# PRICE GUIDE APPLICABLE TO INTEREXCHANGE SERVICES WITHIN THE STATE OF OKLAHOMA PROVIDED BY FIRST COMMUNICATIONS, LLC

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#### **SECTION 1 - TERMS AND ABBREVIATIONS**

- "10XXX or 101XXXX Access Code" The Access Code is the 10XXX or 101XXXX Access number.
- "Access" as used in this price guide means an arrangement which connects the Customer's or Subscriber's telecommunications service to the Underlying Carrier's designated point of presence or network switching center.
- "Casual Calling" A dialing method that enables a Customer to reach the interexchange carrier of the Customer's choice even if the Customer is not a regular Customer of that carrier. The Customer utilizes a 10XXX or 101XXXX Access Code to make calls, and the Customer does not change its Primary Interexchange Carrier.
- "Commission" means the Oklahoma Corporation Commission.
- "Company" means the Reseller referred to on the title page of this price guide, unless otherwise indicated by the context.
- "Customer" means any person, partnership, cooperative corporation, corporation, or lawful entity provided service from an entity reselling intrastate telecommunications services.
- "Customer trouble report" means any oral or written report given to the Company's repair service or contact person by a Customer relating to a defect or difficulty or dissatisfaction with the provision of the telecommunications service provided by the Company.
- "Delinquent" means a payment for a billing for services provided, which is not in dispute, where payment is not received on or before the due date as posted on the bill.
- "DUC" DUC stands for Designated Underlying Carrier.
- "Exchange" means a geographic area established and approved by the Commission for the administration of local telephone service in a specified area which usually embraces a city, town, or village and its environs. It may consist of one or more central offices together with associated plant used in furnishing communication service in that area.

# **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)**

"Holidays" means the holidays designated either by the Commission or by the Company as a legally recognized holiday, which will be rated at the lower night/weekend rates.

"IXC" means interexchange carrier or interexchange company which is a carrier or company authorized by the Commission to provide long distance communications services, but not local exchange services, within the State of Oklahoma.

"InterLATA call" means any call which is originated in one LATA and terminated in another LATA.

"Interstate call" means any call which is originated in one state and terminated within the boundaries of another state.

"IntraLATA call" means any call which is originated and terminated within the boundaries of the same LATA, regardless of whether such call crosses LATA boundaries prior to reaching its termination point.

"Intrastate call" means any call which is originated and terminated within the boundaries of the State of Oklahoma, regardless of whether such call crosses state boundaries prior to reaching its termination point.

"LATA" means Local Access and Transport Area.

"LEC" means a local exchange company which is a company authorized by the Commission to provide local exchange service within the State of Oklahoma.

"OAC 165:56" means the Commission's rules specifically governing Resellers of intrastate toll services.

"Oklahoma Corporation Commission ("OCC" or "Commission")" means the regulatory body authorized by the Constitution of the State of Oklahoma and the laws of the State of Oklahoma promulgated by and enacted by the Governor of Oklahoma, which regulates certain public utilities.

# **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)**

"Presubscribed Service" A service whereby the Customer can make long distance calls and the Customer must change its Primary Interexchange Carrier to the Company.

"Point of presence ("POP") means the location where an IXC has transmission equipment in a service area that serves as, or relays calls to, the interexchange network.

"Reseller" means a Company offering telecommunications services to the public through the use of the facilities of an underlying carrier or a combination of its own facilities and the facilities of an underlying carrier for resale to the public for profit. A Customer who offers the service(s) it obtains from a Reseller to the public for profit shall also be deemed a Reseller.

"Service" means service in its broadest and most inclusive sense, and includes any and all acts done, rendered, or performed and any and all things furnished or supplied by a Reseller in the provision of regulated offerings to their Customers.

"Telecommunications service" means service provided by the Company including voice, data, and all other types of communications services, under the Company's price guides.

"Underlying Carrier" means the provider of telecommunications services whose network is being utilized to transmit and receive the Customer's telecommunications traffic.

"U.S.F." U.S.F. stands for Universal Service Fund.

"Telecom Unit" - A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Oklahoma.

# **SECTION 2 - RULES**

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#### 2.1 - UNDERTAKING OF COMPANY

- 2.1.1 The Company's services are furnished for telecommunications originating and terminating within the State of Oklahoma under terms of this price guide.
- 2.1.2 The Company installs, operates, and maintains the telecommunications services provided herein under the accordance with the terms and conditions set forth under this price guide. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangement.
- 2.1.3 The Company's services are provided on a monthly basis, and are available twenty-four (24) hours per day, seven (7) days per week.

#### 2.2 - LIMITATIONS

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this price guide.
- 2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this price guide, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 The Company does not offer services for resale by Customers unless such Customer has been granted a Certificate of Convenience and Necessity by the Commission to provide such services in the State of Oklahoma.
- 2.2.5 All facilities provided under this price guide are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company.

#### 2.3 - TRANSFER OR ASSIGNMENT

- 2.3.1 After obtaining the Company's written consent, the Customer of record may assign or transfer the use of service where there is no interruption or physical relocation. All terms and provisions contained in this price guide will apply to any assignee or transferee. Services provided by the Company may not be transferred or assigned to a new Customer unless the following conditions have been met:
  - (A) The Customer of record (assignor Customer) requests such assignment or transfer in writing at least forty-five (45) days prior to the effective date of any requested assignment or transfer; and,
  - (B) The new Customer (assignee Customer) notifies the Company in writing that it agrees to assume all outstanding obligations of the former Customer for use of the Company's services. These obligations include all outstanding indebtedness for the use of the Company's service. Consent to such transfer or assignment will not be unreasonably withheld; and,
  - (C) Prior written consent of the Company is secured. The Company agrees to respond to a request to assign or transfer to another Customer within thirty (30) days of receipt of the request.
- 2.3.2 As relates to the assignee or transferee, deposits may be required pursuant to Section 2.6 of this price guide.
- 2.3.3 Any permitted transfer or assignment of the Company's service will not relieve or discharge any Customer from remaining jointly and severally liable with the new Customer for any obligations existing at the time of transfer or assignment.
- 2.3.4 All rules and conditions contained in this price guide shall apply to all such permitted assignees or transferees, as well as all conditions of service.

#### 2.4 - USE OF SERVICE

- 2.4.1 The Company's service(s) may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of such service(s).
- 2.4.2 The use of the Company's service(s) to make calls which might reasonably be expected to frighten, abuse, torment, or harass another, or in such a way as to unreasonable interfere with use by others, is prohibited.
- 2.4.3 The use of the Company's service(s) without payment for service(s) or attempting to avoid payment for service(s) by fraudulent means or devices, schemes, false or invalid numbers, false credit cards or false Phone Cards of the Company's or false numbers of such cards, is prohibited.
- 2.4.4 Resale of the Company's service(s) by Customers is prohibited unless and until the Customer has provided the Company with proof that the Customer has been granted a Certificate of Public Convenience and Necessity to provide such service(s) in the State of Oklahoma.
- 2.4.5 The Company's service is available for use twenty-four (24) hours per day, seven days per week.
- 2.4.6 The Company does not transmit messages pursuant to the price guide, but its services may be used for that purpose.
- 2.4.7 The Company's service(s) may be denied for nonpayment of charges or for other violations of this price guide.

#### 2.5 - LIABILITIES OF THE COMPANY

- 2.5.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in transmission which occur in the course of furnishing service(s) or facilities in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.5.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this price guide, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by an underlying carrier, by an Act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.5.3 The Company will make no refund of overpayment by a Customer unless the claim for overpayment, together with proper evidence is submitted. .
- 2.5.4 The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Customer-specific identifying codes issued for use with the Company's services.
- 2.5.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service(s) which is not the direct result of the Company's negligence.

#### 2.6 - DEPOSITS AND INTEREST

Pursuant to OAC 165:56-9-2, the Company's deposit plan includes criteria for residential and nonresidential Customers. The nonresidential plan conforms to the following except for 2.6.1, 2.6.2, 2.6.3, and 2.6.10.

- 2.6.1 The Company shall not require a deposit of a residential Customer who has received the same or similar type of classification of service for twelve (12) consecutive months and service was not terminated for nonpayment nor was payment late more than twice nor was a check for payment dishonored. The twelve (12) months service period shall have been within eighteen (18) months prior to the application for new service. The Company plan may establish other relevant criteria which will qualify the customer for nonpayment of a deposit.
- 2.6.2 Although the Company does not normally collect deposits from its Customers, deposits may be required from Customers whose credit history is unacceptable or unavailable. The amount of the deposit shall not exceed an amount equal to two (2) months toll charges determined by actual or anticipated usage. The Company's plan may allow Customers to pay deposits in installments.
- 2.6.3 Upon written require by the Customer, after a period of four (4) consecutive months during which time the average amount of toll charges is shown to have decreased by fifty percent (50%) or more, the Company shall reevaluate the amount of the deposit in order to determine if the original deposit amount continues to be consistent with the guidelines set forth in OAC 165:56-10-11(d) or if the amount of the deposit shall be reduced to an amount which is consistent with the deposit guidelines.
- 2.6.4 Any excess amount of the deposit resulting from the reduction required in the above paragraph of this subsection shall be refunded to the Customer
- 2.6.5 A present Customer may be required to post a deposit as a condition of continued service if undisputed charges have become delinquent, with delinquent meaning a payment not received on or before the due date as posted on the bill for the Company's service, in two (2) out of the last twelve (12) billing periods or if the Customer has had service disconnected during the last twelve (12) months pursuant to Disconnection and Notice Section of these price guides or has presented a check subsequently dishonored.
- 2.6.6 Interest on cash deposits shall be paid by the Company at no less than the rate calculated as follows:
  - (A) For all Customer deposits returned within one (1) year or less, the interest rate shall be established the first day of January of each year to equal the average of the weekly percent annual yields on one (1) year U.S. Treasury Securities for September, October, and November of the preceding year. The interest rate shall be rounded to the nearest

# 2.6 - DEPOSITS AND INTEREST (Cont'd)

basis point.

- (B) For all Customer deposits held by the Company for more than one (1) year, the interest rate shall be established the first day of January of each year to equal the average of the weekly percent annual yields of 10-year U.S. Treasury Securities for September, October, and November of the preceding year. The interest rate shall be rounded to the nearest basis point.
- (C) After the interest rate is initially established, the interest rate(s) shall not change unless the application of the formulas above results in a change in interest rate(s) that is/are greater than two hundred (200) basis points. The Public Utility Division shall calculate the interest rate(s), and shall mail notice to the Company by December 15th of each year, only if a change in the rate(s) is/are necessary, otherwise the current interest rate(s) will remain in effect.
- 2.6.7 If refund of a deposit is made within thirty (30) days of receipt of deposit, no interest payment is required. If the Company retains the deposit more than thirty (30) days, payment of interest shall be made retroactive to the date of receipt of the deposit. No interest shall accrue on a deposit after discontinuance of service.
- 2.6.8 The Company shall provide payment of accrued interest for all Customers annually by negotiable instrument or by credit against current billing.
- 2.6.9 The deposit shall cease to draw interest on the date it is returned or credited to the Customer's account.
- 2.6.10 The amount of the deposit, with accrued interest, shall be applied to any unpaid charges at the time of a discontinuance of services. The balance, if any, shall be returned to the Customer within thirty (30) days after settlement of the Customer's account, either in person or by mailing it to the Customer's last known address.
- 2.6.11 If service is not connected, or after disconnection of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one (1) premise to another within the Company's service area shall not be deemed a disconnection, and no additional deposit may be required unless otherwise permitted by this price guide.
- 2.6.12 The Company shall automatically refund the deposit for residential service, with accrued interest, after twelve (12) months' satisfactory payment of undisputed charges and where payment was not late more than twice; provided, however, that service has not been disconnected within the twelve (12) month period. Payment of a charge shall

# 2.6 - DEPOSITS AND INTEREST (Cont'd)

be deemed satisfactory if received on or prior to the date the bill is due. Payment of a charge shall be deemed not satisfactory if made by a check subsequently dishonored. If the Customer does not meet these refund criteria, the deposit and interest may be retained in accordance with Section 2.6.3 of this price guide.

- 2.6.13 The Company may withhold refund or return of the deposit, pending the resolution of a dispute with respect to charges secured by the deposit.
- 2.6.14 The Company shall keep records to show the name, account number, and address of each depositor; the amount and date of the deposit; and, each transaction concerning the deposit.
- 2.6.15 The Company shall issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.
- 2.6.16 Such records shall be retained for two (2) years after deposit and/or interest is refunded or applied.
- 2.6.17 Upon the sale or transfer of the Company or operating units thereof, the seller shall file, with the application of transfer, a verified list of the information as described above, and the unpaid interest thereon. The information provided shall be treated as confidential and shall not be available for public inspection unless ordered by the Commission after notice and hearing.
- 2.6.18 The deposit made by the Customer with the Company at the time of application for service shall not constitute an advance payment to cover service bills, but for all purposes it is to be considered as security for the payment of monthly bills or other proper charges.

#### 2.7 - BILLING AND BILLING DISPUTES

- 2.7.1 Bills to end-users shall be issued monthly, unless the Company's approved terms and conditions of service prescribe a difference interval. Bills may be issued on a billing cycle. All end-users shall receive their bills via United States mail, unless the end-user agrees with the Company to receive a bill through different means, such as electronically via the Internet. Whatever the method of delivery, bills shall comply with OAC165:56-5-12.
- 2.7.2 The Customer is responsible for all charges including all calls placed from the Customer's location or by use of the Customer's authorization code(s).
- 2.7.3 Payment is due by the invoice date printed on the bill. Payments are sent to the address listed on the bill.
- 2.7.4 If a Customer's bill is not paid by the due date printed on the bill, the Company may impose a late charge of 1.5% per month on the delinquent amount.
- 2.7.5 Any objection to billed charges should be reported to the Company as soon as possible. Questions regarding the Company's services or charges assessed to a Customer's bill may be directed to the Company's Customer Service Department toll-free at (800) 274-1015. The Company shall investigate the particular case and report the results to the Customer. During the period that the disputed amount is under investigation, the Company shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, the Company may discontinue service. In the event the disputed charges are not resolved, the Company shall inform the Customer that the Customer may utilize the complaint procedures of the Commission's Consumer Services Division. The Company shall provide the Customer with the following information:

Oklahoma Corporation Commission Consumer Services Division P.O. Box 52000-2000 Oklahoma City, Oklahoma 73152-2000 (405) 521-2331 or (800) 522-8154

Hours of operation are 8:00 a.m. to 4:30 p.m., Central Time, Monday - Friday.

2.7.6 Unless otherwise authorized by the Commission, bills shall be payable immediately upon receipt and past due twelve (12) days after the date of the Company mailing or after any deferred payment date previously established by either oral or written agreement between an end-user and the Company. The date after which the bill is past due shall be stated on the bill.

# 2.7 - BILLING AND BILLING DISPUTES (Cont'd)

2.7.7 The Company must provide notice to affected end-users of any increased rate of a non-competitive service at least twenty (20) days prior to implementation of said increase. Customer Notice of a rate increase shall comply with OAC 165:56-5-12.

#### **2.8 - TAXES**

The Customer is responsible for payment of any sales, use, gross receipts, excise or other local, state and federal taxes, charges or assessments, however designated (excluding taxes on the Company's net income) imposed on or based upon the provision, sale or use of the Company's services.

- 2.8.1 All state and local sales taxes are listed as separate line items on the Customer's bill and are not included in the quoted rate(s).
- 2.8.2 Other taxes, charges and the regulatory assessment shall be identified in the aggregate on the Customer's bill and shall not be included in the quoted rate(s).
- 2.8.3 Such taxes, charges, and assessments shall be billed to the Customers receiving service(s) within the territorial limits of such state, county, city or other taxing authority. Such billing shall allocate the tax, charge and/or assessment among Customers uniformly on the basis of each Customer's monthly charges for the types of service made subject to such tax, charge and/or assessment.

# 2.9 - EQUIPMENT

2.9.1 The Company's facilities and service(s) may be used with or terminated in Customer-provided terminal equipment or Customer-provided telecommunications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

#### 2.10 - INSTALLATION AND TERMINATION

2.10.1 Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this price guide.

#### 2.11 - PAYMENT FOR SERVICE

- 2.11.1 All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be a LEC, credit card company, or other billing service. The terms and conditions for billing, payment and collection, including without limitation, any late payment charge, specified in the LEC's local exchange service tariff or price guide shall apply to charges of the Company when the LEC serves as the billing agent for the Company or buys the Company's accounts receivables. Terms of payment shall be according to the rules and regulations of the agency, but must comply with the Commission's rules and regulations.
- 2.11.2 Adjustments to the Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

#### 2.12- RETURNED CHECK CHARGE

2.12.1 If a check offered by a Customer for payment of service provided is dishonored, a returned check charge shall be applied in the amount of \$15.00.

#### 2.13 - CANCELLATION OF SERVICE BY CUSTOMER

2.13.1 A Customer may cancel service by providing written or verbal notice to the Company.

#### 2.14 - INTEREXCHANGE INTERCONNECTION FOR RESALE

2.14.1 Service(s) furnished by the Company may be connected with the services or facilities of an underlying carrier. Such service(s) or facilities, if used, are provided under the terms, rates and conditions of the underlying carrier. The Customer is responsible for all charges billed by the underlying carrier(s) for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

#### 2.15 - DENIAL OR TERMINATION OF SERVICE

- 2.15.1 Service may be refused or terminated for any of the following reasons:
  - (a) Nonpayment of a bill within the period prescribed in the Company's price guide.
  - (b) Failure to make a security deposit as set forth in OAC 165:56-9-2.
  - (c) Violation of or noncompliance with any provision of law, Commission rules and regulations or the Company's price guide.
  - (d) Excessive or improper use of telecommunications services, or used in such manner as to interfere with reasonable service to other Customers.
- 2.15.2 The Company shall provide documentation to the prospective Customer or current Customer stating the reason(s) for denial or termination of service.

# 2.16 - DISCONNECTION AND NOTICE

- 2.16.1 When a service to an end-user is disconnected for nonpayment of a bill for service after service has been suspended or failure to make a security deposit after a reasonable time, the Company shall give at least ten (10) days written notice to the end-user of the Company's intent to discontinue service. Notice shall be mailed by the Company to the end-user's address. Notice will be deemed given to the end-user three (3) days after mailing by the Company.
- 2.16.2 Notices to the Customer shall contain the following information:
  - (a) The words "NOTICE OF DISCONNECTION" or "NOTICE OF SUSPENSION" or words within the same meaning, in print type larger than the print type of the notice text.
  - (b) Name, address, and telephone number of Customer.
  - (c) Statement of reason for proposed discontinuance of service.
  - (d) The date on or after which service will be discontinued unless appropriate action is taken.
  - (e) The telephone number of the Company where the Customer may make an inquiry.
  - (f) Charges for reconnection.
  - (g) The address and telephone number of the Commission's Consumer Services Division.
  - (h) Charges and procedures for reconnection or approved charges and procedures to avoid suspension.
  - (i) A statement that the end-user must contact the Company regarding the disconnection or suspension, prior to contacting the Commission's Consumer Services Division.
  - (j) Notice of suspension of service relating to a past-due amounts shall inform the end-user that the total amount due may include charges for non-deniable and/or not regulated services, which will not cause an interruption of local service. The

# 2.16 - DISCONNECTION AND NOTICE (cont'd)

notice must indicate a toll-free telephone number of a services center where questions can be referred and payment arrangements made.

The hours of operation of the Consumer Services Division are 8:00 a.m. to 4:30 p.m., Central Time, Monday - Friday.

2.16.3 The Company shall not be required to give the written notice provided for in situations where the Company has evidence of fraudulent or illegal use of the Company's services, which if allowed to continue, would present a high risk of financial loss to the Company.

#### 2.17 - REFUNDS OR CREDITS FOR INTERRUPTION OF SERVICE

2.17.1 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula:

$$Credit = \frac{A}{720} \quad X \quad B$$

"A" = outage time in hours

"B" = total monthly charge for affected facility, where applicable

#### 2.18 - INSPECTION, TESTING AND ADJUSTMENT

2.18.1 Upon reasonable notice, the facilities/equipment provided by the Underlying Carrier or the Reseller shall be made available to the Underlying Carrier or the Reseller for tests and adjustments as may be deemed necessary by the Underlying Carrier or the Reseller for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

#### 2.19 - CUSTOMER SERVICE

2.19.1 The Company shall maintain a toll-free number to enable Customers to contact the Company regarding, but not limited to, inquiries related to billing, making customer trouble reports, making oral cancellation of service, etc. The hours shall be 8:00 am to 4:30 pm, Monday through Friday.

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#### 3.1 - GENERAL

- 3.1.1 Rates and timing of calls may vary by product type, time of day, day of week, call mileage, access method, terminating area, or call duration. Calls are billed individually and on a monthly basis. Usage is billed in arrears.
- 3.1.2 Intrastate services are offered in conjunction with interstate services.

#### 3.2 - TIMING OF CALLS

- 3.2.1 Billing for calls placed over the network is based in part on the duration of the call as follows, unless otherwise specified in this price guide:
  - (A) Call timing begins when the called party answers the call (i.e., when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
  - (B) Chargeable time for calls ends when one of the parties disconnects from the call.
  - (C) Minimum call duration periods for billing purposes vary by service option.
  - (D) For billing purposes, usage after the initial period varies by service and is specified by service in this price guide.
  - (E) The Company will not bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.

# 3.3 - CALCULATION OF DISTANCE ("V&H")

Usage charges for all mileage-sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The service wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the wire center of the Customer's equipment and that of the destination point is calculated by using the vertical ("V") and horizontal ("H") coordinates found in Bellcore's V&H Tape and NECA FCC Tariff No. 4.

Step 1 - Obtain the "V" and "H" coordinates for the wire centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V" coordinate of each of the wire centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the wire centers.

#### Formula:

Mileage = 
$$| (V_1 - V_2)^2 + (H_1 - H_2)^2 |$$
  
 $| 10$ 

# 3.4 - TIME OF DAY RATE PERIODS

3.4.1 The following rate periods apply to all service offerings and, unless otherwise specified, applicable rate periods (Day, Evening, Night/Weekend) are indicated in the chart below:

|                            | MON                                    | TUE                              | WED | THURS | FRI | SAT | SUN                 |
|----------------------------|--|----------------------------------|-----|-------|-----|-----|---------------------|
| 8:00 AM<br>TO<br>5:00 PM*  | DAYTIME RATE PERIOD                    |                                  |     |       |     |     |                     |
| 5:00 PM<br>TO<br>11:00 PM  |  | EVENING RATE PERIOD<br>(Non-Day) |     |       |     |     | EVE<br>RATE<br>PER. |
| 11:00 PM*<br>TO<br>8:00 AM | NIGHT/WEEKEND RATE PERIOD<br>(Non-Day) |                                  |     |       |     |     |                     |

<sup>\*</sup> Up to, but not including

3.4.2 When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded down to the lower cent.

#### 3.5 - HOLIDAYS AND RATES

3.5.1 The Company may designate certain holidays on which rates may be lower.

#### 3.6 - PROMOTIONAL OFFERINGS

- 3.6.1 Promotional offerings are intended to be limited duration programs that are beneficial to the targeted and/or qualified customers. Promotional offering are not intended to replace the Company's obligation to seek approval of permanent rates and charges.
- 3.6.2 The Company may, during promotional periods, offer customers special rate incentives. The Company shall notify the Director of the Public Utility Division, by letter, specifying the service(s) offered, terms of the promotion, location, and dates of each promotion period.
- 3.6.3 Promotional offers of services that have been determined to be competitive shall become effective on the date specified in the Notice to the Director of Public Utility Division, which may be dated no earlier than the date of the Notice is provided to the Director of the Public Utility Division.
- 3.6.4 Notification of a promotional offering regarding a non-competitive service shall be provided fifteen (15) days prior to the initial offering or campaign.
- 3.6.5 Any promotional offering of a non-competitive service found not to be in the best interest of the targeted and/or qualified customer(s) will be rejected by the Director of the Public Utility Division and returned to the Company with a brief explanation of the reason for the rejection. Notice of the rejection will be sent to the applicant within fifteen (15) days after the Commission's receipt of the notification letter.
- Promotions may be repeated, provided the initial promotion and extension do not exceed three hundred sixty-five (365) consecutive days in length. If the promotion has been offered for three hundred sixty-five (365) consecutive days, the same promotion cannot be offered for one hundred eighty (180) days from the date the promotion ended.

# **SECTION 4 – COMPANY-SPECIFIC INFORMATION**

# 4.1 - Holidays

New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Holidays shall be billed at the evening rate from 8 a.m. to 11 p.m. After 11 p.m., the lower night rate shall go into effect.

#### SECTION 5 – DESCRIPTION OF SERVICES AND RATES AND CHARGES

#### 5.1 SERVICE OFFERINGS

#### 5.1.1 Presubscribed 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digits". The customer is presubscribed to the Company's service.

# 5.1.2 Casual Calling

This service permits Customers to originate calls via switched access lines, and to terminate intrastate calls via a 10XXX or 101XXXX Access Code. The Customer dials the Access Code followed by "1+ ten digits". This service is Non-Primary Interexchange Carrier Service. Non-Primary Interexchange Carrier Service is available to residences and businesses, except hospitals, payphones, hotels and in-mate only facilities, that demonstrate credit-worthiness.

#### **5.1.3** Travel Cards

The Customer utilizes an 11 digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

#### **5.1.4** Toll Free Service

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

#### 5.1.5 Local Calls and Directory Assistance.

Local calls will not be accepted or completed. The Company does not provide local directory assistance. Directory assistance is available to any Customer that has access to the directory assistance bureau of the DUC.

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. A customer may request two numbers in a single call.

# <u>SECTION 5 – DESCRIPTION OF SERVICES AND RATES AND CHARGES (CONT'D)</u>

#### 5.1.6 Services Availability

Services are furnished subject to the availability of necessary facilities, equipment and/or billing arrangements with the DUC and/or LEC.

All Switched Access services are only available in equal access areas. The selection of the DUC is made solely in the discretion of the Company.

For all calls, fractions of an increment are rounded up to the next whole increment. For example, a call with a one (1) minute increment lasting 35 seconds will be rounded to one (1) minute. Calls with charges that include a fraction of a cent .5 or greater will be rounded to the next highest cent. For example, a Customer making a call with a computed charge of \$1.434 will be charged \$1.43 and a Customer making a call with a computed charge of \$1.435 will be charged \$1.44.

If the Customer uses a calling plan with a monthly recurring charge, that monthly charge is charged for every billing or calendar month in which a customer uses the service as defined by placing a call from a working telephone number.

# 5.1.7 LEC Billing

The Company may utilize direct billing and LEC billing. The selection of the billing option is made by the Company. With LEC billing, the Customer's charges for Service(s) are billed with the Customer's bill for local service. If LEC billing is utilized, the rules and regulations applying to rendering and payment of the bill and late charges are the same as covered in the applicable LEC tariff or price guide. The Company will make every effort to post any credit due to the Customer account(s) on the Customer's next LEC bill. However, based on the date of the resolution of a dispute and the date credits must be provided to the LEC, it may be two or more billing cycles before a credit will be issued. The Company's name and toll-free telephone number will appear on the Customer's bill.

# SECTION 5 – DESCRIPTION OF SERVICES AND RATES AND CHARGES (CONT'D)

# **5.2 – RATES**

# 5.2.1 Presubscribed 1+ Dialing

# A. Residential

#### **FC Res 2012**

\$0.1990 per minute 6 seconds initial, minimum 18 seconds A monthly recurring charge of \$3.95 applies

# B. <u>Commercial</u>

#### FC Commercial 2012

\$0.1990 per minute 6 seconds initial, minimum 18 seconds A monthly recurring charge of \$3.95 applies

# 5.2.2 Toll Free Service

# A. Residential

# **FC Res 2012**

\$0.1990 per minute 6 seconds initial, minimum 18 seconds A monthly recurring charge of \$3.95 applies A monthly charge per Toll Free number \$3.99

# B. <u>Commercial</u>

#### FC Commercial 2012

\$0.1990 per minute 6 seconds initial, minimum 18 seconds A monthly recurring charge of \$3.95 applies A monthly charge per Toll Free number \$3.99

# SECTION 5 – DESCRIPTION OF SERVICES AND RATES AND CHARGES (CONT'D)

# 5.2.5 <u>Directory Assistance</u>

\$.60

# 5.2.6 Payphone Dial Around Surcharge

A dial around surcharge of \$1.25 per call will be added to any completed INTRAstate toll access code and subscriber Toll-Free 800/888 type calls placed from a public or semi-public payphone.

# 5.2.7 <u>Oklahoma Universal Service Fund</u>

#### A. General Regulations

- 1. Contributions to the OUSF are assessed as a uniform percentage of the telecommunications carrier's total retail-billed intrastate telecommunications revenues for a 12-month period identified by the OUSF Administrator. This percentage is established under the oversight of the Oklahoma Corporation Commission.
- 2. Pursuant to OAC 165:59-3-46, a telecommunications carrier may, at its options, recover the amount of its contributions to the Oklahoma Universal Service Fund (OUSF) from its retail customers. Such recovery shall be made in a fair, equitable and nondiscriminatory manner.
- 3. Recovery shall be assessed by either a recovery factor or flat recovery charge as described below.
- 4. Recovery shall be based on the same retail revenues as those used for contribution purposes.

# <u>SECTION 5 – DESCRIPTION OF SERVICES AND RATES AND CHARGES (CONT'D)</u>

# 5.2.7 Oklahoma Universal Service Fund (Cont'd)

#### B. OUSF Recovery Factor

- 1. Recovery of the OUSF contribution from retail customers shall be by a uniform monthly factor, which shall be applied to each retail customer in addition to any other applicable rates and charges as provided for in the price guide. The OUSF Recovery Factor shall not exceed the currently approved Corporation Commission contribution factor.
- 2. The results of such calculation(s) shall be rounded to the penny for the purpose of applying this amount to retail customer's bills.
- 3. The resulting OUSF recovery amount shall not be subject to state or local taxes or franchise fees.
- 4. If recovery is made pursuant to this price guide from the retail customers, the amount resulting from the OUSF Recovery Factor will be listed as a separate line item on each customers' bill to the extent the company has the billing capability to do so.
- 5. Records shall be kept by the company which reflects the OUSF contributions paid by the company for each period along with all amounts recovered by the company through the Recovery of OUSF Contributions. This information shall be made available to the Commission upon request.

# C. Changes in the OUSF Recovery Factor

- 1. Changes to the OUSF Recovery Factor shall be made by notifying in writing the Direc of the Public Utility Division. A replacement page reflecting the revised OU Recovery Factor to be included with this price guide shall be included with notification letter.
- 2. The revised OUSF Recovery Factor shall not be billed to any retail customer until such notification is revised by the Director.

Oklahoma Universal Service Fund Recovery Factor
Recovery Percentage (or Factor) 0.400%

# SECTION 5 – DESCRIPTION OF SERVICES AND RATES AND CHARGES (CONT'D)

# 5.2.8 Reconnection Charge

A reconnection fee of \$50.00 per occurrence will be charged when service is reestablished for Customers which have been disconnected due to non payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

# SECTION 6 – GRANDFATHERED SERVICES

# **6.1 Grandfathered Former New Access Customers** – no new services allowed.

# 6.1.1 Switched Inbound Usage Rates

# Business Day Evening/Night/Weekend

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| All     | 0.25               | 0.25                  |

# 6.1.2 Switched Outbound Usage Rates

# **Business Day**

Evening/Night/Weekend

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| All     | 0.25               | 0.25                  |

# 6.1.3 Dedicated Inbound Usage Rates

# Business Day

# Evening/Night/Weekend

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| All     | 0.25               | 0.25                  |

# 6.1.4 Dedicated Outbound Usage Rates

# **Business Day**

# Evening/Night/Weekend

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| All     | 0.25               | 0.25                  |

# 6.1.5 Calling Card Usage Rates

# **Business Day**

# Evening/Night/Weekend

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| All     | 0.25               | 0.25                  |

#### **6.2** Grandfathered First Communications Services

# 6.2.1 Presubscribed 1+ Dialing

# A. Residential

#### Calls for Less Plan

\$0.049 Per Minute Initial Period \$0.069 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies

# **Lucky Penny Plan**

\$0.079 Per Minute
Billed in one minute Increments
A monthly recurring charge of \$3.95 applies

# Penny Plan – 1010629 Access Code

\$0.079 Per Minute
Billed in one minute Increments
A monthly recurring charge of \$3.95 applies

#### **Call 4 Cents Plan**

\$0.04 Per Minute Initial Period \$0.04 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies

# **Talk Cents Plan**

\$0.07 Per Minute
Billed in one minute Increments
A monthly recurring charge of \$4.95 applies

# **Xchanger Plan**

\$0.07 Per Minute
Billed in one minute Increments
A monthly recurring charge of \$4.95 applies

# 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.1 Presubscribed 1+ Dialing (cont'd)

#### **5200 Plan**

\$0.049 Per Minute Initial Period \$0.069 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$2.95 applies

#### **Middle East Saver**

\$0.199 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies

# **Select Plan**

\$0.040 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Dynamic Plan**

\$0.044 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Option Plan**

\$0.050 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# First Rate Plan

\$0.054 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.1 Presubscribed 1+ Dialing (cont'd)

#### **Accessible Plan**

\$0.055 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Merit Plan**

\$0.060 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Liberty Plan**

\$0.064 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Bronze Plan**

\$0.065 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Silver Plan

\$0.070 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Gold Plan**

\$0.074 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Platinum Plan**

\$0.075 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.1 Presubscribed 1+ Dialing (cont'd)

# **Choice Plan**

\$0.080 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Advantage Plan**

\$0.084 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Call USA Plan**

\$0.085 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **American Freedom Plan**

\$0.09 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Nationwide Plan**

\$0.094 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Benefit Plan**

\$0.095 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Paramount Plan**

\$0.10 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.1 Presubscribed 1+ Dialing (cont'd)

# **Anywhere America Plan**

\$0.104 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Elite Plan**

\$0.105 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Premier Plan**

\$0.114 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Freedom Plan

\$0.124 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Primary Plan**

\$0.134 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Bonus Plan**

\$0.144 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Convenience Plan**

\$0.154 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.1 Presubscribed 1+ Dialing (cont'd)

## **Country Option Plan**

\$0.161 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Star Plan**

\$0.164 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **America Choice Plan**

\$0.174 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **USA Prime Plan**

\$0.184 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Quality Plan**

\$0.194 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Choice One Plan**

\$0.204 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Access Plan America**

\$0.224 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

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## 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.1 Presubscribed 1+ Dialing (cont'd)

## **Connection Plan**

\$0.234 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Advanced Plan**

\$0.244 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Superior Plan**

\$0.264 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Gold Advantage Plan**

\$0.274 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Rate Saver Plan**

\$0.294 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Heard Plan**

\$0.304 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Distance Plan**

\$0.324 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.1 Presubscribed 1+ Dialing (cont'd)

## **Option USA Plan**

\$0.404 per minute
Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## B. Commerical

#### **Elite Business**

\$.1050 per minute

Billed in six second increments with an 18 second initial charge A low usage fee of \$2.95 applies to monthly usage under \$5.00

#### **Premier Business**

\$0.199 per minute

Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies

Monthly PICC Fee of \$4.31 applies

# **RSL Integrated**

\$0.199 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies Monthly PICC Fee of \$4.31 applies

# **Transpoint**

\$0.199 per minute
Billed in six second increments with an 18 second initial charge
A monthly recurring charge of \$2.95 applies
Monthly PICC Fee of \$4.31 applies

## 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.2 <u>Casual Calling</u> (cont'd)

## A. Residential

Calls for Less Plan – 1015992 Access Code \$0.049 Per Minute Initial Period \$0.069 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies

Lucky Penny Plan – 1010834 Access Code \$0.079 Per Minute Billed in one minute Increments A monthly recurring charge of \$3.95 applies

Penny Plan – 1010629 Access Code \$0.079 Per Minute Billed in one minute Increments A monthly recurring charge of \$3.95 applies

Call 4 Cents Plan – 1015335 Access Code \$0.04 Per Minute Initial Period \$0.04 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies

**Talk Cents Plan – 1010502 Access Code** \$0.07 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies

Xchanger Plan – 1010275 Access code \$0.07 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies

## 6.2 Grandfathered First Communications Services (cont'd)

## 6.2.2 <u>Casual Calling</u> (cont'd)

#### 5200 Plan -1015200 Access Code

\$0.049 Per Minute Initial Period \$0.069 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$2.95 applies

### **Middle East Saver**

\$0.199 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies
A one time setup fee of \$10.00 applies

# B. <u>Commercial</u>

#### **Elite Business**

\$.1050 per minute Billed in six second increments with an 18 second initial charge A low usage fee of \$2.95 applies to monthly usage under \$5.00

#### **Premier Business**

\$0.199 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies Monthly PICC Fee of \$4.31 applies

#### **RSL Integrated**

\$0.199 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies Monthly PICC Fee of \$4.31 applies

#### **Transpoint**

\$0.199 per minute
Billed in six second increments with an 18 second initial charge
A monthly recurring charge of \$2.95 applies
Monthly PICC Fee of \$4.31 applies

## 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.3 Travel Cards

# B. Residential

#### Calls for Less Plan

\$0.049 Per Minute Initial Period \$0.069 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies

# **Lucky Penny Plan**

\$0.079 Per Minute
Billed in one minute Increments
A monthly recurring charge of \$3.95 applies

## **Penny Plan**

\$0.079 Per Minute
Billed in one minute Increments
A monthly recurring charge of \$3.95 applies

#### Call 4 Cents Plan

\$0.04 Per Minute Initial Period \$0.04 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies

#### **Talk Cents Plan**

\$0.07 Per Minute
Billed in one minute Increments
A monthly recurring charge of \$4.95 applies

## **Xchanger Plan**

\$0.07 Per Minute
Billed in one minute Increments
A monthly recurring charge of \$4.95 applies

#### 5200 Plan

\$0.049 Per Minute Initial Period \$0.069 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$2.95 applies

## 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.3 Travel Cards (cont'd)

#### **Middle East Saver**

\$0.299 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

#### **Select Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Dynamic Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Option Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### First Rate Plan

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Accessible Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.3 Travel Cards (cont'd)

#### **Merit Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Liberty Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Bronze Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Silver Plan

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Gold Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

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## 6.2 Grandfathered First Communications Services (cont'd)

## 6.2.3 Travel Cards (cont'd)

#### **Platinum Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Choice Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Advantage Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Call USA Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **American Freedom Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 6.2 Grandfathered First Communications Services (cont'd)

## 6.2.3 Travel Cards (cont'd)

#### **Nationwide Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Benefit Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Paramount Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Anywhere America Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Elite Plan

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Premier Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# 6.2 Grandfathered First Communications Services (cont'd)

## 6.2.3 Travel Cards (cont'd)

#### Freedom Plan

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Primary Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Bonus Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Convenience Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Country Option Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.3 <u>Travel Cards</u> (cont'd)

#### Star Plan

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **America Choice Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **USA Prime Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Quality Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Choice One Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 6.2 Grandfathered First Communications Services (cont'd)

## 6.2.3 Travel Cards (cont'd)

#### **Access Plan America**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Connection Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Advanced Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Superior Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Gold Advantage Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **6.2** Grandfathered First Communications Services (cont'd)

# 6.2.3 Travel Cards (cont'd)

#### **Rate Saver Plan**

\$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Heard Plan**

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Distance Plan**

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Option USA Plan**

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **6.2** Grandfathered First Communications Services (cont'd)

## 6.2.3 Travel Cards (cont'd)

## B. Commercial

#### **Elite Business**

\$.299 per minute

Billed in six second increments with an 18 second initial charge A low usage fee of \$2.95 applies to monthly usage under \$5.00

#### **Premier Business**

\$0.299 per minute

Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies Monthly PICC Fee of \$4.31 applies

# **RSL Integrated**

\$0.299 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies Monthly PICC Fee of \$4.31 applies

## **Transpoint**

\$0.299 per minute
Billed in six second increments with an 18 second initial charge
A monthly recurring charge of \$2.95 applies
Monthly PICC Fee of \$4.31 applies

## C. For all Plans

A \$1.00 per call service charge applies.

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## 6.2 Grandfathered First Communications Services (cont'd)

## **6.2.4** Toll Free Service

## A. Residential

#### Calls for Less Plan

\$0.049 Per Minute Initial Period \$0.069 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies

# **Lucky Penny Plan**

\$0.079 Per Minute
Billed in one minute Increments
A monthly recurring charge of \$3.95 applies

## **Penny Plan**

\$0.079 Per Minute
Billed in one minute Increments
A monthly recurring charge of \$3.95 applies

#### **Call 4 Cents Plan**

\$0.04 Per Minute Initial Period \$0.04 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies

#### **Talk Cents Plan**

\$0.07 Per Minute
Billed in one minute Increments
A monthly recurring charge of \$4.95 applies

#### **Xchanger Plan**

\$0.07 Per Minute
Billed in one minute Increments
A monthly recurring charge of \$4.95 applies

## 6.2 Grandfathered First Communications Services (cont'd)

## 6.2.4 Toll-Free Plans (cont'd)

#### 1015200 Plan

\$0.049 Per Minute Initial Period \$0.069 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$2.95 applies

#### **Middle East Saver**

\$0.299 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies
A one time setup fee of \$10.00 applies

## **Select Plan**

\$0.050 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Dynamic Plan**

\$0.054 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Option Plan**

\$0.060 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.4 Toll-Free Plans (cont'd)

#### First Rate Plan

\$0.064 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Accessible Plan**

\$0.065 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Merit Plan**

\$0.070 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Liberty Plan**

\$0.074 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Bronze Plan**

\$0.075 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.4 Toll-Free Plans (cont'd)

#### Silver Plan

\$0.080 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Gold Plan**

\$0.084 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Platinum Plan**

\$0.085 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Choice Plan**

\$0.090 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Advantage Plan**

\$0.094 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.4 Toll-Free Plans (cont'd)

#### **Call USA Plan**

\$0.095 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **American Freedom Plan**

\$0.091 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Nationwide Plan**

\$0.104 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Benefit Plan**

\$0.105 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Paramount Plan**

\$0.11 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 6.2 Grandfathered First Communications Services (cont'd)

## 6.2.4 Toll-Free Plans (cont'd)

## **Anywhere America Plan**

\$0.114 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Elite Plan**

\$0.115 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Premier Plan**

\$0.124 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Freedom Plan

\$0.134 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Primary Plan**

\$0.144 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.4 Toll-Free Plans (cont'd)

#### **Bonus Plan**

\$0.154 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Convenience Plan**

\$0.164 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Country Option Plan**

\$0.171 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Star Plan

\$0.174 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **America Choice Plan**

\$0.184 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.4 Toll-Free Plans (cont'd)

## **USA Prime Plan**

\$0.194 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Quality Plan**

\$0.204 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Choice One Plan**

\$0.214 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Access Plan America**

\$0.234 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Connection Plan**

\$0.244 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 6.2 Grandfathered First Communications Services (cont'd)

# 6.2.4 Toll-Free Plans (cont'd)

#### **Advanced Plan**

\$0.254 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Superior Plan**

\$0.274 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Gold Advantage Plan**

\$0.284 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Rate Saver Plan**

\$0.304 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Heard Plan**

\$0.314 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Distance Plan**

\$0.334 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## 6.2 Grandfathered First Communications Services (cont'd)

# **6.2.4** Toll-Free Plans (cont'd)

## **Option USA Plan**

\$0.414 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## B. <u>Commercial</u>

#### **Elite Business**

\$.0790 per minute

Billed in six second increments with an 18 second initial charge

A low usage fee of \$2.95 applies to monthly usage under \$5.00

#### **Premier Business**

\$0.299 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

Monthly PICC Fee of \$4.31 applies

#### **RSL Integrated**

\$0.299 per minute

Billed in six second increments

A monthly recurring charge of \$2.95 applies

Monthly PICC Fee of \$4.31 applies

# **Transpoint**

\$0.299 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

Monthly PICC Fee of \$4.31 applies

#### C. For all Plans

A one-time set up fee of \$10.00 applies

## 6.3 Grandfathered Globalcom, Inc Services

#### 6.3.1 DIRECT DIAL 1+ SERVICE

FC Commercial 2012 \$0.1890 per minute 6 seconds initial, minimum 18 seconds A monthly recurring charge of \$3.95 applies.

# 6.3.2 INBOUND TOLL FREE (i.e. 800/888) SERVICE

FC Commercial 2012 \$0.1890 per minute 6 seconds initial, minimum 18 seconds A monthly recurring charge of \$3.95 applies. A monthly charge per Toll free number \$3.99.

#### 6.3.3 AUTHORIZATION CODES

Globalcom offers Authorization Codes for tracking calls. These codes can be 4, 6, or 8 digits and are available with or without validation.

A one time Service Establishment Charge of \$25.00 applies per 50 Authorization Codes. A monthly recurring charge of \$10.00 applies.

## 6.3.4 DIRECTORY ASSISTANCE

Directory Assistance is available to Customers of the Company. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. A Directory Assistance charge per call applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

|                          | Per Call |
|--------------------------|----------|
| Local Exchange/IntraLATA | \$0.35   |
| Intrastate/InterLATA     | \$0.60   |

## 6.3 Grandfathered Globalcom, Inc Services (cont'd)

## 6.3.5 DIRECT DIAL 1+ SERVICE

Direct Dial 1+ Service allows Customers to make 1+ direct dialed calls from presubscribed switched or dedicated access lines. This service is available from equal access end offices only.

## 6.3.5.1 Direct Dial 1+ Switched Rates

The Company offers volume and term sensitive direct dial 1+ switched calling plans:

| Rate Plan 1 | no revenue commitment                                   |
|-------------|---|
| Rate Plan 2 | monthly recurring usage charge commitment exceeds \$ 25 |
| Rate Plan 3 | monthly recurring usage charge commitment exceeds \$200 |
| Rate Plan 4 | monthly recurring usage charge commitment exceeds \$500 |

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

# Per Minute Rates:

|         | <u>Plan 1</u> | <u>Plan 2</u> | Plan 3    | <u>Plan 4</u> |
|---------|---------------|---------------|-----------|---------------|
| 1 year  | \$ 0.1500     | \$ 0.1100     | \$ 0.0800 | \$ 0.0450     |
| 2 years | \$ 0.1400     | \$ 0.1000     | \$ 0.0700 | \$ 0.0400     |
| 3 years | \$ 0.1300     | \$ 0.0900     | \$ 0.0600 | \$ 0.0400     |
| 4 years | \$ 0.1200     | \$ 0.0800     | \$ 0.0500 | \$ 0.0400     |

# 6.3 Grandfathered Globalcom, Inc Services (cont'd)

#### 6.3.5.2 Direct Dial 1+ Dedicated Rates

Dedicated Direct Dial Service allows Customers to make 1+ direct dialed calls. Customers access the service via dedicated or special access T-1 (1.544 Mpbs) lines. Service is available only where T-1 access is available. The Customer is responsible for payment charges associated with the dedicated T-1 circuit. Such charges are normally billed by and paid directly to the access provider (i.e. local exchange carrier). The Company offers volume and term sensitive direct dial 1+ dedicated calling plans:

Rate Plan 5 monthly recurring usage charge commitment exceeds \$100 Rate Plan 6 monthly recurring usage charge commitment exceeds \$250 Rate Plan 7 monthly recurring usage charge commitment exceeds \$500 Rate Plan 8 monthly recurring usage charge commitment exceeds \$750

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

#### Per Minute Rates:

|         | <u>Plan 1</u> | Plan 2    | Plan 3    | Plan 4    |
|---------|---------------|-----------|-----------|-----------|
| 1 year  | \$ 0.0850     | \$ 0.0700 | \$ 0.0500 | \$ 0.0450 |
| 2 years | \$ 0.0800     | \$ 0.0650 | \$ 0.0450 | \$ 0.0400 |
| 3 years | \$ 0.0750     | \$ 0.0600 | \$ 0.0400 | \$ 0.0350 |
| 4 years | \$ 0.0700     | \$ 0.0550 | \$ 0.0300 | \$ 0.0300 |

## 6.3 Grandfathered Globalcom, Inc Services (cont'd)

## 6.3.6 INBOUND TOLL FREE (i.e. 800/888) SERVICE

Inbound Toll Free Service provides an inbound toll free calling service to Globalcom Customers. The Globalcom Customer is billed for each toll free call, rather than the call originator. Calls terminate to the Globalcom toll free Customer via switched or dedicate access lines.

#### **6.3.6.1 Inbound Toll Free Switched Rates**

The Company offers volume and term sensitive inbound toll free switched calling plans:

| Rate Plan 1 | no revenue commitment                                   |
|-------------|---|
| Rate Plan 2 | monthly recurring usage charge commitment exceeds \$ 25 |
| Rate Plan 3 | monthly recurring usage charge commitment exceeds \$200 |
| Rate Plan 4 | monthly recurring usage charge commitment exceeds \$500 |

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

#### Per Minute Rates:

|         | <u> Plan 1</u> | <u>Plan 2</u> | <u>Plan 3</u> | <u>Plan 4</u> |
|---------|----------------|---------------|---------------|---------------|
| 1 year  | \$ 0.1500      | \$ 0.1100     | \$ 0.0800     | \$ 0.0450     |
| 2 years | \$ 0.1400      | \$ 0.1000     | \$ 0.0700     | \$ 0.0400     |
| 3 years | \$ 0.1300      | \$ 0.0900     | \$ 0.0600     | \$ 0.0400     |
| 4 years | \$ 0.1200      | \$ 0.0800     | \$ 0.0500     | \$ 0.0400     |

## 6.3 Grandfathered Globalcom, Inc Services (cont'd)

#### **6.3.6.2** Inbound Toll Free Dedicated Rates

Callers terminate calls via dedicated or special access T-1 (1.544 Mpbs) lines. Service is available only where T-1 access is available. The Customer is responsible for payment charges associated with the dedicated T-1 circuit. Such charges are normally billed by and paid directly to the access provider (i.e. local exchange carrier). The Company offers volume and term sensitive toll free dedicated calling plans:

Rate Plan 5 monthly recurring usage charge commitment exceeds \$100 Rate Plan 6 monthly recurring usage charge commitment exceeds \$250 Rate Plan 7 monthly recurring usage charge commitment exceeds \$500 Rate Plan 8 monthly recurring usage charge commitment exceeds \$750

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

#### Per Minute Rates:

|         | <u>Plan 1</u> | <u>Plan 2</u> | Plan 3    | <u>Plan 4</u> |
|---------|---------------|---------------|-----------|---------------|
| 1 year  | \$ 0.0850     | \$ 0.0700     | \$ 0.0500 | \$ 0.0450     |
| 2 years | \$ 0.0800     | \$ 0.0650     | \$ 0.0450 | \$ 0.0400     |
| 3 years | \$ 0.0750     | \$ 0.0600     | \$ 0.0400 | \$ 0.0350     |
| 4 years | \$ 0.0700     | \$ 0.0550     | \$ 0.0300 | \$ 0.0300     |

## 6.3 Grandfathered Globalcom, Inc Services (cont'd)

#### 6.3.7 TRAVEL CARD

Globalcom's Travel Card provides telecommunications services and optional enhanced service to customers while traveling away from the office or home. Customers must dial a Toll-Free (i.e. 800/888) access number followed by their authorization code to make a call or use the service. A monthly credit limit will be assigned to each card for fraud protection. Customers have the option of raising or lowering the limit amount to best suit their calling practices.

The Travel Card per minute charge varies by Rate Plan.

For billing purposes, calls are rounded up to the nearest eighteen (18) second increments after the initial minimum period of thirty (30) seconds.

Charges are not time of day sensitive. Charges per minute are as follows:

#### Per Minute Rate:

| Rate Plans 1-2 | \$ 0.25 |
|----------------|---------|
| Rate Plans 3-4 | \$ 0.20 |
| Rate Plans 5-8 | \$ 0.15 |

# 6.4 Grandfathered Comcast Phone of Oklahoma, LLC d/b/a CIMCO, a Division of Comcast Business Services – not offered to new customers

Services provided only to former customers of Comcast Phone of Oklahoma, LLC d/b/a CIMCO, a Division of Comcast Business Services ("Comcast"). Customer receive services under the same terms and conditions as previously provided by Comcast.

## 6.4.1 Switched and Dedicated Interexchange Services

The Company offers switched and dedicated service, offering users outbound "1 Plus" and inbound toll free "800" long distance telecommunications services from points originating and terminating within the State of Oklahoma.

# **6.4.2** Service Charges

Customer may select Company's "Domestic" switched or dedicated plan. Monthly service charges per account will apply based on the Customer's selected plan.

## 6.4.3 "Domestic" Switched Inbound Toll Free and Outbound "1+" Service

Service includes pre-subscription to one or more outbound line(s) and one (1) toll free (8XX) line. There is a recurring monthly charge of \$5.00 for each additional toll free line. Rates are billed in six (6) second increments.

|                   | <u>Rate</u> |
|-------------------|-------------|
| A. Month to Month | \$0.1200    |
| B. 1 Year Term    | \$0.1870    |
| C. 2 Year Term    | \$0.1830    |
| D. 3 Year Term    | \$0.1790    |

## 6.4.4 "Domestic" Dedicated Inbound Toll Free and Outbound "1+" Service

Service includes pre-subscription to one or more outlined line(s) and one (1) toll free (8XX) line. There is a recurring monthly charge of \$5.00 for each additional toll free line. Rates are billed in six (6) second increments.

| 200 |
|-----|
| 920 |
| 380 |
| 340 |
|     |

# 6.4 Grandfathered Comcast Phone of Oklahoma, LLC d/b/a CIMCO, a Division of Comcast Business Services – not offered to new customers (cont'd)

#### 6.4.5 Surcharges

| Operator Assistance Surcharge, per call                | \$1.67 |
|--|--------|
| Director Assistance, per call                          | \$1.99 |
| Local  | \$1.50 |
| Non-Local  | \$1.99 |
| Payphone Surcharge, per call                           | \$0.50 |
| Operator Dialed Station-to-Station Surcharge, per call | \$1.67 |
| Operator Dialed Person-to-Person Surcharge, per call   | \$1.67 |

#### **6.4.6** Reconnection Fee

At the Customer's request, and upon payment of all outstanding non-disputed amounts owed by Customer to the Company for Service, the Company will reconnect the Customer whose Service has been disconnected for non-payment.

Service Reconnection Fee, per occurrence \$30.00

# **6.4.7** Access Recovery Charge

The Access Recovery Charge is imposed on each account as a percentage of the account balance before taxes for the purpose of funding costs associated with accessing the Company's network.

Access Recovery Charge, per account Rate
3.89%