

**PRICE LIST APPLICABLE TO  
INTEREXCHANGE SERVICES  
WITHIN THE STATE OF ARKANSAS  
PROVIDED BY  
FIRST COMMUNICATIONS OF OHIO, LLC**

**This Price List contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by First Communications of Ohio, LLC, with principal offices at 3340 W. Market St., Akron, OH 44333. This Price List applies for services furnished within the State of Arkansas.**

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS**

10XXX or 101XXXX Access Code – The Access Code is the 10XXX or 101XXXX Access number.

Access Line – An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.

Authorization Code – A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Casual Calling – A dialing method that enables a Customer to reach the interexchange carrier of the Customer's choice even if the Customer is not a regular Customer of that carrier. The Customer utilizes a 10XXX or 101XXXX Access Code to make calls, and the Customer does not change its Primary Interexchange Carrier.

Commission – Used throughout this tariff to mean the Arkansas Public Service Commission.

Customer – The person, firm, corporation or other legal entity which orders the services of the Company and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Company or First – Used throughout this tariff to mean First Communications of Ohio, LLC.

Dedicated Access – The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.

DUC – DUC stands for Designated Underlying Carrier.

LEC – LEC stands for Local Exchange Carrier.

Presubscribed Service – A service whereby the Customer can make long distance calls and the Customer must change its Primary Interexchange Carrier to the Company.

Resp. Org. – Responsible Organization or entity identified by Toll-Free service Customer that manages and administers records in the toll-free number database and management system.

Switched Access – The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.

Telecom Unit – A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Arkansas.

Telecommunications – The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.

Underlying Carrier – The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

U.S.F. – U.S.F. stands for Universal Service Fund.

**SECTION 2 – RULES****Undertaking of the Company**

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Arkansas. Services are furnished subject to the availability of necessary facilities, equipment and/or billing arrangements with the DUC and/or LEC, and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. Necessary facilities and equipment may include, but are not limited to, facilities or equipment to be provided by the Company, connecting carriers, underlying carriers, owners and operators of transmission capacity leased to the Company or the LEC. The Company's services are provided on a statewide basis and are not intended to be limited geographically, however, all Switched Access services are only available in equal access areas. The selection of the DUC is made solely in the discretion of the Company. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Except for 101XXXX Access Service, Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers prior to accepting the service order. The service application shall not in itself obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.

The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.

The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

**SECTION 2 – RULES (cont.)****Use of Services**

The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.

The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

The Company's services are available for use 24 hours per day, seven days per week.

The Company does not transmit messages, but the services may be used for that purpose.

The Company's services may be denied for nonpayment of charges or for other tariff violations.

Customers shall not use the service provided under this tariff for any unlawful purpose.

The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

**Responsibilities of the Customer**

The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.

The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.

If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.

The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.

**SECTION 2 – RULES (cont.)**

The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company's equipment to be maintained within the range normally provided for the operation of microcomputers.

The Customer shall ensure that the equipment and/or system is properly interfaced with the Company's facilities or services, that the signals emitted into the Company's network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to the Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.

The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.

The Customer must pay for the loss through theft of any the Company equipment installed at Customer's premises.

If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.

The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

**Cancellation or Interruption of Services**

Upon five (5) working days' (defined as any day on which the company's business office is open and the U.S. Mail is delivered) written notice to the Customer, the Company may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:

For nonpayment of any sum due the Company for more than thirty (30) days after issuance of the bill for the amount due,

For violation of any of the provisions of this tariff,

For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company's services, or

**SECTION 2 – RULES (cont.)**

By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.

The Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.

Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.

The Customer may terminate service upon five (5) days written notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

**Credit Allowance**

Credit may be given for disputed calls, on a per call basis.

Credit shall not be issued for unavailability of long distance services.

**Restoration of Service**

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

**Deposit**

The Company does not require deposits.

**Advance Payments**

The Company does not require advance payments.

**Payment and Billing**

Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt.

**SECTION 2 – RULES (cont.)**

The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer.

All bills are presumed accurate, and shall be binding on the Acustomer unless objection is received by the Company within the applicable statute of limitations. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing within such limitation period.

The Company may utilize direct billing and LEC billing. The selection of the billing option is made by the Company. With LEC billing, the Customer's charges for Service(s) are billed with the Customer's bill for local service. If LEC billing is utilized, the rules and regulations applying to rendering and payment of the bill and late charges are the same as covered in the applicable LEC tariff. The Company will make every effort to post any credit due to the Customer account(s) on the Customer's next LEC bill. However, based on the date of the resolution of a dispute and the date credits must be provided to the LEC, it may be two or more billing cycles before a credit will be issued. The Company's name and toll-free telephone number will appear on the Customer's bill.

**Collection Costs**

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

If the Customer chooses to pay by credit card, the Customer agrees to the rules governing that payment option, including applicable limits on the amount of Service that may be used before making a payment. No additional notice or consent is required before the Company invoices your credit card or debits the account for all amounts due to the Company. Customer will be notified of any limits that are imposed. If such limits are imposed, Customer may be required to pay for Service with a valid major credit card. The Company may stop offering this option at any time upon notice to the Customer. The Company reserves the right to authorize a credit card payment before the end of the billing cycle if the customer shows unusual use of service, including, without limitation, excessive use of service, abnormal calling patterns or high international termination.

**Taxes**

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein.



**SECTION 2 – RULES (cont.)**

**Late Charge**

A late fee of the greater of \$5.95 or 1.5% will be charged on any past due balances due for more than thirty (30) days.

**Returned Check Charge**

A fee of \$20.00 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

**Reconnection Charge**

A reconnection fee of \$50.00 per occurrence will be charged when service is reestablished for Customers which have been disconnected due to non payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

**SECTION 3 – DESCRIPTION OF SERVICE****Computation of Charges**

The total charge for each completed call may be a variable measured charge dependent on the duration, distance and/or time of day of the call. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this tariff. For all calls, fractions of an increment are rounded up to the next whole increment. For example, a call with a one (1) minute increment lasting 35 seconds will be rounded to one (1) minute. Calls with charges that include a fraction of a cent .5 or greater will be rounded to the next highest cent. For example, a Customer making a call with a computed charge of \$1.434 will be charged \$1.43 and a Customer making a call with a computed charge of \$1.435 will be charged \$1.44.

Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.

If the Customer uses a calling plan with a monthly recurring charge, that monthly charge is charged for every billing or calendar month in which a customer uses the service as defined by placing a call from a working telephone number.

**Customer Complaints and/or Billing Disputes**

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

3340 W. Market Street  
Akron, OH 44333  
1-800-274-1015

Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will

**SECTION 3 – DESCRIPTION OF SERVICE (Cont.)**

require the Company to pay any interest, dividend or other compensation on the amount overbilled.

If Customer complaints cannot be resolved by the Company, the Customer may contact the Arkansas Public Service Commission at the following address and phone number:

Consumer Services  
1000 Center Street  
PO Box 400  
Little Rock Arkansas 72203-400  
(800) 482-1164

If a Customer accumulates more than One Dollar of undisputed delinquent Company 800 Service charges, the Company Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

The Company reserves the right to suspend or cancel without advance written notice and without any liability whatsoever, the provision of Toll-Free Service to any Toll-Free Service customer if the Company determines in its sole discretion that the customer is using the Toll Free Service to make or permit any telephone facility under such customer's control to be used for any purpose or activity including, calling card platforms, prepaid calling card platforms, any obscene, indecent or harassing purpose or activity, prohibited by Section 223 of the Communications Act of 1934, as amended. (Calling card platform, debit card platform)

**Level of Service**

A Customer can expect end to end network availability of not less than 99% at all times for all services.

**Service Offerings**

Presubscribed 1+ Dialing:

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digits". The customer is presubscribed to the Company's service.

Casual Calling:

This service permits Customers to originate calls via switched access lines, and to terminate intrastate calls via a 1OXXX or 101XXXX Access Code. The Customer dials the Access Code followed by "1+ ten digits". This service is Non Primary Interexchange Carrier Service. Non Primary Interexchange Carrier Service is available to residences and businesses, except hospitals, payphones, hotels and in mate only facilities, that demonstrate credit worthiness.

**SECTION 3 – DESCRIPTION OF SERVICE (Cont.)**

## Travel Cards:

The Customer utilizes an 11 digit “toll-free” access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

## Toll-Free Service:

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer’s premise routed to a specific telephone number or terminated over a dedicated facility

## Directory Assistance:

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published. Directory assistance is available to any Customer that has access to the directory assistance bureau of the DUC.

## Specialized Pricing Arrangements:

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case by case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non discriminatory basis.

## Emergency Call Handling Procedures:

Emergency “911” calls are not routed to company, but are completed through the local network at no charge.

## Promotional Offerings:

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

**SECTION 3 – DESCRIPTION OF SERVICE (Cont.)**

Prepaid Long Distance Services:

Prepaid Long Distance Service permits Customer to purchase \$25 increments of long distance calling. Increments expire in 6 months. Domestic calls are billed in 30 second increments with a 60 second initial charge. International calls are billed in 60 second increments with a 60 second initial.

**SECTION 4 – RATES**

**Presubscribed 1+ Dialing – COMMERCIAL**

**FC Commercial 2012**

\$0.1990 per minute  
6 seconds initial, minimum 18 seconds  
A monthly recurring charge of \$3.95 applies

**Toll-Free Service – COMMERCIAL**

**FC Commercial 2012**

\$0.1990 per minute  
6 seconds initial, minimum 18 seconds  
A monthly recurring charge of \$3.95 applies  
A monthly charge per Toll Free number \$3.99

**Presubscribed 1+ Dialing – RESIDENTIAL**

**FC Res 2012**

\$0.1990 per minute  
6 seconds initial, minimum 18 seconds  
A monthly recurring charge of \$3.95 applies

**Toll-Free Service – RESIDENTIAL**

**FC Res 2012**

\$0.1990 per minute  
6 seconds initial, minimum 18 seconds  
A monthly recurring charge of \$3.95 applies  
A monthly charge per Toll Free number \$3.99

**Directory Assistance**

\$1.50

**Returned Check Charge**

\$20.00

**SECTION 4 – RATES(Cont.)**

**Rate Periods**

	Monday – Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		
5 p.m. to 11 P.M.*	Evening Rate Period		Evening Rate Period
11 p M. to 8 a.m.*	Night/Weekend Rate Period		

\* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded down to the lower cent.

**Payphone Dial Around Surcharge**

A dial around surcharge of \$1.25 per call will be added to any completed INTRAsate toll access code and subscriber Toll-Free 800/888 type calls placed from a public or semipublic payphone.

**Presubscribed Interexchange Carrier Charge**

A Presubscribed Interexchange Carrier Charge (“PICC”) applies on a monthly basis to all Customer monthly bills at the prevailing rate.

**SECTION 4 – RATES(Cont.)****Environmental Impact Fee**

This charge is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include but are not limited to paper invoicing, facilities management and network operations. This fee is waived with paperless invoicing.

Residential	\$5.00
Business	\$10.00

**Regulatory Compliance Fee**

Regulatory Compliance Fee will apply to all usage and MRC billed at the rate of 3.8573%.

**Access Recovery Fee**

Access Recovery Fee of \$1.86 will be assessed monthly to help defray the cost of connecting customer long distance calls to other carriers.



**SECTION 5 – GRANDFATHERED SERVICES**

**Grandfathered former New Access Communications Services**

Payphone Use Service Charge

A Payphone Use Service Charge applies to each completed interLATA and intraLATA non-sent paid message made over a pay phone owned by a utility or Customer Owned Pay Telephone (COPT) Service. This includes calling card service, collect calls, calls billed to a third number, completed calls to Directory Assistance and Prepaid Card Service calls. This charge is collected on behalf of the pay phone owner. All Customers will pay the Company a per call service charge of \$.45.

Rates and Charges:

Usage Rates:

The following are the maximum per minute usage charges which apply to all calls. These charges are in addition to the Non-recurring Charges and Recurring Charges referred to herein.

The following chart is for Switched Inbound Usage Rates, Switched Outbound Usage Rates, and Dedicated Inbound Usage Rates:

BUSINESS DAY  
EVENING/NIGHT/WEEKEND

Mileage	Initial 60 Seconds	Additional 60 Seconds
ALL	0.25	0.25

**Grandfathered First Communications Products****Presubscribed 1+ Dialing – COMMERCIAL****Premier Business**

\$.130 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$6.95 applies

A low usage fee of \$5.95 applies to monthly usage under \$25

**Premier Business Summer Savings w/WWB**

\$.130 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$4.95 applies

A low usage fee of \$5.95 applies to monthly usage under \$25

**Premier Business Free Month**

\$.130 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Business Mexico**

\$.149 per minute

Billed in six second increments with an 18 second initial charge.

A low usage fee of \$3.95 applies to monthly usage under \$35

**Simplicity Business**

\$.130 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Simplicity Business w/WWB**

\$.130 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$4.95 applies

**Elite Business**

\$.189 per minute

Billed in six second increments with an 18 second initial charge

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Elite Business w/WWB**

\$.189 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$4.95 applies

A low usage fee of \$3.95 applies to monthly usage under \$25

**Premier Business Summer Savings \$50**

\$.130 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Grandfathered First Communications Products**

**Presubscribed 1+ Dialing – COMMERCIAL (cont.)**

**Business Connections Standard**

\$.0375 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**RSL Integrated**

\$0.189 per minute

Billed in six second increments

A monthly recurring charge of \$2.95 applies

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

Monthly PICC Fee of \$4.31 applies

**Transpoint**

\$0.189 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

**Grandfathered First Communications Products****Casual Calling – COMMERCIAL****Premier Business**

\$.130 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$6.95 applies

A low usage fee of \$5.95 applies to monthly usage under \$25

**Premier Business Summer Savings w/WWB**

\$.130 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$4.95 applies

A low usage fee of \$5.95 applies to monthly usage under \$25

**Premier Business Free Month**

\$.130 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Business Mexico**

\$.149 per minute

Billed in six second increments with an 18 second initial charge

A low usage fee of \$3.95 applies to monthly usage under \$35

**Simplicity Business**

\$.130 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Simplicity Business w/WWB**

\$.130 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$4.95 applies

**Elite Business**

\$.189 per minute

Billed in six second increments with an 18 second initial charge

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Elite Business w/WWB**

\$.189 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$4.95 applies

A low usage fee of \$3.95 applies to monthly usage under \$25

**Premier Business Summer Savings \$50**

\$.130 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Grandfathered First Communications Products**

**Casual Calling – COMMERCIAL (Cont.)**

**Business Connections Standard**

\$.0375 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**RSL Integrated**

\$0.189 per minute

Billed in six second increments

A monthly recurring charge of \$2.95 applies

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

Monthly PICC Fee of \$4.31 applies

**Transpoint**

\$0.189 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

**Grandfathered First Communications Products****Travel Cards – COMMERCIAL****Premier Business**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

**Premier Business Summer Savings w/WWB**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Premier Business Free Month**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Business Mexico**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Simplicity Business**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Simplicity Business w/WWB**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Elite Business**

\$0.189 per minute

Billed in six second increments with an 18 second initial charge

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Elite Business w/WWB**

\$0.189 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Premier Business Summer Savings \$50**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Grandfathered First Communications Products**

**Travel Cards – COMMERCIAL (cont.)**

**RSL Integrated**

\$0.189 per minute

Billed in six second increments

A monthly recurring charge of \$2.95 applies

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

Monthly PICC Fee of \$4.31 applies

**Transpoint**

\$0.189 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

**Grandfathered First Communications Products****Toll-Free Service – COMMERCIAL****Premier Business**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

**Premier Business Summer Savings w/WWB**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Premier Business Free Month**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Business Mexico**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Simplicity Business**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Simplicity Business w/WWB**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Elite Business**

\$0.189 per minute

Billed in six second increments with an 18 second initial charge

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Elite Business w/WWB**

\$0.189 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Premier Business Summer Savings \$50**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies



**Grandfathered First Communications Products**

**Toll-Free Service – COMMERCIAL (Cont.)**

**RSL Integrated**

\$0.189 per minute

Billed in six second increments

A monthly recurring charge of \$2.95 applies

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

Monthly PICC Fee of \$4.31 applies

**Transpoint**

\$0.189 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

**Grandfathered First Communications Products**

**Presubscribed 1+ Dialing – RESIDENTIAL**

**Eastern European Saver 3**

\$.169 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Eastern European Saver 4**

\$.169 per minute

Billed in one minute increments

A low usage fee of \$2.95 applies to monthly usage under \$15

**USA Free 30 Pick 5**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A minimum usage fee of \$10.00 applies

**USA Free 30**

\$.149 per minute

Billed in one minute increments

A minimum usage fee of \$10.00 applies

**World Wide Advantage**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call China For Less**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call India For Less**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call India For Less Plus**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call Philippines For Less**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Grandfathered First Communications Products****Presubscribed 1+ Dialing – RESIDENTIAL (Cont.)****Call Philippines For Less Plus**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call 4 Cents 101- 5335**

\$.179 for the first ten minutes

\$.189 for each additional minute

Billed in one minute increments

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Crazy Call**

\$.99 per the first thirty minutes

Billed in five minute increments for every minute over the initial thirty

A monthly recurring charge of \$3.95 applies

**India Saver**

\$.129 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**India Super Saver**

\$.129 per minute

Billed in one minute increments

A low usage fee of \$2.95 applies to monthly usage under \$75

**Call Central America**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call East Asia**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call Eastern Europe**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call South America**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call South Asia**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Grandfathered First Communications Products**

**Presubscribed 1+ Dialing – RESIDENTIAL (Cont.)**

**Penny Plan**

\$.189 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Philippines Advantage**

\$.154 per minute

Billed in one minute increments

A monthly recurring charge of \$4.95 applies

**Call Mexico Local**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call China Local**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call Russia Local**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call Brazil Local**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**China Saver**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Hola America**

\$.129 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Middle East Saver**

\$.154 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Grandfathered First Communications Products****Presubscribed 1+ Dialing – RESIDENTIAL (Cont.)****10-10-834**

\$.47 for the first minute

\$.08 each additional minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call South Asia Local**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**China Saver Promo**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**10-10-502**

\$.154 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**10-10-629**

\$.154 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Absolute Cents**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Call for Less**

\$.179 for the first ten minutes

\$.189 for each additional minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Lucky Penny**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Grandfathered First Communications Products**

**Presubscribed 1+ Dialing – RESIDENTIAL (Cont.)**

**Talk to Turkey**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Talk Cents Xchanger**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Asia Advantage**

\$0.189 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**10-10-5200**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Call the Americas**

\$0.189 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**Select Plan**

\$0.040 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Dynamic Plan**

\$0.044 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Option Plan**

\$0.050 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Grandfathered First Communications Products**

**Presubscribed 1+ Dialing – RESIDENTIAL (Cont.)**

**First Rate Plan**

\$0.054 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Accessible Plan**

\$0.055 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Merit Plan**

\$0.060 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Liberty Plan**

\$0.064 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Bronze Plan**

\$0.065 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Silver Plan**

\$0.070 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Gold Plan**

\$0.074 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Platinum Plan**

\$0.075 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Choice Plan**

\$0.080 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Grandfathered First Communications Products**

**Presubscribed 1+ Dialing – RESIDENTIAL (Cont.)**

**Advantage Plan**

\$0.084 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Call USA Plan**

\$0.085 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**American Freedom Plan**

\$0.090 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Nationwide Plan**

\$0.094 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Benefit Plan**

\$0.095 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Paramount Plan**

\$0.10 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Anywhere America Plan**

\$0.104 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Elite Plan**

\$0.105 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Premier Plan**

\$0.114 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00



**Grandfathered First Communications Products****Presubscribed 1+ Dialing – RESIDENTIAL (Cont.)****Freedom Plan**

\$0.124 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Primary Plan**

\$0.134 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Bonus Plan**

\$0.144 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Convenience Plan**

\$0.154 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Country Option Plan**

\$0.161 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Star Plan**

\$0.164 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**America Choice Plan**

\$0.174 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**USA Prime Plan**

\$0.184 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Quality Plan**

\$0.194 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Grandfathered First Communications Products**

**Presubscribed 1+ Dialing – RESIDENTIAL (Cont.)**

**Choice One Plan**

\$0.204 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Access Plan America**

\$0.224 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.0

**Connection Plan**

\$0.234 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Advanced Plan**

\$0.244 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Superior Plan**

\$0.264 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Gold Advantage Plan**

\$0.274 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Rate Saver Plan**

\$0.294 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Heard Plan**

\$0.304 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Distance Plan**

\$0.324 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Grandfathered First Communications Products**

**Presubscribed 1+ Dialing – RESIDENTIAL (Cont.)**

**Option USA Plan**

\$0.404 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Grandfathered First Communications Products**

**Casual Calling – RESIDENTIAL**

**Eastern European Saver 3**

\$.169 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**Eastern European Saver 4**

\$.169 per minute  
Billed in one minute increments  
A low usage fee of \$2.95 applies to monthly usage under \$15

**USA Free 30 Pick 5**

\$.149 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies  
A minimum usage fee of \$10.00 applies

**USA Free 30**

\$.149 per minute  
Billed in one minute increments  
A minimum usage fee of \$10.00 applies

**World Wide Advantage**

\$.149 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.95 applies

**Call China For Less**

\$.149 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**Call India For Less**

\$.149 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**Call India For Less Plus**

\$.149 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**Call Philippines For Less**

\$.149 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**Grandfathered First Communications Products**

**Casual Calling – RESIDENTIAL (cont.)**

**Call Philippines For Less Plus**

\$.149 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**Call 4 Cents 101- 5335**

\$.179 for the first ten minutes  
\$.189 for each additional minute  
Billed in one minute increments  
A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Crazy Call**

\$.99 per the first thirty minutes  
Billed in five minute increments for every minute over the initial thirty  
A monthly recurring charge of \$3.95 applies

**India Saver**

\$.129 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**India Super Saver**

\$.129 per minute  
Billed in one minute increments  
A low usage fee of \$2.95 applies to monthly usage under \$75

**Call Central America**

\$.149 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.95 applies

**Call East Asia**

\$.149 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.95 applies

**Call Eastern Europe**

\$.149 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.95 applies

**Call South America**

\$.149 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.95 applies

**Call South Asia**

\$.149 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.95 applies

**Grandfathered First Communications Products**

**Casual Calling – RESIDENTIAL (cont.)**

**Penny Plan**

\$.189 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Philippines Advantage**

\$.154 per minute

Billed in one minute increments

A monthly recurring charge of \$4.95 applies

**Call Mexico Local**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call China Local**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call Russia Local**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call Brazil Local**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**China Saver**

\$.149 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Hola America**

\$.129 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Middle East Saver**

\$.154 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Grandfathered First Communications Products**

**Casual Calling – RESIDENTIAL (cont.)**

**10- 10- 834**

\$.47 for the first minute  
\$.08 each additional minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**Call South Asia Local**

\$.149 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**China Saver Promo**

\$.149 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**10-10- 502**

\$.154 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**10- 10- 629**

\$.154 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**Absolute Cents**

\$0.069 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.95 applies  
A one time setup fee of \$10.00 applies

**Call for Less**

\$.179 for the first ten minutes  
\$.189 for each additional minute  
Billed in one minute increments  
A monthly recurring charge of \$2.00 applies  
A one time setup fee of \$10.00 applies

**Lucky Penny**

\$0.189 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.95 applies  
A one time setup fee of \$10.00 applies

**Grandfathered First Communications Products**

**Casual Calling – RESIDENTIAL (cont.)**

**Talk to Turkey**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Talk Cents Xchanger**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Asia Advantage**

\$0.189 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**10-10-5200**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Call the Americas**

\$0.189 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies



**Grandfathered First Communications Products**

**Travel Cards – RESIDENTIAL**

**Eastern European Saver 3**

\$.079 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A monthly recurring charge of \$3.95 applies

**Eastern European Saver 4**

\$.079 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A monthly recurring charge of \$3.95 applies

**USA Free 30 Pick 5**

\$0.099 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**USA Free 30**

\$0.099 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**World Wide Advantage**

\$.069 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A monthly recurring charge of \$3.95 applies

**Call China For Less**

\$0.099 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**Call India For Less**

\$0.099 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**Call India For Less Plus**

\$0.099 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**Call Philippines For Less**

\$0.099 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies

**Grandfathered First Communications Products****Travel Cards – RESIDENTIAL (cont.)****Call Philippines For Less Plus**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call 4 Cents 101- 5335**

\$.179 for the first ten minutes

\$.189 for each additional minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Crazy Call**

\$.99 per the first 30 minutes

Billed in five minute increments for every minute over the initial 30

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**India Saver**

\$.069 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**India Super Saver**

\$.069 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Call Central America**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call East Asia**

\$0.099 per minute

Billed in one minute increment

A monthly recurring charge of \$3.95 applies

**Call Eastern Europe**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call South America**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Grandfathered First Communications Products****Travel Cards – RESIDENTIAL (cont.)****Call South Asia**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Penny Plan**

\$.189 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Philippines Advantage**

\$.074 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Call Mexico Local**

\$.069 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Call China Local**

\$0.099 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Call Russia Local**

\$0.099 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Call Brazil Local**

\$0.099 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**China Saver**

\$.069 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Grandfathered First Communications Products****Travel Cards – RESIDENTIAL (cont.)****Hola America**

\$.069 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Middle East Saver**

\$.074 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A \$1.00 surcharge per call applies

**Call South Asia Local**

\$0.099 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**China Saver Promo**

\$.069 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**10- 10- 502**

\$.074 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**10- 10- 629**

\$.074 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Absolute Cents**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Call for Less**

\$.189 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Grandfathered First Communications Products**

**Travel Cards – RESIDENTIAL (cont.)**

**Lucky Penny**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Talk to Turkey**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Talk Cents Xchanger**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Asia Advantage**

\$0.189 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**10-10-5200**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Call the Americas**

\$0.189 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**Select Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Dynamic Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Grandfathered First Communications Products**

**Travel Cards – RESIDENTIAL (cont.)**

**Option Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**First Rate Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Accessible Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Merit Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Liberty Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Bronze Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Silver Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Grandfathered First Communications Products****Travel Cards – RESIDENTIAL (cont.)****Gold Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Platinum Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Choice Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Advantage Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Call USA Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**American Freedom Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Nationwide Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Benefit Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Grandfathered First Communications Products**

**Travel Cards – RESIDENTIAL (cont.)**

**Paramount Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Anywhere America Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Elite Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Premier Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Freedom Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Primary Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Bonus Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Convenience Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00



**Grandfathered First Communications Products****Travel Cards – RESIDENTIAL (cont.)****Country Option Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Star Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**America Choice Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**USA Prime Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Quality Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Choice One Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Access Plan America**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Connection Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Grandfathered First Communications Products**

**Travel Cards – RESIDENTIAL (cont.)**

**Advanced Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Superior Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Gold Advantage Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Rate Saver Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Heard Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Distance Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Option USA Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Grandfathered First Communications Products****Toll-Free Service – RESIDENTIAL****Eastern European Saver 4**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Eastern European Saver 3**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**USA Free 30 Pick 5**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**USA Free 30**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**World Wide Advantage**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call China For Less**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call India For Less**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call India For Less Plus**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Grandfathered First Communications Products****Toll-Free Service – RESIDENTIAL (cont.)****Call Philippines For Less**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call Philippines For Less Plus**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call 4 Cents 101- 5335**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Crazy Call**

\$0.15 per minute

Billed in five minute increments for every minute over the initial 30

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**India Saver**

\$0.15 per minute

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**India Super Saver**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call Central America**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call East Asia**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Grandfathered First Communications Products**

**Toll-Free Service – RESIDENTIAL (cont.)**

**Call Eastern Europe**

\$0.15 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.00 applies  
A one time setup fee of \$10.00 applies

**Call South America**

\$0.15 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.00 applies  
A one time setup fee of \$10.00 applies

**Call South Asia**

\$0.15 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.00 applies  
A one time setup fee of \$10.00 applies

**Penny Plan**

\$0.189 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.00 applies  
A one time setup fee of \$10.00 applies

**Philippines Advantage**

\$0.15 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.00 applies  
A one time setup fee of \$10.00 applies

**Call Mexico Local**

\$0.15 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.00 applies  
A one time setup fee of \$10.00 applies

**Call China Local**

\$0.15 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.00 applies  
A one time setup fee of \$10.00 applies

**Call Russia Local**

\$0.15 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.00 applies  
A one time setup fee of \$10.00 applies

**Grandfathered First Communications Products**

**Toll-Free Service – RESIDENTIAL (cont.)**

**Call Brazil Local**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**China Saver**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Hola America**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Middle East Saver**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Call South Asia Local**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**China Saver Promo**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**10- 10- 502**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**10- 10- 629**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Grandfathered First Communications Products****Toll-Free Service – RESIDENTIAL (cont.)****Absolute Cents**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Call for Less**

\$.189 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Lucky Penny**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Talk to Turkey**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Talk Cents Xchanger**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Talk Cents**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Asia Advantage**

\$0.189 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**10-10-5200**

\$0.189 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Grandfathered First Communications Products****Toll-Free Service – RESIDENTIAL (cont.)****Call the Americas**

\$0.189 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**Select Plan**

\$0.050 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Dynamic Plan**

\$0.054 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Option Plan**

\$0.060 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**First Rate Plan**

\$0.064 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Accessible Plan**

\$0.065 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Merit Plan**

\$0.070 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Liberty Plan**

\$0.074 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00



**Grandfathered First Communications Products****Toll-Free Service – RESIDENTIAL (cont.)****Bronze Plan**

\$0.075 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Silver Plan**

\$0.080 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Gold Plan**

\$0.084 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Platinum Plan**

\$0.085 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Choice Plan**

\$0.090 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Advantage Plan**

\$0.094 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Call USA Plan**

\$0.095 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**American Freedom Plan**

\$0.091 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Grandfathered First Communications Products****Toll-Free Service – RESIDENTIAL (cont.)****Nationwide Plan**

\$0.104 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Benefit Plan**

\$0.105 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Paramount Plan**

\$0.11 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Anywhere America Plan**

\$0.114 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Elite Plan**

\$0.115 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Premier Plan**

\$0.124 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Freedom Plan**

\$0.134 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Primary Plan**

\$0.144 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Grandfathered First Communications Products**

**Toll-Free Service – RESIDENTIAL (cont.)**

**Bonus Plan**

\$0.154 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Convenience Plan**

\$0.164 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Country Option Plan**

\$0.171 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Star Plan**

\$0.174 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**America Choice Plan**

\$0.184 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**USA Prime Plan**

\$0.194 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Quality Plan**

\$0.204 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Choice One Plan**

\$0.214 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Grandfathered First Communications Products**

**Toll-Free Service – RESIDENTIAL (cont.)**

**Access Plan America**

\$0.234 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Connection Plan**

\$0.244 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Advanced Plan**

\$0.254 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Superior Plan**

\$0.274 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Gold Advantage Plan**

\$0.284 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Rate Saver Plan**

\$0.304 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Heard Plan**

\$0.314 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Distance Plan**

\$0.334 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Grandfathered First Communications Products**

**Toll-Free Service – RESIDENTIAL (cont.)**

**Option USA Plan**

\$0.414 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Grandfathered Globalcom, Inc dba First Communications Services****Direct Dial 1+ Service**FC Commercial 2012

\$0.1990 per minute

6 seconds initial, minimum 18 seconds

A monthly recurring charge of \$3.95 applies.

**Inbound Toll Free (i.e. 800/888) Service**FC Commercial 2012

\$0.1990 per minute

6 seconds initial, minimum 18 seconds

A monthly recurring charge of \$3.95 applies.

A monthly charge per Toll free number \$3.99.

**Environmental Impact Fee**

This charge is applied to Globalcom accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include but are not limited to paper invoicing, facilities management and network operations. This fee is waived with paperless invoicing.

Residential	\$5.00
Business	\$10.00

**Grandfathered Globalcom, Inc dba First Communications Services****Direct Dial 1+ Service**

Direct Dial 1+ Service allows Customers to make 1+ direct dialed calls from presubscribed switched or dedicated access lines. This service is available from equal access end offices only.

**Direct Dial 1+ Switched Rates**

The Company offers the following five direct dial 1+ switched calling plans:

Plan 1	no revenue commitment
Plan 2	monthly recurring usage charge commitment exceeds \$25
Plan 3	monthly recurring usage charge commitment exceeds \$50
Plan 4	monthly recurring usage charge commitment exceeds \$75
Plan 5	monthly recurring usage charge commitment exceeds \$100

For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of thirty (30) seconds. A monthly recurring charge of \$5.00 per access line applies. Charges are not time of day sensitive. Charges per minute are as follows:

**Per Minute Rates:**

	<u>Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>	<u>Plan 5</u>
No term	\$0.1200	\$ 0.1100	\$ 0.1000	\$ 0.0900	\$ 0.0800
1 year	\$0.1100	\$ 0.1000	\$ 0.0900	\$ 0.0800	\$ 0.0700
2 years	\$0.1000	\$ 0.0900	\$ 0.0800	\$ 0.0700	\$ 0.0600

**Direct Dial 1+ Dedicated Rates**

Dedicated Direct Dial Service allows Customers to make 1+ direct dialed calls. Customers access the service via dedicated or special access T-1 (1.544 Mbps) lines. Service is available only where T-1 access is available. The Customer is responsible for payment charges associated with the dedicated T-1 circuit. Such charges are normally billed by and paid directly to the access provider (i.e. local exchange carrier). The Company offers the following five direct dial 1+ dedicated calling plans:

Plan 1	no revenue commitment
Plan 2	monthly recurring usage charge commitment exceeds \$100
Plan 3	monthly recurring usage charge commitment exceeds \$250
Plan 4	monthly recurring usage charge commitment exceeds \$500
Plan 5	monthly recurring usage charge commitment exceeds \$1000

For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of six (6) seconds. A monthly recurring charge of \$5.00 per access line applies. Charges are not time of day sensitive. Charges per minute are as follows:

**Per Minute Rates:**

	<u>Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>	<u>Plan 5</u>
No term	\$ 0.0800	\$ 0.0725	\$ 0.0650	\$ 0.0575	\$ 0.0500
1 year	\$ 0.0725	\$ 0.0650	\$ 0.0575	\$ 0.0500	\$ 0.0425
2 years	\$ 0.0650	\$ 0.0575	\$ 0.0500	\$ 0.0425	\$ 0.0350

**Grandfathered Globalcom, Inc dba First Communications Services**

**Inbound Toll Free (i.e. 800/888) Service**

Inbound Toll Free Service provides an inbound toll free calling service to Globalcom Customers. The Globalcom Customer is billed for each toll free call, rather than the call originator. Calls terminate to the Globalcom toll free Customer via switched or dedicate access lines.

**Inbound Toll Free Switched Rates**

The Company offers the following five inbound toll free switched calling plans:

Plan 1	no revenue commitment
Plan 2	monthly recurring usage charge commitment exceeds \$25
Plan 3	monthly recurring usage charge commitment exceeds \$50
Plan 4	monthly recurring usage charge commitment exceeds \$75
Plan 5	monthly recurring usage charge commitment exceeds \$100

For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of thirty (30) seconds. A monthly recurring charge of \$5.00 per access line applies.

Charges are not time of day sensitive. Charges per minute are as follows:

**Per Minute Rates:**

	<u>Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>	<u>Plan 5</u>
No term	\$ 0.1200	\$ 0.1100	\$ 0.1000	\$ 0.0900	\$ 0.0800
1 year	\$ 0.1100	\$ 0.1000	\$ 0.0900	\$ 0.0800	\$ 0.0700
2 years	\$ 0.1000	\$ 0.0900	\$ 0.0800	\$ 0.0700	\$ 0.0600



**Grandfathered Globalcom, Inc dba First Communications Services****Inbound Toll Free Dedicated Rates**

The Company offers the following five inbound toll free dedicated calling plans:

Plan 1	no revenue commitment
Plan 2	monthly recurring usage charge commitment exceeds \$100
Plan 3	monthly recurring usage charge commitment exceeds \$250
Plan 4	monthly recurring usage charge commitment exceeds \$500
Plan 5	monthly recurring usage charge commitment exceeds \$1000

For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of six (6) seconds. A monthly recurring charge of \$5.00 per access line applies.

Charges are not time of day sensitive. Charges per minute are as follows:

**Per Minute Rates:**

	<u>Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>	<u>Plan 5</u>
No term	\$ 0.0800	\$ 0.0725	\$ 0.0650	\$ 0.0575	\$ 0.0500
1 year	\$ 0.0725	\$ 0.0650	\$ 0.0575	\$ 0.0500	\$ 0.0425
2 years	\$ 0.0650	\$ 0.0575	\$ 0.0500	\$ 0.0425	\$ 0.0350

**Grandfathered Services of Comcast Phone of Arkansas, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available to new customers.**

Services provided only to former customers of Comcast Phone of Arkansas, LLC d/b/a CIMCO, a Division of Comcast Business Services (“Comcast”). Customers receive services under the same terms and conditions as previously provided by Comcast.

**DOMESTIC SWITCHED INBOUND TOLL FREE AND OUTBOUND “1+” SERVICE**

Service includes pre-subscription to one or more outbound line(s) and one (1) toll free (8XX) line. There is a recurring monthly charge of \$5.00 for each additional toll free line. Rates are billed in six (6) second increments.

	<u>Rate per Minute</u>
A. Month to Month	\$0.1200
B. 1 Year Term	\$0.1490
C. 2 Year Term	\$0.1440
D. 3 Year Term	\$0.1380

**DOMESTIC DEDICATED INBOUND TOLL FREE AND OUTBOUND “1+” SERVICE**

Service includes pre-subscription to one or more outbound line(s) and one (1) toll free (8XX) line. There is a recurring monthly charge of \$5.00 for each additional toll free line. Rates are billed in six (6) second increments.

	<u>Rate per Minute</u>
A. Month to Month	\$0.1200
B. 1 Year Term	\$0.1230
C. 2 Year Term	\$0.1170
D. 3 Year Term	\$0.1120

**SURCHARGES**

Operator Assistance Surcharge, per call	\$1.67
Directory Assistance, per call	\$1.32
Payphone Surcharge, per call	\$0.50
Operator Dialed Station-to-Station Surcharge, per call	\$1.67
Operator Dialed Person-to-Person Surcharge, per call	\$1.67

**INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS**

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Service Guide. Rates quoted in response to such competitive requests may be different than those specified for such Services in this Service Guide. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

**RECONNECTION FEE**

At the Customer’s request, and upon payment of all outstanding non-disputed amounts owed by Customer to the Company for Service, the Company will reconnect the Customer whose Service has been disconnected for non-payment.

	<u>Rate</u>
• Service Reconnection Fee (per occurrence)	\$30.00

**ACCESS RECOVERY CHARGE**

The Access Recovery Charge is imposed on each account as a percentage of the account balance before taxes for the purpose of funding costs associated with accessing the Company’s network.

	<u>Rate</u>
• Access Recovery Charge per account:	3.89%

**ACCOUNT FEE**

The account fee provides account management access and bill management tools for all applicable services. Only one fee applies per Customer.

	<u>Monthly Rate</u>
• Account Fee, per Customer	\$20.00