 65-117)

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Effective: April 12, 2012

SECTION 4 – RATES (cont'd)

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* Moved and Grandfathered to Section 6 (pages 65-117)

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SECTION 4 - RATES (cont'd)

4.3 <u>Travel Cards – COMMERCIAL</u>

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* Moved and Grandfathered to Section 6 (pages 65-117)

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SECTION 4 – RATES (cont'd)

(M)

* Moved and Grandfathered to Section 6 (pages 65-117)

(M)

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Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

SECTION 4 - RATES (cont'd)

4.4 Toll-Free Service – COMMERCIAL

(M) FC Commercial 2012 \$0.2190 per minute 6 seconds initial, minimum 18 seconds A monthly recurring charge of \$3.95 applies A monthly charge per Toll Free number \$3.99 (N)

* Moved and Grandfathered to Section 6 (pages 65-117)

Issued: March 22, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

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* Moved and Grandfathered to Section 6 (pages 65-117)

(M)

Issued: March 22, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

4.5 <u>Directory Assistance</u>

\$0.1.50

4.6 <u>Returned Check Charge</u>

\$20.00

4.7 <u>Rate Periods</u>

	Monday – Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		
5 p.m. to 11 P.M.*	Evening Rate Period		Evening Rate Period
11 p M. to 8 a.m.*	Night/Weekend Rate Period		

* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded down to the lower cent.

4.8 Payphone Dial Around Surcharge

A dial around surcharge of \$1.25 per call will be added to any completed (I) INTRAstate toll access code and subscriber Toll-Free 800/888 type calls placed from a public or semi-public payphone.

4.9 Presubscribed 1+ Dialing – RESIDENTIAL

	(N)
FC Res 2012	
\$0.2190 per minute	
6 seconds initial, minimum 18 seconds	
A monthly recurring charge of \$3.95 applies	
	(N)

* Moved and Grandfathered to Section 6 (pages 65-117)

Joseph R. Morris President

First Communications, LLC 3340 W. Market St. Akron, OH 44333

(M)

Effective: April 12, 2012

(T)

Issued by:

Issued: March 22, 2012

(M)

* Moved and Grandfathered to Section 6 (pages 65-117)

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Effective: April 12, 2012

4.10 <u>Casual Calling – RESIDENTIAL</u>

* Moved and Grandfathered to Section 6 (pages 65-117)

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4.11 <u>Travel Cards – RESIDENTIAL</u>

* Moved and Grandfathered to Section 6 (pages 65-117)

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Issued: March 22, 2012 Issued by:

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(T)

4.12 Toll-Free Service – RESIDENTIAL

 FC Res 2012
 \$0.2190 per minute
 (N)

 § 0.2190 per minute
 6 seconds initial, minimum 18 seconds
 (N)

 6 seconds initial, minimum 18 seconds
 (N)
 (N)

 A monthly recurring charge of \$3.95 applies
 (N)
 (N)

 (N)
 (N)
 (N)
 (N)

* Moved and Grandfathered to Section 6 (pages 65-117)

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Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

Effective: April 12, 2012

(T)

4.13 PREPAID LONG DISTANCE SERVICE

	Plan A		Plan B	
	Local	Local Toll Local		Toll
	Access	Free	Access	Free
	Number	Number	Number	Number
Domestic Usage, per minute	\$0.159	\$0.219	\$0.219	\$0.269
Installation	N/A	N/A	N/A	N/A
Domestic Surcharge	\$0.25	\$0.25	N/A	N/A
Canadian Surcharge	\$0.25	\$0.25	\$0.25 \$0.25	
Payphone Surcharge	\$1.25	\$1.25	\$1.25 \$1.25	
International Termination				
Surcharge	\$0.50	\$0.50	\$0.50	\$0.50
International Origination				
Surcharge	\$0.50	\$0.50	\$0.50	\$0.50

4.14 Billing Fee

A billing fee of \$0.99 applies to direct billed customers with monthly charges (accumulated usage and MRC's) under \$10

4.15 <u>Regulatory Compliance Fee</u>

Regulatory Compliance Fee will apply to all usage and MRC billed at the rate of 3.8573%.

(D)

Issued: March 11, 2013 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: March 12, 2013

- 5.1 Grandfathered Cognigen Networks Services not available to new customers
 - 5.1.1 Long Distance Service

Cogniphone One Plus Service

Mileage	Initial 60 Seconds	Additional 60 Seconds
ALL	\$0.22	\$0.22

DAY/EVENING/NIGHT/WEEKEND

5.1.2 Calling Card Service

DAY/EVENING/NIGHT/WEEKEND

Mileage	Initial 60 Seconds	Additional 60 Seconds
ALL	\$0.099	\$0.099

5.1.3 Recurring Charges

Customers will incur the following monthly Recurring Charges:

	SWITCHED
	ACCESS
Per 800 Number	\$1.50
Monthly Recurring Charge Per T-1	\$300.00
Monthly Low Usage Charge	\$1.99 with usage less than \$20.00

Issued: March 1, 2010 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: March 2, 2010

- 5.1 Grandfathered Cognigen Networks Services not available to new customers.
 - 5.1.4 Payphone Use Service Charge

A Payphone Use Service Charge applies to each completed interLATA and IntraLATA non-sent paid message made over a pay phone owned by a utility or Customer Owned Pay Telephone (COPT) Service. This includes calling card service, collect calls, calls billed to a third number, completed calls to Directory Assistance and Prepaid Card Service calls. This charge is collected on behalf of the pay phone owner. All Customers will pay the Company a per call service charge of \$1.25.

(I)

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: November 17, 2008

5.2 Grandfathered Globalcom Inc., d/b/a GCI Globalcom Inc. d/b/a First Communications of Illinois Services – not available to new customers.

5.2.1 Direct Dial 1+ Service

Direct Dial 1+ Service allows Customers to make 1+ direct dialed calls from presubscribed switched or dedicated access lines. This service is available from equal access end offices only.

Direct Dial 1+ Switched Rates

The Company offers volume and term sensitive direct dial 1+ switched calling plans:

Rate Plan 1 no revenue commitment
Rate Plan 2 monthly recurring usage charge commitment exceeds \$ 25
Rate Plan 3 monthly recurring usage charge commitment exceeds \$200
Rate Plan 4 monthly recurring usage charge commitment exceeds \$500

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

	<u> Plan 1</u>	<u> Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year	\$0.1500	\$ 0.1100	\$ 0.0800	\$ 0.0450
2 years	\$0.1400	\$ 0.1000	\$ 0.0700	\$ 0.0400
3 years	\$0.1300	\$ 0.0900	\$ 0.0600	\$ 0.0400
4 years	\$0.1200	\$ 0.0800	\$ 0.0500	\$ 0.0400

FC Commercial 2012

\$0.1890 per minute 6 seconds initial, minimum 18 seconds A monthly recurring charge of \$3.95 applies.

(N)

Issued: November 4, 2013 Issued by:

Mary Cegelski Manager of Regulatory Affairs First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: November 5, 2013

5.2 Grandfathered Globalcom Inc., d/b/a GCI Globalcom Inc. d/b/a First Communications of Illinois Services – not available to new customers.

5.2.1 Direct Dial 1+ Service (Cont'd)

Direct Dial 1+ Dedicated Rates

Dedicated Direct Dial Service allows Customers to make 1+ direct dialed calls. Customers access the service via dedicated or special access T-1 (1.544 Mpbs) lines. Service is available only where T-1 access is available. The Customer is responsible for payment charges associated with the dedicated T-1 circuit. Such charges are normally billed by and paid directly to the access provider (i.e. local exchange carrier). The Company offers volume and term sensitive direct dial 1+ dedicated calling plans:

Rate Plan 5monthly recurring usage charge commitment exceeds \$100Rate Plan 6monthly recurring usage charge commitment exceeds \$250Rate Plan 7monthly recurring usage charge commitment exceeds \$500Rate Plan 8monthly recurring usage charge commitment exceeds \$750

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

	<u> Plan 5</u>	<u> Plan 6</u>	<u> Plan 7</u>	<u> Plan 8</u>
1 year	\$0.0850	\$ 0.0700	\$ 0.0500	\$ 0.0450
2 years	\$0.0800	\$ 0.0650	\$ 0.0450	\$ 0.0400
3 years	\$0.0750	\$ 0.0600	\$ 0.0400	\$ 0.0350
4 years	\$0.0700	\$ 0.0550	\$ 0.0300	\$ 0.0300

(N)

Mary Cegelski Manager of Regulatory Affairs First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: November 5, 2013

5.2 Grandfathered Globalcom Inc., d/b/a GCI Globalcom Inc. d/b/a First Communications of Illinois Services – not available to new customers.

5.2.2 Inbound Toll Free (i.e. 800/888) Service

Inbound Toll Free Service provides an inbound toll free calling service to Globalcom Customers. The Globalcom Customer is billed for each toll free call, rather than the call originator. Calls terminate to the Globalcom toll free Customer via switched or dedicate access lines.

Inbound Toll Free Switched Rates

The Company offers volume and term sensitive inbound toll free switched calling plans:

Rate Plan 1no revenue commitmentRate Plan 2monthly recurring usage charge commitment exceeds \$ 25Rate Plan 3monthly recurring usage charge commitment exceeds \$200Rate Plan 4monthly recurring usage charge commitment exceeds \$500

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

	<u> Plan 1</u>	<u> Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year	\$0.1500	\$ 0.1100	\$ 0.0800	\$ 0.0450
2 years	\$0.1400	\$ 0.1000	\$ 0.0700	\$ 0.0400
3 years	\$0.1300	\$ 0.0900	\$ 0.0600	\$ 0.0400
4 years	\$0.1200	\$ 0.0800	\$ 0.0500	\$ 0.0400

FC Commercial 2012

\$0.1890 per minute6 seconds initial, minimum 18 secondsA monthly recurring charge of \$3.95 applies.A monthly charge per toll free number \$3.99.

Issued: November 4, 2013 Issued by:

Mary Cegelski Manager of Regulatory Affairs First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: November 5, 2013

(N)

5.2 Grandfathered Globalcom Inc., d/b/a GCI Globalcom Inc. d/b/a First Communications of Illinois Services – not available to new customers.

5.2.2 Inbound Toll Free (i.e. 800/888) Service

Inbound Toll Free Dedicated Rates

Callers terminate calls via dedicated or special access T-1 (1.544 Mpbs) lines. Service is available only where T-1 access is available. The Customer is responsible for payment charges associated with the dedicated T-1 circuit. Such charges are normally billed by and paid directly to the access provider (i.e. local exchange carrier). The Company offers volume and term sensitive toll free dedicated calling plans:

Rate Plan 5 monthly recurring usage charge commitment exceeds \$100 Rate Plan 6 monthly recurring usage charge commitment exceeds \$250 Rate Plan 7 monthly recurring usage charge commitment exceeds \$500 Rate Plan 8 monthly recurring usage charge commitment exceeds \$750

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

	<u> Plan 5</u>	<u> Plan 6</u>	<u>Plan 7</u>	<u> Plan 8</u>
1 year	\$0.0850	\$ 0.0700	\$ 0.0500	\$ 0.0450
2 years	\$0.0800	\$ 0.0650	\$ 0.0450	\$ 0.0400
3 years	\$0.0750	\$ 0.0600	\$ 0.0400	\$ 0.0350
4 years	\$0.0700	\$ 0.0550	\$ 0.0300	\$ 0.0300

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Mary Cegelski Manager of Regulatory Affairs First Communications, LLC 3340 W. Market St. Akron, OH 44333 (N)

5.2 Grandfathered Globalcom Inc., d/b/a GCI Globalcom Inc. d/b/a First Communications of Illinois Services – not available to new customers.

5.2.3 Travel Card

Globalcom's Travel Card provide telecommunications services and optional enhanced service to customers while traveling away from the office or home. Customers must dial a Toll-Free (i.e. 800/888) access number followed by their authorization code to make a call or use the service. A monthly credit limit will be assigned to each card for fraud protection. Customers have the option of raising or lowering the limit amount to best suit their calling practices.

The Travel Card per minute charge varies by Rate Plan.

For billing purposes, calls are rounded up to the nearest eighteen (18) second increments after the initial minimum period of thirty (30) seconds.

Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rate:

Rate Plans 1-2	\$ 0.25
Rate Plans 3-4	\$ 0.20
Rate Plans 5-8	\$ 0.15

5.2.4 Authorization Codes

Globalcom offers Authorization Codes for tracking calls. These codes can be 4, 6, or 8 digits and are available with or without validation.

A one-time Service Establishment Charge of \$25.00 applies per 50 Authorization Codes. A monthly recurring charge of \$10.00 applies.

Issued: November 4, 2013 Issued by:

Mary Cegelski Manager of Regulatory Affairs First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: November 5, 2013

5.2 Grandfathered Globalcom Inc., d/b/a GCI Globalcom Inc. d/b/a First Communications of Illinois Services – not available to new customers.

5.2.5 Directory Assistance

Directory Assistance is available to Customers of the Company. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. A Directory Assistance charge per call applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

The Directory Assistance charge varies by Rate Plan.

Up to two requests may be made on each call to Directory Assistance. A Directory Assistance charge per call applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call:

Rate Plan 1	\$1.50
Rate Plan 2	\$0.95
Rate Plan 3	\$0.75
Rate Plan 4	\$0.65
Rate Plan 5	\$0.55
Rate Plan 6	\$0.45
Rate Plan 7	\$0.40
Rate Plan 8	\$0.35

(N)

Mary Cegelski Manager of Regulatory Affairs First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: November 5, 2013

SECTI	ON 6– GRANDFATHERED PRODUCTS – not available to new customers	(N)
The following	rates are moved and grandfathered from Section 4.	
6.1	Presubscribed 1+ Dialing – COMMERCIAL	
	Premier Business \$.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$6.95 applies A low usage fee of \$5.95 applies to monthly usage under \$25	
	Premier Business Summer Savings w/WWB \$.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$4.95 applies A low usage fee of \$5.95 applies to monthly usage under \$25	
	Premier Business Free Month \$.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	Business Mexico \$.099 per minute Billed in six second increments with an 18 second initial charge A low usage fee of \$3.95 applies to monthly usage under \$35 A monthly recurring charge of \$3.95 applies	(N)
	Simplicity Business \$.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	Simplicity Business w/WWB \$.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$4.95 applies	
	* Moved from Section 4.1 (pages 28-29)	 (N)

SECT	ION 6– GRANDFATHERED PRODUCTS – not available to new customers	(N)
6.1	Presubscribed 1+ Dialing – COMMERCIAL (cont'd)	
	Elite Business \$.139 per minute Billed in six second increments with an 18 second initial charge A low Usage Fee of \$2.50 applies to monthly usage under \$5.00	
	Elite Business w/WWB \$.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$4.95 applies A low usage fee of \$3.95 applies to monthly usage under \$25	
	Premier Business Summer Savings \$50 \$.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	Business Connections Standard \$.0369 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	RSL Integrated \$0.139 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies	
	Transpoint \$0.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies	
	* Moved from Section 4.1 (pages 28-29)	(N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers		
6.2	Casual Calling – COMMERCIAL	
	Premier Business \$.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$6.95 applies A low usage fee of \$5.95 applies to monthly usage under \$25 A monthly recurring charge of \$3.95 applies	(N)
	Premier Business Summer Savings w/WWB \$.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$4.95 applies A low usage fee of \$5.95 applies to monthly usage under \$25	
	Premier Business Free Month \$.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	Business Mexico \$.099 per minute Billed in six second increments with an 18 second initial charge A low usage fee of \$3.95 applies to monthly usage under \$35 A monthly recurring charge of \$3.95 applies	(N)
	Simplicity Business \$.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	Simplicity Business w/WWB \$.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$4.95 applies	
	Elite Business \$.139 per minute Billed in six second increments with an 18 second initial charge A low usage fee of \$2.50 applies to monthly usage under \$5	
	* Moved from Section 4.2 (pages 30-31)	(N)

SECTIO	ON 6– GRANDFATHERED PRODUCTS – not available to new customers	(N)
6.2	Casual Calling – COMMERCIAL (cont'd)	
	Elite Business w/WWB \$.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$4.95 applies A low usage fee of \$3.95 applies to monthly usage under \$25	
	Premier Business Summer Savings \$50 \$.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	Business Connections Standard \$.0369 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	RSL Integrated \$0.139 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies	
	Transpoint \$0.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies	
	* Moved from Section 4.2 (pages 30-31)	(N)

SECT	ION 6– GRANDFATHERED PRODUCTS – not available to new customers	(N)
6.3	<u>Travel Cards – COMMERCIAL</u>	
	Premier Business \$0.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies	
	Premier Business Summer Savings w/WWB \$0.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	Premier Business Free Month \$0.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	Business Mexico \$0.099 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	Simplicity Business \$0.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	Simplicity Business w/WWB \$0.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	Elite Business \$0.139 per minute Billed in six second increments with an 18 second initial charge A low Usage Fee of \$2.50 applies to monthly usage under \$5.00 A monthly recurring charge of \$3.95 applies	(N)
	* Moved from Section 4.3 (pages 32-33)	(N)

SECT	ION 6– GRANDFATHERED PRODUCTS – not available to new customers	(N)
6.3	<u> Travel Cards – COMMERCIAL (cont'd)</u>	
	Elite Business w/WWB \$0.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	Premier Business Summer Savings \$50 \$0.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	RSL Integrated \$0.139 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies	
	Transpoint \$0.139 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies	
	* Moved from Section 4.3 (pages 32-33)	 (N)

SECTI	SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers		
6.4	Toll-Free Service – COMMERCIAL		
	Premier Business \$0.15 per minute		
	Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies		
	Premier Business Summer Savings w/WWB \$0.15 per minute		
	Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)	
	Premier Business Free Month \$0.15 per minute		
	Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)	
	Business Mexico \$0.15 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)	
	Simplicity Business \$0.15 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)	
	Simplicity Business w/WWB \$0.15 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)	
	Elite Business \$0.15 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)	
	* Moved from Section 4.4 (pages 34-35)		(N)

SECT	ION 6– GRANDFATHERED PRODUCTS – not available to new customers	(N)
6.4	<u> Toll-Free Service – COMMERCIAL (cont'd)</u>	
	Elite Business w/WWB	
	\$0.15 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	Premier Business Summer Savings \$50 \$0.15 per minute	
	Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$3.95 applies	(N)
	RSL Integrated \$0.15 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies	
	Transpoint \$0.15 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies	
	* Moved from Section 4.4 (pages 34-35)	(N)

Presubscribed 1+ Dialing – RESIDENTIAL	
Eastern European Saver 3	
\$.139 per minute	
Billed in one minute increments	
A low usage fee of \$2.50 applies to monthly usage under \$5	
Eastern European Saver 4	
\$.139 per minute	
Billed in one minute increments	
A low usage fee of \$2.95 applies to monthly usage under \$15	
USA Free 30 Pick 5	
\$.099 per minute	
Billed in one minute increments	
A monthly recurring charge of \$3.95 applies A minimum usage fee of \$10.00 applies	
USA Free 30	
\$.099 per minute Billed in one minute increments	
A minimum usage fee of \$10.00 applies	
World Wide Advantage	
\$.099 per minute Billed in one minute increments	
A monthly recurring charge of \$2.95 applies	
Call China For Less	
\$.099 per minute Billed in one minute increments	
A monthly recurring charge of \$3.95 applies	(N)
	(14)
Call India For Less	
\$.099 per minute	
Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	(14)
* Moved from Section 4.9 (pages 37-42, 42.1-42.7)	

	1
Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)	
Call India For Less Plus	
\$.099 per minute	
Billed in one minute increments	
A monthly recurring charge of \$3.95 applies	(N)
Call Philippines For Less	
\$.099 per minute	
Billed in one minute increments	
A monthly recurring charge of \$3.95 applies	(N)
Call Philippines For Less Plus	
\$.099 per minute	
Billed in one minute increments	a 0
A monthly recurring charge of \$3.95 applies	(N)
Call 4 Cents 101-5335	
\$.129 for the first ten minutes	
\$.139 for each additional minute	
Billed in one minute increments	
A low Usage Fee of \$2.50 applies to monthly usage under \$5.00	
Crazy Call	
\$.99 per the first thirty minutes	
Billed in five minute increments for every minute over the initial thirty	
A monthly recurring charge of \$3.95 applies	(N)
India Saver	
\$.139 per minute	
Billed in one minute increments	
A low usage fee of \$2.95 applies to monthly usage under \$15	
India Super Saver	
\$.139 per minute	
Billed in one minute increments	
A low usage fee of \$2.50 applies to monthly usage under \$5	
Call Central America	
\$.099 per minute	
Billed in one minute increments	
A monthly recurring charge of \$2.95 applies	
* Moved from Section 4.9 (pages 37-42, 42.1-42.7)	(N)

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Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

6.5	Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)	
	Call East Asia	
	\$.099 per minute	
	Billed in one minute increments	
	A monthly recurring charge of \$2.95 applies	
	Call Eastern Europe	
	\$.099 per minute	
	Billed in one minute increments	
	A monthly recurring charge of \$2.95 applies	
	Call South America	
	\$.099 per minute	
	Billed in one minute increments	
	A monthly recurring charge of \$2.95 applies	
	Call South Asia	
	\$.139 per minute	
	Billed in one minute increments	
	A monthly recurring charge of \$2.95 applies	
	Penny Plan	
	\$.139 per minute	
	Billed in one minute increments	
	A monthly recurring charge of \$3.95 applies	(N)
	Philippines Advantage	
	\$.104 per minute Billed in one minute increments	
	A monthly recurring charge of \$4.95 applies	
	Call Mexico Local	
	\$.099 per minute	
	Billed in one minute increments	
	A monthly recurring charge of \$3.95 applies	(N)
	Call China Local	
	\$.099 per minute	
	Billed in one minute increments	
	A monthly recurring charge of \$3.95 applies	(N)
	* Moved from Section 4.9 (pages 37-42, 42.1-42.7)	(NI)
	100000 110111 Section 4.3 (pages 31-42, 42.1-42.1)	(N)

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

SECT	ION 6– GRANDFATHERED PRODUCTS – not available to new customers	(N)
6.5	Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)	
	Call Russia Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	Call Brazil Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	China Saver \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	Hola America \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	
	Middle East Saver \$.104 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies	
	10-10-834 \$.529 for the first minute \$.139 each additional minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	Call South Asia Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	China Saver Promo \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	* Moved from Section 4.9 (pages 37-42, 42.1-42.7)	(N)

	ION 6– GRANDFATHERED PRODUCTS – not available to new customers	(N)
6.5	Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)	
	10-10-502 \$.104 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	10-10-629 \$.104 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	Absolute Cents \$0.139 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one-time setup fee of \$10.00 applies	
	Call for Less \$.129 for the first ten minutes \$.139 for each additional minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies	
	Lucky Penny \$0.139 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one-time setup fee of \$10.00 applies	
	Talk to Turkey \$0.139 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies	
	* Moved from Section 4.9 (pages 37-42, 42.1-42.7)	(N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers

6.5 <u>Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)</u>

Talk Cents Xchanger \$0.139 per minute

Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies

Talk Cents

\$0.139 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies

Asia Advantage

\$0.139 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies

10-10-5200

\$0.139 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies

Call the Americas

\$0.139 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies

Select Plan

\$0.040 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

* Moved from Section 4.9 (pages 37-42, 42.1-42.7)

(N)

(N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd) Dynamic Plan \$0.044 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Option Plan** \$0.050 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 First Rate Plan \$0.054 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Accessible Plan \$0.055 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Merit Plan \$0.060 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Liberty Plan \$0.064 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Bronze Plan** \$0.065 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.9 (pages 37-42, 42.1-42.7) (N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd) Silver Plan \$0.070 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Gold Plan \$0.074 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Platinum Plan \$0.075 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Choice Plan \$0.080 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Advantage Plan \$0.084 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Call USA Plan \$0.085 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 American Freedom Plan \$0.90 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.9 (pages 37-42, 42.1-42.7) (N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd) Nationwide Plan \$0.094 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Benefit Plan** \$0.095 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Paramount Plan \$0.10 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Anywhere America Plan** \$0.104 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Elite Plan \$0.105 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Premier Plan** \$0.114 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Freedom Plan \$0.124 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.9 (pages 37-42, 42.1-42.7) (N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd) **Primary Plan** \$0.134 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Bonus Plan** \$0.144 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Convenience Plan** \$0.154 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Country Option Plan** \$0.161 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Star Plan \$0.164 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **America Choice Plan** \$0.174 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **USA Prime Plan** \$0.184 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Quality Plan \$0.194 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.9 (pages 37-42, 42.1-42.7) (N) Issued: March 22, 2012 Effective: April 12, 2012 Issued by: Joseph R. Morris

President

First Communications, LLC 3340 W. Market St. Akron, OH 44333

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd) **Choice One Plan** \$0.204 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Access Plan America \$0.224 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Connection Plan** \$0.234 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Advanced Plan \$0.244 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Superior Plan** \$0.264 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Gold Advantage Plan** \$0.274 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Rate Saver Plan \$0.294 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Heard Plan \$0.304 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.9 (pages 37-42, 42.1-42.7) (N) Issued: March 22, 2012 Effective: April 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

 (N)

SECT	ION 6– GRANDFATHERED PRODUCTS – not available to new customers	(N)
6.6	Casual Calling – RESIDENTIAL	
	Eastern European Saver 3 \$.139 per minute Billed in one minute increments A low Usage Fee of \$2.50 applies to monthly usage under \$5.00	
	Eastern European Saver 4 \$.139 per minute Billed in one minute increments A low usage fee of \$2.95 applies to monthly usage under \$15	
	USA Free 30 Pick 5 \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A minimum usage fee of \$10.00 applies	
	USA Free 30 \$.099 per minute Billed in one minute increments A minimum usage fee of \$10.00 applies	
	World Wide Advantage \$.099 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies	
	Call China For Less \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	Call India For Less \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	Call India For Less Plus \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	* Moved from Section 4.10 (pages 43-48)	(N)

SECT	ION 6– GRANDFATHERED PRODUCTS – not available to new customers	(N)
6.6	<u>Casual Calling – RESIDENTIAL (cont'd)</u>	
	Call Philippines For Less \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	Call Philippines For Less Plus \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	Call 4 Cents 101-5335 \$.129 for the first ten minutes \$.139 for each additional minute Billed in one minute increments A low Usage Fee of \$2.50 applies to monthly usage under \$5.00	
	Crazy Call \$.99 per the first thirty minutes Billed in five minute increments for every minute over the initial thirty A monthly recurring charge of \$3.95 applies	(N)
	India Saver \$.139 per minute Billed in one minute increments A low Usage Fee of \$2.50 applies to monthly usage under \$5.00	
	India Super Saver \$.139 per minute Billed in one minute increments A low usage fee of \$2.95 applies to monthly usage under \$75	
	Call Central America \$.099 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies	
	* Moved from Section 4.10 (pages 43-48)	(N)

Call East Asia Support minute Billed in one minute increments A monthly recurring charge of \$2.95 applies Call Eastern Europe Support minute Billed in one minute increments A monthly recurring charge of \$2.95 applies Call South America Support minute Billed in one minute increments A monthly recurring charge of \$2.95 applies Call South America Nonginy Perminute Billed in one minute increments A monthly recurring charge of \$2.95 applies Call South America A monthly recurring charge of \$2.95 applies Pany Pian Stag per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies Punippines Advantage Stag per minute Billed in one minute increments A monthly recurring charge of \$4.95 applies Call Mexico Local Stag per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies Call China Local Stag per minute Billed in one minute increments	6 <u>Casual Calling – RESIDENTIAL (cont'd)</u>	
\$.099 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies Call South America \$.099 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies Call South Asia \$.139 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies Penny Plan \$.139 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies Philippines Advantage \$.104 per minute Billed in one minute increments A monthly recurring charge of \$4.95 applies Call Mexico Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies Call Mexico Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies Call China Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies (N) Call China Local \$.099 p	\$.099 per minute Billed in one minute increments	
\$.099 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies Call South Asia \$.139 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies Penny Plan \$.139 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies Philippines Advantage \$.104 per minute Billed in one minute increments A monthly recurring charge of \$4.95 applies Call Mexico Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies Call Mexico Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies Call China Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies (N) Call China Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	\$.099 per minute Billed in one minute increments	
\$.139 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies Penny Plan \$.139 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies Philippines Advantage \$.104 per minute Billed in one minute increments A monthly recurring charge of \$4.95 applies Call Mexico Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies Call Mexico Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies Call China Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	\$.099 per minute Billed in one minute increments	
\$.139 per minuteBilled in one minute incrementsA monthly recurring charge of \$3.95 applies(N)Philippines Advantage\$.104 per minuteBilled in one minute incrementsA monthly recurring charge of \$4.95 appliesCall Mexico Local\$.099 per minuteBilled in one minute incrementsA monthly recurring charge of \$3.95 appliesCall Mexico Local\$.099 per minuteBilled in one minute incrementsA monthly recurring charge of \$3.95 appliesCall China Local\$.099 per minuteBilled in one minute incrementsA monthly recurring charge of \$3.95 applies(N)Call China Local\$.099 per minuteBilled in one minute incrementsA monthly recurring charge of \$3.95 applies(N)	\$.139 per minute Billed in one minute increments	
 \$.104 per minute Billed in one minute increments A monthly recurring charge of \$4.95 applies Call Mexico Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies (N) Call China Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies (N) 	\$.139 per minute Billed in one minute increments	(N)
\$.099 per minuteBilled in one minute incrementsA monthly recurring charge of \$3.95 applies(N)Call China Local\$.099 per minuteBilled in one minute incrementsA monthly recurring charge of \$3.95 applies(N)	\$.104 per minute Billed in one minute increments	
\$.099 per minuteBilled in one minute incrementsA monthly recurring charge of \$3.95 applies(N)	\$.099 per minute Billed in one minute increments	(N)
* Moved from Section 4.10 (pages 43-48) (\$.099 per minute Billed in one minute increments	(N)
	* Moved from Section 4.10 (pages 43-48)	 (N)

Joseph R. Morris . President First Communications, LLC 3340 W. Market St. Akron, OH 44333

SECT	ION 6– GRANDFATHERED PRODUCTS – not available to new customers	(N)
6.6	<u>Casual Calling – RESIDENTIAL (cont'd)</u>	
	Call Russia Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	Call Brazil Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	China Saver \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	Hola America \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	
	Middle East Saver \$.104 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies	
	10- 10- 834 \$.529 for the first minute \$.139 each additional minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	Call South Asia Local \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	China Saver Promo \$.099 per minute Billed in one minute increments	
	* Moved from Section 4.10 (pages 43-48)	(N)

• •		
6.6	<u>Casual Calling – RESIDENTIAL (cont'd)</u>	
	10-10- 502 \$.104 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	10- 10- 629 \$.104 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	Absolute Cents \$0.139 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one-time setup fee of \$10.00 applies	
	Call for Less \$.129 for the first ten minutes \$.139 for each additional minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies	
	Lucky Penny \$0.139 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one-time setup fee of \$10.00 applies	
	Talk to Turkey \$0.139 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies	
	Talk Cents Xchanger \$0.139 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies	
	* Moved from Section 4.10 (pages 43-48)	 (N)
sued: Mar	ch 22, 2012 Effective: April 12, 2	012
sued by:	Joseph R. Morris President	(N)

First Communications, LLC 3340 W. Market St. Akron, OH 44333

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.6 Casual Calling – RESIDENTIAL (cont'd) Talk Cents \$0.139 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies Asia Advantage \$0.139 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies 10-10-5200 \$0.139 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one-time setup fee of \$10.00 applies **Call the Americas** \$0.139 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A Low Usage Fee of \$2.50 applies to monthly usage unde A one-time setup fee of \$10.00 applies

* Moved from Section 4.10 (pages 43-48)

(N)

6.7 <u>Travel Cards – RESIDENTIAL</u>	
Eastern European Saver 3 \$.139 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$2.50 applies to monthly usage under \$5.00 A monthly recurring charge of \$3.95 applies	(N)
Eastern European Saver 4 \$.139 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)
USA Free 30 Pick 5 \$0.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
USA Free 30 \$0.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
World Wide Advantage \$.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)
Call China For Less \$0.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
Call India For Less \$0.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
Call India For Less Plus \$0.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
* Moved from Section 4.11 (pages 49-54, 54.1-54.7)	(N

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

		(N) 	
6.7	<u> Travel Cards – RESIDENTIAL (cont'd)</u>		
	Call Philippines For Less \$0.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)	
	Call Philippines For Less Plus \$0.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)	
	Call 4 Cents 101-5335 \$.129 for the first ten minutes \$.139 for each additional minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$2.50 applies to monthly usage under \$5.00		
	Crazy Call \$.99 per the first 30 minutes Billed in five minute increments for every minute over the initial 30 A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)	
	India Saver \$.139 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$2.50 applies to monthly usage under \$5.00		
	India Super Saver \$.139 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)	
	Call Central America \$0.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)	
	Call East Asia \$0.099 per minute Billed in one minute increment A monthly recurring charge of \$3.95 applies	(N)	
	* Moved from Section 4.11 (pages 49-54, 54.1-54.7)	(N))

<u>Travel Cards – RESIDENTIAL (cont'd)</u> Call Eastern Europe \$0.099 per minute	
\$0.099 per minute	
Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
Call South America \$0.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
Call South Asia \$.139 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
Penny Plan \$.139 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)
Philippines Advantage \$.104 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)
Call Mexico Local \$.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)
Call China Local \$0.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)
Call Russia Local \$0.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)
* Moved from Section 4.11 (pages 49-54, 54.1-54.7)	(N)

China Saver \$.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies (I) Hola America \$.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies (I) Middle East Saver \$.104 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A \$1.00 surcharge per call applies Call South Asia Local \$0.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies China Saver Promo \$.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies (China Saver Promo \$.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies (I) China Saver Promo \$1.00 surcharge per call applies <th>Travel Cards – RESIDENTIAL (cont'd)</th> <th></th>	Travel Cards – RESIDENTIAL (cont'd)	
 \$.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies (Interpret the text of the text of the text of the text of tex of tex of tex of text of t	\$0.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies	(N)
 \$.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies (Middle East Saver \$.104 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A \$1.00 surcharge per call applies Call South Asia Local \$0.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies (China Saver Promo \$.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies (China Saver Promo \$.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies (China Saver Promo \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies (China Saver Promo \$.099 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies (This provide the providet the providet the provide	\$.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies	(N)
 \$.104 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A \$1.00 surcharge per call applies Call South Asia Local \$0.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies (China Saver Promo \$.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies (China Saver Promo \$.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies (10- 10- 502 \$.104 per minute 	\$.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies	(N)
\$0.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies (China Saver Promo \$.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies (10- 10- 502 \$.104 per minute	\$.104 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies	
 \$.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies (10-10-502 \$.104 per minute 	\$0.099 per minute Billed in one minute increments A \$1.00 surcharge per call applies	(N)
\$.104 per minute	\$.099 per minuteBilled in one minute incrementsA \$1.00 surcharge per call applies	(N)
A \$1.00 surcharge per call applies	\$.104 per minuteBilled in one minute incrementsA \$1.00 surcharge per call applies	(N)

6.7	<u> Travel Cards – RESIDENTIAL (cont'd)</u>	
	10- 10- 629 \$.104 per minute Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)
	Absolute Cents \$0.139 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one-time setup fee of \$10.00 applies	
	Call for Less \$0.139 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies	
	Lucky Penny \$0.139 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one-time setup fee of \$10.00 applies	
	Talk to Turkey \$0.139 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies	
	Talk Cents Xchanger \$0.139 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies	
	* Moved from Section 4.11 (pages 49-54, 54.1-54.7)	ו (N)

6.7 Travel Cards – RESIDENTIAL (cont'd)

Talk Cents

\$0.139 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies

Asia Advantage

\$0.139 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies

10-10-5200

\$0.139 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one-time setup fee of \$10.00 applies

Call the Americas

\$0.139 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies

Select Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

* Moved from Section 4.11 (pages 49-54, 54.1-54.7)

(N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.7 <u>Travel Cards – RESIDENTIAL (cont'd)</u> Dvnamic Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Option Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **First Rate Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Accessible Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Merit Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Liberty Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.11 (pages 49-54, 54.1-54.7) (N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.7 Travel Cards – RESIDENTIAL (cont'd) **Bronze Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Silver Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Gold Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Platinum Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Choice Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Advantage Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.11 (pages 49-54, 54.1-54.7) (N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.7 <u>Travel Cards – RESIDENTIAL (cont'd)</u> Call USA Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **American Freedom Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Nationwide Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Benefit Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Paramount Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Anywhere America Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.11 (pages 49-54, 54.1-54.7) (N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.7 <u>Travel Cards – RESIDENTIAL (cont'd)</u> Elite Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Premier Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Freedom Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Primary Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Bonus Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Convenience Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.11 (pages 49-54, 54.1-54.7) (N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.7 <u>Travel Cards – RESIDENTIAL (cont'd)</u> **Country Option Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Star Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **America Choice Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 USA Prime Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Quality Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Choice One Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.11 (pages 49-54, 54.1-54.7) (N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.7 <u>Travel Cards – RESIDENTIAL (cont'd)</u> Access Plan America \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Connection Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Advanced Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Superior Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Gold Advantage Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Rate Saver Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.11 (pages 49-54, 54.1-54.7) (N)

SECT	ION 6– GRANDFATHERED PRODUCTS – not available to new customers	(N)
6.7	<u> Travel Cards – RESIDENTIAL (cont'd)</u>	
	Heard Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
	Distance Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
	Option USA Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
	* Moved from Section 4.11 (pages 49-54, 54.1-54.7)	 (N)

(N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers

6.8 <u>Toll-Free Service – RESIDENTIAL</u>

Eastern European Saver 4

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Eastern European Saver 3

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

USA Free 30 Pick 5

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

USA Free 30

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

World Wide Advantage

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Call China For Less

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

* Moved from Section 4.12 (pages 55-61, 61.1-61.7)

6.8 <u>Toll-Free Service – RESIDENTIAL</u>

Call India For Less

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Call India For Less Plus

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Call Philippines For Less

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Call Philippines For Less Plus

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Call 4 Cents 101- 5335

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Crazy Call

\$0.15 per minute Billed in five minute increments for every minute over the initial 30 A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

India Saver

\$0.15 per minute A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

* Moved from Section 4.12 (pages 55-61, 61.1-61.7)

Issued: March 22, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(N)

6.8 <u>Toll-Free Service – RESIDENTIAL (cont'd)</u>

India Super Saver

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Call Central America

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Call East Asia

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Call Eastern Europe

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Call South America

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Call South Asia

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

* Moved from Section 4.12 (pages 55-61, 61.1-61.7)

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(N)

6.8 <u>Toll-Free Service – RESIDENTIAL (cont'd)</u>

Penny Plan

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Philippines Advantage

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Call Mexico Local

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Call China Local

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Call Russia Local

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Call Brazil Local

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

* Moved from Section 4.12 (pages 55-61, 61.1-61.7)

(N)

6.8 <u>Toll-Free Service – RESIDENTIAL (cont'd)</u>

China Saver

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Hola America

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Middle East Saver

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one-time setup fee of \$10.00 applies

Call South Asia Local

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

China Saver Promo

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

10- 10- 502

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

* Moved from Section 4.12 (pages 55-61, 61.1-61.7)

(N)

(N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers

6.8 <u>Toll-Free Service – RESIDENTIAL (cont'd)</u>

10- 10- 629

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Absolute Cents

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one-time setup fee of \$10.00 applies

Call for Less

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.00 applies A one-time setup fee of \$10.00 applies

Lucky Penny

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one-time setup fee of \$10.00 applies

Talk to Turkey

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies

Talk Cents Xchanger

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies

* Moved from Section 4.12 (pages 55-61, 61.1-61.7)

6.8 <u>Toll-Free Service – RESIDENTIAL (cont'd)</u>

Talk Cents

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies

Asia Advantage

\$0.15 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies

10-10-5200

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one-time setup fee of \$10.00 applies

Call the Americas

\$0.15 per minuteBilled in one minute incrementsA Low Usage Fee of \$2.50 applies to monthly usage under \$10.00A one-time setup fee of \$10.00 applies

Select Plan

\$0.050 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Dynamic Plan

\$0.054 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

* Moved from Section 4.12 (pages 55-61, 61.1-61.7)

Effective: April 12, 2012

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.8 Toll-Free Service – RESIDENTIAL (cont'd) **Option Plan** \$0.060 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **First Rate Plan** \$0.064 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Accessible Plan \$0.065 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Merit Plan \$0.070 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Liberty Plan \$0.074 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Bronze Plan** \$0.075 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.12 (pages 55-61, 61.1-61.7) (N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.8 Toll-Free Service – RESIDENTIAL (cont'd) Silver Plan \$0.080 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Gold Plan** \$0.084 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Platinum Plan \$0.085 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Choice Plan \$0.090 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Advantage Plan** \$0.094 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Call USA Plan \$0.095 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.12 (pages 55-61, 61.1-61.7) (N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.8 Toll-Free Service – RESIDENTIAL (cont'd) American Freedom Plan \$0.91 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Nationwide Plan \$0.104 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Benefit Plan \$0.105 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Paramount Plan \$0.11 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Anywhere America Plan** \$0.114 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Elite Plan \$0.115 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.12 (pages 55-61, 61.1-61.7) (N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.8 Toll-Free Service – RESIDENTIAL (cont'd) **Premier Plan** \$0.124 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Freedom Plan** \$0.134 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Primary Plan** \$0.144 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Bonus Plan** \$0.154 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Convenience Plan** \$0.164 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Country Option Plan** \$0.171 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.12 (pages 55-61, 61.1-61.7) (N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.8 Toll-Free Service – RESIDENTIAL (cont'd) Star Plan \$0.174 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **America Choice Plan** \$0.184 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **USA Prime Plan** \$0.194 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Quality Plan** \$0.204 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Choice One Plan** \$0.214 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Access Plan America** \$0.234 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.12 (pages 55-61, 61.1-61.7) (N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N) 6.8 Toll-Free Service – RESIDENTIAL (cont'd) **Connection Plan** \$0.244 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Advanced Plan** \$0.254 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Superior Plan \$0.274 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Gold Advantage Plan \$0.284 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Rate Saver Plan** \$0.304 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Heard Plan** \$0.314 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.12 (pages 55-61, 61.1-61.7) (N)

SECTION 6– GRANDFATHERED PRODUCTS – not available to new customers (N		
6.8	<u> Toll-Free Service – RESIDENTIAL (cont'd)</u>	
	Distance Plan \$0.334 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
	Option USA Plan \$0.414 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
	* Moved from Section 4.12 (pages 55-61, 61.1-61.7)	 (N)