## PRICING GUIDE

## FOR

## DETARIFFED AND/OR UNREGULATED INTEREXCHANGE TELECOMMUNICATIONS SERVICES

## PROVIDED BY

## FIRST COMMUNICATIONS, LLC

This Pricing Guide contains the descriptions, regulation, and rates applicable to the furnishing of telecommunications services provided by First Communications, LLC with principal offices at 3340 W. Market Street, Akron, OH 44333.

The Pricing Guide includes the Interexchange services offered to Customers within the State of Ohio that are detariffed and/or unregulated by the Public Utilities Commission of Ohio.

The rules and regulation applicable to regulated services are contained in the Company's P.U.C.O. Tariff No. 6 on file with the Public Utilities Commission of Ohio.

Copies of the Tariff on file with the Public Utilities Commission of Ohio may be inspected during normal business hours at the Company's principal place of business 3340 W. Market Street, Akron, OH 44333.

## APPLICABILITY

This Price Guide sets forth the Service offerings, rates, terms and conditions applicable to the furnishing of intrastate interexchange telecommunications services within the State of Ohio by FIRST COMMUNICATIONS, LLC ("Company"). All services contained within this Price Guide are competitive.

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### 1. TECHNICAL TERMS AND ABBREVIATIONS

For the purpose of this Price Guide, the following definitions will apply:

#### Access Coordination

Provides for the design, ordering, installation, coordination, pre-service testing, service turn-up and maintenance on a Company or Customer provided Local Access Channel.

#### Administrative Change

A change in Customer billing address or contact name.

#### Application for Service

A standard Company order form that includes all pertinent billing, technical and other descriptive information that will enable the Company to provide a communication Service as required.

#### <u>ASR</u>

ASR (Access Service Request) means an order placed with a Local Access Provider for Local Access.

#### Authorized User

A person, firm, corporation or other entity that either is authorized by the Customer to receive or send communications or is placed in a position by the Customer, either through acts or omissions, to send or receive communications.

#### Bandwidth

The total frequency band, in hertz, allocated for a channel.

#### Bill Date

The date on which billing information is compiled and sent to the Customer.

### <u>Call</u>

A completed connection between the Calling and Called Stations.

#### Called Station

The telephone number called.

### Calling Station

The telephone number from which a Call originates.

### Cancellation of Order

Where the Company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning their service, and then the Company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the Company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage.

### Channel or Circuit

A dedicated communications path between two or more points having a Bandwidth or Transmission Speed specified in this Price Guide and selected by a Customer.

#### Commission

Public Utilities Commission of Ohio

### <u>Company</u>

FIRST COMMUNICATIONS, LLC

### Company Recognized National Holidays

The following are Company Recognized National Holidays determined at the location of the originator of the Call: New Year's Day, Martin Luther King Day, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, Christmas Day.

The evening rate is used unless a lower rate would normally apply. When a Call begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the Call occurring within that rate period. In the event that a minute is split between two rate periods, the rate in effect at the start of that minute applies.

#### **Customer**

The person, firm, corporation or governmental unit which orders Service and which is responsible for the payment of charges and for compliance with the Company's Price Guide regulations. A Customer is considered to be an account for billing purposes. The term Customer also includes an entity that remains presubscribed to the Company Service after its account(s) are removed from the Company's billing system, subsequently continues to use Company's network, and is billed by a local exchange carrier for such use, or otherwise uses Service for which no other Customer is obligated to compensate Company.

### Customer Premises/Customer's Premises

Locations designated by a Customer where Service is originated/terminated whether for its own communications needs or for the use of its resale customers.

### DCS

DCS means Digital Cross-Connect System.

### Dedicated Access/Special Access

Dedicated Local Access between the Customer's Premises or serving wire center and the Company's Point-of-Presence for origination or termination of Calls.

### Due Date

The Due Date is the date on which payment is due.

### Expedite

A Service order initiated at the request of the Customer that is processed in a time period shorter than the Company's standard Service interval.

### <u>FCC</u>

Federal Communications Commission

#### Individual Case Basis (ICB)

Individual Case Basis (ICB) determinations involve situations where complex Customerspecific Company arrangements are required to satisfactorily serve the Customer. The nature of such Service requirements makes it difficult or impossible to establish general Price Guide provisions for such circumstances. When it becomes possible to determine specific terms and conditions for such offerings, they will be offered pursuant to such terms and conditions.

#### Installation

The connection of a Circuit, Dedicated Access line, or port for new, changed or an additional Service.

### Interexchange Service

Interexchange Service means that portion of a communications channel between a Company-designated Point-of-Presence in one exchange and a Point-of-Presence in another exchange.

#### Interruption

Interruption shall mean a condition whereby the Service or a portion thereof is inoperative, beginning at the time of notice by the Customer to Company, or when discovered by the Company, that such Service is inoperative and ending at the time of restoration.

### <u>Kbps</u>

Kilobits per second.

### LATA (Local Access Transport Area)

A geographical area established for the provision and administration of communications Service of a local exchange company.

#### Local Access

Local Access means the Service between a Customer Premises and a Company designated Point-of-Presence.

### Local Access Provider

Local Access Provider means an entity providing Local Access.

### Local Exchange Carrier (LEC)

The local telephone utility that provides telephone exchange services.

<u>Mbps</u>

Megabits per second.

### Multiplexing

Multiplexing is the sequential combining of lower bit rate Private Line Services onto a higher bit rate Private Line Service for more efficient facility capacity usage or vice versa.

<u>N/A</u>

Not available.

Nonrecurring Charges

Nonrecurring Charges are one-time charges.

### Payment Method

The manner that the Customer designates as the means of billing charges for Calls using the Company's Service.

#### Physical Change

The modification of an existing Circuit, Dedicated Access line or port, at the request of the Customer, requiring some Physical Change or retermination.

### Point-of-Presence (POP)

A Company-designated location where a facility is maintained for the purpose of providing access to its Service.

#### Primary Route

The route that in the absence of Customer-designated routing or temporary re-routing would be used by the Company in the provision of Service.

#### Private Line

A dedicated transmission channel furnished to a customer without intermediate switching arrangements for full-time customer use.

#### Private Line Service

A dedicated full-time transmission Service utilizing dedicated access arrangements.

#### Rate Center

A specified geographical location used for determining mileage measurements.

#### Requested Service Date

The Requested Service Date is the date requested by the Customer for commencement of Service and agreed to by the Company.

#### Restore

To make Service operative following an interruption by repair, reassignment, re-routing, substitution of component parts, or otherwise, as determined by the carrier(s) involved.

#### Route Diversity

Two channels that are furnished partially or entirely over two physically separate routes.

#### <u>Service</u>

Service means any or all Service(s) provided pursuant to this Price Guide.

#### Service Commitment Period

The term elected by the Customer and stated on the Service order during which the Company will provide the Services subscribed to by the Customer. The term can be monthly or in the case of Private Line Services for a period of up to 5 years.

#### Special Promotional Offerings

Special trial offerings, discounts, or modifications of its regular Service offerings that the Company may, from time to time, offer to its Customers for a particular Service. Such offerings may be limited to certain dates, times, and locations.

#### Start of Service Date

The Requested Service Date or the date Service first is made available by the Company whichever is later.

### <u>Tariff</u>

The current Intrastate Services Tariff and effective revisions thereto filed by the Company with the Commission.

#### Transmission Speed

Data transmission speed or rate, in bits per seconds (bps).

#### Two-Way Conversation

A Two-Way Conversation is a telephone conversation between or among two or more parties.

## <u>VF</u>

VF is voice frequency or voice-grade Service designed for private-line Service. Normal transmission is in the 300 hertz to 3000-hertz frequency band.

### 2. INTEXCHANGE SERVICE REGULATIONS

- 2.1. Description and Limitations of Services
  - 2.1.1. Intrastate Telecommunications Service ("Service") is the furnishing of Company communication Services contained herein between specified locations under the terms of this Price Guide.
  - 2.1.2. Company, when acting at the Customer's request and as its authorized agent, will make reasonable efforts to arrange for Service requirements, such as special routing, Diversity, or circuit conditioning.
  - 2.1.3. Service is offered in equal access exchanges subject to the availability of facilities and the provisions of this Price Guide. Company reserves the right to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available.
  - 2.1.4. Service begins on the date that billing becomes effective and is provided on the basis of a minimum period of at least one month, 24 hours per day. For the purposes of computing charges in this Price Guide, a month is considered to have 30 days.
  - 2.1.5. Nothing herein, or in any other provision of this Price Guide, or in any marketing materials issued by the Company shall give any person any ownership, interest, or proprietary right in any code or 800 number issued by the Company to its Customers.
  - 2.1.6. The Company reserves the right to discontinue furnishing Services or billing options, upon written notice, when necessitated by conditions beyond its control. Conditions beyond the Company's control include, but are not limited to, a Customer's having Call volume or a calling pattern that results, or may result, in network blockage or other Service degradation which adversely affects Service to the calling party, the Customer, or other Customers of the Company.

2.1.7. Except as otherwise provided in this Price Guide or as specified in writing by the party entitled to receive Service, notice may be given orally or in writing to the persons whose names and business addresses appear on the executed Service Order and the effective date of any notice shall be the date of delivery of such notice, not the date of mailing. By written notice, Company or Customer may change the party to receive notice and/or the address to which such notice is to be delivered. In the event no Customer or Company address is provided in the executed Service order, notice shall be given to the last known business address of Customer or, as appropriate.

## 2.2. Other Terms and Conditions

- 2.2.1. The name(s) of the Customer(s) desiring to use the Service must be stipulated in the application for Service.
- 2.2.2. The Customer agrees to operate the Company provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void the Company liability for interruption of Service and may make Customer responsible for damage to equipment pursuant to Section 2.2.3 below.
- 2.2.3. Customer agrees to return to the Company all Company-provided equipment delivered to Customer within seven (7) days of termination of the Service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.
- 2.2.4. A Customer shall not use any service-mark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the Customer without prior written approval of the Company.
- 2.2.5. The provision of Service will not create a partnership or joint venture between the Company and the Customer nor result in joint Service offerings to their respective Customers.

- 2.2.6. The rate or volume discount level applicable to a Customer for a particular Service or Services shall be the rate or volume discount level in effect at the beginning of the monthly billing period applicable to the Customer for the particular Service or Services. When a Service is subject to a minimum monthly charge, account charge, port charge or other recurring charge or Nonrecurring Charge for both intrastate and interstate Service, only one such charge shall apply per account and that charge shall be the interstate charge.
- 2.2.7. Service requested by Customer and to be provided pursuant to this Price Guide shall be requested on Company Service Order forms in effect from time to time or Customer's forms accepted in writing by an authorized headquarters representative of the Company (collectively referred to as "Service Orders").
- 2.2.8. The Service Commitment Period for any Service shall be established by the Service Order relevant thereto and commence on the Start of Service Date. Upon expiration, each Service Commitment Period for such Service shall automatically be extended subject to notice of termination by either Company or Customer. The charges for Interexchange Service during any such extension shall not exceed the then current Company month-tomonth charges applicable to such Service.

### 2.3. <u>Liability</u>

2.3.1. Except as provided otherwise in this Price Guide, the Company shall not be liable to Customer or any other person, firm or entity for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing Services to restore service in compliance with Part 64, Subpart D, Appendix A, of the FCC's Rules and Regulations.

- 2.3.2. With respect to the Services contained herein and except an otherwise provided herein, the Company's liability shall not exceed an amount equal to the charge applicable to a one minute Call to the Called Station at the time the affected Call was made. If the initial minute rate is higher than the additional minute rate, the higher rate shall apply. For those Services with monthly recurring charges, the Company's liability is limited to an amount equal to the proportionate monthly recurring charges for the period during which Service was affected.
- 2.3.3. The Company is not liable for any act or omission of any other company or companies (including any Company affiliate that is a participating or concurring carrier) furnishing a portion of the Service or facilities, equipment, or Services associated with such Service.
- 2.3.4. The Customer is responsible for taking all necessary legal steps for interconnecting the Customer provided terminal equipment with the Company facilities. The Customer shall ensure that the signals emitted into the Company's network do not damage Company equipment, injure personnel or degrade Service to other Customers. The Customer is responsible for securing all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the customer shall comply with applicable LEC signal power limitations.
- 2.3.5. The Company may rely on Local Exchange Carriers or other third parties for the performance of other Services such as Local Access. Upon Customer request and execution and delivery of appropriate authorizing documents, the Company may act as agent for Customer in obtaining such other Services. Customer's liability for charges hereunder shall not be reduced by untimely Installation or non-operation of Customer provided facilities and equipment.
- 2.3.6. The failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, the waiver of any term or conditions herein, or the granting of an extension of time for performance by the Company or the Customer shall not constitute the permanent waiver of any term or condition herein. Each of the provisions shall remain at all times in full force and effect until modified in writing.

- 2.3.7. The Company shall not be liable to the Customer or any other person, firm or entity in any respect whatsoever as a result of mistakes, accidents, errors, omissions, interruptions, delays, or defects in Service (collectively "Defects"). Defects caused by or contributed to, directly or indirectly, by any act or omission of Customer or its customers, affiliates, agents, representatives, invitees, licensees, successors or assigns or which arise from or are caused by the use of facilities or equipment of Customer or related parties shall not result in the imposition of any liability whatsoever upon the Company, and Customer shall pay to the Company any reasonable costs, expenses, damages, fees or penalties incurred by the Company as a result thereof, including penalties incurred by the Company as a result thereof, including costs of Local Access Providers' labor and materials. In addition, all or a portion of the Service may be provided over facilities of third parties, or sold by third parties, and the Company shall not be liable to Customer or any other person, firm or entity in any respect whatsoever arising out of Defects caused by such third parties. THE COMPANY SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, SPECIAL, ACTUAL, PUNITIVE OR ANY OTHER DAMAGES, OR BUSINESS INTERRUPTION, FOR ANY LOST PROFITS OF ANY KIND OR NATURE WHATSOEVER ARISING OUT OF ANY DEFECTS OR ANY OTHER CAUSE. THIS WARRANTY AND THESE REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OR REMEDIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN THE EVENT OF AN INTERRUPTION IN SERVICE OR ANY DEFECT IN THE SERVICE WHATSOEVER, NEITHER COMPANY NOR ANY AFFILIATED OR UNAFFILIATED THIRD PARTY, THIRD PARTY PROVIDER OR OPERATOR OF FACILITIES EMPLOYED IN THE PROVISION OF THE SERVICE SHALL BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, SPECIAL, ACTUAL, PUNITIVE OR ANY OTHER DAMAGES, OR FOR ANY LOST PROFITS OF ANY KIND OR NATURE WHATSOEVER.
- 2.3.8. With respect to the routing of Calls by the Company to public safety answering points or municipal Emergency Service providers, Company liability, if any, will be limited to the lesser of: (a) the actual monetary damages incurred and proved by the Customer as the direct result of the Company's action, or failure to act, in routing the Call, or (b) as determined by a court of law.

- 2.3.9. In the event parties other than Customer (e.g., Customer's customers) shall have use of the Service directly or indirectly through Customer, then Customer agrees to forever indemnify and hold Company and any affiliated or unaffiliated third-party, third-party provider or operator of facilities employed in provision of the Service harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties arising out of or relating to any Defects.
- 2.6. <u>Credit Allowance</u>
  - 2.6.1. Credit allowance for the interruption of Service is subject to the general liability provisions set forth in this Price Guide. Customers shall receive no credit allowance for the interruption of service that is due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer. The Customer should notify the Company when the Customer is aware of any interruption in Service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission within Customer's control, or is not in wiring or equipment, if any, furnished by the Customer in connection with the Company's Services.
  - 2.6.2. No credit is allowed in the event service must be interrupted in order to provide routine service quality or related investigations.
  - 2.6.3. No credit shall be allowed:
    - 2.6.3.A. For failure of services or facilities of Customer; or
    - 2.6.3.B. For failure of services or equipment caused by the negligence or willful acts of Customer.
  - 2.6.4. Credit for an interruption shall commence after the Company notices, or the Customer notifies Company, of the interruption and ceases when services have been restored.
  - 2.6.5. Credits are applicable only to that portion of Service interrupted.

- 2.6.6. For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.6.7. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- 2.6.8. The Customer shall be credited for an interruption of two hours or more at a rate of 1/720th of the monthly recurring charge for the service affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula.

Credit Formula:

$$Credit = \underline{A} X B$$

"A" = outage time in hours

"B" = total monthly charge for affected facility

- 2.7. <u>Use of Service</u>
  - 2.7.1. The Services offered herein may be used for any lawful purpose, including residential, business, governmental, or other use. There are no restrictions on sharing or resale of Services. However, the Customer remains liable for all obligations under this Price Guide notwithstanding such sharing or resale and regardless of the Company's knowledge of same. The Company shall have no liability to any person or entity other than the Customer and only as set forth in Section 2.3. The Customer shall not use nor permit others to use the Service in a manner that could interfere with Services provided to others or that could harm the facilities of the Company or others.

- 2.7.2. Service furnished by the Company may be arranged for joint use or authorized use. The joint user or Authorized User shall be permitted to use such Service in the same manner as the Customer, but subject to the following:
  - 2.7.2.A. One joint user or Authorized User must be designated as the Customer.
  - 2.7.2.B. All charges for the Service will be computed as if the Service were to be billed to one Customer. The joint user or Authorized User that has been designated as the Customer will be billed for all components of the Service and will be responsible for all payments to the Company. In the event that the designated Customer fails to pay the Company, each joint user or Authorized User shall be liable to the Company for all charges incurred as a result of its use of the Company's Service.
- 2.7.3. In addition to the other provisions in this Price Guide, Customers reselling Company Services shall be responsible for all interaction and interface with their own subscribers or customers. The provision of the Service will not create a partnership or joint venture between Company and Customer nor result in a joint communications Service offering to the Customers of either the Company or the Customer.
- 2.7.4. Service furnished by the Company shall not be used for any unlawful or fraudulent purposes.
- 2.7.5. The Customer will be billed directly by the LEC for certain Dedicated Access arrangements selected by the Customer for the provisioning of direct access arrangements. In those instances where the Company at the Customer's request may act as agent in the ordering of such arrangements, the Company will bill the Customer Local Access charges.

### 2.8. <u>Payment Arrangements</u>

2.8.1. The Customer is responsible for payment of all charges for Services furnished to the Customer or its joint or Authorized Users. This responsibility is not changed due to any use, misuse, or abuse of the Customer's Service or Customer provided equipment by third parties, the Customer's employees, or the public.

- 2.8.2. The Company's bills are due 14 days after postmarked. Amounts not paid within 30 days from the Bill Date of the invoice will be considered past due.
- 2.8.3. Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

FIRST COMMUNICATIONS, LLC 3340 W. Market St. Akron, OH 44333 Toll Free: 1-800-274-1015

Any objection to billed charges should be reported promptly to the Company. Customer is responsible for all nondisputed charges. If after investigation and review by the Company, a disagreement remains as to the disputed amount, the customer may file an appropriate complaint with:

PUBLIC UTILTIES COMMISSION OF OHIO 180 East Broad Street Columbus, OH 43215-3793 Telephone: (800) 686-7826 (voice) (800) 686-1570 (TDD) Facsimile: (614) 752-8351

- 2.8.4. If a LEC has established or establishes a Special Access surcharge, the Company will bill the surcharge beginning on the effective date of such surcharge for Special Access arrangements presently in Service. The Company will cease billing the Special Access surcharge upon receipt of an Exemption Certificate or if the surcharge is removed by the LEC.
- 2.8.5. Company will not require deposits or advance payments by Customers for Services.

### 2.9. Assignment

2.9.1. The obligations set forth in this Price Guide shall be binding upon and inure to the benefit of the parties hereto and their respective successors or assigns, provided, however, the Customer shall not assign or transfer its rights or obligations without the prior written consent of the Company.

### 2.10. <u>Tax and Fee Adjustments</u>

- 2.10.1. When any municipality, or other political subdivision, local agency of government, or department of public utilities imposes upon and collects from the Company an occupation tax, license tax, permit fee, franchise fee or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the Company's Customers receiving service within the territorial limits of such municipality, other political subdivision, local agency of government.
- 2.10.2. The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amount it is required by governmental or quasi-government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, compensation to payphone service providers for use of their payphones to access the Company's services.

## 2.11. Method for Calculation of Airline Mileage

2.11.1. The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) coordinates of the serving wire centers associated with the Company's POP locations. The method for calculating the airline mileage is obtained by reference to AT&T's Price Guide F.C.C. No. 10 in accordance with the following formula:

$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

where V1 and H1 correspond to the V&H coordinates of City 1 and V2 and H2 correspond to the V&H coordinates of City 2.

| Example:             | V                    |              | Н   |
|----------------------|----------------------|--------------|-----|
| City 1               | 5004                 | 1            | 406 |
| City 2               | 5987                 | 3            | 424 |
|                      |                      |              |     |
|                      |                      |              |     |
| (5004 - 5)           | $(987)^2 + (1406)^2$ | $-3424)^{2}$ |     |
| $\sqrt{\frac{1}{2}}$ | 10                   |              |     |
| •                    |                      |              |     |

The result is 709.83 miles. Any fractional miles are rounded to the next higher whole number; therefore, the airline mileage for this example is 710 miles.

#### 2.12. <u>Time of Day Rate Periods</u>

2.12.1. Time of Day Rate Periods are determined by the time of day at the location of the Calling Station.

The rates shown in Section 4 apply as follows:

|                | MON                 | TUE     | WED     | THU     | FRI | SAT | SUN |
|----------------|---------------------|---------|---------|---------|-----|-----|-----|
| 8 AM-5 PM*     | DAYTIME RATE PERIOD |         |         |         |     |     |     |
| 5 PM-11<br>PM* | EVE                 | ENING R | ATE PER | IOD     |     |     | EVE |
| 11 PM-8<br>AM* | NIG                 | HT/WEE  | KEND RA | TE PERI | OD  |     |     |

\*Up to, but not including

### 2.13. Special Customer Arrangements

2.13.1. In cases where a Customer requests a special or unique arrangement which may include engineering, conditioning, installation, construction, facilities, assembly, purchase or lease of facilities and/or other special Services not offered under this Price Guide, the Company, at this option, may provide the requested Services. Appropriate recurring charges and/or Nonrecurring Charges and other terms and conditions will be developed for the Customer for the provisioning of such arrangements. Any contracts entered between the Company and Customer shall be filed with the PUCO.

### 2.14. Inspection

2.14.1. The Company may, upon notice, make such tests and inspections as may be necessary to determine that the requirements of this Price Guide are being complied with in the installation, operation or maintenance of Customer or the Company equipment.

### 3. <u>DESCRIPTION OF SERVICES</u>

- 3.1 <u>Computation of Charges</u>
  - 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute, which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this Price Guide. All calls are rounded up to the next whole increment.
  - 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.
  - 3.1.3 Timing begins when the called station is answered and two-way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.
- 3.2 <u>Level of Service</u>

A Customer can expect end to end network availability of not less than 99% at all times for all services.

### 3.3 <u>Billing Entity Conditions</u>

When local exchange telephone companies or others perform billing functions on behalf of the Company or its intermediary, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

#### 3.4 <u>Service Offerings</u>

3.4.1 Dial-Up Service Utilizing an Off-Network Access Line (ONAL)

This service utilizes and off-network access line. Service is available on the basis of a monthly minimum usage charge. Authorization codes are offered as an optional feature.

3.4.2 Universal Termination WATS Service (UTW)

This service offers the customer one rate per minute per call regardless of the distance being called. Universal Termination WATS can be accessed a Dial-Up or dedicated access line basis. Universal Termination is offered at one rate for all of the United States.

3.4.3 Switched Access Line Service (SAL)

This is a switched service with usage rates equal to the appropriate Dial-Up rates for the customer. Access codes are not needed because customer identification is made by the SAL port authorization/location.

### 3.4.4 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The "1+" followed by "ten digits" customer dials or dials "101XXXXII followed by "1+ ten digits".

### 3.4.5 800 Service (Toll Free).

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

### 3.4.6 Miscellaneous Charges

Trouble Shooting at Customer's Premises

This charge is to cover the cost of Company, for a visit to customer's premises to determine what equipment is the cause of a malfunction. This charge applies in cases where Company identified the trouble to be caused by customer-provided equipment and is unrelated to any malfunction by Company. The charge applies from the time Company personnel are dispatched until the problem is identified.

The charge for this service is time and charges with a minimum of one (1) hour.

A charge also applies when the local telephone company, at Company's request, makes the trouble shooting visit to customer's premises and determines that trouble is caused by customer provided equipment. Customer will be billed directly by the local telephone company.

Customer will be responsible for any charges when Company, acting as customer's agent, requests that the vendor visit the customer's premises. Customer will be billed directly by the vendor of the customer-provided equipment.

3.4.7 Directory Assistance.

Access to long distance directory assistance is obtained by dialing I + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge may apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published.

3.4.8 Specialized Pricing Arrangements.

Customers may furnish customized service packages and competitive pricing packages at negotiated rates on a case-by-case basis in response to requests to the Company for proposals or for competitive bids. Service offered under this Price Guide provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the Price Guide. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. All such specialized pricing arrangements will be filed with the Commission.

3.4.9 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.4.10 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations.

### 4. RATES AND CHARGES

4.1 to 4.88 have been Grandfathered as of April 12, 2011. They are now located on Section 7.0 Grandfathered Plans, Section 4.1 though Section 4.88

#### 4.88 <u>Reconnection Fee</u>

A reconnection fee of \$50.00 per occurrence will be charged when service is reestablished for Customers that have been disconnected due to nonpayment.

#### 4.89 Low Usage Fee

A low usage fee of \$0.99 will apply to direct billed customers with monthly charges (accumulated usage and MRC's) under \$10.

### 4.90 Payphone Use Service Charge

Payphone Surcharge

\$1.25

#### 4.91 <u>Administrative Fee</u>

An Administrative Fee is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide service to our customers, which include but are not limited to invoicing, service support systems, facilities management and network operations. The Administrative Fee is a monthly recurring charge per account of \$5.00 for residential customers and \$10.00 for commercial customers.

### 4.92 Access Recovery Fee

An Access Recovery Fee of \$1.86 per month is applied First Communications accounts to help defray the cost of connecting your LD calls to other carriers.

### 4.93 Regulatory Compliance Fee

A Regulatory Compliance Fee will apply to all usage and MRC billed at the rate of 3.8573%.

### 4.94 Long Distance Plans

- 4.94.1 FC Commercial 2012
  - 4.94.1.1 Presubscribed 1+ Dialing

\$0.0990 per minute6 seconds initial, minimum 18 secondsA monthly recurring charge of \$3.95 applies.

4.94.1.2 Toll Free

\$0.0990 per minute6 seconds initial, minimum 18 secondsA monthly recurring charge of \$3.95 applies.A monthly charge per Toll free number \$3.99.

### 4.94.2 FC Res 2012

4.94.2.1 Presubscribed 1+ Dialing

\$0.0990 per minute6 seconds initial, minimum 18 secondsA monthly recurring charge of \$3.95 applies.

## 4.94.2.2 Toll Free

\$0.0990 per minute6 seconds initial, minimum 18 secondsA monthly recurring charge of \$3.95 applies.A monthly charge per Toll free number \$3.99.

### 5.0 Grandfathered Service - No new services allowed.

5.1 Grandfathered New Access Communications Services.

5.1.1 Switched Inbound Usage Rates

### Business Day Evening/Night/Weekend

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| All     | 0.25               | 0.25                  |

### 5.1.2 Switched Outbound Usage Rates

## Business Day Evening/Night/Weekend

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| All     | 0.25               | 0.25                  |

### 5.1.3 Dedicated Inbound Usage Rates

### Business Day Evening/Night/Weekend

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| All     | 0.25               | 0.25                  |

### 5.1.4 Dedicated Outbound Usage Rates

### Business Day Evening/Night/Weekend

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| All     | 0.25               | 0.25                  |

- 5.0 Grandfathered Service No new services allowed.
  - 5.2 Grandfathered Cognigen Networks, Inc. Services
    - 5.2.1 <u>Service Charges</u>
      - 5.2.1.1 <u>One Plus Service</u>

## DAY/EVENING/NIGHT/WEEKEND

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| ALL     | \$0.1007           | \$0.1007              |

### 5.2.2 <u>Recurring Charges</u>

Customers will incur the following monthly Recurring Charges:

|                                  | SWITCHED |
|----------------------------------|----------|
|                                  | ACCESS   |
| Per 800 Number                   | \$1.50   |
| Monthly Recurring Charge Per T-1 | \$300.00 |

## 5.2.3 Returned Check Charge

\$10.00 per check.

5.2.4 <u>Service Restoral Charge</u>

\$25.00 per occurrence.

#### 5.0 Grandfathered Service - No new services allowed.

5.3 Grandfathered Services of Comcast Phone of Ohio, LLC d/b/a CIMCO, a Division of Comcast Business Services

Services provided only to former customers of Comcast Phone of Ohio, LLC d/b/a CIMCO, a Division of Comcast Business Services ("Comcast"). Customer shall receive services under the same terms and conditions as previously provided by Comcast.

5.3.1 Direct Inward Dial (DID) Service

| Common Equipment, per DID Trunk Group<br>Each DID trunk termination in Central Office, per<br>trunk   | MRC<br>\$80.00<br>\$28.00 | NRC<br>\$550.00<br>\$550.00 |
|---|---------------------------|-----------------------------|
| Each DID trunk termination in Central Office<br>arranged for Touch-Tone signaling   | \$55.00                   | \$55.00                     |
| Subsequent additions, deletions or rearrangements of DID trunk terminations, per occasion   | \$450.00                  | \$450.00                    |
| DID Number Charges, each group of 10<br>assigned DID station number or fraction thereof   | \$300.00                  | \$300.00                    |
| Each group of 10 Reserved DID station numbers<br>or fraction thereof, each group  | \$300.00                  | \$300.00                    |
| DID Service from a Remote Central Office each<br>new installation, addition or rearrangement of<br>trunks which provide DID service from a<br>Remote Central Office, per occasion | \$300.00                  | \$300.00                    |
| 2-Way Direct Inward Dialing with Call Transfer  |                           |                             |
| Access Area:  | MRC                       | NRC                         |
| <u>Access Area</u> .<br>With initial DID Service per Trunk Group  | \$285.00                  | \$285.00                    |

| \$285.00 | \$285.00                       |
|----------|--------------------------------|
| \$285.00 | \$285.00                       |
| \$37.00  | \$37.00                        |
|          |                                |
|          |                                |
| \$79.00  | \$79.00                        |
| \$285.00 | \$285.00                       |
|          |                                |
|          | \$285.00<br>\$37.00<br>\$79.00 |

5.3.2

- 5.0 Grandfathered Service No new services allowed.
  - 5.3 Grandfathered Services of Comcast Phone of Ohio, LLC d/b/a CIMCO, a Division of Comcast Business Services (Cont'd.)
    - 5.3.3 Foreign District Service

The rate for Foreign District Service is (1) the usage rate in effect in the Foreign District for the class of service furnished; (2) the access rate for the access area in which the Customer is physically located; and (3) the following mileage charges:

|       | Area Function Charge<br>Interexchange Circuit per mile<br>Interexchange Circuit Service Terminal   | Monthly Charge<br>\$40.00<br>\$14.00<br>\$80.40 |
|-------|--|---|
| 5.3.4 | Miscellaneous Monthly Charges  |   |
|       | Toll Restriction Service, per line equipped<br>Intercept Referral Extension<br>Temporary Intercept | \$5.00<br>\$5.00<br>\$35.00                     |
| 5.3.5 | Miscellaneous Charges  |   |
|       | Restoral of Service per Occasion<br>Returned Check Charge  | \$95.00<br>\$25.00                              |
|       | Add / Change Charge<br>-per order<br>-line connection (per line)                                   | \$100.00<br>\$100.00                            |

5.3.6 Month-to-Month Circuit Rate Option

A Month-to-Month rate option is provided to Customers whose term agreements expire and do not elect to renew. If a Customer elects a Month-to-Month rate option, all circuits will increase by 50% over the previously contracted monthly recurring fee as set forth above at the time the Month-to-Month plan commences.

Poto por Minuto

### Interexchange Services

- 5.0 Grandfathered Service No new services allowed.
  - 5.3 Grandfathered Services of Comcast Phone of Ohio, LLC d/b/a CIMCO, a Division of Comcast Business Services (Cont'd.)
    - 5.3.7 Intrastate Toll Services

Service includes pre-subscription to one or more outbound line(s) and one (1) Toll Free (8XX) line. There is a recurring monthly charge of \$5.00 for each additional 800 line. Rates are billed in six (6) second increments. The rates below for Switched and Dedicated Inbound Toll Free and Outbound "1+" Service also apply to ISDN PRI Service.

5.3.8 Domestic Switched Inbound Toll Free and Outbound "1+" Service

|                   | Rate per Minute |
|-------------------|-----------------|
| A. Month to Month | \$0.1200        |
| B. 1 Year Term    | \$0.0660        |
| C. 2 Year Term    | \$0.0630        |
| D. 3 Year Term    | \$0.0600        |
|                   |                 |

### 5.3.9 Domestic Dedicated Inbound Toll Free and Outbound "1+" Service

|                   | Rate per Minute |
|-------------------|-----------------|
| A. Month to Month | \$0.1200        |
| B. 1 Year Term    | \$0.0550        |
| C. 2 Year Term    | \$0.0520        |
| D. 3 Year Term    | \$0.0500        |

5.3.10 ISDN BRI Service

Rates are billed in six (6) second increments.

|                   | Rate per Minute |
|-------------------|-----------------|
| A. Month to Month | \$0.1910        |
| B. 1 Year Term    | \$0.1910        |
| C. 2 Year Term    | \$0.1910        |
| D. 3 Year Term    | \$0.1910        |
|                   |                 |

- 5.0 Grandfathered Service No new services allowed.
  - 5.3 Grandfathered Services of Comcast Phone of Ohio, LLC d/b/a CIMCO, a Division of Comcast Business Services (Cont'd.)
    - 5.3.11 Operator Surcharges

| Operator Assistance Surcharge, per call                |        |
|--|--------|
| Directory Assistance, per call                         | \$1.99 |
| Payphone Surcharge, per call                           | \$0.50 |
| Operator Dialed Station-to-Station Surcharge, per call | \$1.67 |
| Operator Dialed Person-to-Person Surcharge, per call   | \$1.67 |

5.3.11 Miscellaneous Charges

| Returned Check Charge    | \$25.00 |
|--------------------------|---------|
| Service Reconnection Fee | \$30.00 |

5.3.12 Access Recovery Charge

The Access Recovery Charge is imposed on each account as a percentage of the account balance before Taxes for the purpose of funding costs associated with accessing the Company's network.

Access Charge per account 3.89%

5.3.13 Account Fee

The account fee provides account management access and bill management tools for all applicable services. Only one fee applies per Customer.

Account Fee, per Customer

Monthly Rate \$20.00

### 6.0 <u>Promotional Offers</u>

<u>Go Paperless Promotion</u>: Beginning February 1, 2010, First Communications is running a 6 month promotion available to all customers who signup for an online billing account. By signing up for online billing, customers automatically receive email notification for new invoices. They can also view past invoices, make payments and review their call detail.

The "Go Paperless Promotion" provides a \$5.00 credit to residential accounts and a \$10.00 credit to commercial accounts to all eligible customers. The credit recurs monthly as long as the customer maintains their online account.

7.0 Grandfathered Plans - no new services allowed

#### 7.1 Usage Rates

7.1.1. The following are the per minute usage charges which apply to all calls. These charges are in addition to the Non-recurring Charges and Recurring Charges referred to herein.

#### 7.2 <u>Dial-Up Service</u>

Β.

A. Monthly recurring charge:

| Residential        | \$5.00  |
|--------------------|---------|
| Commercial         | \$10.00 |
| Authorization Code | \$5.00  |

C. Additional Authorization Codes

Customer shall be entitled to additional authorization codes as no additional charge; provided, that each customer shall be required to incur a minimum usage charge of \$5.00 for each additional authorization code.

#### 7.3 Universal Termination WATS Service

Service is provided at a charge of \$0.30 per minute or fraction thereof.

- 7.4 Switched Access Line Service (SAL)
  - A. Customers will incur a recurring monthly charge of \$20.00 for each access port.
  - B. Customers will be charged a non-recurring set up fee of \$100.00 per line.

#### 7.5 <u>Miscellaneous Charges</u>

Troubleshooting at Customer's Premises

Work performed at customer's premises will be performed at an hourly rate of \$45.00, with a minimum charge of \$45.00. The charge may be waived if the Company determines it contributed to the problem. Work performed in excess of one (1) hour will be rounded to the next nearest one-half hour.

| \$0.049<br>\$3.35  |
|--|
|  |
| \$0.049<br>\$2.00  |
|  |
|  |
| rminating location o<br>d by the Company<br>f the new terminating<br>Service an unlimited<br>nal charges.                                  |
| oer \$2.00   |
|  |
| event their aggregate  |
| \$20.00  |
|  |
| an select the i Plar<br>Company to assess<br>accordance with the<br>ubscriber will be able<br>ernet website. The<br>ailed to their billing |
|  |
## 7.0 Grandfathered Plans - no new services allowed

- 7.6 Simplicity Business Program (320) (continued)
  - F. WorldWide Mobile

Customers subscribed to Simplicity Business can select the option to add their cellular phone to their calling plan. The rates for the WorldWide Mobile will mirror those of the 1+ Service the customer is subscribed to. The customer will be responsible for any airtime charges their cellular provider may bill.

|     |      |          | interexentinge Cervice   | 0  |   |
|-----|------|----------|--|--|---|
| 7.0 | Gran | dfathere | ed Plans - no new services allowed   |  |   |
|     | 7.7  |          | Business – Switched Program (520<br>s are for all Time Periods and all Mi  |  |   |
|     |      | Α.       | 1+ Service   |  |   |
|     |      |          | Initial Billing Increment:<br>Additional Billing Increment:<br>Per Minutes Rate:<br>Monthly Recurring PIC-Charge:  | 6 Seconds<br>6 Seconds   | \$0.044<br>\$3.35   |
|     |      | В.       | Toll Free Service  |  |   |
|     |      |          | Initial Billing Increment:<br>Additional Billing Increment:<br>Per Minutes Rate:   | 6 Seconds<br>6 Seconds   | \$0.044   |
|     |      |          | Monthly Recurring Charge:  | per Toll Free number   | \$2.00  |
|     |      | C.       | Enhanced Toll Free Features  |  |   |
|     |      |          | Follow Me Toll Free Service  |  |   |
|     |      |          | This feature allows the Custom<br>inward calls by dialing a toll-fr<br>entering a security code and the<br>location. The Customer may rec<br>number of times each month with | ee number furnished by<br>n entering the ANI of the<br>onfigure the toll-free Serv | <ul> <li>the Company<br/>new terminating<br/>vice an unlimited</li> </ul> |
|     |      |          | Monthly Recurring Charge:  | per number   | \$2.00  |
|     |      | D.       | Minimum Monthly Payment  |  |   |
|     |      |          | Customer will be billed the follow usage in any one month is less the  |  |   |
|     |      |          | Minimum Monthly Payment:   |  | \$100.00  |
|     |      | E.       | i Plan Option  |  |   |
|     |      |          | Cubeerikers to the Elite Dusing  |  |   |

#### 7.0 Grandfathered Plans - no new services allowed

- 7.7 <u>Elite Business Switched Program (520) (continued)</u>
  - F. WorldWide Mobile

Customers subscribed to Elite Business can select the option to add their cellular phone to their calling plan. The rates for the WorldWide Mobile will mirror those of the 1+ Service the customer is subscribed to. The customer will be responsible for any airtime charges their cellular provider may bill.

## Interexchange Services

| <b>'</b> .0 | Gran | ndfathered Plans - no new services allowed |   |  |  |  |  |
|-------------|------|--|---|--|--|--|--|
|             | 7.8  |  | Elite Business – Dedicated Program<br>Rates are for all Time Periods and all Mileages.  |  |  |  |  |
|             |      | Α.   | 1+ Service  |  |  |  |  |
|             |      |  | Initial Billing Increment:<br>Additional Billing Increment:<br>Per Minutes Rate:<br>Monthly Recurring PIC-Charge:   | 6 Seconds<br>6 Seconds   | \$0.044<br>\$3.35  |  |  |
|             |      | В.   | Toll Free Service   |  |  |  |  |
|             |      |  | Initial Billing Increment:<br>Additional Billing Increment:<br>Per Minutes Rate:  | 6 Seconds<br>6 Seconds   | \$0.044  |  |  |
|             |      |  | Monthly Recurring Charge:   | per Toll Free number   | \$2.00   |  |  |
|             |      | C.   | Enhanced Toll Free Features   |  |  |  |  |
|             |      |  | Follow Me Toll Free Service   |  |  |  |  |
|             |      |  | This feature allows the Custon<br>inward calls by dialing a toll-f<br>entering a security code and the<br>location. The Customer may red<br>number of times each month<br>rate per minute for Toll Free Se<br>dedicated access facility will be<br>below. | ree number furnished by<br>en entering the ANI of the<br>configure the toll-free Serv<br>without incurring addition<br>ervice, which terminates of | the Company<br>new terminating<br>rice an unlimited<br>al charges. The<br>ther than over a |  |  |
|             |      |  | Monthly Recurring Charge:   | per number   | \$2.00   |  |  |
|             |      | D.   | Minimum Monthly Payment   |  |  |  |  |
|             |      |  | Customer will be billed the follo<br>usage in any one month is less   |  |  |  |  |
|             |      |  | Minimum Monthly Payment:  | \$   | 4,000.00   |  |  |
|             |      | E.   | Elite Business Dedicated Progra   | am – 1 Year Plan   |  |  |  |
|             |      |  | Subscribers to the Elite Busines  | ss Dedicated Program can   | select to sign a   |  |  |

Subscribers to the Elite Business Dedicated Program can select to sign a one-year contract, which qualifies the Subscriber to a rate of \$0.05 per minute on all intrastate calls. To qualify, the Subscriber must sign a contract that states the Subscriber will remain on this plan for no less than one year. At the end of the year, the customer will continue to receive the

7.8

## Interexchange Services

- 7.0 Grandfathered Plans no new services allowed
  - Elite Business Dedicated Program (continued) discounted rates unless the Company is notified otherwise. All terms and conditions listed in this section apply to the one-year plan.

Rate per minute:

\$0.05

## F. i Plan Option

Subscribers to the Elite Business Dedicated Program can select the i Plan Option. To qualify, the Subscriber must authorize the Company to assess monthly charges to a commercial credit account in accordance with the payment options set forth in this Price Guide The Subscriber will be able to access their invoice via the Company's internet website. The Subscriber can request printed invoices to be mailed to their billing address for an additional \$2.00 per invoice.

G. WorldWide Mobile

Customers subscribed to Elite Business can select the option to add their cellular phone to their calling plan. The rates for the WorldWide Mobile will mirror those of the 1+ Service the customer is subscribed to. The customer will be responsible for any airtime charges their cellular provider may bill.

| 7.0 | Gran | dfathere | ed Plans - no new services allowed   |  |
|-----|------|----------|--|--|
|     | 7.9  |          | <u>lute Cents (A20)</u><br>s are for all Time Periods and all Mileages.  |  |
|     |      | Α.       | 1+ Service   |  |
|     |      |          | Rate Per Minute:<br>Monthly Recurring Charge: per line<br>(will be waived if customers bills \$10/month)<br>PIC-C (applies to multi-line commercial only)  | \$0.049<br>\$2.50<br>\$3.35  |
|     |      | В.       | Toll Free Service  |  |
|     |      |          | Rate Per Minute:<br>Monthly Recurring Charge: per Toll Free number   | \$0.049<br>\$2.00  |
|     |      | C.       | Enhanced Toll Free Features  |  |
|     |      |          | Follow Me Toll Free Service  |  |
|     |      |          | This feature allows the Customer to change the termin<br>inward calls by dialing a toll-free number furnished by<br>entering a security code and then entering the ANI of the<br>location. The Customer may reconfigure the toll-free Serv<br>number of times each month without incurring additional of   | the Company new terminating<br>/ice an unlimited                         |
|     |      |          | Monthly Recurring Charge: per number   | \$2.00   |
|     |      | D.       | i Plan Option<br>Subscribers to the Absolute Cents Program can select th<br>To qualify, the Subscriber must authorize the Company to<br>charges to a commercial credit account in accordance w<br>options set forth in this Price Guide The Subscriber will b<br>their invoice via the Company's internet website. The<br>request printed invoices to be mailed to their billing | assess monthly<br>vith the payment<br>e able to access<br>Subscriber car |

E. WorldWide Mobile

additional \$2.00 per invoice.

Customers subscribed to Absolute Cents can select the option to add their cellular phone to their calling plan. The rates for the WorldWide Mobile will mirror those of the 1+ Service the customer is subscribed to. The customer will be responsible for any airtime charges their cellular provider may bill.

## Interexchange Services

| 7.0 | Grand | dfathere | d Plans - no new services allowed  |  |  |
|-----|-------|----------|--|--|--|
|     | 7.10  |          | er Business (720)<br>are for all Time Periods and all Mil  | eages.   |  |
|     |       | A.       | 1+ Service   |  |  |
|     |       |          | Initial Billing Increment:<br>Additional Billing Increment:<br>Per Minutes Rate:<br>Monthly Recurring PIC-Charge:<br>Monthly Recurring Charge  | 6 Seconds<br>6 Seconds   | \$0.039<br>\$3.35<br>\$2.95  |
|     |       | В.       | Toll Free Service  |  |  |
|     |       |          | Initial Billing Increment:<br>Additional Billing Increment:<br>Per Minutes Rate:<br>Monthly Recurring Charge:  | 6 Seconds<br>6 Seconds<br>per number   | \$0.039<br>\$2.95  |
|     |       | C.       | Enhanced Toll Free Features  |  |  |
|     |       |          | This feature allows the Custome<br>inward calls by dialing a toll-fre<br>entering a security code and ther<br>location. The Customer may reco<br>number of times each month with                                   | ee number furnished<br>n entering the ANI of t<br>onfigure the toll-free S                 | by the Company<br>he new terminating<br>service an unlimited                             |
|     |       |          | Monthly Recurring Charge:  | per number   | \$2.00   |
|     |       | D.       | Minimum Monthly Payment  |  |  |
|     |       |          | Customer will be billed the follow usage in any one month is less the  |  |  |
|     |       |          | Minimum Monthly Payment:   |  | \$500.00   |
|     |       | E.       | i Plan Option  |  |  |
|     |       |          | Subscribers can select the i Plan<br>authorize the Company to assess<br>account in accordance with the<br>Guide The Subscriber will be<br>Company's internet website. The<br>to be mailed to their billing address | s monthly charges to a<br>payment options set<br>able to access the<br>Subscriber can requ | a commercial credi<br>forth in this Price<br>air invoice via the<br>est printed invoices |

#### 7.0 Grandfathered Plans - no new services allowed

- 7.10 <u>Premier Business (720) (continued)</u>
  - F. WorldWide Mobile

Customers subscribed to Premier Business can select the option to add their cellular phone to their calling plan. The rates for the WorldWide Mobile will mirror those of the 1+ Service the customer is subscribed to. The customer will be responsible for any airtime charges their cellular provider may bill.

| 7.0 | Grand | fathere | d Plans - no new services allowed   |              |                  |  |  |  |
|-----|-------|---------|---|--------------|------------------|--|--|--|
|     | 7.11  |         | ubscribed Talk Cents 'TAO' Service<br>are for all Time Periods and all Mileages.  |              |                  |  |  |  |
|     |       | Α.      | 1+ Service  | Initial      | Additional       |  |  |  |
|     |       |         | Rate Per Minute:  | \$0.04       | \$0.04           |  |  |  |
|     |       | В.      | Toll Free Service   |              |                  |  |  |  |
|     |       |         | Rate Per Minute:<br>Monthly Recurring Charge: per number  | \$0.04<br>S  | \$0.04<br>\$2.00 |  |  |  |
|     |       | C.      | Monthly Recurring Charge per mo<br>PIC-C per mo<br>(applies only to multi-line Commercial cust                                    | nth          | \$3.95<br>\$3.35 |  |  |  |
|     |       | D.      | Enhanced Toll Free Features   |              |                  |  |  |  |
|     |       |         | This feature allows the Customer to cha<br>inward calls by dialing a toll-free numb<br>entering a security code and then entering | er furnished | by the Company,  |  |  |  |

Monthly Recurring Charge: per number \$2.00

number of times each month without incurring additional charges.

location. The Customer may reconfigure the toll-free Service an unlimited

E. i Plan Option

Subscribers to Talk Cents can select the i Plan Option. To qualify, the Subscriber must authorize the Company to assess monthly charges to a commercial credit account in accordance with the payment options set forth in this Price Guide The Subscriber will be able to access their invoice via the Company's internet website. The Subscriber can request printed invoices to be mailed to their billing address for an additional \$2.00 per invoice.

F. WorldWide Mobile

Customers subscribed to Talk Cents can select the option to add their cellular phone to their calling plan. The rates for the WorldWide Mobile will mirror those of the 1+ Service the customer is subscribed to. The customer will be responsible for any airtime charges their cellular provider may bill.

| 7.0 | Grand | Grandfathered Plans - no new services allowed |   |                  |                  |  |  |  |
|-----|-------|---|---|------------------|------------------|--|--|--|
|     | 7.12  |   | ubscribed Talk Cents Xchanger '018' Servic<br>are for all Time Periods and all Mileages.      | <u>e</u>         |                  |  |  |  |
|     |       | Α.  | 1+ Service  | Initial          | Additional       |  |  |  |
|     |       |   | Rate Per Minute:  | \$0.044          | \$0.044          |  |  |  |
|     |       | В.  | Toll Free Service   |                  |                  |  |  |  |
|     |       |   | Rate Per Minute:<br>Monthly Recurring Charge: per number                                      | \$0.044<br>\$2.0 | \$0.044<br>00    |  |  |  |
|     |       | C.  | Monthly Recurring Charge per mo<br>PIC-C per mo<br>(applies only to multi-line Commercial cus | onth             | \$3.95<br>\$3.35 |  |  |  |
|     |       | D.  | Enhanced Toll Free Features   |                  |                  |  |  |  |
|     |       |   | This fasture allows the Customer to she   | ngo the termi    | inating locatio  |  |  |  |

This feature allows the Customer to change the terminating location of inward calls by dialing a toll-free number furnished by the Company, entering a security code and then entering the ANI of the new terminating location. The Customer may reconfigure the toll-free Service an unlimited number of times each month without incurring additional charges.

Monthly Recurring Charge: per number \$2.00

E. i Plan Option

Subscribers to Talk Cents XChanger can select the i Plan Option. To qualify, the Subscriber must authorize the Company to assess monthly charges to a commercial credit account in accordance with the payment options set forth in this Price Guide The Subscriber will be able to access their invoice via the Company's internet website. The Subscriber can request printed invoices to be mailed to their billing address for an additional \$2.00 per invoice.

F. WorldWide Mobile

Customers subscribed to Talk Cents XChanger can select the option to add their cellular phone to their calling plan. The rates for the WorldWide Mobile will mirror those of the 1+ Service the customer is subscribed to. The customer will be responsible for any airtime charges their cellular provider may bill.

## 7.0 Grandfathered Plans - no new services allowed

## 7.13 <u>Pre-Subscribed Lucky Penny Plan 'LA2' Service</u> Rates are for all Time Periods and all Mileages.

|    |                              | Initial P<br><u>Rate</u> | eriod<br>Unit | Additiona<br>Rate | al Period<br><u>Unit</u> |
|----|------------------------------|--------------------------|---------------|-------------------|--------------------------|
| Α. | 1+ Service                   | \$0.049                  | 1 Min.        | \$0.049           | 1 Min.                   |
|    | PIC-C (applies to multi-line | e Commerc                | ial only)     | \$3.35            |                          |
|    | Monthly Recurring Charge     |                          | \$3.95        |                   |                          |
| В. | Toll Free Service            | \$0.049                  | 1 Min.        | \$0.049           | 1 Min.                   |

Monthly Recurring Charge: per number \$2.00

C. Enhanced Toll Free Features

Follow Me Toll Free Service

This feature allows the Customer to change the terminating location of inward calls by dialing a toll-free number furnished by the Company, entering a security code and then entering the ANI of the new terminating location. The Customer may reconfigure the toll-free Service an unlimited number of times each month without incurring additional charges.

Monthly Recurring Charge: per number \$2.00

## D. i Plan Option

Subscribers to Lucky Penny Plan can select the i Plan Option. To qualify, the Subscriber must authorize the Company to assess monthly charges to a commercial credit account in accordance with the payment options set forth in this Price Guide The Subscriber will be able to access their invoice via the Company's internet website. The Subscriber can request printed invoices to be mailed to their billing address for an additional \$2.00 per invoice.

E. WorldWide Mobile

Customers subscribed to Lucky Penny Plan can select the option to add their cellular phone to their calling plan. The rates for the WorldWide Mobile will mirror those of the 1+ Service the customer is subscribed to. The customer will be responsible for any airtime charges their cellular provider may bill.

#### 7.0 Grandfathered Plans - no new services allowed 7.14 Pre-Subscribed Penny Plan 'PL0' Service Rates are for all Time Periods and all Mileages. Initial Period Additional Period Unit Rate Rate Unit Α. 1+ Service \$0.049 1 Min. \$0.049 1 Min. PIC-C (applies to multi-line Commercial only) \$3.35 Monthly Recurring Charge \$3.95 Β. Toll Free Service \$0.049 1 Min. \$0.049 1 Min. Monthly Recurring Charge: per number \$2.00 C. Enhanced Toll Free Features Follow Me Toll Free Service

This feature allows the Customer to change the terminating location of inward calls by dialing a toll-free number furnished by the Company, entering a security code and then entering the ANI of the new terminating location. The Customer may reconfigure the toll-free Service an unlimited number of times each month without incurring additional charges.

Monthly Recurring Charge: per number \$2.00

## D. i Plan Option

Subscribers to Penny Plan can select the i Plan Option. To qualify, the Subscriber must authorize the Company to assess monthly charges to a commercial credit account in accordance with the payment options set forth in this Price Guide The Subscriber will be able to access their invoice via the Company's internet website. The Subscriber can request printed invoices to be mailed to their billing address for an additional \$2.00 per invoice.

E. WorldWide Mobile

Customers subscribed to Penny Plan can select the option to add their cellular phone to their calling plan. The rates for the WorldWide Mobile will mirror those of the 1+ Service the customer is subscribed to. The customer will be responsible for any airtime charges their cellular provider may bill.

## Interexchange Services

| 7.0 | Grand | Grandfathered Plans - no new services allowed |   |  |   |  |  |
|-----|-------|---|---|--|---|--|--|
|     | 7.15  |   | ibscribed Call 4 Cents 'CG4' (5335)<br>are for all Time Periods and all Mileages.   |  |   |  |  |
|     |       |   |   |  | tional Increment<br>r Add'l Minute  |  |  |
|     |       | A.  | 1+ Service Rate:<br>PIC-C (applies to multi-line C  | \$0.039<br>Commercial only) \$3.35   | \$0.049   |  |  |
|     |       |   | Monthly Recurring Charge  |  | \$3.95  |  |  |
|     |       | В.  | Toll Free Service Rate:<br>MRC( per number)   | \$0.039<br>\$2.00  | \$0.049   |  |  |
|     |       | C.  | Enhanced Toll Free Features   | 5  |   |  |  |
|     |       |   | Follow Me Toll Free Service   |  |   |  |  |
|     |       |   | This feature allows the Cus<br>inward calls by dialing a to<br>entering a security code and<br>location. The Customer may<br>number of times each month   | oll-free number furnished<br>then entering the ANI of<br>reconfigure the toll-free                         | d by the Company,<br>the new terminating<br>Service an unlimited                        |  |  |
|     |       |   | Monthly Recurring Charge:   | per number   | \$2.00  |  |  |
|     |       | D.  | i Plan Option<br>Subscribers to Call 4 Cent<br>qualify, the Subscriber must<br>charges to a commercial cre<br>options set forth in this Price<br>their invoice via the Compa<br>request printed invoices to | t authorize the Company<br>edit account in accordance<br>Guide The Subscriber w<br>any's internet website. | to assess monthly<br>ce with the payment<br>ill be able to access<br>The Subscriber can |  |  |

Ε. WorldWide Mobile

additional \$2.00 per invoice.

Customers subscribed to Call 4 Cents (5335) can select the option to add their cellular phone to their calling plan. The rates for the WorldWide Mobile will mirror those of the 1+ Service the customer is subscribed to. The customer will be responsible for any airtime charges their cellular provider may bill.

#### 7.0 Grandfathered Plans - no new services allowed 7.16 Pre-Subscribed Call For Less 'CL8' (5992) Rates are for all Time Periods and all Mileages. Initial Period Additional Period Rate Rate Unit Unit Α. 1+ Service \$0.049 1 Min. \$0.049 1 Min. PIC-C (applies to multi-line Commercial only) \$3.35 Monthly Recurring Charge \$3.95 Β. Toll Free Service \$0.049 1 Min. \$0.049 1 Min. Monthly Recurring Charge: per number \$2.00 C. Enhanced Toll Free Features Follow Me Toll Free Service

This feature allows the Customer to change the terminating location of inward calls by dialing a toll-free number furnished by the Company, entering a security code and then entering the ANI of the new terminating location. The Customer may reconfigure the toll-free Service an unlimited number of times each month without incurring additional charges.

Monthly Recurring Charge: per number \$2.00

D. i Plan Option

Subscribers to Call For Less (5992) can select the i Plan Option. To qualify, the Subscriber must authorize the Company to assess monthly charges to a commercial credit account in accordance with the payment options set forth in this Price Guide The Subscriber will be able to access their invoice via the Company's internet website. The Subscriber can request printed invoices to be mailed to their billing address for an additional \$2.00 per invoice.

E. WorldWide Mobile

Customers subscribed to Call For Less (5992) can select the option to add their cellular phone to their calling plan. The rates for the WorldWide Mobile will mirror those of the 1+ Service the customer is subscribed to. The customer will be responsible for any airtime charges their cellular provider may bill.

## 7.0 Grandfathered Plans - no new services allowed

# 7.17 Pre-Subscribed 101-5200 (CO8)

Rates are for all Time Periods and all Mileages.

|    |  | Initial Po<br><u>Rate</u> | eriod<br>Unit | Additiona<br>Rate | al Period<br><u>Unit</u> |
|----|--|---------------------------|---------------|-------------------|--------------------------|
| Α. | 1+ Service   | \$0.049                   | 1 Min.        | \$0.049           | 1 Min.                   |
|    | PIC-C (applies to multi-line<br>Monthly Recurring Charge |                           | ial only)     | \$3.35<br>\$2.95  |                          |
| В. | Toll Free Service  | \$0.049                   | 1 Min.        | \$0.049           | 1 Min.                   |
|    | Monthly Recurring Charge                                 | : per num                 | nber          | \$2.95            |                          |

C. Enhanced Toll Free Features

Follow Me Toll Free Service

This feature allows the Customer to change the terminating location of inward calls by dialing a toll-free number furnished by the Company, entering a security code and then entering the ANI of the new terminating location. The Customer may reconfigure the toll-free Service an unlimited number of times each month without incurring additional charges.

Monthly Recurring Charge: per number \$2.00

## D. i Plan Option

Subscribers to 101-5200 can select the i Plan Option. To qualify, the Subscriber must authorize the Company to assess monthly charges to a commercial credit account in accordance with the payment options set forth in this Price Guide The Subscriber will be able to access their invoice via the Company's internet website. The Subscriber can request printed invoices to be mailed to their billing address for an additional \$2.00 per invoice.

E. WorldWide Mobile

Customers subscribed to 101-5200 can select the option to add their cellular phone to their calling plan. The rates for the WorldWide Mobile will mirror those of the 1+ Service the customer is subscribed to. The customer will be responsible for any airtime charges their cellular provider may bill.

## Interexchange Services

| 7.0 | Gran | Grandfathered Plans - no new services allowed |  |  |  |  |  |
|-----|------|---|--|--|--|--|--|
|     | 7.18 | -   | Subscribed 101-6789 (DM8)<br>s are for all Time Periods and all Mileages   | i.   |  |  |  |
|     |      | Α.  | 1+ Service   | Initial  | Additional   |  |  |
|     |      |   | Rate Per Minute:   | \$0.049  | \$0.049  |  |  |
|     |      |   | Monthly Recurring Charge   | \$3.   | 95   |  |  |
|     |      | В.  | Toll Free Service  |  |  |  |  |
|     |      |   | Rate Per Minute:<br>Monthly Recurring Charge: per numb   | \$0.049<br>er \$2  | \$0.049<br>.00   |  |  |
|     |      | C.  | Enhanced Toll Free Features  |  |  |  |  |
|     |      |   | Follow Me Toll Free Service  |  |  |  |  |
|     |      |   | This feature allows the Customer to c<br>inward calls by dialing a toll-free nur<br>entering a security code and then enter<br>location. The Customer may reconfigur<br>number of times each month without inc | mber furnished<br>ring the ANI of<br>re the toll-free \$ | I by the Company,<br>the new terminating<br>Service an unlimited |  |  |
|     |      |   | Monthly Recurring Charge:  | per number   | \$2.00   |  |  |

D. i Plan Option

> Customers can select the i Plan Option. To qualify, the Subscriber must authorize the Company to assess monthly charges to a commercial credit account in accordance with the payment options set forth in this Price Guide The Subscriber will be able to access their invoice via the Company's internet website. The Subscriber can request printed invoices to be mailed to their billing address for an additional \$2.00 per invoice.

Ε. WorldWide Mobile

> Customers can select the option to add their cellular phone to their calling plan. The rates for the WorldWide Mobile will mirror those of the 1+ Service the customer is subscribed to. The customer will be responsible for any airtime charges their cellular provider may bill.

## 7.0 Grandfathered Plans - no new services allowed

## 7.19 Pre-subscribed RSL Integrated

1. 1+ Service

\$0.199 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies

2. Toll free Service

\$0.299 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies

#### 7.0 Grandfathered Plans - no new services allowed

#### 7.20 Pre-subscribed Transpoint

1. 1+ Service

\$0.199 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies

2. Toll free Service

\$0.299 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies

#### 7.0 Grandfathered Plans - no new services allowed

- 7.21 Pre-subscribed Middle East Saver
  - 1. 1+ Service

\$0.199 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies

2. Toll free Service

\$0.299 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies

| 7.0 | Grand | Grandfathered Plans - no new services allowed |   |   |   |  |  |
|-----|-------|---|---|---|---|--|--|
|     | 7.22  |   | Jp Talk Cents 'TA-9' Service<br>s are for all Time Periods and all Mileages.<br>1+ Service  | Initial A   | dditional   |  |  |
|     |       |   | Rate Per Minute:  | \$0.04  | \$0.04  |  |  |
|     |       |   | Monthly Recurring Charge  | \$3.95  |   |  |  |
|     |       | В.  | Toll Free Service   |   |   |  |  |
|     |       |   | Rate Per Minute:<br>Monthly Recurring Charge: per number  | \$0.04<br>\$2.00  | \$0.04  |  |  |
|     |       | C.  | Monthly Recurring Charge per mo   | onth  | \$3.95  |  |  |
|     |       | D.  | Enhanced Toll Free Features   |   |   |  |  |
|     |       |   | Follow Me Toll Free Service   |   |   |  |  |
|     |       |   | This feature allows the Customer to cha<br>inward calls by dialing a toll-free numb<br>entering a security code and then enterin<br>location. The Customer may reconfigure<br>number of times each month without incu | per furnished by<br>g the ANI of the r<br>the toll-free Servi | the Company<br>new terminating<br>ce an unlimited |  |  |
|     |       |   | Monthly Recurring Charge: pe  | r number  | \$2.00  |  |  |
|     |       | E.  | i Plan Option   |   |   |  |  |
|     |       |   | Customors can soloct the i Plan Option  | To qualify the S  | Subscribor must                                   |  |  |

| 7.0 | Grand | Grandfathered Plans - no new services allowed |   |           |         |            |  |
|-----|-------|---|---|-----------|---------|------------|--|
|     | 7.23  |   | p Talk Cents XChanger '017' Service<br>are for all Time Periods and all Mileages. |           |         |            |  |
|     |       | A.  | 1+ Service  |           | Initial | Additional |  |
|     |       |   | Rate Per Minute:  |           | \$0.044 | \$0.044    |  |
|     |       |   | Monthly Recurring Charge  |           | \$3     | 3.95       |  |
|     |       | В.  | Toll Free Service   |           |         |            |  |
|     |       |   | Rate Per Minute:  |           | \$0.044 | \$0.044    |  |
|     |       |   | Monthly Recurring Charge: p   | er number | \$2.    | 00         |  |
|     |       | C.  | Monthly Recurring Charge p  | er month  | \$3.    | 95         |  |
|     |       | D.  | Enhanced Toll Free Features   |           |         |            |  |

Follow Me Toll Free Service

This feature allows the Customer to change the terminating location of inward calls by dialing a toll-free number furnished by the Company, entering a security code and then entering the ANI of the new terminating location. The Customer may reconfigure the toll-free Service an unlimited number of times each month without incurring additional charges.

Monthly Recurring Charge: per number \$2.00

E. i Plan Option

#### 7.0 Grandfathered Plans - no new services allowed

#### 7.24 <u>Dial-Up Lucky Penny Plan 'LA1' Service</u> Rates are for all Time Periods and all Mileages.

|    |                          | Initial P<br><u>Rate</u> | eriod<br>Unit | Additiona<br>Rate | al Period<br><u>Unit</u> |
|----|--------------------------|--------------------------|---------------|-------------------|--------------------------|
| A. | 1+ Service               | \$0.049                  | 1 Min.        | \$0.049           | 1 Min.                   |
|    | Monthly Recurring Charge |                          |               | \$3.95            |                          |
| В. | Toll Free Service        | \$0.049                  | 1 Min.        | \$0.049           | 1 Min.                   |
|    | MRC (per number):        |                          | \$2.0         | 00                |                          |

## C. Enhanced Toll Free Features

Follow Me Toll Free Service

This feature allows the Customer to change the terminating location of inward calls by dialing a toll-free number furnished by the Company, entering a security code and then entering the ANI of the new terminating location. The Customer may reconfigure the toll-free Service an unlimited number of times each month without incurring additional charges.

Monthly Recurring Charge: per number \$2.00

D. i Plan Option

#### 7.0 Grandfathered Plans - no new services allowed

#### 7.25 <u>Dial-Up Penny Plan 'PL9' Program</u> Rates are for all Time Periods and all Mileages.

|    |                          | Initial P | Initial Period |         | al Period |
|----|--------------------------|-----------|----------------|---------|-----------|
|    |                          | Rate      | Unit           | Rate    | Unit      |
| Α. | 1+ Service               | \$0.049   | 1 Min.         | \$0.049 | 1 Min.    |
|    | Monthly Recurring Charge | e         |                | \$3.95  |           |
| В. | Toll Free Service        | \$0.049   | 1 Min.         | \$0.049 | 1 Min.    |
|    | MRC (per number):        |           | \$2.           | 00      |           |

C. Enhanced Toll Free Features

Follow Me Toll Free Service

This feature allows the Customer to change the terminating location of inward calls by dialing a toll-free number furnished by the Company, entering a security code and then entering the ANI of the new terminating location. The Customer may reconfigure the toll-free Service an unlimited number of times each month without incurring additional charges.

Monthly Recurring Charge: per number \$2.00

D. i Plan Option

## 7.0 Grandfathered Plans - no new services allowed

#### 7.26 <u>Dial-Up Call 4 Cents 'CG3' (5335)</u> Rates are for all Time Periods and all Mileages.

|    |                                       |       | Initial Increment<br><u>10 Minutes or Less</u> | Additional Increment<br>Per Add'l Minute |
|----|---------------------------------------|-------|--|--|
| Α. | 1+ Service                            | Rate: | \$0.039  | \$0.049                                  |
|    | Monthly Recurring C                   | harge |  | \$3.95                                   |
| В. | Toll Free Service<br>MRC( per number) | Rate: | \$0.039<br>\$2.0                               | \$0.049<br>0                             |

C. Enhanced Toll Free Features

Follow Me Toll Free Service

This feature allows the Customer to change the terminating location of inward calls by dialing a toll-free number furnished by the Company, entering a security code and then entering the ANI of the new terminating location. The Customer may reconfigure the toll-free Service an unlimited number of times each month without incurring additional charges.

| Monthly Recurring Charge: | per number | \$2.00 |
|---------------------------|------------|--------|
|                           |            | +      |

D. i Plan Option

## 7.0 Grandfathered Plans - no new services allowed

#### 7.27 <u>Dial-Up Call For Less 'CL7' (5992)</u> Rates are for all Time Periods and all Mileages.

|    |                          | Initial Period |        | Additional Period |        |
|----|--------------------------|----------------|--------|-------------------|--------|
|    |                          | Rate           | Unit   | Rate              | Unit   |
| Α. | 1+ Service               | \$0.049        | 1 Min. | \$0.049           | 1 Min. |
|    | Monthly Recurring Charge | •              |        | \$3.95            |        |
| В. | Toll Free Service        | \$0.049        | 1 Min. | \$0.049           | 1 Min. |
|    | MRC (per number):        |                | \$2.0  | 00                |        |

C. Enhanced Toll Free Features

Follow Me Toll Free Service

This feature allows the Customer to change the terminating location of inward calls by dialing a toll-free number furnished by the Company, entering a security code and then entering the ANI of the new terminating location. The Customer may reconfigure the toll-free Service an unlimited number of times each month without incurring additional charges.

Monthly Recurring Charge: per number \$2.00

D. i Plan Option

## 7.0 Grandfathered Plans - no new services allowed

## 7.28 <u>Dial-Up 101-5200 (CO7)</u>

Rates are for all Time Periods and all Mileages.

| nato |                                      | Initial Period |               | Additional Period |        |
|------|--------------------------------------|----------------|---------------|-------------------|--------|
|      |                                      | Rate           | Unit          | Rate              | Unit   |
| A.   | 1+ Service<br>Monthly Recurring Char | \$0.049<br>ges | 1 Min.<br>\$2 | \$0.049<br>.95    | 1 Min. |
| В.   | Toll Free Service                    | \$0.049        | 1 Min.        | \$0.049           | 1 Min. |
|      | MRC (per number):                    |                | \$2.9         | 95                |        |

## C. Enhanced Toll Free Features

Follow Me Toll Free Service

This feature allows the Customer to change the terminating location of inward calls by dialing a toll-free number furnished by the Company, entering a security code and then entering the ANI of the new terminating location. The Customer may reconfigure the toll-free Service an unlimited number of times each month without incurring additional charges.

Monthly Recurring Charge: per number \$2.00

D. i Plan Option

#### 7.0 Grandfathered Plans - no new services allowed

## 7.29 <u>Dial-Up 101-6789 (DM7)</u>

Rates are for all Time Periods and all Mileages.

|    |                          | Initial Po<br><u>Rate</u> | eriod<br>Unit | Additiona<br>Rate | al Period<br><u>Unit</u> |
|----|--------------------------|---------------------------|---------------|-------------------|--------------------------|
| Α. | 1+ Service               | \$0.049                   | 1 Min.        | \$0.049           | 1 Min.                   |
|    | Monthly Recurring Charge |                           |               | \$3.95            |                          |
| В. | Toll Free Service        | \$0.049                   | 1 Min.        | \$0.049           | 1 Min.                   |
|    | MRC (per number):        |                           | \$2.0         | 00                |                          |

C. Enhanced Toll Free Features

Follow Me Toll Free Service

This feature allows the Customer to change the terminating location of inward calls by dialing a toll-free number furnished by the Company, entering a security code and then entering the ANI of the new terminating location. The Customer may reconfigure the toll-free Service an unlimited number of times each month without incurring additional charges.

Monthly Recurring Charge: per number \$2.00

D. i Plan Option

#### 7.0 Grandfathered Plans - no new services allowed

#### 7.30 Dial-Up Premier Business

1. 1+ Service

\$0.199 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies

2. Toll free Service

\$0.299 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies

#### 7.31 Dial-Up RSL Integrated

1. 1+ Service

\$0.199 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies

2. Toll free Service

\$0.299 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies

## 7.32 Dial-Up Transpoint

1. 1+ Service

\$0.199 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies

2. Toll free Service

\$0.299 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies

#### 7.0 Grandfathered Plans - no new services allowed

#### 7.33 Dial-Up Middle East Saver

1. 1+ Service

\$0.199 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies

2. Toll free Service

\$0.299 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies

#### 7.34 Select Plan

1. 1+ Service

\$0.040 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.050 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

- 7.35 Dynamic Plan
  - 1. 1+ Service

\$0.044 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.054 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.0 Grandfathered Plans - no new services allowed

### 7.36 Option Plan

1. 1+ Service

\$0.050 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.060 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.37 First Rate Plan

1. 1+ Service

\$0.054 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.064 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.38 Accessible Plan

1. 1+ Service

\$0.055 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.065 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.0 Grandfathered Plans - no new services allowed

### 7.39 Merit Plan

1. 1+ Service

\$0.060 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.070 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.40 Liberty Plan

1. 1+ Service

\$0.064 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.074 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 7.41 Bronze Plan

1. 1+ Service

\$0.065 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.075 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 7.0 Grandfathered Plans - no new services allowed

#### 7.42 <u>Silver Plan</u>

1. 1+ Service

\$0.070 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.080 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.43 Gold Plan

1. 1+ Service

\$0.074 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.084 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 7.44 Platinum Plan

1. 1+ Service

\$0.075 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.085 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.0 Grandfathered Plans - no new services allowed

#### 7.45 Choice Plan

1. 1+ Service

\$0.080 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.090 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.46 Advantage Plan

1. 1+ Service

\$0.084 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.094 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 7.47 Call USA Plan

1. 1+ Service

\$0.085 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.095 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.0 Grandfathered Plans - no new services allowed

#### 7.48 American Freedom Plan

1. 1+ Service

\$0.090 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.091 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.49 Nationwide Plan

1. 1+ Service

\$0.094 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.104 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 7.50 <u>Benefit Plan</u>

1. 1+ Service

\$0.095 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.105 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.0 Grandfathered Plans - no new services allowed

#### 7.51 Paramount Plan

1. 1+ Service

\$0.10 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.11 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.52 Anywhere America Plan

1. 1+ Service

\$0.104 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.114 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 7.53 <u>Elite Plan</u>

1. 1+ Service

\$0.105 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.115 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.0 Grandfathered Plans - no new services allowed

#### 7.54 <u>Premier Plan</u>

1. 1+ Service

\$0.114 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.124 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.55 Freedom Plan

1. 1+ Service

\$0.124 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.134 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 7.56 Primary Plan

1. 1+ Service

\$0.134 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.144 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.0 Grandfathered Plans - no new services allowed

#### 7.57 Bonus Plan

1. 1+ Service

\$0.144 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.154 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.58 Convenience Plan

1. 1+ Service

\$0.154 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.164 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 7.59 <u>Country Option Plan</u>

1. 1+ Service

\$0.161 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.171 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.0 Grandfathered Plans - no new services allowed

### 7.60 <u>Star Plan</u>

1. 1+ Service

\$0.164 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.174 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.61 America Choice Plan

1. 1+ Service

\$0.174 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.184 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 7.62 USA Prime Plan

1. 1+ Service

\$0.184 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.194 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.0 Grandfathered Plans - no new services allowed

#### 7.63 Quality Plan

1. 1+ Service

\$0.194 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.204 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.64 Choice One Plan

1. 1+ Service

\$0.204 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.214 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.65 Access Plan America

1. 1+ Service

\$0.224 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.234 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.0 Grandfathered Plans - no new services allowed

#### 7.66 <u>Connection Plan</u>

1. 1+ Service

\$0.234 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.244 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.67 Advanced Plan

1. 1+ Service

\$0.244 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.254 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.68 Superior Plan

1. 1+ Service

\$0.264 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.274 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.0 Grandfathered Plans - no new services allowed

#### 7.69 Gold Advantage Plan

1. 1+ Service

\$0.274 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.284 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### 7.70 Rate Saver Plan

1. 1+ Service

\$0.294 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.304 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 7.71 <u>Heard Plan</u>

1. 1+ Service

\$0.304 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.314 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 7.0 Grandfathered Plans - no new services allowed

#### 7.72 Distance Plan

1. 1+ Service

\$0.324 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.334 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 7.73 Option USA Plan

1. 1+ Service

\$0.404 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

2. Toll free Service

\$0.414 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 7.0 Grandfathered Plans - no new services allowed

7.74 <u>Grandfathered Globalcom Inc d/b/a GCI Globalcom, Inc d/b/a First</u> <u>Communications Services</u>

Globalcom Wide Area ("WATS") and Message ("MTS") Toll Services

## 7.74.1 Switched Inbound Service

| DAY / EVENING / NIGHT |                   |                 |  |  |  |
|-----------------------|-------------------|-----------------|--|--|--|
| MILEAGE               | Initial 6 seconds | Add'l 6 seconds |  |  |  |
| ALL                   | \$0.015           | \$0.015         |  |  |  |

## 7.74.2 Dedicated Inbound Service

| DAY / EVENING / NIGHT |                   |                 |  |  |  |
|-----------------------|-------------------|-----------------|--|--|--|
| MILEAGE               | Initial 6 seconds | Add'l 6 seconds |  |  |  |
| ALL                   | \$0.0075          | \$0.0075        |  |  |  |

## 7.74.3 Switched Outbound Service

| DAY / EVENING / NIGHT |                   |                 |  |  |  |
|-----------------------|-------------------|-----------------|--|--|--|
| MILEAGE               | Initial 6 seconds | Add'l 6 seconds |  |  |  |
| ALL                   | \$0.015           | \$0.015         |  |  |  |

## 7.74.4 Dedicated Outbound Service

| DAY / EVENING / NIGHT |                   |                 |  |  |  |
|-----------------------|-------------------|-----------------|--|--|--|
| MILEAGE               | Initial 6 seconds | Add'l 6 seconds |  |  |  |
| ALL                   | \$0.0075          | \$0.0075        |  |  |  |