TITLE SHEET

MISSOURI TELECOMMUNICATIONS TARIFF OF FIRST COMMUNICATIONS, LLC

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by First Communications, LLC ("First"), with principal offices at 3340 W. Market St., Akron, OH 44333. This tariff applies for services furnished within the State of Missouri for business and residential service. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

(N)

All services will be provided in accordance with Commission rules and regulations.

First Communications, LLC operates as a competitive telecommunications company in the State of Missouri.

Issued: December 20, 2006 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: January 19, 2007

THIS TARIFF IS TARIFF APPLICABLE TO

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

WITHIN THE STATE OF MISSOURI

PROVIDED BY

FIRST COMMUNICATIONS, LLC

Issued: August 11, 2006 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333

WAIVER OF RULES AND REGULATIONS

- 392.210.2 Establish Uniform System of Accounts for Annual reports
- 392.240(1) Setting just and reasonable rates
- 392.270 Ascertain Property values
- 392.280 Establish Depreciation accounts
- 392.290 Issuance of securities
- 392.300.2 Acquisition of stock
- 392.310 Issuance of stock and debt
- 392.320 Stock Dividend Payment
- 392.330 Issuance of securities, debts and notes
- 392.340 Reorganization(s)

4 CSR 240-10.020	Depreciation fund income
874 CSR 240-30.040	Uniform System of Accounts

Issued: August 11, 2006 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333

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(N) (N)

Issued: February 19, 2016 Issued by:

Shannon Dieringer Legal/Regulatory Affairs First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: February 29, 2016

TARIFF FORMAT

A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.

B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13.

C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i).(1)

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) to signify change in regulation
- (D) to signify a deletion
- (I) to signify a rate increase
- (L) to signify material relocated in the tariff
- (\dot{N}) to signify a new rate or regulation
- (R) to signify a rate reduction
- (T) to signify a change in text, but no change in rate or regulation

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

<u>10XXX or 101XXXX Access Code</u> - The Access Code is the 10XXX or 101XXXX Access number.

<u>Access Line</u> - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to location or switching center.

<u>Authorization Code</u> - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

<u>Casual Calling</u> – A dialing method that enables a Customer to reach the interexchange carrier of the Customer's choice even if the Customer is not a regular Customer of that carrier. The Customer utilizes a 10XXX or 101XXXX Access Code to make calls, and the Customer does not change its Primary Interexchange Carrier.

<u>Commission</u> - Used throughout this tariff to mean the Missouri Public Service Commission.

Company or First - Used throughout this tariff to mean First Communications, LLC.

<u>Customer</u> - The person, firm, corporation or other legal entity which orders the services of the Company and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

<u>Dedicated Access</u> - The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.

DUC - DUC stands for Designated Underlying Carrier.

<u>Holiday</u> - New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Holidays shall be billed at the evening rate from 8 a.m. to 11 p.m. After 11 p.m., the lower night rate shall go into effect.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

<u>LEC</u> - LEC stands for Local Exchange Carrier.

<u>Presubscribed Service</u> - A service whereby the Customer can make long distance calls and the Customer must change its Primary Interexchange Carrier to the Company.

<u>Resp. Org</u> - Responsible Organization or entity identified by a Toll Free service Customer that manages and administers records in the toll free number database and management system.

<u>Switched Access</u> - The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.

<u>Telecom Unit</u> - A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Missouri.

<u>Telecommunications</u> - The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

<u>Underlying Carrier</u> - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

U.S.F. - U.S.F. stands for Universal Service Fund.

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SECTION 2 - RULES AND REGULATIONS

2.1 <u>Undertaking of the Company</u>

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Missouri. Services are furnished subject to the availability of necessary facilities, equipment and/or billing arrangements with the DUC and/or LEC, and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. Necessary facilities and equipment may include, but are not limited to, facilities or equipment to be provided by the Company, connecting carriers, underlying carriers, owners and operators of transmission capacity leased to the Company or the LEC. The Company's services are provided on a statewide basis and are not intended to be limited geographically, however, all Switched Access services are only available in equal access areas. The selection of the DUC is made solely in the discretion of the Company. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Except for 101XXXX Access Service, Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers prior to accepting the service order. The service application shall not in itself obligate the Company to provide services or to continue to provide service. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

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- 2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

2.2 <u>Use of Services</u>

- 2.2.1 Services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

- 2.2.4 Services are available for use 24 hours per day, seven days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 Services may be denied for nonpayment of undisputed charges or for other violations of this tariff, as set forth in Section 2.5.1 of this tariff.
- 2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

2.3 <u>Liability of the Company</u>

- 2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.
- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.

- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others. This provision shall not exempt the Company from liability for the gross negligence, recklessness or intentional acts or omissions of Company, its agents and employees.
- 2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.

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2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

2.4 <u>Responsibilities of the Customer</u>

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provision of services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of services.
- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of equipment to be maintained within the range normally provided for the operation of microcomputers.

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- 2.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with facilities or services, that the signals emitted into network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices.
- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.
- 2.4.8 The Customer must pay for the loss through theft of any Company equipment installed at Customer's premises.
- 2.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

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2.5 <u>Cancellation or Interruption of Services</u>

- 2.5.1 Without incurring liability, upon ten (10) working days' (defined as any day on which the company's business office is open and the U.S. Mail is delivered) written notice to the Customer, the Company may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:
 - 2.5.1.A Nonpayment of a delinquent charge except for basic local exchange service;
 - 2.5.1.B Failure to post a required deposit or guarantee;
 - 2.5.1.C Unauthorized use of telecommunications company equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
 - 2.5.1.D Failure to comply with terms of a settlement agreement;
 - 2.5.1.E Refusal after reasonable notice to permit inspection, maintenance or replacement of telecommunications company equipment;
 - 2.5.1.F Material misrepresentation of identity in obtaining telecommunications company service; or
 - 2.5.1.G As provided by state or federal law.

At least 24 hours preceding a discontinuance, the Company shall make reasonable efforts to advise the Customer of the proposed discontinuance.

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- 2.5.2 Without incurring liability, the Company may interrupt the provision of services upon reasonable notice in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 2.5.3 Traffic to certain NXX exchanges, or calls using certain Customer authorization codes, may be blocked when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.
- 2.5.4 The Customer may terminate service upon thirty (30) days written or oral notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

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2.6 <u>Credit Allowance</u>

- 2.6.1 Credit may be given for disputed calls, on a per call basis.
- 2.6.2 Credit shall not be issued for unavailability of long distance services.

Please also see Section 3.2 of this tariff.

2.7 <u>Restoration of Service</u>

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.8 Deposit

The Company does not require deposits.

2.9 Advance Payments

The Company does not require advance payments.

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2.10 Payment and Billing

- 2.10.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. A late fee of the greater of \$5.95 or 1.5% per month will be assessed upon any unpaid amount commencing 30 days after rendition of bills.
- 2.10.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer.
- 2.10.3 Reserved for Future Use.
- 2.10.4 The Company may utilize direct billing and LEC billing. The selection of the billing option is made by the Company. With LEC billing, the Customer's charges for Service(s) are billed with the Customer's bill for local service. If LEC billing is utilized, the rules and regulations applying to rendering and payment of the bill and late charges are the same as covered in the applicable LEC tariff. The Company will make every effort to post any credit due to the Customer account(s) on the Customer's next LEC bill. However, based on the date of the resolution of a dispute and the date credits must be provided to the LEC, it may be two or more billing cycles before a credit will be issued. The Company's name and toll-free telephone number will appear on the Customer's bill.

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2.11 <u>Taxes</u>

All federal, state and local taxes, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein. All charges other than taxes and franchise fees shall be submitted to the Commission for prior approval.

2.12 <u>Returned Check Charge</u>

A fee will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

2.13 <u>Reconnection Charge</u>

A reconnection fee will be charged when service is reestablished for Customers which have been disconnected due to non-payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 <u>Computation of Charges</u>

- The total charge for each completed call may be a variable 3.1.1 measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this tariff. All calls are rounded up to the next whole increment. For all calls, fractions of an increment are rounded up to the next whole increment. For example, a call with a one (1) minute increment lasting 35 seconds will be rounded to one (1) minute. Calls with charges that include a fraction of a cent .5 or greater will be rounded to the next highest cent. For example, a Customer making a call with a computed charge of \$1.434 will be charged \$1.43 and a Customer making a call with a computed charge of \$1.435 will be charged \$1.44.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

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- 3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.
- 3.1.4 If the Customer uses a calling plan with a monthly recurring charge, that monthly charge is charged for every billing or calendar month in which a customer uses the service as defined by placing a call from a working telephone number.

3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing, in person, or by telephone to the Company at:

3340 W. Market St. Akron, OH 44333 1-800-274-1015

Any objection to billed charges should be reported promptly to the Company. A dispute must be registered with the Company prior to the delinquent date of the charge, and the Customer must provide the disputed call details and the basis for any requested adjustment. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

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If the Company cannot resolve Customer's complaint, Customer may call the Missouri Public Service Commission, at 1-800-392-4211 to file an informal complaint.

If Customer complaint cannot be resolved informally, Customer may file a formal complaint in writing to:

Missouri Public Service Commission 200 Madison Street Jefferson City, Mo 65102

Customer may also contact the Missouri Office of Public Counsel, representing the public before the Public Service Commission, at 1-573-751-4857 or in writing to:

Missouri Office of Public Counsel 200 Madison Street, 6th floor Jefferson City, Missouri 65102

If a Customer accumulates more than One Dollar of undisputed delinquent Company 800 Service charges, the Company Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

3.3 <u>Level of Service</u>

A Customer can expect end to end network availability of not less than 99% at all times for all services.

3.4 <u>Service Offerings</u>

3.4.1 Presubscribed 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digits". The customer is presubscribed to the Company's service.

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3.4.2 Casual Calling

This service permits Customers to originate calls via switched access lines, and to terminate intrastate calls via a 10XXX or 101XXXX Access Code. The Customer dials the Access Code followed by "1+ ten digits". This service is Non-Primary Interexchange Carrier Service. Non-Primary Interexchange Carrier Service is available to residences and businesses, except hospitals, payphones, hotels and in-mate only facilities, that demonstrate credit-worthiness.

3.4.3 Travel Cards

The Customer utilizes an 11 digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

3.4.4 Toll-Free Service

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

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3.4.5 Directory Assistance.

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published. The company will not provide, nor bill, for operator services. Directory assistance is available to any Customer that has access to the directory assistance bureau of the DUC.

3.4.6 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.4.7 Promotional Offerings

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

3.4.8. Prepaid Long Distance Service

Prepaid Long Distance Service permits Customer to purchase \$25 increments of long distance calling. Increments expire in 6 months Domestic calls are billed in 30 second increments with a 60 second initial charge. International calls are billed in 60 second increments with a 60 second initial.

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: January 19, 2007

SECTION 4 - RATES

4.1 <u>Presubscribed 1+ Dialing</u>

4.1.1 Commercial (L) FC Commercial 2012 \$0.3990 per minute 6 seconds initial, minimum 18 seconds | A monthly recurring charge of \$3.95 applies (N)

* Moved and Grandfathered to Section 6 (pages 35-70)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

Effective: April 12, 2012

(L)

4.1 <u>Presubscribed 1+ Dialing</u>

4.1.2 Residential	(L)	
FC Res 2012	(N)	
\$0.3990 per minute 6 seconds initial, minimum 18 seconds		
A monthly recurring charge of \$3.95 applies		
	(N)	

* Moved and Grandfathered to Section 6 (pages 35-70)

(L)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

4.1 Presubscribed 1+ Dialing

(L)

* Moved and Grandfathered to Section 6 (pages 35-70)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(T)

(L)

4.1 Presubscribed 1+ Dialing

* Moved and Grandfathered to Section 6 (pages 35-70)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(T)

(L)

(L)

4.1 Presubscribed 1+ Dialing

(L)

* Moved and Grandfathered to Section 6 (pages 35-70)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 (L)

Effective: April 12, 2012

4.1 Presubscribed 1+ Dialing

(L)

* Moved and Grandfathered to Section 6 (pages 35-70)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 (L)

Effective: April 12, 2012

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(L)

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Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 (L)

Effective: April 12, 2012

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Issued: April 2, 2012 Issued by:

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Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 (L)

(T)

Effective: April 12, 2012

4.1 Presubscribed 1+ Dialing

(L)

* Moved and Grandfathered to Section 6 (pages 35-70)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 (L)

(T)

Effective: April 12, 2012

4.2 Casual Calling

(L)

* Moved and Grandfathered to Section 6 (pages 35-70)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

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4.2 Casual Calling

* Moved and Grandfathered to Section 6 (pages 35-70)

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Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

4.2 Casual Calling

* Moved and Grandfathered to Section 6 (pages 35-70)

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Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

4.2 Casual Calling

(L)

* Moved and Grandfathered to Section 6 (pages 35-70)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(T)

(L)

4.3 Travel Cards

(L)

* Moved and Grandfathered to Section 6 (pages 35-70)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

Effective: April 12, 2012

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4.3 Travel Cards

* Moved and Grandfathered to Section 6 (pages 35-70)

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Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(T)

4.3 Travel Cards

* Moved and Grandfathered to Section 6 (pages 35-70)

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Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

4.3 Travel Cards

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Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

Effective: April 12, 2012

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Issued: April 2, 2012 Issued by:

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Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

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(L)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

4.4 <u>Toll Free Service</u>

4.4.1 Commercial (L) FC Commercial 2012 (N) \$0.3990 per minute 6 seconds initial, minimum 18 seconds A monthly recurring charge of \$3.95 applies (N) A monthly charge per Toll Free number \$3.99 (N)

* Moved and Grandfathered to Section 6 (pages 35-70)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(T)

(L)

4.4 Toll Free Service (L) 4.4.2 Residential (L) FC Res 2012 \$0.3990 per minute 6 seconds initial, minimum 18 seconds A monthly recurring charge of \$3.95 applies A monthly charge per Toll Free number \$3.99 (N)

* Moved and Grandfathered to Section 6 (pages 35-70)

(L)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

4.4 Toll Free Service

* Moved and Grandfathered to Section 6 (pages 35-70)

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(L)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(T)

4.4 <u>Toll Free Service</u>

(L)

* Moved and Grandfathered to Section 6 (pages 35-70)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

Effective: April 12, 2012

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(L)

4.4 Toll Free Service

* Moved and Grandfathered to Section 6 (pages 35-70)

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(L)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

4.4 Toll Free Service

* Moved and Grandfathered to Section 6 (pages 35-70)

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4.4 Toll Free Service

* Moved and Grandfathered to Section 6 (pages 35-70)

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Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

4.4 <u>Toll Free Service</u>

(L)

* Moved and Grandfathered to Section 6 (pages 35-70)

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Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 (L)

Effective: April 12, 2012

4.4 Toll Free Service

(L)

* Moved and Grandfathered to Section 6 (pages 35-70)

(L)

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Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

4.4 Toll Free Service

* Moved and Grandfathered to Section 6 (pages 35-70)

(L)

(L)

Issued: April 2, 2012 Issued by:

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(T)

4.5 <u>Directory Assistance</u>

\$.75

4.6 Returned Check Charge

\$25.00

4.7 <u>Reconnection Charge</u>

\$50.00

4.8 <u>Rate Periods</u>

	Monday - Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		
5 p.m. to 11 p.m.*	Evening Rate Period		Evening Rate Period
11 p.m. to 8 a.m.*	Night/Weekend Rate Period	•	

To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded down to the lower cent.

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: November 17, 2008

4.9 Payphone Dial Around Surcharge

A surcharge applies on all completed intrastate toll-free and 10XXX/101XXXX access code calls, including any Toll-Free 800/888 or travel card calls, originating from a pay telephone. This surcharge is applied in addition to any other applicable service charges or surcharges. The surcharge does not apply to: calls paid for by inserting coins at the pay telephone; or calls placed from stations other than a pay telephone.

Surcharge Rate \$1.25 per call

Issued: November 6, 2008 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: November 17, 2008

(I)

4.10 Prepaid Long Distance Service

	Plan A		Plan B	
	Local	Toll	Local	Toll
	Access	Free	Access	Free
	Number	Number	Number	Number
Domestic Usage, per minute	\$0.159	\$0.199	\$0.199	\$0.269
Installation	N/A	N/A	N/A	N/A
Domestic Surcharge	\$0.25	\$0.25	N/A	N/A
Canadian Surcharge	\$0.25	\$0.25	\$0.25	\$0.25
Payphone Surcharge	\$1.25	\$1.25	\$1.25	\$1.25
International Termination				
Surcharge	\$0.50	\$0.50	\$0.50	\$0.50
International Origination				
Surcharge	\$0.50	\$0.50	\$0.50	\$0.50

4.11 Environmental Impact Fee

This charge is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include but are not limited to paper invoicing, facilities management and network operations. This fee is waived with paperless invoicing.

Residential	\$5.00
Business	\$10.00

4.12 <u>Regulatory Compliance Fee</u>

Regulatory Compliance Fee will apply to all usage and MRC billed at the rate of 3.8573%.

4.13 Access Recovery Fee

Access Recovery Fee of \$1.86 will be assessed monthly to help defray the cost of connecting customer long distance calls to other carriers.

(N)

(N)

Joseph R. Morris President First Communications, LLC 3340 W. Market St. Akron, OH 44333

(N)

SECTION 5 – Grandfathered Services

Grandfathered Service is no longer available for new service.

5.1 Grandfathered Former New Access Communications Services

5.1.1 Switched Inbound Usage

Business Day Evening/Night/Weekend

Mileage	Initial 60 Seconds	Additional 60 Seconds
ALL	\$0.25	\$0.25

5.1.2 Switched Outbound Usage

Business Day Evening/Night/Weekend

Mileage	Initial 60 Seconds	Additional 60 Seconds
ALL	\$0.25	\$0.25

(N)

Issued: December 20, 2006 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: January 19, 2007

Grandfathered Service is no longer available for new service.

5.1 Grandfathered Former New Access Communications Services

5.1.3 Dedicated Inbound Usage

Business Day Evening/Night/Weekend

Mileage	Initial 60 Seconds	Additional 60 Seconds
ALL	\$0.25	\$0.25

5.1.4 Dedicated Outbound Usage

Business Day Evening/Night/Weekend

Mileage	Initial 60 Seconds	Additional 60 Seconds
ALL	\$0.25	\$0.25

Issued: December 20, 2006 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: January 19, 2007

(N)

Grandfathered Service is no longer available for new service.

5.1 Grandfathered Former New Access Communications Services

5.1.5 Calling Card Usage

Business Day Evening/Night/Weekend

Mileage	Initial 60 Seconds	Additional 60 Seconds
ALL	\$0.25	\$0.25

5.1.6 Payphone Usage Charge

A Payphone Use Service Charge applies to each completed interLATA and intraLATA non-sent paid message made over a pay phone owned by a utility or Customer Owned Pay Telephone (COPT) Service. This includes calling card service, collect calls, calls billed to a third number, completed calls to Directory Assistance and Prepaid Card Service calls. This charge is collected on behalf of the pay phone owner. All Customers will pay the Company a per call service charge of \$1.25.

(I)

5.1.7 Long Distance Directory Assistance

The Company charges \$.95 per call for long distance directory assistance.

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: November 17, 2008

5.2 Grandfathered Services of Comcast Phone of Missouri, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available to new customers

Services provided only to former customers of Comcast Phone of Missouri, LLC d/b/a CIMCO, a Division of Comcast Business Services ("Comcast"). Customers receive services under the same terms and conditions as previously provided by Comcast.

5.2.1 "Domestic" Switched Inbound Toll Free and Outbound "1+" Service

Service includes pre-subscription to one or more outbound line(s) and one (1) toll free (8XX) line. There is a recurring monthly charge of \$5.00 for each additional toll free line. These rates also apply to ISDN PRI Service. Rates are billed in six (6) second increments.

		Rate per Minute
A.	Month to Month	\$0.1200
В.	1 Year Term	\$0.1650
C.	2 Year Term	\$0.1610
D.	3 Year Term	\$0.1570

5.2.2 "Domestic" Dedicated Inbound Toll Free and Outbound "1+" Service

Service includes pre-subscription to one or more outbound line(s) and one (1) toll free (8XX) line. There is a recurring monthly charge of \$5.00 for each additional toll free line. These rates also apply to ISDN PRI Service. Rates are billed in six (6) second increments.

		Rate per Minute
A.	Month to Month	\$0.1200
В.	1 Year Term	\$0.1070
C.	2 Year Term	\$0.1020
D.	3 Year Term	\$0.0970

Shannon Dieringer Legal/Regulatory Affairs First Communications, LLC 3340 W. Market St. Akron, OH 44333

5.2 Grandfathered Services of Comcast Phone of Missouri, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available to new customers

5.2.3 ISDN (BRI) Service

Integrated Services Digital Network (ISDN) Services provide integrated voice/data communications capability for transmission and combination of circuit-switched voice/data and packet-switched data signals on an incoming and outgoing basis over a single ISDN line.

- A. Primary Rate Interface (PRI) ISDN is an ISDN circuit transmitting at T-1 (DS-1) speed (equivalent to 24 voice-grade channels). One of the channels ("D") is used for signaling, leaving 23 ("B") channels for data and voice communication.
- B. Base Rate Interface (BRI) ISDN is three digital signals over a single pair of wires consisting of 2 voice ("B") channels and 1 signaling ("D") channel.

Rates are billed in six (6) second increments.

A.	<u>Month to Month</u> Rate per Minute	\$0.187
В.	<u>1 Year Term</u> Rate per Minute	0.187
C.	<u>2 Year Term</u> Rate per Minute	0.187
D.	<u>3 Year Term</u> Rate per Minute	0.187

Rate

(N)

5.2 Grandfathered Services of Comcast Phone of Missouri, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available to new customers

5.2.4 Surcharges

Operator Assistance Surcharge, per call	\$1.67
Directory Assistance, per call	\$1.99
Payphone Surcharge, per call	\$0.50
Operator Dialed Station-to-Station Surcharge, per call	\$1.67
Operator Dialed Person-to-Person Surcharge, per call	\$1.67

5.2.5 Reconnection Fee

At the Customer's request, and upon payment of all outstanding non-disputed amounts owed by the Customer to the Company for Service, the Company will reconnect the Customer whose Service has been disconnected for non-payment.

	Rate
Service Reconnection Fee (per occurrence	\$30.00

5.2.6 Access Recovery Charge

The Access Recovery charge is imposed on each account as a percentage of the account balance before taxes for the purpose of funding costs associated with accessing the Company's network.

Access Recovery Charge per account: 3.89%

5.2.7 Account Fee

The account fee provides account management access and bill management tools for all applicable services. Only one fee applies per Customer.

Monthly Rate

\$20.00

Rate

(N)

Account Fee, per Customer:

Issued: February 19, 2016 Issued by:

Shannon Dieringer Legal/Regulatory Affairs First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: February 29, 2016

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

The following rates are moved and grandfathered from Section 4.

4.1 <u>Presubscribed 1+ Dialing</u>

4.1.1 Commercial

RSL Integrated

\$0.199 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies

Transpoint

\$0.199 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies

Elite Business

\$0.199 per minute Billed in one minute increments A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies A one time setup fee of \$10.00 applies

Premier Business

\$0.199 per minute
Initial period eighteen seconds
Additional periods billed in six second increments
A monthly recurring charge of \$2.95 applies
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00
Monthly PICC Fee of \$4.31 applies
A one time setup fee of \$10.00 applies

Simplicity Business

\$0.199 per minute Initial period eighteen seconds Additional periods billed in six second increments A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies

* Moved from Section 4.1 (pages 25-25.10)

Issued: April 2, 2012 Issued by:

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(N)

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	
4.1 <u>Presubscribed 1+ Dialing</u>	
4.1.2 <u>Residential</u>	
Call 4 Less Plan \$0.199 Per Minute Initial Period \$0.199 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies	(N)
Lucky Penny Plan \$0.199 Per Minute Billed in one minute Increments A monthly recurring charge of \$3.95 applies	(N)
Penny Plan – 1010629 Access Code \$0.199 Per Minute Billed in one minute Increments A monthly recurring charge of \$3.95 applies	(N)
Call 4 Cents Plan \$0.199 Per Minute Initial Period \$0.199 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies	(N)
Talk Cents Plan \$0.199 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies	
Talk Cents Xchanger Plan \$0.199 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies	
Rent A CIC 15200 Plan \$0.199 Per Minute Initial Period \$0.199 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies	(N)
* Moved from Section 4.1 (pages 25-25.10)	 (N)

4.1	Presubscribed 1+ Dialing	
	4.1.2 <u>Residential</u>	
\$0.19 Billed A mor	ute Cents) per minute n one minute increments thly recurring charge of \$2.95 applies time setup fee of \$10.00 applies	
\$0.19 \$0.19 Billed A mor	or Less 9 for the first ten minutes 9 for each additional minute n one minute increments thly recurring charge of \$2.00 applies time setup fee of \$10.00 applies	
Billed	Saver 9 per minute n one minute increments thly recurring charge of \$3.95 applies	(N)
\$0.19 Billed	Super Saver 9 per minute n one minute increments usage fee of \$2.95 applies to monthly usage under \$10	
\$0.19 Billed A mor	5 Turkey 9 per minute n one minute increments thly recurring charge of \$3.95 applies time setup fee of \$10.00 applies	
\$0.19 Billed A Low	Advantage 9 per minute n one minute increments Usage Fee of \$2.50 applies to monthly usage under \$10.00 time setup fee of \$10.00 applies	
	* Moved from Section 4.1 (pages 25-25.10)	(

ECTION 6 – (GRANDFATHERED PRODUCTS – not available to new customers	(1
4.1 <u>Presu</u>	bscribed 1+ Dialing	
4.1.2	Residential	
A Low Usage		
A monthly red		
	nute ninute increments surring charge of \$2.95 applies	
	inute ninute increments eurring charge of \$3.95 applies	(N)
A Low Usage		
A monthly rec	nute ninute increments surring charge of \$2.95 applies tup fee of \$10.00 applies	
	* Moved from Section 4.1 (pages 25-25.10)	(

4.1 <u>Presubscribed 1+ Dialing</u>

4.1.2 Residential

Select Plan

\$0.040 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Dynamic Plan

\$0.044 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Option Plan

\$0.050 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

First Rate Plan \$0.054 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Accessible Plan

\$0.055 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Merit Plan

\$0.060 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Liberty Plan

\$0.064 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

* Moved from Section 4.1 (pages 25-25.10)

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers (N) 4.1 Presubscribed 1+ Dialing 4.1.2 Residential **Bronze Plan** \$0.065 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Silver Plan \$0.070 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Gold Plan** \$0.074 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Platinum Plan** \$0.075 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Choice Plan** \$0.080 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Advantage Plan** \$0.084 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Call USA Plan \$0.085 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 American Freedom Plan \$0.090 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.1 (pages 25-25.10) (N) Effective: April 12, 2012

Issued: April 2, 2012 Issued by:

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers (N) 4.1 Presubscribed 1+ Dialing 4.1.2 Residential Nationwide Plan \$0.094 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Benefit Plan** \$0.095 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Paramount Plan** \$0.10 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Anywhere America Plan** \$0.104 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Elite Plan \$0.105 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Premier Plan** \$0.114 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Freedom Plan** \$0.124 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Primary Plan** \$0.134 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.1 (pages 25-25.10) (N)

4.1 <u>Presubscribed 1+ Dialing</u>

4.1.2 Residential

Bonus Plan

\$0.144 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Convenience Plan

\$0.154 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Country Option Plan

\$0.161 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Star Plan \$0.164 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

America Choice Plan

\$0.174 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

USA Prime Plan

\$0.184 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Quality Plan

\$0.194 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

* Moved from Section 4.1 (pages 25-25.10)

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers (N) 4.1 Presubscribed 1+ Dialing 4.1.2 Residential **Choice One Plan** \$0.204 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Access Plan America \$0.224 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Connection Plan** \$0.234 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Advanced Plan \$0.244 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Superior Plan** \$0.264 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Gold Advantage Plan \$0.274 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 Rate Saver Plan \$0.294 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 * Moved from Section 4.1 (pages 25-25.10) (N)

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers (N) 4.1 Presubscribed 1+ Dialing 4.1.2 Residential Heard Plan \$0.304 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Distance Plan** \$0.324 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Option USA Plan** \$0.404 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

* Moved from Section 4.1 (pages 25-25.10)

SECTIO	ON 6 – 0	GRANDFATHERED PRODUCTS – not available to new customers		(N)
4.2	<u>Casua</u>	al Calling		
	4.2.1	Commercial		
		RSL Integrated \$0.199 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies	(N)	
		Transpoint \$0.199 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies	(N)	
		Elite Business \$0.199 per minute Billed in one minute increments A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies A one time setup fee of \$10.00 applies		
		Premier Business \$0.199 per minute Initial period eighteen seconds Additional periods billed in six second increments A monthly recurring charge of \$2.95 applies A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies A one time setup fee of \$10.00 applies	(N)	
		Simplicity Business \$0.199 per minute Initial period eighteen seconds Additional periods billed in six second increments A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies		
		* Moved from Section 4.2 (pages 26-26.3)		 (N)

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
4.2 <u>Casual Calling</u>	
4.2.2 Residential	
4 Less Plan – 1015992 Access Code \$0.199 Per Minute Initial Period \$0.199 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies	(N)
Lucky Penny Plan – 1010834 Access Code \$0.199 Per Minute Billed in one minute Increments A monthly recurring charge of \$3.95 applies	(N)
Penny Plan – 1010629 Access Code \$0.199 Per Minute Billed in one minute Increments A monthly recurring charge of \$3.95 applies	(N)
Call 4 Cents Plan – 1015335 Access Code \$0.199 Per Minute Initial Period \$0.199 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies	(N)
Talk Cents Plan – 1010502 Access Code \$0.199 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies	
Talk Cents Xchanger Plan – 1010275 Access code \$0.199 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies	
Rent A CIC 15200 Plan –1015200 Access Code \$0.199 Per Minute Initial Period \$0.199 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies	(N)
* Moved from Section 4.2 (pages 26-26.3)	 (N)

\$0.199 Billed A mor A one Call fo \$0.19	ute Cer 9 per mi in one r hthly rec time se		
\$0.199 Billed A mor A one Call f o \$0.19	9 per mi in one r hthly rec time se	nute ninute increments urring charge of \$2.95 applies	
\$0.19			
Billed A mor	9 for the 9 for ea in one r hthly rec	e first ten minutes ich additional minute ninute increments urring charge of \$2.00 applies tup fee of \$10.00 applies	
Billed	9 per m in one r	inute ninute increments urring charge of \$3.95 applies	(N)
\$0.19 Billed			
\$0.199 Billed A mor	thly rec		
\$0.199 Billed A Low	[,] Usage		
		* Moved from Section 4.2 (pages 26-26.3)	

Issued: April 2, 2012 Issued by:

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
4.2 <u>Casual Calling</u>	
4.2.2 Residential	
Call South Asia \$0.199 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one time setup fee of \$10.00 applies	
Middle East Saver \$0.199 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies	
10-10-834 \$0.199 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies	
10-10-502 \$0.199 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
Call the Americas \$0.199 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one time setup fee of \$10.00 applies	
10-10-5200 \$0.199 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies	
* Moved from Section 4.2 (pages 26-26.3)	 (N)

4.3	Trave	I Cards		
	4.3.1	Commercial		
		RSL Integrated \$0.199 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies	(N)	
		Transpoint \$0.199 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies	(N)	
		Elite Business \$0.199 per minute Billed in one minute increments A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies A one time setup fee of \$10.00 applies		
		Premier Business \$0.199 per minute Initial period eighteen seconds Additional periods billed in six second increments A monthly recurring charge of \$2.95 applies A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies A one time setup fee of \$10.00 applies	(N)	
		Simplicity Business \$0.199 per minute Initial period eighteen seconds Additional periods billed in six second increments A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies		
		* Moved from Section 4.3 (pages 27-27.10)		(N)

Issued: April 2, 2012 Issued by:

ECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(
4.3 <u>Travel Cards</u>	
4.3.2 Residential	
Call 4 Less Plan \$0.199 Per Minute Initial Period \$0.199 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies	(N)
Lucky Penny Plan \$0.199 Per Minute Billed in one minute Increments A monthly recurring charge of \$3.95 applies	(N)
Penny Plan \$0.199 Per Minute Billed in one minute Increments A monthly recurring charge of \$3.95 applies	(N)
Call 4 Cents Plan \$0.199 Per Minute Initial Period \$0.199 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies	(N)
Talk Cents Plan \$0.199 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies	
Talk Cents Xchanger Plan \$0.199 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies	
Rent a CIC 15200 Plan \$0.199 Per Minute Initial Period \$0.199 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies	(N)
For all Plans A \$1.00 per call service charge applies.	
* Moved from Section 4.3 (pages 27-27.10)	

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N)

Absolute Ce \$0.199 per m Billed in one n A monthly red A one time se Call for Less \$0.199 for th \$0.199 for ea Billed in one n A monthly red A one time se India Saver \$0.199 per m Billed in one n	nute ninute increments urring charge of \$2.95 applies tup fee of \$10.00 applies e first ten minutes ch additional minute ninute increments urring charge of \$2.00 applies tup fee of \$10.00 applies	
\$0.199 per m Billed in one in A monthly rea A one time se Call for Less \$0.199 for th \$0.199 for ea Billed in one in A monthly rea A one time se India Saver \$0.199 per m Billed in one in	nute ninute increments urring charge of \$2.95 applies tup fee of \$10.00 applies e first ten minutes ch additional minute ninute increments urring charge of \$2.00 applies tup fee of \$10.00 applies	
\$0.199 for th \$0.199 for ea Billed in one in A monthly rea A one time se India Saver \$0.199 per m Billed in one	ch additional minute ninute increments urring charge of \$2.00 applies tup fee of \$10.00 applies nute	
\$0.199 per m Billed in one		
A monuniy red	ninute increments urring charge of \$3.95 applies	(N)
A monthly red	•	
A Low Usage	•	
	* Moved from Section 4.3 (pages 27-27.10)	

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
4.3 <u>Travel Cards</u>	
4.3.2 Residential	
Call South Asia \$0.199 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one time setup fee of \$10.00 applies	
Middle East Saver \$0.299 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies	
10-10-834 \$0.199 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies	
10-10-502 \$0.199 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
Call the Americas \$0.199 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one time setup fee of \$10.00 applies	
10-10-5200 \$0.299 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies	
* Moved from Section 4.3 (pages 27-27.10)	 (N)

4.3 Travel Cards

4.3.2 Residential

Select Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Dynamic Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Option Plan

\$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

First Rate Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Accessible Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Merit Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

* Moved from Section 4.3 (pages 27-27.10)

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4.3 Travel Cards

4.3.2 Residential

Liberty Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Bronze Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Silver Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Gold Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Platinum Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Choice Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

* Moved from Section 4.3 (pages 27-27.10)

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Effective: April 12, 2012

4.3 Travel Cards

4.3.2 Residential

Advantage Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Call USA Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

American Freedom Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Nationwide Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Benefit Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Paramount Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

* Moved from Section 4.3 (pages 27-27.10)

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Effective: April 12, 2012

(N)

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

4.3 Travel Cards

4.3.2 Residential

Anywhere America Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Elite Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Premier Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Freedom Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Primary Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Bonus Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

* Moved from Section 4.3 (pages 27-27.10)

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4.3 Travel Cards

4.3.2 Residential

Convenience Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Country Option Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Star Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

America Choice Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

USA Prime Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Quality Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

* Moved from Section 4.3 (pages 27-27.10)

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Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

(N)

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers

4.3 Travel Cards

4.3.2 Residential

Choice One Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Access Plan America

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Connection Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Advanced Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Superior Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Gold Advantage Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

* Moved from Section 4.3 (pages 27-27.10)

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SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers (N) 4.3 **Travel Cards** 4.3.2 Residential **Rate Saver Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Heard Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Distance Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00 **Option USA Plan** \$0.25 per minute Billed in one minute increments A \$1.00 surcharge per call applies A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

* Moved from Section 4.3 (pages 27-27.10)

Effective: April 12, 2012

SECTI	ON 6 – (GRANDFATHERED PRODUCTS – not available to new customers	(N)
4.4	<u>Toll F</u>	ree Service	
	4.4.1	Commercial	
		RSL Integrated \$0.199 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies	(N)
		Transpoint\$0.199 per minuteBilled in six second increments with an 18 second initial chargeA monthly recurring charge of \$2.95 applies	(N)
		Elite Business \$0.199 per minute Billed in one minute increments A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies A one time setup fee of \$10.00 applies	
		Premier Business\$0.199 per minuteInitial period eighteen secondsAdditional periods billed in six second incrementsA monthly recurring charge of \$2.95 appliesA Low Usage Fee of \$2.50 applies to monthly usage under \$10.00Monthly PICC Fee of \$4.31 appliesA one time setup fee of \$10.00 applies	(N)
		Simplicity Business \$0.199 per minute Initial period eighteen seconds Additional periods billed in six second increments A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies	
		* Moved from Section 4.4 (pages 28-28.10)	 (N)

Issued: April 2, 2012 Issued by:

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N
4.4 <u>Toll Free Service</u>	
4.4.2 Residential	
Call 4 Less Plan \$0.199 Per Minute Initial Period \$0.199 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies	(N)
Lucky Penny Plan \$0.199 Per Minute Billed in one minute Increments A monthly recurring charge of \$3.95 applies	(N)
Penny Plan \$0.199 Per Minute Billed in one minute Increments A monthly recurring charge of \$3.95 applies	(N)
Call 4 Cents Plan \$0.199 Per Minute Initial Period \$0.199 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies	(N)
Talk Cents Plan \$0.199 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies	
Talk Cents Xchanger Plan \$0.199 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies	
Rent a CIC 15200 Plan \$0.199 Per Minute Initial Period \$0.199 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments A monthly recurring charge of \$3.95 applies	(N)
For all Plans A monthly recurring charge of \$2.00 applies A one-time set up fee of \$10.00 applies	
* Moved from Section 4.4 (pages 28-28.10)	(N

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4.4	<u>Toll F</u>	ree Service	
	4.4.2	Residential	
\$0.19 Billed A mo	nthly rec		
\$0.19 \$0.19 Billed A mo	9 for ea in one r nthly rec	e first ten minutes ch additional minute minute increments curring charge of \$2.00 applies etup fee of \$10.00 applies	
\$0.19 Billed		inute minute increments curring charge of \$3.95 applies	(N)
\$0.19 Billed			
\$0.19 Billed A mo	nthly rec	•	
\$0.19 Billed A Lov	v Usage		
		* Moved from Section 4.4 (pages 28-28.10)	ו (N

SECTION 6 – GRANDFATHERED PRODUCTS – not available to new customers	(N)
4.4 <u>Toll Free Service</u>	
4.4.2 Residential	
Call South Asia \$0.199 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one time setup fee of \$10.00 applies	
Middle East Saver \$0.299 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies	
10-10-834 \$0.199 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies	
10-10-502 \$0.199 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies	(N)
Call the Americas \$0.199 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one time setup fee of \$10.00 applies	
10-10-5200 \$0.299 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies	
* Moved from Section 4.4 (pages 28-28.10)	 (N)

4.4 <u>Toll Free Service</u>

4.4.2 Residential

Select Plan

\$0.050 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Dynamic Plan

\$0.054 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Option Plan

\$0.060 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

First Rate Plan

\$0.064 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Accessible Plan

\$0.065 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Merit Plan

\$0.070 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

* Moved from Section 4.4 (pages 28-28.10)

Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333 (N)

4.4 <u>Toll Free Service</u>

4.4.2 Residential

Liberty Plan

\$0.074 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Bronze Plan

\$0.075 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Silver Plan

\$0.080 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Gold Plan

\$0.084 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Platinum Plan

\$0.085 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Choice Plan

\$0.090 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

* Moved from Section 4.4 (pages 28-28.10)

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4.4 <u>Toll Free Service</u>

4.4.2 Residential

Advantage Plan

\$0.094 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Call USA Plan

\$0.095 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

American Freedom Plan

\$0.091 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Nationwide Plan

\$0.104 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Benefit Plan

\$0.105 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Paramount Plan

\$0.11 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

* Moved from Section 4.4 (pages 28-28.10)

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Joseph R. Morris Chief Operating Officer First Communications, LLC 3340 W. Market St. Akron, OH 44333 Effective: April 12, 2012

4.4 **Toll Free Service**

4.4.2 Residential

Anywhere America Plan

\$0.114 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Elite Plan

\$0.115 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Premier Plan

\$0.124 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Freedom Plan

\$0.134 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Primary Plan

\$0.144 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Bonus Plan

\$0.154 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

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4.4 <u>Toll Free Service</u>

4.4.2 Residential

Convenience Plan

\$0.164 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Country Option Plan

\$0.171 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Star Plan

\$0.174 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

America Choice Plan

\$0.184 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

USA Prime Plan

\$0.194 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Quality Plan

\$0.204 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

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4.4 <u>Toll Free Service</u>

4.4.2 Residential

Choice One Plan

\$0.214 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Access Plan America

\$0.234 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Connection Plan

\$0.244 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Advanced Plan

\$0.254 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Superior Plan

\$0.274 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Gold Advantage Plan

\$0.284 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

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4.4 <u>Toll Free Service</u>

4.4.2 Residential

Rate Saver Plan

\$0.304 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Heard Plan

\$0.314 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Distance Plan

\$0.334 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Option USA Plan

\$0.414 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

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