
LOCAL EXCHANGE SERVICES

PRICING GUIDE

FOR

DETARIFFED AND/OR UNREGULATED LOCAL EXCHANGE
TELECOMMUNICATIONS SERVICES

PROVIDED BY

FIRST COMMUNICATIONS, LLC

This Pricing Guide contains the descriptions, regulation, and rates applicable to the furnishing of telecommunications services provided by First Communications, LLC with principal offices at 3340 W. Market Street, Akron, OH 44333.

The Pricing Guide includes the Local Exchange services offered to Customers within the State of Ohio that are detariffed and/or unregulated by the Public Utilities Commission of Ohio.

The general terms and conditions applicable to the services listed in this Pricing Guide are contained in the Company's P.U.C.O. Tariff No. 6 on file with the Public Utilities Commission of Ohio.

Copies of the Tariff on file with the Public Utilities Commission of Ohio may be inspected during normal business hours at the Company's principal place of business 3340 W. Market Street, Akron, OH 44333 or at the Public Utilities Commission of Ohio.

LOCAL EXCHANGE SERVICES

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LOCAL EXCHANGE SERVICES

SECTION 1 – SERVICE AREAS

1.1 Exchange Service Areas

The Company provides local exchange services in the territories served by AT&T Ohio and Verizon North.

The Company concurs in the exchange, rate class, local calling areas, and zone designations specified in the Local Exchange Services Tariffs of AT&T Ohio and Verizon North.

The Company offers zone pricing. The local calling areas for zone pricing are specified in the Company's P.U.C.O Tariff No. 6.

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES

2.1 Basic Residential Service

Basic Residential Service and rates are found in the Company's P.U.C.O Tariff No. 6.

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES

2.2 Business Network Switched Services

2.2.1 Basic Business Line Service

Basic business service description and rates are found in the Company's P.U.C.O
Tariff No. 6.

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.2 Business Network Switched Services (Cont'd)

2.2.2 PBX Trunk Service

A. General

Analog PBX trunks are provided for connection of customer-provided PBX terminal equipment. Analog trunks are delivered on a DSO level and digital trunks are delivered at the DS1 level. All trunks are equipped with multiline hunting.

DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line. Digital trunks cannot be two-way trunks, but must be ordered as with either Direct Inward Dialing (DID) or Direct Outward Dialing (DOD).

For DID configured PBX trunks, additional charges apply for Direct Inward Dial Station numbers.

Each Analog Trunk has the following characteristics:

Terminal Interface: 2-wire or 4-wire, as required for the provision of service

Signaling Type: Loop, Ground, E&M I, II, III

Pulse Type: Dual Tone Multi-Frequency (DTMF).

Directionality: In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.2 Business Network Switched Services (Cont'd)

2.2.2 PBX Trunk Service (Cont'd)

B. Message Rate Analog PBX Trunks

1) Description

Message Rate Analog PBX Trunks provide the customer with a single, analog, voice grade telephonic communications channel which can be used to place or receive one call at a time. Local calls on two-way trunks and DOD trunks are billed on a usage basis. DID trunks are arranged for one-way inward calling only.

2) Recurring and Nonrecurring Charges

Nonrecurring connection charges apply as described in Section 3 of this Tariff. Charges for each Message Rate PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period, found in Section 10 of this Tariff. Local calling areas are as specified in Section 8.

| | |
|--|---------|
| PBX Trunk with Touch Tone (Access Area D) | \$23.81 |
| Per Message Charge - In Addition to Access Line (After 73 Message Call Allowance) | \$ 0.08 |

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.2 Business Network Switched Services (Cont'd)

2.2.3 Remote Call Forwarding Service

RCF is a service feature whereby all calls placed to an RCF customer's telephone number (the call forwarding location) are automatically forwarded by Company central office equipment to a designated terminating station of such RCF customer which is located in an exchange area of the Company or another telephone company. RCF is subject to the following regulations:

- 1) RCF service will be provided on any exchange service which can be direct inward dialed except semi-public and public telephone service;
- 2) The service is offered from central offices where the Company has arranged the facilities for RCF and is furnished subject to the availability of facilities;
- 3) One primary directory listing, as appropriate, will be provided without charge for the exchange in which the RCF central office is located;
- 4) Since the grade of transmission on calls which are remotely forwarded may vary, depending upon the location of the calling party in relation to the terminating station, the Company cannot guarantee transmission on forwarded calls;
- 5) Each RCF feature allows for forwarding one call at a given time. An additional feature is necessary for each additional call to be forwarded simultaneously. The customer must subscribe to sufficient RCF features and facilities at the terminating station to adequately handle calls without impairing, disrupting or deteriorating services offered by the Company. In the event that the use of RCF causes such impairment, disruption or deterioration, the Company shall have the right to discontinue forthwith such service without prior notification to the customer; and
- 6) The Company will not provide identification of the originating telephone number to an RCF customer.
- 7) The customer, not the calling party, is responsible for any toll calls of the forwarding leg if the terminating station is outside of the local calling area.

| | <u>Monthly Recurring Charge</u> | <u>Non Recurring*</u> |
|------------------|---------------------------------|-----------------------|
| Zones 1, 2 and 3 | \$20.45 plus \$.08 per call | \$56.25 |

*includes service order charge

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

Dedicated Service is provided over a T-1 or greater circuit and can be analog, digital, integrated T1s or ISDN PRI. Non-recurring Charges (NRCs) apply for changes prior to installation and post installation.

| Changes to an Order prior to installation | <u>NRC</u> |
|---|-------------------|
| Service Order Change | |
| Customer requested change requiring a different circuit type or change in bandwidth prior to loop drop | \$20.00 |
| Order Cancellation | |
| Over 48 hours from loop drop | \$750.00 |
| Less than 48 hours from loop drop | \$1500.00 |
| FOC reschedule | |
| Customer requested change of the date of the loop drop after the date has been communicated to the customer, must be greater than 24 hours prior to loop drop date. | \$75.00 |
| Port reschedule | |
| Over 48 hours from the date of the port activity | \$500.00 |
| Less than 48 hours from the date of the port activity | \$750.00 |
| Block Directory Assistance | \$50.00 |
| Expedite Fee | |
| When customer requests to expedite the installation, an expedite charge is applied regardless of whether requested date is achieved; Company will make every attempt to meet the expedite date however, Company does not guarantee that the installation would occur in the time requested. | |
| Zone 1-3 | \$500.00 |
| Off Net | \$1500.00 |

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services (Cont'd)

| Changes to Service post installation | <u>NRC</u> |
|--|-----------------------|
| Circuit Change Charge Add additional bandwidth or change circuit type | \$500.00 |
| Move Change in customer physical address within same company footprint, providing the same product | \$500.00 |
| Account Change Charge Changes to features, DIDs, listings, Account codes | \$25.00 |
| Block Directory Assistance | \$50.00 |
| Advanced Services Technician Charges | <u>NRC</u> |
| Truck Roll | \$100.00 |
| Service Visit, per 15 minute increments Minimum of one charge per Truck Roll | \$20.00 |

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services (Cont'd)

2.3.1 FirstConnect

FirstConnect One Rate T-1

(Grandfathered – not available to new customers)

FirstConnect One Rate T-1 is for business customer end users. The customer agrees to a monthly usage revenue commitment. Those not meeting the usage commitment will be billed the balance. Along with the MRC for the T-1 Loop charge, the customer has the choice of three minimum usage fees; the customer's LD rate is dependent upon the minimum usage fee chosen. Only one telephone number is assigned to the T-1. There are no features or voice mail.

Monthly Loop Charge:

| <u>Zone</u> | <u>12 Months</u> | <u>24 Months</u> | <u>36 Months</u> |
|-------------|------------------|------------------|------------------|
| 1 | \$250.00 | \$225.00 | \$200.00 |
| 2 | \$275.00 | \$250.00 | \$225.00 |
| 3 | \$300.00 | \$275.00 | \$250.00 |

Local Usage Fee \$0.08 per call
 EUCL \$26.95

Installation Fee \$500.00

Minimum Usage Fee:

| <u>Long Distance</u> | <u>Commitment</u> | <u>Commitment</u> | <u>Commitment</u> |
|----------------------|-------------------|-------------------|-------------------|
| Minimum Usage Fee | \$500.00 | \$750.00 | \$1,000.00 |
| 1+ | \$0.021 | \$0.020 | \$0.019 |
| TF | \$0.021 | \$0.020 | \$0.019 |

LD commitment and rates are for intrastate and interstate calls within the continental United States.

Off Net: ICB

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services (Cont'd)

2.3.1 FirstConnect (Cont'd)

FirstConnect Local T-1

FirstConnect Local T-1 is for business customer end users. The service includes from 1 up to 24 voice line equivalents with unlimited local usage.

Monthly Loop Charge:

| <u>Zone</u> | <u>12 Months</u> | <u>24 Months</u> | <u>36 Months</u> |
|-------------|------------------|------------------|------------------|
| 1 | \$399.00 | \$374.00 | \$349.00 |
| 2 | \$449.00 | \$424.00 | \$399.00 |
| 3 | \$499.00 | \$474.00 | \$449.00 |

EUCL \$26.95

Installation Fee \$500.00

Long Distance Rate \$0.029 per minute

LD rate is for intrastate and interstate calls within the continental United States.

Off Net ICB

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services (Cont'd)

2.3.1 FirstConnect

FirstConnect PRI

FirstConnect Local T-1 is for business customer end users. The service includes 23 voice channels and 1 data channel for signaling.

Monthly Loop Charge:

| <u>Zone</u> | <u>12 Months</u> | <u>24 Months</u> | <u>36 Months</u> |
|-------------|------------------|------------------|------------------|
| 1 | \$399.00 | \$374.00 | \$349.00 |
| 2 | \$449.00 | \$424.00 | \$399.00 |
| 3 | \$499.00 | \$474.00 | \$449.00 |

EUCL \$26.95

Installation Fee \$500.00

Long Distance Rate \$0.029 per minute

LD rate is for intrastate and interstate calls within the continental United States.

Direct Inward Dial Numbers can be added to the circuit:

| <u>Description</u> | <u>Retail</u> |
|--------------------------------|---------------|
| Per Block of 20 (MRC) | \$5.00 |
| Installation per request (NRC) | \$25.00 |

Off Net ICB

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

| Ohio Zone 1 | Area Code | 216 | Exchange | Wire Center Name | Exchange | Wire Center Name |
|-------------|------------------|-----|----------|------------------|----------|------------------|
| Exchange | Wire Center Name | | | | | |
| 201* | CLEVOH42 | | 441 | CLEVOH64 | 661 | CLEVOH74 |
| 206 | CLEVOH64 | | 444 | CLEVOH42 | 662 | MPHGOH66 |
| 221 | LKWDOH52 | | 445 | CLEVOH42 | 663 | MPHGOH66 |
| 222 | CLEVOH62 | | 446 | INDPOH52 | 671 | CLEVOH25 |
| 226 | LKWDOH52 | | 447 | INDPOH52 | 688 | CLEVOH25 |
| 227 | LKWDOH52 | | 448 | CLEVOH42 | 691 | SECLOH38 |
| 228 | LKWDOH52 | | 459 | CLEVOH74 | 707 | CLEVOH42 |
| 229 | CLEVOH42 | | 464 | BCWDOH46 | 721 | CLEVOH42 |
| 231 | CLEVOH42 | | 471 | SHHGOH92 | 739 | CLEVOH74 |
| 251 | CLEVOH25 | | 475 | MPHGOH66 | 741 | CLEVOH74 |
| 252 | CLEVOH25 | | 476 | CLEVOH25 | 749 | CLEVOH74 |
| 257 | CLEVOH25 | | 485 | CLEVOH74 | 751 | SHHGOH92 |
| 271 | CLEVOH64 | | 488 | BCWDOH46 | 752 | SHHGOH92 |
| 283 | SHHGOH92 | | 491 | SHHGOH92 | 754 | CLEVOH42 |
| 286 | CLEVOH42 | | 514 | BCWDOH46 | 765 | BCWDOH46 |
| 291 | SECLOH38 | | 518 | MPHGOH66 | 766 | BCWDOH46 |
| 292 | BCWDOH46 | | 520 | INDPOH52 | 767 | SHHGOH92 |
| 295 | SHHGOH92 | | 521 | LKWDOH52 | 778 | CLEVOH74 |
| 297 | SECLOH38 | | 524 | INDPOH52 | 791 | CLEVOH42 |
| 320 | CLHGOH32 | | 525 | INDPOH52 | 795 | CLEVOH42 |
| 321 | CLHGOH32 | | 529 | LKWDOH52 | 810 | MPHGOH66 |
| 328 | INDPOH52 | | 545 | BCWDOH46 | 831 | BCWDOH46 |
| 332 | MPHGOH66 | | 561 | SHHGOH92 | 839 | BCWDOH46 |
| 335 | CLEVOH74 | | 573 | INDPOH52 | 844 | CLEVOH42 |
| 341 | CLEVOH64 | | 581 | MPHGOH66 | 883 | CLEVOH64 |
| 351 | CLEVOH74 | | 584 | MPHGOH66 | 889 | CLEVOH25 |
| 360 | BCWDOH46 | | 587 | MPHGOH66 | 896 | BCWDOH46 |
| 368 | CLEVOH42 | | 591 | BCWDOH46 | 901 | INDPOH52 |
| 371 | CLHGOH32 | | 593 | BCWDOH46 | 902 | CLEVOH62 |
| 378 | BCWDOH46 | | 595 | BCWDOH46 | 921 | SHHGOH92 |
| 381 | SECLOH38 | | 635 | CLEVOH74 | 932 | CLHGOH32 |
| 382 | SECLOH38 | | 636 | CLEVOH42 | 941 | CLEVOH25 |
| 397 | CLHGOH32 | | 640 | CLEVOH64 | 957 | CLEVOH74 |
| 398 | CLEVOH74 | | 641 | CLEVOH64 | 983 | CLEVOH42 |
| 421 | CLEVOH42 | | 642 | INDPOH52 | 986 | INDPOH52 |
| 429 | CLEVOH64 | | 643 | INDPOH52 | 991 | SHHGOH92 |

** Note: For 216-201, only beginning with 216-201-4xxx, 216-201-5xxx, 216-201-6xxx, 614-243-7xxx, and 614-243-8xxx.

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

| Ohio Zone 1 | Area Code | 330 | Exchange | Wire Center Name | Exchange | Wire Center Name | Exchange | Wire Center Name |
|-------------|-----------|-----|----------|------------------|----------|------------------|----------|------------------|
| 208 | AKRNOH25 | | 452 | CNTNOH45 | 615** | AKRNOH25 | | |
| 244 | NCTNOH49 | | 453 | CNTNOH45 | 643 | AKRNOH25 | | |
| 252 | AKRNOH25 | | 454 | CNTNOH45 | 649 | NCTNOH49 | | |
| 253 | AKRNOH25 | | 455 | CNTNOH45 | 740 | YNTWOH74 | | |
| 255 | AKRNOH25 | | 456 | CNTNOH45 | 743 | YNTWOH74 | | |
| 258 | AKRNOH25 | | 458 | CNTNOH45 | 744 | YNTWOH74 | | |
| 305 | NCTNOH49 | | 471 | CNTNOH45 | 746 | YNTWOH74 | | |
| 344 | AKRNOH25 | | 489 | CNTNOH45 | 747 | YNTWOH74 | | |
| 363 | CNTNOH45 | | 490 | NCTNOH49 | 761 | AKRNOH25 | | |
| 370 | AKRNOH25 | | 491 | NCTNOH49 | 762 | AKRNOH25 | | |
| 374 | AKRNOH25 | | 492 | NCTNOH49 | 830 | MSLNOH02 | | |
| 375 | AKRNOH25 | | 493 | NCTNOH49 | 832 | MSLNOH02 | | |
| 376 | AKRNOH25 | | 494 | NCTNOH49 | 833 | MSLNOH02 | | |
| 379 | AKRNOH25 | | 497 | NCTNOH49 | 834 | MSLNOH02 | | |
| 384 | AKRNOH25 | | 498 | NCTNOH49 | 837 | MSLNOH02 | | |
| 430 | CNTNOH45 | | 499 | NCTNOH49 | 849 | AKRNOH25 | | |
| 433 | NCTNOH49 | | 515 | AKRNOH25 | 884 | YNTWOH74 | | |
| 434 | AKRNOH25 | | 535 | AKRNOH25 | 941 | YNTWOH74 | | |
| 438 | CNTNOH45 | | 543 | AKRNOH25 | 966 | NCTNOH49 | | |
| 450 | CNTNOH45 | | 580 | CNTNOH45 | 972 | AKRNOH25 | | |
| 451 | CNTNOH45 | | 588 | CNTNOH45 | 973 | AKRNOH25 | | |
| | | | 599 | YNTWOH74 | 966 | NCTNOH49 | | |

** Note: For 330-615, only beginning with 330-615-0xxx, 330-615-1xxx,330-615-2xxx, 330-615-6xxx, 330-615-7xxx, 330-615-8xxx, 330-615-9xxx and 330-615-Axxx

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

| Ohio Zone 1 | Area Code | 440 | Exchange | Wire Center Name | Exchange | Wire Center Name | Exchange | Wire Center Name |
|--------------------|------------------|------------|-----------------|-------------------------|-----------------|-------------------------|-----------------|-------------------------|
| | | | 248 | SOLNOH24 | 483 | MYHGOH44 | 836 | SOLNOH24 |
| | | | 312 | MYHGOH44 | 498 | SOLNOH24 | 842 | PARMOH88 |
| | | | 349 | SOLNOH24 | 519 | SOLNOH24 | 843 | PARMOH88 |
| | | | 395 | MYHGOH44 | 542 | SOLNOH24 | 845 | PARMOH88 |
| | | | 431 | MYHGOH44 | 603 | MYHGOH44 | 868 | MYHGOH44 |
| | | | 442 | MYHGOH44 | 604 | MYHGOH44 | 884 | PARMOH88 |
| | | | 446 | MYHGOH44 | 605 | MYHGOH44 | 885 | PARMOH88 |
| | | | 449 | MYHGOH44 | 646 | MYHGOH44 | 886 | PARMOH88 |
| | | | 456 | MYHGOH44 | 649 | SOLNOH24 | 887 | PARMOH88 |
| | | | 460 | MYHGOH44 | 684 | MYHGOH44 | 888 | PARMOH88 |
| | | | 461 | MYHGOH44 | 720 | MYHGOH44 | 914 | SOLNOH24 |
| | | | 473 | MYHGOH44 | 743 | PARMOH88 | 995 | MYHGOH44 |

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

| Ohio Zone 1 | Area Code | 614 | Exchange | Wire Center Name | Exchange | Wire Center Name | Exchange | Wire Center Name |
|-------------|-----------|-----|----------|------------------|----------|------------------|----------|------------------|
| 210 | DBLNOH89 | | 418 | CLMBOH47 | | 761 | DBLNOH89 | |
| 213 | WOTNOH88 | | 428 | CLMBOH47 | | 764 | DBLNOH89 | |
| 215 | DBLNOH89 | | 430 | WOTNOH88 | | 766 | DBLNOH89 | |
| 231 | CLMBOH23 | | 431 | WOTNOH88 | | 771 | HLRDOH87 | |
| 235 | CLMBOH23 | | 433 | WOTNOH88 | | 777 | HLRDOH87 | |
| 236 | CLMBOH23 | | 435 | WOTNOH88 | | 781 | WOTNOH88 | |
| 237 | CLMBOH23 | | 436 | WOTNOH88 | | 784 | CLMBOH26 | |
| 238 | CLMBOH23 | | 438 | WOTNOH88 | | 785 | WOTNOH88 | |
| 239 | CLMBOH23 | | 442 | UPAROH45 | | 786 | WOTNOH88 | |
| 261 | CLMBOH26 | | 447 | CLMBOH26 | | 789 | DBLNOH89 | |
| 262 | CLMBOH26 | | 451 | UPAROH45 | | 790 | DBLNOH89 | |
| 263 | CLMBOH26 | | 457 | UPAROH45 | | 791 | DBLNOH89 | |
| 265 | CLMBOH26 | | 459 | UPAROH45 | | 792 | DBLNOH89 | |
| 267 | CLMBOH26 | | 470 | CLMBOH47 | | 793 | DBLNOH89 | |
| 268 | CLMBOH26 | | 471 | CLMBOH47 | | 798 | DBLNOH89 | |
| 272 | CLMBOH27 | | 472 | CLMBOH47 | | 799 | DBLNOH89 | |
| 273 | UPAROH45 | | 473 | CLMBOH47 | | 825 | WOTNOH88 | |
| 274 | CLMBOH27 | | 475 | CLMBOH47 | | 840 | WOTNOH88 | |
| 275 | CLMBOH27 | | 476 | CLMBOH47 | | 841 | WOTNOH88 | |
| 276 | CLMBOH27 | | 478 | CLMBOH47 | | 842 | WOTNOH88 | |
| 278 | CLMBOH27 | | 479 | CLMBOH47 | | 844 | WOTNOH88 | |
| 279 | CLMBOH27 | | 481 | UPAROH48 | | 846 | WOTNOH88 | |
| 308 | CLMBOH27 | | 485 | UPAROH48 | | 847 | WOTNOH88 | |
| 326 | UPAROH45 | | 486 | UPAROH48 | | 848 | WOTNOH88 | |
| 331 | CLMBOH11 | | 487 | UPAROH48 | | 850 | HLRDOH87 | |
| 336 | DBLNOH89 | | 488 | UPAROH48 | | 854 | WOTNOH88 | |
| 337 | CLMBOH47 | | 516 | WOTNOH88 | | 876 | HLRDOH87 | |
| 338 | CLMBOH23 | | 527 | HLRDOH87 | | 880 | WOTNOH88 | |
| 342 | CLMBOH47 | | 529 | HLRDOH87 | | 885 | WOTNOH88 | |
| 351 | CLMBOH27 | | 538 | UPAROH45 | | 888 | WOTNOH88 | |
| 356 | DBLNOH89 | | 659 | DBLNOH89 | | 889 | DBLNOH89 | |
| 376 | DBLNOH89 | | 717 | DBLNOH89 | | 896 | WOTNOH88 | |
| 388 | CLMBOH23 | | 718 | DBLNOH89 | | 921 | HLRDOH87 | |
| 414 | CLMBOH47 | | 734 | DBLNOH89 | | 932 | DBLNOH89 | |
| 415 | CLMBOH47 | | 760 | DBLNOH89 | | 985 | WOTNOH88 | |

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

| Ohio Zone 1 | Area Code | 937 | Exchange | Wire Center Name | Exchange | Wire Center Name |
|--------------------|------------------|------------|-----------------|-------------------------|-----------------|-------------------------|
| 208 | DYTNOH22 | | 285 | DYTNOH22 | 485 | DYTNOH22 |
| 220 | DYTNOH22 | | 331 | DYTNOH22 | 495 | DYTNOH22 |
| 221 | DYTNOH22 | | 333 | DYTNOH22 | 496 | DYTNOH22 |
| 222 | DYTNOH22 | | 341 | DYTNOH22 | 499* | DYTNOH22 |
| 223 | DYTNOH22 | | 356 | DYTNOH22 | 512 | DYTNOH22 |
| 224 | DYTNOH22 | | 443 | DYTNOH22 | 542 | DYTNOH22 |
| 225 | DYTNOH22 | | 445 | DYTNOH22 | 580 | DYTNOH22 |
| 226 | DYTNOH22 | | 449 | DYTNOH22 | 586 | DYTNOH22 |
| 227 | DYTNOH22 | | 455 | DYTNOH22 | 627 | DYTNOH22 |
| 228 | DYTNOH22 | | 457 | DYTNOH22 | 630 | DYTNOH22 |
| 229 | DYTNOH22 | | 461 | DYTNOH22 | 640 | DYTNOH22 |
| 234 | DYTNOH22 | | 463 | DYTNOH22 | 641 | DYTNOH22 |
| | | | | | 824 | DYTNOH22 |

* Note: For 973-499, only beginning with 973-499-5xxx, 973-499-6xxx, 973-499-7xxx, 973-499-8xxx, and 973-499-9xxx

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

| Ohio Zone 2 | Area Code | 216 | Exchange | Wire Center Name | Exchange | Wire Center Name | Exchange | Wire Center Name |
|-------------|-----------|-----|----------|------------------|----------|------------------|----------|------------------|
| 201* | BKPKOH26 | | 426 | CLEVOH43 | | | 681 | CLEVOH45 |
| 249 | CLEVOH45 | | 431 | CLEVOH43 | | | 692 | CLEVOH53 |
| 261 | ECLDOH73 | | 432 | CLEVOH43 | | | 731 | ECLDOH73 |
| 265 | BKPKOH26 | | 433 | BKPKOH26 | | | 732 | ECLDOH73 |
| 267 | BKPKOH26 | | 451 | CLEVOH45 | | | 738 | CLEVOH53 |
| 268 | CLEVOH45 | | 481 | CLEVOH53 | | | 761 | CLEVOH45 |
| 281 | CLEVOH63 | | 486 | CLEVOH53 | | | 797 | ECLDOH73 |
| 289 | ECLDOH73 | | 531 | CLEVOH53 | | | 813 | BKPKOH26 |
| 334 | CLEVOH63 | | 541 | CLEVOH45 | | | 851 | CLEVOH45 |
| 361 | CLEVOH43 | | 631 | CLEVOH63 | | | 881 | CLEVOH43 |
| 362 | BKPKOH26 | | 634 | CLEVOH63 | | | 898 | BKPKOH26 |
| 391 | CLEVOH43 | | 651 | CLEVOH63 | | | 939 | CLEVOH63 |
| 404 | CLEVOH53 | | 676 | BKPKOH26 | | | 961 | CLEVOH63 |

* Note: For 216-201, only beginning with 216-201-0xxx, 216-201-1xxx, 216-201-2xxx, 216-201-3xxx, and 216-201-9xxx

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

| Ohio Zone 2 | Area Code | 330 | Exchange | Wire Center Name | Exchange | Wire Center Name | Exchange | Wire Center Name |
|-------------|-----------|-----|----------|------------------|-----------|------------------|----------|------------------|
| 245 | CVTPOH02 | 678 | KENTOH67 | 821 | ALNCOH82 | | | |
| 270 | YNTWOH79 | 686 | STOWOH68 | 823 | ALNCOH82 | | | |
| 274 | MNTUOH27 | 688 | STOWOH68 | 825 | BRTNOH82 | | | |
| 296 | RVNNOH02 | 689 | STOWOH68 | 829 | ALNCOH82 | | | |
| 297 | RVNNOH02 | 699 | UNTWOH69 | 835 | AKRNOH86 | | | |
| 298 | RVNNOH02 | 702 | CNFDOH02 | 836 | AKRNOH86 | | | |
| 325 | RVNNOH02 | 706 | BRTNOH82 | 848 | BRTNOH74 | | | |
| 346 | KENTOH67 | 707 | POLDOH75 | 854 | CNFLOH01 | | | |
| 422 | STBOOH62 | 724 | AKRNOH72 | 860 | BRTNOH74 | | | |
| 477 | PRHGOH47 | 726 | BDMNOH75 | 861 | BRTNOH74 | | | |
| 478 | PRHGOH47 | 729 | BDMNOH75 | 864 | AKRNOH86 | | | |
| 479 | PRHGOH47 | 733 | AKRNOH78 | 865 | AKRNOH86 | | | |
| 482 | CLBNOH48 | 734 | AKRNOH78 | 866 | MGNLOH86 | | | |
| 484 | NINDOH48 | 745 | BRTNOH74 | 867 | AKRNOH86 | | | |
| 488 | ECTNOH48 | 750 | STRTOH75 | 869 | AKRNOH86 | | | |
| 533 | CNFDOH02 | 753 | BRTNOH74 | 871 | LSVLOH87 | | | |
| 536 | LLVLOH53 | 755 | STRTOH75 | 873 | AKRNOH86 | | | |
| 538 | NJSNOH53 | 757 | POLDOH75 | 875 | LSVLOH87 | | | |
| 542 | NWMLOH54 | 758 | BDMNOH75 | 877 | HTVLOH02 | | | |
| 549 | NLIMOH54 | 773 | AKRNOH72 | 879 | NVRROH87 | | | |
| 587 | HTVLOH02 | 779 | YNTWOH79 | 882 | MNC SOH88 | | | |
| 596 | ALNCOH82 | 780 | AKRNOH78 | 896 | GNBGOH89 | | | |
| 615* | BRTNOH74 | 781 | YNTWOH78 | 899 | GNBGOH89 | | | |
| 626 | STBOOH62 | 782 | YNTWOH78 | 916 | CYFLOH92 | | | |
| 628 | MGDROH62 | 783 | YNTWOH78 | 920 | CYFLOH92 | | | |
| 629 | BDMNOH75 | 784 | AKRNOH78 | 922 | CYFLOH92 | | | |
| 630 | TLMDOH63 | 785 | AKRNOH72 | 923 | CYFLOH92 | | | |
| 633 | TLMDOH63 | 786 | AKRNOH72 | 926 | CYFLOH92 | | | |
| 634 | TLMDOH63 | 788 | YNTWOH78 | 928 | CYFLOH92 | | | |
| 643 | AKRNOH25 | 792 | YNTWOH79 | 929 | CYFLOH92 | | | |
| 644 | CVTPOH02 | 793 | YNTWOH79 | 935 | MRBOOH93 | | | |
| 645 | CVTPOH02 | 794 | AKRNOH78 | 940 | CYFLOH92 | | | |
| 672 | KENTOH67 | 796 | AKRNOH78 | 945 | CYFLOH92 | | | |
| 673 | KENTOH67 | 797 | YNTWOH79 | 947 | ATWROH94 | | | |
| 676 | KENTOH67 | 798 | AKRNOH78 | 965 | BDMNOH75 | | | |
| 677 | KENTOH67 | 799 | YNTWOH79 | 971 | CYFLOH92 | | | |

* Note: For 330-615, only those beginning with 330-615-3xxx, 330-615-4xxx and 330-615-5xxx.

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

| Ohio Zone 2 | Area Code | 440 | Exchange | Wire Center Name | Exchange | Wire Center Name | Exchange | Wire Center Name |
|-------------|-----------|-----|----------|------------------|----------|------------------|----------|------------------|
| 205 | MNTROH25 | | 358 | PNVLOH35 | | 801 | NOLMOH77 | |
| 209 | MOTLOH25 | | 375 | PNVLOH35 | | 808 | WSLKOH87 | |
| 230 | NRTNOH23 | | 392 | PNVLOH35 | | 816 | BEREOH23 | |
| 232 | BDFROH23 | | 409 | RKRVOH33 | | 826 | BEREOH23 | |
| 234 | BEREOH23 | | 427 | OLFLOH23 | | 827 | WSLKOH87 | |
| 235 | OLFLOH23 | | 439 | BDFROH23 | | 833 | ECLDOH73 | |
| 237 | NRTNOH23 | | 516 | ECLDOH73 | | 835 | WSLKOH87 | |
| 238 | SGVLOH23 | | 520 | WLGHOH94 | | 838 | BCVLOH52 | |
| 239 | BEREOH23 | | 526 | BCVLOH52 | | 846 | SGVLOH23 | |
| 243 | BEREOH23 | | 534 | MNTROH25 | | 871 | WSLKOH87 | |
| 247 | CHFLOH24 | | 546 | BCVLOH52 | | 877 | NRTNOH23 | |
| 250 | WSLKOH87 | | 571 | WLGHOH94 | | 878 | SGVLOH23 | |
| 254 | LYTPOH25 | | 572 | SGVLOH23 | | 891 | BEREOH23 | |
| 255 | MNTROH25 | | 582 | NRTNOH23 | | 892 | WSLKOH87 | |
| 256 | KRLDOH25 | | 585 | ECLDOH73 | | 893 | CHFLOH24 | |
| 257 | MOTLOH25 | | 602 | WLGHOH94 | | 895 | RKRVOH33 | |
| 260 | BEREOH23 | | 617 | WSLKOH87 | | 899 | WSLKOH87 | |
| 266 | MNTROH25 | | 639 | PNVLOH35 | | 918 | WLGHOH94 | |
| 268 | SGVLOH23 | | 686 | NOLMOH77 | | 942 | WLGHOH94 | |
| 269 | WLGHOH94 | | 716 | NOLMOH77 | | 943 | ECLDOH73 | |
| 296 | PNVLOH35 | | 717 | BCVLOH52 | | 944 | ECLDOH73 | |
| 331 | RKRVOH33 | | 734 | NOLMOH77 | | 946 | WLGHOH94 | |
| 333 | RKRVOH33 | | 735 | BDFROH23 | | 951 | WLGHOH94 | |
| 347 | ECLDOH73 | | 736 | BCVLOH52 | | 953 | WLGHOH94 | |
| 350 | PNVLOH35 | | 740 | BCVLOH52 | | 954 | WLGHOH94 | |
| 352 | PNVLOH35 | | 746 | BCVLOH52 | | 962 | NOLMOH77 | |
| 354 | PNVLOH35 | | 777 | NOLMOH77 | | 974 | MNTROH25 | |
| 356 | RKRVOH33 | | 779 | NOLMOH77 | | 975 | WLGHOH94 | |
| 357 | PNVLOH35 | | 786 | BDFROH23 | | 979 | NOLMOH77 | |

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

| Ohio Zone 2 | Area Code | 614 | Exchange | Wire Center Name | Exchange | Wire Center Name | Exchange | Wire Center Name |
|-------------|-----------|-----|----------|------------------|----------|------------------|----------|------------------|
| 243* | WEVLOH88 | | 492 | LCKBOH49 | | | 853 | NWRMOH66 |
| 244** | WEVLOH88 | | 497 | LCKBOH49 | | | 855 | NWALOH85 |
| 248*** | WEVLOH88 | | 501 | CLMBOH86 | | | 856 | CLMBOH86 |
| 251 | CLMBOH25 | | 523 | WEVLOH88 | | | 860 | CLMBOH86 |
| 252 | CLMBOH25 | | 539 | GVCYOH87 | | | 861 | CLMBOH86 |
| 253 | CLMBOH25 | | 542 | CLMBOH44 | | | 862 | CNWIOH83 |
| 257 | CLMBOH25 | | 575 | CLMBOH86 | | | 863 | CLMBOH86 |
| 258 | CLMBOH25 | | 577 | CLMBOH86 | | | 864 | CLMBOH86 |
| 277 | GVCYOH87 | | 751 | CLMBOH86 | | | 865 | WEVLOH88 |
| 291 | CLMBOH29 | | 755 | CLMBOH86 | | | 866 | CLMBOH86 |
| 294 | CLMBOH29 | | 759 | CLMBOH86 | | | 868 | CLMBOH86 |
| 297 | CLMBOH29 | | 775 | NWALOH85 | | | 870 | NWRMOH66 |
| 298 | CLMBOH29 | | 776 | WEVLOH88 | | | 871 | GVCYOH87 |
| 299 | CLMBOH29 | | 794 | WEVLOH88 | | | 875 | GVCYOH87 |
| 322 | CLMBOH86 | | 797 | WEVLOH88 | | | 882 | WEVLOH88 |
| 367 | CLMBOH86 | | 801 | GVCYOH87 | | | 890 | WEVLOH88 |
| 372 | CLMBOH25 | | 818 | WEVLOH88 | | | 891 | WEVLOH88 |
| 409 | LCKBOH49 | | 823 | WEVLOH88 | | | 895 | WEVLOH88 |
| 421 | CLMBOH29 | | 830 | CNWIOH83 | | | 898 | WEVLOH88 |
| 424 | CLMBOH29 | | 833 | CNWIOH83 | | | 899 | WEVLOH88 |
| 429 | CLMBOH29 | | 834 | CNWIOH83 | | | 901 | WEVLOH88 |
| 443 | CLMBOH44 | | 835 | CNWIOH83 | | | 920 | CNWIOH83 |
| 444 | CLMBOH44 | | 836 | CNWIOH83 | | | 922 | NWRMOH66 |
| 445 | CLMBOH44 | | 837 | CNWIOH83 | | | 933 | NWALOH85 |
| 449 | CLMBOH44 | | 851 | NWRMOH66 | | | 939 | NWALOH85 |
| 491 | LCKBOH49 | | | | | | | |

* Note: For 614-243, only beginning with 614-243-2xxx, 614-243-3xxx, 614-243-5xxx, and 614-243-6xxx

** Note: For 614-244, only beginning with 614-244-1xxx, 614-244-2xxx, 614-244-6xxx, and 614-244-7xxx

*** Note: For 614-248, only beginning with 614-248-4xxx, 614-248-7xxx, and 614-248-8xxx

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

| Ohio Zone 2 | Area Code | 937 | Exchange | Wire Center Name | Exchange | Wire Center Name | Exchange | Wire Center Name |
|-------------|-----------|-----|----------|------------------|----------|------------------|----------|------------------|
| 233 | DYTNOH23 | | 293 | DYTNOH29 | 438 | CNTMOH43 | | |
| 235 | DYTNOH23 | | 294 | DYTNOH29 | 439 | CNTMOH43 | | |
| 236 | DYTNOH23 | | 296 | DYTNOH29 | 454 | DYTNOH89 | | |
| 237 | DYTNOH23 | | 297 | DYTNOH29 | 476 | DYTNOH25 | | |
| 245 | DYTNOH23 | | 298 | DYTNOH29 | 499* | DYTNOH29 | | |
| 252 | DYTNOH25 | | 299 | DYTNOH29 | 528 | DYTNOH29 | | |
| 253 | DYTNOH25 | | 312 | CNTMOH43 | 534 | DYTNOH29 | | |
| 254 | DYTNOH25 | | 318 | FRBNOH87 | 567 | DYTNOH27 | | |
| 256 | DYTNOH25 | | 320 | ZMMNOH42 | 568 | SVINOH56 | | |
| 258 | DYTNOH25 | | 384 | MMBGOH86 | 643 | DYTNOH29 | | |
| 259 | DYTNOH25 | | 395 | DYTNOH29 | 754 | FRBNOH87 | | |
| 262 | DYTNOH26 | | 396 | DYTNOH29 | 775 | FRBNOH87 | | |
| 263 | DYTNOH26 | | 415 | DYTNOH89 | 781 | DYTNOH25 | | |
| 264 | DYTNOH89 | | 426 | ZMMNOH42 | 847 | MMBGOH86 | | |
| 267 | DYTNOH26 | | 427 | ZMMNOH42 | 848 | BLBKOH84 | | |
| 268 | DYTNOH26 | | 428 | CNTMOH43 | 859 | MMBGOH86 | | |
| 274 | DYTNOH27 | | 429 | ZMMNOH42 | 865 | MMBGOH86 | | |
| 275 | DYTNOH27 | | 431 | ZMMNOH42 | 866 | MMBGOH86 | | |
| 276 | DYTNOH27 | | 432 | CNTMOH43 | 873 | FRBNOH87 | | |
| 277 | DYTNOH27 | | 433 | CNTMOH43 | 878 | FRBNOH87 | | |
| 278 | DYTNOH27 | | 434 | CNTMOH43 | 879 | FRBNOH87 | | |
| 279 | DYTNOH27 | | 435 | CNTMOH43 | 890 | DYTNOH89 | | |
| 290 | DYTNOH29 | | 436 | CNTMOH43 | 898 | DYTNOH89 | | |
| 291 | CNTMOH43 | | | | | | | |

* Note: For 937-499, only beginning with 937-499-1xxx, 937-499-2xxx, 937-499-3xxx, and 937-499-4xxx

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

| Ohio Zone 3 | Area Code | 216 | Exchange | Wire Center Name | Exchange | Wire Center Name |
|--------------------|------------------|------------|-----------------|-------------------------|-----------------|-------------------------|
| 204 | CLEVOH62 | | 563 | CLEVOH62 | 698 | CLEVOH62 |
| 222 | CLEVOH62 | | 566 | CLEVOH62 | 736 | CLEVOH62 |
| 241 | CLEVOH62 | | 574 | CLEVOH62 | 737 | CLEVOH62 |
| 263 | CLEVOH62 | | 575 | CLEVOH62 | 771 | CLEVOH62 |
| 274 | CLEVOH62 | | 578 | CLEVOH62 | 772 | CLEVOH62 |
| 277 | CLEVOH62 | | 579 | CLEVOH62 | 774 | CLEVOH62 |
| 298 | CLEVOH62 | | 583 | CLEVOH62 | 776 | CLEVOH62 |
| 344 | CLEVOH62 | | 586 | CLEVOH62 | 781 | CLEVOH62 |
| 348 | CLEVOH62 | | 589 | CLEVOH62 | 787 | CLEVOH62 |
| 357 | CLEVOH62 | | 592 | CLEVOH62 | 802 | CLEVOH62 |
| 363 | CLEVOH62 | | 615 | CLEVOH62 | 822 | CLEVOH62 |
| 394 | CLEVOH62 | | 621 | CLEVOH62 | 828 | CLEVOH62 |
| 420 | CLEVOH62 | | 622 | CLEVOH62 | 830 | CLEVOH62 |
| 436 | CLEVOH62 | | 623 | CLEVOH62 | 858 | CLEVOH62 |
| 443 | CLEVOH62 | | 624 | CLEVOH62 | 861 | CLEVOH62 |
| 466 | CLEVOH62 | | 664 | CLEVOH62 | 875 | CLEVOH62 |
| 479 | CLEVOH62 | | 685 | CLEVOH62 | 902 | CLEVOH62 |
| 515 | CLEVOH62 | | 687 | CLEVOH62 | 931 | CLEVOH62 |
| 522 | CLEVOH62 | | 689 | CLEVOH62 | 937 | CLEVOH62 |
| 523 | CLEVOH62 | | 694 | CLEVOH62 | 987 | CLEVOH62 |
| 556 | CLEVOH62 | | 696 | CLEVOH62 | 999 | CLEVOH62 |

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

| Ohio Zone 3 | Area Code | 330 | | | | |
|--------------------|-------------------------|------------|-----------------|-------------------------|-----------------|-------------------------|
| Exchange | Wire Center Name | | Exchange | Wire Center Name | Exchange | Wire Center Name |
| 227 | RGRSOH22 | | 386 | ELVROH38 | 427 | LTNAOH02 |
| 332 | SALMOH33 | | 420 | LSBNOH42 | 457 | NWWTOH45 |
| 337 | SALMOH33 | | 424 | LSBNOH42 | 532 | WLVLOH53 |
| 382 | ELVROH38 | | 426 | EPLSOH42 | 679 | SAVLOH67 |
| 385 | ELVROH38 | | | | | |

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

| Ohio Zone 3 | Area Code | 614 | Exchange | Wire Center Name | Exchange | Wire Center Name | Exchange | Wire Center Name |
|-------------|-----------|-----|----------|------------------|----------|------------------|----------|------------------|
| 217 | CLMBOH11 | | 281 | CLMBOH11 | | 621 | CLMBOH11 | |
| 220 | CLMBOH11 | | 287 | CLMBOH11 | | 627 | CLMBOH11 | |
| 221 | CLMBOH11 | | 292 | CLMBOH11 | | 628 | CLMBOH11 | |
| 222 | CLMBOH11 | | 293 | CLMBOH11 | | 629 | CLMBOH11 | |
| 223 | CLMBOH11 | | 331 | CLMBOH11 | | 644 | CLMBOH11 | |
| 224 | CLMBOH11 | | 341 | CLMBOH11 | | 645 | CLMBOH11 | |
| 225 | CLMBOH11 | | 365 | CLMBOH11 | | 677 | CLMBOH11 | |
| 227 | CLMBOH11 | | 366 | CLMBOH11 | | 688 | CLMBOH11 | |
| 228 | CLMBOH11 | | 387 | CLMBOH11 | | 716 | CLMBOH11 | |
| 229 | CLMBOH11 | | 460 | CLMBOH11 | | 719 | CLMBOH11 | |
| 232 | CLMBOH11 | | 461 | CLMBOH11 | | 722 | CLMBOH11 | |
| 233 | CLMBOH11 | | 462 | CLMBOH11 | | 723 | CLMBOH11 | |
| 234 | CLMBOH11 | | 463 | CLMBOH11 | | 724 | CLMBOH11 | |
| 240 | CLMBOH11 | | 464 | CLMBOH11 | | 728 | CLMBOH11 | |
| 241 | CLMBOH11 | | 466 | CLMBOH11 | | 744 | CLMBOH11 | |
| 242 | CLMBOH11 | | 469 | CLMBOH11 | | 752 | CLMBOH11 | |
| 243* | CLMBOH11 | | 480 | CLMBOH11 | | 821 | CLMBOH11 | |
| 244** | CLMBOH11 | | 514 | CLMBOH11 | | 849 | CLMBOH11 | |
| 247 | CLMBOH11 | | 544 | CLMBOH11 | | 857 | CLMBOH11 | |
| 248*** | CLMBOH11 | | 546 | CLMBOH11 | | 879 | WJSNOH87 | |
| 249 | CLMBOH11 | | 564 | CLMBOH11 | | 887 | CLMBOH11 | |
| 280 | CLMBOH11 | | 566 | CLMBOH11 | | 995 | CLMBOH11 | |

* Note: For 614-243, only beginning with 614-243-0xxx, 614-243-1xxx, 614-243-4xxx, 614-243-7xxx, 614-243-8xxx, and 614-243-9xxx

** Note: For 614-244, only beginning with 614-244-0xxx, 614-244-0xxx, 614-244-4xxx, 614-244-5xxx, 614-244-8xxx, and 614-244-9xxx

*** Note: For 614-248, only beginning with 614-248-0xxx, 614-248-1xxx, 614-248-2xxx, 614-248-3xxx, 614-248-5xxx, 614-248-6xxx, and 614-248-9xxx

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

| Ohio Zone 3 | Area Code | 740 | Exchange | Wire Center Name | Exchange | Wire Center Name | Exchange | Wire Center Name |
|-------------|-----------|-----|----------|------------------|----------|------------------|----------|------------------|
| | | | 277 | LNCSOH65 | 437 | BMBGOH43 | 643 | ARABOH64 |
| | | | 232 | SCVIOH69 | 441 | GLPLOH44 | 652 | LNCSOH65 |
| | | | 242 | THVLOH24 | 446 | GLPLOH44 | 653 | LNCSOH65 |
| | | | 245 | RIGROH24 | 450 | ZNVLOH45 | 654 | LNCSOH65 |
| | | | 246 | THVLOH24 | 452 | ZNVLOH45 | 659 | GLFROH65 |
| | | | 256 | MCVLOH25 | 453 | ZNVLOH45 | 674 | DNFLOH67 |
| | | | 264 | SBVIOH26 | 454 | ZNVLOH45 | 681 | LNCSOH65 |
| | | | 266 | SBVIOH26 | 455 | ZNVLOH45 | 687 | LNCSOH65 |
| | | | 280 | DNFLOH67 | 458 | CATNOH45 | 689 | LNCSOH65 |
| | | | 282 | SBVIOH28 | 484 | BTHSOH48 | 695 | SCVIOH69 |
| | | | 283 | SBVIOH28 | 495 | NHLDOH49 | 697 | RSVLOH69 |
| | | | 284 | SBVIOH28 | 526 | SCVIOH69 | 699 | SCVIOH69 |
| | | | 291 | CSTNOH62 | 532 | IRTNOH53 | 743 | SMRTOH74 |
| | | | 295 | CSTNOH62 | 533 | IRTNOH53 | 746 | SGGVOH74 |
| | | | 333 | WACHOH33 | 534 | IRTNOH53 | 754 | DRSDOH75 |
| | | | 335 | WACHOH33 | 535 | MNJTOH53 | 756 | CRRLOH75 |
| | | | 339 | GLPLOH44 | 536 | RUVLOH53 | 757 | BRVIOH42 |
| | | | 342 | NWLXOH34 | 537 | TOROOH53 | 829 | CNSVOH82 |
| | | | 343 | NWLXOH34 | 545 | WLFYOH54 | 844 | NRWCOH87 |
| | | | 346 | SBVIOH26 | 547 | IRTNOH53 | 845 | LONDOH85 |
| | | | 347 | CRNGOH34 | 575 | CSTNOH62 | 849 | FLHMOH84 |
| | | | 367 | CHSGOH36 | 586 | ZNVLOH45 | 852 | LONDOH85 |
| | | | 377 | SPNTOH37 | 588 | ZNVLOH45 | 872 | NRWCOH87 |
| | | | 379 | PATROH37 | 620 | WACHOH33 | 874 | SDLIOH87 |
| | | | 388 | VNTNOH38 | 622 | CSTNOH62 | 925 | GLPLOH44 |
| | | | 394 | SHWNOH39 | 623 | CSTNOH62 | 926 | BEVLOH92 |
| | | | 425 | BRVIOH42 | 636 | WACHOH33 | 948 | MDVLOH94 |
| | | | 426 | JFVLOH42 | | | | |

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

| Ohio Zone 3 | Area Code | 937 | | | | |
|--------------------|-------------------------|------------|-----------------|-------------------------|-----------------|-------------------------|
| Exchange | Wire Center Name | | Exchange | Wire Center Name | Exchange | Wire Center Name |
| 265 | PTCH0H26 | | 393 | HLBO0H39 | 769 | YESPOH76 |
| 288 | DANHOH28 | | 399 | SPFDOH39 | 773 | PIQUOH77 |
| 322 | SPFDOH32 | | 453 | BWRVOH45 | 778 | PIQUOH77 |
| 323 | SPFDOH32 | | 462 | SCTNOH46 | 840 | HLBO0H39 |
| 324 | SPFDOH32 | | 466 | MRSOH46 | 845 | NWCROH84 |
| 325 | SPFDOH32 | | 505 | SPFDOH32 | 846 | NWCROH84 |
| 327 | SPFDOH32 | | 525 | SPFDOH32 | 849 | MEWYOH84 |
| 328 | SPFDOH32 | | 562 | XENIOH37 | 857 | CRBGOH85 |
| 342 | SPFDOH39 | | 615 | PIQUOH77 | 862 | SPVYOH86 |
| 365 | RNBO0H36 | | 629 | SPFDOH39 | 863 | ENONOH86 |
| 368 | FLTCOH99 | | 675 | JMTWOH67 | 864 | ENONOH86 |
| 372 | XENIOH37 | | 708 | XENIOH37 | 882 | DNVLOH88 |
| 374 | XENIOH37 | | 764 | BLFSOH76 | 883 | SSLNOH88 |
| 376 | XENIOH37 | | 766 | CDVLOH76 | 927 | SGTROH92 |
| 390 | SPFDOH39 | | 767 | YESPOH76 | 964 | NHHNOH96 |
| | | | | | 969 | TRCYOH96 |

LOCAL EXCHANGE SERVICES

2.4 Administrative Fee

An Administrative Fee is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide service to our customers, which include but are not limited to invoicing, service support systems, facilities management and network operations.

The Administrative Fee is a monthly recurring charge per account of \$5.00 for residential customers and \$10.00 for commercial customers.

2.5 Regulatory Compliance Fee

A Regulatory Compliance Fee will apply to all usage and MRC billed at a rate of at least 3.8573%.

2.6 Connection Charges for POTs Service

2.6.1 General

The Connection Charge is a nonrecurring charge which applies to the ordering, installing, moving, changing, rearranging for furnishing telephone services and facilities. Any one or combination of all elements of the connection charges may apply, depending upon the customer's request.

The customer may request an estimate or a firm bid before ordering installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at customer request, the charge to be billed is the amount quoted to the customer for the work requested.

2.6.2 Exceptions to the Charge

A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.

B. The Company may from time to time waive or reduce the charge as part of a promotion.

LOCAL EXCHANGE SERVICES

2.6.3 Service Order Charge

A service Order Charge applies per customer order, for all work or services ordered to be provided at one time, on the same premises, for the same customer.

| | <u>Non-recurring charge</u> | |
|----------------|-----------------------------|--------------------|
| | <u>Current</u> | |
| <u>Maximum</u> | <u>Business</u> | <u>Residential</u> |
| \$90.00 | \$60.00 | \$35.00 |

2.6.4 Restoral Charge

A Restoral Charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of service, as deemed in Section 2 of this Tariff.

| | <u>Non-recurring charge</u> | |
|----------------|-----------------------------|--------------------|
| | <u>Current</u> | |
| <u>Maximum</u> | <u>Business</u> | <u>Residential</u> |
| \$90.00 | \$50.00 (I) | \$50.00 (I) |

2.6.4 Moves, Adds and Changes

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

LOCAL EXCHANGE SERVICES

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Change - including rearrangement or reclassification - of existing service at the same location. A change may include but are not limited to addition or reduction of a phone line, phone features, class of service, PIC/LPIC, change of Billing Name, change in Directory Listing, Phone number change.

Non-recurring charge

| | <u>Maximum</u> | <u>Current</u> | |
|---------------------------|----------------|-----------------|--------------------|
| | | <u>Business</u> | <u>Residential</u> |
| Additional line, moves | \$90.00 | \$60.00 | \$35.00 |
| Account Adjustment charge | \$90.00 | \$20.00 | \$20.00 |
| Account change charge | \$90.00 | \$20.00 | \$20.00 |
| Change Telephone Number | \$90.00 | \$35.00 | \$35.00 |

LOCAL EXCHANGE SERVICES

2.6.5 Premises Visit

A. Terms and Conditions

A Premises Visit Charge applies per customer order, for all work or services ordered to be provided at one time on the same premises, for the same customer. When more than one visit is required to complete the work as originally ordered, only one Premises Visit Charge applies. A Premises Visit Charge applies to each premises visited for the purpose of removal, reconnection or changing of regulated facilities and to connect a line between different buildings on different premises, whether or not mileage charges are applicable to such lines. A Service Technician Trip charge is applied to each visit over and above the hourly rate.

| | <u>Non-recurring charge</u> | | |
|---|-----------------------------|-----------------|--------------------|
| | | <u>Current</u> | |
| | <u>Maximum</u> | <u>Business</u> | <u>Residential</u> |
| Service Technician Visit Fee | \$100.00 | \$70.00 | \$70.00 |
| AND | | | |
| Quarter Hour Labor Rate (minimum 1 increment) | \$30.00 | \$18.00 | \$18.00 |
| OR | | | |
| Bundled prices instead of Quarter hour rate: | | | |
| Cross –connect charges: | | | |
| 1-5 lines | | \$35.00 | \$35.00 |
| 6-10 lines | | \$70.00 | \$70.00 |
| 10-15 lines | | \$105.00 | \$105.00 |
| PLUS (if requested) | | | |
| Standard installation of inside wire and one jack. Less than 100' of wire, per jack | | \$50.00 | \$50.00 |

LOCAL EXCHANGE SERVICES

2.6.5 Premises Visit (cont'd)

B Trouble Isolation Charge

When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

C Premise Visit and Cross Connect Installation fee

When a Cross Connect (tie down) is required for installation, this charge can be broken into three equal parts and applied to the Customers first 3 invoices.

2.6.6 Central Office Line Charge

A Central Office Line Charge applies to arranging (A. line(s) to provide service between the central office and the customer's premises.

| | <u>Non-recurring charge</u> | | |
|----------------|-----------------------------|--------------------|--|
| | <u>Current</u> | | |
| <u>Maximum</u> | <u>Business</u> | <u>Residential</u> | |
| \$90.00 | \$35.00 | \$35.00 | |

2.6.7 Primary Interexchange Carrier Change Charge

The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service.

| | <u>Non-recurring charge</u> | | |
|---------------|-----------------------------|-----------------|--------------------|
| | <u>Current</u> | | |
| | <u>Maximum</u> | <u>Business</u> | <u>Residential</u> |
| Manual change | \$5.50 | \$2.75 | \$2.75 |
| Electronic | \$1.25 | \$0.53 | \$0.53 |

LOCAL EXCHANGE SERVICES

2.6.8 Vanity Phone Number

Customers may request a specific phone number that they currently do not have. This can occur when new service is provided or when changing the phone number on existing service. Additional blocks of numbers will not be obtained from NANPA (North America Numbering Plan Administration) to fulfill a request for a Vanity Number.

| <u>Non-recurring charge</u> | |
|-----------------------------|--------------------|
| <u>Business</u> | <u>Residential</u> |
| \$40.00 | \$40.00 |

LOCAL EXCHANGE SERVICES

SECTION 3 - SUPPLEMENTAL SERVICES AND RATES

3.1 Enhanced Calling Features

Enhanced Calling Feature descriptions and residential rates are found in the Company's P.U.C.O. Tariff No. 6.

| <u>Feature</u> | <u>Metropolitan Area Business</u> | <u>Town and Rural Area Business</u> |
|--|-----------------------------------|-------------------------------------|
| Three-Way Calling | \$ 6.97 | \$2.75 |
| Call Forwarding Variable | \$ 9.35 | \$9.35 |
| Call Forwarding Busy | \$ 0.60 | \$1.00 |
| Call Forwarding Busy Line Don't Answer | \$ 3.00 | \$1.25 |
| Call Forwarding Don't Answer | \$ 0.60 | \$1.00 |
| Call Waiting | \$ | * |
| Cancel Call Waiting | N/C | N/C |
| MultiRing 1 | \$ 4.97 | \$3.20 |
| MultiRing 2 | \$ 3.97 | \$3.20 |
| Multiline Hunting | \$ 10.00 | |
| Speed Dialing - 8 | \$ 5.97 | \$0.75 |
| Speed Dialing - 30 | \$ 6.07 | \$0.75 |
| Repeat Dialing -Unlimited | \$ 5.99 | \$5.00 |
| Caller ID Blocking | \$7.99 | \$7.99 |
| Caller ID with Number | * | * |
| Caller ID with Name | \$ 3.95 | \$3.95 |
| Automatic Call Back | \$ 7.25 | \$7.25 |
| Call Screening | \$ 5.99 | |
| Sneak-a-Peek (where available) | \$ 1.99 | |

Custom Calling Feature Charges – per use Metropolitan and Rural Areas

| <u>Usage Based Feature</u> | <u>Per Activation</u> | <u>Monthly Cap</u> |
|---------------------------------|-----------------------|--------------------|
| Three-Way Calling | \$1.99 | 10 occurrences |
| Call Return | \$1.99 | 10 occurrences |
| Repeat Dialing | \$0.97 | 10 occurrences |
| Call Trace ** | \$2.70 Metropolitan | 10 occurrences |
| | \$4.00 Towns/ Rural | 10 occurrences |
| Priority Call | \$0.50 | 10 occurrences |
| Select Forward - per activation | \$0.75 | 10 occurrences |

* Regulated features found in the Company's P.U.C.O. Tariff No. 6

** Plus a Case Preparation Charge of \$5.00 for Trace Call in Metropolitan Areas, \$10.00 in Towns and Rural areas.

LOCAL EXCHANGE SERVICES

SECTION 3 - SUPPLEMENTAL SERVICES AND RATES

3.2 Busy Verification and Interrupt Service

Service descriptions and residential rates are found in the Company's P.U.C.O. Tariff No. 6.

| <u>Usage Based Feature</u> | <u>Metropolitan Area Business</u> | <u>Town & Rural Area Business</u> |
|----------------------------|-----------------------------------|---------------------------------------|
| Busy Line Verification | \$1.20 | \$1.59 |
| Busy Line Interrupt | \$1.50 | \$1.99 |

3.3. Directory Assistance Service

Service descriptions and residential rates are found in the Company's P.U.C.O. Tariff No. 6.

| <u>Directory Assistance</u> | <u>Metropolitan Area Business</u> | <u>Town & Rural Area Business</u> |
|--------------------------------------|-----------------------------------|---------------------------------------|
| Allowance before usage charges apply | None | None |
| Direct-Dial - Local DA | \$1.50 | \$0.99 |
| Direct-Dial - National DA | \$1.99 | \$0.99 |
| Operator Dial - Local DA | \$0.45 | \$0.59 |
| Directory Assistance Call Completion | \$0.35 | \$0.99 |

LOCAL EXCHANGE SERVICES

SECTION 3 - SUPPLEMENTAL SERVICES AND RATES

3.4 Directory Listings

Service descriptions and residential rates are found in the Company's P.U.C.O. Tariff No. 6.

| <u>Feature</u> | <u>Metropolitan Area Business</u> | <u>Town & Rural Area Business</u> |
|------------------------|---------------------------------------|---|
| Primary Listing | N/C | N/C |
| Non-published Listing | \$2.20 | \$2.20 |
| Additional Listings | \$5.00 | \$5.00 |
| Alternate Listing | \$1.00 | \$1.00 |
| Non-Listed Service | \$2.20 | \$2.20 |
| Foreign Listing | \$1.00 | \$1.00 |
| Bold Directory Listing | \$1.00 | \$1.00 |

3.5 Local Operator Service

Service descriptions and residential rates are found in the Company's P.U.C.O. Tariff No. 6.

| | <u>Business</u> |
|---|-----------------|
| Station-to Station | \$1.35 |
| Person-to Person | \$3.50 |
| Operator Assisted Station to Station Calling Card | \$1.50 |
| Automated Station to Station Calling Card | \$0.55 |
| Operator Assisted 3 rd Party Billed | \$1.50 |

LOCAL EXCHANGE SERVICES

SECTION 3 - SUPPLEMENTAL SERVICES AND RATES

3.6 Blocking Service

Service descriptions and residential rates are found in the Company's P.U.C.O. Tariff No. 6.

| | <u>Business</u> |
|--|-----------------|
| 900 and 976 Blocking (Business up to 200 lines) | N/C |
| 3 rd Number Billed & Collect Call Restriction (Business up to 200 lines) | \$10.00 |
| Toll Restriction (Business up to 200 lines) | \$10.00 |
| Toll Restriction Plus (Business up to 200 lines) | \$10.00 |
| Direct Inward Dialing (DID) Blocking (3 rd Party and Collect Call) | \$25.00 |
| Subsequent Activation (per line) | \$10.00 |

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS

4.1 Business Package Plans

4.1.1 Business Access Service Options (Resale)

| | | |
|----|---|---------------|
| A. | <u>Basic Calling Plan - Measured Rate</u> | GRANDFATHERED |
| | Monthly Recurring Charge | \$12.95 |
| | Network Access Charge | \$ 6.00 |
| | PICC/Single Line | \$ 0.53 |
| | PICC/Multi Line | \$ 2.75 |
| | Anywhere Minutes - Local Per Minute Rate | \$ 0.02 |
| | Long Distance Rate – Intrastate | \$0.069 |
| | Long Distance Rate - Interstate | \$0.069 |
| | Features Included | 2 |
| | Internet Included | No |
| | Voice Mail Included | No |
| B. | <u>Basic + Calling Plan - Measured Rate</u> | GRANDFATHERED |
| | Monthly Recurring Charge | \$12.95 |
| | Network Access Charge | \$ 6.00 |
| | PICC/Single Line | \$ 0.53 |
| | PICC/Multi Line | \$ 2.75 |
| | Anywhere Minutes - Local Per Minute Rate | \$ 0.02 |
| | Long Distance Rate - Intrastate | \$0.059 |
| | Long Distance Rate - Interstate | \$0.059 |
| | Features Included | 4 |
| | Internet Included | No |
| | Voice Mail Included | No |

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS

4.1 Business Package Plans (Cont'd)

4.1.1 Business Access Service Options (Resale) (Cont'd)

C. Freedom Calling Plan - Flat Rate - GRANDFATHERED

| | |
|--|---------|
| Monthly Recurring Charge | \$21.95 |
| Network Access Charge | \$ 6.00 |
| PICC/Single Line | \$ 0.53 |
| PICC/Multi Line | \$ 2.75 |
| Anywhere Minutes - Local Per Minute Rate | \$ 0.02 |
| Long Distance Rate - Intrastate | \$0.069 |
| Long Distance Rate - Interstate | \$0.069 |
| Features Included | 2 |
| Internet Included | No |
| Voice Mail Included | No |

D. Freedom + Calling Plan - Flat Rate - GRANDFATHERED

| | |
|--|---------|
| Monthly Recurring Charge | \$21.95 |
| Network Access Charge | \$ 6.00 |
| PICC/Single Line | \$ 0.53 |
| PICC/Multi Line | \$ 2.75 |
| Anywhere Minutes - Local Per Minute Rate | \$ 0.02 |
| Long Distance Rate - Intrastate | \$0.059 |
| Long Distance Rate - Interstate | \$0.059 |
| Features Included | 4 |
| Internet Included | No |
| Voice Mail Included | No |

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.2 Business Package Options – Metropolitan Areas

A) FirstLocal Business - Message Rate* (Grandfathered)

| <u>Commitment</u> | <u>Local Service</u> | <u>Call Plan</u> | <u>Long Distance</u> |
|-------------------|---|--|----------------------|
| 3 years | Zone 1 - \$34.00 per line Zone 2 - \$36.00 per line Zone 3 - \$36.00 per line | 80 free calls per line Additional calls are \$0.06 each | \$0.032 per minute |
| 1 year | Zone 1 - \$36.00 per line Zone 2 - \$38.00 per line Zone 3 - \$38.00 per line | 80 free calls per line Additional calls are \$0.06 each | \$0.035 per minute |
| Month to Month | Zone 1 - \$38.00 per line Zone 2 - \$40.00 per line Zone 3 - \$40.00 per line | 80 free calls per line Additional calls are \$0.06 each | \$0.039 per minute |

* Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.2 Business Package Options – Metropolitan Areas (Cont'd)

B) Message Rate Business Packages - 1 year term¹ (Grandfathered – 9/30/05)

| <u>Package Name</u> | <u>Call Plan</u> | <u>MRC</u> | <u>LD Rate*</u> | <u>Call Rate</u> |
|--|---|--|-----------------|---|
| First Line Plus LD | Touchtone, 900/976 blocking, 73 free calls per line | Zone 1 - \$33.95 Zone 2 - \$35.95 Zone 3 - \$35.95 | \$0.035 | \$0.08 per call starting after 73 |
| First Line Plus LD with Hunting | Touchtone, 900/976 blocking, 73 free calls per line, hunting | Zone 1 - \$36.95 Zone 2 - \$40.95 Zone 3 - \$40.95 | \$0.035 | \$0.08 per call starting after 73 |
| First Local Freedom plus LD | Unlimited local calls, touchtone, 900/976 blocking | Zone 1 - \$48.95 Zone 2 - \$50.95 Zone 3 - \$50.95 | \$0.035 | N/C |
| First Local Freedom plus LD with Hunting | Unlimited local calls, touchtone, 900/976 blocking, hunting | Zone 1 - \$51.95 Zone 2 - \$53.95 Zone 3 - \$53.95 | \$0.035 | N/C |

C) Message Rate Business Packages - 2 year term¹ (Grandfathered 9/30/05)

| <u>Package Name</u> | <u>Call Plan</u> | <u>MRC</u> | <u>LD Rate*</u> | <u>Call Rate</u> |
|--|---|--|-----------------|---|
| First Line Plus LD | Touchtone, 900/976 blocking, 73 free calls per line | Zone 1 - \$33.95 Zone 2 - \$35.95 Zone 3 - \$35.95 | \$0.035 | \$0.08 per call starting after 73 |
| First Line Plus LD with Hunting | Touchtone, 900/976 blocking, 73 free calls per line, hunting | Zone 1 - \$36.95 Zone 2 - \$40.95 Zone 3 - \$40.95 | \$0.035 | \$0.08 per call starting after # 73 |
| First Local Freedom plus LD | Unlimited local calls, touchtone, 900/976 blocking | Zone 1 - \$48.95 Zone 2 - \$50.95 Zone 3 - \$50.95 | \$0.035 | N/C |
| First Local Freedom plus LD with Hunting | Unlimited local calls, touchtone, 900/976 blocking, hunting | Zone 1 - \$51.95 Zone 2 - \$53.95 Zone 3 - \$53.95 | \$0.035 | N/C |

¹ Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.2 Business Package Options – Metropolitan Areas (Cont'd)

D) FirstLocal Unlimited Packages¹ (Grandfathered 08/18/06)

| <u>Package</u> | <u>Description</u> | <u>Term</u> | <u>LD Rate*</u> | <u>MRC</u> |
|--|---|-------------|-----------------|--|
| FirstLocal Unlimited | Unlimited Local Calling, Call Forwarding, Caller ID Name and Number, Touch Tone, 900/976 blocking | 12 months | \$0.035 | Zone 1 - \$59.95 Zone 2 - \$59.95 Zone 3 - \$59.95 |
| FirstLocal Unlimited with Hunting | Unlimited Local Calling, Hunting, Caller ID Name and Number, 3 Way Calling Touch Tone, 900/976 blocking | 12 months | \$0.035 | Zone 1 - \$59.95 Zone 2 - \$59.95 Zone 3 - \$59.95 |
| FirstLocal Unlimited Plus | Unlimited Local Calling, Call Forwarding, Caller ID Name and Number, Automatic Call Back (*69), 3 Way Calling | 36 months | \$0.032 | Zone 1 - \$59.95 Zone 2 - \$59.95 Zone 3 - \$59.95 |
| FirstLocal Unlimited Plus with Hunting | Unlimited Local Calling, Hunting, Call Forwarding, Caller ID Name & Number, Automatic Call Back (*69), 3 Way Calling, 900/976 blocking, Touch Tone. | 36 months | \$0.032 | Zone 1 - \$59.95 Zone 2 - \$59.95 Zone 3 - \$59.95 |

E) FirstLocal Premium Packages¹ (Grandfathered 08/18/06)

| <u>Package</u> | <u>Description</u> | <u>Term</u> | <u>LD Rate*</u> | <u>MRC</u> |
|---------------------------------|---|-------------|----------------------------|--|
| FirstLocal Premium | Unlimited Local Calling, 2000 Domestic Long Distance Minutes*, Call Forwarding, Caller ID Name & Number, 900/976 blocking, Touch Tone. | 12 months | \$0.029 after 2000 minutes | Zone 1 - \$60.95 Zone 2 - \$62.95 Zone 3 - \$62.95 |
| FirstLocal Premium with Hunting | Unlimited Local Calling, Hunting, 2000 Domestic Long Distance Minutes*, Caller ID Name & Number, Call Forwarding, 900/976 blocking, Touch Tone. | 12 months | \$0.029 after 2000 minutes | Zone 1 - \$60.95 Zone 2 - \$62.95 Zone 3 - \$62.95 |

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

¹ Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.2 Business Package Options – Metropolitan Areas (Cont'd)

F) FirstLocal Premium Packages¹ (Grandfathered 08/18/06) (cont'd)

| <u>Package</u> | <u>Description</u> | <u>Term</u> | <u>LD Rate*</u> | <u>MRC</u> |
|--------------------------------------|---|-------------|----------------------------|--|
| FirstLocal Premium Plus | Unlimited Local Calling, 2000 Domestic Long Distance Minutes*, Call Forwarding, Caller ID Name & Number, Automatic Call Back (*69), 3 Way Calling, 900/976 blocking, Touch Tone. | 36 months | \$0.029 after 2000 minutes | Zone 1 - \$59.95 Zone 2 - \$61.95 Zone 3 - \$61.95 |
| FirstLocal Premium Plus with Hunting | Unlimited Local Calling, Hunting, 2000 Domestic Long Distance Minutes*, Call Forwarding, Caller ID Name & Number, Automatic Call Back (*69), 3 Way Calling, 900/976 blocking, Touch Tone. | 36 months | \$0.029 after 2000 minutes | Zone 1 - \$59.95 Zone 2 - \$61.95 Zone 3 - \$61.95 |

G) Local Unlimited* (Grandfathered 02/24/12)

| <u>Package</u> | <u>Description</u> | <u>Term</u> | <u>LD Rate*</u> | <u>MRC</u> |
|-----------------|--|----------------|-----------------|--|
| Local Unlimited | Unlimited Local Calling, 900/976 blocking, Touch Tone, Hunting available at no extra charge. | Month to Month | \$0.035 | Zone 1 - \$32.99 Zone 2 - \$34.99 Zone 3 - \$34.99 |

¹ Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.2 Business Package Options – Metropolitan Areas (Cont'd)

H) FirstLine Packages¹ (Grandfathered 02/24/12)

| <u>Package</u> | <u>Description</u> | <u>Term</u> | <u>LD Rate*</u> | <u>MRC</u> |
|---------------------|--|-------------|-----------------|--|
| FirstLine Rate Plan | 80 Local Call included, \$0.08 per call after 80, Call Forward Variable, Caller ID Name & Number, 900/976 blocking, Touch Tone. Hunting available at no extra charge. | 12 months | \$0.035 | Zone 1 - \$39.95 Zone 2 - \$41.95 Zone 3 - \$41.95 |
| FirstLine Direct | Unlimited Local Calling, Call Forward Don't Answer, Call Forward Busy, Caller ID Name & Number, 900/976 blocking, Touch Tone. Hunting available at no extra charge. | 12 months | \$0.035 | Zone 1 - \$42.95 Zone 2 - \$44.95 Zone 3 - \$44.95 |
| FirstLine Unlimited | Unlimited Local Calling and long distance*, Call Forward Don't Answer, Call Forward Busy, Caller ID Name & Number, 900/976 blocking, Touch Tone. Hunting available at no extra charge. | 12 months | n/a | Zone 1 - \$54.95 Zone 2 - \$56.95 Zone 3 - \$56.95 |
| FirstLine Rate Plan | 80 Local Call included, \$0.08 per call after 80, Call Forward Variable, Caller ID Name & Number, 900/976 blocking, Touch Tone. Hunting available at no extra charge. | 36 months | \$0.032 | Zone 1 - \$54.95 Zone 2 - \$54.95 Zone 3 - \$54.95 |
| FirstLine Direct | Unlimited Local Calling, Call Forward Don't Answer, Call Forward Busy, Caller ID Name & Number, 900/976 blocking, Touch Tone. Hunting available at no extra charge. | 36 months | \$0.032 | Zone 1 - \$54.95 Zone 2 - \$54.95 Zone 3 - \$54.95 |
| FirstLine Unlimited | Unlimited Local Calling and long distance*, Call Forward Don't Answer, Call Forward Busy, Caller ID Name & Number, 900/976 blocking, Touch Tone. Hunting available at no extra charge. | 36 months | n/a | Zone 1 - \$54.95 Zone 2 - \$54.95 Zone 3 - \$54.95 |

¹ Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.2 Business Package Options – Metropolitan Areas (Cont'd)

I) Local Freedom Line¹ (Grandfathered 02/24/12)

| <u>Package</u> | <u>Description</u> | <u>Term</u> | <u>LD Rate*</u> | <u>MRC</u> |
|--------------------|--|----------------|-----------------------------|--|
| Local Freedom Line | Unlimited Local Calling, Touch Tone, 900/976 Blocking, Long Distance Domestic* calls at \$.039 per minute | 12 month | \$0.039 | Zone 1 - \$37.99 Zone 2 - \$40.99 Zone 3 - \$40.99 |
| Local Freedom Line | Unlimited Local Calling, Touch Tone, 900/976 Blocking, Long Distance Domestic* calls at \$.039 per minute | month to month | \$0.039 | Zone 1 - \$41.99 Zone 2 - \$43.99 Zone 3 - \$43.99 |
| First Direct | Unlimited Local Calling, 2,000 minutes Free Domestic Long Distance*, Domestic Long distance* over 2,000 minutes at \$0.029 per minute, Caller ID with Name and Number, Call Forward Variable, 900/976 Blocking, Touch Tone, Hunting available at no extra charge | month to month | \$0.029 after 2,000 minutes | Zone 1 - \$60.95 Zone 2 - \$62.95 Zone 3 - \$62.95 |

¹ Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.2 Business Package Options – Metropolitan Areas (Cont'd)

J) First Voice

| <u>Package</u> | <u>Description</u> | <u>Term</u> | <u>MRC</u> |
|--|--|-------------|--|
| FirstVoice Plan ¹ Grandfathered 09/05/09 | Call rate is \$.08 per call after 80 calls. Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.035. | 1 year | Zone 1 \$54.95 Zone 2 \$54.95 Zone 3 \$54.95 |
| FirstVoice Plan ¹ Grandfathered 09/05/09 | Call rate is \$.08 per call after 80 calls. Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.032. | 3 year | Zone 1 \$54.95 Zone 2 \$54.95 Zone 3 \$54.95 |
| FirstVoice Direct ¹ Grandfathered 09/05/09 | Unlimited Local Calls, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.035. | 1 year | Zone 1 \$54.95 Zone 2 \$54.95 Zone 3 \$54.95 |
| FirstVoice Direct ¹ Grandfathered 09/05/09 | Unlimited Local Calls, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.032. | 3 year | Zone 1 \$54.95 Zone 2 \$54.95 Zone 3 \$54.95 |
| FirstVoice Unlimited ¹ Grandfathered 09/05/09 | Unlimited Local Calls, Unlimited Long Distance*, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic | 1 year | Zone 1 \$59.95 Zone 2 \$59.95 Zone 3 \$59.95 |
| FirstVoice Unlimited ¹ GRANDFATHERED 09/05/09 | Unlimited Local Calls, Unlimited Long Distance*, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic | 3 year | Zone 1 \$59.95 Zone 2 \$59.95 Zone 3 \$59.95 |

¹ Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.2 Business Package Options – Metropolitan Areas (Cont'd)

J) First Voice¹ (Grandfathered 02/24/12)

| <u>Package</u> | <u>Description</u> | <u>Term</u> | <u>MRC</u> |
|--------------------|--|-------------|------------|
| FirstVoice Basic | Call rate is \$.08 per call after 80 calls. Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.035. | 12 months | \$54.95 |
| FirstVoice Basic | Call rate is \$.08 per call after 80 calls. Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.032. | 36 months | \$54.95 |
| FirstVoice Connect | Unlimited Local Calls, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.035. | 12 months | \$54.99 |
| FirstVoice Connect | Unlimited Local Calls, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.032. | 36 months | \$54.99 |

¹ Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.3 Business Package Options – Towns and Rural Areas**

| <u>Plan Name</u> | <u>Includes</u> | <u>Long Distance</u> | <u>MRC per Line with Term</u> |
|-------------------------|--|-----------------------------------|---|
| FirstLocal Freedom | Unlimited Local Calls 900/976 Blocking Touchtone | Unlimited Domestic Long Distance* | \$54.95 with 3 years \$57.95 with 1 year \$59.95 month to month |
| Grandfathered | Caller ID with Name Caller ID with Number Three Way Calling Unlimited Automatic Call Back (*69) | | |
| Phone and Features Line | Unlimited Local Calls 900/976 Blocking Touchtone | \$0.045 per minute | \$40.95 with 3 years \$42.50 with 1 year \$44.95 month to month |
| Grandfathered | Caller ID with Name Caller ID with Number Three Way Calling Unlimited Automatic Call Back (*69) | | |
| Standard Line | Unlimited Local Calls 900/976 Blocking | \$0.045 per minute | \$36.95 with 3 year \$38.95 with 1 year |
| Grandfathered | Touchtone | | \$41.00 month to month |

MRC per line and LD per minute rate

| <u>Plan Name</u> | <u>Includes</u> | <u>Month to Month</u> | <u>1 year term</u> | <u>3 year term</u> |
|--|--|---------------------------------|---------------------------------|---------------------------------|
| FirstDial Basic (Grandfathered 02/24/12) | Unlimited Local Calls, 900/976 Blocking, Touchtone | \$54.95 with LD rate of \$0.039 | \$54.95 with LD rate is \$0.035 | \$54.95 with LD rate is \$0.032 |
| FirstDial Direct (Grandfathered 02/24/12) | Unlimited Local Calls, Caller ID Name and Number, Three Way Calling, Automatic Call Back, 900/976 Blocking, Touchtone | \$54.95 with LD rate is \$0.039 | \$54.95 with LD rate is \$0.035 | \$54.95 with LD rate is \$0.032 |
| FirstDial Freedom (Grandfathered 02/24/12) | Unlimited Local Calls, Unlimited Domestic Long Distance* Calls, Caller ID Name and Number, Three Way Calling, Automatic Call Back, 900/976 Blocking, Touchtone | \$59.95 with LD rate is \$0.039 | \$57.95 with LD rate is \$0.039 | \$54.95 with LD rate is \$0.039 |

4.3 Business Package Options – Towns and Rural Areas**

*Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included
 **For Voice Only

LOCAL EXCHANGE SERVICES

| <u>Plan Name</u> | <u>Includes</u> | <u>Long Distance</u> | <u>MRC per Line with Term</u> | <u>NRC per Line with Term</u> |
|---------------------------------|--|--|-----------------------------------|-----------------------------------|
| FirstCommercial Flat Rate II | Unlimited local calls 900/976 Blocking Touchtone Caller ID with Name and Number Three way calling Automatic call back | \$0.049 within the Continental United States | \$64.95 with 1 or 3 years | \$60.00 with 1 or 3 years |

4.3 Business Package Options – Municipality

| <u>Plan Name</u> | <u>Includes</u> | <u>Long Distance</u> | <u>MRC per Line with Term</u> | <u>NRC per Line with Term</u> |
|------------------------------|--|--|-----------------------------------|-----------------------------------|
| FirstCommercial Measured | \$0.08 per call after 80 900/976 Blocking Touchtone Caller ID with Name and Number Call Forwarding Hunting Optional | \$0.035 within the Continental United States | \$59.95 with 1 or 3 years | \$60.00 with 1 or 3 years |
| FirstCommercial Flat Rate | Unlimited local calls 900/976 Blocking Touchtone Caller ID with Name and Number Call Forwarding Hunting Optional | \$0.035 within the Continental United States | \$64.95 with 1 or 3 years | \$60.00 with 1 or 3 years |

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.3 UNE-P and Facilities Plans

Basic Calling Plan - Measured Rates - GRANDFATHERED

| | |
|--|---------|
| Monthly Recurring Charge | \$12.95 |
| Network Access Charge | \$ 6.00 |
| PICC/Single Line | \$ 0.53 |
| PICC/Multi Line | \$ 2.75 |
| Anywhere Minutes - Local Per Minute Rate | \$ 0.02 |
| Long Distance Rate - Intrastate | \$0.069 |
| Long Distance Rate - Interstate | \$0.069 |
| Features Included | 2 |
| Internet Included | No |
| Voice Mail Included | No |

Basic + Calling Plan - Measured Rates - GRANDFATHERED

| | |
|--|---------|
| Monthly Recurring Charge | \$12.95 |
| Network Access Charge | \$ 6.00 |
| PICC/Single Line | \$ 0.53 |
| PICC/Multi Line | \$ 2.75 |
| Anywhere Minutes - Local Per Minute Rate | \$ 0.02 |
| Long Distance Rate - Intrastate | \$0.059 |
| Long Distance Rate - Interstate | \$0.059 |
| Features Included | 4 |
| Internet Included | No |
| Voice Mail Included | No |

Other Charges

| | |
|---|---------|
| Remote Line Service | \$15.00 |
| Late Payment Charge (Rated to Unpaid Balance) | 1.50% |
| Carrier Cost Recovery Fee - Commercial | \$2.50 |
| Seasonal Suspend | |
| 50% of Normal Monthly Recurring | |
| Calling Plan Rate | 50% |
| 50% of Normal Federal Line Charge | |
| (NAC, EUCL, SLC) | 50% |

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.4 Optional Residential Packages – Metropolitan Areas

| <u>Optional Package</u> | <u>Plan Name</u> | <u>Includes</u> | <u>MRC</u> |
|-------------------------|---------------------------------------|---|--|
| A | FirstLocal Basic with Call Waiting | Unlimited Local Calling Call Waiting Unlimited Three Way Calling | Zone 1 - \$27.95 Zone 2 - \$29.95 Zone 3 - \$34.95 |
| | GRANDFATHERED 10/15/04 | Call Forwarding Variable Unlimited Automatic Call back *69 900/976 Blocking Touchtone | |
| B | FirstLocal Basic with Caller ID | Unlimited Local Calling Caller ID with Name Caller ID with Number | Zone 1 - \$27.95 Zone 2 - \$29.95 Zone 3 - \$34.95 |
| | GRANDFATHERED 10/15/04 | Unlimited Three Way Calling Call Forwarding Variable Unlimited Automatic Call back *69 900/976 Blocking Touchtone | |
| C | FirstLocal Basic with 60 free minutes | Unlimited Local Calling 60 Minutes Domestic Long Distance Unlimited Automatic Call back *69 | Zone 1 - \$54.95 Zone 2 - \$54.95 Zone 3 - \$54.95 |
| | GRANDFATHERED | 900/976 Blocking Touchtone | |

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

| <u>Optional Package</u> | <u>Plan Name</u> | <u>Includes</u> | <u>MRC</u> |
|-------------------------|---|---|--|
| D | FirstLocal Connect GRANDFATHERED 10/15/04 | Unlimited Local Calling 90 Minutes Domestic Long Distance Caller ID with Name Caller ID with Number Call Waiting Unlimited Three Way Calling Call Forwarding Variable LineProtect Unlimited Automatic Call back *69 900/976 Blocking Touchtone Sneak-a-Peek (where available) | Zone 1 - \$31.95 Zone 2 - \$33.95 Zone 3 - \$38.95 |
| E | First Local Complete GRANDFATHERED 10/15/04 | Unlimited Local Calling 250 Minutes Domestic Long Distance Caller ID with Name Caller ID with Number Call Waiting Unlimited Three Way Calling Call Forwarding Variable Personal Toll Free Number Unlimited Automatic Call back *69 Sneak-a-Peek (where available) Touchtone 900-976 Blocking | Zone 1 - \$38.95 Zone 2 - \$40.95 Zone 3 - \$45.95 |
| F | FirstLocal Advantage GRANDFATHERED 10/15/04 | Unlimited Local Calling 120 Minutes Domestic Long Distance Caller ID with Name Caller ID with Number Call Waiting Unlimited Three Way Calling Call Forwarding Variable Call Forward – busy line transfer Call Forward – Don't answer Personal Toll Free Number LineProtect SmartMail Voice Mail (1 box) Unlimited Automatic Call back *69 Speed dialing 8 900/976 Blocking Touchtone Sneak-a-Peek (where available) | Zone 1 - \$35.95 Zone 2 - \$37.95 Zone 3 - \$42.95 |

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

| <u>Optional Package</u> | <u>Plan Name</u> | <u>Includes</u> | <u>MRC</u> |
|-------------------------|---|--|--|
| G | Dialers' Deluxe GRANDFATHERED 10/15/04 | Unlimited Local Calling ** 300 Minutes Domestic Long Distance Includes Second Telephone Line Speed Dialing 30 Unlimited Automatic Call back *69 ** Caller ID with Name and Number Call Waiting Unlimited Three Way Calling Call Forward Variable Repeat Dialing Personal Toll Free Number Call Forwarding Sneak-a-Peek (where available) Touchtone** 900/976 Blocking** Second Line: Includes feature with ☐☐**, above. | Zone 1 - \$60.99 Zone 2 - \$62.99 Zone 3 - \$67.99 |
| H | FirstLocal.net Connect GRANDFATHERED 10/15/04 | Unlimited Local Calling 90 Minutes of Domestic Long Distance Call Waiting Caller ID with Name and Number Unlimited Three Way Calling Call Forwarding Variable LineProtect 900/976 Blocking Touchtone Sneak-a-Peek (where available) FirstLocal.net Internet Service* Unlimited Automatic Call back *69 | Zone 1 - \$54.95 Zone 2 - \$54.95 Zone 3 - \$54.95 |
| I | FirstLocal Freedom GRANDFATHERED 10/15/04 | Unlimited Local Calling Unlimited Domestic Long Distance Call Waiting Unlimited Three-Way Calling Caller ID with Name Caller ID with Number Call Forwarding Variable LineProtect 900/976 Blocking Touchtone Sneak-a-peek (where available) Unlimited Automatic Call back *69 | Zone 1 - \$48.95 Zone 2 - \$50.95 Zone 3 - \$55.95 |

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

☐☐** Included on Second Line for Dialers' Deluxe Package.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

| <u>Optional Package</u> | <u>Plan Name</u> | <u>Includes</u> | <u>MRC</u> |
|-------------------------|---|--|--|
| J-1 | FirstLocal.net Freedom GRANDFATHERED 10/15/04 | Unlimited Local Calling Unlimited Domestic Long Distance Call Waiting Caller ID with Name and Number Unlimited Three Way Calling Call Forwarding Variable LineProtect 900/976 Blocking Touchtone Sneak-a-Peek (where available) FirstLocal.net Internet Service Unlimited Automatic Call back *69 | Zone 1 - \$59.95 Zone 2 - \$61.95 Zone 3 - \$66.95 |

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

| <u>Optional Package</u> | <u>Plan Name</u> | <u>Includes</u> | <u>MRC</u> |
|-------------------------|---|--|--|
| J | Keep it Simple with Call Waiting GRANDFATHERED | Unlimited Local Calling Call Waiting 900/976 Blocking Touch Tone | Zone 1 - \$27.95 Zone 2 - \$29.95 Zone 3 - \$34.95 |
| K | Keep it Simple with Caller ID GRANDFATHERED | Unlimited Local Calling Caller ID with Name Caller ID with Number 900-976 Blocking Touch Tone | Zone 1 - \$24.95 Zone 2 - \$26.95 Zone 3 - \$31.95 |
| L | Your Favorite with 90 minutes of Free Long Distance GRANDFATHERED | Unlimited Local Calling 90 Minutes Domestic Long Distance Caller ID with Name Caller ID with Number Call Waiting 900/976 Blocking Touchtone | Zone 1 - \$31.95 Zone 2 - \$33.95 Zone 3 - \$38.95 |
| M | Your Favorite with LineProtect GRANDFATHERED | Unlimited Local Calling Caller ID with Name Caller ID with Number Call Waiting 900/976 Blocking Touchtone LineProtect | Zone 1 - \$31.95 Zone 2 - \$33.95 Zone 3 - \$38.95 |
| N | Your Freedom GRANDFATHERED | Unlimited Local Calls Unlimited Long Distance Caller ID with Name Caller ID with Number Call Waiting 900/976 Blocking Touch Tone Line Protect | Zone 1 - \$48.95 Zone 2 - \$50.95 Zone 3 - \$55.95 |
| O | Your Favorite .net with 90 minutes of Free Long Distance GRANDFATHERED | Unlimited Local Calling 90 Minutes Domestic Long Distance Caller ID with Name Caller ID with Number Call Waiting 900/976 Blocking Touchtone FirstLocal.net Internet Service | Zone 1 - \$42.95 Zone 2 - \$44.95 Zone 3 - \$49.95 |

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

| <u>Optional Package</u> | <u>Plan Name</u> | <u>Includes</u> | <u>MRC</u> |
|-------------------------|--|---|--|
| P | Your Favorite.net with LineProtect GRANDFATHERED 3/4/05 | Unlimited Local Calling Caller ID with Name Caller ID with Number Call Waiting 900/976 Blocking Touchtone LineProtect FirstLocal.net Internet Service | Zone 1 - \$42.95 Zone 2 - \$44.95 Zone 3 - \$49.95 |
| Q | Your Freedom.net GRANDFATHERED 3/4/05 | Unlimited Local Calls Unlimited Long Distance Caller ID with Name Caller ID with Number Call Waiting 900/976 Blocking Touch Tone Line Protect FirstLocal.net Internet Service | Zone 1 - \$61.95 Zone 2 - \$63.95 Zone 3 - \$68.95 |
| R | FirstBasic with 60 minutes of LD Grandfathered 8/18/06 | Unlimited Local Calling 900/976 Blocking Touch Tone 60 minutes of Domestic Long Distance ¹ | Zone 1 - \$24.95 Zone 2 - \$26.95 Zone 3 - \$31.95 |
| S | FirstBasic with Call Waiting Grandfathered 8/18/06 | Unlimited Local Calling Call Waiting 900/976 Blocking Touch Tone | Zone 1 - \$24.95 Zone 2 - \$26.95 Zone 3 - \$31.95 |
| T | FirstConnect GRANDFATHERED 9/30/05 | Unlimited Local Calling 900/976 Blocking Touch Tone Call Waiting Caller ID with Name and Number | Zone 1 - \$28.95 Zone 2 - \$30.95 Zone 3 - \$35.95 |
| U | FirstFreedom GRANDFATHERED 9/30/05 | Unlimited Local Calls Unlimited Domestic Long Distance ¹ 900/976 Blocking Touch Tone Call Waiting Caller ID with Name and Number | Zone 1 - \$50.95 Zone 2 - \$52.95 Zone 3 - \$57.95 |

¹ Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

| <u>Optional Package</u> | <u>Plan Name</u> | <u>Includes</u> | <u>MRC</u> |
|-------------------------|---|---|--|
| V | FirstBasic with Caller ID Grandfathered 8/18/06 | Unlimited Local Calling Caller ID with Name and Number 900/976 Blocking Touchtone | Zone 1 - \$29.95 Zone 2 - \$31.95 Zone 3 - \$36.95 |
| X | FirstPremium Grandfathered 8/18/06 | Unlimited Local Calling 2,000 minutes Free Domestic Long Distance* Domestic Long distance* over 2,000 minutes at \$0.034 per minute Caller ID with Name and Number Call Waiting, Three Way Calling, Call Forwarding, Automatic Call Back (*69), 900/976 Blocking, Touch Tone | Zone 1 - \$47.95 Zone 2 - \$49.95 Zone 3 - \$54.95 |
| Z | FirstLine with 60 Free LD Minutes Grandfathered 08/18/08 | Unlimited Local Calling 60 minutes of Domestic Long Distance* 900/976 Blocking Touch Tone | Zone 1 - \$24.95 Zone 2 - \$26.95 Zone 3 - \$31.95 |
| a | FirstLine with Call Waiting Grandfathered 08/18/08 | Unlimited Local Calling Call Waiting 900/976 Blocking Touch Tone | Zone 1 - \$24.95 Zone 2 - \$26.95 Zone 3 - \$31.95 |
| b | FirstLine with Caller ID Grandfathered 08/18/08 | Unlimited Local Calling Caller ID Name and Number 900/976 Blocking Touch Tone | Zone 1 - \$27.95 Zone 2 - \$29.95 Zone 3 - \$34.95 |

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

| <u>Optional Package</u> | <u>Plan Name</u> | <u>Includes</u> | <u>MRC</u> |
|-------------------------|---|--|--|
| c | FirstLine Connect Grandfathered 08/18/08 | Unlimited Local Calling 90 minutes Free Domestic Long Distance* Caller ID with Name and Number Call Waiting, Three Way Calling, Call Forwarding, Automatic Call Back (*69), 900/976 Blocking, Touch Tone | Zone 1 - \$31.95 Zone 2 - \$33.95 Zone 3 - \$38.95 |
| d | FirstLine Freedom Grandfathered 08/18/08 | Unlimited Local Calls Unlimited Domestic Long Distance* Caller ID with Name and Number Call Waiting, Three Way Calling, Call Forwarding, Automatic Call Back (*69), 900/976 Blocking, Touch Tone | Zone 1 - \$45.95 Zone 2 - \$47.95 Zone 3 - \$52.95 |

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

| <u>Optional Package</u> | <u>Plan Name</u> | <u>Includes</u> | <u>MRC</u> |
|-------------------------|--------------------------|---|--------------------------------------|
| f | Your Right to Choose | Unlimited Local Calling, Automatic Call back *69, 900/976 Blocking, Touch Tone, your choice of <ul style="list-style-type: none"> • 60 minutes of Domestic Long Distance* with Call Waiting • 60 minutes of Domestic Long Distance* with Caller ID • 60 minutes of Domestic Long Distance* with 3 Way Calling or 120 minutes of Domestic Long Distance* | Zone 1 - \$29.99 |
| | Grandfathered 08/18/08 | | Zone 2 - \$31.99 Zone 3 - \$36.99 |
| g | The Most Wanted | Unlimited Local Calling, Automatic Call back *69, Call Waiting, Caller ID Name and Number, 3 Way Calling, Call Forward Variable, 900/976 Blocking, Touch Tone | Zone 1 - \$38.99 |
| | Grandfathered 08/18/08 | | Zone 2 - \$40.99 Zone 3 - \$45.99 |
| h | The Feature Attraction | Unlimited Local Calling, Automatic Call back *69, Call Waiting, Caller ID Name and Number, 3 Way Calling, Call Forward Variable, 900/976 Blocking, Touch Tone | Zone 1 - \$34.99 |
| | Grandfathered 08/18/08 | | Zone 2 - \$36.99 Zone 3 - \$41.99 |
| i | Long Distance Saver Pack | Unlimited Local Calling, Automatic Call back *69, 900-976 Blocking, Touch Tone | Zone 1 - \$27.99 |
| | Grandfathered 08/18/08 | | Zone 2 - \$29.99 Zone 3 - \$34.99 |
| j | Caller ID Saver Pack | Unlimited Local Calling, Automatic Call back *69, Caller ID, 900-976 Blocking, Touch Tone | Zone 1 - \$24.99 |
| | Grandfathered 08/18/08 | | Zone 2 - \$26.99 Zone 3 - \$31.99 |
| k | FirstLocal Choice | Unlimited Local Calling, 250 minutes of Domestic Long Distance*, Automatic Call back *69, Call Waiting, Caller ID Name and Number, 3 Way Calling, Call Forward Variable, 900/976 Blocking, Touch Tone | Zone 1 - \$38.95 |
| | Grandfathered 08/18/08 | | Zone 2 - \$40.95 Zone 3 - \$45.95 |

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

| <u>Residential Packages</u> | <u>Description</u> | <u>MRC</u> |
|---|--|--|
| FirstVoice with 60 Free Minutes Grandfathered 03/02/09 | Unlimited Local Calling, 60 Free minutes of Domestic Long Distance*, Domestic Long Distance* Rate after 60 minutes is \$.044 per minute, Touchtone, 900-976 Blocking, | Zone 1 \$27.95 Zone 2 \$32.95 Zone 3 \$39.95 |
| FirstVoice with Call Waiting Grandfathered 03/02/09 | Unlimited Local Calling, Call Waiting, Long Distance* Rate is \$.044 per minute, Touchtone, 900-976 Blocking, | Zone 1 \$27.95 Zone 2 \$29.95 Zone 3 \$36.95 |
| FirstVoice with Caller ID Grandfathered 03/02/09 | Unlimited Local Calling, Caller ID with name and number, Long Distance* Rate is \$.044 per minute, Touchtone, 900-976 Blocking, | Zone 1 \$27.95 Zone 2 \$29.95 Zone 3 \$36.95 |
| FirstVoice Connect Grandfathered 03/02/09 | Unlimited Local Calling, 90 Free minutes of Domestic Long Distance*, Domestic Long Distance* Rate after 90 minutes is \$.044 per minute, Caller ID with name and number, Call Waiting, Call Forwarding, Automatic Call Back (*69), Three Way Calling, Touchtone, 900-976 Blocking, | Zone 1 \$31.95 Zone 2 \$36.95 Zone 3 \$43.95 |
| FirstVoice Freedom Grandfathered 03/02/09 | Unlimited Local Calling, Unlimited Domestic Long Distance* Calling Caller ID with name and number, Call Waiting, Call Forwarding, Automatic Call Back (*69), Three Way Calling, Touchtone, 900-976 Blocking, | Zone 1 \$40.95 Zone 2 \$45.95 Zone 3 \$52.95 |

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

| <u>Residential Packages</u> | <u>Description</u> | <u>MRC</u> |
|----------------------------------|---|------------|
| FirstTalk with 60 Minutes of LD* | Unlimited local calling, 60 free minutes of long distance* calling, Touchtone, 900/976 Blocking. Additional long distance* calling is \$0.044 per minute. | \$34.95 |
| FirstTalk with Call Waiting | Unlimited local calling, Call Waiting, Touchtone, 900/976 Blocking. Long distance* calling is \$0.044 per minute. Optional | \$34.95 |
| FirstTalk with Caller ID | Unlimited local calling, Caller ID with Name and Number, Touchtone, 900/976 Blocking. Long distance* calling is \$0.044 per minute. | \$34.95 |
| FirstTalk Connect | Unlimited local calling, 90 free minutes of long distance*calling, Caller ID with Name and Number, Call Forwarding, Call Waiting, Three Way Calling, Automatic Callback (*69), Touchtone, 900/976 Blocking. Long distance* calling is \$0.044 per minute over 90 minutes. | \$38.95 |
| FirstTalk Freedom | Unlimited local and long distance* calling, Caller ID with Name and Number, Call Forwarding, Call Waiting, Three Way Calling and Automatic Callback (*69), Touchtone, 900/976 Blocking. | \$52.95 |

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.6 Optional Residential Packages – Town and Rural Areas

| <u>Optional Package</u> | <u>Plan Name</u> | <u>Includes</u> | <u>MRC</u> |
|-------------------------|---|--|------------|
| 1 | FirstChoice with 60 free minutes Grandfathered 7/27/07 | Unlimited Local Calling 60 Minutes of Domestic Long Distance 900/976 Blocking Touchtone | \$36.95 |
| 2 | FirstChoice with Caller ID Grandfathered 7/27/07 | Unlimited Local Calling 60 Minutes of Domestic Long Distance 900/976 Blocking Touchtone Caller ID with Name and Number Three Way Calling Call Forwarding | \$36.95 |
| 3 | FirstLocal Select Grandfathered 7/27/07 | Unlimited Local Calling 120 Minutes of Domestic Long Distance 900/976 Blocking Touchtone Call Waiting Caller ID Name and Number Three way Calling Call Forwarding | \$42.95 |

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.6 Optional Residential Packages – Town and Rural Areas

| <u>Optional Package</u> | <u>Plan Name</u> | <u>Includes</u> | <u>MRC</u> |
|-------------------------|---|--|------------|
| 4 | FirstLocal Liberty Grandfathered 7/27/07 | Unlimited Local Calling Unlimited Domestic Long Distance 900/976 Blocking Touchtone Call Waiting Caller ID Name and Number Three way Calling Call Forwarding Line Protect | \$60.95 |
| 5 | FirstChoice With Call Waiting Grandfathered 7/27/07 | Unlimited Local Calling 60 Minutes of Domestic Long Distance 900/976 Blocking Touchtone Call Waiting , Three Way Calling Call Forwarding | \$36.95 |
| 6 | First Choice Plus with 60 free minutes Grandfathered 7/27/07 | Unlimited Local Calling Extended Local Calling 60 minutes of Domestic Long Distance 900/976 Blocking Touch Tone Automatic Call Back | \$42.90 |
| 7 | FirstChoice Plus Grandfathered 7/27/07 | Unlimited Local Calling Extended Local Calling 60 minutes of Domestic Long Distance 900/976 Blocking, Touch Tone Three Way Calling Call Forwarding YOUR CHOICE of either Caller ID Name and Number OR Call Waiting | \$42.90 |
| 8 | FirstLocal Select Plus Grandfathered 7/27/07 | Unlimited Local Calling Extended Local Calling 120 minutes of Domestic Long Distance 900/976 Blocking, Touch Tone Call Waiting Caller ID with Name and Number Three Way Calling | \$45.90 |

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.6 Optional Residential Packages – Town and Rural Areas

| <u>Optional Package</u> | <u>Plan Name</u> | <u>Includes</u> | <u>MRC</u> |
|-------------------------|--------------------------------------|---|------------|
| 9 | FirstDial with 60 Free Minutes | Unlimited Local Calling. 60 Free Minutes of Domestic Long Distance*, Automatic Call Back, 900/976 Blocking, Touchtone Domestic LD* rate after free minutes is \$0.044 per minute | \$41.95 |
| 11 | First Dial Plus with 60 Free Minutes | Unlimited Local Calling plus Extended Area calling. 60 Free Minutes of Domestic Long Distance*, Automatic Call Back, 900/976 Blocking, Touchtone Domestic LD* rate after free minutes is \$0.044 per minute | \$47.90 |
| 12 | FirstDial with Call Waiting | Unlimited Local Calling, 60 Free Minutes of Domestic Long Distance*, Call Waiting, Call Forwarding, Three Way Calling, Automatic Call Back, 900/976 Blocking, Touchtone Domestic LD* rate after free minutes is \$0.044 per minute | \$41.95 |
| 13 | FirstDial Plus with Call Waiting | Unlimited Local Calling plus Extended Area calling. 60 Free Minutes of Domestic Long Distance*, Call Waiting, Call Forwarding, Three Way Calling, Automatic Call Back, 900/976 Blocking, Touchtone Domestic LD* rate after free minutes is \$0.044 per minute | \$47.90 |
| 14 | FirstDial with Caller ID | Unlimited Local Calling, 60 Free Minutes of Domestic Long Distance*, Caller ID Name and Number, Call Forwarding, Three Way Calling, Automatic Call Back, 900/976 Blocking, Touchtone Domestic LD* rate after free minutes is \$0.044 per minute | \$41.95 |
| 15 | FirstDial Plus with Caller ID | Unlimited Local Calling plus Extended Area calling. 60 Free Minutes of Domestic Long Distance*, Caller ID Name and Number, Call Forwarding, Three Way Calling, Automatic Call Back, 900/976 Blocking, Touchtone Domestic LD* rate after free minutes is \$0.044 per minute | \$47.90 |
| 16 | FirstDial Select | Unlimited Local Calling, 120 Free Minutes of Domestic Long Distance*, Caller ID Name and Number, Call Forwarding, Three Way Calling, Automatic Call Back, Call Waiting, 900/976 Blocking, Touchtone Domestic LD* rate after free minutes is \$0.044 per minute | \$47.95 |
| 17 | FirstDial Select Plus | Unlimited Local Calling plus Extended Area calling, 120 Free Minutes of Domestic Long Distance*, Caller ID Name and Number, Call Forwarding, Three Way Calling, Automatic Call Back, Call Waiting, 900/976 Blocking, Touchtone Domestic LD* rate after free minutes is \$0.044 per minute | \$50.90 |
| 18 | FirstDial Freedom | Unlimited Local Calling, Unlimited Domestic Long Distance*, Caller ID Name and Number, Call Forwarding, Three Way Calling, Automatic Call Back, Call Waiting, 900/976 Blocking, Touchtone, Line Protect | \$60.95 |

* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 5 – GRANDFATHERED RATES

5.1 Grandfathered Rates for Former Customers of New Access Communications

5.1.1 Basic Residential Rates are found in the Company P.U.C.O. Tariff No. 6.

5.1.2 Monthly Recurring Charges

Switched Network Access Channels

Switched Network Access Channels

| | | |
|--------|--------------------------|---------|
| Zone A | Basic Trunk, per trunk | \$25.00 |
| | Digital Trunk, per trunk | \$40.00 |
| Zone B | Basic Trunk, per trunk | \$25.00 |
| | Digital Trunk, per trunk | \$40.00 |
| Zone C | Basic Trunk, per trunk | \$25.00 |
| | Digital Trunk, per trunk | \$40.00 |
| Zone D | Basic Trunk, per trunk | \$25.00 |
| | Digital Trunk, per trunk | \$40.00 |

LOCAL EXCHANGE SERVICES

SECTION 5 – GRANDFATHERED RATES

5.1 Grandfathered Rates for Former Customers of New Access Communications

5.1.3 Residential Package Plans

| | |
|---|---------|
| New Access Platinum Plan | \$52.95 |
| Package Includes: - Residential Line - Call Waiting - Call Waiting ID / Wait & See - Caller ID Name & Number - 300 Minutes of State-To-State Long Distance Minutes of State-To-State Long Distance | |
| New Access Gold Plan | \$52.95 |
| Package Includes: - Residential Line - Call Waiting - Call Waiting ID / Wait & See - Caller ID Name & Number - 150 Minutes of State-To-State Long Distance | |
| New Access Bronze Plan | \$45.95 |
| Package Includes: - Residential Line - Call Waiting - 75 Minutes of State-To-State Long Distance | |
| OH Residential Plus Plan | \$45.95 |
| Package Includes: - Residential Line - 300 Minutes State-To-State Long Distance | |
| OH Value Plus Plan | \$46.95 |
| Package Includes: - Residential Line - Call Waiting - Caller ID - 300 Minutes State-To-State Long Distance | |
| OH Prime Plan | \$44.95 |
| Package Includes: - Residential Line – Call Waiting/Call Waiting ID Wait & See – Caller ID Number/Caller ID Name – Three Way Calling - *69 - \$10 credit on first month’s bill – 150 minutes of instate or state to state long distance - \$.06 per minute long distance instate or state to state beyond package allowance | |

LOCAL EXCHANGE SERVICES

SECTION 5 – GRANDFATHERED RATES

5.2 Grandfathered Rates for Former Customers of Stonebridge Communications, LLC

5.2.1 Basic Residential Rates are found in the Company P.U.C.O. Tariff No. 6.

5.2.2 Residential Package Plans

| | | |
|-------|-------------------------|---------|
| PCV6F | THE BASICS CALLING PLAN | \$15.95 |
| PKB8N | BASIC VALUE PACKAGE | \$31.28 |
| PKBAM | VALUE PLUS PACKAGE | \$34.30 |

LOCAL EXCHANGE SERVICES

SECTION 5 – GRANDFATHERED RATES

5.3 Grandfathered Rates for Former Customers of Akron Canton Communications

1) Package Plans

| | Rate/line | <u>Local calling</u> | <u>Long Distance*</u> |
|-----------------------------|-----------|----------------------|-----------------------|
| A. Full Feature Residential | \$34.95 | Unlimited | 60 minutes |
| B. Basic Residential | \$14.95 | Unlimited | 30 minutes |
| C. Unlimited Residential | \$37.95 | Unlimited | Unlimited |
| D. Basic Business | \$19.95 | 100 calls | N/A |
| E. Full-Feature Residential | \$23.95 | Unlimited | N/A |

*Long distance minutes are for destinations within the continental U.S.

2) LATA Wide Expanded Local Calling Plan

(Residential Plans Only)

3) Features

The following features are included at no charge with plans A, D, and E above:

| | |
|--------------------------------|---------------------|
| Automatic Callback | Call Screening |
| Call Forward Variable | Call Trace |
| Calling Number Delivery w/Name | Distinctive Ringing |
| Call Waiting | Hunting |
| Call Waiting w/Caller ID | Speed Dialing |
| Three Way Calling | Repeat Dialing |

The following features are offered with plans B and C at additional charge:

| | <u>Non-recurring charge</u> | <u>Monthly recurring charge</u> |
|---------------------------|-----------------------------|---------------------------------|
| Caller ID with Name | \$6.00 | \$8.95 |
| Call Waiting | \$6.00 | \$4.15 |
| Repeat Dialing | \$6.00 | \$3.00 |
| Call Forward | \$6.00 | \$5.00 |
| Automatic Callback | \$6.00 | \$7.25 |
| Speed Dialing | \$6.00 | \$4.00 |
| Three-Way Calling | \$6.00 | \$5.00 |
| Call Waiting w/Caller ID* | \$0.00 | \$0.00 |
| Call Screening | \$6.00 | \$5.00 |
| Call Trace | \$6.00 | \$0.00 |
| Privacy Manager | \$6.00 | \$3.95 |
| CID Block | \$9.30 | \$0.50 |
| Non-published Number | \$0.00 | \$0.95 |
| Non-listed Number | \$0.00 | \$0.95 |

* No charge for Call Waiting w/Caller ID if subscriber has Caller ID with Name and Call Waiting.

LOCAL EXCHANGE SERVICES

SECTION 5 – GRANDFATHERED RATES

5.4 Grandfathered FirstVoice Promotion

Beginning August 6, 2007 and ending November 2, 2007, First Communications will offer FirstVoice promotional packages to end users who meet the following criteria:

- End User must be a new customer or a prior customer returning to First Communications service.
- The Service location must be in First Communications Metropolitan area footprint in a limited area defined below.
- Customer discount is based on the service address.

LOCAL EXCHANGE SERVICES

SECTION 5 – GRANDFATHERED RATES

5.4 Grandfathered FirstVoice Promotion

5.4.1 Grandfathered FirstVoice Promotional Business Packages:

| <u>Business Package</u> | <u>Description</u> | <u>Term</u> | <u>MRC</u> |
|-------------------------|---|-------------|------------|
| FirstVoice Plan | Call rate is \$.08 per call after 80 calls. Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.035. | 1 year | \$54.95 |
| FirstVoice Plan | Call rate is \$.08 per call after 80 calls. Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.032. | 3 year | \$54.95 |
| FirstVoice Direct | Unlimited Local Calls, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.035. | 1 year | \$54.95 |
| FirstVoice Direct | Unlimited Local Calls, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.032. | 3 year | \$54.95 |
| FirstVoice Unlimited | Unlimited Local Calls, Unlimited Long Distance*, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.035. | 1 year | \$59.95 |
| FirstVoice Unlimited | Unlimited Local Calls, Unlimited Long Distance*, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.032. | 3 year | \$59.95 |

LOCAL EXCHANGE SERVICES

SECTION 5 – GRANDFATHERED RATES

5.4 Grandfathered FirstVoice Promotion

5.4.1 Grandfathered FirstVoice Promotional Business Packages:

FirstVoice Promotional Residential Packages:

| <u>Residential Packages</u> | <u>Description</u> | <u>MRC</u> |
|---------------------------------|--|------------|
| FirstVoice with 60 Free Minutes | Unlimited Local Calling, 60 Free minutes of Domestic Long Distance*, Domestic Long Distance* Rate after 60 minutes is \$.039 per minute, Touchtone, 900-976 Blocking, | \$31.95 |
| FirstVoice with Call Waiting | Unlimited Local Calling, Call Waiting, Long Distance* Rate is \$.039 per minute, Touchtone, 900-976 Blocking, | \$31.95 |
| FirstVoice with Caller ID | Unlimited Local Calling, Caller ID with name and number, Long Distance* Rate is \$.039 per minute, Touchtone, 900-976 Blocking, | \$31.95 |
| FirstVoice Connect | Unlimited Local Calling, 90 Free minutes of Domestic Long Distance*, Domestic Long Distance* Rate after 90 minutes is \$.039 per minute, Caller ID with name and number, Call Waiting, Call Forwarding, Automatic Call Back (*69), Three Way Calling, Touchtone, 900-976 Blocking, | \$35.95 |
| FirstVoice Freedom | Unlimited Local Calling, Unlimited Domestic Long Distance* Calling Caller ID with name and number, Call Waiting, Call Forwarding, Automatic Call Back (*69), Three Way Calling, Touchtone, 900-976 Blocking, | \$44.95 |

LOCAL EXCHANGE SERVICES

SECTION 6 – PROMOTIONS

- 6.1 Go Paperless Promotion: Beginning February 1, 2010, First Communications is running a 6 month promotion available to all customers who signup for an online billing account. By signing up for online billing, customers automatically receive email notification for new invoices. They can also view past invoices, make payments and review their call detail.

The "Go Paperless Promotion" provides a \$5.00 credit to residential accounts and a \$10.00 credit to commercial accounts to all eligible customers. The credit recurs monthly as long as the customer maintains their online account.