



# First Communications Compatible Headsets (Polycom)

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# First Communications Compatible Headsets (Polycom)

## Using Headsets with Polycom Phones

Have you ever fielded a phone call while simultaneously sending emails to clients or customers? Using a headset with your Polycom® phone enables you to take calls hands-free at your desk, multitask more effectively, or even handle calls while you're away from your desk. Using headsets with Polycom phones can help you maintain your productivity whether you are at or away from your workstation.

This feature profile provides information about headsets and headset-to-phone connections that are compatible with the following phones:

- Polycom SoundPoint® IP 301, 320/330, 321/331, 335, 430, 450, 501, 550, 560, 601, 650, 670 running SIP software 3.0 or later
- Polycom VVX® 1500 running SIP software 3.0 or later
- Polycom VVX® 500 running Polycom® UC software 4.0.1 or later
- Polycom VVX® 600 running Polycom® UC software 4.1.2 or later
- Polycom VVX® 300/310, 400/410 running Polycom® UC software 4.1.4 or later

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## Polycom Phone Interface Types

<i>Phone Model/Interface Type</i>	<i>Wired Headset</i>	<i>Wireless Headset Connection</i>
SoundPoint IP 320/330, 321/331 (2.5 mm)	QD/ED to 2.5 mm*	RJ-9 to 2.5 mm
SoundPoint IP 301, 335, 430, 450, 501,	QD/ED to RJ-9	None
VVX 500, 600, 1500 (RJ-9)	QD/ED to RJ-9	None
VVX 300/310, 400/410 (RJ-9)	QD/ED to RJ-9	None

\*Although Polycom recommends using a QD/ED to 2.5 mm cable for optimal audio quality, you can also use a QD/ED to RJ-9 cable in conjunction with an RJ-9 to 2.5 mm adapter.

The following table lists the interface cables or adapters you might need to connect your headset and phone.

### Required Phone Interface Cables or Adapters

<i>Cable/Adapter Type</i>	<i>Manufacturer</i>	<i>Part Number or Model</i>
QD/ED to 2.5 mm cable	GN Netcom Jabra	SKU 1005173
QD/ED to 2.5 mm cable	Plantronics	SKU 70765
QD/ED to 2.5 mm cable	Sennheiser	CCEL 191-2
QD/ED to 2.5 mm cable	VXi	1095
QD/ED to RJ-9 cable	GN Netcom Jabra	GN1200
QD/ED to RJ-9 cable	Plantronics	27190-01
QD/ED to RJ-9 cable	Plantronics	U10p variant
QD/ED to RJ-9 cable	Sennheiser	CSTD-01 05362
QD/ED to RJ-9 cable	VXi	1026
RJ-9 to 2.5 mm adapter	Polycom	SKU 2200-11095-002 Packs of five, valid for use worldwide. Refer to Polycom part number when

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## Compatible Headset Types

### Compatible Analog Headsets

<i>Manufacturer</i>	<i>Model</i>	<i>Compatible phones</i>	<i>Additional device(s) needed</i>
Polaris	Soundpro Monaural Noise Canceling Headset (SP10N/TT4)	All	Polaris TT4 Soundshield 3G amplifier
Polaris	Soundpro Series (SW10ND* only)	All	None
Accutone	6 Series (TM610, TB610 only)	All	None
Jabra	GN1900 Series (except USB models)	All	None
Jabra	GN2000 Series (except USB models; IP models support Wideband audio)	All	None
Jabra	GN2100 Series	All	None
Jabra	BIZ 2400 Series (except USB models; IP models support Wideband audio)	All	None
Plantronics	Supra Plus Series* (HW251N, HW261N only)	All	None
Plantronics	Encore Pro Series* (HW291N, HW301N)	All	None
Plantronics	TriStar Series (H81 Voice Tube)	All	None
Sennheiser	CC 500 Series (510, 515, 515 IP*, 520 IP*, 530, 540, 550, 550 IP*)	All	None
Sennheiser	SH 200 Series (230, 230 IP*, 250 only)	All	None
Sennheiser	SH 300 Series (300, 330, 330 IP*, 335, 350, 350 IP*)	All	None
VXi	Tria Series*	All	None

\*Supports Wideband audio

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## Compatible USB (Digital) Headsets

<i>Manufacturer</i>	<i>Model</i>	<i>Compatible phones</i>	<i>Additional device(s) needed</i>
Jabra	Pro 9465-Duo	VVX 500, 600	None
Jabra	Pro 9470	VVX 500, 600	None
Plantronics	Voyager Pro UC	VVX 500, 600	None

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## Compatible EHS Headsets

<i>Manufacturer</i>	<i>Model</i>	<i>Compatible phones</i>	<i>Additional device(s) needed</i>
Jabra	GN9120, GN9125	All	Jabra EHS Adapter (GN Netcom SKU 14201-17)
Jabra	GN9300e Series (GN9330e, GN9350e)	All	Jabra EHS Adapter (GN Netcom SKU 14201-17)
Jabra	GN9350	All	Jabra EHS Adapter (GN Netcom SKU 14201-17)
Jabra	GO 6400 Series	All	Jabra EHS Adapter (GN Netcom SKU 14201-17)
Jabra	PRO 9400 Series	All	Jabra EHS Adapter (GN Netcom SKU 14201-17)
Plantronics	Savi Office Series** (WO100, WO200, WO300, WO350 only)	All	Plantronics APP-50 cable (Plantronics SKU 38439-01)
Plantronics	CS Series** (50, 55, 60, 70N, 261N, 351N only)	All	Plantronics APP-5 cable (Plantronics SKU 38438-01)
Plantronics	Savi 700 Series (710, 720, 730, 740, 745)	All	Plantronics APP-51 cable (Plantronics SKU 38439-11)
Plantronics	CS500 Series (510, 520, 530, 540)	All	Plantronics APP-51 cable (Plantronics SKU 38439-11)
Sennheiser	DW Series* (Office, Pro 1, Pro 2)	All	Sennheiser EHS Polycom adapter (Sennheiser part number CEHS-PO 01)
Logitech	BH970	All	Jabra EHS Adapter (GN Netcom SKU 14201-17)

\*Supports Wideband audio;\*\*Discontinued model