

**PRICE GUIDE APPLICABLE TO  
INTEREXCHANGE SERVICES  
WITHIN THE STATE OF KANSAS  
PROVIDED BY  
FIRST COMMUNICATIONS, LLC**

This price guide contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by First Communications, LLC ("First"), with principal offices at 3340 W. Market St., Akron, OH 44333. This price guide applies for services furnished within the State of Kansas.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS**

10XXX or 101XXXX Access Code – The Access Code is the 10XXX or 101XXXX Access number.

Access Line – An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.

Authorization Code – A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Casual Calling – A dialing method that enables a Customer to reach the interexchange carrier of the Customer's choice even if the Customer is not a regular Customer of that carrier. The Customer utilizes a 10XXX or 101XXXX Access Code to make calls, and the Customer does not change its Primary Interexchange Carrier.

Commission – Used throughout this price guide to mean the Kansas State Corporation Commission.

Customer – The person, firm, corporation or other legal entity which orders the services of the Company and is responsible for the payment of charges and for compliance with the Company's price guide.

Company or First – Used throughout this price guide to mean First Communications, LLC.

Dedicated Access – The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.

DUC – DUC stands for Designated Underlying Carrier.

LEC – LEC stands for Local Exchange Carrier.

**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS (cont'd)**

Presubscribed Service – A service whereby the Customer can make long distance calls and the Customer must change its Primary Interexchange Carrier to the Company.

Resp. Org. – Responsible Organization or entity identified by Toll-Free service Customer that manages and administers records in the toll-free number database and management system.

Switched Access – The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.

Telecom Unit – A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Kansas.

Telecommunications – The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.

Underlying Carrier – The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

U.S.F. – U.S.F. stands for Universal Service Fund.

**SECTION 2 – RULES****2.1 Undertaking of the Company**

This price guide contains the terms and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Kansas. Services are furnished subject to the availability of necessary facilities, equipment and/or billing arrangements with the DUC and/or LEC, and subject to the terms and conditions of this price guide in compliance with limitations set forth in the Commission's rules. Necessary facilities and equipment may include, but are not limited to, facilities or equipment to be provided by the Company, connecting carriers, underlying carriers, owners and operators of transmission capacity leased to the Company or the LEC. The Company's services are provided on a statewide basis and are not intended to be limited geographically; however, all Switched Access services are only available in equal access areas. The selection of the DUC is made solely in the discretion of the Company. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this price guide. Except for 101XXXX Access Service, Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers prior to accepting the service order. The service application shall not in itself obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

- 2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.2 The rates and terms contained in this price guide apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed or price guide offerings; or when the use of service becomes or is in violation of the law or the provisions of this price guide.

**SECTION 2 – RULES (cont'd)****2.2 Use of Services**

- 2.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company's services are available for use twenty-four hours per day, seven days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 The Company's services may be denied for nonpayment of charges or for other price guide violations.
- 2.2.7 Customers shall not use the service provided under this price guide for any unlawful purpose.
- 2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

**SECTION 2 – RULES (cont'd)****2.3 Liability of the Company**

- 2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this price guide, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.
- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this price guide, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this price guide for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
- 2.3.5 The Company shall not be liable for any loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service, unless such liability is the result of any negligent or intentional act or omission by the Company.
- 2.3.6 It is understood and agreed that this price guide embodies the full understanding and agreement between the Company and the Customer regarding the services provided hereunder. No representation or understanding contrary to the provisions and rates of this price guide shall apply. The company, its officers, directors, employees, shareholders, and their respective heirs and assigns, are specifically excused and indemnified, saved and held harmless, by each Customer taking services under this price guide for any claim of misrepresentation, or errors or omissions made by sales representatives or sales agents.



**SECTION 2 – RULES (cont'd)****2.4 Responsibilities of the Customer**

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with price guide terms. The Customer is also responsible for the payment of charges for services provided under this price guide.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company's equipment to be maintained within the range normally provided for the operation of microcomputers.
- 2.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with the Company's facilities or services, that the signals emitted into the Company's network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this price guide, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to the Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.
- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.
- 2.4.8 The Customer must pay for the loss through theft of any the Company equipment installed at Customer's premises.

**SECTION 2 – RULES (cont'd)**

2.4.9 The Customer must use the services offered in this price guide in a manner consistent with the terms of this price guide and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

**2.5 Cancellation or Interruption of Services**

2.5.1 Without incurring liability, upon seven (7) days' written notice to the Customer, the Company may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:

2.5.1.A For nonpayment of any sum due the Company for more than thirty (30) days after issuance of the bill for the amount due,

2.5.1.B For violation of any of the provisions of this price guide,

2.5.1.C For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company's services, or

2.5.1.D By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.

2.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with price guide terms and the proper installation and operation of Customer and the Company's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.

2.5.3 Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.

2.5.4 The Customer may terminate service upon reasonable notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

**SECTION 2 – RULES (cont'd)****2.6 Credit Allowance**

- 2.6.1 Credit may be given for disputed calls, on a per call basis.
- 2.6.2 Credit shall not be issued for unavailability of long distance services.

**2.7 Restoration of Service**

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

**2.8 Deposit**

The Company does not require deposits.

**2.9 Payment and Billing**

- 2.9.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt.
- 2.9.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer.
- 2.9.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing or verbal notice within a reasonable amount of time after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received.
- 2.9.4 The Company intends to directly bill for its services. The Company's name and toll-free telephone number will appear on the Customer's bill.
- 2.9.5 If the Customer chooses to pay by credit card, the Customer agrees to the rules governing that payment option, including applicable limits on the amount of Service that may be used before making a payment. No additional notice or consent is required before the Company invoices your credit card or debits the account for all amounts due to the Company. Customer will be notified of any limits that are imposed. If such limits are imposed, Customer may be required to pay for Service with a valid major credit card. The Company may stop offering this option at any time upon notice to the Customer. The Company reserves the right to authorize a credit card payment before the end of the billing cycle if the customer shows unusual use of service, including, without limitation, excessive use of service, abnormal calling patterns or high international termination.

**SECTION 2 – RULES (cont'd)****2.10 Collection Costs**

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this price guide or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

**2.11 Taxes**

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein.

**2.12 Late Charge**

A fee of 1.5% will be charged on any monthly invoice due for more than 30 days. The fee will not be assessed on an amount previously assessed a late fee.

**2.13 Returned Check Charge**

A fee of \$10.00 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

**2.14 Reconnection Charge**

A reconnection fee of \$50 per occurrence will be charged when service is reestablished for Customers which have been disconnected due to non-payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

**SECTION 3 – DESCRIPTION OF SERVICE****3.1 Computation of Charges**

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and/or time of day of the call. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this price guide. For all calls, fractions of an increment are rounded up to the next whole increment. For example, a call with a one (1) minute increment lasting 35 seconds will be rounded to one (1) minute. Calls with charges that include a fraction of a cent .5 or greater will be rounded to the next highest cent. For example, a Customer making a call with a computed charge of \$1.434 will be charged \$1.43 and a Customer making a call with a computed charge of \$1.435 will be charged \$1.44.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.
- 3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.
- 3.1.4 If the Customer uses a calling plan with a monthly recurring charge, that monthly charge is charged for every billing or calendar month in which a customer uses the service as defined by placing a call from a working telephone number.

**SECTION 3 – DESCRIPTION OF SERVICE (cont'd)****3.2 Customer Complaints and/or Billing Disputes**

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

3340 W. Market St.  
Akron, OH 44333  
1-800-274-1015

Disputes may also be referred to the Kansas Corporation Commission at 1500 SW Arrowhead Rd., Topeka, KS 66604 or by calling (800) 662-0027.

Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

**3.3 Level of Service**

A Customer can expect end to end network availability of not less than 99% at all times for all services.

**3.4 Service Offerings****3.4.1 Presubscribed 1+ Dialing**

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digits". The customer is presubscribed to the Company's service.

**3.4.2 Casual Calling**

This service permits Customers to originate calls via switched access lines, and to terminate intrastate calls via a 10XXX or 101XXXX Access Code. The Customer dials the Access Code followed by "1+ ten digits". This service is Non Primary Interexchange Carrier Service. Non Primary Interexchange Carrier Service is available to residences and businesses, except hospitals, payphones, hotels and inmate only facilities that demonstrate credit worthiness.

**SECTION 3 – DESCRIPTION OF SERVICE (cont'd)****3.4.3 Travel Cards**

The Customer utilizes an 11 digit “toll-free” access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

**3.4.4 Toll-Free Service**

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer’s premise routed to a specific telephone number or terminated over a dedicated facility.

**3.4.5 Directory Assistance.**

Access to long distance directory assistance is obtained by dialing 1 + (area code) + 555-1212 for all listings. A charge will be applicable for each number requested, whether or not the number is listed or published. Directory assistance is available to any Customer that has access to the directory assistance bureau of the DUC.

**3.4.6 Emergency Call Handling Procedures**

Emergency “911” calls are not routed to company, but are completed through the local network at no charge.

**3.4.7 Promotional Offerings**

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

**3.4.8 Prepaid Long Distance Services**

Prepaid Long Distance Service permits Customer to purchase \$25 increments of long distance calling. Increments expire in 6 months. Domestic calls are billed in 30 second increments with a 60 second initial charge. International calls are billed in 60 second increments with a 60 second initial.

**SECTION 4 – RATES**

**4.1 Presubscribed 1+ Dialing – COMMERCIAL**

**FC Commercial 2012**

\$0.2190 per minute  
 6 seconds initial, minimum 18 seconds  
 A monthly recurring charge of \$3.95 applies

**4.2 Toll-Free Service – COMMERCIAL**

**FC Commercial 2012**

\$0.2190 per minute  
 6 seconds initial, minimum 18 seconds  
 A monthly recurring charge of \$3.95 applies  
 A monthly charge per Toll Free number \$3.99

**4.3 Directory Assistance**

\$1.50

**4.4 Returned Check Charge**

\$10.00

**4.5 Rate Periods**

	Monday – Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		Evening Rate Period
5 p.m. to 11 P.M.*	Evening Rate Period		
11 p M. to 8 a.m.*	Night/Weekend Rate Period		

\* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded down to the lower cent.



**SECTION 4 – RATES (cont'd)****4.6 Payphone Dial Around Surcharge**

A dial around surcharge of \$1.25 per call, will be added to any completed INTRASTATE toll access code and subscriber Toll-Free 800/888 type calls placed from a public or semi public payphone.

**4.7 Universal Service Fund Assessment & Presubscribed Interexchange Carrier Charge**

The Customer will be assessed a monthly federal Universal Service Fund Contribution charge and a Kansas Universal Service Fund charge on all telecommunications services, which in no event shall be less than the prevailing contribution percentage rate charged the Company on intrastate traffic by the Universal Service Administrative Company (or any successor) or any state agency or its administrator. A Presubscribed Interexchange Carrier Charge ("PICC") applies on a monthly basis to all Customer monthly bills at the prevailing rate.

**4.8 Presubscribed 1+ Dialing – RESIDENTIAL****FC Res 2012**

\$0.2190 per minute

6 seconds initial, minimum 18 seconds

A monthly recurring charge of \$3.95 applies

**4.9 Toll-Free Service – RESIDENTIAL****FC Res 2012**

\$0.2190 per minute

6 seconds initial, minimum 18 seconds

A monthly recurring charge of \$3.95 applies

A monthly charge per Toll Free number \$3.99

**4.10 Prepaid Long Distance Services**

	Plan A		Plan B	
	Local Access Number	Toll Free Number	Local Access Number	Toll Free Number
Domestic Usage, per minute	\$0.159	\$0.219	\$0.219	\$0.269
Installation	N/A	N/A	N/A	N/A
Domestic Surcharge	\$0.25	\$0.25	N/A	N/A
Canadian Surcharge	\$0.25	\$0.25	\$0.25	\$0.25
Payphone Surcharge	\$1.25	\$1.25	\$1.25	\$1.25
International Termination Surcharge	\$0.50	\$0.50	\$0.50	\$0.50
International Origination Surcharge	\$0.50	\$0.50	\$0.50	\$0.50

**SECTION 4 – RATES (cont'd)****4.11 Administrative Fee**

This charge is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include but are not limited to service support systems, facilities management and network operations.

Residential	\$5.00
Business	\$10.00

**4.12 Regulatory Compliance Fee**

Regulatory Compliance Fee will apply to all usage and MRC billed at the rate of 3.8573%.

**4.13 Access Recovery Fee**

Access Recovery Fee of \$1.86 will be assessed monthly to help defray the cost of connecting customer long distance calls to other carriers.

**SECTION 5 – GRANDFATHERED SERVICES**

**5.1 Grandfathered New Access Communications Services**

**5.1.1 Payphone Use Service Charge**

A Payphone Use Service Charge applies to each completed interLATA and intraLATA non-sent paid message made over a pay phone owned by a utility or Customer Owned Pay Telephone (COPT) Service. This includes calling card service, collect calls, calls billed to a third number, completed calls to Directory Assistance and Prepaid Card Service calls. This charge is collected on behalf of the pay phone owner. All Customers will pay the Company a per call service charge of \$1.25.

**5.1.2 Rates and Charges**

**5.1.2.1 Usage Rates**

The following are the maximum per minute usage charges which apply to all calls. These charges are in addition to the Non-recurring Charges and Recurring Charges referred to herein.

**5.1.2.2 Switched Inbound Usage Rates**

BUSINESS DAY  
EVENING/NIGHT/WEEKEND

Mileage	Initial 60 Seconds	Additional 60 Seconds
ALL	0.25	0.25

**5.1.2.3 Switched Outbound Usage Rates**

BUSINESS DAY  
EVENING/NIGHT/WEEKEND

Mileage	Initial 60 Seconds	Additional 60 Seconds
All	0.25	0.25

**SECTION 5 – GRANDFATHERED SERVICES (cont'd)**

**5.1 Grandfathered New Access Communications Services (cont'd)**

**5.1.2.4 Dedicated Inbound Usage Rates**

BUSINESS DAY  
EVENING/NIGHT/WEEKEND

Mileage	Initial 60 Seconds	Additional 60 Seconds
All	0.25	0.25

**5.1.2.5 Dedicated Outbound Usage Rates**

BUSINESS DAY  
EVENING/NIGHT/WEEKEND

Mileage	Initial 60 Seconds	Additional 60 Seconds
ALL	0.25	0.25

**5.1.2.6 Calling Card Usage Rates**

BUSINESS DAY  
EVENING/NIGHT/WEEKEND

Mileage	Initial 60 Seconds	Additional 60 Seconds
ALL	0.25	0.25

**SECTION 5 – GRANDFATHERED SERVICES (cont'd)****5.2 Grandfathered Globalcom Inc Services****5.2.1 Direct Dial 1+ Service**

Direct Dial 1+ Service allows Customers to make 1+ direct dialed calls from presubscribed switched or dedicated access lines. This service is available from equal access end offices only.

**5.2.1.1 Direct Dial 1+ Switched Rates**

The Company offers volume and term sensitive direct dial 1+ switched calling plans:

Rate Plan 1 no revenue commitment

Rate Plan 2 monthly recurring usage charge commitment exceeds \$ 25

Rate Plan 3 monthly recurring usage charge commitment exceeds \$200

Rate Plan 4 monthly recurring usage charge commitment exceeds \$500

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

## Per Minute Rates:

	<u>Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year	\$ 0.1500	\$ 0.1100	\$ 0.0800	\$ 0.0450
2 years	\$ 0.1400	\$ 0.1000	\$ 0.0700	\$ 0.0400
3 years	\$ 0.1300	\$ 0.0900	\$ 0.0600	\$ 0.0400
4 years	\$ 0.1200	\$ 0.0800	\$ 0.0500	\$ 0.0400

**SECTION 5 – GRANDFATHERED SERVICES (cont'd)****5.2 Grandfathered Globalcom Inc Services (cont'd)****5.2.1.2 Direct Dial 1+ Dedicated Rates**

Dedicated Direct Dial Service allows Customers to make 1+ direct dialed calls. Customers access the service via dedicated or special access T-1 (1.544 Mbps) lines. Service is available only where T-1 access is available. The Customer is responsible for payment charges associated with the dedicated T-1 circuit. Such charges are normally billed by and paid directly to the access provider (i.e. local exchange carrier). The Company offers volume and term sensitive direct dial 1+ dedicated calling plans:

Rate Plan 5 monthly recurring usage charge commitment exceeds \$100  
 Rate Plan 6 monthly recurring usage charge commitment exceeds \$250  
 Rate Plan 7 monthly recurring usage charge commitment exceeds \$500  
 Rate Plan 8 monthly recurring usage charge commitment exceeds \$750

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

## Per Minute Rates:

	<u>Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year	\$ 0.0850	\$ 0.0700	\$ 0.0500	\$ 0.0450
2 years	\$ 0.0800	\$ 0.0650	\$ 0.0450	\$ 0.0400
3 years	\$ 0.0750	\$ 0.0600	\$ 0.0400	\$ 0.0350
4 years	\$ 0.0700	\$ 0.0550	\$ 0.0300	\$ 0.0300

**SECTION 5 – GRANDFATHERED SERVICES (cont'd)****5.2 Grandfathered Globalcom Inc Services (cont'd)****5.2.2 Inbound Toll Free (i.e. 800/888) Service**

Inbound Toll Free Service provides an inbound toll free calling service to Globalcom Customers. The Globalcom Customer is billed for each toll free call, rather than the call originator. Calls terminate to the Globalcom toll free Customer via switched or dedicate access lines.

**5.2.2.1 Inbound Toll Free Switched Rates**

The Company offers volume and term sensitive inbound toll free switched calling plans:

Rate Plan 1 no revenue commitment

Rate Plan 2 monthly recurring usage charge commitment exceeds \$ 25

Rate Plan 3 monthly recurring usage charge commitment exceeds \$200

Rate Plan 4 monthly recurring usage charge commitment exceeds \$500

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

	<u>Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year	\$ 0.1500	\$ 0.1100	\$ 0.0800	\$ 0.0450
2 years	\$ 0.1400	\$ 0.1000	\$ 0.0700	\$ 0.0400
3 years	\$ 0.1300	\$ 0.0900	\$ 0.0600	\$ 0.0400
4 years	\$ 0.1200	\$ 0.0800	\$ 0.0500	\$ 0.0400

**SECTION 5 – GRANDFATHERED SERVICES (cont'd)****5.2 Grandfathered Globalcom Inc Services (cont'd)****5.2.2 Inbound Toll Free (i.e. 800/888) Service (cont'd)****5.2.2.2 Inbound Toll Free Dedicated Rates**

Callers terminate calls via dedicated or special access T-1 (1.544 Mbps) lines. Service is available only where T-1 access is available. The Customer is responsible for payment charges associated with the dedicated T-1 circuit. Such charges are normally billed by and paid directly to the access provider (i.e. local exchange carrier). The Company offers volume and term sensitive toll free dedicated calling plans:

Rate Plan 5 monthly recurring usage charge commitment exceeds \$100  
 Rate Plan 6 monthly recurring usage charge commitment exceeds \$250  
 Rate Plan 7 monthly recurring usage charge commitment exceeds \$500  
 Rate Plan 8 monthly recurring usage charge commitment exceeds \$750

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rates:

	<u>Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year	\$ 0.0850	\$ 0.0700	\$ 0.0500	\$ 0.0450
2 years	\$ 0.0800	\$ 0.0650	\$ 0.0450	\$ 0.0400
3 years	\$ 0.0750	\$ 0.0600	\$ 0.0400	\$ 0.0350
4 years	\$ 0.0700	\$ 0.0550	\$ 0.0300	\$ 0.0300



**SECTION 5 – GRANDFATHERED SERVICES (cont'd)****5.2 Grandfathered Globalcom Inc Services (cont'd)****5.2.3 Travel Card**

Globalcom's Travel Card provide telecommunications services and optional enhanced service to customers while traveling away from the office or home. Customers must dial a Toll-Free (i.e. 800/888) access number followed by their authorization code to make a call or use the service. A monthly credit limit will be assigned to each card for fraud protection. Customers have the option of raising or lowering the limit amount to best suit their calling practices.

The Travel Card per minute charge varies by Rate Plan.

For billing purposes, calls are rounded up to the nearest eighteen (18) second increments after the initial minimum period of thirty (30) seconds.

Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rate:

Rate Plans 1-2	\$ 0.25
Rate Plans 3-4	\$ 0.20
Rate Plans 5-8	\$ 0.15

**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES****6.1 Application of Standards**

The following standards are applicable to all telecommunications public utilities, telecommunications carriers and local exchange carriers as defined in K.S.A. 66-1,187 and to all entities designated as Eligible Telecommunications Carriers (ETCs) providing service through land lines, referred to herein as "provider," "telecommunications provider," "local service provider," or "long distance provider". When the customer has a written and executed contract with a provider in which the contract specifies the billing standards which are applicable to the customer, the billing standards within the contract will be utilized to resolve the customer's complaint.

**6.2 Definitions**

<b>Abandonment of Service</b>	Premises vacated without advising the telecommunications provider.
<b>Bundled Service</b>	Basic dial tone and other features such as Caller 10, long distance service, internet service, etc. that are offered by the provider at one price. Bundles may also be referred to as a package of services.
<b>Customer</b>	Any person, firm, partnership, corporation, or other entity who uses the services of a telecommunications provider.
<b>Customer(s) of Record</b>	The person(s), firm, partnership, corporation, or other entity responsible for payment of charges for telecommunications services. The billing name(s) on an account. Customer of Record is synonymous with subscriber.
<b>Deniable Charge</b>	A charge that, if not paid, may result in the termination (denial) of the customer's local exchange service (dial tone). Local service charges are deniable charges.
<b>High Long Distance Pre Billing</b>	The practice of billing a subscriber for long distance charges before the normal billing period ends because of significantly higher than normal or estimated long distance charges.
<b>Itemized Service</b>	Name of service is listed along with the rate for such service.
<b>Listed Service</b>	Name of service is placed on the bill excluding the rate for such service.

**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES (cont'd)****6.2 Definitions (cont'd)**

<b>Negative Selection</b>	Adding service to account without customer consent with the requirement that the customer must initiate request for removal of such service.
<b>Non-deniable Charge</b>	A charge that will not result in the termination of the subscriber's local exchange service (dial tone) for non-payment, even though the particular service for which the charge has been levied, e.g. paging, television, internet service, etc., could be terminated.
<b>Qualified Third Party</b>	A current subscriber of the same telecommunications provider with no suspensions or returned check charges within the last twelve (12) months.
<b>Service Disconnection</b>	The service provided by the telecommunications provider is terminated, the telephone number(s) will be available for other use, and a final bill is rendered.
<b>Service Suspension</b>	Service provided by the telecommunications provider is temporarily interrupted from placing or receiving calls.
<b>Subscriber</b>	Synonymous with the term "Customer of Record".
<b>Telecommunications Service</b>	The provision of a service for the transmission of telephone messages, or two-way video or data messages.
<b>Telecommunications Public Utility</b>	Any public utility, as defined in K.S.A. 66-104, and amendments thereto, which owns, controls, operates or manages any equipment, plant or generating machinery, or any part thereof, for the transmission of telephone messages, as defined in K.S.A. 66-104, and amendments thereto, or the provision of telecommunications service in or throughout any part of Kansas. Referred to herein as "provider", "telecommunications provider", "local service provider", or "long distance provider"
<b>Waiver</b>	Authorization by the Commission that a certain billing standard is not required to be followed by the Telecommunications provider.

**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES (cont'd)****6.3 Billing Standards****6.3.1 Billing Schedule and Contents**

- A. Billing Frequency** -the standard billing period is monthly from the billing date up to and including the day before next billing date. Long distance providers may deviate from this standard upon notice to subscribers, but must provide a monthly bill if a customer requests. The carrier cannot charge an increased rate or an additional fee to a customer who requests monthly billing since, under this provision, the carrier is obligated to provide monthly billing if requested.
- B. Advance Billing** -monthly and non-recurring charges may be billed in advance.
- C. Content of Bill** - each bill issued to a subscriber by a telecommunications provider shall indicate:
- 1. Billing Period and Due Date.**
  - 2. Itemized Services, Service Changes and Charges.** Upon an initiation or change of service each service and its corresponding recurring and non-recurring charge to which the customer of record subscribes shall be accompanied by a brief, clear, plain language description. Packaged or bundled service shall be itemized on the bill by package or bundle name. A detailed listing of each service provided in the package or bundle shall be provided to the subscriber either on the bill in the next billing cycle or by separate mailing. All service changes must be included in the subscriber's bill for the next billing cycle. Service changes may be accomplished through electronic means to the subscriber if the subscriber has authorized this form of communication. Additionally, each long distance call shall be itemized and include the date, destination city and telephone number called. Details of calls included in block of time and unlimited calling plans are excluded from this itemization requirement; however, itemized call detail associated with block of time plans must be available to the subscriber upon request at no additional charge.
  - 3. Government Taxes, Fees and Surcharges.** Any federal, state, local government and or regulatory taxes, fees and/or surcharges, shall be itemized on a subscriber's bill and shall be clearly identified. Current examples of such federal charges include: Subscriber Line Charge, Federal Universal Service Fund, Local Number Portability, and Federal Tax. Current examples of such state and local governmental charges include; city and county taxes, city franchise fee, Kansas Universal Service Fund and 911 taxes and fees.

The Subscriber Line Charge cannot exceed the rate permitted by law. Only those taxes, fees and surcharges authorized by federal, state and/or local governments may be itemized in this section of the bill. Any other fees and surcharges must be clearly distinguished in another section of the bill.

**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES (cont'd)****6.3 Billing Standards (cont'd)****6.3.1 Billing Schedule and Contents (cont'd)****(C) (cont'd)**

- 4. Total Current Charges.** The total amount due (the sum of b. and c. above, along with any additional provider surcharges) for service in the current billing period.
- 5. Unpaid Balance Due Charges.** Amount from previous billing that remains unpaid at the time the new bill is prepared.
- 6. Adjustments and Credits.** The amount of any adjustments or credits.
- 7. Total Due.** The total amount due.
- 8. Contact Information.** An address and toll-free telephone number to which a subscriber or customer may inquire regarding services must be clearly placed on the bill. In addition, if the provider supplies billing for a third party long distance provider, the name of the local long distance service provider and the primary interexchange carrier must be placed on the bill.
- 9 Notice of Late Payment Charge.** If a provider assesses late payment charges, each bill must include the amount of the late payment charge.
- 10 Returned Check Charge.** The returned check charge shall not be greater than that allowed by K.S.A. 60-2610, and amendments thereto.
- 11. Deniable and Non-Deniable Charges.** Charges that are non-deniable shall be designated clearly and separately from the charges for local telephone services. See above regarding the itemization of services. Providers must clearly and conspicuously identify that non-payment of non-deniable charges will not result in the disconnection of basic local service. The charge for a bundle or package of services that contains basic local service shall be considered a deniable charge. Special charges for services such as the sale of merchandise, inside wire maintenance plans, directory advertising, etc. can also be included on the customer's bill, however, failure to pay these non-deniable special service charges shall not be justifiable cause to suspend/disconnect local service.

**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES (cont'd)****6.3 Billing Standards (cont'd)****6.3.1 Billing Schedule and Contents (cont'd)**

- D. Alternative Billing Format.** If approved by the subscriber, a telecommunications provider may provide a bill through alternate means (e.g., electronic billing) and/or in an alternative format. A provider may offer discounts to those subscribers that choose to use an alternate means of billing, but may not assess an additional charge to those customers that elect paper billing. Upon request, a paper copy of the subscriber's bill must be provided, unless an electronic version is available to the customer.
- E. Third-Party and Collect Call Billing.** Third-party and collect calls must be billed to the third party or the subscriber accepting the collect call. Once a telecommunications provider has billed a third-party or a collect call, the originating phone number may not be charged, except in cases of fraud attributable to the subscriber at the originating number.
- F. High Long Distance Pre-Billing.**
1. A telecommunications provider may utilize high long distance pre-billing only when:
    - a. Subscriber has less than one (1) year of service; or
    - b. Long distance usage is at least double the previous three (3) month average levels or the subscriber's provided estimate and above the amount of deposit held.
  2. If the telecommunications provider's collection action includes blocking (suspending) subscriber's access to the long distance network until the debt is paid or arrangements are made, the suspension/disconnection notice provisions in Notice of Suspension/Disconnection of Service, below, do not apply. The subscriber may be billed for long distance blocking if there is a charge for the service(s). Such blocking can not interfere with the subscriber's local service or access to emergency numbers.

**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES (cont'd)****6.3. Billing Standards (cont'd)****6.3.1 Billing Schedule and Contents (cont'd)**

- G. Refunds for Service Outages (Repair).** The telecommunications provider shall make an adjustment or refund, as required below, if a subscriber's service is interrupted unless such interruption is by negligence or willful act of the subscriber. The adjustment or refund shall be a pro rata portion of the monthly local service charges and any miscellaneous equipment charges for the period of time during which the service is interrupted. An adjustment or refund is not required for the portion of time when the provider stands ready to repair and restore service but the subscriber does not provide access necessary to accomplish the repair or restoration. The adjustment or refund may be accomplished by a credit on the next subsequent bill for service. An adjustment or refund shall be made:
1. Automatically, if the service interruption lasts for more than 48 hours after being reported to the provider and the adjustment or refund exceeds \$1.00 in amount; and
  2. Upon subscriber request (written or oral), if the service interruption lasts 24 to 48 hours after being reported to the provider and the adjustment or refund exceeds \$1.00 in amount.
- H. Carrier Selection.** Subscribers have the right to switch local or long distance providers without providing notice directly to the original provider. However, subscribers cannot hold service providers responsible for billing errors that result directly from a subscriber changing carriers without porting their number or otherwise notifying the previous carrier.
- I. Subscriber Rate Information.**
1. **Notification of Change.** Subscriber notice must be provided any time a rate or rates are increased by a telecommunications provider. Subscribers must be notified on or before the date on which an increased rate appears on the subscriber's bill. Notice must be provided through direct mail, bill notice or bill insert and must be conspicuously placed and highlighted. Notice may be provided through electronic mail (e-mail) or text message if customer has agreed to such method of notification. Newspaper notification is only allowed if a rate increase could affect the general public. A copy of the subscriber notice shall be retained for at least six (6) months for possible Commission review. In the event that notice to the subscriber is provided after the rate increase has become effective, a subscriber shall be given 30 days, from the date the subscriber receives a bill containing the new rate, to cancel the service and receive an adjustment for the charge.

**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES (cont'd)****6.3. Billing Standards (cont'd)****6.3.1 Billing Schedule and Contents (cont'd)****I. Subscriber Rate Information (cont'd)**

2. **General Rate Information.** A telecommunications provider must provide its subscribers with rate information, including the name of the service provided, at the time of subscription. The rate information provided will include the applicable flat rate fees and surcharges and information regarding the rates for taxes, fees and surcharges that vary with revenue or usage. For fees that vary with revenue, the carrier will provide reasonable estimates of the amount based on the flat fees and surcharge quote provided to the customer. For fees based on usage, the carrier will provide an estimate based on a standard usage level and inform the customer of the level of usage associated with the estimate. The provider must also specifically identify any provider imposed fees and surcharges and the rate of those fees and surcharges.

**J. Negative Selection.** Subscribers must affirmatively request a change or addition to their service. A provider may not use negative selection.



**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES (cont'd)****6.4 Standards for Payment, Collection, and Reconnection Charges**

- A. Payment Due Date.** All bills for a provider's service are due and payable upon receipt. A bill shall be deemed delinquent if payment is not received by the provider or its authorized agent on or before the date stated on the subscriber's bill. The delinquency date specified on the bill shall be no earlier than the tenth (10<sup>th</sup>) day after the day of mailing of the bill to the subscriber.
- B. Weekend, Holiday Payment Due Date.** If the last calendar day for remittance falls on a weekend, legal holiday or other day when the offices of the telecommunications public utility are not open to the general public, the final payment date shall be extended through the next business day.
- C. Partial Payment.** If a subscriber in danger of suspension/disconnection makes a partial payment for purposes of avoiding suspension of local service, the payment shall be credited first to local service charges starting with the oldest arrearage.
- D. Late Payment Charge.** A Commission-approved late payment fee on the unpaid balance, not previously assessed a late fee, may be added to the subscriber's bill. The provider may charge a disconnect notice fee in lieu of a late payment fee, however, the notice fee must be based upon the cost of providing such notice. A late payment fee does not apply to installment payments that are made on time.
- E. Payment Arrangements.** Telecommunications public utilities may negotiate payment arrangements with subscribers. Companies may impose 900 number call restriction and/or long distance restriction as part of the payment arrangement.
- F. Delayed Billing.** Upon subscriber request, companies must extend the payment period proportionately if a bill contains two (2) or more months charges; all of which have not previously been billed.

**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES(cont'd)****6.5 Security Deposit and Credit Limit Standards**

- A. Credit Information.** The telecommunications provider may require the subscriber to provide proof of identity and reasonable credit information before service is made available or at such time when there is a suspicion of fraud. Only information related to the subscriber shall be reviewed. Provision of a Social Security number shall not be mandatory for service.
- B. Deposits**
1. **When a Carrier May Request a Deposit.** A qualified telecommunications provider may require a deposit:
- a. At the time a subscriber applies for service or with five (5) days written notice within thirty (30) days after service is initiated, to guarantee payment of bills for telecommunications service; if
    - i. The telecommunications provider establishes that the subscriber has an unsatisfactory payment or credit history, or has an insufficient prior credit history upon which a credit rating may be based; or
    - ii. The subscriber has obtained service in an unauthorized or illegal manner or interfered with the service of a telecommunications provider within the last five (5) years; or
  - b. When more than thirty (30) days have elapsed from the date service was initiated, upon five (5) days written notice, to guarantee payment of bills for telecommunications service; if
    - i. The subscriber fails to pay an undisputed bill before the payment date for three (3) consecutive billing periods and the provider has offered an opportunity for the subscriber to select a preferred payment date prior to collecting a deposit; or
    - ii. The subscriber has, in an unauthorized (illegal) manner, obtained or interfered with the service of the telecommunications provider.

**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES (cont'd)****6.5 Security Deposit and Credit Limit Standards (cont'd)****B. Deposits (cont')**

2. **Who Can Collect and Criteria.** Before a provider may begin collecting a deposit prior to initiation of service, a provider must demonstrate three (3) consecutive years of providing telecommunications service and positive earnings in each of the last three (3) years. A provider may post a \$25,000 surety bond with the Commission as an alternative to the service and positive earnings requirements.
3. **Amount of Deposit.** The amount of the cash deposit or written guarantee shall not exceed the sum of two (2) months projected average bills, based on the subscriber's previous twelve (12) months history, if available. For purposes of establishing deposits and projecting monthly bills for new subscribers, the telecommunications provider shall consider the subscriber's own anticipated usage, the subscriber's past usage patterns or usage patterns of other similar subscribers. The amount of the deposit may be adjusted if the character or usage of the subscriber's service changes.
3. **Payment of Deposit in Installments.** The telecommunications provider shall permit payment for any required residential deposit in equal installments over a period of at least two (2) months. If the initial or additional deposit is over fifty dollars (\$50), a residential subscriber shall be permitted to make payment in equal installments over a period of at least four (4) months. At the option of the subscriber, a deposit based on long distance usage may be paid in more than four (4) installments, but the long distance provider may, at the subscriber's expense, restrict access to the long distance network. The long distance restriction(s) shall not interfere with the subscriber's ability to make calls to 911 or, where 911 is not available, to law enforcement, ambulance and fire protection numbers. The requirements of this rule shall not apply to providers requiring deposits from debtors as allowed under the Federal Bankruptcy Code.
4. **Record of Deposits.** A telecommunications provider shall maintain a record of all deposits from subscribers, showing the name of each subscriber, the address of the premises for which the deposit is maintained, the date and amount of deposit, the date(s) and amount(s) of interest paid and the date the deposit was refunded.

**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES (cont'd)****6.5 Security Deposit and Credit Limit Standards (cont'd)****B. Deposits (cont')**

6. **Receipt for Cash Deposits and Payments.** When a cash security deposit or installment payment is accepted, the receipt provided by the telecommunications provider or agent shall contain the following minimum information:
  - a. Name of subscriber;
  - b. Place payment/deposit paid;
  - c. Date of payment/deposit;
  - d. Amount of payment/deposit;
  - e. Telecommunications provider's name and address;
  - f. Signature and title of the telecommunications provider's employee or agent receiving the payment/deposit;
  - g. Current annual interest rate earned on deposit as determined by the Commission in accordance with K.S.A. 12-822 and amendments thereto. Interest payments on deposits shall be credited to the subscriber's bill or refunded at least once a year; and,
  - h. Statement of the terms and conditions governing the use, retention and return of deposits, including a statement that deposits will be released upon non-delinquent payment by a subscriber for all telecommunications service for a period of twelve (12) consecutive months, and no undisputed bill was unpaid after thirty (30) days beyond due date, shall be either credited with interest to their telephone bills or, if requested, refunded.
7. **Refunding Deposits.** Upon disconnection of service and after determination of a final bill, the telecommunications provider will refund or credit the deposit less any unpaid balance no later than the next billing cycle. Whether refunded or credited, the deposit shall include accrued simple interest at a rate not less than in accordance with K.S.A. 12-822 and amendments thereto.

**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES (cont'd)****6.5 Security Deposit and Credit Limit Standards (cont'd)****B. Deposits (cont')**

8. **Transferring Deposits.** The telecommunications provider may transfer deposits from one subscriber to another subscriber only upon the written request of both subscribers. Upon disconnection of the subscriber's service at a service address, the provider may transfer the deposit to the subscriber's new active account upon oral or written request by the subscriber.
9. **Third Party Guarantee.** In lieu of a security deposit, a telecommunications provider may accept a written guarantee by a qualified third party for a subscriber's service account. The amount of the written guarantee shall not be more than the deposit amount. If the subscriber's service is suspended with an arrearage owed to the provider, the forfeiture, up to the amount of the written guarantee, can be transferred to the guarantor's account and the guarantor can be disconnected for nonpayment under conditions set out in Suspension/Disconnection of Service Standard, below. The provider may require the guarantor to sign an agreement allowing it to transfer the amount of the required cash deposit to the guarantor's account. The provider shall not hold the guarantor liable for sums in excess of the written guarantee. The guarantor shall be under the same terms and conditions as a subscriber with a deposit.
10. **Advance Payment.** The telecommunications provider may require an advance payment in addition to a deposit. The advance payment shall be based on non-recurring connection charges for services and may include the first month recurring and subscriber's estimated usage sensitive charges. Advance payment may be collected prior to the installation of service and is applied as a credit to the bill reflecting the base charges following installation.

**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES (cont'd)****6.6 Suspension/Disconnection of Service Standards****6.6.1 Suspension/Disconnection Standards**

- A. The telecommunications provider may suspend/disconnect, initiate toll blocking or refuse service for any of the following reasons:
1. The subscriber requests it;
  2. The service has been abandoned by the subscriber;
  3. The subscriber violates any rule of the provider, and such violation adversely affects the safety of the subscriber or other persons, or the integrity of the telecommunications system;
  4. A dangerous condition exists on the subscriber's premises;
  5. The subscriber obtains or attempts to obtain any telecommunications service through any fraudulent means with the intent to avoid payment, in whole or in part, of the normal charge for such service;
  6. The provider can reasonably show that the subscriber misrepresented his or her identity for the purpose of obtaining telecommunications service;
  7. The subscriber refuses to grant provider's personnel access, during normal working hours, to telecommunications equipment installed upon the premises of the subscriber for the purpose of inspection, maintenance or replacement;
  8. Non-payment of subscriber's bill except as outlined below.;
  9. The subscriber fails to provide requested credit information prior to establishment, or within the first thirty (30) days of service; or if the subscriber fails to provide a security deposit or written guarantee, as set forth above in Security Deposit and Credit Limit Standards; or,
  10. Acts of the subscriber or other customers at the service address are such as to indicate an act or intention to deceive, mislead, misrepresent, or defraud the provider, regardless of the class of service involved.

**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES (cont'd)****6.6 Suspension/Disconnection of Service Standards (cont'd)****6.6.1 Suspension/Disconnection Standards (cont'd)**

- B. A telecommunications provider may not suspend or disconnect service for any of the following reasons:
1. The failure of the subscriber to pay for concurrent residential service received at a separate residence or concurrent business location service received at a separate business; however, the telecommunications provider may transfer an unpaid residential balance(s) to the subscriber's remaining residential account(s) or an unpaid business balance(s) to the subscriber's remaining business account(s).
  2. The failure of the subscriber to pay for a different class of service (business or residential) received at the same location, unless the usage of the remaining service substantially increases; however, the telecommunications provider may transfer the unpaid balance(s) to the subscriber's remaining account(s) at the same location.
  3. The failure of a subscriber to pay a bill that is in dispute; provided that the subscriber has paid the undisputed portion of the bill.
  4. The failure of a subscriber to pay an unpaid balance that is no longer collectible under state or federal law, except that:
    - a. If the relevant statute of limitations has run, a telecommunications provider may suspend, disconnect or deny new service to any applicant due to an outstanding arrearage with that particular telecommunications provider for prior service if the telecommunications provider has pursued recovery of the debt through the court system.
    - b. If the relevant statute of limitations has run, a telecommunications provider may, for a period of three (3) years after the expiration of the statute of limitations, suspend, disconnect or deny new service to any applicant due to an outstanding arrearage with that particular telecommunications provider for prior service if the telecommunications provider has made reasonable, verifiable, documented collection efforts during the running of the statute of limitations.
  5. The failure of a subscriber to pay for non-deniable charges.
  6. A subscriber files for bankruptcy, except as permitted under the United States Bankruptcy Code, 11 U.S.C.A. §366.

**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES (cont'd)****6.6 Suspension/Disconnection of Service Standards (cont'd)****6.6.2 Restrictions to Suspending/Disconnecting Service**

Except for suspension/disconnection as described above, a local service provider shall not suspend/disconnect local service unless:

- A. At the time of the proposed suspension/disconnection, the provider's office or personnel identified in the notices given remain available to the subscriber for one hour after the suspension/disconnection and on the day following suspension/disconnection so that the subscriber may prevent suspension/disconnection or obtain reconnection, and
- B. The procedures required by Restoration of Services, below, are followed.

**6.6.3 Suspension/Disconnection in Special Circumstances**

- A. Service may not be suspended/disconnected if a residential subscriber notifies the local service provider and establishes that:
  - 1. Suspension/disconnection would be especially dangerous to the safety or health of the subscriber, resident member of the subscriber's family or other permanent resident of the premises where service is rendered, and
  - 2. Such subscriber is unable to pay for such service in accordance with the requirements of the provider's billing or is able to pay for such service only in installments. The provider shall either allow payment in reasonable installments or postpone suspension/disconnection of service for at least twenty-one (21) days so that the subscriber may make arrangements for reasonable installment payments.
- B. In determining whether suspension/disconnection would be especially dangerous to health, consideration shall be given to the subscriber's (or other resident's) medical condition, age or disability. The provider may require the subscriber to provide medical provider's written certification of medical condition.
- C. The provider may restrict access to the long distance network during the period of postponement or installment payments under the conditions set out in Payment Arrangements, above.



**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES (cont'd)****6.6 Suspension/Disconnection of Service Standards (cont'd)****6.6.4 Notice of Suspension/Disconnection of Service**

- A. **Time Requirement.** The telecommunications provider shall give the subscriber seven (7) calendar days written notice from the date the suspension/disconnection notice is deposited in the U.S. mail before suspending/disconnecting service. Suspension/disconnection may be immediate if it is at subscriber request or abandonment, involves a dangerous condition, adversely affects the safety of the subscribers or other persons, or involves unauthorized interference with or fraudulent use of services.
- B. **Delivery of Notice.** Service suspension/disconnection notices shall be mailed separately from bills, information or advertising, and shall be sent to the customer of record. Service of notice by mail is complete after being deposited by the carrier in the U.S. mail. The telecommunications provider shall maintain an accurate record of the date of mailing and the suspension/disconnection effective dates.
- C. **Notice Information Requirements.** The suspension/disconnection notice shall contain the following information:
1. The name, billing address and account number(s) of the subscriber being suspended.
  2. A clear and concise statement of the reason for the proposed suspension/disconnection of service and terms under which suspension/disconnection may be avoided.
  3. The date and time by which payment is required to avoid suspension/disconnection.
  4. A clear and concise explanation of the charges and conditions for reconnection of service.
  5. A statement that suspension/disconnection may be postponed or avoided if the subscriber makes payment arrangements with the provider for moneys not in dispute.
  6. A clear concise statement to apprise the subscriber of the availability of an administrative procedure that may be utilized in the event of a bona fide dispute or under other circumstances. The address, telephone number and name of provider's office or personnel empowered to review disputed bills, rectify errors and prevent suspension/disconnection, shall be clearly set forth. The notice shall state that the subscriber may talk with an employee of the provider and may present his or her reasons for disputing a bill, requesting payment arrangements or requesting a postponement of suspension/disconnection. The notice shall also contain the telephone number of the Commission's Consumer Protection Office.

**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES (cont'd)****6.6 Suspension/Disconnection of Service Standards (cont'd)****6.6.5 Restoration of Service**

- A. Upon the subscriber's request, a telecommunications provider shall promptly restore service when:
1. the cause of suspension of service has been eliminated; or
  2. satisfactory payment arrangements have been made.
- B. At all times, every reasonable effort shall be made to restore service on the same day the cause of the suspension has been remedied, and in any event, restoration shall be ordered no later than the next business day after the day the subscriber requests restoration of service.

**6.6.6 Disputes**

- A. Notice/Time Frame.** A subscriber must advise the telecommunications provider, within ninety (90) days of the billing date and prior to the date of the proposed suspension/disconnection of service that all or any part of any bill is in dispute. A subscriber may advise a provider that a bill is in dispute in any reasonable manner such as by written notice, in person or by a telephone call directed to the appropriate provider's personnel.
- B. Provider Responsibilities.** Upon receiving notice of the dispute, the company shall:
1. Immediately record the date, time and place the complaint is made.
  2. Postpone suspension/disconnection until a full investigation is completed and the dispute is found to be invalid.
  3. Investigate the dispute promptly and completely.
  4. Attempt to resolve the dispute informally in a manner mutually satisfactory to both parties.
- C. Non-resolved Dispute.** In the event a dispute is not resolved to the satisfaction of the subscriber after full investigation, and the telecommunications provider intends to proceed with suspension/disconnection, the provider shall advise the subscriber of formal and informal procedures available before the Corporation Commission of the State of Kansas. The provider may then suspend/disconnect service once proper notice of suspension/disconnection has been provided to the subscriber.

**SECTION 6 – TELECOMMUNICATIONS BILLING PRACTICES (cont'd)****6.6 Suspension/Disconnection of Service Standards (cont'd)****6.6.6 Disputes (Cont.)**

- D. Directory Notice.** White Page Directory listings shall contain a conspicuous notice stating that subscribers who are unable to obtain a satisfactory resolution of a dispute with a telecommunications provider may contact the Corporation Commission of the State of Kansas at 1-800-662-0027 for information as to possible further remedies.

**6.7 Waiver of Requirements**

The requirements contained in these standards may be waived on an individual case basis by the Commission upon application by the telecommunications provider and a showing that a waiver is in the public interest. In making this determination, the Commission's considerations will include the interests of the applicant telecommunications provider, the interests of the affected consumer(s), and the interests of the public.

**SECTION 7 – GRANDFATHERED RATES****7.1 Presubscribed 1+ Dialing – COMMERCIAL****Premier Business**

\$.060 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$6.95 applies

A low usage fee of \$5.95 applies to monthly usage under \$25

**Premier Business Summer Savings w/WWB**

\$.060 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$4.95 applies

A low usage fee of \$5.95 applies to monthly usage under \$25

**Premier Business Free Month**

\$.060 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Business Mexico**

\$.089 per minute

Billed in six second increments with an 18 second initial charge

A low usage fee of \$3.95 applies to monthly usage under \$35

**Simplicity Business**

\$.060 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Simplicity Business w/WWB**

\$.060 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$4.95 applies

**Elite Business**

\$.060 per minute

Billed in six second increments with an 18 second initial charge

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.1 Presubscribed 1+ Dialing – COMMERCIAL (cont'd)****Elite Business w/WWB**

\$.060 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$4.95 applies

A low usage fee of \$3.95 applies to monthly usage under \$25

**Premier Business Summer Savings \$50**

\$.060 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Business Connections Standard**

\$.0333 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**RSL Integrated**

\$0.089 per minute

Billed in six second increments

A monthly recurring charge of \$2.95 applies

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

Monthly PICC Fee of \$4.31 applies

**Transpoint**

\$0.089 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.2 Casual Calling – COMMERCIAL****Premier Business**

\$.060 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$6.95 applies

A low usage fee of \$5.95 applies to monthly usage under \$25

**Premier Business Summer Savings w/WWB**

\$.060 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$4.95 applies

A low usage fee of \$5.95 applies to monthly usage under \$25

**Premier Business Free Month**

\$.060 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Business Mexico**

\$.089 per minute

Billed in six second increments with an 18 second initial charge

A low usage fee of \$3.95 applies to monthly usage under \$35

**Simplicity Business**

\$.060 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Simplicity Business w/WWB**

\$.060 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$4.95 applies

**Elite Business**

\$.060 per minute

Billed in six second increments with an 18 second initial charge

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.2 Casual Calling – COMMERCIAL (cont'd)****Elite Business w/WWB**

\$.060 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$4.95 applies

A low usage fee of \$3.95 applies to monthly usage under \$25

**Premier Business Summer Savings \$50**

\$.060 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Business Connections Standard**

\$.0333 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**RSL Integrated**

\$0.089 per minute

Billed in six second increments

A monthly recurring charge of \$2.95 applies

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

Monthly PICC Fee of \$4.31 applies

**Transpoint**

\$0.089 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.3 Travel Cards – COMMERCIAL****Premier Business**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

**Premier Business Summer Savings w/WWB**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Premier Business Free Month**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Business Mexico**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Simplicity Business**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Simplicity Business w/WWB**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Elite Business**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Elite Business w/WWB**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies



**SECTION 7 – GRANDFATHERED RATES (cont'd)**

**7.3 Travel Cards – COMMERCIAL (cont'd)**

**Premier Business Summer Savings \$50**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**RSL Integrated**

\$0.099 per minute

Billed in six second increments

A monthly recurring charge of \$2.95 applies

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

Monthly PICC Fee of \$4.31 applies

**Transpoint**

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.4 Toll-Free Service – COMMERCIAL****Premier Business**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

**Premier Business Summer Savings w/WWB**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Premier Business Free Month**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Business Mexico**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Simplicity Business**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Simplicity Business w/WWB**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**Elite Business**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Elite Business w/WWB**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)**

**7.4 Toll-Free Service – COMMERCIAL (cont'd)**

**Premier Business Summer Savings \$50**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

**RSL Integrated**

\$0.15 per minute

Billed in six second increments

A monthly recurring charge of \$2.95 applies

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

Monthly PICC Fee of \$4.31 applies

**Transpoint**

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.5 Presubscribed 1+ Dialing – RESIDENTIAL****Eastern European Saver 3**

\$.069 per minute

Billed in one minute increments

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Eastern European Saver 4**

\$.069 per minute

Billed in one minute increments

A low usage fee of \$2.95 applies to monthly usage under \$15

**USA Free 30 Pick 5**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A minimum usage fee of \$10.00 applies

**USA Free 30**

\$.089 per minute

Billed in one minute increments

A minimum usage fee of \$10.00 applies

**World Wide Advantage**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call China For Less**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call India For Less**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)****Call India For Less Plus**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call Philippines For Less**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call Philippines For Less Plus**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call 4 Cents 101- 5335**

\$.079 for the first ten minutes

\$.089 for each additional minute

Billed in one minute increments

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Crazy Call**

\$.99 per the first thirty minutes

Billed in five minute increments for every minute over the initial thirty

A monthly recurring charge of \$3.95 applies

**India Saver**

\$.089 per minute

Billed in one minute increments

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**India Super Saver**

\$.089 per minute

Billed in one minute increments

A low usage fee of \$2.95 applies to monthly usage under \$75

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)****Call Central America**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call East Asia**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call Eastern Europe**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call South America**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call South Asia**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Penny Plan**

\$.094 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Philippines Advantage**

\$.094 per minute

Billed in one minute increments

A monthly recurring charge of \$4.95 applies

**Call Mexico Local**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)****Call China Local**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call Russia Local**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call Brazil Local**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**China Saver**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Hola America**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Middle East Saver**

\$.094 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**10-10-834**

\$.42 for the first minute

\$.03 each additional minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)****Call South Asia Local**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**China Saver Promo**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**10-10-502**

\$.094 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**10-10-629**

\$.094 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Absolute Cents**

\$0.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Call for Less**

\$.079 for the first ten minutes

\$.089 for each additional minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies



**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)****Lucky Penny**

\$0.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Talk to Turkey**

\$0.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Talk Cents Xchanger**

\$0.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Talk Cents**

\$0.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Asia Advantage**

\$0.089 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**10-10-5200**

\$0.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)****Call the Americas**

\$0.089 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**Select Plan**

\$0.040 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Dynamic Plan**

\$0.044 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Option Plan**

\$0.050 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**First Rate Plan**

\$0.054 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Accessible Plan**

\$0.055 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Merit Plan**

\$0.060 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)**

**7.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)**

**Liberty Plan**

\$0.064 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Bronze Plan**

\$0.065 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Silver Plan**

\$0.070 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Gold Plan**

\$0.074 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Platinum Plan**

\$0.075 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Choice Plan**

\$0.080 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)****Advantage Plan**

\$0.084 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Call USA Plan**

\$0.085 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**American Freedom Plan**

\$0.090 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Nationwide Plan**

\$0.094 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Benefit Plan**

\$0.095 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Paramount Plan**

\$0.10 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)****Anywhere America Plan**

\$0.104 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Elite Plan**

\$0.105 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Premier Plan**

\$0.114 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Freedom Plan**

\$0.124 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Primary Plan**

\$0.134 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Bonus Plan**

\$0.144 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)****Convenience Plan**

\$0.154 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Country Option Plan**

\$0.161 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Star Plan**

\$0.164 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**America Choice Plan**

\$0.174 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**USA Prime Plan**

\$0.184 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Quality Plan**

\$0.194 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)****Choice One Plan**

\$0.204 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Access Plan America**

\$0.224 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Connection Plan**

\$0.234 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Advanced Plan**

\$0.244 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Superior Plan**

\$0.264 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Gold Advantage Plan**

\$0.274 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.5 Presubscribed 1+ Dialing – RESIDENTIAL (cont'd)****Rate Saver Plan**

\$0.294 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Heard Plan**

\$0.304 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Distance Plan**

\$0.324 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Option USA Plan**

\$0.404 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00



**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.6 Casual Calling – RESIDENTIAL****Eastern European Saver 3**

\$.069 per minute

Billed in one minute increments

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Eastern European Saver 4**

\$.069 per minute

Billed in one minute increments

A low usage fee of \$2.95 applies to monthly usage under \$15

**USA Free 30 Pick 5**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A minimum usage fee of \$10.00 applies

**USA Free 30**

\$.089 per minute

Billed in one minute increments

A minimum usage fee of \$10.00 applies

**World Wide Advantage**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call China For Less**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call India For Less**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call India For Less Plus**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.6 Casual Calling – RESIDENTIAL (cont'd)****Call Philippines For Less**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call Philippines For Less Plus**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call 4 Cents 101- 5335**

\$.079 for the first ten minutes

\$.089 for each additional minute

Billed in one minute increments

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Crazy Call**

\$.99 per the first thirty minutes

Billed in five minute increments for every minute over the initial thirty

A monthly recurring charge of \$3.95 applies

**India Saver**

\$.089 per minute

Billed in one minute increments

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**India Super Saver**

\$.089 per minute

Billed in one minute increments

A low usage fee of \$2.95 applies to monthly usage under \$75

**Call Central America**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.6 Casual Calling – RESIDENTIAL (cont'd)****Call East Asia**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call Eastern Europe**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call South America**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call South Asia**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Penny Plan**

\$.094 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Philippines Advantage**

\$.094 per minute

Billed in one minute increments

A monthly recurring charge of \$4.95 applies

**Call Mexico Local**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.6 Casual Calling – RESIDENTIAL (cont'd)****Call China Local**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call Russia Local**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call Brazil Local**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**China Saver**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Hola America**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Middle East Saver**

\$.094 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**10- 10- 834**

\$.42 for the first minute

\$.03 each additional minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.6 Casual Calling – RESIDENTIAL (cont'd)****Call South Asia Local**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**China Saver Promo**

\$.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**10-10- 502**

\$.094 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**10- 10- 629**

\$.094 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Absolute Cents**

\$0.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Call for Less**

\$.079 for the first ten minutes

\$.089 for each additional minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.6 Casual Calling – RESIDENTIAL (cont'd)****Lucky Penny**

\$0.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Talk to Turkey**

\$0.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Talk Cents Xchanger**

\$0.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Talk Cents**

\$0.089 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Asia Advantage**

\$0.089 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)**

**7.6 Casual Calling – RESIDENTIAL (cont'd)**

**10-10-5200**

\$0.089 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Call the Americas**

\$0.089 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.7 Travel Cards – RESIDENTIAL****Eastern European Saver 3**

\$.069 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Eastern European Saver 4**

\$.069 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**USA Free 30 Pick 5**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**USA Free 30**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**World Wide Advantage**

\$.089 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Call China For Less**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies



**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.7 Travel Cards – RESIDENTIAL (cont'd)****Call India For Less**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call India For Less Plus**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call Philippines For Less**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call Philippines For Less Plus**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call 4 Cents 101- 5335**

\$.079 for the first ten minutes

\$.089 for each additional minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Crazy Call**

\$.99 per the first 30 minutes

Billed in five minute increments for every minute over the initial 30

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.7 Travel Cards – RESIDENTIAL (cont'd)****India Saver**

\$.089 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**India Super Saver**

\$.069 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Call Central America**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call East Asia**

\$0.099 per minute

Billed in one minute increment

A monthly recurring charge of \$3.95 applies

**Call Eastern Europe**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call South America**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**Call South Asia**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.7 Travel Cards – RESIDENTIAL (cont'd)****Penny Plan**

\$.094 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Philippines Advantage**

\$.094 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Call Mexico Local**

\$.089 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Call China Local**

\$0.099 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Call Russia Local**

\$0.099 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.7 Travel Cards – RESIDENTIAL (cont'd)****Call Brazil Local**

\$0.099 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**China Saver**

\$.089 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Hola America**

\$.089 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Middle East Saver**

\$.094 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A \$1.00 surcharge per call applies

**Call South Asia Local**

\$0.099 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**China Saver Promo**

\$.089 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.7 Travel Cards – RESIDENTIAL (cont'd)****10- 10- 502**

\$.094 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**10- 10- 629**

\$.094 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A monthly recurring charge of \$3.95 applies

**Absolute Cents**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Call for Less**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Lucky Penny**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Talk to Turkey**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.7 Travel Cards – RESIDENTIAL (cont'd)****Talk Cents Xchanger**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Talk Cents**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Asia Advantage**

\$0.099 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**10-10-5200**

\$0.099 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Call the Americas**

\$0.099 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.7 Travel Cards – RESIDENTIAL (cont'd)****Select Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Dynamic Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Option Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**First Rate Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Accessible Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Merit Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.7 Travel Cards – RESIDENTIAL (cont'd)****Liberty Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Bronze Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Silver Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Gold Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Platinum Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Choice Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00



**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.7 Travel Cards – RESIDENTIAL (cont'd)****Advantage Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Call USA Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**American Freedom Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Nationwide Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Benefit Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Paramount Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.7 Travel Cards – RESIDENTIAL (cont'd)****Anywhere America Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Elite Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Premier Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Freedom Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Primary Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Bonus Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.7 Travel Cards – RESIDENTIAL (cont'd)****Convenience Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Country Option Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Star Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**America Choice Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**USA Prime Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Quality Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.7 Travel Cards – RESIDENTIAL (cont'd)****Choice One Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Access Plan America**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Connection Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Advanced Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Superior Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Gold Advantage Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)**

**7.7 Travel Cards – RESIDENTIAL (cont'd)**

**Rate Saver Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Heard Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Distance Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Option USA Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.8 Toll-Free Service – RESIDENTIAL****Eastern European Saver 4**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Eastern European Saver 3**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**USA Free 30 Pick 5**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**USA Free 30**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**World Wide Advantage**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call China For Less**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.8 Toll-Free Service – RESIDENTIAL (cont'd)****Call India For Less**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call India For Less Plus**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call Philippines For Less**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call Philippines For Less Plus**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call 4 Cents 101- 5335**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Crazy Call**

\$0.15 per minute

Billed in five minute increments for every minute over the initial 30

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.8 Toll-Free Service – RESIDENTIAL (cont'd)****India Saver**

\$0.15 per minute

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

A low usage fee of \$2.50 applies to monthly usage under \$5.00

**India Super Saver**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call Central America**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call East Asia**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call Eastern Europe**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call South America**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies



**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.8 Toll-Free Service – RESIDENTIAL (cont'd)****Call South Asia**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Penny Plan**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Philippines Advantage**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call Mexico Local**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call China Local**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Call Russia Local**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.8 Toll-Free Service – RESIDENTIAL (cont'd)****Call Brazil Local**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**China Saver**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Hola America**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Middle East Saver**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Call South Asia Local**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**China Saver Promo**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.8 Toll-Free Service – RESIDENTIAL (cont'd)****10- 10- 502**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**10- 10- 629**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Absolute Cents**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Call for Less**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one time setup fee of \$10.00 applies

**Lucky Penny**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Talk to Turkey**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.8 Toll-Free Service – RESIDENTIAL (cont'd)****Talk Cents Xchanger**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Talk Cents**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

A one time setup fee of \$10.00 applies

**Asia Advantage**

\$0.15 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**10-10-5200**

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**Call the Americas**

\$0.15 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.8 Toll-Free Service – RESIDENTIAL (cont'd)****Select Plan**

\$0.050 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Dynamic Plan**

\$0.054 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Option Plan**

\$0.060 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**First Rate Plan**

\$0.064 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Accessible Plan**

\$0.065 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Merit Plan**

\$0.070 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.8 Toll-Free Service – RESIDENTIAL (cont'd)****Liberty Plan**

\$0.074 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Bronze Plan**

\$0.075 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Silver Plan**

\$0.080 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Gold Plan**

\$0.084 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Platinum Plan**

\$0.085 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Choice Plan**

\$0.090 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.8 Toll-Free Service – RESIDENTIAL (cont'd)****Advantage Plan**

\$0.094 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Call USA Plan**

\$0.095 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**American Freedom Plan**

\$0.091 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Nationwide Plan**

\$0.104 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Benefit Plan**

\$0.105 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Paramount Plan**

\$0.11 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.8 Toll-Free Service – RESIDENTIAL (cont'd)****Anywhere America Plan**

\$0.114 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Elite Plan**

\$0.115 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Premier Plan**

\$0.124 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Freedom Plan**

\$0.134 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Primary Plan**

\$0.144 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Bonus Plan**

\$0.154 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00



**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.8 Toll-Free Service – RESIDENTIAL (cont'd)****Convenience Plan**

\$0.164 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Country Option Plan**

\$0.171 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Star Plan**

\$0.174 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**America Choice Plan**

\$0.184 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**USA Prime Plan**

\$0.194 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Quality Plan**

\$0.204 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.8 Toll-Free Service – RESIDENTIAL (cont'd)****Choice One Plan**

\$0.214 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Access Plan America**

\$0.234 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Connection Plan**

\$0.244 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Advanced Plan**

\$0.254 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Superior Plan**

\$0.274 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Gold Advantage Plan**

\$0.284 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**SECTION 7 – GRANDFATHERED RATES (cont'd)****7.8 Toll-Free Service – RESIDENTIAL (cont'd)****Rate Saver Plan**

\$0.304 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Heard Plan**

\$0.314 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Distance Plan**

\$0.334 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Option USA Plan**

\$0.414 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00