# TARIFF APPLICABLE TO INTEREXCHANGE SERVICES WITHIN THE STATE OF MASSACHUSETTS PROVIDED BY FIRST COMMUNICATIONS, LLC

Issued: July 31, 2006		Effective: September 1, 2006
Issued by:	Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333	

DC01/BARKK/262261.1

## MASSACHUSETTS TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by First Communications, LLC, with principal offices at 3340 W. Market St., Akron, OH 44333. This tariff applies for services furnished throughout the Commonwealth of Massachusetts. This tariff is on file with the Massachusetts Department of Telecommunications and Energy, and copies may be inspected, during normal business hours, at the company's principal place of business.

Issued: July 31, 2006		Effective: September 1, 2006
Issued by:	Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333	

# CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS

- 1. Concurring Carriers – None
- 2. Connecting Carriers - None
- Other Participating Carriers None 3.

Issued: July 31, 2006		Effective: September 1, 2006
Issued by:	Joseph R. Morris	
-	Chief Operating Officer	
	First Communications, LLC	
	3340 W. Market St.	
	Akron, OH 44333	
DC01/BARKK/262261 1	,	

#### **CHECK SHEET**

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet (s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	REVISION	<u>SHEET</u>	REVISION	<u>SHEET</u>	<b>REVISION</b>
1	Original	31	1 <sup>st</sup> Revised	53.9	1 <sup>st</sup> Revised
2	Original	32	1 <sup>st</sup> Revised	53.10	1 <sup>st</sup> Revised
3	Original	33	2 <sup>nd</sup> Revised	54	1 <sup>st</sup> Revised
4	7 <sup>th</sup> Revised *	34	1 <sup>st</sup> Revised	55	1 <sup>st</sup> Revised
4.1	4 <sup>th</sup> Revised *	35	1 <sup>st</sup> Revised	56	1 <sup>st</sup> Revised
5	Original	36	1 <sup>st</sup> Revised	57	1 <sup>st</sup> Revised
6	5 <sup>th</sup> Revised *	37	2 <sup>nd</sup> Revised	58	1 <sup>st</sup> Revised
7	Original	38	2 <sup>nd</sup> Revised	59	1 <sup>st</sup> Revised
8	Original	39	2 <sup>nd</sup> Revised	60	1 <sup>st</sup> Revised
9	Original	40	2 <sup>nd</sup> Revised	61	1 <sup>st</sup> Revised
10	Original	41	2 <sup>nd</sup> Revised	62	1 <sup>st</sup> Revised
11	Original	42	Original	63	2 <sup>nd</sup> Revised
12	Original	43	1 <sup>st</sup> Revised	64	1 <sup>st</sup> Revised
13	Original	44	1 <sup>st</sup> Revised	65	1 <sup>st</sup> Revised
14	Original	45	1 <sup>st</sup> Revised	66	1 <sup>st</sup> Revised
15	Original	46	1 <sup>st</sup> Revised	67	1 <sup>st</sup> Revised
16	Original	47	1 <sup>st</sup> Revised	68	1 <sup>st</sup> Revised
17	Original	48	1 <sup>st</sup> Revised	69	1 <sup>st</sup> Revised
18	Original	49	1 <sup>st</sup> Revised	70	2 <sup>nd</sup> Revised
19	Original	50	1 <sup>st</sup> Revised	71	1 <sup>st</sup> Revised
20	Original	51	2 <sup>nd</sup> Revised	72	1 <sup>st</sup> Revised
21	Original	52	1 <sup>st</sup> Revised	73	2 <sup>nd</sup> Revised
22	1 <sup>st</sup> Revised	53	2 <sup>nd</sup> Revised	73.1	1 <sup>st</sup> Revised
23	Original	53.1	1 <sup>st</sup> Revised	73.2	1 <sup>st</sup> Revised
24	Original	53.2	1 <sup>st</sup> Revised	73.3	1 <sup>st</sup> Revised
25	Original	53.3	1 <sup>st</sup> Revised	73.4	1 <sup>st</sup> Revised
26	Original	53.4	1 <sup>st</sup> Revised	73.5	1 <sup>st</sup> Revised
27	Original	53.5	1 <sup>st</sup> Revised	73.6	1 <sup>st</sup> Revised
28	Original	53.6	1 <sup>st</sup> Revised	73.7	1 <sup>st</sup> Revised
29	Original	53.7	1 <sup>st</sup> Revised	73.8	1 <sup>st</sup> Revised
30	1st Revised	53.8	1 <sup>st</sup> Revised	73.9	1 <sup>st</sup> Revised

\* New or Revised Sheet

# FIRST COMMUNICATIONS, LLC

<u>SHEET</u>	REVISION	<u>SHEET</u>	REVISION	<u>SHEET</u>	<b>REVISION</b>
73.10	Original	90	Original	126	Original
74	Original	91	Original	127	Original
75	Original	92	Original	128	Original
76	Original	93	Original	129	Original
77	Original	94	Original	130	Original
78	Original	95	Original	131	Original
79	Original	96	Original	132	Original
80	Original	97	Original	133	Original
81	Original	98	Original	134	Original
82	Original	99	Original	135	Original
83	1 <sup>st</sup> Revised	100	Original	136	Original
84	Original	101	Original	127	Original
85	Original	102	Original	138	Original
86	1 <sup>st</sup> Revised	108	Original	139	Original
86.1	Original	104	Original	140	Original
86.2	Original	105	Original	141	Original
86.3	Original	106	Original	142	Original
86.4	Original	107	Original	143	Original
86.5	Original	108	Original	144	Original
86.6	Original	109	Original	145	Original
86.7	Original	110	Original	146	Original
86.8	Original	111	Original	147	Original
86.9	Original	112	Original	148	Original
86.10	Original	113	Original	149	Original
87	3 <sup>rd</sup> Revised	114	Original	150	Original
88	1 <sup>st</sup> Revised	115	Original	151	Original
89	1 <sup>st</sup> Revised	116	Original	152	Original
89.1	Original	117	Original	153	Original
89.2	Original	118	Original	154	Original
89.3	Original	119	Original	155	Original
89.4	Original	120	Original		
89.5	Original	121	Original		
89.6	Original	122	Original		
89.7	Original *	123	Original		
89.8	Original *	124	Original		
89.9	Original *	125	Original		

# **TABLE OF CONTENTS**

	Page
Cover Sheet	
Title Sheet	2
Concurring, Connecting or Other Participating	
Carriers	3
Check Sheet	4
Table of Contents	5
Tariff Format	7
Symbols	8
Section 1 – Technical Terms and Abbreviations	9
Section 2 – Rules and Regulations	11
2.1 Undertaking of the Company	
2.2 Use of Services	
2.3 Liability of the Company	
2.4 Responsibilities of the Customer	
2.5 Cancellation or Interruption of Services	
2.6 Credit Allowance	
2.7 Restoration of Service	
2.8 Deposit	
2.9 Advance Payments	
2.10 Payment and Billing	
2.11 Taxes	
2.12 Late Charge	
2.13 Returned Check Charge	
2.14 Reconnection Charge	
Section 3 – Description of Service	
3.1 Computation of Charges	
3.2 Customer Complaints and/or Billing Disputes	
3.3 Level of Service	
3.4 Service Offerings	
Section 4 – Rates	
4.1 Presubscribed 1+ Dialing – COMMERCIAL	
4.2 Casual Calling – RESIDENTIAL	
4.3 Casual Calling – COMMERCIAL	
4.4 Travel Cards – COMMERCIAL	
Issued: July 31, 2006	Effective: September 1, 2006

Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333

# TABLE OF CONTENTS (continued)

Section 4 – Rates (continued)	
4.5 Toll-Free Service – COMMERCIAL	40
4.6 Directory Assistance	42
4.7 Returned Check Charge	42
4.8 Payphone Dial Around Surcharge	43
4.9 Presubscribed 1+ Dialing – Residential	44
4.10 Casual Calling – Residential	54
4.11 Travel Cards – Residential	64
4.12 Toll Free Service Residential	74
4.13 Prepaid Long Distance Service	87
4.14 Reserved for Future Use	87
4.15 Environmental Impact Fee	87
Section 5 – Grandfathered Service	
5.1 Grandfathered Cognigen Service	
5.2 Grandfathered Services of Comcast Phone of Massachusetts, Inc.	
d/b/a CIMCO, a Division of Comcast Business Services	
Section 6 – Grandfathered Products	90

Effective: March 20, 2016

(N)

# TARIFF FORMAT

- A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.
- B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.
- C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a) I.(i) 2.1.1.A.1.(a).I.(i).(1)

D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

Issued: July 31, 2006		Effective: September 1, 2006
Issued by:	Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333	

## **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (R) to signify a reduction
- (I) to signify an increase
- (C) to signify changed regulation
- (T) to signify a change in text, but no change in rate or regulation
- (S) to signify a reissued matter
- (M) to signify text relocated without change
- (N) to signify a new rate or regulation
- (D) to signify a discontinued rate or regulation
- (Z) to signify a correction

## SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

- <u>10XXX or 101XXXX Access Code</u> The Access Code is the 10XXX or 101XXXX Access number.
- <u>Access Line</u> An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.
- <u>Authorization Code</u> A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.
- <u>Casual Calling</u> A dialing method that enables a Customer to reach the interexchange carrier of the Customer's choice even if the Customer is not a regular Customer of that carrier. The Customer utilizes a 10XXX or 101XXXX Access Code to make calls, and the Customer does not change its Primary Interexchange Carrier.
- <u>Commission</u> Used throughout this tariff to mean the Massachusetts Department of Telecommunications and Energy.
- <u>Customer</u> The person, firm, corporation or other legal entity which orders the services of the Company and is responsible for the payment of charges and for compliance with the Company's tariff regulations.
- <u>Company or First</u> Used throughout this tariff to mean First Communications, LLC.
- <u>Dedicated Access</u> The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.
- <u>DUC</u> DUC stands for Designated Underlying Carrier.
- <u>LEC</u> LEC stands for Local Exchange Carrier.

Issued: July 31, 2006		Effective: September 1, 2006
Issued by:	Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St.	
	3340 W. Market St. Akron, OH 44333	

## <u>SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS</u> (continued)

- <u>Presubscribed Service</u> A service whereby the Customer can make long distance calls and the Customer must change its Primary Interexchange Carrier to the Company.
- <u>Resp. Org</u>. Responsible Organization or entity identified by Toll-Free service Customer that manages and administers records in the toll-free number database and management system.
- <u>Switched Access</u> The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.
- <u>Telecom Unit</u> A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Massachusetts.
- <u>Telecommunications</u> The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.
- <u>Underlying Carrier</u> The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.
- <u>U.S.F.</u> U.S.F. stands for Universal Service Fund.

## SECTION 2 – RULES AND REGULATIONS

#### 2.1 <u>Undertaking of the Company</u>

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the Commonwealth of Massachusetts. Services are furnished subject to the availability of necessary facilities, equipment and/or billing arrangements with the DUC and/or LEC, and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. Necessary facilities and equipment may include, but are not limited to, facilities or equipment to be provided by the Company, connecting carriers, underlying carriers, owners and operators of transmission capacity leased to the Company or the LEC. The Company's services are provided on a statewide basis and are not intended to be limited geographically, however, all Switched Access services are only available in equal access areas. The selection of the DUC is made solely in the discretion of the Company. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Except for 101XXXX Access Service. Customers interested in the Company's services shall file a service application with the Company, which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers prior to accepting the service order. The service application shall not in itself obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

Issued: July 31, 2006 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333

- 2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

## 2.2 <u>Use of Services</u>

- 2.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

Issued: July 31, 2006		Effective: September 1, 2006
Issued by:	Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333	

- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company's services are available for use twenty four hours per day, seven days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 The Company's services may be denied for nonpayment of charges or for other tariff violations.
- 2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

### 2.3 <u>Liability of the Company</u>

- 2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.
- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.

Issued: July 31, 2006		Effective: September 1, 2006
Issued by:	Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333	

- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.
- 2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.

Issued:	July 31, 2006	
	Issued by:	,

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333

- 2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
- 2.3.8 It is understood and agreed that this tariff embodies the full understanding and agreement between the Company and the Customer regarding the services provided hereunder. No representation or understanding contrary to the provisions and rates of this tariff shall apply. The company, its officers, directors, employees, shareholders, and their respective heirs and assigns, are specifically excused and indemnified, saved and held harmless, by each Customer taking services under this tariff for any claim of misrepresentation, or errors or omissions made by sales representatives or sales agents.

#### 2.4 <u>Responsibilities of the Customer</u>

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities, which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.

Issued: July 31, 2006		Effective: September 1, 2006
Issued by:	Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333	

- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.5 The Customer shall ensure that the equipment and/or system is properly interfaced with the Company's facilities or services, that the signals emitted into the Company's network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to the Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.
- 2.4.6 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.
- 2.4.7 The Customer must pay for the loss through theft of any the Company equipment installed at Customer's premises.

Issued: July 31, 2006		Effective: September 1, 2006
Issued by:	Joseph R. Morris	
-	Chief Operating Officer	
	First Communications, LLC	
	3340 W. Market St.	
	Akron, OH 44333	
	,	

- 2.4.8 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 2.4.9 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

### 2.5 <u>Cancellation or Interruption of Services</u>

- 2.5.1 Without incurring liability, upon five (5) working days' (15 days for residential Customers with a stated reason, then an additional 5 days) (defined as any day on which the company's business office is open and the U.S. Mail is delivered) written notice to the Customer, the Company may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:
  - 2.5.1.A For nonpayment of any sum due the Company for more than thirty (30) days after issuance of the bill for the amount due,
  - 2.5.1.B For violation of any of the provisions of this tariff,
  - 2.5.1.C For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company's services, or
  - 2.5.1.D By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.

Issued: July 31, 2006		Effective: September 1, 2006
Issued by:	Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333	·

- 2.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 2.5.3 Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.
- 2.5.4 The Customer may terminate service upon thirty (30) days written or oral notice for the Company's standard month-to-month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

Issued:	July 31, 2006
	Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333

## 2.6 <u>Credit Allowance</u>

2.6.1 Credit may be given for disputed calls, on a per call basis.

2.6.2 Credit shall not be issued for unavailability of long distance services.

#### 2.7 <u>Restoration of Service</u>

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

# 2.8 <u>Deposit</u>

The Company does not require deposits.

## 2.9 Advance Payments

The Company does not require advance payments.

## 2.10 Payment and Billing

- 2.10.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt. For business Customers only, interest at the rate of 1.5% per billing cycle, or the amount otherwise authorized by law, whichever is lower, will accrue upon any unpaid amount commencing 30 days after rendition of bills.
- 2.10.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer.
- 2.10.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing within 30 days after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing within such 30-day period.

- 2.10.4 The Company may utilize direct billing and LEC billing. The selection of the billing option is made by the Company. With LEC billing, the Customer's charges for Service(s) are billed with the Customer's bill for local service. If LEC billing is utilized, the rules and regulations applying to rendering and payment of the bill and late charges are the same as covered in the applicable LEC tariff. The Company will make every effort to post any credit due to the Customer account(s) on the Customer's next LEC bill. However, based on the date of the resolution of a dispute and the date credits must be provided to the LEC, it may be two or more billing cycles before a credit will be issued. The Company's name and toll-free telephone number will appear on the Customer's bill.
- 2.10.5 Reserved for future use.
- 2.10.6 If the Customer chooses to pay by credit card, the Customer agrees to the rules governing that payment option, including applicable limits on the amount of Service that may be used before making a payment. No additional notice or consent is required before the Company invoices your credit card or debits the account for all amounts due to the Company. Customer will be notified of any limits that are imposed. If such limits are imposed, Customer may be required to pay for Service with a valid major credit card. The Company may stop offering this option at any time upon notice to the Customer. The Company reserves the right to authorize a credit card payment before the end of the billing cycle if the customer shows unusual use of service, including, without limitation, excessive use of service, abnormal calling patterns or high international termination.

Issued: July 31, 2006 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: September 1, 2006

#### 2.11 <u>Taxes</u>

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein.

#### 2.12 Late Charge

A late fee of the greater of \$5.95 or 1.5% monthly, will be charged on any past due balances for business Customers only.

#### 2.13 <u>Returned Check Charge</u>

A fee of \$25 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

#### 2.14 <u>Reconnection Charge</u>

A reconnection fee of fifty dollars (\$50.00) per occurrence will be charged when service is reestablished for Customers, which have been disconnected due to non-payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

## SECTION 3 – DESCRIPTION OF SERVICE

# 3.1 <u>Computation of Charges</u>

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and/or time of day of the call. The variable measured charge is specified as a rate per minute, which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this tariff. For all calls, fractions of an increment are rounded up to the next whole increment. For example, a call with a one (1) minute increment lasting 35 seconds will be rounded to one (1) minute. Calls with charges that include a fraction of a cent .5 or greater will be rounded to the next highest cent. For example, a Customer making a call with a computed charge of \$1.434 will be charged \$1.43 and a Customer making a call with a computed charge of \$1.435 will be charged \$1.44.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

Formula:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

Issued: July 31, 2006		Effective: September 1, 2006
Issued by:	Joseph R. Morris	
issued by.	•	
	Chief Operating Officer	
	First Communications, LLC	
	3340 W. Market St.	
	Akron, OH 44333	

- 3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.
- 3.1.4 If 'the Customer uses a calling plan with a monthly recurring charge, that monthly charge is charged for every billing or calendar month in which a customer uses the service as defined by placing a call from a working telephone number.

#### 3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

3340 W. Market St. Akron, OH 44333 1-800-274-1015

Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: September 1, 2006

Residential Customer complaints are subject to the jurisdiction of the Department which may be contacted at the following address and telephone number:

Write: Consumer Division Department of Telecommunications and Energy One South Station Boston, Massachusetts 02110 Telephone: (617) 305-3531 or 1-800-392-6066

Pursuant to its authority under M.G.L. Chapter 159, the Department has discretion whether to adjudicate complaints between non-residential customers and the company.

If a Customer accumulates more than One Dollar of undisputed delinquent Company 800 Service charges, the Company Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

The Company reserves the right to suspend or cancel without advance written notice and without any liability whatsoever, the provision of Toll-Free Service to any Toll-Free Service customer if the Company determines in its sole discretion that the customer is using the Toil Free Service to make or permit any telephone facility under such customer's control to be used for any purpose or activity including, calling card platforms, prepaid calling card platforms, any obscene, indecent or harassing purpose or activity, prohibited by Section 223 of the Communications Act of 1934, as amended. (Calling card platform, debit card platform).

#### 3.3 <u>Level of Service</u>

A Customer can expect end to end network availability of not less than 99% at all times for all services.

Issued: July 31, 2006		Effective: September 1, 2006
Issued by:	Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333	

#### 3.4 <u>Service Offerings</u>

The Company's service offerings are designed for interstate and international calling. In order to receive the intrastate rates, Customers must subscribe to the federal/international plan as specified in the Company's interstate and international terms and/or service agreements and rate schedules.

#### 3.4.1 Presubscribed 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digits". The customer is presubscribed to the Company's service for intraLATA and interLATA calling.

3.4.2 Casual Calling

This service permits Customers to originate calls via switched access lines, and to terminate intrastate calls via a 10XXX or 101XXXX Access Code. The Customer dials the Access Code followed by "1+ ten digits". This service is Non Primary Interexchange Carrier Service. Non Primary Interexchange Carrier Service is available to residences and businesses, except hospitals, payphones, hotels and in-mate only facilities, that demonstrate credit-worthiness.

3.4.3 Travel Cards

The Customer utilizes an 11 digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

3.4.4 Toll-Free Service

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

Issued: July 31, 2006		Effective: September 1, 2006
Issued by:	Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333	

#### 3.4.5 Prepaid Calling Cards

This service permits use of Prepaid Calling Cards for placing long distance calls. Customers may purchase Company Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. Company Prepaid Calling Cards are available at a variety of face values ranging from five dollars (\$5.00), in one dollar (\$1.00) increments. Company Prepaid Calling Card service is accessed using the Company toll-free number printed on the card. The caller is prompted by an automated voice response system to enter his/her Authorization Code, and then to enter the terminating telephone number. The Company's processor tracks the call duration on a real time basis to determine the number of Telecom Units consumed. The total consumed Telecom Units and applicable taxes for each call are deducted from the remaining Telecom Unit balance on the Customer's Company Prepaid Calling Card.

All calls must be charged against Prepaid Calling Card that has a sufficient Telecom Unit balance. A Customer's call will be interrupted with an announcement when the balance is about to be depleted.

When the balance is depleted, the Customer can either call the toll-free number on the back of the Company Prepaid Calling Card and "recharge" the balance on the card using a nationally recognized credit card, or the Customer can throw the card away and purchase a new one. Calls in progress will be terminated by the Company if the balance on the Company Prepaid Calling Card is insufficient to continue the call.

A card will expire on the date indicated on the card, or if no date is specified, 6 months from the date of purchase, or the date of last recharge, whichever is later. The Company will not refund unused balances.

Issued:	July 31, 2006
	Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: September 1, 2006

A credit allowance for Company Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one way transmission, or involuntary disconnection of a call. To receive the proper credit, the Customer must notify the Company at the designated toll-free customer service number printed on the Company Prepaid Calling Card and furnish the called number, the trouble experienced (e.g. cut off, noisy circuit, etc.), and the approximate time that the call was placed.

When a call charged to a Company Prepaid Calling Card is interrupted due to cut off, one way transmission, or poor transmission conditions, the Customer will receive a credit equivalent of one Telecom Unit.

Credit allowances for calls pursuant to the Company Prepaid Card Service do not apply for interruptions not reported promptly to the Company or interruptions that are due to the failure of power, equipment or systems not provided by the Company.

Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls cannot be completed.

Issued: July 31, 2006		Effective: September 1, 2006
Issued by:	Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333	

3.4.6 Directory Assistance.

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published. Directory assistance is available to any Customer that has access to the directory assistance bureau of the DUC.

There is an allowance of ten direct-dialed calls for each residential or business customer per billing period without charge.

Directly dialed calls to directory assistance are exempt from rates and regulations when placed from:

- a. a single-line telephone exchange line of a handicapped user. Any line may be registered for exemption with the carrier in those instances where one of the users of the line is considered to be legally blind, or visually or physically handicapped as defined by the Federal Register, Vol. 35 # 126. Where a user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0", those calls placed from the registered line, and not directly dialed, will also be exempt; and
- b. exchange lines of the Commonwealth of Massachusetts and its political subdivisions.
- c. payphones.

Directory assistance calls for telephone numbers which are non-listed, or non-listed and non-published are exempt from the rate, and shall not be included in the ten-call allowance.

Issued: July 31, 2006		Effective: September 1, 2006
Issued by:	Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333	

3.4.7 Specialized Pricing Arrangements.

Customer-specific Pricing/Special Pricing Arrangements (CSP/SPA) are made in response to the specific, individual requirements of the customer, and/or a competitive bidding process. A CSP/SPA differs from the Company's standard or general tariffed offerings in that it contains a customer service arrangement and/or term and/or volume commitment. Because the CSP/SPA customer is not "under like circumstances" as other customers, the CSP/SPA arrangement complies and is consistent with the statutory and regulatory requirements set forth in Massachusetts General Laws, Chapter 159, and docket DPU 90-24.

3.4.8 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.4.9 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. All such promotions shall be included in this tariff. All promotional offerings will be filed with the Department for tariff approval.

3.4.10 Prepaid Long Distance Service

Prepaid Long Distance Service permits Customer to purchase \$25 increments of long distance calling. Increments expire in 6 months. Domestic calls are billed in 30 second increments with a 60 second initial charge. International calls are billed in 60 second increments with a 60 second initial.

# SECTION 4 - RATES

## 4.1 Presubscribed 1+ Dialing – COMMERCIAL

	(M
F0.0	(N)
FC Commercial 2012	
\$0.1790 per minute	
6 seconds initial, minimum 18 seconds	
A monthly recurring charge of \$3.95 applies	
	(N)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 (M)

Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(T)

Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

# 4.2 <u>Casual Calling – RESIDENTIAL</u>

(M)

\* Moved and Grandfathered to Section 6

Effective: April 12, 2012

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(T)

# 4.3 <u>Casual Calling – COMMERCIAL</u>

(M)

\* Moved and Grandfathered to Section 6

Effective: April 12, 2012

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(T)

Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

#### 4.4 <u>Travel Cards – COMMERCIAL</u>

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

4.5	Toll-free Service - COMMERICAL	
	FC Commercial 2012	
	\$0.1790 per minute 6 seconds initial, minimum 18 seconds	
	A monthly recurring charge of \$3.95 applies A monthly charge per Toll Free number \$3.99	
		(N)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(T)

# SECTION 4 - RATES (cont'd)

## 4.6 Directory Assistance

\$1.50 after initial 10 per month.

# 4.7 Returned Check Charge

\$25.00

Issued: March 12, 2012		Effective: April 12, 2012
Issued by:	Joseph R. Morris President	
	First Communications, LLC	
	3340 W. Market St.	
DC01/BARKK/262261 1	Akron, OH 44333	

#### 4.8 Payphone Dial Around Surcharge

A dial around surcharge of \$1.25 per call will be added to any completed (I) INTRAstate toll access code and subscriber Toll-Free 800/888 type calls placed from a public payphone.

#### 4.9 Presubscribed 1+ Dialing – RESIDENTIAL

 FC Res 2012
 (N)

 \$0.1790 per minute
 (N)

 6 seconds initial, minimum 18 seconds
 (N)

 A monthly recurring charge of \$3.95 applies
 (N)

\* Moved and Grandfathered to Section 6

Effective: April 12, 2012

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 (M)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by: Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(T)

(M)

\* Moved and Grandfathered to Section 6

(M)

(T)

Issued: March 12, 2012		Effective: April 12, 2012
Issued by:	Joseph R. Morris	
	President	
	First Communications, LLC	
	3340 W. Market St.	
	Akron, OH 44333	

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by: Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by: Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by: Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by: Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

\* Moved and Grandfathered to Section 6

First Communications, LLC

3340 W. Market St. Akron, OH 44333

Issued: March 12, 2012 Issued by: Joseph R. Morris President

DC01/BARKK/262261.1

(M)

(M)

Effective: April 12, 2012

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

(M)

(T)

Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

(M)

(T)

Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

Effective: April 12, 2012

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

(M)

Effective: April 12, 2012

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

(M)

Effective: April 12, 2012

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

Effective: April 12, 2012

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

(M)

Effective: April 12, 2012

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

# 4.11 Travel Cards – RESIDENTIAL

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

(M)

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

(M)

Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

(M)

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

(M)

Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

(M)

Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

Effective: April 12, 2012

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

(M)

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

(M)

Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

#### 4.12 Toll-Free Service – RESIDENTIAL

(M)
FC Res 2012
\$0.1790 per minute
6 seconds initial, minimum 18 seconds
A monthly recurring charge of \$3.95 applies
A monthly charge per Toll Free number \$3.99
(N)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by: Joseph R.

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 (M)

Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

Effective: April 12, 2012

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

(M)

Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

(M)

Effective: April 12, 2012

Massachusetts M.D.T.E. Tariff No. 1 1<sup>st</sup> Revised Page No. 78 Replacing Original Page No. 78

# SECTION 4 - RATES (cont'd)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

(M)

Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

DC01/BARKK/262261.1

Effective: April 12, 2012

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 (M)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 (M)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 (M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

(M)

\* Moved and Grandfathered to Section 6

(M)

Effective: April 12, 2012

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by: Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(T)

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(T)

(M)

\* Moved and Grandfathered to Section 6

(M)

Issued: March 12, 2012 Issued by: Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

(M)

Issued: March 12, 2012 Issued by: Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

(M)

Issued: March 12, 2012 Issued by: Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(M)

\* Moved and Grandfathered to Section 6

Issued: March 12, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

# 4.13 <u>Prepaid Long Distance Service Charges</u>

	Plan A		Plan B	
	Local	Toll	Local	Toll
	Access	Free	Access	Free
	Number	Number	Number	Number
Domestic Usage, per minute	\$0.159	\$0.219	\$0.219	\$0.269
Installation	N/A	N/A	N/A	N/A
Domestic Surcharge	\$0.25	\$0.25	N/A	N/A
Payphone Surcharge	\$1.25	\$1.25	\$1.25	\$1.25

# 4.14 Regulatory Compliance Fee

Regulatory Compliance Fee will apply to all usage and MRC billed at the rate of 3.8573%.

# 4.15 Environmental Impact Fee

This charge is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include but are not limited to paper invoicing, facilities management and network operations. This fee is waived with paperless invoicing.

Residential	\$5.00
Business	\$10.00

# 4.16 Access Recovery Fee

Access Recovery Fee of \$1.86 will be assessed monthly to help defray the cost of connecting customer long distance calls to other carriers.

(N)

(N)

# SECTION 5 – GRANDFATHERED SERVICE

Grandfathered Services are no longer available for new service.

# 5.1 Grandfathered Cognigen Service

### 5.1.1 Long Distance Service

Cogniphone One Plus Service

DAY/EVENING/NIGHT/WEEKEND		
Mileage	Initial 60 Seconds	Additional 60 Seconds
ALL	\$0.22	\$0.22

# 5.1.2 Calling Card Service

### DAY/EVENING/NIGHT/WEEKEND

Mileage	Initial 60 Seconds	Additional 60 Seconds
ALL	\$0.099	\$0.099

# 5.1.3 Recurring Charges

Customers will incur the following monthly Recurring Charges:

	SWITCHED	
	ACCESS	
Per 800 Number	\$1.50	
Monthly Recurring Charge Per T-1	\$300.00	
		(D)

(D)

# SECTION 5 – GRANDFATHERED SERVICE (cont)

## 5.1 Grandfathered Cognigen Service

5.1.4 Payphone Use Service Charge

A Payphone Use Service Charge applies to each completed interLATA and intraLATA non-sent paid message made over a pay phone owned by a utility or Customer Owned Pay Telephone (COPT) Service. This includes calling card service, collect calls, calls billed to a third number, completed calls to Directory Assistance and Prepaid Card Service calls. This charge is collected on behalf of the pay phone owner. All Customers will pay the Company a per call service charge of \$1.25.

## SECTION 5 – GRANDFATHERED SERVICE (cont)

## 5.2 Grandfathered Globalcom, Inc. d/b/a First Communications Services

#### 5.2.1 Direct Dial 1+ Service

Direct Dial 1+ Service allows Customers to make 1+ direct dialed calls from presubscribed switched or dedicated access lines. This service is available from equal access end offices only.

### 5.2.1.A Direct Dial 1+ Switched Rates

The Company offers volume and term sensitive direct dial 1+ switched calling plans:

Rate Plan 1no revenue commitmentRate Plan 2monthly recurring usage charge commitment exceeds \$ 25Rate Plan 3monthly recurring usage charge commitment exceeds \$200Rate Plan 4monthly recurring usage charge commitment exceeds \$500

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

	<u>Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year	\$0.1500	\$ 0.1100	\$ 0.0800	\$ 0.0450
2 years	\$0.1400	\$ 0.1000	\$ 0.0700	\$ 0.0400
3 years	\$0.1300	\$ 0.0900	\$ 0.0600	\$ 0.0400
4 years	\$0.1200	\$ 0.0800	\$ 0.0500	\$ 0.0400

Effective: October 16, 2013

## SECTION 5 - GRANDFATHERED SERVICE (cont)

(N)

# 5.2 Grandfathered Globalcom, Inc. d/b/a First Communications Services (cont)

## 5.2.1 Direct Dial 1+ Service (cont)

## 5.2.1.B Direct Dial 1+ Dedicated Rates

Dedicated Direct Dial Service allows Customers to make 1+ direct dialed calls. Customers access the service via dedicated or special access T-1 (1.544 Mpbs) lines. Service is available only where T-1 access is available. The Customer is responsible for payment charges associated with the dedicated T-1 circuit. Such charges are normally billed by and paid directly to the access provider (i.e. local exchange carrier). The Company offers volume and term sensitive direct dial 1+ dedicated calling plans:

Rate Plan 5monthly recurring usage charge commitment exceeds \$100Rate Plan 6monthly recurring usage charge commitment exceeds \$250Rate Plan 7monthly recurring usage charge commitment exceeds \$500Rate Plan 8monthly recurring usage charge commitment exceeds \$750

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

	<u>Plan 5</u>	<u>Plan 6</u>	<u>Plan 7</u>	<u>Plan 8</u>
1 year	\$0.0850	\$ 0.0700	\$ 0.0500	\$ 0.0450
2 years	\$0.0800	\$ 0.0650	\$ 0.0450	\$ 0.0400
3 years	\$0.0750	\$ 0.0600	\$ 0.0400	\$ 0.0350
4 years	\$0.0700	\$ 0.0550	\$ 0.0300	\$ 0.0300

## SECTION 5 – GRANDFATHERED SERVICE (cont)

### 5.2 Grandfathered Globalcom, Inc. d/b/a First Communications Services (cont)

#### 5.2.2 Inbound Toll Free (i.e. 800/888) Service

Inbound Toll Free Service provides an inbound toll free calling service to Globalcom Customers. The Globalcom Customer is billed for each toll free call, rather than the call originator. Calls terminate to the Globalcom toll free Customer via switched or dedicated access lines.

### 5.2.2.A Inbound Toll Free Switched Rates

The Company offers volume and term sensitive inbound toll free switched calling plans:

Rate Plan 1no revenue commitmentRate Plan 2monthly recurring usage charge commitment exceeds \$ 25Rate Plan 3monthly recurring usage charge commitment exceeds \$200Rate Plan 4monthly recurring usage charge commitment exceeds \$500

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

	<u>Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year	\$0.1500	\$ 0.1100	\$ 0.0800	\$ 0.0450
2 years	\$0.1400	\$ 0.1000	\$ 0.0700	\$ 0.0400
3 years	\$0.1300	\$ 0.0900	\$ 0.0600	\$ 0.0400
4 years	\$0.1200	\$ 0.0800	\$ 0.0500	\$ 0.0400

Effective: October 16, 2013

## SECTION 5 – GRANDFATHERED SERVICE (cont)

## 5.2 Grandfathered Globalcom, Inc. d/b/a First Communications Services (cont)

#### 5.2.2 Inbound Toll Free (i.e. 800/888) Service (cont)

## 5.2.2.B Inbound Toll Free Dedicated Rates

Callers terminate calls via dedicated or special access T-1 (1.544 Mpbs) lines. Service is available only where T-1 access is available. The Customer is responsible for payment charges associated with the dedicated T-1 circuit. Such charges are normally billed by and paid directly to the access provider (i.e. local exchange carrier). The Company offers volume and term sensitive toll free dedicated calling plans:

Rate Plan 5 monthly recurring usage charge commitment exceeds \$100
Rate Plan 6 monthly recurring usage charge commitment exceeds \$250
Rate Plan 7 monthly recurring usage charge commitment exceeds \$500
Rate Plan 8 monthly recurring usage charge commitment exceeds \$750

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

	<u>Plan 5</u>	<u> Plan 6</u>	<u>Plan 7</u>	<u> Plan 8</u>
1 year	\$0.0850	\$ 0.0700	\$ 0.0500	\$ 0.0450
2 years	\$0.0800	\$ 0.0650	\$ 0.0450	\$ 0.0400
3 years	\$0.0750	\$ 0.0600	\$ 0.0400	\$ 0.0350
4 years	\$0.0700	\$ 0.0550	\$ 0.0300	\$ 0.0300

Effective: October 16, 2013

## SECTION 5 - GRANDFATHERED SERVICE (cont)

## 5.2 Grandfathered Globalcom, Inc. d/b/a First Communications Services (cont)

#### 5.2.3 Travel Card

Globalcom's Travel Card provides telecommunications services and optional enhanced service to customers while traveling away from the office or home. Customers must dial a Toll-Free (i.e. 800/888) access number followed by their authorization code to make a call or use the service. A monthly credit limit will be assigned to each card for fraud protection. Customers have the option of raising or lowering the limit amount to best suit their calling practices.

The Travel Card per minute charge varies by Rate Plan.

For billing purposes, calls are rounded up to the nearest eighteen (18) second increments after the initial minimum period of thirty (30) seconds.

Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rate:

Rate Plans 1-2	\$ 0.25
Rate Plans 3-4	\$ 0.20
Rate Plans 5-8	\$ 0.15

(N)

## SECTION 5 - GRANDFATHERED SERVICE (cont)

(N)

(N)

## 5.2 Grandfathered Globalcom, Inc. d/b/a First Communications Services (cont)

# 5.2.4 Authorization Codes

Globalcom offers Authorization Codes for tracking calls. These codes can be 4, 6, or 8 digits and are available with or without validation.

A one-time Service Establishment Charge of \$25.00 applies per 50 Authorization Codes. A monthly recurring charge of \$10.00 applies

#### 5.2.5 Directory Assistance

Directory Assistance is available to Customers of the Company. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. A Directory Assistance charge per call applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

The Directory Assistance charge varies by Rate Plan. Up to two requests may be made on each call to Directory Assistance. A Directory Assistance charge per call applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call:

Rate Plan 1	\$1.50
Rate Plan 2	\$0.95
Rate Plan 3	\$0.75
Rate Plan 4	\$0.65
Rate Plan 5	\$0.55
Rate Plan 6	\$0.45
Rate Plan 7	\$0.40
Rate Plan 8	\$0.35

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers (N) 6.1 Presubscribed 1+ Dialing – COMMERCIAL **Premier Business\*** This plan is for business customers and offers a low interstate rate. \$.60 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge applies and a usage fee applies to monthly usage under \$25, as specified in the Company's federal / international schedule. Premier Business w/WWB\* This plan is for business customers and allows customers to choose the WorldWide Business Plan enhancement giving customers the lowest International Rates available. \$.60 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge applies and a usage fee applies to monthly usage under \$25, as specified in the Company's federal / international schedule. **Premier Business Free Month\*** This plan is for business customers and offers a low interstate rate. \$.60 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies (N) **Business Mexico\*** This plan is for businesses who frequently call Mexico. The plan offers the Company's lowest rate to Mexico and competitive interstate rates. \$.079 per minute / intrastate. Billed in six second increments with an 18 second initial increment A usage fee applies to monthly usage under \$35, as specified in the Company's federal / international schedule. Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules. \* Moved from Section 4.1 (pages 31-33) (N) Issued: March 12, 2012 Effective: April 12, 2012 Issued by: Joseph R. Morris President

First Communications, LLC

3340 W. Market St. Akron, OH 44333

	Simplicity Business*	
	This plan offers business customers a low interstate rate.	
	\$.60 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)
	Simplicity Business w/WWB*	
	This plan is for business customers and allows customers to choose the World Wide Business Plan enhancement giving customers the lowest International Rates available.	
	\$.60 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge applies, as specified in the Company's federal / international schedule.	
	Elite Business*	
	This is a plan for medium to large-sized business customers offering low interstate rates.	
	\$.60 per minute / intrastate Billed in six second increments with an 18 second initial increment A usage fee applies to monthly usage under \$25, as specified in the Company's federal / international schedule.	
	Elite Business w/WWB*	
	This is a plan for medium to large-sized business customers offering low interstate rates, and allows customers to choose the World Wide Business Plan enhancement giving customers the lowest International Rates available.	
	\$.60 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge and a usage fee apply to monthly usage under \$25, as specified in the Company's federal / international schedule.	
*	Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.	
	* Moved from Section 4.1 (pages 31-33)	
sued: Marcl	h 12, 2012 Effective: April 12, 2012	-
	Issued by: Joseph R. Morris President First Communications, LLC	

3340 W. Market St. Akron, OH 44333

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
Business Connections Standard*	
This plan is for business customers and offers a low interstate rate	
\$.0324 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)
RSL Integrated*	
\$0.119 per minute Billed in six second increments A usage fee applies to monthly usage under \$10, as specified in the Company's federal / international schedule. Monthly PICC Fee of \$4.31 applies A monthly recurring charge applies, as specified in the Company's federal / international schedule.	
Transpoint*	
\$0.119 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge applies, as specified in the Company's federal / international schedule.	
* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.	

\* Moved from Section 4.1 (pages 31-33)

(N)

## SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

## 6.2 <u>Casual Calling – RESIDENTIAL</u>

### Eastern European Saver 3\*

This plan is for Customers who often make calls to Eastern Europe, and offers low international rates to Armenia, Germany, Israel, Poland, Russia and the Ukraine, with low interstate rates and competitive intrastate rates.

\$.119 per minute / intrastateBilled in one minute incrementsA low usage fee of \$2.50 applies to monthly usage under \$5.00

#### Eastern European Saver 4\*

This plan is for Customers who often make calls to Eastern Europe, and offers low international rates to Armenia, Germany, Israel, Poland, Russia and the Ukraine with low interstate rates.

\$.119 per minute / intrastate Billed in one minute increments

A minimum usage fee applies to monthly usage under \$15, as specified in the Company's federal / international schedule.

### USA Free 30 Pick 5\*

This plan offers 30 free minutes of interstate calls to anywhere in the U.S. or Canada. The plan allows customers to make free interstate calls to other First customers who are presubscribed to any of the company's calling plans. The plan offers low interstate rates and competitive international rates. Customers have a "Pick 5" option which allows them to choose up to five (5) countries and received a discount on the international rate for a monthly fee.

\$.079 per minute / intrastate Billed in one minute increments

A monthly recurring charge and minimum usage fee applies, as specified in the Company's federal / international schedule.

\* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.2 (page 34)

Effective: April 12, 2012

(N)

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

#### 6.3 Casual Calling – COMMERCIAL

#### **Premier Business\***

This plan is for business customers and offers a low interstate rate.

\$.60 per minute / intrastate
Billed in six second increments with an 18 second initial increment
A monthly recurring charge applies and a usage fee applies to monthly usage under \$25, as specified in the Company's federal / international schedule.

#### Premier Business w/WWB\*

This plan is for business customers and allows customers to choose the WorldWide Business Plan enhancement giving customers the lowest International Rates available.

\$.60 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge applies and a usage fee applies to monthly usage under \$25, as specified in the Company's federal / international schedule.

### **Premier Business Free Month\***

This plan is for business customers and offers a low interstate rate.

\$.60 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies

### **Business Mexico\***

This plan is for businesses who frequently call Mexico. The plan offers the Company's lowest rate to Mexico and competitive interstate rates.

\$.079 per minute / intrastate.Billed in six second increments with an 18 second initial incrementA usage fee applies to monthly usage under \$35, as specified in the Company's federal / international schedule.

Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.3 (page 35-37)

Effective: April 12, 2012

(N)

(N)

(N)

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
Simplicity Business*	
This plan offers business customers a low interstate rate.	
\$.60 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)
Simplicity Business w/WWB*	
This plan is for business customers and allows customers to choose the World W Business Plan enhancement giving customers the lowest International Rates available.	
\$.60 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge applies, as specified in the Company's federal / internationa schedule.	al
Elite Business*	
This is a plan for medium to large-sized business customers offering low interstate rate	S.
\$.60 per minute / intrastate Billed in six second increments with an 18 second initial increment A usage fee applies to monthly usage under \$25, as specified in the Company's feder international schedule.	al /
Elite Business w/WWB*	
This is a plan for medium to large-sized business customers offering low interstate rat and allows customers to choose the World Wide Business Plan enhancement giv customers the lowest International Rates available.	es, ing
\$.60 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge and a usage fee apply to monthly usage under \$25, specified in the Company's federal / international schedule.	as
* Customers must subscribe to the federal/international plan as specified in the Compan interstate and/or international terms, service agreements, and/or rate schedules.	y's
* Moved from Section 4.3 (page 35-37)	(N)

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	۹)	1)
Business Connections Standard*		
This plan is for business customers and offers a low interstate rate		
\$.0324 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)	
RSL Integrated*		
\$0.119 per minute Billed in six second increments A usage fee applies to monthly usage under \$10, as specified in the Company's federal / international schedule. Monthly PICC Fee of \$4.31 applies A monthly recurring charge applies, as specified in the Company's federal / international schedule.		
Transpoint*		
\$0.119 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge applies, as specified in the Company's federal / international schedule.		
* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.		

\* Moved from Section 4.3 (page 35-37)

(N)

6.4	<u> Travel Cards – COMMERCIAL</u>	
	Premier Business*	
	\$0.099 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge applies, as specified in the Company's federal / international schedule.	
	Premier Business w/WWB*	
	\$0.099 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)
	Premier Business Free Month*	
	\$0.099 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)
	Business Mexico*	
	\$0.099 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)
	Simplicity Business *	
	\$0.099 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)
	Simplicity Business w/WWB*	
	\$0.099 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)
	Elite Business*	
	\$0.099 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)
*	Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.	;
	* Moved from Section 4.4 (page 38-39)	(
sued: Mai	rch 12, 2012 Effective: April 12, 2012 Issued by: Joseph R. Morris President First Communications, LLC	(1
	3340 W. Market St. Akron, OH 44333	

SECTIO	IN 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N	1)
	Elite Business w/WWB*		
	\$0.099 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)	
	RSL Integrated*		
	<ul> <li>\$0.119 per minute</li> <li>Billed in six second increments</li> <li>A usage fee applies to monthly usage under \$10, as specified in the Company's federal / international schedule.</li> <li>Monthly PICC Fee of \$4.31 applies</li> <li>A monthly recurring charge applies, as specified in the Company's federal / international schedule.</li> </ul>		
	Transpoint*		
	\$0.119 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge applies, as specified in the Company's federal / international schedule.		
*	Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.	;	

\* Moved from Section 4.4 (page 38-39)

SECTIC	ON 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)	i
6.5	Toll-Free Service – COMMERCIAL		
	Premier Business*		
	\$0.15 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge applies, as specified in the Company's federal / international schedule.		
	Premier Business w/WWB*		
	\$0.15 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)	
	Premier Business Free Month		
	\$0.15 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)	
	Business Mexico		
	\$0.15 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)	
	Simplicity Business		
	\$0.15 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)	
	Simplicity Business w/WWB*		
	\$0.15 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)	
*	Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.		
	* Moved from Section 4.5 (page 40-41)	(N)	

SECTI	ON 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
	Elite Business*	
	\$0.15 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)
	Elite Business w/WWB*	
	\$0.15 per minute / intrastate Billed in six second increments with an 18 second initial increment A monthly recurring charge of \$3.95 applies	(N)
	RSL Integrated*	
	<ul> <li>\$0.15 per minute</li> <li>Billed in six second increments</li> <li>A usage fee applies to monthly usage under \$10, as specified in the Company's federal / international schedule.</li> <li>Monthly PICC Fee of \$4.31 applies</li> <li>A monthly recurring charge applies, as specified in the Company's federal / international schedule.</li> </ul>	
	Transpoint*	
	\$0.15 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge applies, as specified in the Company's federal / international schedule.	
*	Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.	

\* Moved from Section 4.5 (page 40-41)

## SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

### 6.6 <u>Presubscribed 1+ Dialing – RESIDENTIAL</u>

#### Eastern European Saver 3\*

This plan is for Customers who often make calls to Eastern Europe, and offers low international rates to Armenia, Germany, Israel, Poland, Russia and the Ukraine, with low interstate rates and competitive intrastate rates.

\$.119 per minute / intrastateBilled in one minute incrementsA low usage fee of \$2.50 applies to monthly usage under \$5.00

#### Eastern European Saver 4\*

This plan is for Customers who often make calls to Eastern Europe, and offers low international rates to Armenia, Germany, Israel, Poland, Russia and the Ukraine with low interstate rates.

\$.119 per minute / intrastate Billed in one minute increments

A minimum usage fee applies to monthly usage under \$15, as specified in the Company's federal / international schedule.

### USA Free 30 Pick 5\*

This plan offers 30 free minutes of interstate calls to anywhere in the U.S. or Canada. The plan allows customers to make free interstate calls to other Acceris customers who are presubscribed to any of the company's calling plans. The plan offers low interstate rates and competitive international rates. Customers have a "Pick 5" option which allows them to choose up to five (5) countries and received a discount on the international rate for a monthly fee.

\$.079 per minute / intrastate Billed in one minute increments

A minimum usage fee applies, as specified in the Company's federal / international schedule.

\* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.9 (pages 44-53, 53.1-53.10)

Effective: April 12, 2012

(N)

(N)

## SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

#### USA Free 30\*

This plan offers 30 free minutes of interstate calls to anywhere in the U.S. or Canada. The plan allows customers to make free interstate calls to other Acceris customers who are presubscribed to any of the company's calling plans. The plan offers low interstate rates and competitive international rates.

\$.079 per minute / intrastate Billed in one minute increments A minimum usage fee applies, as specified in the Company's federal / international schedule.

#### World Wide Advantage\*

This plan offers international calling at competitive rates.

\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.

### Call China For Less\*

This plan is for customers who call China often. The plan offers 350 minutes per month for calls to China, Hong Kong, and Taiwan along with competitive rates to other international destinations, and competitive interstate rates.

\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies

#### (N)

### **Call India For Less\***

This plan is for customers who call India often. The plan offers 250 minutes per month for calls to anywhere in India, along with competitive rates to other international destinations and competitive interstate rates.

\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies

(N)

Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.9 (pages 44-53, 53.1-53.10)

Effective: April 12, 2012

(N)

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
Call India For Less Plus*	
This plan is for customers who call India often. The plan offers 500 minutes per month for calls to anywhere in India, along with competitive rates to other international destinations and competitive interstate rates.	
\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies (	(N)
Call Philippines For Less*	
This plan is for customers who call the Philippines often. The plan offers 150 minutes per month for calls to the Philippines, Japan, Canada, the UK, along with competitive rates to other international destinations and competitive interstate rates.	
\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies (	(N)
Call Philippines For Less Plus*	
This plan is for customers who call the Philippines often. The plan offers 300 minutes per month for calls to the Philippines, Japan, Canada, the UK, along with competitive rates to other international destinations and competitive interstate rates.	
\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies (	(N)
Call 4 Cents 101- 5335	
\$.109 per minute for the first ten minutes / intrastate \$.119 for each additional minute / intrastate Billed in one minute increments A low usage fee of \$2.50 applies to monthly usage under \$5.00	
Crazy Call*	
<ul> <li>\$.99 per the first thirty minutes with a minimum of thirty minutes / intrastate</li> <li>\$.05 for each additional minute</li> <li>A monthly recurring charge of \$3.95 applies</li> </ul>	(N)
* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.	
* Moved from Section 4.9 (pages 44-53, 53.1-53.10)	ו (N)
ssued: March 12, 2012 Effective: April 12, 2012	
Issued by: Joseph R. Morris President	(N)

First Communications, LLC

3340 W. Market St. Akron, OH 44333

## SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

#### India Saver\*

This plan is for customers who call India often with no monthly fees. The plan offers calls to anywhere in India, along with competitive rates to other international destinations, and competitive interstate rates.

\$.119 per minute / intrastateBilled in one minute incrementsA low usage fee of \$2.50 applies to monthly usage under \$5.00

#### **India Super Saver\***

This plan is for customers who call India often. The plan offers calls to anywhere in India, along with competitive rates to other international destinations, and competitive interstate rates.

\$.119 per minute / intrastate
Billed in one minute increments
A usage fee applies to monthly usage under \$75, as specified in the Company's federal / international schedule.

#### Call the Americas\*

This plan offers low rates to Argentina, Brazil, Chile, Dominican Republic, Ecuador, El Salvador, Guatemala, Honduras, Mexico, Nicaragua, Peru, Portugal, Spain, Venezuela, Puerto Rico, and many more countries with competitive international and interstate rates.

\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.

#### Call East Asia\*

\*

This plan offers low rates to China, Hong Kong, Japan, South Korea, and Taiwan along with competitive international and interstate rates.

\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.

Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.9 (pages 44-53, 53.1-53.10)

(N)

(N)

(N)

## SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

#### Call Eastern Europe\*

This plan offers low rates to Armenia, Germany, Israel, Poland, Russia, and the Ukraine with no minimums along with competitive international and interstate rates.

\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.

#### Call South America\*

This plan offer low rates to South America along with competitive international and interstate rates.

\$.079 per minute / intrastateBilled in one minute incrementsA monthly recurring charge applies, as specified in the Company's federal / international schedule.

### Call South Asia\*

This plan offers low rates to Bangladesh, India, Iran, Pakistan, and Sri Lanka along with competitive international and interstate rates.

\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.

### **Penny Plan\***

This plan offers a low state to state rate along with competitive international rates.

\$.119 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.

\* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.9 (pages 44-53, 53.1-53.10)

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N	)
Philippines Advantage*		
This plan is for customers who call the Philippines often. The plan offers competitive rates to other international destinations and competitive interstate rates.		
\$.084 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / internation schedule.	al	
Call Mexico Local*		
This plan is for customers who call Mexico often. The plan offers competitive rates to other international destinations and competitive interstate rates.		
\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)	
Call China Local*		
This plan is for customers who call China often. The plan offers competitive rates to other international destinations and competitive interstate rates.		
\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)	
Call Russia Local*		
This plan is for customers who call Russia often. The plan offers competitive rates to other international destinations and competitive interstate rates.		
\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)	
* Customers must subscribe to the federal/international plan as specified in the Company interstate and/or international terms, service agreements, and/or rate schedules.	''s	
* Moved from Section 4.9 (pages 44-53, 53.1-53.10)	(N	)

Effective: April 12, 2012

ECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
Call Brazil Local*	
This plan is for customers who call Brazil often. The plan offers competitive rates to other international destinations and competitive interstate rates.	
\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies (N)	,
China Saver*	
This plan is for customers who call Brazil often. The plan offers competitive rates to other international destinations and competitive interstate rates.	
\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies (N)	,
Hola America*	
This plan is for customers who call Central and South America often. The plan offers competitive rates to other international destinations and competitive interstate rates.	
\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.	
Middle East Saver*	
This plan is for customers who call the Middle East often. The plan offers competitive rates to other international destinations and competitive interstate rates.	
\$.064 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.	
* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.	
* Moved from Section 4.9 (pages 44-53, 53.1-53.10)	(N)

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
10-10-834	
\$.042 for the first minute / intrastate \$.03 each additional minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
Call South Asia Local*	
This plan offer low rates to many countries along with competitive rates to other international destinations and competitive interstate rates.	
\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
10-10-502	
\$.119 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
10-10-629	
\$.084 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies <b>Absolute Cents*</b>	(N)
This plan offers a low state to state rate along with competitive international rates. \$0.119 per minute Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule. A one time setup fee of \$10.00 applies	
* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.	
* Moved from Section 4.9 (pages 44-53, 53.1-53.10)	(N)

#### Call for Less\*

This plan offers a low state to state rate along with competitive international rates. \$.109 for the first ten minutes \$.119 for each additional minute Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule. A one time setup fee of \$10.00 applies

## Lucky Penny\*

This plan offers a low state to state rate along with competitive international rates. \$0.119 per minute Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule. A one time setup fee of \$10.00 applies

## Talk to Turkey\*

This plan is for customers who call Turkey often. The plan offers calls to anywhere in Turkey, along with competitive rates to other international destinations, and competitive interstate rates.

\$0.119 per minuteBilled in one minute incrementsA monthly recurring charge applies, as specified in the Company's federal / international schedule.A one time setup fee of \$10.00 applies

# **Talk Cents Xchanger\***

This plan offers a low state to state rate along with competitive international rates. \$0.119 per minute Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule. A one time setup fee of \$10.00 applies

\* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.9 (pages 44-53, 53.1-53.10)

(N)

## **Talk Cents\***

This plan offers a low state to state rate along with competitive international rates. \$0.119 per minute Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule. A one time setup fee of \$10.00 applies

# Asia Advantage\*

This plan offer low rates to many countries along with competitive rates to other international destinations and competitive interstate rates. \$0.119 per minute Billed in one minute increments A usage fee applies to monthly usage under \$10, as specified in the Company's federal / international schedule. A one time setup fee of \$10.00 applies

## 10-10-5200\*

\$0.119 per minute
Billed in one minute increments
A usage fee applies to monthly usage under \$10, as specified in the Company's federal / international schedule.
A one time setup fee of \$10.00 applies
A monthly recurring charge applies, as specified in the Company's federal / international schedule.

Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.9 (pages 44-53, 53.1-53.10)

SECTIC	DN 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
	Select Plan	
	\$0.040 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
	Dynamic Plan	
	\$0.044 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
	Option Plan	
	\$0.050 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
	First Rate Plan	
	\$0.054 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
	Accessible Plan	
	\$0.055 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
	Merit Plan	
	\$0.060 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
	Liberty Plan	
	\$0.064 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
*	Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.	
	* Moved from Section 4.9 (pages 44-53, 53.1-53.10)	(N)

Bronze Plan	
\$0.065 per minute Billed in one minute increments A Low Usage Fee of \$4.95 app	lies to monthly usage under \$10.00
Silver Plan	
\$0.070 per minute Billed in one minute increments A Low Usage Fee of \$4.95 app	lies to monthly usage under \$10.00
Gold Plan	
\$0.074 per minute Billed in one minute increments A Low Usage Fee of \$4.95 app	lies to monthly usage under \$10.00
Platinum Plan	
\$0.075 per minute Billed in one minute increments A Low Usage Fee of \$4.95 app	lies to monthly usage under \$10.00
Choice Plan	
\$0.080 per minute Billed in one minute increments A Low Usage Fee of \$4.95 app	lies to monthly usage under \$10.00
Advantage Plan	
\$0.084 per minute Billed in one minute increments A Low Usage Fee of \$4.95 app	lies to monthly usage under \$10.00
<b>Call USA Plan</b> \$0.085 per minute Billed in one minute increments A Low Usage Fee of \$4.95 app	lies to monthly usage under \$10.00
	ne federal/international plan as specified in the Company erms, service agreements, and/or rate schedules.
* Moved from Section 4.9 (page	es 44-53, 53,1-53,10)

Ame	erican Freedom Plan
Bille	0 per minute d in one minute increments w Usage Fee of \$4.95 applies to monthly usage under \$10.00
Nati	onwide Plan
Bille	94 per minute d in one minute increments w Usage Fee of \$4.95 applies to monthly usage under \$10.00
Ben	efit Plan
Bille	95 per minute d in one minute increments w Usage Fee of \$4.95 applies to monthly usage under \$10.00
Para	amount Plan
Bille	0 per minute d in one minute increments w Usage Fee of \$4.95 applies to monthly usage under \$10.00
Any	where America Plan
Bille	04 per minute d in one minute increments w Usage Fee of \$4.95 applies to monthly usage under \$10.00
Elite	e Plan
Bille	05 per minute d in one minute increments w Usage Fee of \$4.95 applies to monthly usage under \$10.00
Prer	nier Plan
Bille	14 per minute d in one minute increments w Usage Fee of \$4.95 applies to monthly usage under \$10.00
	tomers must subscribe to the federal/international plan as specified in the Company state and/or international terms, service agreements, and/or rate schedules.
* Mc	oved from Section 4.9 (pages 44-53, 53.1-53.10)

Freedom Plan	
\$0.124 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage unc	ler \$10.00
Primary Plan	
\$0.134 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage unc	ler \$10.00
Bonus Plan	
\$0.144 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage unc	ler \$10.00
Convenience Plan	
\$0.154 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage unc	ler \$10.00
Country Option Plan	
\$0.161 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage unc	ler \$10.00
Star Plan	
\$0.164 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage unc	ler \$10.00
America Choice Plan	
\$0.174 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage unc	ler \$10.00
Customers must subscribe to the federal/international pl interstate and/or international terms, service agreements	
* Moved from Section 4.9 (pages 44-53, 53.1-53.10)	

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
USA Prime Plan	
\$0.184 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
Quality Plan	
\$0.194 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
Choice One Plan	
\$0.204 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
Access Plan America	
\$0.224 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
Connection Plan	
\$0.234 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
Advanced Plan	
\$0.244 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
Superior Plan	
\$0.264 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
* Customers must subscribe to the federal/international plan as specified in the Compa interstate and/or international terms, service agreements, and/or rate schedules.	iny's
* Moved from Section 4.9 (pages 44-53, 53.1-53.10)	(N)

SECT	ION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
	Gold Advantage Plan	
	\$0.274 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
	Rate Saver Plan	
	\$0.294 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
	Heard Plan	
	\$0.304 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
	Distance Plan	
	\$0.324 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
	Option USA Plan	
	\$0.404 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
*	Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.	
	* Moved from Section 4.9 (nages 44-53, 53 1-53 10)	(NI)

\* Moved from Section 4.9 (pages 44-53, 53.1-53.10)

## 6.7 <u>Casual Calling – RESIDENTIAL</u>

## Eastern European Saver 3\*

This plan is for Customers who often make calls to Eastern Europe, and offers low international rates to Armenia, Germany, Israel, Poland, Russia and the Ukraine, with low interstate rates and competitive intrastate rates.

\$.119 per minute / intrastateBilled in one minute incrementsA low usage fee of \$2.50 applies to monthly usage under \$5.00

#### Eastern European Saver 4\*

This plan is for Customers who often make calls to Eastern Europe, and offers low international rates to Armenia, Germany, Israel, Poland, Russia and the Ukraine with low interstate rates.

\$.119 per minute / intrastate Billed in one minute increments

A minimum usage fee applies to monthly usage under \$15, as specified in the Company's federal / international schedule.

## USA Free 30 Pick 5\*

This plan offers 30 free minutes of interstate calls to anywhere in the U.S. or Canada. The plan allows customers to make free interstate calls to other Acceris customers who are presubscribed to any of the company's calling plans. The plan offers low interstate rates and competitive international rates. Customers have a "Pick 5" option which allows them to choose up to five (5) countries and received a discount on the international rate for a monthly fee.

\$.079 per minute / intrastate Billed in one minute increments

A monthly recurring charge and minimum usage fee applies, as specified in the Company's federal / international schedule.

Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.10 (pages 54-63)

#### USA Free 30\*

This plan offers 30 free minutes of interstate calls to anywhere in the U.S. or Canada. The plan allows customers to make free interstate calls to other Acceris customers who are presubscribed to any of the company's calling plans. The plan offers low interstate rates and competitive international rates.

\$.079 per minute / intrastateBilled in one minute incrementsA minimum usage fee applies, as specified in the Company's federal / international schedule.

#### World Wide Advantage\*

This plan offers international calling at competitive rates.

\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.

#### Call China For Less\*

This plan is for customers who call China often. The plan offers 350 minutes per month for calls to China, Hong Kong, and Taiwan along with competitive rates to other international destinations, and competitive interstate rates.

\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies

#### **Call India For Less\***

This plan is for customers who call India often. The plan offers 250 minutes per month for calls to anywhere in India, along with competitive rates to other international destinations and competitive interstate rates.

\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies

(N)

(N)

\* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.10 (pages 54-63)

SE	CTION 6 – GRAN	DFATHERED PRODUCTS – not available to new customers	1)
	Call India Fo	r Less Plus*	
	for calls to	or customers who call India often. The plan offers 500 minutes per month anywhere in India, along with competitive rates to other internationa and competitive interstate rates.	
	Billed in one r	nute / intrastate minute increments curring charge of \$3.95 applies	(N)
	Call Philippir	nes For Less*	
	month for call	or customers who call the Philippines often. The plan offers 150 minutes per Is to the Philippines, Japan, Canada, the UK, along with competitive rates to ional destinations and competitive interstate rates.	
	Billed in one r	nute / intrastate minute increments curring charge of \$3.95 applies	(N)
	Call Philippir	nes For Less Plus*	
	month for call	or customers who call the Philippines often. The plan offers 300 minutes per Is to the Philippines, Japan, Canada, the UK, along with competitive rates to ional destinations and competitive interstate rates.	
	Billed in one r	nute / intrastate minute increments curring charge of \$3.95 applies	(N)
	Call 4 Cents	101- 5335	
	\$.119 for eacl Billed in one r	nute for the first ten minutes / intrastate h additional minute / intrastate minute increments fee of \$2.50 applies to monthly usage under \$5.00	
	Crazy Call*		
	\$.05 for each	irst thirty minutes with a minimum of thirty minutes / intrastate additional minute curring charge of \$3.95 applies	(N)
*		ust subscribe to the federal/international plan as specified in the Company's I/or international terms, service agreements, and/or rate schedules.	5
	* Moved from	Section 4.10 (pages 54-63)	(
Issued: N	March 12, 2012	Effective: April 12, 2012	2
	Issued by:	Joseph R. Morris President First Communications, LLC 3340 W. Market St.	1)

Akron, OH 44333

(N)

## SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

#### India Saver\*

This plan is for customers who call India often with no monthly fees. The plan offers calls to anywhere in India, along with competitive rates to other international destinations, and competitive interstate rates.

\$.119 per minute / intrastateBilled in one minute incrementsA low usage fee of \$2.50 applies to monthly usage under \$5.00

#### **India Super Saver\***

This plan is for customers who call India often. The plan offers calls to anywhere in India, along with competitive rates to other international destinations, and competitive interstate rates.

\$.119 per minute / intrastateBilled in one minute incrementsA usage fee applies to monthly usage under \$75, as specified in the Company's federal / international schedule.

## **Call the Americas\***

This plan offers low rates to Argentina, Brazil, Chile, Dominican Republic, Ecuador, El Salvador, Guatemala, Honduras, Mexico, Nicaragua, Peru, Portugal, Spain, Venezuela, Puerto Rico, and many more countries with competitive international and interstate rates.

\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.

## Call East Asia\*

This plan offers low rates to China, Hong Kong, Japan, South Korea, and Taiwan along with competitive international and interstate rates. \$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.

Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.10 (pages 54-63)

## Call Eastern Europe\*

This plan offers low rates to Armenia, Germany, Israel, Poland, Russia, and the Ukraine with no minimums along with competitive international and interstate rates. \$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.

## Call South America\*

This plan offer low rates to South America along with competitive international and interstate rates. \$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.

## Call South Asia\*

This plan offers low rates to Bangladesh, India, Iran, Pakistan, and Sri Lanka along with competitive international and interstate rates.

\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.

# Penny Plan\*

This plan offers a low state to state rate along with competitive international rates.

\$.119 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.

\* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.10 (pages 54-63)

(N)

SECT	ION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
	Philippines Advantage*	ĺ
	This plan is for customers who call the Philippines often. The plan offers competitive rates to other international destinations and competitive interstate rates.	
	\$.084 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.	
	Call Mexico Local*	
	This plan is for customers who call Mexico often. The plan offers competitive rates to other international destinations and competitive interstate rates.	
	\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	Call China Local*	
	This plan is for customers who call China often. The plan offers competitive rates to other international destinations and competitive interstate rates.	
	\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	Call Russia Local*	
	This plan is for customers who call Russia often. The plan offers competitive rates to other international destinations and competitive interstate rates.	
	\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
*	Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.	
	* Moved from Section 4.10 (pages 54-63)	 (N)

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
Call Brazil Local*	
This plan is for customers who call Brazil often. The plan offers competitive rates to other international destinations and competitive interstate rates.	
\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
China Saver*	
This plan is for customers who call Brazil often. The plan offers competitive rates to other international destinations and competitive interstate rates.	
\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
Hola America*	
This plan is for customers who call Central and South America often. The plan offers competitive rates to other international destinations and competitive interstate rates.	;
\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.	
Middle East Saver*	
This plan is for customers who call the Middle East often. The plan offers competitive rates to other international destinations and competitive interstate rates.	•
\$.064 per minute / intrastate Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule.	
* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.	;
* Moved from Section 4.10 (pages 54-63)	 (N)

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	1)	N)
10- 10- 834		
\$.042 for the first minute / intrastate \$.03 each additional minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)	
Call South Asia Local*		
This plan offer low rates to many countries along with competitive rates to other international destinations and competitive interstate rates.		
\$.079 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)	
10-10- 502		
\$.119 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)	
10- 10- 629		
\$.084 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)	
Absolute Cents*		
This plan offers a low state to state rate along with competitive international rates. \$0.119 per minute Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule. A one time setup fee of \$10.00 applies		
* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.		
* Moved from Section 4.10 (pages 54-63)	()	N)

#### Call for Less\*

This plan offers a low state to state rate along with competitive international rates. \$.109 for the first ten minutes \$.119 for each additional minute Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule. A one time setup fee of \$10.00 applies

## Lucky Penny\*

This plan offers a low state to state rate along with competitive international rates. \$0.119 per minute Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule. A one time setup fee of \$10.00 applies

## Talk to Turkey\*

This plan is for customers who call Turkey often. The plan offers calls to anywhere in Turkey, along with competitive rates to other international destinations, and competitive interstate rates.

\$0.119 per minuteBilled in one minute incrementsA monthly recurring charge applies, as specified in the Company's federal / international schedule.A one time setup fee of \$10.00 applies

# **Talk Cents Xchanger\***

This plan offers a low state to state rate along with competitive international rates. \$0.119 per minute Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule. A one time setup fee of \$10.00 applies

\* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.10 (pages 54-63)

(N)

## **Talk Cents\***

This plan offers a low state to state rate along with competitive international rates. \$0.119 per minute Billed in one minute increments A monthly recurring charge applies, as specified in the Company's federal / international schedule. A one time setup fee of \$10.00 applies

# Asia Advantage\*

This plan offer low rates to many countries along with competitive rates to other international destinations and competitive interstate rates. \$0.119 per minute Billed in one minute increments A usage fee applies to monthly usage under \$10, as specified in the Company's federal / international schedule. A one time setup fee of \$10.00 applies

# 10-10-5200\*

\$0.119 per minute
Billed in one minute increments
A usage fee applies to monthly usage under \$10, as specified in the Company's federal / international schedule.
A one time setup fee of \$10.00 applies
A monthly recurring charge applies, as specified in the Company's federal / international schedule.

\* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.10 (pages 54-63)

(N)

6.8	Travel Cards – RESIDENTIAL	
	Eastern European Saver 3*	
	\$.119 per minute / intrastate Billed in one minute increments A \$1.00 surcharge per call applies A low usage fee of \$2.50 applies to monthly usage under \$5.00	
	Eastern European Saver 4*	
	\$.119 per minute / intrastate Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)
	USA Free 30 Pick 5*	
	\$0.099 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	USA Free 30*	
	\$0.099 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	World Wide Advantage*	
	\$.079 per minute / intrastate Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)
	Call China For Less*	
	\$0.099 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
*	Customers must subscribe to the federal/international plan as specified in the Company interstate and/or international terms, service agreements, and/or rate schedules.	's
	* Moved from Section 4.11 (pages 64-73, 73.1-73.10)	1)
ued: Mar	ch 12, 2012 Effective: April 12, 201	2
	Issued by: Joseph R. Morris President First Communications, LLC	(N

3340 W. Market St. Akron, OH 44333

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
Call India For Less*	
\$0.099 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
Call India For Less Plus*	
\$0.099 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
Call Philippines For Less*	
\$0.099 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
Call Philippines For Less Plus*	
\$0.099 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
Call 4 Cents 101- 5335	
\$.109 for the first ten minutes \$.119 for each additional minute Billed in one minute increments A \$1.00 surcharge per call applies A low usage fee of \$2.50 applies to monthly usage under \$5.00	
Crazy Call*	
<ul> <li>\$.99 per the first 30 minutes / intrastate</li> <li>\$.05 per minute over the initial 30</li> <li>A \$1.00 surcharge per call applies</li> <li>A monthly recurring charge of \$3.95 applies</li> </ul>	(N)
* Customers must subscribe to the federal/international plan as specified in the Company interstate and/or international terms, service agreements, and/or rate schedules.	's
* Moved from Section 4.11 (pages 64-73, 73.1-73.10)	(N)

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers				
India Saver*				
\$.119 per minute / intrastate Billed in one minute increments A \$1.00 surcharge per call applies A low usage fee of \$2.50 applies to monthly usage under \$5.00				
India Super Saver*				
\$.119 per minute / intrastate Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)			
Call Central America*				
\$0.099 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)			
Call East Asia*				
\$0.099 per minute / intrastate Billed in one minute increment A monthly recurring charge of \$3.95 applies	(N)			
Call Eastern Europe*				
\$0.099 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)			
Call South America*				
\$0.099 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)			
* Customers must subscribe to the federal/international plan as specified in the Compar interstate and/or international terms, service agreements, and/or rate schedules.	ıy's			
* Moved from Section 4.11 (pages 64-73, 73.1-73.10)	(N)			

	Call South Asia*	
	\$0.099 per minute / intrastate Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
	Penny Plan*	
	<ul> <li>\$.119 per minute / intrastate</li> <li>Billed in one minute increments</li> <li>A \$1.00 surcharge per call applies</li> <li>A monthly recurring charge of \$3.95 applies</li> </ul>	(N)
	Philippines Advantage*	
	\$.084 per minute / intrastate Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)
	Call Mexico Local*	
	\$.079 per minute / intrastate Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)
	Call China Local*	
	\$0.099 per minute / intrastate Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)
	Call Russia Local*	
	\$0.099 per minute / intrastate Billed in one minute increments A \$1.00 surcharge per call applies A monthly recurring charge of \$3.95 applies	(N)
*	Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.	5
	* Moved from Section 4.11 (pages 64-73, 73.1-73.10)	
ued: Marc	th 12, 2012 Effective: April 12, 2012	2
	Issued by: Joseph R. Morris President	

First Communications, LLC

3340 W. Market St. Akron, OH 44333

	Call Brazil Local*	
	\$0.099 per minute / intrastate	
	Billed in one minute increments	
	A \$1.00 surcharge per call applies	
	A monthly recurring charge of \$3.95 applies	(N)
	China Saver*	
	\$.079 per minute / intrastate	
	Billed in one minute increments	
	A \$1.00 surcharge per call applies	<b>(5 1)</b>
	A monthly recurring charge of \$3.95 applies	(N)
	Hola America*	
	\$.079 per minute / intrastate	
	Billed in one minute increments	
	A \$1.00 surcharge per call applies	(NI)
	A monthly recurring charge of \$3.95 applies	(N)
	Middle East Saver*	
	\$.084 per minute / intrastate	
	Billed in one minute increments	
	A \$1.00 surcharge per call applies	
	A monthly recurring charge applies, as specified in the Company's federal / international schedule.	
	Call South Asia Local*	
	\$0.099 per minute / intrastate	
	Billed in one minute increments	
	A \$1.00 surcharge per call applies	
	A monthly recurring charge of \$3.95 applies	(N)
	China Saver Promo*	
	\$.079 per minute / intrastate	
	Billed in one minute increments	
	A \$1.00 surcharge per call applies	<i></i>
	A monthly recurring charge of \$3.95 applies	(N)
*	Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.	
	* Moved from Section 4.11 (pages 64-73, 73.1-73.10)	1)
Issued: Marc	ch 12, 2012 Effective: April 12, 2012	-
	Issued by: Joseph R. Morris	
	President	1)
	First Communications, LLC	
	3340 W. Market St.	
	Akron, OH 44333	

	IDFATHERED PRODUCTS – not available to new customers	(N)
10- 10- 502		
A \$1.00 surch	nute minute increments harge per call applies curring charge of \$3.95 applies	(N)
10- 10- 629		
A \$1.00 surch	nute minute increments harge per call applies curring charge of \$3.95 applies	(N)
Absolute C	ents*	
\$0.119 per m Billed in one i A monthly red schedule.	ers a low state to state rate along with competitive international rates. ninute minute increments curring charge applies, as specified in the Company's federal / international etup fee of \$10.00 applies	
Call for Les	SS*	
\$.109 for the \$.119 for eac Billed in one A monthly red schedule.	ers a low state to state rate along with competitive international rates. first ten minutes ch additional minute minute increments curring charge applies, as specified in the Company's federal / international etup fee of \$10.00 applies	
Lucky Penr	ny*	
\$0.119 per m Billed in one i A monthly red schedule.	ers a low state to state rate along with competitive international rates. ninute minute increments curring charge applies, as specified in the Company's federal / international etup fee of \$10.00 applies	
	nust subscribe to the federal/international plan as specified in the Company's d/or international terms, service agreements, and/or rate schedules.	

#### Talk to Turkey\*

This plan is for customers who call Turkey often. The plan offers calls to anywhere in Turkey, along with competitive rates to other international destinations, and competitive interstate rates.

\$0.119 per minuteBilled in one minute incrementsA monthly recurring charge applies, as specified in the Company's federal / international schedule.A one time setup fee of \$10.00 applies

## Talk Cents Xchanger\*

This plan offers a low state to state rate along with competitive international rates.

\$0.119 per minuteBilled in one minute incrementsA monthly recurring charge applies, as specified in the Company's federal / international schedule.A one time setup fee of \$10.00 applies

# **Talk Cents\***

This plan offers a low state to state rate along with competitive international rates.

\$0.119 per minuteBilled in one minute incrementsA monthly recurring charge applies, as specified in the Company's federal / international schedule.A one time setup fee of \$10.00 applies

# Asia Advantage\*

This plan offer low rates to many countries along with competitive rates to other international destinations and competitive interstate rates.

\$0.119 per minuteBilled in one minute incrementsA usage fee applies to monthly usage under \$10, as specified in the Company's federal / international schedule.A one time setup fee of \$10.00 applies

\* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.11 (pages 64-73, 73.1-73.10)

(N)

(N)

## SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

#### 10-10-5200\*

\$0.119 per minute
Billed in one minute increments
A usage fee applies to monthly usage under \$10, as specified in the Company's federal / international schedule.
A one time setup fee of \$10.00 applies
A monthly recurring charge applies, as specified in the Company's federal / international schedule.

#### Select Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95applies to monthly usage under \$10.00

#### **Dynamic Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95applies to monthly usage under \$10.00

#### **Option Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95applies to monthly usage under \$10.00

#### **First Rate Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95applies to monthly usage under \$10.00

#### Accessible Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95applies to monthly usage under \$10.00

Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.11 (pages 64-73, 73.1-73.10)

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers (N) **Merit Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Liberty Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Bronze Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Silver Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Gold Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Platinum Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95applies to monthly usage under \$10.00 Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules. \* Moved from Section 4.11 (pages 64-73, 73.1-73.10) (N)

# (N) SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers **Choice Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Advantage Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95applies to monthly usage under \$10.00 **Call USA Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **American Freedom Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Nationwide Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Benefit Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules. \* Moved from Section 4.11 (pages 64-73, 73.1-73.10) (N)

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers (N) **Paramount Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Anywhere America Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Elite Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Premier Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Freedom Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Primary Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95applies to monthly usage under \$10.00 Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules. \* Moved from Section 4.11 (pages 64-73, 73.1-73.10) (N)

Effective: April 12, 2012

# (N) SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers **Bonus Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Convenience Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95applies to monthly usage under \$10.00 **Country Option Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Star Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **America Choice Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **USA Prime Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules. \* Moved from Section 4.11 (pages 64-73, 73.1-73.10) (N)

# (N) SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers **Quality Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Choice One Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95applies to monthly usage under \$10.00 Access Plan America \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Connection Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Advanced Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Superior Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95applies to monthly usage under \$10.00 Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules. \* Moved from Section 4.11 (pages 64-73, 73.1-73.10) (N)

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers (N) Gold Advantage Plan \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Rate Saver Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Heard Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Distance Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Option USA Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 \* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules. \* Moved from Section 4.11 (pages 64-73, 73.1-73.10) (N)

#### 6.9 <u>Toll-Free Service – RESIDENTIAL</u>

#### Eastern European Saver 4\*

\$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule.

#### Eastern European Saver 3\*

\$0.15 per minute / intrastateBilled in one minute incrementsA monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule.

## USA Free 30 Pick 5\*

\$0.15 per minute / intrastateBilled in one minute incrementsA monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule.

#### USA Free 30\*

\$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule.

## World Wide Advantage\*

\$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule.

\* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.12 (pages 74-86, 86.1-86.10)

(N)

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers (N) **Call China For Less\*** \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. **Call India For Less\*** \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. **Call India For Less Plus\*** \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. **Call Philippines For Less\*** \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. **Call Philippines For Less Plus\*** \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules. \* Moved from Section 4.12 (pages 74-86, 86.1-86.10) (N)

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N	I)
Call 4 Cents 101- 5335		
\$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. A monthly recurring charge of \$3.95 applies (N	I)	
Crazy Call*		
\$0.15 per minute / intrastate A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. A monthly recurring charge of \$3.95 applies (N	I)	
India Saver*		
\$0.15 per minute / intrastate A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. A monthly recurring charge of \$3.95 applies (N	I)	
India Super Saver*		
\$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule.		
Call Central America*		
\$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule.		
* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.		
* Moved from Section 4.12 (pages 74-86, 86.1-86.10)	۹)	1)

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers (N) Call East Asia\* \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. Call Eastern Europe\* \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. **Call South America\*** \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. Call South Asia\* \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. Penny Plan\* \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. **Philippines Advantage\*** \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules. \* Moved from Section 4.12 (pages 74-86, 86.1-86.10) (N) Issued: March 12, 2012 Effective: April 12, 2012 Issued by: Joseph R. Morris President First Communications, LLC 3340 W. Market St.

Akron, OH 44333

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers (N) **Call Mexico Local\*** \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. **Call China Local\*** \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. **Call Russia Local\*** \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. **Call Brazil Local\*** \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. **China Saver\*** \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. Hola America\* \$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule. Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules. \* Moved from Section 4.12 (pages 74-86, 86.1-86.10) (N) Issued: March 12, 2012 Effective: April 12, 2012 Issued by: Joseph R. Morris President

First Communications, LLC

3340 W. Market St. Akron, OH 44333

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

# Middle East Saver\*

\$0.15 per minute / intrastate
Billed in one minute increments
A monthly recurring charge and a one time setup fee apply, as specified in the
Company's federal / international schedule.
A monthly recurring charge applies, as specified in the Company's federal / international schedule.

# Call South Asia Local\*

\$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule.

# China Saver Promo\*

\$0.15 per minute / intrastate Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule.

### 10- 10- 502

\$0.15 per minute Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule.

# 10- 10- 629

\$0.15 per minute Billed in one minute increments A monthly recurring charge and a one time setup fee apply, as specified in the Company's federal / international schedule.

- \* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.
  - \* Moved from Section 4.12 (pages 74-86, 86.1-86.10)

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

## **Absolute Cents\***

This plan offers a low state to state rate along with competitive international rates.

\$0.15 per minuteBilled in one minute incrementsA monthly recurring charge applies, as specified in the Company's federal / international schedule.A one time setup fee of \$10.00 applies

# Call for Less\*

This plan offers a low state to state rate along with competitive international rates.

\$0.15 per minuteBilled in one minute incrementsA monthly recurring charge applies, as specified in the Company's federal / international schedule.A one time setup fee of \$10.00 applies

# Lucky Penny\*

This plan offers a low state to state rate along with competitive international rates.

\$0.119 per minuteBilled in one minute incrementsA monthly recurring charge applies, as specified in the Company's federal / international schedule.A one time setup fee of \$10.00 applies

## Talk to Turkey\*

This plan is for customers who call Turkey often. The plan offers calls to anywhere in Turkey, along with competitive rates to other international destinations, and competitive interstate rates.

\$0.15 per minuteBilled in one minute incrementsA monthly recurring charge applies, as specified in the Company's federal / international schedule.A one time setup fee of \$10.00 applies

\* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.12 (pages 74-86, 86.1-86.10)

(N)

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

# Talk Cents Xchanger\*

This plan offers a low state to state rate along with competitive international rates.

\$0.15 per minuteBilled in one minute incrementsA monthly recurring charge applies, as specified in the Company's federal / international schedule.A one time setup fee of \$10.00 applies

# **Talk Cents\***

This plan offers a low state to state rate along with competitive international rates.

\$0.15 per minuteBilled in one minute incrementsA monthly recurring charge applies, as specified in the Company's federal / international schedule.A one time setup fee of \$10.00 applies

# Asia Advantage\*

This plan offer low rates to many countries along with competitive rates to other international destinations and competitive interstate rates.

\$0.15 per minuteBilled in one minute incrementsA usage fee applies to monthly usage under \$10, as specified in the Company's federal / international schedule.A one time setup fee of \$10.00 applies

## 10-10-5200\*

\$0.15 per minute
Billed in one minute increments
A usage fee applies to monthly usage under \$10, as specified in the Company's federal / international schedule.
A one time setup fee of \$10.00 applies
A monthly recurring charge applies, as specified in the Company's federal / international schedule.

\* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.12 (pages 74-86, 86.1-86.10)

(N)

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

## Select Plan

\$0.050 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Dynamic Plan**

\$0.054 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Option Plan**

\$0.060 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **First Rate Plan**

\$0.064 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### Accessible Plan

\$0.065 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Merit Plan**

\$0.070 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.12 (pages 74-86, 86.1-86.10)

Effective: April 12, 2012

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

## Liberty Plan

\$0.074 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Bronze Plan**

\$0.075 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### Silver Plan

\$0.080 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### Gold Plan

\$0.084 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Platinum Plan**

\$0.085 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Choice Plan**

\$0.090 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.12 (pages 74-86, 86.1-86.10)

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

### Advantage Plan

\$0.094 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### Call USA Plan

\$0.095 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **American Freedom Plan**

\$0.91 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Nationwide Plan**

\$0.104 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Benefit Plan**

\$0.105 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Paramount Plan**

\$0.11 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.12 (pages 74-86, 86.1-86.10)

Effective: April 12, 2012

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

### Anywhere America Plan

\$0.114 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### Elite Plan

\$0.115 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Premier Plan**

\$0.124 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Freedom Plan**

\$0.134 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Primary Plan**

\$0.144 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Bonus Plan**

\$0.154 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.12 (pages 74-86, 86.1-86.10)

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

### **Convenience Plan**

\$0.164 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Country Option Plan**

\$0.171 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### Star Plan

\$0.174 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **America Choice Plan**

\$0.184 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **USA Prime Plan**

\$0.194 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Quality Plan**

\$0.204 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.12 (pages 74-86, 86.1-86.10)

# SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

### Choice One Plan

\$0.214 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Access Plan America**

\$0.234 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Connection Plan**

\$0.244 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### Advanced Plan

\$0.254 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **Superior Plan**

\$0.274 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Gold Advantage Plan

\$0.284 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.

\* Moved from Section 4.12 (pages 74-86, 86.1-86.10)

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
Rate Saver Plan	
\$0.304 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
Heard Plan	
\$0.314 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
Distance Plan	
\$0.334 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
Option USA Plan	
\$0.414 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00	
* Customers must subscribe to the federal/international plan as specified in the Company's interstate and/or international terms, service agreements, and/or rate schedules.	
* Moved from Section 4.12 (pages 74-86, 86.1-86.10)	(N)

Effective: April 12, 2012