Indiana Local Price Guide

FIRST COMMUNICATIONS, LLC
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DEFINITIONS

Certain terms used generally throughout this Local Price Guide are defined below:

Advance Payment
Payment of all or part of a charge required before the start of service.

Carrier
A company certified by the Indiana Utility Regulatory Commission ("IURC") to provide telecommunications services within Indiana.

Class of Service -- Business, Residence
The Company provides two classes of Service: Business and Residence. The classification of a customer's service as business or residence is determined by these regulations which define the character of use for rate purposes:

A. Service will be classified as Business if:

(1) The service is used primarily or substantially for a paid commercial, professional or institutional activity; or

(2) The service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or

(3) The service number is listed as the principal or only number for a business in any telecommunications directory; or

(4) The service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of service, without compensation or reimbursement, for a charitable or civic purpose, shall not constitute business use of service unless other factors are involved; or

(5) The service is situated in a hotel, motel, or hospital.

B. Service will be classified as residence if none of the conditions of A. preceding apply, and:

(1) The use of the service is primarily and substantially of a social or domestic nature, and

(2) Service is located in a residence or, in the case of a combined business and residence premises, the service is located in bona fide residential quarters of such premises while business service is isolated in the business quarters of the same premises; or

(3) Service is provided to a college dormitory.

C. Service classification is determined at the sole discretion of the Company pursuant to the conditions stated above. The Company may, at its discretion, levy charges for services which have been misclassified for any reason. Customers shall be responsible for the difference in the charge for the appropriate service and the service installed from the date of installation.

Company
First Communications, LLC

Customer
A person, firm, corporation or other entity that is authorized by the Company to use the Company's telecommunications services included in this Local Price Guide, is responsible for payment of charges included in this Local Price Guide, and is responsible for compliance with the Company's Local Price Guide regulations.

Direct Inward Dial
A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

District Exchange
An exchange which is divided into specific areas (zones), each with characteristics similar to an exchange for specifying local calling areas, interzone calling and interexchange calling for rate purposes.

Definitions

Exchange
One of more contiguous central offices and all associated facilities within a geographic area in which local exchange telecommunications services are offered by a provider.

Installation Charges
Charges which are assessed on a non-recurring basis at the establishment of a service. The terms "installation charges" and "non-recurring charges" are used inter-changeable within this Local Price Guide to refer to charges other than monthly recurring or variable charges.

Kbps
Kilobits per second, which denotes thousands of bits per second.

Monthly Charges
Charges which are assessed for services included within this Local Price Guide on a recurring, monthly basis. It can be assumed that all services offered within this Local Price Guide are charged a monthly charge unless otherwise identified.

Mbps
Megabits, or millions of bits per second.

Multi-Frequency or ("MF")
An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/Key systems.

Station
Telephone equipment from or to which calls are placed.

Trunk
A communications path connecting two switching systems in a network, used in the establishment of an end-to end connection.

User
A Customer or any other person authorized by the Customer to use service provided under this Local Price Guide.

1. **REGULATIONS**

1.1 Undertaking of the Company

1.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Indiana under the terms of this Local Price Guide.

Customers may use services and facilities provided under this Local Price Guide to obtain access to services offered by other service providers. The Company is responsible under this Local Price Guide only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

1.1.2 Shortage of Equipment and Facilities

1.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

1.1.2.2 The furnishing of service under this Local Price Guide is subject to the Availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

1.1.3 Terms and Conditions

1.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, in not less than 30 days' notice. Unless otherwise specified herein for the purpose of computing charges in this Local Price Guide, a month is considered to have 30 days. All calculations of dates set forth in this Local Price Guide shall be based on calendar days, unless otherwise specified herein.

1.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Local Price Guide.

1.1.3.3 At the expiration of the initial term specified in the applicable Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current Local Price Guide rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this Local Price Guide prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

1.1.3.4 This Local Price Guide shall be interpreted and governed by the laws of the State of Indiana without regard to the State's choice of laws provisions.

1.2 Liability of the Company

1.2.1 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this Local Price Guide. The liability of the Company for damages arising out the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Local Price Guides an allowance for interruption.

1.2.2 The Company shall not be liable for any delay or failure of performance or transmission equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.

1.2.3 The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or transmission equipment used for or with the services the Company offers; or (b) for the acts of omissions of other common carriers or warehousemen.

1.2.4 The Company shall not be liable for any damage arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, (1) caused by customer-provided equipment (except where a contributing cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billing for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission or injury occurs), or (2) not prevented by customer-provided equipment but which would have been prevented had Company-provided equipment been used.

1.2.5 The Company shall be indemnified and saved harmless by the customer against: claims for libel, slander and infringement of copyright arising form material transmitted over the facilities; claims for infringement of patents arising form combining with, or using in connection with facilities furnished by the Company, apparatus and systems of the customer; and all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.

The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

1.2.6 The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing or services or transmission equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.

1.2.7 The entire liability of the Company for any claims, damage or expense form any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.

1.2.8 The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

1.2.9 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-Competitive Communications Services Local Price Guide provided systems, equipment, facilities or services which are interconnected with Company services.

1.2.10 The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installation. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury, or death of, any persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.

1.2.11 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with Company's criteria, and that the signals do not damage Company transmission equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the company may, upon written notice, terminate the Customer's service without liability.

1.2.12 With respect to Emergency Number 911 Service:

(a) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

(b) Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.

1.2.13 The Company's liability arising from errors or omission in Directory Listings, other than charged listings, shall be limited to the amount of actual impairment to the Customer's service and in no event shall exceed one-half the amount of the fixed monthly charges applicable to exchange service affected the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.

1.2.14 In conjunction with a non-published telephone number, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.

1.2.15 When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this Local Price Guide, Customer acknowledges and agrees with the release of information as described above.

1.3 Provision of Equipment and Facilities

1.3.1 General

1.3.1.1 The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this Local Price Guide. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

1.3.1.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

1.3.1.3 (Reserved for future use)

1.3.1.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Local Price Guide, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Local Price Guide and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

(a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or

(b) the reception of signals by Customer provided equipment; or

(c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

1.3.2 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

1.3.3 Ownership of Facilities

Title to all facilities provided in accordance with this Local Price Guide remains in the Company, its agents or contractors.

1.3.4 Use of Service

Service is furnished for use by the Customer and may be used only by others as specifically provided elsewhere in this Local Price Guide.

1.3.4.1 Unlawful Use of Service

Service shall not be used for any purpose in violation of law or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits. The Company shall refuse to furnish service to an applicant or shall disconnect the service of a Customer when:

(1) An order shall issue, signed by a judge finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or

(2) The Company is notified in writing by a Law Enforcement Agency acting within its jurisdiction that any facility furnished by the Company is being used or will be used for the purpose of transmitting or receiving gambling information in interstate or foreign commerce in violation of law.

Termination of service shall take place after reasonable notice is provided the Customer, or as ordered by the Court.

If communications facilities have been physically disconnected by Law Enforcement officials at the premises where located, and if there is not presented to the Company the written finding of a judge, then upon written request of the subscriber, and agreement to pay restoral of service charges and other applicable Service Charges, the Company shall promptly restore such service.

1.3.4.2 Interference with or Impairment of Service

Service shall not be used in any manner which interferes with other persons in the use of their service, prevents other person from using their service, or otherwise impairs the quality of service to other Customers. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others or impairing the service of others.

1.3.4.3 Subscribing to Adequate Service

If a Customer's use of service interferes unreasonably with the service of other Customers, the interfering Customer will be required to take service in sufficient quantity or of a different class or grade.

1.3.4.4 Telephone Solicitation by Use of Recorded Messages

Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of un-requested calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

1.3.4.5 Common Receptionist

A business Customer may extend service capable of two-way communication to the location of another business Customer for the purpose of performing clerical services which include the answering and originating of telephone calls. All regulations governing use of service and charges normally associated with the equipment and channels are applicable.

1.4 Obligations of the Customer

1.4.1 General

The Customer shall be responsible for:

(a) the payment of all applicable charges pursuant to this Local Price Guide;

(b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subjugated to the Company's right of recovery of damages to the extent of such payment;

(c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

(d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 1.4.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

(e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

(f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of way for which Customer is responsible under Section 1.4.1(d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.

(g) not creating or allowing to be placed or maintained any lines or other encumbrances on the Company's equipment or facilities; and

(h) making Company facilities and equipment available periodically for maintenance purposes at time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such pauses.

1.4.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:

(a) any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or

(b) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

1.4.3 Station Equipment

The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing continued herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 1.10 following is not applicable.

The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

1.4.4 Interconnection of Facilities

Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

The Company's services (as detailed in Section 2 of this Local Price Guide) may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the Local Price Guides of the other communications carriers which are applicable to such connections.

Facilities furnished under this Local Price Guide may be connected to Customer provided terminal equipment in accordance with the provisions of this Local Price Guide.

1.4.5 Inspections

Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 1.4.3 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect the facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

1.5 Establishment of Service

1.5.1 Application for Service

An application for service, whether made orally, in writing, or by action of the Customer (e.g., use of Company's services) establishes the contract between the Company and the Customer on the terms and conditions set forth in this Local Price Guide. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred.

1.5.2 Minimum Contract Periods

1.5.2.1 Except as otherwise provided, the minimum contract period is one month for all services furnished. However, if a new residential or single line business Customer notifies the Company within twenty days after receipt of the fist bill that certain services or equipment are not desired, the Company will delete such services or equipment from the Customer's account without a record keeping or service ordering charge. The Customer nonetheless shall be responsible for all monthly usage and installation charges incurred for the use of such service and equipment.

1.5.2.2 Except as provided in 1.5.2.1 preceding the length of minimum contract period for directory listings, and for joint user service where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the Customers to the day the succeeding directory is first distributed to Customers.

1.5.2.3 The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction, necessary to meet special demands and involving extra costs.

1.5.3 Cancellation of Application for Service Prior to Establishment of Service

1.5.3.1 Where the Applicant cancels an order for service prior to the start of installation or special construction of facilities, no charge applies, except to the extent Company incurs a service order or similar charge from a supplying carrier prior to the cancellation.

1.5.3.2 Where installation of facilities, other than those provided by special construction, has been started prior to the cancellation, the lower of the following charge applies:

A. The total costs (including overheads) in connection with providing and removing such facilities.

B. The monthly charges for the entire initial contract period of the service ordered by the Customer as provided in this Local Price Guide plus the full amount of any installation and termination charges applicable.

1.5.3.3 Where special construction of facilities has been started prior to the cancellation and there is another requirement for the specially constructed facilities, in place, no charge applies.

1.5.3.4 Where special construction of facilities has been started prior to the cancellation, and there is no other requirement for the specially constructed facilities, and charge equal to the costs incurred in the special construction (including overheads) applies. Where one or more, but not all, of the services involved in the special construction are canceled, a charge equal to the cost (including overheads) incurred for the discontinued service applies.

1.5.3.5 Installation or special construction of facilities for a Customer starts when the Company incurs any expense in connection therewith which would not otherwise have been incurred and the Customer has advised the Company to proceed with the installation or special construction.

1.5.4 Establishing Credit

1.5.4.1 The Company, in order to assure the payment of its charges for service, will require applicants and Customers to establish and maintain acceptable credit.

1.5.4.2 The establishment or reestablishment of acceptable credit as provided in this Section shall not relieve the applicant or Customer from compliance with other provisions of this Local Price Guide as to advance payments and the payment of bills, and shall in no way modify the provisions regarding disconnection and termination of service for failure to pay bills due for service furnished.

1.5.4.3 Applicants for Service

The Company will require a cash deposit or other guarantee as a condition of new service for Residence service applicants, if an applicant has an unsatisfactory credit or service standing with eh Company due to any of the following:

(1) The customer or applicant has a prior service account which is past due with any utility, which accrued within the last 6 years, and which, at the time of the request for service, remains unpaid and is not in dispute; or

(2) The applicant or customer misrepresents his or her identity or credit standing at the time of application for new service thus avoiding disclosure of pertinent credit information; or

(3) The customer or applicant has, in an unauthorized manner, interfered with the service of the utility situated or delivered on or about the customer's premises within the last 6 years, if such finding of unauthorized interference or use is made and determined after notice and opportunity for hearing provided to the customer or applicant pursuant to the Commission's rules and is not in dispute; or

(4) The customer or applicant requests service at a residence in which he or she does not reside: or

(5) The company has had 2 or more checks for the applicant or customer's account returned from a bank within the past 3 years for insufficient funds or no account, excluding, bank error; or

(6) The customer or applicant requests service at a household that was inhabited by the customer or applicant during a period in which al, or a part of a prior past due service account was incurred by another household member who still resides at the household, if at the time of the request for service the past due account remains unpaid and is not in dispute.

The Company will require a cash deposit or other guarantee as a condition of new service for Business service applicants, if an applicant has an unsatisfactory credit or service standing with the Company due to any of the reasons set forth above, or the applicant fails to meet the requirements of the Company's Business Credit Evaluation Plan.

Business service applicants may establish credit by meeting the requirements of the Company's Business Credit Evaluation Plan or by paying a cash deposit to the Company in accordance with Section 1.5.5 below, or by providing a surety bond, provided that such surety bond has been issued by an insurance company that has received a certificate of authority from the Department of Insurance to do business in Indiana.

During the verification of an applicant's credit, the Company will permit service to be installed upon the prepayment by the applicant of an amount equal to applicable service charge and initial non-recurring charges applicable for service installation plus the estimated amount of the applicant's bill based upon one month's service. Such prepayment will be credited to the applicant's service account but does not relieve the applicant of his responsibility to subsequently establish satisfactory credit arrangements in accordance with this Section.

If credit is not established, the Company may disconnect the service not sooner than five days after delivery or eight days after mailing of written notice of intention to disconnect.

When a Customer's service has been disconnected in accordance with the above, service will not be reconnected until satisfactory credit arrangements have been made.

1.5.4.4 Existing Customers

A. A customer may be required to obtain satisfactory credit arrangements by the payment or increase of cash deposit in accordance with section 1.5.5 following when any of the following occur:

(1) The service of the Customer has been discontinued for nonpayment of a delinquent account not in dispute; or

(2) In an unauthorized manner, the Customer interfered with the service of the utility situated or delivered on or about the Customer's premises, if the finding of unauthorized interference or use is made and determined after notice and opportunity for hearing is provided to the Customer pursuant to the Rules of the Commission, and is not in dispute.

(3) The Company has had 2 or more checks for the Customer's account returned from a bank within the last 3 years for insufficient funds or no account, excluding bank error.

B. Payment by the Customer of delinquent bills will not of itself relieve the Customer from the obligation of establishing his credit with respect to the account involved or with respect to any other account in connection with the same or any other class of service which the Company may be providing the Customer.

C. A customer may be required to reestablish credit in accordance with 1.5.4.3 when the amount of service furnished or the basis on which credit was formerly established has significantly changed.

D. If a Customer fails to reestablish credit as required by the Company his service may be disconnected not sooner than five days after delivery or eight days after mailing of written notice of intention to disconnect.

1.5.4.5 Special rules for extending credit apply to political campaign service accounts, that is, accounts established by or on behalf of candidates for Federal, State, or Local office.

A. The Company will require an applicant for political campaign service to:

(1) Make prepayment in an amount equal to service charges and initial non-recurring charges applicable for service installation; and

(2) Provide security in the form of a Cash Deposit, a surety bond or an irrevocable bank letter of credit in an amount equal to the estimated billing for each future two-month period. In the case of service for less than two months, the Company will require an applicant to make an advance payment in an amount equal to the estimated billing for the entire service period.

B. The Company will require a political account to maintain its security on a continuing basis in an amount equal to the estimated billing for each two-month period.

If a political account fails to supply the full amount of security required, the Company may disconnect service not sooner than 5 days after delivery or 8 days after mailing of written notice of its intention to disconnect service.

1.5.4.6 Letter of Guaranty

First Communications, LLC
3340 West Market Street
Akron, Ohio 44333

Gentlemen:

In consideration of First Communications, LLC (First Communications) providing telephone service to (name and address of Applicant) hereafter, called the "Customer," and accepting this Letter of Guaranty in place of a deposit for security, I hereby guarantee payment of the Customer's final telephone bill if the service is disconnected. However, my liability will not exceed $_____ for Business service, or $_____ for Residential service, for which amount this shall be a continuing guarantee.

I waive communication and notice of First Communications' acceptance of this Letter of Guaranty and acknowledge that I have received notice sufficient to obligate me a Guarantor in case calls upon me to pay the final bill for telephone service furnished to the Customer.

I reserve the right to cancel this Letter of Guaranty by giving 30 days prior written notice sent to First Communications at the above address.

I understand that should this Letter of Guaranty guarantee payment for Residential service, I shall be released from this Letter of Guaranty upon satisfactory payment of all proper charges for telephone service for a period of 9 successive months.

Dated this ___ day of ___, 20____.

(Signature of Guarantor)
(Name of Guarantor),
(Telephone Number)

1.5.5 Cash Deposits

1.5.5.1 Amount of Deposits

The amount of a deposit (U.S. currency) which an Applicant or Customer may be required to pay to the Company as a means of establishing credit shall be determined as follows:

(A) Applicant

Business
An amount not to exceed four months of the Customer's estimated monthly billing based upon the average monthly bill for that class and type of service.

Residence
A deposit required due to prior outstanding account not in dispute shall not exceed the lesser of the amount of the prior outstanding account or $150.00. The Company requires the payment of the prior outstanding account as a condition of new service. A deposit required due to unauthorized interference shall not exceed $150.00.

(B) Customer

Business
An amount not to exceed four months of the Company's average monthly billing for the past six months to that Customer. If the Customer has had service for less than six months, the amount will not exceed four months of the estimated monthly billing based upon the average monthly bill for that class and type of service.

Residence
A deposit required as a condition of continued service due to discontinuance for nonpayment shall not exceed the lesser of an amount equal to the actual or estimated maximum monthly bill for service at the Customer's premises or $150.00. The Company requires the payment of the prior outstanding account as a condition of continued service. A deposit required due to unauthorized interference shall not exceed $150.00.

1.5.5.2 Initial Payment

The Company shall not request more than one-third of the deposit as an initial payment. The initial amount is due from an applicant prior to installation and from a Customer within twelve days of the date upon which the request for deposit was made. The remaining amount shall be spread equally over the next two billing periods. At the option of the applicant or Customer, the deposit may be paid on a more expedited schedule.

1.5.5.3 Adjustments to Deposit

The amount of a deposit may be adjusted on the basis o 1.5.5.1 preceding, at the option of the Customer, applicant or the Company at any time when the character or degree of the Customer's use of the service has materially changed, or when it develops that the character or degree of such use will materially change, and such change is not temporary.

1.5.5.4 Interest to be Paid on Deposits

Interest at the percentage rate of 6% compounded annually shall be paid by the Company on all deposits, but in no case shall interest be allowed for a period extending beyond the date of refund or the date service is terminated, whichever date is earlier. Interest shall be computed from the date of payment of the deposit and shall be paid to the Customer as follows:

1. By credit to the Customer's account semi-annually, or

2. By payment, by return of the deposit, or

3. By adding the accrued interest to the amount of the deposit at the time such deposit is refunded or applied to an unpaid bill of the Customer in accordance with Section 1.5.5.5 following.

1.5.5.5 Refund or Application of Deposits

The Company will refund deposits, within twelve months, including accrued interest, upon surrender of the receipt of certificate of deposit properly endorsed, or delivery of a cancellation receipt for the deposit, if the Company so requests, when all of the following conditions occur:

(a) The Customer has paid any past due bill for service owed to the Company.

(b) Service has not been discontinued for nonpayment.

(c) The Customer has not paid late three times or more.

(d) The Company has not provided evidence that the Customer used a device or scheme to obtain service without payment.

Or any of the following occurs:

(a) The Customer establishes credit by other means in accordance with Section 1.5.4 preceding.

(b) The service is terminated and the bills are paid in full, or

(c) The applicant cancels his application for service and any charges incurred are paid in full.

When the service is terminated or the application is canceled and there are charges due the Company, the deposit plus interest will be applied to the charges, and the balance, if any returned to the Customer or applicant.

1.6 Billing/Payment

1.6.1 Customer Billing

1.6.1.1 Bills will be issued once each month.

1.6.1.2 Special bills for long distance service may be issued to Customers (residence Customers only during the first twenty-four months of their service and business Customers at any time) when charges exceed 175 percent of the average of the past three months' long distance charges or of the average long distance charge for that class of service if three months actual data is not available. These bills will carry a due date which is ten days after the date that they are mailed or seven days if delivered by hand.

1.6.1.3 Services which are charged for at monthly rates are billed in advance for one month's service in all exchanges.

1.6.1.4 Services which are charged for at other than monthly rates are billed in arrears, except when payment for messages is made by cash deposit in the coin telephone.

1.6.1.5 An unused portion of a usage allowance (which is included in the monthly rate for certain services) in one monthly period cannot be used in any other monthly period nor will refund or credit be given.

1.6.1.6 Detailed call information, such as the time at which the call was made, and its destination will not be generally provided other than for long distance telecommunications message service. Customers provided with additional detailed billing may be assessed detailed billing charges.

1.6.2 Payment of Charges for Service

1.6.2.1 The Customer is responsible for the payment of charges for all services furnished, including, but not limited to, all calls originated or accepted at a Customer's service location regardless of the carrier providing service.

1.6.2.2 Payment shall be in United States currency or by instruments so denominated and payable on demand at par in Commercial banks in the locality where facilities and service are furnished.

1.6.2.3 Payment is due on the due date shown on the bill and may be paid by mail to the authorized payment locations.

1.6.2.4 Charges for a message originated at a Company coin telephone shall be paid by cash deposit in the coin telephone unless other arrangements for billing have been made.

1.6.2.5 When payment for service is made by check, a charge of $20.00 will be made by the Company for each check returned by a bank to the Company for reason of not sufficient funds.

1.6.2.6 If the Customer remits to the Company on more than one occasion during a twelve month period a check, draft, or other instrument which is dishonored, the Company may refuse acceptance of further checks and place the Customer on a guaranteed basis. Under a guaranteed basis, the Company may refuse acceptance of anything as payment other than money orders, cashier's checks, or guaranteed instruments denominated in U.S. dollars and guaranteed by or issued by a third party acceptable to the Company. The Company shall advise the Customer in writing of the restriction and of the various options available in paying by cash.

1.6.3 Late Payment Charge

1.6.3.1 Excluding Residential service customers, a late payment charge of 1.5% per month (or the highest amount lawfully allowed, whichever is lower) shall apply to amounts shown on a monthly bill which remain unpaid after the due date referred to in 1.6.2 preceding, except that the charge is not applicable as specified in 1.6.4 following.

1.6.3.2 Regulations

A. The late payment charge will be waived for residential Customers.

B. The late payment charge for Business service does not apply to:

(1) Amounts which are in dispute at the time the late payment charge would otherwise be applied;

(2) federal excise tax or any other taxes levied by law directly on the customer;

(3) amounts billed by the Company for other entities for which the charge is not authorized by those entities' appropriate Local Price Guides or contracts.

C. Credit, deposit and collection procedures outlined in this Section are not waived or foreclosed by the application of a late payment charge.

1.6.4 Failure to Pay Charges for Service

1.6.4.1 A Customer is considered to be delinquent in the payment of a bill when the total amount due is not received on or before the due date printed on the bill.

1.6.4.2 When a Customer is delinquent in the payment of a bill, the Company may disconnect the service ten days after serving written notice of intention to disconnect. The Company shall serve such notice by first class mail. The Company will not discontinue service pending the resolutions of a complaint with the Commission.

1.6.5 Restoral of Service

1.6.5.1 If any Customer's service is restored after having been disconnected in accordance with this Local Price Guide but a Company service order to terminate such service has not been completed when such service is restored, the Customer will be required to apply a restoral of services-charge. Monthly service charges will not apply for the period between the disconnection and reconnection.

1.6.5.2 When a Customer's service has been disconnected in accordance with this Local Price Guide and the service has been terminated through the completion of a Company service order, service will be reestablished only upon the basis of application for new service.

1.7 Termination, Discontinuation or Refusal of Service

1.7.1. Service may be terminated prior to the expiration of the minimum contract period upon notice being given the Company ten days in advance and upon payment of the termination charges given below in addition to all charges due for service which has been furnished.

A. In case of additional directory listings and joint user service, where the listing has appeared in the directory, the termination charges are the charges due to the end of the directory period.

B. In the case of special equipment for which the minimum contract period is in excess of one month at the same location, such proportion of the sum of the cost of the equipment and of its installation, plus the cost of removal, less the salvage value of the equipment removed, as the unexpired portion of the minimum contract period bears to the full minimum contract period.

C. In the case of termination prior to completion of the minimum contract period, upon Company being notified ten (10) days in advance and upon payment of all charges due as a result of the early termination.

1.7.1.2 Service may be terminated after the expiration of the minimum contract period, upon the Company being notified ten days in advance and upon payment of all charges due to the date of termination of the service.

1.7.1.3 The Company may discontinue or refuse service for any of the reasons stated below:

(1) For failure to establish credit pursuant to applicable rules set forth in 1.5.4 preceding.

(2) For failure to pay a past due bill owed to the Company, including one for the same class of service furnished to the applicant or Customer at the same or another location, or where the applicant or Customer voluntarily assumed, in writing, responsibility for the bills of another applicant or Customer.

(3) For failure to provide Company representatives with necessary access to Company-owned service or equipment, after the Company has made a written request to do so.

(4) For failure to make payment in accordance with the terms of a Payment Agreement as defined by the Indiana Utility Regulatory Commission ("IURC").

(5) When the Company has reason to believe that a Customer has used a device or scheme to obtain service without payment and where the Company has so notified the Customer prior to disconnection.

(6) For violation or noncompliance with an IURC order.

(7) For violation or noncompliance with any rules and regulations of the Company on file with the IURC for which violation of or noncompliance with the Company is authorized by Local Price Guide to deny or refuse service.

(8) For violation of or noncompliance with municipal ordinances and/or other laws pertaining to telephone service.

(9) For failure to pay past due bill of a previous Customer of the premises to be served, provided that the applicant for service voluntarily signed a form agreeing to assume responsibility for the bills of the previous Customer, or that the previous Customer is currently a member of the same household as the applicant.

(10) Without notice in the event that the Customer's use of equipment adversely affects the Company's service to others.

(11) Without notice in the event that the Customer's use of equipment will endanger public safety or health.

(12) For a Customer who has not used the service for a period of 90 days and who appears, after investigation, to have left the community or who advised the Company that he or she does not desire to continue to be carried as a Customer.

(13) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities in operable beyond feasible repair.

(14) Without notice upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service.

(15) Without notice upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation.

(16) Without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services.

(17) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s).

1.7.1.4 In the event of disconnection, the notice to the Customer will inform the Customer of the right to complain to the IURC pursuant to the IURC rules.

1.7.1.5 The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.

1.7.1.6 Upon the Company's discontinuance of service to the Customer under this Section, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Local Price Guide.

1.8 Cancellation of Service

1.8.1 Cancellation of Application for Service

1.8.1.1 Applications for service are non-cancelable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of the service or prior to any special construction, no charges will be imposed except for those specified herein.

1.8.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

1.8.1.3 The special charges described in 1.8.1.1 and 1.8.1.2 will be calculated and applied on a case-by-case basis.

1.8.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 1.10 below), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 1.6, all costs, fees and expenses incurred in connection with:

(1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus

(2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus

(3) all Recurring Charges specified in the applicable Service Order Local Price Guide for the balance of the then current term.

1.9 Miscellaneous

1.9.1 Special Conditions or Requirements

Where special conditions or special requirements of a Customer involve unusual construction or installation cost, the Customer may be required to pay a reasonable proportion of such costs.

1.9.2 Telephone Numbers

The Customer has no property right in the telephone number. The Company may change the telephone number of a Customer for engineering or technical reasons. However, it will not change a telephone number as a penalty or to enforce payment for Company directly advertising charges.

1.9.3 Ownership and Access to Facilities

Facilities furnished by the Company remain the property of the Company until transferred or abandoned. The Customer shall provide employees and agents of the Company access to the Company facilities, at all reasonable times, for the purpose of installing, rearranging, repairing, maintaining, inspecting, disconnecting, removing, or otherwise servicing such facilities.

1.9.4 Installation, Rearrangement, Repair Maintenance, Disconnection and Removal of Facilities

All facilities furnished by the Company will be installed and maintained by it, except where such facilities are situated, in the judgement of the Company, in hazardous or inaccessible locations.

Customers may not rearrange, disconnect, remove, or otherwise tamper with, or permit others to rearrange, disconnect, remove, or tamper with any facilities furnished by the Company, authorized in this Local Price Guide, except with the Company's written consent or as otherwise specified in this Local Price Guide.

1.9.5 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

1.9.6 Notices and Communications

1.9.6.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communication, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

1.9.6.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

1.9.6.3 All notices or other communications required to be given pursuant to this Local Price Guide will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or deposited with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

1.9.6.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

1.10 Allowances for Interruptions of Service

1.10.1 Credit for Interruptions

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 12 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's Local Price Guides. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculation credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Service outages between 12 and 24 hours in duration shall receive a credit for 24 hours. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

1.10.2 Restrictions on Allowance

No credit allowance will be made for:

(a) interruptions due to the negligence or willful act of the Customer, Authorized User or Joint-User, including but not limited to noncompliance with the provisions of this Local Price Guide;

(b) interruptions due to the failure or malfunction of Customer provided facilities or the failure or malfunction of any other non-Company equipment;

(c) interruptions due to electric power failure when the Customer furnishes such electric power;

(d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

(e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;

(f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

(g) interruption of service due to circumstances or causes beyond the control of the Company.

1.10.3 Use of Alternative Service Provided by the Company:

Should the Customer elect to use an alternative service provided by the Company from another facilities-based provider, during the period that a service is interrupted, the Customer must pay the Local Price Guide rates and charges for the alternative service.

Section 2 – Basic Local Service Descriptions and Rates

2.1 Service Offerings

The company plans to resell the basic local bundled services of: Ameritech Indiana. The incumbent local exchange carriers have Local Price Guides presently on file with the Indiana Utility Regulatory Commission which list the respective local services of the LECs.

2.2 Description of Local Service

Local service will be offered on a per call basis or flat basis to Customers originating calls from locations within the service area of the incumbent LECs in the State of Indiana. Such service is available twenty-four (24) hours a day and seven (7) days per week.

2.3 Rates and Charges

Rates charged to customers are based on the incumbent LECs retail prices, taking into account the wholesale rates that the LEC charges the Company. When negotiations for rates and services are completed with the incumbent LECs, this Local Price Guide will be updated accordingly.

2.3.1 Service Ordering Charges

SERVICE ESTABLISHMENT CHARGE

(This charge applies when the Company initially establishes the Customer's account for any service provided by the Company. This charge is applied in addition to any other monthly or installation charge which is associated with the service the Customer orders.)

	Residence	Business
Initial Service Connection	$47.00	$59.00
Premise visit		
1st 15 minutes	$21.00	$21.00
Add'l 15 minutes	$ 8.50	$ 8.50

ADD/CHANGE CHARGE

(This charge applies anytime a customer requests that his/her service or class of service be changed. This charge may be applied to a service as many times as the customer requests that his/her service be changed and is charged in addition to any other monthly or installation charge which is associated with the service the Customer orders.)

-Per Order	$20.00	$26.00
-Line Connection (per line)	$20.00	$20.00

MAINTENANCE OF SERVICE CHARGE

Charge applies for each repair visit in connection with with a service difficulty due to a condition in a customer-provided terminal equipment, communications systems or accessory associated with service

Residence and single line business	$51.00	$51.00
Multi-line business	$115.00	

2.3.1 Service Ordering Charges (continued)

	Residence	Business
RECORD WORK ONLY	$9.00	$17.00
(This charge applicable for changes which do not involve central office or premise work.)		
RESTORATION CHARGE		
Charge applies for restoration from non-payment per occasion	$50.00	$50.00

2.3.2 Basic Exchange Access Service

Rates for Basic Exchange Access Services are based upon class of service. All rates in this section are applied monthly unless specifically identified otherwise.

	Exchange Rate Classifications			
Description	1	2	L	3
Residence - Primary Line				
Flat Rate	$24.49	$24.49	$24.49	$24.49
Message Rate*	$24.49	$24.49	$24.49	$24.49
Residence – Additional Line				
Flat Rate	$24.49	$24.49	$24.49	$24.49
Message Rate*	$24.49	$24.49	$24.49	$24.49

*Local messages in excess of 45 per month, each $.21

	Exchange Rate Classifications			
Description	1	2	L	3
Business - Access Line				
Flat Rate	$31.93	$37.75	$37.75	$41.90
Message Rate*	$20.17	$20.17	$20.17	$26.09
Business – Multi Line				
Flat Rate	$32.08	$38.00	$38.00	$42.30
Message Rate*	$20.17	$20.17	$20.17	$26.09

*Local messages in excess of 60 per month, each $.16

Federal Access Charges $6.50

2.3.3 Local Usage Service

All Local Usage Service Rates are applied per minute of us as follows unless otherwise specified:

Residential Local Usage Service

(Local usage originating via a Company provided, Residential Exchange Access Service)

Residential POTS service has unlimited local usage.

Business local Usage Service:

(local usage originating via a Company provided, Business Exchange Access Service)

Business POTS service has unlimited local usage

2.3.4 Optional Exchange Access Service Enhancement Features

Rates in this section are applied on a monthly basis unless otherwise specified:

	Residential	Business
CALL WAITING	$4.00	$4.00
Provides a tone signal when a second call is coming in on a busy line.		
CALL FORWARDING-Variable	$8.99	$8.99
Permits a customer to automatically transfer all incoming calls to another dialable telephone number.		
THREE-WAY CALLING	$3.20	$3.85
Adds a third party to an established connection without operator assistance.		
Per activation	$1.99	$1.99
SPEED CALLING		
- 8 Number List	$3.20	$3.95
- 30 Number List	$3.20	$4.00
Allows a customer to call other telephone numbers by dialing a code rather than the complete telephone number.		

2.3.4 Optional Exchange Access Service Enhancement Features (continued)

	Residential	Business
CALL SCREENING	$4.00	$4.00
Customer can designate 10 numbers from which incoming calls will be connected to a pre-recorded announcement that calls are not being taken now.		

2.3.4 Optional Exchange Access Service Enhancement Features (continued)

	Monthly Recurring	Non-Recurring
CALLER ID	$7.50	$7.00
This Central Office feature provides for the display of the incoming telephone number on a customer provided display device attached to the customer's telephone or answering machine with a built-in display screen. The Caller ID feature will forward the calling number from the appropriately equipped terminating central office to the customer provided display device. The Company will forward all telephone numbers subject to technical limitations.		
CALLER ID WITH NAME	$9.00	$9.00
This Central Office feature is only offered to customers being served by appropriately equipped central offices and subscribing to caller ID. This feature provides for the display of the listed name associated with the telephone number from which the call is being made. The name will be delivered to a customer provided display device. The company will forward all calling names subject to technical limitations.		

2.3.4 Optional Exchange Access Service Enhancement Features (continued)

MULTI RING SERVICE

Multi ring service is a local exchange telecommunications service that enables a customer to have as many as three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two or three separate numbers without having a second or third access line. Distinctive ringing will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to the Call Waiting feature of Custom Calling Service.

	Residential		Business	
	Monthly	NRC	Monthly	NRC
1st Additional MRS Number	$7.49.00	$14.00	$9.35	$26.00
2nd Additional MRS Number	$2.00	$ 0.00	$4.00	$ 0.00

2.3.4 Optional Exchange Access Service Enhancement Features (continued)

	Residential	Business
BUSY LINE TRANSFER	$2.75	$0.75
In the event that the called telephone number is busy, this feature automatically forwards incoming calls to a predetermined telephone number served by the same central office switch, or provides inter-switch forwarding to a predetermined, dialable telephone number where technically available. If incoming calls are transferred to a number served by the same or a different central office switch, multiple calls will be transferred simultaneously provided that there are sufficient facilities to accept the calls. *This feature is not compatible with Call Waiting or Direct Inward Dialing Service.*		
ALTERNATE ANSWERING	$2.75	$0.75
In the event that the telephone number is not answered within the Company designated parameters, normally three to four rings, this feature automatically forwards incoming calls to a predetermined, or a different central office switch, multiple calls will be transferred simultaneously provided that are sufficient facilities to accept the calls.		

2.3.4 Optional Exchange Access Service Enhancement Features (continued)

	Residential	Business
MESSAGE WAITING TONE	$0.25	$0.25
Allows an audible signal, stutter dial tone, to be present on the line when a message is waiting.		
CUSTOMER CONTROL OPTION		
Allows the customer to activate/deactivate the Busy Line Transfer and Alternate Answering features and to change the number to which the calls are forwarded.		
Busy Line Transfer	$1.00	$1.00
Alternate Answering	$1.00	$1.00
EASY CALL	$1.50	$1.50
Provides automatic dialing of a number when the customer's line is taken off-hook, at 7 second intervals.		

2.3.4. Optional Exchange Access Service Enhancement Features -- Rate Schedule (continued)

	Residential	Business
900 SPECIAL ACCESS CODE BLOCKING	$0.00	$0.00
Blocks access from a company provided Exchange Access Service to customer dialed 900 numbers.		
976 PREFIX BLOCKING SERVICE	$0.00	$0.00
Blocks access from a company provided Exchange Access Service to customer dialed 976 numbers.		

2.3.4 Optional Exchange Access Service Enhancement Features -- Rate Schedule (continued)

	Residential	Business
AUTOMATIC CALL BACK	$5.00	$0.95
Allows a customer to return most recent incoming calls whether answered or not. If the line to which the request is made is idle, the call goes through, if the line is busy, the automatic callback continues to attempt until the line is free. The request is deactivated after 30 minutes or six unanswered ring backs if the call is not completed.		
Per activation	$1.99	$1.99
REPEAT DIALING	$5.00	$0.75
Allows a Customer, by dialing a particular code, to redial a dialed number a specified number of times or until a party answers the call.		
Per activation	$0.97	$0.97

2.3.4 Optional Exchange Access Service Enhancement Features (continued)

Operator Assisted Local Usage:

(Local usage originating via a Company provided, Exchange Access Service utilizing the assistance of either an automated or live operator.)

2.3.5 Operator Assistance Surcharges

PERSON-TO-PERSON	$8.95
(Operator assists caller by beginning to bill the call only when a specifically identified party answers the phone.)	
BILLED TO A THIRD NUMBER	$4.95
Operator assists the caller by billing the call to a verified number other than the station number from which the call is being made or by which the call is received.)	

2.3.5 Operator Assistance Surcharges (Continued)

COLLECT CALLS	$3.95
Operator assists the caller by verify charges with, and billing the call to, the party receiving the call.	
CALLING CARD ASSISTANCE	
(Operator assists the caller by accepting and/or billing, and/or completing a call based upon information pertaining to a billable calling card.)	
Automated Assistance (where available)	$1.45
Non-Automated Assistance	$2.95

2.3.5 Operator Assistance Surcharge (continued)

SENT - PAID / OPERATOR ASSISTED	$1.05
(Operator assistance provided to stations capable of accepting pre-payment by terms of coin or non-calling card credit arrangements.)	
BUSY LINE VERIFICATION	$2.00
(Operator assists caller by verifying the busy status of an exchange access line. Charged for each verification.)	
BUSY LINE INTERRUPTION	$5.00
(Operator assists caller by first verifying the busy status of an exchange access line and then by interrupting the communications on the line to alert the communicating parties of the caller's need to reach the busy line.)	

2.3.6 Directory Services

ALPHABETICAL DIRECTORY LISTING $0.00

(One listing, without charge, is provided in the alphabetical section of the directory of the local exchange area in which the Customer's premises is located. This listing is termed the primary listing and is provided for each line provided pursuant to the Company's Exchange Access Service. Where two or more lines are arranged to hunt, all of those lines so arranged constitute a separate Customer Service.)

EXTRA LISTINGS

(An Extra Listing is any listing of a name or information in connection with a Customer's access line number beyond that provided pursuant to the Alphabetical Directory Listing Service provided above.)

Per Month for each listing: $5.00

2.3.6 Directory Services (continued)

PRIVATE LISTING

(A telephone number which is not listed in either the directory assistance records or the alphabetical directory or that section of the directory containing the regular alphabetical list of names of Exchange Access Customers.)

Per Month for each listing: $2.85

SEMI-PRIVATE LISTING

(A telephone number which is not listed in the alphabetical directory or that section of the directory containing the regular alphabetical list of names of Exchange Access Customers. The telephone number is listed in the directory assistance records and will be furnished upon request of the calling party.)

Per Month for each listing: $1.50

2.3.6 Directory Services (continued)

DIRECTORY ASSISTANCE CALL

(D.A. Call services furnish the customer with either automated or operator assisted access to the Company's Directory Services database on a dial-up basis. A maximum of two number requests will be accommodated per D.A. Call Service call.)

Per Call, local direct dial	$1.50
Per Call, national direct dial	$1.99

2.3.7 Environmental Impact Fee

This charge is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include but are not limited to paper invoicing, facilities management and network operations. This fee is waived with paperless invoicing.

Residential	$5.00
Business	$10.00

2.3.8 Regulatory Compliance Fee

A Regulatory Compliance Fee will apply to all usage and MRC billed at a rate up to 3.8573%.

2.4 Bundled Service Plans – Business

FIRSTCOMMERCIAL PLUS

	MRC	NRC
Every Line	$44.95	$60.00

Includes the following features:

$.08 per call after 80
Touchtone
900/976 Blocking
Caller ID Name and Number
Call Forwarding
Hunting Optional
One or three year term required.

Long distance* rate of $0.035 per minute.

FIRSTCOMMERCIAL FLAT RATE

	MRC	NRC
Every Line	$64.95	$60.00

Includes the following features:

Unlimited Local Calls
Touchtone
900/976 Blocking
Caller ID Name and Number
Call Forwarding
Hunting Optional
One or three year term required.

Long distance* rate of $0.035 per minute.

*LD Rate is for long distance calls within the Continental United States.

2.5 Bundled Service Plans – Residential

FirstVoice with 60 Free Minutes

Primary Line, per month	$34.95

Includes the following features:

Unlimited Local Calling
60 Free minutes of Domestic Long Distance*
900/976 Blocking
Touch Tone

FirstVoice with Call Waiting

Primary Line, per month	$31.95

Includes the following features:

Unlimited Local Calling
Call Waiting
900/976 Blocking
Touch Tone

FirstVoice with Caller ID

Primary Line, per month	$31.95

Includes the following features:

Unlimited Local Calling
Caller ID with Name and Number
900/976 Blocking
Touch Tone

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

2.5 Bundled Service Plans – Residential (continued)

FirstVoice Connect

Primary Line, per month $38.95

Includes the following features:

Unlimited Local Calling
90 Free minutes of Domestic Long Distance*
Caller ID with Name and Number
Call Waiting
Call Forwarding
Automatic Call Back (*69)
Three Way Calling
900/976 Blocking
Touch Tone

FirstVoice Freedom

Primary Line, per month $49.95

Includes the following features:
900/976 Blocking

Unlimited Local Calling
Unlimited Domestic Long Distance*
Caller ID with Name and Number
Call Waiting
Call Forwarding
Automatic Call Back (*69)
Three Way Calling
Touch Tone

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

2.6 FirstConnect Local

(1) Description

FirstConnect Local service offers two products: FirstConnect Local T-1 and FirstConnect ISDN PRI. The FirstConnect Local products are offered in a limited area in the Chicago LATA 358. FirstConnect products may select an optional FirstConnect Call Package.

All First Connect products require a term commitment of twelve, twenty-four or thirty-six months. Full termination liabilities are assessed for early termination of service. Taxes, fees and surcharges apply and are over and above the charges below.

(2) FirstConnect Local T-1 Rates

FirstConnect Local T-1 provides a business customer with a 1.544 Mbps connection which is time division multiplexed and delivers up to 24 individual analog local voice lines which are delivered to a 66 block. FirstConnect Local T-1 provides unlimited local service.

Monthly recurring rates per FirstConnect Local T-1, apply as follows:

ZONE	12 Month	24 month	36 month
1	$517.99	$418.99	$319.99
2	$549.99	$444.99	$339.99
3	$629.99	$509.99	$389.99
4	$709.99	$574.99	$439.99
5	$789.99	$639.99	$489.99
6	$949.99	$769.99	$589.99

Installation charges per FirstConnect Local T-1, apply as follows:

Term	MRC
12 months	$499.99
24 months	$499.99
36 months	$499.99

Long Distance Rate $0.029 per minute

LD rate is for intrastate and interstate calls within the continental United States.

2.6 FirstConnect Local (Cont.)

FirstConnect Local T-1 (Cont'd.)

Customer may select any of the features below at no additional cost:

Account Codes (up to 25)	Call Waiting with Caller ID
Anonymous Call Rejection	Caller ID Blocking (per call)
Automatic Callback (*69)	Caller ID number only
Call Hold	Caller ID with Name
Call Forwarding	Hunting
Call Forward Busy line	Remote Access to Call Forwarding
Call Forward Don't Answer	Repeat Dialing
Call Park	Select Call Rejection
Call Transfer	Speed Calling
Call Waiting	Three Way Calling

EUCL	$36.95
Off Net	ICB

2.6 FirstConnect Local (Cont'd.)

(3) FirstConnect ISDN PRI Rates

FirstConnect ISDN PRI is provisioned at the 1.544 Mbps rate via Primary Rater Interface (PRI) standard of the Integrated Services Digital Network (ISDN). FirstConnect ISDN PRI consists of a 23B+D configuration with twenty-three 64Kbps bearer channels and one 64 Kbps digital channel. The D channel provides out of band signaling, call control and messaging, FirstConnect ISDN PRI offers 23 unlimited local voice trunks. Services are delivered to a standard smartjack.

Monthly recurring rates per FirstConnect ISDN PRI, apply as follows:

ZONE	12 Month	24 month	36 month
1	$517.99	$418.99	$319.99
2	$549.99	$444.99	$339.99
3	$629.99	$509.99	$389.99
4	$709.99	$574.99	$439.99
5	$789.99	$639.99	$489.99
6	$949.99	$769.99	$589.99

Installation charges per FirstConnect ISDN PRI, apply as follows:

Term	MRC
12 months	$499.99
24 months	$499.99
36 months	$499.99

Long Distance Rate	$0.029 per minute

LD rate is for intrastate and interstate calls within the continental United States.

2.6 FirstConnect Local (Cont'd.)

FirstConnect ISDN PRI Rates (Cont.)

Direct Inward Dial

Block of 20 DID	$5.00 per month
Installation	$25.00 per request
Installation of Outpulsing (over 25 DIDs)	$25.00 per request

Customer may select any of the features below at no additional cost:

Account Codes (up to 25)	Failsafe Call Routing
Caller ID on the main number	Multi-Exchange
DID Outpulsing	

EUCL	$36.95
Off Net	ICB

2.6 FirstConnect Local (Cont'd.)

(4) FirstConnect Call Bundles Rates

First Connect Local T-1 and FirstConnect ISDN PRI customers may select from one of the Long Distance Call Bundles below. Call Bundles are direct dialed (1+) or Toll Free intrastate or interstate long distance calls anywhere within the continental United States.

Any unused minutes per month are forfeited.

FirstConnect Call Bundle	12 Month	24 month	36 month
Toll Min 1,500	$38.99	$32.99	$25.99
Toll Min 5,000	$115.99	$95.99	$75.99
Toll Min 10,000	$222.99	$183.99	$144.99
Toll Min 20,000	$429.99	$352.99	$275.99
Toll Min 50,000	$1,032.99	$843.99	$654.99
Toll Min 100,000	$1,983.99	$1,611.99	$1,239.99
Toll Min 150,000	$2,927.99	$2,378.99	$1,829.99
Toll Min 200,000	$3,839.99	$3,119.99	$2,399.99

Toll Overage for all FirstConnect Call Bundles $0.029

Toll Free Number Monthly Charge $3.95 per Toll Free Number

2.6 FirstConnect Local (Cont'd.)

(5) Dedicated Service Non-Recurring Charges

Dedicated Service is provided over a T-1 or greater circuit and can be analog, digital, integrated T1s or ISDN PRI. Non-recurring Charges (NRCs) apply for changes prior to installation and post installation.

Changes to an Order prior to installation	**NRC**
Service Order Change	
Customer requested change requiring a different circuit type or change in bandwidth prior to loop drop	$20.00
Order Cancellation	
Over 48 hours from loop drop	$750.00
Less than 48 hours from loop drop	$1500.00
FOC reschedule	
Customer requested change of the date of the loop drop after the date has been communicated to the customer, must be greater than 24 hours prior to loop drop date.	$75.00
Port reschedule	
Over 48 hours from the date of the port activity	$500.00
Less than 48 hours from the date of the port activity	$750.00
Block Directory Assistance	$50.00
Expedite Fee	
When customer requests to expedite the installation, an expedite charge is applied regardless of whether requested date is achieved; Company will make every attempt to meet the expedite date however, Company does not guarantee that the installation would occur in the time requested.	
Zone 1-3	$500.00
Off Net	$1500.00

2.6 FirstConnect Local (Cont'd.)

Dedicated Service Non-Recurring Charges (Cont'd.)

Changes to Service post installation	**NRC**
Circuit Change Charge	
Add additional bandwidth or change circuit type	$500.00
Move	
Change in customer physical address within same company footprint, providing the same product	$500.00
Account Change Charge	
Changes to features, DIDs, listings, Account codes	$25.00
Block Directory Assistance	$50.00
Advanced Services Technician Charges	
Truck Roll	$100.00
Service Visit, per 15 minute increments Minimum of one charge per Truck Roll	$20.00

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.1 Late Payment Charge

A late payment charge of 10% shall apply to the first $3.00 of any unpaid balance, and a charge of 3% shall apply to all amounts in excess of $3.00 shown on a monthly bill which remain unpaid after the due date.

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.2 Service Ordering Charges

SERVICE ESTABLISHMENT CHARGE

(This charge applies when the Company initially establishes the Customer's account for any service provided by the Company. This charge is applied in addition to any other monthly or installation charge which is associated with the service the Customer orders.)

-Per Order	$78.00
-Install & Repair (premise cost)	minimum $ 100.00 /hour after hours $ 145.00 /hour

ADD/CHANGE CHARGE

(This charge applies anytime a customer requests that his/her service or class of service be changed. This charge may be applied to a service as many times as the customer requests that his/her service be changed and is charged in addition to any other monthly or installation charge which is associated with the service the Customer orders.)

	Residence	Business
-Per Order	$15.00	$TBD
-Line Connection (per line)	$78.00	$TBD

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.3 Basic Exchange Access Service

Rates for Basic Exchange Access Services are based upon class of service. All rates in this section are applied monthly unless specifically identified otherwise.

	Access Area Per Line		
	Area A	Area B	Area C
Residential Flat Rate	$27.88	$27.88	$27.88
Residential Message Rate	$10.80	$10.80	$10.80
Business Single Line -Flat	$TBD	$TBD	$TBD
Business Multi-line -Flat	$TBD	$TBD	$TBD
Business Single Line-Message	$TBD	$TBD	$TBD
Business Multi-line-Message	$TBD	$TBD	$TBD
P.B.X. Trunk	$TBD	$TBD	$TBD

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.4 Optional Exchange Access Service Enhancement Features

Rates in this section are applied on a monthly basis unless otherwise specified:

	Monthly Recurring	Non-Recurring
CALL WAITING	$3.60	$16.80
Provides a tone signal when a second call is coming in on a busy line.		
CALL FORWARDING-Variable	$8.99	$16.80
Permits a customer to automatically transfer all incoming calls to another dialable telephone number.		
THREE-WAY CALLING	$3.30	$16.80
Adds a third party to an established connection without operator assistance.	$1.32 per activation	
SPEED CALLING		
- 8 Number List	$16.80	$2.64
- 30 Number List	$16.80	$3.60
Allows a customer to call other telephone numbers by dialing a code rather than the complete telephone number.		

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.4 Optional Exchange Access Service Enhancement Features

	Monthly Recurring	Non-Recurring
CALL TRACE	$1.50 Per Activation	
This feature will, upon successful customer activation, automatically trace the telephone number of the line used for the last call received by the Customer. Call Trace is provided to customers whose local Telephone Exchange Service includes only Residence lines. The traced number will not be provided to the customer by the company, but it will be provided to law enforcement officials upon written request of the customer.		
DISTINCTIVE RINGING	$4.74	$16.80
This feature allows a customer to designate up to ten telephone numbers from which incoming calls will have a distinctive ring. For customers with call waiting, a distinctive call waiting signal will be received if a call from one of the designated telephone numbers is waiting.		
CALL SCREENING	$4.80	$16.80
Customer can designate 10 numbers from which incoming calls will be connected to a pre-recorded announcement that calls are not being taken now.		

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.4 Optional Exchange Access Service Enhancement Features

	Monthly Recurring	Non-Recurring
CALLER ID	$2.40	$16.80
This Central Office feature provides for the display of the incoming telephone number on a customer provided display device attached to the customer's telephone or answering machine with a built-in display screen. The Caller ID feature will forward the calling number from the appropriately equipped terminating central office to the customer provided display device. The Company will forward all telephone numbers subject to technical limitations.		
CALLER ID WITH NAME	$7.25	$16.80
This Central Office feature is only offered to customers being served by appropriately equipped central offices and subscribing to caller ID. This feature provides for the display of the listed name associated with the telephone number from which the call is being made. The name will be delivered to a customer provided display device. The company will forward all calling names subject to technical limitations.		

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.4 Optional Exchange Access Service Enhancement Features

MULTI RING SERVICE

Multi ring service is a local exchange telecommunications service that enables a customer to have as many as three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two or three separate numbers without having a second or third access line. Distinctive ringing will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to the Call Waiting feature of Custom Calling Service.

	Monthly Recurring	Non-Recurring
1st Additional MRS Number	$9.35	$23.94
2nd Additional MRS Number	$2.40	$16.80

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.4 Optional Exchange Access Service Enhancement Features

	Monthly Recurring	Non-Recurring
BUSY LINE TRANSFER	$0.90	$16.80
In the event that the called telephone number is busy, this feature automatically forwards incoming calls to a predetermined telephone number served by the same central office switch, or provides inter-switch forwarding to a predetermined, dialable telephone number where technically available. If incoming calls are transferred to a number served by the same or a different central office switch, multiple calls will be transferred simultaneously provided that there are sufficient facilities to accept the calls. *This feature is not compatible with Call Waiting or Direct Inward Dialing Service.*		
ALTERNATE ANSWERING	$0.90	$16.80
In the event that the telephone number is not answered within the Company designated parameters, normally three to four rings, this feature automatically forwards incoming calls to a predetermined, or a different central office switch, multiple calls will be transferred simultaneously provided that are sufficient facilities to accept the calls.		

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.4 Optional Exchange Access Service Enhancement Features

	Monthly Recurring	Non-Recurring
MESSAGE WAITING TONE	$.30	$0.00
Allows an audible signal, stutter dial tone, to be present on the line when a message is waiting.		
CUSTOMER CONTROL OPTION		
Allows the customer to activate/deactivate the Busy Line Transfer and Alternate Answering features and to change the number to which the calls are forwarded.		
Busy Line Transfer	$1.20	$16.80
Alternate Answering	$1.20	$16.80
EASY CALL	$1.80	$16.80
Provides automatic dialing of a number when the customer's line is taken off-hook, at 7 second intervals.		

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.4 Optional Exchange Access Service Enhancement Features

	Monthly Recurring	Non-Recurring
REMOTE CALL FORWARDING	$23.04	$16.80
Remote Call Forwarding (CO Based), provides a method to automatically transfer all incoming calls to another dialed number at all times. The dialable number is user defined. The dialed number can be either 7 or 10 digit numbers (POTS) and can be changed via a service order. No physical telephone is required at the subscribed dialed number. Multiple simultaneous call paths can be provided, with each additional path priced at the rates above. (Business Service Ordering and Line Connection Charges apply.)		
900 SPECIAL ACCESS CODE BLOCKING	$0.00	$0.00
Blocks access from a company provided Exchange Access Service to customer dialed 900 numbers.		
976 PREFIX BLOCKING SERVICE	$0.00	$0.00
Blocks access from a company provided Exchange Access Service to customer dialed 976 numbers.		

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.4 Optional Exchange Access Service Enhancement Features

	Monthly Recurring	Non-Recurring
AUTOMATIC CALL BACK	$6.00	$16.80
Allows a customer to return most recent incoming calls whether answered or not. If the line to which the request is made is idle, the call goes through, if the line is busy, the automatic callback continues to attempt until the line is free. The request is deactivated after 30 minutes or six unanswered ring backs if the call is not completed.	$1.50 per activation	
REPEAT DIALING	$6.00	$6.00
Allows a Customer, by dialing a particular code, to redial a dialed number a specified number of times or until a party answers the call.	$1.20 per activation	

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.5 Additional Features

The following additional features are available at the rates and charges listed.

Feature Description	Non Recurring	Monthly Recurring
Channel Mileage Termination 1L7Q4	$16.80	$3.60
Channel Mileage Termination 2UE	$16.80	$10.80
Additional Multiple Call Appearances	$10.80	$2.40
Dual Party Relay	$0.00	$0.10
Anonymous Call Rejection	$16.80	$3.60
Secondary Telephone Number – Each	$10.80	$2.40
Extended Area Service, Sheridan	$0.00	$4.03
Station-Controlled Conference - Six Port	$27.54	$16.80
Voice Mail Features Package	$16.80	$1.80
Reverse Charge Acceptance	$12.00	$0.00
Fast Select Acceptance	$17.94	$0.00
Closed User Group	$66.00	$1.20
Hunt Group - Per Group	$17.94	$6.00
Additional NTN	$17.94	$0.00
Permanent Virtual Circuit	$17.94	$12.00
Closed User Group Member	$17.94	$1.20
Call Redirection	$27.54	$1.20
Packet Swd D Channel	$27.54	$4.80
Call Waiting Per Line	$16.80	$2.10
Multiline Variety Package, Standard	$15.54	$9.00
Call Forwarding Per Line	$3.60	$1.80
Caller ID with Name	$16.80	$7.25
Per Line Block Caller ID	$0.00	$0.00
Additional Call Offering	$10.80	$3.00
Free Non-Listed Number	$0.00	$0.00
Semi-Private Listing	$16.80	$1.80
Universal Package	$16.80	26.34
Caller ID with Name	$16.80	$7.25
Free Non-Published Number	$0.00	$0.00

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.5 Additional Features

Feature Description	Non Recurring	Monthly Recurring
Private Listing Service	$16.80	$3.42
Intercom Calling	$10.80	$3.00
Optional Community Calling Plan - One-Half Hour of Calling	$0.00	$1.80
Enhanced Optional Community Calling Plan -Two Hours of Calling	$0.00	$9.60
Direct Connect	$16.80	$4.56
SDN CO Termination	$78.00	$24.00
ISDN Direct Line	$16.80	$17.40
Basic Choice Package	$16.80	$19.14
Home Office To Go Package	$16.80	$12.74
Call Waiting Value Pack	$16.80	$19.44
Call Management Package	$16.80	$5.52
Caller ID Value Pack	$16.80	$33.94
Home Svcs Value Plus Pkg	$78.00	$58.94
International Call Restriction	$9.00	$0.00
Additional Listing	$16.80	$5.00
Toll Restriction	$16.80	$7.14
Star Code Access	$0.00	$0.36
Peak/Off-Peak Plan	$0.00	$2.34
Touch Tone	$0.00	$0.00
Talking Call Waiting	$16.80	$3.00
Temporary Intercept	$0.00	$9.54
Answer Supervision	$6.00	$1.92
Privacy Manager	$16.80	$4.74
Zone Service Zone 1	$0.00	$2.88
Zone Service Zone 2	$0.00	$4.38
WIREWORKS	$0.00	$7.14

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.5 Additional Features

Feature/Service Description	Per Use Charge
Assisted Calls, Person-to-Person	$14.34
Assisted Calls, Station-to-Station, Third Number Billing	$7.80
Assisted Calls, Station-to-Station, Collect	$4.74
Assisted Calls, Sent Paid	$1.86
Assisted Calls, Collect	$6.30
Calling Card Calls – Assisted	$4.74
Calling Card Calls - Direct Dialed	$2.34
Directory Assistance	$1.44
Long Distance from an Indiana Bell Public or Semi-Public telephone	$0.54
For each call for Long Distance Directory Assistance placed through the "O" Operator, provided the "O" Operator is not the only route for local Directory Assistance	$1.44
National Directory Assistance Call Service, Direct Dialed Calls and Alternate Billed Calls	$1.74
Information Call Completion Service - Per Call	$0.42
Busyline Verify	$3.18
Busyline Interrupt	$8.40
Three-Way Calling	$1.32
Name and Number Delivery	$1.20

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.6 Directory Services

	Monthly Recurring	Non-Recurring
ALPHABETICAL DIRECTORY LISTING	$0.00	
(One listing, without charge, is provided in the alphabetical section of the directory of the local exchange area in which the Customer's premises is located. This listing is termed the primary listing and is provided for each line provided pursuant to the Company's Exchange Access Service. Where two or more lines are arranged to hunt, all of those lines so arranged constitute a separate Customer Service.)		
EXTRA LISTINGS	$16.80	$5.00
(An Extra Listing is any listing of a name or information in connection with a Customer's access line number beyond that provided pursuant to the Alphabetical Directory Listing Service provided above.)		

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.6 Directory Services

	Monthly Recurring	Non-Recurring
PRIVATE LISTING (A telephone number which is not listed in either the directory assistance records or the alphabetical directory or that section of the directory containing the regular alphabetical list of names of Exchange Access Customers.)	$3.42	$16.80
SEMI-PRIVATE LISTING (A telephone number which is not listed in the alphabetical directory or that section of the directory containing the regular alphabetical list of names of Exchange Access Customers. The telephone number is listed in the directory assistance records and will be furnished upon request of the calling party.)	$1.80	$16.80

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.7 Long Distance InterExchange Services

3.1.7.1 Nature of Service

Long distance services are interexchange telephone services that allow customers to originate and terminate calls at locations within the state of Indiana.

3.1.7.2 Availability

The Company offers long distance interexchange services in Indiana in all service areas authorized by the Commission.

3.1.73 Chargeable Time

Chargeable time begins when the connection is established between the calling station and the called station. Chargeable time ends when either side of the connection is terminated. Chargeable time does not include time lost because of faults or defects in the service.

3.1.7.4 Determination of Mileage

Calls are not billed on a mileage sensitive basis.

3.1.7.5 Calculation of Charges

Calls are billed at a flat, per minute rate. All calls are billed in one-minute increments, with a minimum of one minute per completed call.

31.7.6 Rates		Per Minute of Use	MRC
Plan 1	In-State Rates	$.10	None*
Plan 2	In-State Rates	$.10	$3.95
Plan 3	In-State Rates	$.10	$7.95

*The Company will assess all Plan 1 customers with $0.00 long distance usage in a single billing period a zero use fee of $3.00 for that billing period.

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.8 Calling Card Rates

	Per Call Surcharge	Per Minute of Use
Intrastate Rates	$.35	$.25

All customers requesting calling cards will be charged a fulfillment charge of $2.95.

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.9 Local and Long Distance Service Packages

3.1.9.1 Description

The Company offers Indiana customers bundled service packages consisting of various local services and blocks of long distance time. Long distance blocks include all 1+ direct dialed calls originating from the customer premise location and terminating within the continental United States only.

3.1.9.2 Billing

The Company bills in advance for local services and for long distance blocks. Long Distance use over the block amount will be billed in arrears at the standard per minute rates contained in Section 3 of this Local Price Guide, or at interstate rates contained in end user agreements or posted on the Company's website. All packages are billed in whole monthly increments only. End users are not entitled to credits for portions of long distance blocks not used, or for service terminated prior to the end of a billing period.

3.1.9.3 Rates and Charges

All rates and charges listed below are exclusive of tax and applicable regulatory fees.

		MRC	NRC
Gold Plus	Flat Rate Residential Line Call Waiting Call Forwarding Caller ID 200 Minutes Long Distance	$51.95	$19.95
Bronze Plus	Flat Rate Residential Line Call Waiting 60 Minutes Long Distance	$42.95	$19.95

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.9 Local and Long Distance Service Packages

3.1.9.3 Rates and Charges

Name	Details	MRC	NRC
Gold Plus	Flat Rate Residential Line Call Waiting Call Forwarding Caller ID 200 Minutes Long Distance	$53.95	$19.95
Platinum Plus	Flat Rate Residential Line Call Waiting Call Forwarding Caller ID Three-way Calling 400 Minutes Long Distance	$57.95	$19.95

3.1 Grandfathered New Access Services – no longer available for new service.

3.1.10 Grandfathered Rates for Former Customers of Stonebridge Communications LLC.

Description	Monthly Charge
Residence Line	$20.19
Residence Line	$25.19
Federal Access Charge	$6.50
Regulatory and Admin Cost Recovery Fee	$1.95
Regulatory Compliance Fee	1.52%*
Federal Access Charge	$6.50
Three-Way Calling	$2.75
8 Code Speed Calling	$2.20
Call Forwarding	$2.25
Call Waiting	$3.00
Call Forwarding - Busy LineExternal Forwarding	$0.75
Call Forwarding Don t Answer - Intraoffice	$0.75
Non-Published Service	$2.85
Caller ID Number	$7.50
Last Call Return	$5.00
Continuous Redial	$5.00
Call Rejection	$4.00
Caller ID on Call Waiting	$0.00
Additional Listing	$5.00
Extended Area Service	$3.65

*The Regulatory Compliance Fee will apply to all usage and MRC, billed at the rate identified above.

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3.2 Grandfathered CoreComm Indiana, Inc. Services - No longer available for new service

3.2.1 Service Ordering Charges

Service ordering charges are applied when a Customer requests subsequent changes in his/her service which require facility changes, software changes, and/or Customer account changes.

3.2.1.1 Service Ordering Charges – Descriptions

A. Service Request Charges

Add / Change Charge

This charge applies anytime a Customer requests that his/her service or class of service be changed. This charge may be applied to a service as many times as the Customer requests that his/her service be changed and is charged in addition to any other monthly or installation charge which is associated with the service the Customer orders.

B. Line Connection Charge

This charge is applicable for connecting an access line from the Central Office.

C. Records Work Only Charge

This charge applies anytime a Customer requests changes and/or additions to records only.

D. Restoration of Service Charge

This charge applies to the re-establishment of service and facilities suspended because of non-payment of bills and is payable at the time that the re-establishment of the service and facilities suspended is arranged for.

3.2 Former Services of CoreComm Indiana, Inc. (continued)

3.2.1.2 Service Ordering Charges – Rate Schedule

Charges	Residence	Business
Service Request Charge, per request		
a. Service Establishment Charge	$30.00	$39.00
b. Add / Change Charge	$20.00	$26.00
Class of Service Change Fee	$20.00	
Telephone Number Change – 1st Request	$30.00	
Telephone Number Change – Credit	($30.00)	
Telephone Number Change – Additional Requests	$50.00	
Directory Listing Change	$20.00	
Add CoreComm Long Distance or Toll Free Service	$0.00	
Cancel CoreComm Long Distance or Toll Free Service	$0.00	
Delete/Remove a Feature	$20.00	
Feature Setup Charge	$20.00	
Toll Restriction Setup Charge	$15.00	
International Blocking Setup Charge	$15.00	
Project Account Code Setup Charge#	$5.00	
Custom Project Account Code Setup Charge	$50.00	
Call Control Setup Charge	$15.00	
c. Service Establishment Charge Waiver	($ 30.00)	
New Line Order Charge	$30.00	
Line Connection Charge, per access line	$15.00	$20.00
a. Central Office Line Connection Charges*		
- First ten lines, each	$22.00	N/A
- Next ten lines, each	$10.00	N/A
- Over twenty lines, each	$4.00	N/A
Records Work Only Charge, per request	$9.00	$17.00
Restoration of Service, per occasion	$50.00	$50.00

\# Project Account Code is necessary to track usage based calls.

* These charges will apply when Residence service is reestablished for ten (10) or more lines, for the same Customer, at the same time and at the same location, through instrumentalities already in place:

3.2 Former Services of CoreComm Indiana, Inc. (continued)

3.2.2 Basic Exchange Access Services -- Rate Schedule

Rates for Basic Exchange Access Services are based upon class of service (as set forth in this Local Price Guide's "Definitions" section) and access area as defined in Indiana Bell Telephone Company, Inc.'s ("Ameritech Indiana") Local Price Guide #20, Part 4, Section 2, Sheet 1. All rates in this Section are applied monthly unless specifically identified otherwise. These charges apply to Basic Exchange Access Services in addition to the charges found in Section 3.1.3

	Exchange Rate Classifications			
	Class 1	Class 2	Class L	Class 3
Flat Rate Exchange Access Line				
- Residential Single Line	$20.00	$25.17	$24.51	$29.95
- Business Single Line	$36.93	$37.75	$41.90	$52.40
- Business Multi-Line	$34.02	$40.21	$45.60	$51.28
Message Rate Access Line				
- Residential Single Line*	$21.16	$6.48	$6.48	$6.48
- Business Single Line**	$20.17	$20.17	$6.48	$26.09
- Business Multi-Line**	$24.50	$24.50	$6.48	$30.71
PBX				
- Message Rate Trunk#	$10.89	$10.89	$10.89	$10.89
- Toll Only Trunk	$10.89	$10.89	$10.89	$10.89

*Local messages in excess of 45 per month:	$0.21 each
**Local messages in excess of 60 per month:	$0.16 each
# Local messages:	$0.16 each

3.2 Former Services of CoreComm Indiana, Inc. (continued)

3.2.3 Additional Charges Applied to Basic Exchange Access Services

In addition to the charges for Basic Exchange Access Services described in Sections 3.1.2 preceding, the following charges apply to each individual Exchange Access Service line unless otherwise specified:

A. The End User Common Line Charge as set forth in the Company's FCC Local Price Guide No. 1 applies in addition to the monthly Basic Exchange Access Services rate described above.
B. The 911 telecommunications Service Surcharge
C. Any applicable municipal, state or federal taxes, franchise fees or other charges.
D. Casual traffic charges that are derived from third party calls (e.g., 10XXX, 900/976, third party calls initiated by Customer through the Company's system) and trafficked over the Company's system.
E. The Dual Party Relay Services Surcharge. This surcharge is imposed on each Residence and Business line (or line equivalent) to fund and recover the costs for developing and providing Dual Party Relay Services. Dual Party Relay Services for hearing impaired and speech impaired persons provide access to telephone services that are functionally equivalent to those provided to individuals not having hearing or speech impairments. Dual Party Relay Services are subject to rules and regulations as prescribed by the FCC (Disabilities Act of 1990, 47 U.S.C. 225) and the House Enrolled Act 1608. Monthly Surcharges are as follows:

Per Residence line or Business line or line equivalent above 54 primary Centrex stations	$0.06
Per 1 to 54 primary Centrex stations	$0.02

F. The Local Number Portability ("LNP") surcharge as set forth in the Company's FCC Local Price Guide No. 1.

3.2 Former Services of CoreComm Indiana, Inc. (continued)

3.2.4 Exchange Access Rates for Station Cell Sizes

These rates will be applied on a per Primary Station basis, for station cell sizes 1-54.

Exchange Rate Classification	Monthly Rate Per Primary Station
1	$6.95
2	$8.20
L	$9.40
3	$17.50

Monthly Rates - Primary Station

The rates shown above apply in cases where the Customer's premises are within the base rate area and in the serving Central Office area.

Where the Customer's main location is outside the serving Central Office area, additional monthly charges apply for Foreign Central Office Service.

Where the Customer's premises are outside the base rate area, Monthly Zone Charges, the same as for Suburban One Party Business Service, also apply to each line required between the Customer's premises and the Central Office, as provided in this Local Price Guide.

End User Common Line (EUCL) charges apply in addition to the Exchange Access Rates.

3.2 Former Services of CoreComm Indiana, Inc. (continued)

3.2.5 Optional Exchange Access Service Enhancement Features – Rate Schedule

Rates in this section are applied per line on a monthly basis unless otherwise specified. Certain features are available on an optional pay per use basis (only from equipped central offices) to Customers that do not subscribe to the feature on a monthly basis. Pay per use features are not available to Centrex or PBX Customers. At the request of a Customer that does not subscribe to the feature on a monthly basis, access to the feature on a pay per use basis may be blocked at no charge to the Customer. The following rates are for the features only and are in addition to applicable charges for service and equipment with which they are used.

	Residence	Business
900 Special Access Code Blocking	$0.00	$0.00
976 Prefix Blocking Service	$0.00	$0.00
Alternate Answering, per line equipped * #	$0.75	$0.75
Anonymous Call Rejection	$3.00	N/A
Automatic Callback		
- Monthly	$5.50	$4.00
- Per Attempt	$1.99	$1.99
Busy Line Transfer, per line equipped * #	$0.75	$0.75
Call Forwarding – Variable	$8.99	$8.99
Call Screening	$5.50	$4.00
Call Transfer		
- Monthly Charge	$10.90	$10.90
- Non-recurring Charge	$10.00	$10.00
Call Waiting	$3.00	$4.00
Caller ID	$7.50	$7.50

* Customer is responsible for the payment of any applicable station-to-station charges for each call between the Customer's telephone and the telephone to which calls are to be transferred. These station to station charges apply to billable calls that are answered at the telephone to which the calls are being forwarded, including person-to-person and collect calls, even though they may not be accepted at the answering telephone.

\# Service charges are not applicable when adding or changing these features. When this feature is available in conjunction with another service, the prices as specified in that service offering will apply.

3.2 Former Services of CoreComm Indiana, Inc. (continued)

3.2.5 Optional Exchange Access Service Enhancement Features – Rate Schedule (continued)

	Residence	Business
Caller ID With Name	$9.95	$7.25
Customer Control #	$7.95	N/A
Direct Connect	$3.80	$3.80
Easy Call, per line equipped #	$1.50	$1.50
Linebacker *		
Category 1		
- First Residential access line or each Business access line	$1.50	$1.50
- Two or more Residential lines at same location	$2.50	N/A
Category 2		
- First Residential access line or each Business access line	$2.00	$2.00
- Two or more Residential lines at same location	$3.50	N/A
Category 3		
- Per Centrex station	N/A	$0.75
Message Waiting Indication, per line equipped #	$0.25	$0.25
Multi-Ring Service		
- Number 1	$7.49	$9.35
- Number 2	$2.00	$4.00

* A non-recurring charge for records work as provided in Section 3.1.1. applies for establishing service. Service charges do not apply to move between Linebacker options

\# Service charges are not applicable when adding or changing these features. When this feature is available in conjunction with another service, the prices as specified in that service offering will apply.

3.2 Former Services of CoreComm Indiana, Inc. (continued)

3.2.5 Optional Exchange Access Service Enhancement Features – Rate Schedule (continued)

	Residence	Business
Multi-line Variety Package (MVP), per line *	N/A	$7.50
- Alternate Answering, per line **	N/A	$3.75
- Call Forwarding, per line **	N/A	$1.50
- Call Waiting, per line **	N/A	$1.75
- Convenience Dialing **	N/A	$3.75
- Distinctive Ringing **	N/A	$6.00
Name and Number Delivery, per delivered message	$0.75	$0.75
Repeat Dialing		
- Monthly	$5.50	$4.00
- Per Attempt	$0.97	$0.97
Remote Call Forwarding (RCF), per line ##	$19.20	$19.20
- To install each feature	--	--
- Change of number at the Customer's request		
- At the RCF location, non-recurring charge	$10.00	$10.00
- To which calls are forwarded, non-recurring charge	$10.00	$10.00
- At both locations, at the same time, non-recurring charge	$10.00	$10.00

* A $9.00 Non-Recurring Charge per line also applies for the MVP.

** A $1.00 Non-Recurring Charge per line applies when one or more features are added at the same time subsequent to the initial installation.

The calling party who places a call to a RCF telephone number is responsible for any charges between the originating location and the RCF telephone number, except for a long distance collect call which is accepted by the RCF Customer. The RCF Customer is responsible for the charges between the RCF telephone number and the terminating station. On local calls, a charge equivalent to the charges for Message Rate additional local messages is applicable. On long distance calls, the applicable charge is the Customer-dialed station-to-station charge. If the terminating station is Inward WATS (800 Service), the appropriate charges for usage as indicated in this Company's intrastate or interstate WATS Services Local Price Guide apply. These charges apply to all calls answered at the Customer's telephone, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

3.2 Former Services of CoreComm Indiana, Inc. (continued)

3.2.5 Optional Exchange Access Service Enhancement Features – Rate Schedule (continued)

	Residence	Business
Speed Calling		
- 8 Number Repertory	$2.20	$3.95
- 30 Number Repertory	$3.00	$4.00
Three-Way Calling		
- Monthly	$2.75	$3.85
- Per Attempt	$1.99	$1.99
Toll Restriction		
- Monthly	$5.95	N/A
- Non-Recurring Price	See Sec. 2.3.2	N/A
Touch Tone	--	--
CoreComm Privacy Manager	$3.95	N/A
Voice Mail		
- Basic Voice Mail	$5.95	N/A
- Basic Voice Mail with Paging Notification	$7.95	N/A
- Family Voice Mail	$9.95	N/A
- Family Voice Mail with Paging Notification	$12.45	N/A

3.2 Former Services of CoreComm Indiana, Inc. (continued)

3.2.6 Directory Assistance Service

3.2.6.1 Local Directory Assistance Service

A. General

The Company furnishes a service whereby Customers may obtain assistance in determining telephone numbers by calling the directory assistance number.

Charges for directory assistance service apply when Customers of the Company request assistance in determining telephone numbers in the local calling area in which the Customer receives local exchange service. Requests for telephone numbers which, though local, are not located in the Customer's area code are exempt from charges.

A maximum of two requested telephone numbers is provided with each directory assistance call.

Charges for directory assistance service are not applicable to calls placed from hospitals or Customers who certify that they are unable to use a directory because of a virtual or physical handicap.

B. Rate Schedule

- For each call to the local directory assistance number	$1.50
- For each call for local directory assistance placed through the "0" operator, provided the "0" operator is not the only route for local directory assistance	$1.30

3.2 Former Services of CoreComm Indiana, Inc. (continued)

3.2.6.2 National Directory Assistance Call Service

A. General

National Directory Assistance Call Service provides the telephone number of Customers located outside of the local calling area but within the United States. Information Call Completion is not offered with National Directory Assistance Call Service.

Telephone calls by Customers for telephone number listings will be answered and numbers given by an Audio Response Unit (ARU) or an operator. A maximum of two requested telephone numbers will be provided for each National Directory Assistance call.

The prices in Section 3.1.5.2.B. following apply for all calls to National Directory Assistance transported solely by the Company to a National Directory Assistance operator.

The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the Customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorneys' fees) that may arise from the use of such information.

National Directory Assistance is not provided on WATS service, Feature Group A service, Alternate Billed Collect-Inmate (Operator Assisted Calls from a correctional institution), or to Customers that have Toll Restriction.

B. Rate Schedule

For each call to National Directory Assistance $1.99

3.2 Former Services of CoreComm Indiana, Inc. (continued)

3.2.7 Local Plus 5

A. General
Local Plus 5 is a bundled service offering Residential Customers a basic exchange access line, unlimited local usage, and any five of the features listed below. Customers who subscribe to the Company's long distance service received a discount off of their monthly local access line rate.

B. Monthly Rate
The following monthly access line rates include unlimited local calling. Customers subscribing to the Company's long distance service receive a $5.00 discount off of the monthly rate for the first access line (see Option 1 below). These monthly charges apply in addition to the charges established in Section 2.3.6 of this Local Price Guide.

	Monthly Rate		**Strategic Alliance – Discounted Employer Group & Member Association Pricing**	
	Option 1 – with Long Distance	**Option 2 – without Long Distance**	Option 1 – With CoreComm Long Distance	Option 2 – Without CoreComm Long Distance
First line	$31.95	$44.95	$24.95	$22.95
Each additional line	$19.95	$19.95	$19.95	$19.95

Strategic Alliance – Discounted Employer Group & Member Association Pricing
Customers who are employed by, or are members of, the following Partner Groups are eligible to receive discounted Local Plus 5 service as outlined above. Customers who choose Strategic Alliance Option 1 receive a discount of $8.00 off of the standard Option 1 price if they subscribe to the Company's long distance service per Section 3.1.6 C in this Local Price Guide. Customers who choose Strategic Alliance Option 2 receive a $10.00 discount off of the standard Option 2 price.

Strategic Alliance Partner Groups
Monstermoving.com

3.2 Former Services of CoreComm Indiana, Inc. (continued)

3.2.7 Local Plus 5 (continued)

B. Monthly Rate (continued)

Features Available (choice of five)

Automatic Callback	Call Waiting
Basic Voice Mail	Call Screening
Busy Line Transfer	Multi Ring
Alternate Answer	Repeat Dialing
Caller ID w/ Name	Speed Dialing
Call Forwarding	Three Way Calling

C. Switched Long Distance Service

Customers subscribing to the Company's Local Plus 5 service may additionally subscribe to the Company's switched outbound intraLATA and interLATA interexchange MTS long distance service at the following rates:

			Strategic Alliance – Discounted Employer Group & Member Association Pricing	
	Initial Minute	Each Additional 6 Seconds	Initial Minute	Each Additional 6 Seconds
InterLATA/IntraState	$0.0500	$0.0050	$0.0450	$0.0045
IntraLATA/IntraState	$0.0500	$0.0050	$0.0450	$0.0045

Unless otherwise specified, for billing purposes, the minimum call duration for the Company's Long Distance Service is sixty (60) seconds. In addition, unless otherwise specified in this Local Price Guide, usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

Strategic Alliance – Discounted Employer Group & Member Association Pricing
Customers who are employed by, or are members of, the following Partner Groups are eligible to receive discounted Local Plus 5 long distance service as outlined above. Customers who choose Strategic Alliance Option 1 under Section 3.1.6.B receive a discount off of the standard Local Plus 5 long distance rate. The Partner Groups are listed in Section 3.1.6.B.

3.2 Former Services of CoreComm Indiana, Inc. (continued)

3.2.8 Unlimited

A. General

Unlimited is a bundled service offering Residential Customers a basic exchange access line, unlimited local usage, unlimited Dial Up Internet service, and any five of the features listed below. Customers who subscribe to the Company's long distance service received a discount off of their monthly local access line rate.

B. Monthly Rate

The following monthly access line rates include unlimited local calling. Customers subscribing to the Company's long distance service receive a $5.00 discount off of the monthly rate for the first access line (see Option 1 below). These monthly charges apply in addition to the charges established in Section 2.3.6 of this Local Price Guide.

	Monthly Rate		**Strategic Alliance – Discounted Employer Group & Member Association Pricing**	
	Option 1 – with Long Distance	**Option 2 – without Long Distance**	Option 1 – With CoreComm Long Distance	Option 2 – Without CoreComm Long Distance
First line	$42.95	$54.95	$39.90	$37.90
Each additional line	$19.95	$19.95	$19.95	$19.95

Strategic Alliance – Discounted Employer Group & Member Association Pricing

Customers who are employed by, or are members of, the following Partner Groups are eligible to receive discounted Local Plus 5 service as outlined above. Customers who choose Strategic Alliance Option 1 receive a discount of $5.05 off of the standard Option 1 price if they subscribe to the Company's long distance service per Section 2.10.2.C in this Local Price Guide. Customers who choose Strategic Alliance Option 2 receive a $7.05 discount off of the standard Option 2 price.

Strategic Alliance Partner Groups

Monstermoving.com

3.2 Former Services of CoreComm Indiana, Inc. (continued)

3.2.8 Unlimited (continued)

B. Monthly Rate (continued)

Features Available (choice of five)

Automatic Callback	Call Waiting
Basic Voice Mail	Call Screening
Busy Line Transfer	Multi Ring
Alternate Answer	Repeat Dialing
Caller ID w/ Name	Speed Dialing
Call Forwarding	Three Way Calling

C. Switched Long Distance Service

Customers subscribing to the Company's Unlimited service may additionally subscribe to the Company's switched outbound intraLATA and interLATA interexchange MTS long distance service at the following rates:

			Strategic Alliance – Discounted Employer Group & Member Association Pricing	
	Initial Minute	Each Additional 6 Seconds	Initial Minute	Each Additional 6 Seconds
InterLATA/IntraState	$0.0500	$0.0050	$0.0450	$0.0045
IntraLATA/IntraState	$0.0500	$0.0050	$0.0450	$0.0045

Unless otherwise specified, for billing purposes, the minimum call duration for the Company's Long Distance Service is sixty (60) seconds. In addition, unless otherwise specified in this Local Price Guide, usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

Strategic Alliance – Discounted Employer Group & Member Association Pricing
Customers who are employed by, or are members of, the following Partner Groups are eligible to receive discounted Unlimited long distance service as outlined above. Customers who choose Strategic Alliance Option 1 under Section 2.10.2.B receive a discount off the standard Unlimited long distance rate. The Partner Groups are listed in Section 2.10.2.B.

3.2 Former Services of CoreComm Indiana, Inc. (continued)

3.2.9 2 Line Premium Connect

A. General

2 Line Premium Connect is a bundled service offering Residential Customers two (2) basic exchange access lines, unlimited local usage on both lines, unlimited Dial Up Internet service, and any five of the features listed below. Customers who subscribe to the Company's long distance service receive a discount off of their monthly local access line rate.

B. Monthly Rate

The following monthly access line rates include unlimited local calling. Customers subscribing to the Company's long distance service receive a $10.00 discount off of the monthly rate for the first two access lines (see Option 1 below). These monthly charges apply in addition to the charges established in Section 2.3.6 of this Local Price Guide.

	Monthly Rate	
	Option 1 – with Long Distance	**Option 2 – without Long Distance**
All Rate Bands, first two lines	$63.81	$64.90
All Rate Bands, each additional line	$19.95	$19.95

Features Available (choice of five)

Automatic Callback	Call Waiting
Basic Voice Mail	Call Screening
Busy Line Transfer	Multi Ring
Alternate Answer	Repeat Dialing
Caller ID w/ Name	Speed Dialing
Call Forwarding	Three Way Calling

3.2.9 2 Line Premium Connect (continued)

C. Switched Long Distance Service

Customers subscribing to the Company's 2 Line Premium service may additionally subscribe to the Company's switched outbound intraLATA and interLATA interexchange MTS long distance service at the following rates:

	Initial Minute	Each Additional 6 Seconds
InterLATA/IntraState	$0.0500	$0.0050
IntraLATA/IntraState	$0.0500	$0.0050

Unless otherwise specified, for billing purposes, the minimum call duration for the Company's Long Distance Service is sixty (60) seconds. In addition, unless otherwise specified in this Local Price Guide, usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

3.2.10 CoreComm Freedom[1]

A. Monthly Rate

	Monthly Rate
- All Access Areas, first line	$54.95
- All Access Areas, each additional line	$19.95

These monthly charges apply in addition to the charges established in Section 2.3.6 of this Local Price Guide. CoreComm Freedom plan includes unlimited calling during all time-of-day rate periods for direct dialed 1+ interLATA interstate, interLATA intrastate, intraLATA interstate, and intraLATA intrastate domestic calls.

Minutes used for Operator Assisted Calling, Calling Card, Toll Free Service, Directory Assistance, and International calling are excluded. Unlimited long distance service is for residential domestic direct-dial calls within the 50 U.S. states. Long distance calling for business or Internet access is not included. If the CoreComm Freedom plan is used for non-residential use as described previously, customer will be moved to to a measured long distance service plan.

This promotional offer is subject to service availability and will be made available only for residential customers who are age 18 or over. This promotion is available from November 24, 2003 through January 31, 2004. New customers who purchase CoreComm's Freedom Plan will receive a one time credit equal to $25.00 which will be applied to the Customer's first bill. Offer is not valid with any other promotional offers. Pricing, terms and product subject to change without notice. This offer expires January 31, 2004.

[1] This plan has an additional option that includes unregulated services, which are not under the I.U.R.C.'s jurisdiction.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.2.10 CoreComm Freedom[2] (cont.)

B. Features Available (any or all included) *

Automatic Callback	Call Waiting
Busy Line Transfer	Call Screening
Alternate Answer	Multi Ring
Caller ID w/ Name	Repeat Dialing
Call Forwarding	Speed Dialing
	Three Way Calling

* Local features are not included in all areas; some restrictions apply.

3.2.11 Unlimited Business Service monthly charge $61.98

[2] This plan has an additional option that includes unregulated services, which are not under the I.U.R.C.'s jurisdiction.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.1 Bundled Service Plans – Business

FIRSTLINE RATE PLAN (12 month)
(Plan is grandfathered and not available to new customers)

Provides a basic business local exchange line and requires 12 month term.

Primary Line, per month	$25.95

Includes the following features:

80 Local Calls included	
After 80 local calls, per call	$0.08
Call Forward Variable	
Caller ID Name & Number	
900/976 blocking	
Touch Tone	
Hunting available at no extra charge	
Long distance, per minute*	$0.035

FIRSTLINE RATE PLAN (36 month)
(Plan is grandfathered and not available to new customers)

Provides a basic business local exchange line and requires 36 month term.

Primary Line, per month	$24.95

Includes the following features:

80 Local Call included	
After 80 local calls, per call	$0.08
Call Forward Variable	
Caller ID Name & Number	
900/976 blocking	
Touch Tone	
Hunting available at no extra charge	
Long distance, per minute*	$0.032

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.1 Bundled Service Plans – Business (continued)

FIRSTLINE UNLIMITED (12 month)
(Plan is grandfathered and not available to new customers)

Provides a basic business local exchange line and requires 12 month term.

Primary Line, per month	$45.95

Includes the following features:

Unlimited Local Calling and long distance*
Call Forward Don't Answer
Call Forward Busy
Caller ID Name & Number
900/976 blocking
Touch Tone
Hunting available at no extra charge

FIRSTLINE UNLIMITED (36 month)
(Plan is grandfathered and not available to new customers)

Provides a basic business local exchange line and requires 36 month term.

Primary Line, per month	$44.95

Includes the following features:

Unlimited Local Calling and long distance*
Call Forward Don't Answer
Call Forward Busy
Caller ID Name & Number
900/976 blocking
Touch Tone
Hunting available at no extra charge

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.1 Bundled Service Plans – Business (continued)

FIRSTLINE DIRECT (12 month)
(Plan is grandfathered and not available to new customers)

Provides a basic business local exchange line and requires 12 month term.

Primary Line, per month	$36.95

Includes the following features:

Unlimited Local Calling
Call Forward Don't Answer
Call Forward Busy
Caller ID Name & Number
900/976 blocking
Touch Tone
Hunting available at no extra charge

Long distance, per minute*	$0.035

FIRSTLINE DIRECT (36 month)
(Plan is grandfathered and not available to new customers)

Provides a basic business local exchange line and requires 36 month term.

Primary Line, per month	$27.95

Includes the following features:

Unlimited Local Calling
Call Forward Don't Answer
Call Forward Busy
Caller ID Name & Number
900/976 blocking
Touch Tone
Hunting available at no extra charge

Long distance, per minute*	$0.032

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.1 Bundled Service Plans – Business (continued)

FIRSTVOICE BASIC (12 month) **GRANDFATHERED**

Provides a basic business local exchange line and requires 12 month term.

Primary Line, per month	$28.95

Includes the following features:

80 Local Calls included After 80 local calls, per call Call Forwarding Caller ID Name & Number 900/976 blocking Touch Tone Hunting optional	$0.08
Long distance, per minute*	$0.035

FIRSTVOICE BASIC (36 month) **GRANDFATHERED**

Provides a basic business local exchange line and requires 36 month term.

Primary Line, per month	$27.95

Includes the following features:

80 Local Call included After 80 local calls, per call Call Forwarding Caller ID Name & Number 900/976 blocking Touch Tone Hunting optional	$0.08
Long distance, per minute*	$0.032

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.1 Bundled Service Plans – Business (continued)

FirstVoice Rate Plan (12 month)
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$33.95

Includes the following features:

Call rate is $0.08 per call after 80 calls
Touch Tone
900/976 blocking
Caller ID Name & Number
Call Forwarding
Hunting optional

Long distance, per minute*	$0.04

FirstVoice Rate Plan (36 month)
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$32.95

Includes the following features:

Call rate is $0.08 per call after 80 calls
Touch Tone
900/976 blocking
Caller ID Name & Number
Call Forwarding
Hunting optional

Long distance, per minute*	$0.037

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.1 Bundled Service Plans – Business (continued)

FirstVoice Direct (12 month)
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$54.95

Includes the following features:

Unlimited local calls
Touch Tone
900/976 blocking
Caller ID Name & Number
Call Forwarding
Hunting optional

Long distance, per minute*	$0.04

FirstVoice Direct (36 month)
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$54.95

Includes the following features:

Unlimited local calls
Touch Tone
900/976 blocking
Caller ID Name & Number
Call Forwarding
Hunting optional

Long distance, per minute*	$0.037

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.1 Bundled Service Plans – Business (continued)

FirstVoice Unlimited (12 month)
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$56.95

Includes the following features:

Unlimited local calls
Unlimited Long Distance*
Touch Tone
900/976 blocking
Caller ID Name & Number
Call Forwarding
Hunting optional

Long distance, per minute*	$0.04

FirstVoice Unlimited (36 month)
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$55.95

Includes the following features:

Unlimited local calls
Unlimited Long Distance*
Touch Tone
900/976 blocking
Caller ID Name & Number
Call Forwarding
Hunting optional

Long distance, per minute*	$0.037

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.1 Bundled Service Plans – Business (continued)

FIRSTVOICE CONNECT (12 month) **GRANDFATHERED**

Provides a basic business local exchange line and requires 12 month term.

Primary Line, per month	$39.95

Includes the following features:

Unlimited Local Calling
Call Forwarding
Caller ID Name & Number
900/976 blocking
Touch Tone
Hunting optional

Long distance, per minute*	$0.035

FIRSTVOICE CONNECT (36 month) **GRANDFATHERED**

Provides a basic business local exchange line and requires 36 month term.

Primary Line, per month	$38.95

Includes the following features:

Unlimited Local Calling
Call Forward Don't Answer
Call Forward Busy
Caller ID Name & Number
900/976 blocking
Touch Tone
Hunting available at no extra charge

Long distance, per minute*	$0.032

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.1 Bundled Service Plans – Business

FIRSTLOCAL UNLIMITED **GRANDFATHERED**

Provides a basic business local exchange line and requires a 12 month term.

Primary Line, per month $59.95

Includes the following features:

Unlimited Local Calling
Call Forwarding
Caller ID Name and Number
Touch Tone
900/976 blocking

Long distance, per minute $0.035

FIRSTLOCAL UNLIMITED PLUS **GRANDFATHERED**

Provides a basic business local exchange line and requires a 36 month term.

Primary Line, per month $59.95

Includes the following features:

Unlimited Local Calling
Call Forwarding
Caller ID Name and Number
Automatic Call Back (*69)
Three Way Calling

Long distance, per minute* $0.032

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.1 Bundled Service Plans – Business

FIRSTLOCAL UNLIMITED WITH HUNTING	**GRANDFATHERED**

Provides a basic business local exchange line and requires a 12 month term.

Primary Line, per month	$59.95

Includes the following features:

Unlimited Local Calling
Hunting
Caller ID Name and Number
Three Way Calling
Touch Tone
900/976 blocking

Long distance, per minute*	$0.035

FIRSTLOCAL UNLIMITED PLUS WITH HUNTING	**GRANDFATHERED**

Provides a basic business local exchange line and requires a 36 month term.

Primary Line, per month	$59.95

Includes the following features:

Unlimited Local Calling
Hunting
Call Forwarding
Caller ID Name and Number
Automatic Call Back (*69)
Three Way Calling
Touch Tone
900/976 blocking

Long distance, per minute*	$0.032

- All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.1 Bundled Service Plans – Business

FIRSTLOCAL COMMERCIAL LINE	**GRANDFATHERED**
Provides a basic business local exchange line and is offered with a month to month, 12 month, or 36 month term.	
Month to month	$54.95
12 month term, per month	$54.95
36 month term, per month	$54.95
Includes the following features:	
Unlimited local calling Touch Tone 900/976 Blocking	
Long distance, per minute*	$0.039

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.1 Bundled Service Plans – Business

FIRST LOCAL FREEDOM PLUS LD **GRANDFATHERED**

Provides a basic business local exchange line and requires a 12 month term.

Primary Line, per month	$42.95

Includes the following features:

Unlimited local calls
Touchtone
900/976 blocking

Long distance, per minute	$0.035

FIRST LOCAL FREEDOM PLUS LD WITH HUNTING **GRANDFATHERED**

Provides a basic business local exchange line and requires a 12 month term.

Primary Line, per month	$45.95

Includes the following features:

Unlimited local calls
Touchtone
900/976 blocking
Hunting

Long distance, per minute	$0.035

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.2 Bundled Service Plans – Residential

FIRSTBASIC WITH 60 MINUTES OF LD
(Plan is grandfathered and not available to new customers)

Primary Line, per month $31.95

Includes the following features:

Unlimited Local Calling
900/976 Blocking
Touch Tone
60 minutes of Domestic Long Distance*

FIRSTBASIC WITH CALL WAITING
(Plan is grandfathered and not available to new customers)

Primary Line, per month $29.95

Includes the following features:

Unlimited Local Calling
Call Waiting
900/976 Blocking
Touch Tone

FIRSTBASIC WITH CALLER ID
(Plan is grandfathered and not available to new customers)

Primary Line, per month $36.95

Includes the following features:

Unlimited Local Calling
Caller ID with Name and Number
900/976 Blocking
Touchtone

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.2 Bundled Service Plans – Residential (continued)

FIRSTLOCAL PREMIUM
(Plan is grandfathered and not available to new customers)
Primary Line, per month $54.95

Includes the following features:

Unlimited Local Calling
2,000 minutes Free Domestic Long Distance*
Domestic Long distance over 2,000 minutes, per minute $0.034
Caller ID with Name and Number
Call Waiting
Three Way Calling
Call Forwarding
Automatic Call Back (*69)
900/976 Blocking
Touch Tone

FIRSTLOCAL COMPLETE
(Plan is grandfathered and not available to new customers)

Primary Line, per month $39.95

Includes the following features:

Unlimited Local Calling
250 Minutes Domestic Long Distance*
Caller ID with Name
Caller ID with Number
Call Waiting
Unlimited Three Way Calling
Call Forwarding Variable
Personal Toll Free Number
Unlimited Automatic Call Back *69
Sneak-a-Peek (where available)
Touchtone
900-976 Blocking

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.2 Bundled Service Plans – Residential (continued)

FIRSTLOCAL CONNECT
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$38.95

Includes the following features:

Unlimited Local Calling
90 Minutes Domestic Long Distance*
Caller ID with Name
Caller ID with Number
Call Waiting
Unlimited Three Way Calling
Call Forwarding Variable
Line Protect
Unlimited Automatic Call Back *69
Sneak-a-Peek (where available)
Touchtone
900-976 Blocking

FIRSTLOCAL CHOICE
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$45.95

Includes the following features:

Unlimited Local Calling
250 minutes of Domestic Long Distance*
Automatic Callback *69
Call Waiting
Caller ID Name and Number'
Three Way Calling
Call Forward Variable
900/976 Blocking
Touch Tone

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.2 Bundled Service Plans – Residential (continued)

FIRSLOCAL BASIC WITH CALL WAITING
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$31.95

Includes the following features:

Unlimited Local Calling
Call Waiting
Unlimited Three Way Calling
Call Forwarding Variable
Unlimited Automatic Call Back *69
900/976 Blocking
Touch Tone

FIRSTLOCAL BASIC WITH CALLER ID
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$34.95

Includes the following features:

Unlimited Local Calling
Caller ID with Name
Caller ID with Number
Unlimited Three Way Calling
Call Forwarding Variable
Unlimited Automatic Call Back *69
900/976 Blocking
Touchtone

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.2 Bundled Service Plans – Residential (continued)

FIRSTLOCAL BASIC WITH 60 FREE MINUTES
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$34.95

Includes the following features:

Unlimited Local Calling
60 Minutes Domestic Long Distance
Unlimited Automatic Call back *69
900/976 Blocking
Touchtone

FIRST LOCAL ADVANTAGE
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$42.95

Includes the following features:

Unlimited Local Calling
120 Minutes Domestic Long Distance
Caller ID with Name
Caller ID with Number
Call Waiting
Unlimited Three Way Calling
Call Forwarding Variable
Call Forward – busy line transfer
Call Forward – Don't answer
Personal Toll Free Number
LineProtect
SmartMail Voice Mail (1 box)
Unlimited Automatic Call back *69
Speed dialing 8
900/976 Blocking
Touchtone
Sneak-a-Peek (where available)

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.2 Bundled Service Plans – Residential (continued)

FIRSTLOCAL.NET CONNECT
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$47.95

Includes the following features:

Unlimited Local Calling
90 Minutes of Domestic Long Distance
Call Waiting
Caller ID with Name and Number
Unlimited Three Way Calling
Call Forwarding Variable
LineProtect**
900/976 Blocking
Touchtone
Sneak-a-Peek (where available)
FirstLocal.net Internet Service**
Unlimited Automatic Call back *69

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

** Non-regulated.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.2 Bundled Service Plans – Residential (continued)

FIRSTLOCAL.NET FREEDOM
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$69.95

Includes the following features:

Unlimited Local Calling
Unlimited Domestic Long Distance*
Call Waiting
Caller ID with Name and Number
Unlimited Three Way Calling
Call Forwarding Variable
LineProtect**
900/976 Blocking
Touchtone
Sneak-a-Peek (where available)
FirstLocal.net Internet Service**
Unlimited Automatic Call back *69

KEEP IT SIMPLE WITH CALL WAITING
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$31.95

Includes the following features:

Unlimited Local Calling
Call Waiting
900/976 Blocking
Touch Tone

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

** Non-regulated

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.2 Bundled Service Plans – Residential (continued)

KEEP IT SIMPLE WITH CALLER ID
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$31.95

Includes the following features:

Unlimited Local Calling
Caller ID with Name
Caller ID with Number
900-976 Blocking
Touch Tone

YOUR FAVORITE WITH 90 MINUTES OF FREE LONG DISTANCE
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$38.95

Includes the following features:

Unlimited Local Calling
90 Minutes Domestic Long Distance
Caller ID with Name
Caller ID with Number
Call Waiting
900/976 Blocking
Touchtone

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.2 Bundled Service Plans – Residential (continued)

FIRSTLOCAL ADDITIONAL LINE
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$31.95

Includes the following features:

Unlimited Local Calling
Unlimited Automatic Call back *69
900-976 Blocking
Touch Tone

FIRSTLOCAL FREEDOM
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$52.95

Includes the following features:

Unlimited Local Calling
Unlimited Domestic Long Distance*
Call Waiting
Caller ID with Name and Number
Unlimited Three Way Calling
Call Forwarding Variable
LineProtect*
900/976 Blocking
Touchtone
Unlimited Automatic Call back *69

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

* Non-regulated

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.2 Bundled Service Plans – Residential (continued)

FIRSTLINE WITH 60 FREE LD MINUTES
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$26.95

Includes the following features:

Unlimited Local Calling
60 minutes of Domestic Long Distance*
900/976 Blocking
Touch Tone

FIRSTLINE WITH CALL WAITING
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$31.95

Includes the following features:

Unlimited Local Calling
Call Waiting
900/976 Blocking
Touch Tone

FIRSTLINE WITH CALLER ID
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$31.95

Includes the following features:

Unlimited Local Calling
Caller ID Name and Number
900/976 Blocking
Touch Tone

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.2 Bundled Service Plans – Residential (continued)

FirstLine Connect
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$38.95

Includes the following features:

Unlimited Local Calling
90 minutes Free Domestic Long Distance*
Caller ID with Name and Number
Call Waiting
Three Way Calling
Call Forwarding
Automatic Call Back (*69)
900/976 Blocking
Touch Tone

FIRSTLINE FREEDOM
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$52.95

Includes the following features:

Unlimited Local Calls
Unlimited Domestic Long Distance*
Caller ID with Name and Number
Call Waiting
Three Way Calling
Call Forwarding
Automatic Call Back (*69),
900/976 Blocking
Touch Tone

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.3 Grandfathered Basic Local Service Descriptions and Rates no longer available for new service

3.3.2 Bundled Service Plans – Residential (continued)

Your Freedom
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$52.95

Includes the following features:

Unlimited Local Calling
Unlimited Domestic Long Distance*
Caller ID with Name and Number
Call Waiting
Line Protect
900/976 Blocking
Touch Tone

First Connect
(Plan is grandfathered and not available to new customers)

Primary Line, per month	$31.95

Includes the following features:

Unlimited Local Calling
Caller ID with Name and Number
Call Waiting
900/976 Blocking
Touch Tone

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

3.4 Grandfathered Globalcom Inc dba First Communications Services no longer available for new service

3.4.1 Custom Calling Rates

(A) Monthly Rates, Business, per Line

		Per Use*
Three Way Calling/Call Hold	$ 3.85	$0.85
Call Forwarding	$ 3.95	
Busy Line Transfer	$ 0.75	
Alternate Answering	$ 0.75	
Customer Control	$ 1.00	
Call Waiting/Cancel Call Waiting	$ 4.00	
Distinctive Ringing		
1st Additional Number	$ 4.00	
2nd Additional Number	$ 4.00	
Speed Calling		
8 Number List	$ 3.95	
30 Number List	$ 4.00	
Easy Call	$ 1.50	
Remote Call Forwarding	$19.20	

* Per use charges are for non-subscribers only. Per Use Features are not included in feature packages.

(B) Monthly Package Plans rates

Multi-Feature Discount	Bus.
Per feature discount, excluding the first two features, applicable when features are purchased in groups of three or more	$0.20

3.4 Grandfathered Globalcom Inc dba First Communications Services no longer available for new service

3.4.2 CLASS Service Monthly Rates

Business, per line		Per Use*
Caller ID	$7.50	
Caller ID with Name	$9.50	
Repeat Dialing	$4.00	$0.75
Call Return	$4.00	$0.85
Anonymous Call Rejection	$3.00	
Privacy Manager	$3.95	
Call Screening	$4.00	

* Per use charges are for non-subscribers only. Per Use Features are not included in feature packages.

3.4.3 Toll Restriction Monthly Rate $5.95

3.4.4 Directory Listing

	MRC
Additional Listings	
Business	$ 5.00
Non-Published Service	
Business	$ 2.85
Non-Listed Service	
Business	$ 1.50

3.4 Grandfathered Globalcom Inc dba First Communications Services no longer available for new service

3.4.5 Basic Business Line Service

(A)	Flat Rate Basic Business Line Service Rates	MRC
	- Each Service Line	
	Rate Group 1	$31.93
	Rate Group 2	$37.75
	Rate Group L	$41.90
	Rate Group 3	$47.40
	- Service Outside the Base Rate Area	
	Additive for Zone 1	$ 2.55
	Additive for Zone 2	$ 5.05
	- FCC End User Common Line Pass-Through Charge (non-discountable)	
	Single Line	$ 3.50
	Multiple Line	$ 5.82
	- FCC Local Number Portability Pass-Through Charge (non-discountable)	
	Per Line	$ 0.23
(B)	Message Rate Basic Business Line Service Rates	MRC
	Rate Group 1	$20.17
	Rate Group 2	$20.17
	Rate Group L	$20.17
	Rate Group 3	$26.09
	- Service Outside the Base Rate Area	
	Additive for Zone 1	$ 2.55
	Additive for Zone 2	$ 5.05
	- FCC End User Common Line Pass-Through Charge (non-discountable)	
	Single Line	$ 3.50
	Multiple Line	$ 5.82
	- FCC Local Number Portability Pass-Through Charge (non-discountable)	
	Per Line	$ 0.28
	Message Charges	
	- Per Message	$0.16

3.4 Grandfathered Globalcom Inc dba First Communications Services no longer available for new service

3.4.5 Basic Business Line Service (Cont.)

(C) FirstCommercial Measured

	MRC	NRC
Every line is charged a monthly recurring charge and a non-recurring charge. Each line also includes the following features:	$59.95	$60.00

$.08 per call after 80
Touchtone
900/976 Blocking
Caller ID Name and Number
Call Forwarding
Hunting Optional
One or three year term required.

Long distance* rate of $0.035 per minute.

(D) FirstCommercial Flat Rate

	MRC recur	NRC	recurring c
Every line is charged a monthly recurring charge. Each line also includes the following features:	$64.95	$60.00	

Unlimited Local Calls
Touchtone
900/976 Blocking
Caller ID Name and Number
Call Forwarding
Hunting Optional
One or three year term required.

Long distance* rate of $0.035 per minute.

3.4 Grandfathered Globalcom Inc dba First Communications Services no longer available for new service

3.4.6 First Connect Local

(A) First Connect Local T-1

FirstConnect Local T-1 provides a business customer with a 1.544 Mbps connection which is time division multiplexed and delivers up to 24 individual analog local voice lines which are delivered to a 66 block. FirstConnect Local T-1 provides unlimited local service.

Monthly recurring rates per FirstConnect Local T-1, apply as follows:

ZONE	12 Month	24 month	36 month
1	$517.99	$418.99	$319.99
2	$549.99	$444.99	$339.99
3	$629.99	$509.99	$389.99
4	$709.99	$574.99	$439.99
5	$789.99	$639.99	$489.99
6	$949.99	$769.99	$589.99

Long Distance Rate $0.029 per minute

LD rate is for intrastate and interstate calls within the continental United States.

Customer may select any of the features below at no additional cost:

Account Codes (up to 25)	Call Waiting with Caller ID
Anonymous Call Rejection	Caller ID Blocking (per call)
Automatic Callback (*69)	Caller ID number only
Call Hold	Caller ID with Name
Call Forwarding	Hunting
Call Forward Busy line	Remote Access to Call Forwarding
Call Forward Don't Answer	Repeat Dialing
Call Park	Select Call Rejection
Call Transfer	Speed Calling
Call Waiting	Three Way Calling

EUCL $36.95
Off Net ICB

3.4 Grandfathered Globalcom Inc dba First Communications Services no longer available for new service

3.4.6 First Connect Local (Cont.)

(B) FirstConnect ISDN PRI

FirstConnect ISDN PRI is provisioned at the 1.544 Mbps rate via Primary Rater Interface (PRI) standard of the Integrated Services Digital Network (ISDN). FirstConnect ISDN PRI consists of a 23B+D configuration with twenty-three 64Kbps bearer channels and one 64 Kbps digital channel. The D channel provides out of band signaling, call control and messaging, FirstConnect ISDN PRI offers 23 unlimited local voice trunks. Services are delivered to a standard smartjack.

Monthly recurring rates per FirstConnect ISDN PRI, apply as follows:

ZONE	12 Month	24 month	36 month
1	$517.99	$418.99	$319.99
2	$549.99	$444.99	$339.99
3	$629.99	$509.99	$389.99
4	$709.99	$574.99	$439.99
5	$789.99	$639.99	$489.99
6	$949.99	$769.99	$589.99

Long Distance Rate $0.029 per minute

LD rate is for intrastate and interstate calls within the continental United States.

Direct Inward Dial

Block of 20 DID	$5.00 per month
Installation	$25.00 per request
Installation of Outpulsing (over 25 DIDs)	$25.00 per request

Customer may select any of the features below at no additional cost:

Account Codes (up to 25)	Failsafe Call Routing
Caller ID on the main number	Multi-Exchange
DID Outpulsing	

EUCL $36.95

3.4 Grandfathered Globalcom Inc dba First Communications Services no longer available for new service

Off Net	ICB

3.4 Grandfathered Globalcom Inc dba First Communications Services no longer available for new service

3.4.6 First Connect Local (Cont.)

(C) FirstConnect Call Bundles

First Connect Local T-1 and FirstConnect ISDN PRI customers may select from one of the Long Distance Call Bundles below. Call Bundles are direct dialed (1+) or Toll Free intrastate or interstate long distance calls anywhere within the continental United States.

Any unused minutes per month are forfeited.

FirstConnect Call Bundle	12 Month	24 month	36 month
Toll Min 1,500	$38.99	$32.99	$25.99
Toll Min 5,000	$115.99	$95.99	$75.99
Toll Min 10,000	$222.99	$183.99	$144.99
Toll Min 20,000	$429.99	$352.99	$275.99
Toll Min 50,000	$1,032.99	$843.99	$654.99
Toll Min 100,000	$1,983.99	$1,611.99	$1,239.99
Toll Min 150,000	$2,927.99	$2,378.99	$1,829.99
Toll Min 200,000	$3,839.99	$3,119.99	$2,399.99

Toll Overage for all FirstConnect Call Bundles $0.029

Toll Free Number Monthly Charge $3.95 per Toll Free Number

3.4 Grandfathered Globalcom Inc dba First Communications Services no longer available for new service

3.4.7 PBX Trunk Service

(A) Flat Rate PBX Trunk Rates

	Monthly Recurring Charges:
- Each Service Trunk	
Rate Group 1	$34.02
Rate Group 2	$40.21
Rate Group L	$45.60
Rate Group 3	$51.28
- Service Outside the Base Rate Area	
Additive for Zone 1	$ 2.55
Additive for Zone 2	$ 5.05
- FCC End User Common Line Pass-Through Charge (non-discountable)	
Multiple Trunk	$ 5.82
- FCC Local Number Portability Pass-Through Charge (non-discountable)	
Per Trunk	$ 2.52

(B) Message Rate PBX Trunks Rates

- Each Service Trunk	
Rate Group 1	$24.50
Rate Group 2	$24.50
Rate Group L	$24.50
Rate Group 3	$30.71
- Service Outside the Base Rate Area	
Additive for Zone 1	$ 2.55
Additive for Zone 2	$ 5.05
- FCC End User Common Line Pass-Through Charge (non-discountable)	
Multiple Trunk	$ 5.82
- FCC Local Number Portability Pass-Through Charge (non-discountable)	
Per Trunk	$ 2.52
Message Charges	
- Per Message	$0.16

3.4 Grandfathered Globalcom Inc dba First Communications Services no longer available for new service

3.4.7 PBX Trunk Service (Cont.)

(C) DID Service

	MRC
Trunk Termination, per trunk equipped	$ 25.25
Per Station Number Block (20)	$ 4.35

(D) Automatic Identification of Outward Dialing (AIOD) Service

The rates and charges for AIOD service are in addition to those for appropriate PBX trunk lines, and to service charges and all other applicable rates and charges.

Monthly Recurring, first 10 lines in a group	$ 292.00
Monthly Recurring, 11th - 50th lines in a group	$ 28.50
Monthly Recurring, 51st line and over	$ 14.30

3.5 Grandfathered Services of Comcast Phone of Central Indiana, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available for new customers

Services provided only to former customers of Comcast Phone of Central Indiana, LLC d/b/a CIMCO, a Division of Comcast Business Services ("Comcast"). Customer shall receive services under the same terms and conditions as previously provided by Comcast.

3.5.1 Optional Exchange Access Service Enhancement Features – Rate Schedule

Rates in this section are applied on a monthly basis unless otherwise specified:

	Rate
900 SPECIAL ACCESS CODE BLOCKING	$0.00
976 PREFIX BLOCKING SERVICE	0.00
ALTERNATE ANSWERING	0.75
AUTOMATIC CALL BACK	5.00
- Per Use	0.75
BUSY LINE TRANSFER	0.75
CALL CONTROL	N/A
CALLER ID	8.00
CALLER ID WITH NAME	3.86
CALL SCREENING	4.00
CALL FORWARDING – VARIABLE	3.95
CALL WAITING	4.00
CUSTOMER CONTROL	
- Busy Line Transfer	1.00
- Alternate Answering	1.00
EASY CALL	1.50
MESSAGE WAITING TONE	0.25
PRIVACY MANAGER	7.00
REMOTE CALL FORWARDING	19.20
REPEAT DIALING	5.50
- Per Use	0.75

3.5 Grandfathered Services of Comcast Phone of Central Indiana, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available for new customers

3.5.1 Optional Exchange Access Service Enhancement Features – Rate Schedule (cont'd.)

Rates in this section are applied on a monthly basis unless otherwise specified:

	Rate
THREE—WAY CALLING	3.85
TOLL RESTRICTION (per use)	N/A

3.5.2 Directory Listings

3.5.2.1 – Directory Listing Descriptions

Alphabetical Directory Listing
One listing, without charge, is provided in the alphabetical section of the directory of the local exchange area in which the Customer's premises is located. This listing is termed the primary listing and is provided for each line provided pursuant to the Company's Exchange Access Service. Where two or more lines are arranged to hunt, all of those lines so arranged constitute a separate Customer service.

Extra Listings

An extra Listing is any listing of a name or information in connection with a Customer's access line number beyond that provided pursuant to the Alphabetical Directory Listing Service provided above.

Private Listing

A telephone number which is not listed in either the directory assistance records or the alphabetical directory or that section of the directory containing the regular alphabetical list of names of Exchange Access Customers.

3.5 Grandfathered Services of Comcast Phone of Central Indiana, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available for new customers

3.5.2 Directory Listings (cont'd.)

Semi-Private Listing

A telephone number which is not listed in the alphabetical directory or that section of the directory containing the regular alphabetical list of names of the Exchange Access Service Customers. The telephone number is listed in the directory assistance records and will be furnished upon request of the calling party.

3.5.2.2 – Directory Listings Rate Schedule

	Rate
ALPHABETICAL DIRECTORY LISTING - Per month	$0.00
ADDITIONAL LISTING - Per month	6.00
PRIVATE LISTING - Per month for each listing:	2.85
SEMI-PRIVATE LISTING - Per month for each listing:	2.95

3.5.3 Directory Services

Directory services allow Customers to customize the manner in which their Company assigned telephone numbers appear in published directory and/or are used by dialable directories and Company operators. This section applies only to services provided the by the Company. (See Section 1.2.3 pertaining to the Company's liability for Customer information and its appearance in a public directory.)

3.5.3.1 – Directory Services Descriptions

INFORMATION CALL COMPLETION

Information Call Completion (ICC) is available as an add-on to the Company's D.A. Call service. ICC allows the Customer to connect directly to a number requested via the Company's D.A. Call service by means of operator dialing.

LOCAL DIRECTORY ASSISTANCE CALL

3.5 Grandfathered Services of Comcast Phone of Central Indiana, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available for new customers

Local Directory Assistance (D.A.) Call services furnish the Customer with either automated or operator assisted access to the Company's Directory Services database on a dial-up basis.

3.5.3 Directory Services (cont'd.)

A maximum of two number requests will be accommodated per Local D.A. Call service call. Local D.A. provides phone numbers in the Customer's local calling area.

3.5.3.2 – Directory Services Rate Schedule

	Rate
INFORMATION COMPLETION	
- Per Call Completed	$0.65
LOCAL DIRECTORY ASSISTANCE CALL	
- Per Call	$1.99

3.5.4 Operator Assistance Surcharges

Operator Assistance Surcharges apply when a Customer utilizes either an automated or live Company-provided operator for purposes of completing or billing a call. Operator Assistance Surcharges apply in addition to either local usage or long-distance usage services.

3.5.4.1 – Operator Assistance Surcharge Descriptions

PERSON TO PERSON

Operator assists caller by beginning to bill the call only when a specifically identified party answers the phone.

BILLED TO A THIRD NUMBER

Operator assists caller by billing the call to a verified number other than the station number from which the call is being made or by which the call is received.

BUSY LINE VERIFICATION

Operator assists caller by verifying the busy status of an exchange access line. Charged for each verification.

BUSY LINE VERIFICATION AND INTERRUPT

3.5 Grandfathered Services of Comcast Phone of Central Indiana, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available for new customers

Operator assists caller by first verifying the busy status of an exchange access line and then by interrupting the communications on the line to alert the communicating parties of the caller's need to reach the busy line.

3.5.4 Operator Assistance Surcharges (cont'd.)

COLLECT CALLS

Operator assists the caller by verifying charges with, and billing the call to, the party receiving the call.

CALLING CARD ASSISTANCE

Either operator assisted or Customer dialed calls can be accepted, billed, and/or completed on a call basis upon information pertaining to a billable calling card.

SENT-PAID / OPERATOR ASSISTED

Operator assistance provided to stations capable of accepting pre-payment by terms of coin or non-calling card credit arrangements

3.5.4.2 – Operator Assistance Surcharge Rate Schedule

	RATE
Person-to-Person	$4.50
Billed to a Third Number	2.20
Busy Line Verification	2.00
Busy Line Verification and Interrupt	5.00
Collect Calls	2.10
Calling Card Assistance	
- Automated Assistance (where available)	0.65
- Non-Automated Assistance	1.88
Sent – Paid / Operator Assistance	1.05

3.5 Grandfathered Services of Comcast Phone of Central Indiana, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available for new customers

3.5.5 Direct Inward Dial (DID) Service

DID is a service which permits incoming dialed calls to be dialed directly by a calling party station associated with a switching system located on the Carrier's Customer Premises. These lines support inbound calling traffic only.

Direct Inward Dial Service Rate Schedule:

	Monthly Rate	Non-Recurring Charge
DID Trunk Termination Charges:		
Common Equipment, per DID	N/A	N/A
Trunk Group	N/A	N/A
Each DID line termination in central office -Per Line	$25.25	$68.00
Subsequent additions, deletion or rearrangement of DID trunk outpulsing in addition to above charges, per occasion.		
-Per Trunk Group, each	N/A	$27.00
-Per Line, each	N/A	$36.00
DID Number Charges		
Each group of 20 Reserved DID station numbers or fraction thereof, each group	$4.35	$400.00
DID Trunk		
Passes the last two to four digits of the listed directory number to the PBX	$40.95	N/A

3.5 Grandfathered Services of Comcast Phone of Central Indiana, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available for new customers

3.5.6 2-Way Direct Inward Dial (DID) with Call Transfer

2-Way Direct Inward Dialing (DID) with Call Transfer is a service that permits incoming calls to reach Customer provided equipment, without the assistance of an attendant, and allows the transfer of those calls to another line. Touch-Tone is a standard feature of this service.

2-Way Direct Inward Dial with Call Transfer Rate Schedule:

	Monthly Rate	Non-Recurring Charge
Access Area		
-With initial DID Service – per Trunk Group	N/A	$175.00
Subsequent to Establishment of DID Service -Per Trunk Group	N/A	$175.00
2-Way DID Trunk with Call Transfer	N/A	$175.00
All Areas		
-Change in Outpulsing, Start Dial or Signal Type – per Trunk Group	N/A	$27.00
-Change or Redesign in Signaling or Transmission Interface – per Occurrence	N/A	$150.00
2-Way DID Trunk with Call Transfer		
Class 1	$26.00	N/A
Class 2	$26.00	N/A
Class 3	$27.00	N/A

3.5 Grandfathered Services of Comcast Phone of Central Indiana, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available for new customers

3.5.6 2-Way Direct Inward Dial (DID) with Call Transfer (Cont'd.)

2-Way Direct Inward Dial with Call Transfer Rate Schedule Cont'd.:

Conversions – All Areas	Monthly Rate	Non-Recurring Charge
-Of entire DID Trunk Group to 2-Way DID or entire 2-Way DID Trunk Group to DID	N/A	$300.00
-Of individual DID trunks to a new 2-Way DID Trunk Group, per Trunk Group	N/A	$175.00
-Change in Outpulsing, Start Dial or Signal Type, per Trunk Group	N/A	$27.00
-Change or Redesign in Signaling or Transmission Interface, per Occurrence	N/A	$150.00

3.5 Grandfathered Services of Comcast Phone of Central Indiana, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available for new customers

3.5.7 Integrated Services Digital Network (ISDN) Services

Provides integrated voice/data communications capability for transmission and combination of circuit-switched voice/data and packet-switched data signals on an incoming and outgoing basis over a single ISDN line. The service requires 64 Kbps "B" channels to transmit any combination of Circuit-Switched Voice/Data or high-speed Packet-Switched Data and one "D" channel to carry network signaling and user originated Packet-Switched Data at speeds up to 9.6 Kbps (2B+D). It is available from specially equipped digital-switching equipment located in the Company's central offices (or in the offices of a Company affiliated supplies/carrier) and where facilities permit and where capacity is available within specified distances from the serving central office. A maximum of eight (8) devices may be connected directly to an ISDN line and only two (2) of these devices are permitted to access the two (2) "B" channels.

3.5.7.1 – Integrated Services Digital Network (ISDN) Services Rate Schedule:

	Monthly Rate	Non-Recurring Charge
-ISDN C.O. Term	$20.00	$50.00
-ISDN Network Access		
Access Area 1	$34.02	$20.00
Access Area 2	$40.21	$20.00
Access Area 3	$51.28	$20.00

	Install Charge	Monthly Rate	Non-Recurring Charge
Packet Switched Data "B" Channel (Standard Capabilities and Features) per "B" Channel equipped	N/A	$85.00	$100.00
Packet Switched Data "D" Channel (Standard Capabilities and Features) per "D" Channel Equipped	$15.00	$6.50	$15.00
Subsequent Changes for Circ. Voice and/or Circuit Switched Data and/or Packet Switched Data rearrangements to add line appearances or move line or feature appearance,	$14.00	N/A	$15.00

3.5 Grandfathered Services of Comcast Phone of Central Indiana, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available for new customers

per Line per occasion.

3.5.7 Integrated Services Digital Network (ISDN) Services (Cont'd.)

3.5.7.2 – Flat Rate ISDN PRI:

Monthly Recurring Charge (All local calls included in Flat Rate)	$655.00

3.5.7.3 – ISDN BRI Rates:

InterLata Usage, rate per minute	$0.1820
IntraLata Usage, rate per minute	$0.1690
B Channel (2), per month	$8.00
D Channel (1), per month	$6.50
End Use Line Port, per month	$11.00
ISDN CO Termination, per month	$48.50

	Monthly Rate	Non-Recurring Charge
Circuit Switched Service Element per "B" Channel VOICE	$4.00	$15.00
Circuit Switched Service Element per "B" Channel DATA	$4.00	$15.00
Additional Call Offering	$2.50	$5.00
Additional Multiple Call Appearances, Each	$2.00	$5.00
Intercom Calling	$2.50	$5.00
Secondary Telephone Numbers, Each	$2.00	$5.00
Station Controlled Conferences – 6 Port	$14.00	$15.00
Message Waiting Indicator, Each	$2.50	$5.00
On Demand Packet Switched Data "B" Channel	$20.00	$50.00

3.5 Grandfathered Services of Comcast Phone of Central Indiana, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available for new customers

Alternate Circuit	$9.00	$15.00

3.5.8 Miscellaneous Services

3.5.8.1 – Miscellaneous Services Descriptions

CUSTOMER NUMBER SERVICE

Customer Number Service allows Customers to select a specific telephone number. Custom Number Service is applicable to telephone numbers associated with all Exchange Services and Centrex systems.

Custom Number Service is furnished subject to availability of facilities and the requirements of local exchange service as defined by the Company. Number selection will be permitted on the last 4-5 digits of the telephone number from the Customer's service central office. When Custom Number Service is furnished with Foreign Central Office Service and Foreign Exchange Service, the appropriate channel charges also apply.

The Company reserves all rights to the Custom Number Service telephone number which is assigned to the Customer, in accordance with General Regulations specified in Section 1 of this Service guide. Charges for Custom Number Service are in addition to any charges applicable to the service with which it is associated. Charges apply when a Custom Number Service telephone number is assigned. Charges are not applicable when the Customer's number assignment preference cannot be met and an assignment from the Company's normal assignment process is made.

RETURNED CHECK

When payment for service is made by check, a charge will be made by the Company for each check returned by a bank to the Company for reason of non-sufficient funds.

3.5.8.2 – Miscellaneous Services Rate Schedule:

	Rate
Customer Number Service	
-Non-Recurring Charge, per number assigned	$40.00
-Monthly Rate, per number assigned	None
Returned Check Charge – per Check	$20.00

3.5 Grandfathered Services of Comcast Phone of Central Indiana, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available for new customers

3.5.9 PRI Service

PRI Service provides PRI circuits and local usage with DID online billing and cost management options to Customers.

PRI Non-Metro Rates:

	1 Year Term	2 Year Term	3 Year Term	5 Year Term
Access Area 1	$930.00	$765.00	$690.00	$625.00
Access Area 2	$940.00	$775.00	$695.00	$630.00
Access Area 3	$965.00	$795.00	$710.00	$60.00
Access Area L	$965.00	$795.00	$710.00	$60.00

3.5.10 Centrex Service

3.5.10.1 – Primary Station Centrex Monthly Charges:

Access Area 1	$14.95
Access Area 2	$16.95
Access Area L	$18.40
Access Area 3	$19.50

3.5.10.2 – Basic Line Intercom Charge (NUM):

Number of Lines	Month – to Month	3 Year Term	5 Year Term	7 Year Term
11 – 20	$18.50	$14.50	$13.50	$13.00
21 – 100	$17.00	$13.00	$12.00	$11.50
101 – 250	$16.50	$12.50	$11.50	$11.00
251 – 1,000	$16.00	$12.00	$11.00	$10.50
1,000+	$15.25	$11.25	$10.25	$9.75

3.5.11 Month-to-Month Rate Plan

A Month-to-Month rate option is provided to Customers whose term agreements expire and do not elect to renew. If a Customer elects a Month-to-Month rate option, all circuits will increase by 50% over the previously contracted monthly recurring fee as set forth above at the time the Month-to-Month plan commences. Local Usage Charges for month-to-month rate plans will be charged at $0.10 per minute.

3.5 Grandfathered Services of Comcast Phone of Central Indiana, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available for new customers