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LOCAL EXCHANGE SERVICES

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PRICING GUIDE

FOR

DETARIFFED AND/OR UNREGULATED LOCAL EXCHANGE  
TELECOMMUNICATIONS SERVICES

PROVIDED BY

FIRST COMMUNICATIONS, LLC

This Pricing Guide contains the descriptions, regulation, and rates applicable to the furnishing of telecommunications services provided by First Communications, LLC with principal offices at 3340 W. Market Street, Akron, OH 44333.

The Pricing Guide includes the Local Exchange services offered to Customers within the State of Ohio that are detariffed and/or unregulated by the Public Utilities Commission of Ohio.

The general terms and conditions applicable to the services listed in this Pricing Guide are contained in the Company's P.U.C.O. Tariff No. 6 on file with the Public Utilities Commission of Ohio.

Copies of the Tariff on file with the Public Utilities Commission of Ohio may be inspected during normal business hours at the Company's principal place of business 3340 W. Market Street, Akron, OH 44333 or at the Public Utilities Commission of Ohio.

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SECTION 1 – SERVICE AREAS

1.1 Exchange Service Areas

The Company provides local exchange services in the territories served by AT&T Ohio and Verizon North.

The Company concurs in the exchange, rate class, local calling areas, and zone designations specified in the Local Exchange Services Tariffs of AT&T Ohio and Verizon North.

The Company offers zone pricing. The local calling areas for zone pricing are specified in the Company's P.U.C.O Tariff No. 6.

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SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES

2.1 Basic Residential Service

Basic Residential Service and rates are found in the Company's P.U.C.O Tariff No. 6.

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SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES

2.2 Business Network Switched Services

2.2.1 Basic Business Line Service

Basic business service description and rates are found in the Company's P.U.C.O  
Tariff No. 6.

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SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.2 Business Network Switched Services (Cont'd)

2.2.2 PBX Trunk Service

A. General

Analog PBX trunks are provided for connection of customer-provided PBX terminal equipment. Analog trunks are delivered on a DSO level and digital trunks are delivered at the DS1 level. All trunks are equipped with multiline hunting.

DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line. Digital trunks cannot be two-way trunks, but must be ordered as with either Direct Inward Dialing (DID) or Direct Outward Dialing (DOD).

For DID configured PBX trunks, additional charges apply for Direct Inward Dial Station numbers.

Each Analog Trunk has the following characteristics:

Terminal Interface: 2-wire or 4-wire, as required for the provision of service

Signaling Type: Loop, Ground, E&M I, II, III

Pulse Type: Dual Tone Multi-Frequency (DTMF).

Directionality: In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

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SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.2 Business Network Switched Services (Cont'd)

2.2.2 PBX Trunk Service (Cont'd)

B. Message Rate Analog PBX Trunks

1) Description

Message Rate Analog PBX Trunks provide the customer with a single, analog, voice grade telephonic communications channel which can be used to place or receive one call at a time. Local calls on two-way trunks and DOD trunks are billed on a usage basis. DID trunks are arranged for one-way inward calling only.

2) Recurring and Nonrecurring Charges

Nonrecurring connection charges apply as described in Section 3 of this Tariff. Charges for each Message Rate PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period, found in Section 10 of this Tariff. Local calling areas are as specified in Section 8.

PBX Trunk with Touch Tone (Access Area D)	\$23.81
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Per Message Charge - In Addition to Access Line (After 73 Message Call Allowance)	\$ 0.08
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SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.2 Business Network Switched Services (Cont'd)

2.2.3 Remote Call Forwarding Service

RCF is a service feature whereby all calls placed to an RCF customer's telephone number (the call forwarding location) are automatically forwarded by Company central office equipment to a designated terminating station of such RCF customer which is located in an exchange area of the Company or another telephone company. RCF is subject to the following regulations:

- 1) RCF service will be provided on any exchange service which can be direct inward dialed except semi-public and public telephone service;
- 2) The service is offered from central offices where the Company has arranged the facilities for RCF and is furnished subject to the availability of facilities;
- 3) One primary directory listing, as appropriate, will be provided without charge for the exchange in which the RCF central office is located;
- 4) Since the grade of transmission on calls which are remotely forwarded may vary, depending upon the location of the calling party in relation to the terminating station, the Company cannot guarantee transmission on forwarded calls;
- 5) Each RCF feature allows for forwarding one call at a given time. An additional feature is necessary for each additional call to be forwarded simultaneously. The customer must subscribe to sufficient RCF features and facilities at the terminating station to adequately handle calls without impairing, disrupting or deteriorating services offered by the Company. In the event that the use of RCF causes such impairment, disruption or deterioration, the Company shall have the right to discontinue forthwith such service without prior notification to the customer; and
- 6) The Company will not provide identification of the originating telephone number to an RCF customer.
- 7) The customer, not the calling party, is responsible for any toll calls of the forwarding leg if the terminating station is outside of the local calling area.

	<u>Monthly Recurring Charge</u>	<u>Non Recurring*</u>
Zones 1, 2 and 3	\$20.45 plus \$.08 per call	\$56.25

\*includes service order charge



**LOCAL EXCHANGE SERVICES**

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**SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)**

**2.3 T-1 Services**

Dedicated Service is provided over a T-1 or greater circuit and can be analog, digital, integrated T1s or ISDN PRI. Non-recurring Charges (NRCs) apply for changes prior to installation and post installation.

<b>Changes to an Order prior to installation</b>	<b><u>NRC</u></b>
Service Order Change	
Customer requested change requiring a different circuit type or change in bandwidth prior to loop drop	\$20.00
Order Cancellation	
Over 48 hours from loop drop	\$750.00
Less than 48 hours from loop drop	\$1500.00
FOC reschedule	
Customer requested change of the date of the loop drop after the date has been communicated to the customer, must be greater than 24 hours prior to loop drop date.	\$75.00
Port reschedule	
Over 48 hours from the date of the port activity	\$500.00
Less than 48 hours from the date of the port activity	\$750.00
Block Directory Assistance	\$50.00
Expedite Fee	
When customer requests to expedite the installation, an expedite charge is applied regardless of whether requested date is achieved; Company will make every attempt to meet the expedite date however, Company does not guarantee that the installation would occur in the time requested.	
Zone 1-3	\$500.00
Off Net	\$1500.00

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LOCAL EXCHANGE SERVICES

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SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services (Cont'd)

<b>Changes to Service post installation</b>	<b><u>NRC</u></b>
Circuit Change Charge	
Add additional bandwidth or change circuit type	\$500.00
Move	
Change in customer physical address within same company footprint, providing the same product	\$500.00
Account Change Charge	
Changes to features, DIDs, listings, Account codes	\$25.00
Block Directory Assistance	\$50.00
<b>Advanced Services Technician Charges</b>	<b><u>NRC</u></b>
Truck Roll	\$100.00
Service Visit, per 15 minute increments	
Minimum of one charge per Truck Roll	\$20.00

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SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services (Cont'd)

2.3.1 FirstConnect

**FirstConnect One Rate T-1**

(Grandfathered – not available to new customers)

FirstConnect One Rate T-1 is for business customer end users. The customer agrees to a monthly usage revenue commitment. Those not meeting the usage commitment will be billed the balance. Along with the MRC for the T-1 Loop charge, the customer has the choice of three minimum usage fees; the customer's LD rate is dependent upon the minimum usage fee chosen. Only one telephone number is assigned to the T-1. There are no features or voice mail.

Monthly Loop Charge:

<u>Zone</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
1	\$250.00	\$225.00	\$200.00
2	\$275.00	\$250.00	\$225.00
3	\$300.00	\$275.00	\$250.00

Local Usage Fee           \$0.08 per call  
 EUCL                       \$46.95

Installation Fee           \$500.00

Minimum Usage Fee:

<u>Long Distance</u>	<u>Commitment</u>	<u>Commitment</u>	<u>Commitment</u>
Minimum Usage Fee	\$500.00	\$750.00	\$1,000.00
1+	\$0.021	\$0.020	\$0.019
TF	\$0.021	\$0.020	\$0.019

LD commitment and rates are for intrastate and interstate calls within the continental United States.

Off Net:                   ICB

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SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services (Cont'd)

2.3.1 FirstConnect (Cont'd)

**FirstConnect Local T-1**

FirstConnect Local T-1 is for business customer end users. The service includes from 1 up to 24 voice line equivalents with unlimited local usage.

Monthly Loop Charge:

<u>Zone</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
1	\$399.00	\$374.00	\$349.00
2	\$449.00	\$424.00	\$399.00
3	\$499.00	\$474.00	\$449.00

EUCL \$46.95

Installation Fee \$500.00

Long Distance Rate \$0.029 per minute

LD rate is for intrastate and interstate calls within the continental United States.

Off Net ICB

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SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services (Cont'd)

2.3.1 FirstConnect

**FirstConnect PRI**

FirstConnect Local T-1 is for business customer end users. The service includes 23 voice channels and 1 data channel for signaling.

Monthly Loop Charge:

<u>Zone</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>
1	\$399.00	\$374.00	\$349.00
2	\$449.00	\$424.00	\$399.00
3	\$499.00	\$474.00	\$449.00

EUCL \$46.95

Installation Fee \$500.00

Long Distance Rate \$0.029 per minute

LD rate is for intrastate and interstate calls within the continental United States.

Direct Inward Dial Numbers can be added to the circuit:

<u>Description</u>	<u>Retail</u>
Per Block of 20 (MRC)	\$5.00
Installation per request (NRC)	\$25.00

Off Net ICB

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

Ohio Zone 1	Area Code	216	Exchange	Wire Center Name	Exchange	Wire Center Name
Exchange	Wire Center Name					
201*	CLEVOH42		441	CLEVOH64	661	CLEVOH74
206	CLEVOH64		444	CLEVOH42	662	MPHGOH66
221	LKWDOH52		445	CLEVOH42	663	MPHGOH66
222	CLEVOH62		446	INDPOH52	671	CLEVOH25
226	LKWDOH52		447	INDPOH52	688	CLEVOH25
227	LKWDOH52		448	CLEVOH42	691	SECLOH38
228	LKWDOH52		459	CLEVOH74	707	CLEVOH42
229	CLEVOH42		464	BCWDOH46	721	CLEVOH42
231	CLEVOH42		471	SHHGOH92	739	CLEVOH74
251	CLEVOH25		475	MPHGOH66	741	CLEVOH74
252	CLEVOH25		476	CLEVOH25	749	CLEVOH74
257	CLEVOH25		485	CLEVOH74	751	SHHGOH92
271	CLEVOH64		488	BCWDOH46	752	SHHGOH92
283	SHHGOH92		491	SHHGOH92	754	CLEVOH42
286	CLEVOH42		514	BCWDOH46	765	BCWDOH46
291	SECLOH38		518	MPHGOH66	766	BCWDOH46
292	BCWDOH46		520	INDPOH52	767	SHHGOH92
295	SHHGOH92		521	LKWDOH52	778	CLEVOH74
297	SECLOH38		524	INDPOH52	791	CLEVOH42
320	CLHGOH32		525	INDPOH52	795	CLEVOH42
321	CLHGOH32		529	LKWDOH52	810	MPHGOH66
328	INDPOH52		545	BCWDOH46	831	BCWDOH46
332	MPHGOH66		561	SHHGOH92	839	BCWDOH46
335	CLEVOH74		573	INDPOH52	844	CLEVOH42
341	CLEVOH64		581	MPHGOH66	883	CLEVOH64
351	CLEVOH74		584	MPHGOH66	889	CLEVOH25
360	BCWDOH46		587	MPHGOH66	896	BCWDOH46
368	CLEVOH42		591	BCWDOH46	901	INDPOH52
371	CLHGOH32		593	BCWDOH46	902	CLEVOH62
378	BCWDOH46		595	BCWDOH46	921	SHHGOH92
381	SECLOH38		635	CLEVOH74	932	CLHGOH32
382	SECLOH38		636	CLEVOH42	941	CLEVOH25
397	CLHGOH32		640	CLEVOH64	957	CLEVOH74
398	CLEVOH74		641	CLEVOH64	983	CLEVOH42
421	CLEVOH42		642	INDPOH52	986	INDPOH52
429	CLEVOH64		643	INDPOH52	991	SHHGOH92

\*\* Note: For 216-201, only beginning with 216-201-4xxx, 216-201-5xxx, 216-201-6xxx, 614-243-7xxx, and 614-243-8xxx.

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SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

**OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS**

Ohio Zone 1	Area Code	330	Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
208	AKRNOH25		452	CNTNOH45	615**	AKRNOH25		
244	NCTNOH49		453	CNTNOH45	643	AKRNOH25		
252	AKRNOH25		454	CNTNOH45	649	NCTNOH49		
253	AKRNOH25		455	CNTNOH45	740	YNTWOH74		
255	AKRNOH25		456	CNTNOH45	743	YNTWOH74		
258	AKRNOH25		458	CNTNOH45	744	YNTWOH74		
305	NCTNOH49		471	CNTNOH45	746	YNTWOH74		
344	AKRNOH25		489	CNTNOH45	747	YNTWOH74		
363	CNTNOH45		490	NCTNOH49	761	AKRNOH25		
370	AKRNOH25		491	NCTNOH49	762	AKRNOH25		
374	AKRNOH25		492	NCTNOH49	830	MSLNOH02		
375	AKRNOH25		493	NCTNOH49	832	MSLNOH02		
376	AKRNOH25		494	NCTNOH49	833	MSLNOH02		
379	AKRNOH25		497	NCTNOH49	834	MSLNOH02		
384	AKRNOH25		498	NCTNOH49	837	MSLNOH02		
430	CNTNOH45		499	NCTNOH49	849	AKRNOH25		
433	NCTNOH49		515	AKRNOH25	884	YNTWOH74		
434	AKRNOH25		535	AKRNOH25	941	YNTWOH74		
438	CNTNOH45		543	AKRNOH25	966	NCTNOH49		
450	CNTNOH45		580	CNTNOH45	972	AKRNOH25		
451	CNTNOH45		588	CNTNOH45	973	AKRNOH25		
			599	YNTWOH74	966	NCTNOH49		

\*\* Note: For 330-615, only beginning with 330-615-0xxx, 330-615-1xxx,330-615-2xxx, 330-615-6xxx, 330-615-7xxx, 330-615-8xxx, 330-615-9xxx and 330-615-Axxx

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SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

**OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS**

<b>Ohio Zone 1</b>	<b>Area Code</b>	<b>440</b>	<b>Exchange</b>	<b>Wire Center Name</b>	<b>Exchange</b>	<b>Wire Center Name</b>	<b>Exchange</b>	<b>Wire Center Name</b>
			248	SOLNOH24	483	MYHGOH44	836	SOLNOH24
			312	MYHGOH44	498	SOLNOH24	842	PARMOH88
			349	SOLNOH24	519	SOLNOH24	843	PARMOH88
			395	MYHGOH44	542	SOLNOH24	845	PARMOH88
			431	MYHGOH44	603	MYHGOH44	868	MYHGOH44
			442	MYHGOH44	604	MYHGOH44	884	PARMOH88
			446	MYHGOH44	605	MYHGOH44	885	PARMOH88
			449	MYHGOH44	646	MYHGOH44	886	PARMOH88
			456	MYHGOH44	649	SOLNOH24	887	PARMOH88
			460	MYHGOH44	684	MYHGOH44	888	PARMOH88
			461	MYHGOH44	720	MYHGOH44	914	SOLNOH24
			473	MYHGOH44	743	PARMOH88	995	MYHGOH44



LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

Ohio Zone 1	Area Code	614	Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
210	DBLNOH89		418	CLMBOH47		761	DBLNOH89	
213	WOTNOH88		428	CLMBOH47		764	DBLNOH89	
215	DBLNOH89		430	WOTNOH88		766	DBLNOH89	
231	CLMBOH23		431	WOTNOH88		771	HLRDOH87	
235	CLMBOH23		433	WOTNOH88		777	HLRDOH87	
236	CLMBOH23		435	WOTNOH88		781	WOTNOH88	
237	CLMBOH23		436	WOTNOH88		784	CLMBOH26	
238	CLMBOH23		438	WOTNOH88		785	WOTNOH88	
239	CLMBOH23		442	UPAROH45		786	WOTNOH88	
261	CLMBOH26		447	CLMBOH26		789	DBLNOH89	
262	CLMBOH26		451	UPAROH45		790	DBLNOH89	
263	CLMBOH26		457	UPAROH45		791	DBLNOH89	
265	CLMBOH26		459	UPAROH45		792	DBLNOH89	
267	CLMBOH26		470	CLMBOH47		793	DBLNOH89	
268	CLMBOH26		471	CLMBOH47		798	DBLNOH89	
272	CLMBOH27		472	CLMBOH47		799	DBLNOH89	
273	UPAROH45		473	CLMBOH47		825	WOTNOH88	
274	CLMBOH27		475	CLMBOH47		840	WOTNOH88	
275	CLMBOH27		476	CLMBOH47		841	WOTNOH88	
276	CLMBOH27		478	CLMBOH47		842	WOTNOH88	
278	CLMBOH27		479	CLMBOH47		844	WOTNOH88	
279	CLMBOH27		481	UPAROH48		846	WOTNOH88	
308	CLMBOH27		485	UPAROH48		847	WOTNOH88	
326	UPAROH45		486	UPAROH48		848	WOTNOH88	
331	CLMBOH11		487	UPAROH48		850	HLRDOH87	
336	DBLNOH89		488	UPAROH48		854	WOTNOH88	
337	CLMBOH47		516	WOTNOH88		876	HLRDOH87	
338	CLMBOH23		527	HLRDOH87		880	WOTNOH88	
342	CLMBOH47		529	HLRDOH87		885	WOTNOH88	
351	CLMBOH27		538	UPAROH45		888	WOTNOH88	
356	DBLNOH89		659	DBLNOH89		889	DBLNOH89	
376	DBLNOH89		717	DBLNOH89		896	WOTNOH88	
388	CLMBOH23		718	DBLNOH89		921	HLRDOH87	
414	CLMBOH47		734	DBLNOH89		932	DBLNOH89	
415	CLMBOH47		760	DBLNOH89		985	WOTNOH88	

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SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

**OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS**

<b>Ohio Zone 1</b>	<b>Area Code</b>	<b>937</b>	<b>Exchange</b>	<b>Wire Center Name</b>	<b>Exchange</b>	<b>Wire Center Name</b>
<b>Exchange</b>	<b>Wire Center Name</b>		<b>Exchange</b>	<b>Wire Center Name</b>	<b>Exchange</b>	<b>Wire Center Name</b>
208	DYTNOH22		285	DYTNOH22	485	DYTNOH22
220	DYTNOH22		331	DYTNOH22	495	DYTNOH22
221	DYTNOH22		333	DYTNOH22	496	DYTNOH22
222	DYTNOH22		341	DYTNOH22	499*	DYTNOH22
223	DYTNOH22		356	DYTNOH22	512	DYTNOH22
224	DYTNOH22		443	DYTNOH22	542	DYTNOH22
225	DYTNOH22		445	DYTNOH22	580	DYTNOH22
226	DYTNOH22		449	DYTNOH22	586	DYTNOH22
227	DYTNOH22		455	DYTNOH22	627	DYTNOH22
228	DYTNOH22		457	DYTNOH22	630	DYTNOH22
229	DYTNOH22		461	DYTNOH22	640	DYTNOH22
234	DYTNOH22		463	DYTNOH22	641	DYTNOH22
					824	DYTNOH22

\* Note: For 973-499, only beginning with 973-499-5xxx, 973-499-6xxx, 973-499-7xxx, 973-499-8xxx, and 973-499-9xxx

**LOCAL EXCHANGE SERVICES**

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**SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)**

2.3 T-1 Services

**OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS**

<b>Ohio Zone 2</b>	<b>Area Code</b>	<b>216</b>	<b>Exchange</b>	<b>Wire Center Name</b>	<b>Exchange</b>	<b>Wire Center Name</b>
201*	BKPKOH26		426	CLEVOH43	681	CLEVOH45
249	CLEVOH45		431	CLEVOH43	692	CLEVOH53
261	ECLDOH73		432	CLEVOH43	731	ECLDOH73
265	BKPKOH26		433	BKPKOH26	732	ECLDOH73
267	BKPKOH26		451	CLEVOH45	738	CLEVOH53
268	CLEVOH45		481	CLEVOH53	761	CLEVOH45
281	CLEVOH63		486	CLEVOH53	797	ECLDOH73
289	ECLDOH73		531	CLEVOH53	813	BKPKOH26
334	CLEVOH63		541	CLEVOH45	851	CLEVOH45
361	CLEVOH43		631	CLEVOH63	881	CLEVOH43
362	BKPKOH26		634	CLEVOH63	898	BKPKOH26
391	CLEVOH43		651	CLEVOH63	939	CLEVOH63
404	CLEVOH53		676	BKPKOH26	961	CLEVOH63

\* Note: For 216-201, only beginning with 216-201-0xxx, 216-201-1xxx , 216-201-2xxx, 216-201-3xxx, and 216-201-9xxx

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

Ohio Zone 2	Area Code	330	Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
245	CVTPOH02	678	KENTOH67	821	ALNCOH82			
270	YNTWOH79	686	STOWOH68	823	ALNCOH82			
274	MNTUOH27	688	STOWOH68	825	BRTNOH82			
296	RVNNOH02	689	STOWOH68	829	ALNCOH82			
297	RVNNOH02	699	UNTWOH69	835	AKRNOH86			
298	RVNNOH02	702	CNFDOH02	836	AKRNOH86			
325	RVNNOH02	706	BRTNOH82	848	BRTNOH74			
346	KENTOH67	707	POLDOH75	854	CNFLOH01			
422	STBOOH62	724	AKRNOH72	860	BRTNOH74			
477	PRHGOH47	726	BDMNOH75	861	BRTNOH74			
478	PRHGOH47	729	BDMNOH75	864	AKRNOH86			
479	PRHGOH47	733	AKRNOH78	865	AKRNOH86			
482	CLBNOH48	734	AKRNOH78	866	MGNLOH86			
484	NINDOH48	745	BRTNOH74	867	AKRNOH86			
488	ECTNOH48	750	STRTOH75	869	AKRNOH86			
533	CNFDOH02	753	BRTNOH74	871	LSVLOH87			
536	LLVLOH53	755	STRTOH75	873	AKRNOH86			
538	NJSNOH53	757	POLDOH75	875	LSVLOH87			
542	NWMLOH54	758	BDMNOH75	877	HTVLOH02			
549	NLIMOH54	773	AKRNOH72	879	NVRROH87			
587	HTVLOH02	779	YNTWOH79	882	MNC SOH88			
596	ALNCOH82	780	AKRNOH78	896	GNBGOH89			
615*	BRTNOH74	781	YNTWOH78	899	GNBGOH89			
626	STBOOH62	782	YNTWOH78	916	CYFLOH92			
628	MGDROH62	783	YNTWOH78	920	CYFLOH92			
629	BDMNOH75	784	AKRNOH78	922	CYFLOH92			
630	TLMDOH63	785	AKRNOH72	923	CYFLOH92			
633	TLMDOH63	786	AKRNOH72	926	CYFLOH92			
634	TLMDOH63	788	YNTWOH78	928	CYFLOH92			
643	AKRNOH25	792	YNTWOH79	929	CYFLOH92			
644	CVTPOH02	793	YNTWOH79	935	MRBOOH93			
645	CVTPOH02	794	AKRNOH78	940	CYFLOH92			
672	KENTOH67	796	AKRNOH78	945	CYFLOH92			
673	KENTOH67	797	YNTWOH79	947	ATWROH94			
676	KENTOH67	798	AKRNOH78	965	BDMNOH75			
677	KENTOH67	799	YNTWOH79	971	CYFLOH92			

\* Note: For 330-615, only those beginning with 330-615-3xxx, 330-615-4xxx and 330-615-5xxx.

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

Ohio Zone 2	Area Code	440	Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
205	MNTROH25		358	PNVLOH35		801	NOLMOH77	
209	MOTLOH25		375	PNVLOH35		808	WSLKOH87	
230	NRTNOH23		392	PNVLOH35		816	BEREOH23	
232	BDFROH23		409	RKRVOH33		826	BEREOH23	
234	BEREOH23		427	OLFLOH23		827	WSLKOH87	
235	OLFLOH23		439	BDFROH23		833	ECLDOH73	
237	NRTNOH23		516	ECLDOH73		835	WSLKOH87	
238	SGVLOH23		520	WLGHOH94		838	BCVLOH52	
239	BEREOH23		526	BCVLOH52		846	SGVLOH23	
243	BEREOH23		534	MNTROH25		871	WSLKOH87	
247	CHFLOH24		546	BCVLOH52		877	NRTNOH23	
250	WSLKOH87		571	WLGHOH94		878	SGVLOH23	
254	LYTPOH25		572	SGVLOH23		891	BEREOH23	
255	MNTROH25		582	NRTNOH23		892	WSLKOH87	
256	KRLDOH25		585	ECLDOH73		893	CHFLOH24	
257	MOTLOH25		602	WLGHOH94		895	RKRVOH33	
260	BEREOH23		617	WSLKOH87		899	WSLKOH87	
266	MNTROH25		639	PNVLOH35		918	WLGHOH94	
268	SGVLOH23		686	NOLMOH77		942	WLGHOH94	
269	WLGHOH94		716	NOLMOH77		943	ECLDOH73	
296	PNVLOH35		717	BCVLOH52		944	ECLDOH73	
331	RKRVOH33		734	NOLMOH77		946	WLGHOH94	
333	RKRVOH33		735	BDFROH23		951	WLGHOH94	
347	ECLDOH73		736	BCVLOH52		953	WLGHOH94	
350	PNVLOH35		740	BCVLOH52		954	WLGHOH94	
352	PNVLOH35		746	BCVLOH52		962	NOLMOH77	
354	PNVLOH35		777	NOLMOH77		974	MNTROH25	
356	RKRVOH33		779	NOLMOH77		975	WLGHOH94	
357	PNVLOH35		786	BDFROH23		979	NOLMOH77	

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

Ohio Zone 2	Area Code	614	Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
243*	WEVLOH88		492	LCKBOH49			853	NWRMOH66
244**	WEVLOH88		497	LCKBOH49			855	NWALOH85
248***	WEVLOH88		501	CLMBOH86			856	CLMBOH86
251	CLMBOH25		523	WEVLOH88			860	CLMBOH86
252	CLMBOH25		539	GVCYOH87			861	CLMBOH86
253	CLMBOH25		542	CLMBOH44			862	CNWIOH83
257	CLMBOH25		575	CLMBOH86			863	CLMBOH86
258	CLMBOH25		577	CLMBOH86			864	CLMBOH86
277	GVCYOH87		751	CLMBOH86			865	WEVLOH88
291	CLMBOH29		755	CLMBOH86			866	CLMBOH86
294	CLMBOH29		759	CLMBOH86			868	CLMBOH86
297	CLMBOH29		775	NWALOH85			870	NWRMOH66
298	CLMBOH29		776	WEVLOH88			871	GVCYOH87
299	CLMBOH29		794	WEVLOH88			875	GVCYOH87
322	CLMBOH86		797	WEVLOH88			882	WEVLOH88
367	CLMBOH86		801	GVCYOH87			890	WEVLOH88
372	CLMBOH25		818	WEVLOH88			891	WEVLOH88
409	LCKBOH49		823	WEVLOH88			895	WEVLOH88
421	CLMBOH29		830	CNWIOH83			898	WEVLOH88
424	CLMBOH29		833	CNWIOH83			899	WEVLOH88
429	CLMBOH29		834	CNWIOH83			901	WEVLOH88
443	CLMBOH44		835	CNWIOH83			920	CNWIOH83
444	CLMBOH44		836	CNWIOH83			922	NWRMOH66
445	CLMBOH44		837	CNWIOH83			933	NWALOH85
449	CLMBOH44		851	NWRMOH66			939	NWALOH85
491	LCKBOH49							

\* Note: For 614-243, only beginning with 614-243-2xxx, 614-243-3xxx, 614-243-5xxx, and 614-243-6xxx

\*\* Note: For 614-244, only beginning with 614-244-1xxx, 614-244-2xxx, 614-244-6xxx, and 614-244-7xxx

\*\*\* Note: For 614-248, only beginning with 614-248-4xxx, 614-248-7xxx, and 614-248-8xxx

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

Ohio Zone 2	Area Code	937	Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
233	DYTNOH23		293	DYTNOH29	438	CNTMOH43		
235	DYTNOH23		294	DYTNOH29	439	CNTMOH43		
236	DYTNOH23		296	DYTNOH29	454	DYTNOH89		
237	DYTNOH23		297	DYTNOH29	476	DYTNOH25		
245	DYTNOH23		298	DYTNOH29	499*	DYTNOH29		
252	DYTNOH25		299	DYTNOH29	528	DYTNOH29		
253	DYTNOH25		312	CNTMOH43	534	DYTNOH29		
254	DYTNOH25		318	FRBNOH87	567	DYTNOH27		
256	DYTNOH25		320	ZMMNOH42	568	SVINOH56		
258	DYTNOH25		384	MMBGOH86	643	DYTNOH29		
259	DYTNOH25		395	DYTNOH29	754	FRBNOH87		
262	DYTNOH26		396	DYTNOH29	775	FRBNOH87		
263	DYTNOH26		415	DYTNOH89	781	DYTNOH25		
264	DYTNOH89		426	ZMMNOH42	847	MMBGOH86		
267	DYTNOH26		427	ZMMNOH42	848	BLBKOH84		
268	DYTNOH26		428	CNTMOH43	859	MMBGOH86		
274	DYTNOH27		429	ZMMNOH42	865	MMBGOH86		
275	DYTNOH27		431	ZMMNOH42	866	MMBGOH86		
276	DYTNOH27		432	CNTMOH43	873	FRBNOH87		
277	DYTNOH27		433	CNTMOH43	878	FRBNOH87		
278	DYTNOH27		434	CNTMOH43	879	FRBNOH87		
279	DYTNOH27		435	CNTMOH43	890	DYTNOH89		
290	DYTNOH29		436	CNTMOH43	898	DYTNOH89		
291	CNTMOH43							

\* Note: For 937-499, only beginning with 937-499-1xxx, 937-499-2xxx, 937-499-3xxx, and 937-499-4xxx

LOCAL EXCHANGE SERVICES

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SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

**OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS**

<b>Ohio Zone 3</b>	<b>Area Code</b>	<b>216</b>	<b>Exchange</b>	<b>Wire Center Name</b>	<b>Exchange</b>	<b>Wire Center Name</b>
204	CLEVOH62	563	CLEVOH62	698	CLEVOH62	CLEVOH62
222	CLEVOH62	566	CLEVOH62	736	CLEVOH62	CLEVOH62
241	CLEVOH62	574	CLEVOH62	737	CLEVOH62	CLEVOH62
263	CLEVOH62	575	CLEVOH62	771	CLEVOH62	CLEVOH62
274	CLEVOH62	578	CLEVOH62	772	CLEVOH62	CLEVOH62
277	CLEVOH62	579	CLEVOH62	774	CLEVOH62	CLEVOH62
298	CLEVOH62	583	CLEVOH62	776	CLEVOH62	CLEVOH62
344	CLEVOH62	586	CLEVOH62	781	CLEVOH62	CLEVOH62
348	CLEVOH62	589	CLEVOH62	787	CLEVOH62	CLEVOH62
357	CLEVOH62	592	CLEVOH62	802	CLEVOH62	CLEVOH62
363	CLEVOH62	615	CLEVOH62	822	CLEVOH62	CLEVOH62
394	CLEVOH62	621	CLEVOH62	828	CLEVOH62	CLEVOH62
420	CLEVOH62	622	CLEVOH62	830	CLEVOH62	CLEVOH62
436	CLEVOH62	623	CLEVOH62	858	CLEVOH62	CLEVOH62
443	CLEVOH62	624	CLEVOH62	861	CLEVOH62	CLEVOH62
466	CLEVOH62	664	CLEVOH62	875	CLEVOH62	CLEVOH62
479	CLEVOH62	685	CLEVOH62	902	CLEVOH62	CLEVOH62
515	CLEVOH62	687	CLEVOH62	931	CLEVOH62	CLEVOH62
522	CLEVOH62	689	CLEVOH62	937	CLEVOH62	CLEVOH62
523	CLEVOH62	694	CLEVOH62	987	CLEVOH62	CLEVOH62
556	CLEVOH62	696	CLEVOH62	999	CLEVOH62	CLEVOH62



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LOCAL EXCHANGE SERVICES

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SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

**OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS**

<b>Ohio Zone 3</b>	<b>Area Code</b>	<b>330</b>				
<b>Exchange</b>	<b>Wire Center Name</b>		<b>Exchange</b>	<b>Wire Center Name</b>	<b>Exchange</b>	<b>Wire Center Name</b>
227	RGRSOH22		386	ELVROH38	427	LTNAOH02
332	SALMOH33		420	LSBNOH42	457	NWWTOH45
337	SALMOH33		424	LSBNOH42	532	WLVLOH53
382	ELVROH38		426	EPLSOH42	679	SAVLOH67
385	ELVROH38					

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

Ohio Zone 3	Area Code	614	Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
217	CLMBOH11		281	CLMBOH11	621	CLMBOH11		
220	CLMBOH11		287	CLMBOH11	627	CLMBOH11		
221	CLMBOH11		292	CLMBOH11	628	CLMBOH11		
222	CLMBOH11		293	CLMBOH11	629	CLMBOH11		
223	CLMBOH11		331	CLMBOH11	644	CLMBOH11		
224	CLMBOH11		341	CLMBOH11	645	CLMBOH11		
225	CLMBOH11		365	CLMBOH11	677	CLMBOH11		
227	CLMBOH11		366	CLMBOH11	688	CLMBOH11		
228	CLMBOH11		387	CLMBOH11	716	CLMBOH11		
229	CLMBOH11		460	CLMBOH11	719	CLMBOH11		
232	CLMBOH11		461	CLMBOH11	722	CLMBOH11		
233	CLMBOH11		462	CLMBOH11	723	CLMBOH11		
234	CLMBOH11		463	CLMBOH11	724	CLMBOH11		
240	CLMBOH11		464	CLMBOH11	728	CLMBOH11		
241	CLMBOH11		466	CLMBOH11	744	CLMBOH11		
242	CLMBOH11		469	CLMBOH11	752	CLMBOH11		
243*	CLMBOH11		480	CLMBOH11	821	CLMBOH11		
244**	CLMBOH11		514	CLMBOH11	849	CLMBOH11		
247	CLMBOH11		544	CLMBOH11	857	CLMBOH11		
248***	CLMBOH11		546	CLMBOH11	879	WJSNOH87		
249	CLMBOH11		564	CLMBOH11	887	CLMBOH11		
280	CLMBOH11		566	CLMBOH11	995	CLMBOH11		

\* Note: For 614-243, only beginning with 614-243-0xxx, 614-243-1xxx, 614-243-4xxx, 614-243-7xxx, 614-243-8xxx, and 614-243-9xxx

\*\* Note: For 614-244, only beginning with 614-244-0xxx, 614-244-4xxx, 614-244-5xxx, 614-244-8xxx, and 614-244-9xxx

\*\*\* Note: For 614-248, only beginning with 614-248-0xxx, 614-248-1xxx, 614-248-2xxx, 614-248-3xxx, 614-248-5xxx, 614-248-6xxx, and 614-248-9xxx

LOCAL EXCHANGE SERVICES

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

**OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS**

Ohio Zone 3	Area Code	740	Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
			277	LNC SOH65	437	BMBGOH43	643	ARABOH64
			232	SCVIOH69	441	GLPLOH44	652	LNC SOH65
			242	THVLOH24	446	GLPLOH44	653	LNC SOH65
			245	RIGROH24	450	ZNVLOH45	654	LNC SOH65
			246	THVLOH24	452	ZNVLOH45	659	GLFROH65
			256	MCVLOH25	453	ZNVLOH45	674	DNFLOH67
			264	SBVIOH26	454	ZNVLOH45	681	LNC SOH65
			266	SBVIOH26	455	ZNVLOH45	687	LNC SOH65
			280	DNFLOH67	458	CATNOH45	689	LNC SOH65
			282	SBVIOH28	484	BTHSOH48	695	SCVIOH69
			283	SBVIOH28	495	NHLDOH49	697	RSVLOH69
			284	SBVIOH28	526	SCVIOH69	699	SCVIOH69
			291	CSTNOH62	532	IRTNOH53	743	SMRTOH74
			295	CSTNOH62	533	IRTNOH53	746	SGGVOH74
			333	WACHOH33	534	IRTNOH53	754	DRSDOH75
			335	WACHOH33	535	MNJTOH53	756	CRRLOH75
			339	GLPLOH44	536	RUVLOH53	757	BRVIOH42
			342	NWLXOH34	537	TOROOH53	829	CNSVOH82
			343	NWLXOH34	545	WLFYOH54	844	NRWCOH87
			346	SBVIOH26	547	IRTNOH53	845	LONDOH85
			347	CRNGOH34	575	CSTNOH62	849	FLHMOH84
			367	CHSGOH36	586	ZNVLOH45	852	LONDOH85
			377	SPNTOH37	588	ZNVLOH45	872	NRWCOH87
			379	PATROH37	620	WACHOH33	874	SDLIOH87
			388	VNTNOH38	622	CSTNOH62	925	GLPLOH44
			394	SHWNOH39	623	CSTNOH62	926	BEVLOH92
			425	BRVIOH42	636	WACHOH33	948	MDVLOH94
			426	JFVLOH42				

LOCAL EXCHANGE SERVICES

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SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES (CONT'D)

2.3 T-1 Services

**OHIO ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS**

<b>Ohio Zone 3</b>	<b>Area Code</b>	<b>937</b>				
<b>Exchange</b>	<b>Wire Center Name</b>	<b>Exchange</b>	<b>Wire Center Name</b>	<b>Exchange</b>	<b>Wire Center Name</b>	<b>Wire Center Name</b>
265	PTCHOH26	393	HLBOOH39	769	YESPOH76	
288	DANHOH28	399	SPFDOH39	773	PIQUOH77	
322	SPFDOH32	453	BWRVOH45	778	PIQUOH77	
323	SPFDOH32	462	SCTNOH46	840	HLBOOH39	
324	SPFDOH32	466	MRSOH46	845	NWCROH84	
325	SPFDOH32	505	SPFDOH32	846	NWCROH84	
327	SPFDOH32	525	SPFDOH32	849	MEWYOH84	
328	SPFDOH32	562	XENIOH37	857	CRBGOH85	
342	SPFDOH39	615	PIQUOH77	862	SPVYOH86	
365	RNBOOH36	629	SPFDOH39	863	ENONOH86	
368	FLTCOH99	675	JMTWOH67	864	ENONOH86	
372	XENIOH37	708	XENIOH37	882	DNVLOH88	
374	XENIOH37	764	BLFSOH76	883	SSLNOH88	
376	XENIOH37	766	CDVLOH76	927	SGTROH92	
390	SPFDOH39	767	YESPOH76	964	NHHNOH96	
				969	TRCYOH96	

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## LOCAL EXCHANGE SERVICES

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### 2.4 Administrative Fee

An Administrative Fee is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide service to our customers, which include but are not limited to invoicing, service support systems, facilities management and network operations.

The Administrative Fee is a monthly recurring charge per account of \$5.00 for residential customers and \$10.00 for commercial customers.

### 2.5 Regulatory Compliance Fee

A Regulatory Compliance Fee will apply to all usage and MRC billed at a rate of at least 3.8573%.

### 2.6 Connection Charges for POTs Service

#### 2.6.1 General

The Connection Charge is a nonrecurring charge which applies to the ordering, installing, moving, changing, rearranging for furnishing telephone services and facilities. Any one or combination of all elements of the connection charges may apply, depending upon the customer's request.

The customer may request an estimate or a firm bid before ordering installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at customer request, the charge to be billed is the amount quoted to the customer for the work requested.

#### 2.6.2 Exceptions to the Charge

A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.

B. The Company may from time to time waive or reduce the charge as part of a promotion.

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LOCAL EXCHANGE SERVICES

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2.6.3 Service Order Charge

A service Order Charge applies per customer order, for all work or services ordered to be provided at one time, on the same premises, for the same customer.

	<u>Non-recurring charge</u>	
	<u>Current</u>	
<u>Maximum</u>	<u>Business</u>	<u>Residential</u>
\$90.00	\$60.00	\$35.00

2.6.4 Restoral Charge

A Restoral Charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of service, as deemed in Section 2 of this Tariff.

	<u>Non-recurring charge</u>	
	<u>Current</u>	
<u>Maximum</u>	<u>Business</u>	<u>Residential</u>
\$90.00	\$50.00 (I)	\$50.00 (I)

2.6.4 Moves, Adds and Changes

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

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LOCAL EXCHANGE SERVICES

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Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Change - including rearrangement or reclassification - of existing service at the same location. A change may include but are not limited to addition or reduction of a phone line, phone features, class of service, PIC/LPIC, change of Billing Name, change in Directory Listing, Phone number change.

Non-recurring charge

	<u>Maximum</u>	<u>Current</u>	
		<u>Business</u>	<u>Residential</u>
Additional line, moves	\$90.00	\$60.00	\$35.00
Account Adjustment charge	\$90.00	\$20.00	\$20.00
Account change charge	\$90.00	\$20.00	\$20.00
Change Telephone Number	\$90.00	\$35.00	\$35.00

LOCAL EXCHANGE SERVICES

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2.6.5 Premises Visit

A. Terms and Conditions

A Premises Visit Charge applies per customer order, for all work or services ordered to be provided at one time on the same premises, for the same customer. When more than one visit is required to complete the work as originally ordered, only one Premises Visit Charge applies. A Premises Visit Charge applies to each premises visited for the purpose of removal, reconnection or changing of regulated facilities and to connect a line between different buildings on different premises, whether or not mileage charges are applicable to such lines. A Service Technician Trip charge is applied to each visit over and above the hourly rate.

	<u>Non-recurring charge</u>		
		<u>Current</u>	
	<u>Maximum</u>	<u>Business</u>	<u>Residential</u>
Service Technician Visit Fee	\$100.00	\$70.00	\$70.00
<b>AND</b>			
Quarter Hour Labor Rate (minimum 1 increment)	\$30.00	\$18.00	\$18.00
<b>OR</b>			
Bundled prices instead of Quarter hour rate:			
Cross –connect charges:			
1-5 lines		\$35.00	\$35.00
6-10 lines		\$70.00	\$70.00
10-15 lines		\$105.00	\$105.00
PLUS (if requested)			
Standard installation of inside wire and one jack. Less than 100' of wire, per jack		\$50.00	\$50.00



LOCAL EXCHANGE SERVICES

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2.6.5 Premises Visit (cont'd)

B Trouble Isolation Charge

When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

C Premise Visit and Cross Connect Installation fee

When a Cross Connect (tie down) is required for installation, this charge can be broken into three equal parts and applied to the Customers first 3 invoices.

2.6.6 Central Office Line Charge

A Central Office Line Charge applies to arranging (A. line(s) to provide service between the central office and the customer's premises.

	<u>Non-recurring charge</u>		
	<u>Current</u>		
<u>Maximum</u>	<u>Business</u>	<u>Residential</u>	
\$90.00	\$35.00	\$35.00	

2.6.7 Primary Interexchange Carrier Change Charge

The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service.

	<u>Non-recurring charge</u>		
	<u>Current</u>		
	<u>Maximum</u>	<u>Business</u>	<u>Residential</u>
Manual change	\$5.50	\$2.75	\$2.75
Electronic	\$1.25	\$0.53	\$0.53

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LOCAL EXCHANGE SERVICES

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2.6.8 Vanity Phone Number

Customers may request a specific phone number that they currently do not have. This can occur when new service is provided or when changing the phone number on existing service. Additional blocks of numbers will not be obtained from NANPA (North America Numbering Plan Administration) to fulfill a request for a Vanity Number.

<u>Non-recurring charge</u>	
<u>Business</u>	<u>Residential</u>
\$40.00	\$40.00

LOCAL EXCHANGE SERVICES

SECTION 3 - SUPPLEMENTAL SERVICES AND RATES

3.1 Enhanced Calling Features

Enhanced Calling Feature descriptions and residential rates are found in the Company's P.U.C.O. Tariff No. 6.

<u>Feature</u>	<u>Metropolitan Area Business</u>	<u>Town and Rural Area Business</u>
Three-Way Calling	\$ 6.97	\$2.75
Call Forwarding Variable	\$ 9.35	\$9.35
Call Forwarding Busy	\$ 0.60	\$1.00
Call Forwarding Busy Line Don't Answer	\$ 3.00	\$1.25
Call Forwarding Don't Answer	\$ 0.60	\$1.00
Call Waiting	\$	*
Cancel Call Waiting	N/C	N/C
MultiRing 1	\$ 4.97	\$3.20
MultiRing 2	\$ 3.97	\$3.20
Multiline Hunting	\$ 10.00	
Speed Dialing - 8	\$ 5.97	\$0.75
Speed Dialing - 30	\$ 6.07	\$0.75
Repeat Dialing -Unlimited	\$ 5.99	\$5.00
Caller ID Blocking	\$7.99	\$7.99
Caller ID with Number	*	*
Caller ID with Name	\$ 3.95	\$3.95
Automatic Call Back	\$ 7.25	\$7.25
Call Screening	\$ 5.99	
Sneak-a-Peek (where available)	\$ 1.99	

Custom Calling Feature Charges – per use Metropolitan and Rural Areas

<u>Usage Based Feature</u>	<u>Per Activation</u>	<u>Monthly Cap</u>
Three-Way Calling	\$1.99	10 occurrences
Call Return	\$1.99	10 occurrences
Repeat Dialing	\$0.97	10 occurrences
Call Trace **	\$2.70 Metropolitan \$4.00 Towns/ Rural	10 occurrences
Priority Call	\$0.50	10 occurrences
Select Forward - per activation	\$0.75	10 occurrences

\* Regulated features found in the Company's P.U.C.O. Tariff No. 6

\*\* Plus a Case Preparation Charge of \$5.00 for Trace Call in Metropolitan Areas, \$10.00 in Towns and Rural areas.

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LOCAL EXCHANGE SERVICES

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SECTION 3 - SUPPLEMENTAL SERVICES AND RATES

3.2 Busy Verification and Interrupt Service

Service descriptions and residential rates are found in the Company's P.U.C.O. Tariff No. 6.

<u>Usage Based Feature</u>	<u>Metropolitan Area Business</u>	<u>Town &amp; Rural Area Business</u>
Busy Line Verification	\$1.20	\$1.59
Busy Line Interrupt	\$1.50	\$1.99

3.3. Directory Assistance Service

Service descriptions and residential rates are found in the Company's P.U.C.O. Tariff No. 6.

<u>Directory Assistance</u>	<u>Metropolitan Area Business</u>	<u>Town &amp; Rural Area Business</u>
Allowance before usage charges apply	None	None
Direct-Dial - Local DA	\$1.50	\$0.99
Direct-Dial - National DA	\$1.99	\$0.99
Operator Dial - Local DA	\$0.45	\$0.59
Directory Assistance Call Completion	\$0.35	\$0.99

LOCAL EXCHANGE SERVICES

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SECTION 3 - SUPPLEMENTAL SERVICES AND RATES

3.4 Directory Listings

Service descriptions and residential rates are found in the Company's P.U.C.O. Tariff No. 6.

<u>Feature</u>	<u>Metropolitan Area Business</u>	<u>Town &amp; Rural Area Business</u>
Primary Listing	N/C	N/C
Non-published Listing	\$2.20	\$2.20
Additional Listings	\$5.00	\$5.00
Alternate Listing	\$1.00	\$1.00
Non-Listed Service	\$2.20	\$2.20
Foreign Listing	\$1.00	\$1.00
Bold Directory Listing	\$1.00	\$1.00

3.5 Local Operator Service

Service descriptions and residential rates are found in the Company's P.U.C.O. Tariff No. 6.

	<u>Business</u>
Station-to Station	\$1.35
Person-to Person	\$3.50
Operator Assisted Station to Station Calling Card	\$1.50
Automated Station to Station Calling Card	\$0.55
Operator Assisted 3 <sup>rd</sup> Party Billed	\$1.50

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LOCAL EXCHANGE SERVICES

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SECTION 3 - SUPPLEMENTAL SERVICES AND RATES

3.6 Blocking Service

Service descriptions and residential rates are found in the Company's P.U.C.O. Tariff No. 6.

	<u>Business</u>
900 and 976 Blocking (Business up to 200 lines)	N/C
3 <sup>rd</sup> Number Billed & Collect Call Restriction (Business up to 200 lines)	\$10.00
Toll Restriction (Business up to 200 lines)	\$10.00
Toll Restriction Plus (Business up to 200 lines)	\$10.00
Direct Inward Dialing (DID) Blocking (3 <sup>rd</sup> Party and Collect Call)	\$25.00
Subsequent Activation (per line)	\$10.00

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LOCAL EXCHANGE SERVICES

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SECTION 4 – BUNDLED PACKAGE PLANS

4.1 Business Package Plans

4.1.1 Business Access Service Options (Resale)

A.	<u>Basic Calling Plan - Measured Rate</u>	GRANDFATHERED
	Monthly Recurring Charge	\$12.95
	Network Access Charge	\$ 6.00
	PICC/Single Line	\$ 0.53
	PICC/Multi Line	\$ 2.75
	Anywhere Minutes - Local Per Minute Rate	\$ 0.02
	Long Distance Rate – Intrastate	\$0.069
	Long Distance Rate - Interstate	\$0.069
	Features Included	2
	Internet Included	No
	Voice Mail Included	No
B.	<u>Basic + Calling Plan - Measured Rate</u>	GRANDFATHERED
	Monthly Recurring Charge	\$12.95
	Network Access Charge	\$ 6.00
	PICC/Single Line	\$ 0.53
	PICC/Multi Line	\$ 2.75
	Anywhere Minutes - Local Per Minute Rate	\$ 0.02
	Long Distance Rate - Intrastate	\$0.059
	Long Distance Rate - Interstate	\$0.059
	Features Included	4
	Internet Included	No
	Voice Mail Included	No

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LOCAL EXCHANGE SERVICES

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SECTION 4 – BUNDLED PACKAGE PLANS

4.1 Business Package Plans (Cont'd)

4.1.1 Business Access Service Options (Resale) (Cont'd)

C. Freedom Calling Plan - Flat Rate - GRANDFATHERED

Monthly Recurring Charge	\$21.95
Network Access Charge	\$ 6.00
PICC/Single Line	\$ 0.53
PICC/Multi Line	\$ 2.75
Anywhere Minutes - Local Per Minute Rate	\$ 0.02
Long Distance Rate - Intrastate	\$0.069
Long Distance Rate - Interstate	\$0.069
Features Included	2
Internet Included	No
Voice Mail Included	No

D. Freedom + Calling Plan - Flat Rate - GRANDFATHERED

Monthly Recurring Charge	\$21.95
Network Access Charge	\$ 6.00
PICC/Single Line	\$ 0.53
PICC/Multi Line	\$ 2.75
Anywhere Minutes - Local Per Minute Rate	\$ 0.02
Long Distance Rate - Intrastate	\$0.059
Long Distance Rate - Interstate	\$0.059
Features Included	4
Internet Included	No
Voice Mail Included	No



LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.2 Business Package Options – Metropolitan Areas

A) FirstLocal Business - Message Rate\* (Grandfathered)

<u>Commitment</u>	<u>Local Service</u>	<u>Call Plan</u>	<u>Long Distance</u>
3 years	Zone 1 - \$34.00 per line Zone 2 - \$36.00 per line Zone 3 - \$36.00 per line	80 free calls per line Additional calls are \$0.06 each	\$0.032 per minute
1 year	Zone 1 - \$36.00 per line Zone 2 - \$38.00 per line Zone 3 - \$38.00 per line	80 free calls per line Additional calls are \$0.06 each	\$0.035 per minute
Month to Month	Zone 1 - \$38.00 per line Zone 2 - \$40.00 per line Zone 3 - \$40.00 per line	80 free calls per line Additional calls are \$0.06 each	\$0.039 per minute

\* Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

**LOCAL EXCHANGE SERVICES**

**SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)**

**4.2 Business Package Options – Metropolitan Areas (Cont'd)**

**B) Message Rate Business Packages - 1 year term<sup>1</sup> (Grandfathered – 9/30/05)**

<u>Package Name</u>	<u>Call Plan</u>	<u>MRC</u>	<u>LD Rate*</u>	<u>Call Rate</u>
First Line Plus LD	Touchtone, 900/976 blocking, 73 free calls per line	Zone 1 - \$54.95 Zone 2 - \$54.95 Zone 3 - \$54.95	\$0.035	\$0.08 per call starting after 73
First Line Plus LD with Hunting	Touchtone, 900/976 blocking, 73 free calls per line, hunting	Zone 1 - \$54.95 Zone 2 - \$54.95 Zone 3 - \$54.95	\$0.035	\$0.08 per call starting after 73
First Local Freedom plus LD	Unlimited local calls, touchtone, 900/976 blocking	Zone 1 - \$54.95 Zone 2 - \$54.95 Zone 3 - \$54.95	\$0.035	N/C
First Local Freedom plus LD with Hunting	Unlimited local calls, touchtone, 900/976 blocking, hunting	Zone 1 - \$54.95 Zone 2 - \$54.95 Zone 3 - \$54.95	\$0.035	N/C

**C) Message Rate Business Packages - 2 year term<sup>1</sup> (Grandfathered 9/30/05)**

<u>Package Name</u>	<u>Call Plan</u>	<u>MRC</u>	<u>LD Rate*</u>	<u>Call Rate</u>
First Line Plus LD	Touchtone, 900/976 blocking, 73 free calls per line	Zone 1 - \$54.95 Zone 2 - \$54.95 Zone 3 - \$54.95	\$0.035	\$0.08 per call starting after 73
First Line Plus LD with Hunting	Touchtone, 900/976 blocking, 73 free calls per line, hunting	Zone 1 - \$54.95 Zone 2 - \$54.95 Zone 3 - \$54.95	\$0.035	\$0.08 per call starting after # 73
First Local Freedom plus LD	Unlimited local calls, touchtone, 900/976 blocking	Zone 1 - \$54.95 Zone 2 - \$54.95 Zone 3 - \$54.95	\$0.035	N/C
First Local Freedom plus LD with Hunting	Unlimited local calls, touchtone, 900/976 blocking, hunting	Zone 1 - \$54.95 Zone 2 - \$54.95 Zone 3 - \$54.95	\$0.035	N/C

<sup>1</sup> Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.2 Business Package Options – Metropolitan Areas (Cont'd)

D) FirstLocal Unlimited Packages<sup>1</sup> (Grandfathered 08/18/06)

<u>Package</u>	<u>Description</u>	<u>Term</u>	<u>LD Rate*</u>	<u>MRC</u>
FirstLocal Unlimited	Unlimited Local Calling, Call Forwarding, Caller ID Name and Number, Touch Tone, 900/976 blocking	12 months	\$0.035	Zone 1 - \$59.95 Zone 2 - \$59.95 Zone 3 - \$59.95
FirstLocal Unlimited with Hunting	Unlimited Local Calling, Hunting, Caller ID Name and Number, 3 Way Calling Touch Tone, 900/976 blocking	12 months	\$0.035	Zone 1 - \$59.95 Zone 2 - \$59.95 Zone 3 - \$59.95
FirstLocal Unlimited Plus	Unlimited Local Calling, Call Forwarding, Caller ID Name and Number, Automatic Call Back (*69), 3 Way Calling	36 months	\$0.032	Zone 1 - \$59.95 Zone 2 - \$59.95 Zone 3 - \$59.95
FirstLocal Unlimited Plus with Hunting	Unlimited Local Calling, Hunting, Call Forwarding, Caller ID Name & Number, Automatic Call Back (*69), 3 Way Calling, 900/976 blocking, Touch Tone.	36 months	\$0.032	Zone 1 - \$59.95 Zone 2 - \$59.95 Zone 3 - \$59.95

E) FirstLocal Premium Packages<sup>1</sup> (Grandfathered 08/18/06)

<u>Package</u>	<u>Description</u>	<u>Term</u>	<u>LD Rate*</u>	<u>MRC</u>
FirstLocal Premium	Unlimited Local Calling, 2000 Domestic Long Distance Minutes*, Call Forwarding, Caller ID Name & Number, 900/976 blocking, Touch Tone.	12 months	\$0.029 after 2000 minutes	Zone 1 - \$60.95 Zone 2 - \$62.95 Zone 3 - \$62.95
FirstLocal Premium with Hunting	Unlimited Local Calling, Hunting, 2000 Domestic Long Distance Minutes*, Caller ID Name & Number, Call Forwarding, 900/976 blocking, Touch Tone.	12 months	\$0.029 after 2000 minutes	Zone 1 - \$60.95 Zone 2 - \$62.95 Zone 3 - \$62.95

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

<sup>1</sup> Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.2 Business Package Options – Metropolitan Areas (Cont'd)

F) FirstLocal Premium Packages<sup>1</sup> (Grandfathered 08/18/06) (cont'd)

<u>Package</u>	<u>Description</u>	<u>Term</u>	<u>LD Rate*</u>	<u>MRC</u>
FirstLocal Premium Plus	Unlimited Local Calling, 2000 Domestic Long Distance Minutes*, Call Forwarding, Caller ID Name & Number, Automatic Call Back (*69), 3 Way Calling, 900/976 blocking, Touch Tone.	36 months	\$0.029 after 2000 minutes	Zone 1 - \$59.95 Zone 2 - \$61.95 Zone 3 - \$61.95
FirstLocal Premium Plus with Hunting	Unlimited Local Calling, Hunting, 2000 Domestic Long Distance Minutes*, Call Forwarding, Caller ID Name & Number, Automatic Call Back (*69), 3 Way Calling, 900/976 blocking, Touch Tone.	36 months	\$0.029 after 2000 minutes	Zone 1 - \$59.95 Zone 2 - \$61.95 Zone 3 - \$61.95

G) Local Unlimited\* (Grandfathered 02/24/12)

<u>Package</u>	<u>Description</u>	<u>Term</u>	<u>LD Rate*</u>	<u>MRC</u>
Local Unlimited	Unlimited Local Calling, 900/976 blocking, Touch Tone, Hunting available at no extra charge.	Month to Month	\$0.035	Zone 1 - \$32.99 Zone 2 - \$34.99 Zone 3 - \$34.99

<sup>1</sup> Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.2 Business Package Options – Metropolitan Areas (Cont'd)

H) FirstLine Packages<sup>1</sup> (Grandfathered 02/24/12)

<u>Package</u>	<u>Description</u>	<u>Term</u>	<u>LD Rate*</u>	<u>MRC</u>
FirstLine Rate Plan	80 Local Call included, \$0.08 per call after 80, Call Forward Variable, Caller ID Name & Number, 900/976 blocking, Touch Tone. Hunting available at no extra charge.	12 months	\$0.035	Zone 1 - \$59.95 Zone 2 - \$59.95 Zone 3 - \$59.95
FirstLine Direct	Unlimited Local Calling, Call Forward Don't Answer, Call Forward Busy, Caller ID Name & Number, 900/976 blocking, Touch Tone. Hunting available at no extra charge.	12 months	\$0.035	Zone 1 - \$59.95 Zone 2 - \$59.95 Zone 3 - \$59.95
FirstLine Unlimited	Unlimited Local Calling and long distance*, Call Forward Don't Answer, Call Forward Busy, Caller ID Name & Number, 900/976 blocking, Touch Tone. Hunting available at no extra charge.	12 months	n/a	Zone 1 - \$64.95 Zone 2 - \$64.95 Zone 3 - \$64.95
FirstLine Rate Plan	80 Local Call included, \$0.08 per call after 80, Call Forward Variable, Caller ID Name & Number, 900/976 blocking, Touch Tone. Hunting available at no extra charge.	36 months	\$0.032	Zone 1 - \$59.95 Zone 2 - \$59.95 Zone 3 - \$59.95
FirstLine Direct	Unlimited Local Calling, Call Forward Don't Answer, Call Forward Busy, Caller ID Name & Number, 900/976 blocking, Touch Tone. Hunting available at no extra charge.	36 months	\$0.032	Zone 1 - \$59.95 Zone 2 - \$59.95 Zone 3 - \$59.95
FirstLine Unlimited	Unlimited Local Calling and long distance*, Call Forward Don't Answer, Call Forward Busy, Caller ID Name & Number, 900/976 blocking, Touch Tone. Hunting available at no extra charge.	36 months	n/a	Zone 1 - \$64.95 Zone 2 - \$64.95 Zone 3 - \$64.95

<sup>1</sup> Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.2 Business Package Options – Metropolitan Areas (Cont'd)

I) Local Freedom Line<sup>1</sup> (Grandfathered 02/24/12)

<u>Package</u>	<u>Description</u>	<u>Term</u>	<u>LD Rate*</u>	<u>MRC</u>
Local Freedom Line	Unlimited Local Calling, Touch Tone, 900/976 Blocking, Long Distance Domestic* calls at \$.039 per minute	12 month	\$0.039	Zone 1 - \$37.99 Zone 2 - \$40.99 Zone 3 - \$40.99
Local Freedom Line	Unlimited Local Calling, Touch Tone, 900/976 Blocking, Long Distance Domestic* calls at \$.039 per minute	month to month	\$0.039	Zone 1 - \$41.99 Zone 2 - \$43.99 Zone 3 - \$43.99
First Direct	Unlimited Local Calling, 2,000 minutes Free Domestic Long Distance*, Domestic Long distance* over 2,000 minutes at \$0.029 per minute, Caller ID with Name and Number, Call Forward Variable, 900/976 Blocking, Touch Tone, Hunting available at no extra charge	month to month	\$0.029 after 2,000 minutes	Zone 1 - \$60.95 Zone 2 - \$62.95 Zone 3 - \$62.95

<sup>1</sup> Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.2 Business Package Options – Metropolitan Areas (Cont'd)

J) First Voice

<u>Package</u>	<u>Description</u>	<u>Term</u>	<u>MRC</u>
FirstVoice Plan <sup>1</sup> Grandfathered 09/05/09	Call rate is \$.08 per call after 80 calls. Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.035.	1 year	Zone 1 \$59.95 Zone 2 \$59.95 Zone 3 \$59.95
FirstVoice Plan <sup>1</sup> Grandfathered 09/05/09	Call rate is \$.08 per call after 80 calls. Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.032.	3 year	Zone 1 \$59.95 Zone 2 \$59.95 Zone 3 \$59.95
FirstVoice Direct <sup>1</sup> Grandfathered 09/05/09	Unlimited Local Calls, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.035.	1 year	Zone 1 \$59.95 Zone 2 \$59.95 Zone 3 \$59.95
FirstVoice Direct <sup>1</sup> Grandfathered 09/05/09	Unlimited Local Calls, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.032.	3 year	Zone 1 \$59.95 Zone 2 \$59.95 Zone 3 \$59.95
FirstVoice Unlimited <sup>1</sup> Grandfathered 09/05/09	Unlimited Local Calls, Unlimited Long Distance*, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic	1 year	Zone 1 \$59.95 Zone 2 \$59.95 Zone 3 \$59.95
FirstVoice Unlimited <sup>1</sup> GRANDFATHERED 09/05/09	Unlimited Local Calls, Unlimited Long Distance*, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic	3 year	Zone 1 \$59.95 Zone 2 \$59.95 Zone 3 \$59.95

<sup>1</sup> Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

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SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.2 Business Package Options – Metropolitan Areas (Cont'd)

J) First Voice<sup>1</sup> (Grandfathered 02/24/12)

<u>Package</u>	<u>Description</u>	<u>Term</u>	<u>MRC</u>
FirstVoice Basic	Call rate is \$.08 per call after 80 calls. Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.035.	12 months	\$54.95
FirstVoice Basic	Call rate is \$.08 per call after 80 calls. Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.032.	36 months	\$54.95
FirstVoice Connect	Unlimited Local Calls, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.035.	12 months	\$54.99
FirstVoice Connect	Unlimited Local Calls, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.032.	36 months	\$54.99

<sup>1</sup> Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.



**LOCAL EXCHANGE SERVICES**

**SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)**

**4.3 Business Package Options\*\* – Towns and Rural Areas**

<u>Plan Name</u>	<u>Includes</u>	<u>Long Distance</u>	<u>MRC per Line with Term</u>
FirstLocal Freedom	Unlimited Local Calls 900/976 Blocking Touchtone	Unlimited Domestic Long Distance*	\$54.95 with 3 years \$57.95 with 1 year \$59.95 month to month
Grandfathered	Caller ID with Name Caller ID with Number Three Way Calling Unlimited Automatic Call Back (*69)		
Phone and Features Line	Unlimited Local Calls 900/976 Blocking Touchtone	\$0.045 per minute	\$40.95 with 3 years \$42.50 with 1 year \$44.95 month to month
Grandfathered	Caller ID with Name Caller ID with Number Three Way Calling Unlimited Automatic Call Back (*69)		
Standard Line	Unlimited Local Calls 900/976 Blocking	\$0.045 per minute	\$36.95 with 3 year \$38.95 with 1 year
Grandfathered	Touchtone		\$41.00 month to month

MRC per line and LD per minute rate

<u>Plan Name</u>	<u>Includes</u>	<u>Month to Month</u>	<u>1 year term</u>	<u>3 year term</u>
FirstDial Basic (Grandfathered 02/24/12)	Unlimited Local Calls, 900/976 Blocking, Touchtone	\$59.95 with LD rate of \$0.039	\$59.95 with LD rate is \$0.035	\$59.95 with LD rate is \$0.032
FirstDial Direct (Grandfathered 02/24/12)	Unlimited Local Calls, Caller ID Name and Number, Three Way Calling, Automatic Call Back, 900/976 Blocking, Touchtone	\$54.95 with LD rate is \$0.039	\$54.95 with LD rate is \$0.035	\$54.95 with LD rate is \$0.032
FirstDial Freedom (Grandfathered 02/24/12)	Unlimited Local Calls, Unlimited Domestic Long Distance* Calls, Caller ID Name and Number, Three Way Calling, Automatic Call Back, 900/976 Blocking, Touchtone	\$59.95 with LD rate is \$0.039	\$57.95 with LD rate is \$0.039	\$54.95 with LD rate is \$0.039

**4.3 Business Package Options\*\* – Towns and Rural Areas**

\*Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included  
 \*\*For Voice Only

LOCAL EXCHANGE SERVICES

<u>Plan Name</u>	<u>Includes</u>	<u>Long Distance</u>	<u>MRC per Line with Term</u>	<u>NRC per Line with Term</u>
FirstCommercial Flat Rate II	Unlimited local calls 900/976 Blocking Touchtone Caller ID with Name and Number Three way calling Automatic call back	\$0.049 within the Continental United States	\$69.95 with 1 or 3 years	\$60.00 with 1 or 3 years

4.3 Business Package Options – Municipality

<u>Plan Name</u>	<u>Includes</u>	<u>Long Distance</u>	<u>MRC per Line with Term</u>	<u>NRC per Line with Term</u>
FirstCommercial Measured	\$0.08 per call after 80 900/976 Blocking Touchtone Caller ID with Name and Number Call Forwarding Hunting Optional	\$0.035 within the Continental United States	\$64.95 with 1 or 3 years	\$60.00 with 1 or 3 years
FirstCommercial Flat Rate	Unlimited local calls 900/976 Blocking Touchtone Caller ID with Name and Number Call Forwarding Hunting Optional	\$0.035 within the Continental United States	\$69.95 with 1 or 3 years	\$60.00 with 1 or 3 years

LOCAL EXCHANGE SERVICES

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SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.3 UNE-P and Facilities Plans

Basic Calling Plan - Measured Rates - GRANDFATHERED

Monthly Recurring Charge	\$12.95
Network Access Charge	\$ 6.00
PICC/Single Line	\$ 0.53
PICC/Multi Line	\$ 2.75
Anywhere Minutes - Local Per Minute Rate	\$ 0.02
Long Distance Rate - Intrastate	\$0.069
Long Distance Rate - Interstate	\$0.069
Features Included	2
Internet Included	No
Voice Mail Included	No

Basic + Calling Plan - Measured Rates - GRANDFATHERED

Monthly Recurring Charge	\$12.95
Network Access Charge	\$ 6.00
PICC/Single Line	\$ 0.53
PICC/Multi Line	\$ 2.75
Anywhere Minutes - Local Per Minute Rate	\$ 0.02
Long Distance Rate - Intrastate	\$0.059
Long Distance Rate - Interstate	\$0.059
Features Included	4
Internet Included	No
Voice Mail Included	No

Other Charges

Remote Line Service	\$15.00
Late Payment Charge (Rated to Unpaid Balance)	1.50%
Carrier Cost Recovery Fee - Commercial	\$2.50
Seasonal Suspend	
50% of Normal Monthly Recurring	
Calling Plan Rate	50%
50% of Normal Federal Line Charge	
(NAC, EUCL, SLC)	50%

LOCAL EXCHANGE SERVICES

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SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.4 Optional Residential Packages – Metropolitan Areas

<u>Optional Package</u>	<u>Plan Name</u>	<u>Includes</u>	<u>MRC</u>
A	FirstLocal Basic with Call Waiting	Unlimited Local Calling Call Waiting Unlimited Three Way Calling	Zone 1 - \$44.95 Zone 2 - \$44.95 Zone 3 - \$44.95
	GRANDFATHERED 10/15/04	Call Forwarding Variable Unlimited Automatic Call back *69 900/976 Blocking Touchtone	
B	FirstLocal Basic with Caller ID	Unlimited Local Calling Caller ID with Name Caller ID with Number	Zone 1 - \$44.95 Zone 2 - \$44.95 Zone 3 - \$44.95
	GRANDFATHERED 10/15/04	Unlimited Three Way Calling Call Forwarding Variable Unlimited Automatic Call back *69 900/976 Blocking Touchtone	
C	FirstLocal Basic with 60 free minutes	Unlimited Local Calling 60 Minutes Domestic Long Distance Unlimited Automatic Call back *69	Zone 1 - \$54.95 Zone 2 - \$54.95 Zone 3 - \$54.95
	GRANDFATHERED	900/976 Blocking Touchtone	

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

**LOCAL EXCHANGE SERVICES**

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**SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)**

**4.5 Optional Residential Packages – Metropolitan Areas**

<u>Optional Package</u>	<u>Plan Name</u>	<u>Includes</u>	<u>MRC</u>
D	FirstLocal Connect  GRANDFATHERED 10/15/04	Unlimited Local Calling 90 Minutes Domestic Long Distance Caller ID with Name Caller ID with Number Call Waiting Unlimited Three Way Calling Call Forwarding Variable LineProtect Unlimited Automatic Call back *69 900/976 Blocking Touchtone Sneak-a-Peek (where available)	Zone 1 - \$44.95 Zone 2 - \$44.95 Zone 3 - \$44.95
E	First Local Complete  GRANDFATHERED 10/15/04	Unlimited Local Calling 250 Minutes Domestic Long Distance Caller ID with Name Caller ID with Number Call Waiting Unlimited Three Way Calling Call Forwarding Variable Personal Toll Free Number Unlimited Automatic Call back *69 Sneak-a-Peek (where available) Touchtone 900-976 Blocking	Zone 1 - \$38.95 Zone 2 - \$40.95 Zone 3 - \$45.95
F	FirstLocal Advantage  GRANDFATHERED 10/15/04	Unlimited Local Calling 120 Minutes Domestic Long Distance Caller ID with Name Caller ID with Number Call Waiting Unlimited Three Way Calling Call Forwarding Variable Call Forward – busy line transfer Call Forward – Don't answer Personal Toll Free Number LineProtect SmartMail Voice Mail (1 box) Unlimited Automatic Call back *69 Speed dialing 8 900/976 Blocking Touchtone Sneak-a-Peek (where available)	Zone 1 - \$59.95 Zone 2 - \$59.95 Zone 3 - \$59.95

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

<u>Optional Package</u>	<u>Plan Name</u>	<u>Includes</u>	<u>MRC</u>
G	Dialers' Deluxe  GRANDFATHERED 10/15/04	Unlimited Local Calling ** 300 Minutes Domestic Long Distance Includes Second Telephone Line Speed Dialing 30 Unlimited Automatic Call back *69 ** Caller ID with Name and Number Call Waiting Unlimited Three Way Calling Call Forward Variable Repeat Dialing Personal Toll Free Number Call Forwarding Sneak-a-Peek (where available) Touchtone** 900/976 Blocking** Second Line: Includes feature with □□**, above.	Zone 1 - \$60.99 Zone 2 - \$62.99 Zone 3 - \$67.99
H	FirstLocal.net Connect  GRANDFATHERED 10/15/04	Unlimited Local Calling 90 Minutes of Domestic Long Distance Call Waiting Caller ID with Name and Number Unlimited Three Way Calling Call Forwarding Variable LineProtect 900/976 Blocking Touchtone Sneak-a-Peek (where available) FirstLocal.net Internet Service* Unlimited Automatic Call back *69	Zone 1 - \$54.95 Zone 2 - \$54.95 Zone 3 - \$54.95
I	FirstLocal Freedom  GRANDFATHERED 10/15/04	Unlimited Local Calling Unlimited Domestic Long Distance Call Waiting Unlimited Three-Way Calling Caller ID with Name Caller ID with Number Call Forwarding Variable LineProtect 900/976 Blocking Touchtone Sneak-a-peek (where available) Unlimited Automatic Call back *69	Zone 1 - \$48.95 Zone 2 - \$50.95 Zone 3 - \$55.95

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

□□\*\* Included on Second Line for Dialers' Deluxe Package.

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LOCAL EXCHANGE SERVICES

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SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

<u>Optional Package</u>	<u>Plan Name</u>	<u>Includes</u>	<u>MRC</u>
J-1	FirstLocal.net Freedom  GRANDFATHERED 10/15/04	Unlimited Local Calling Unlimited Domestic Long Distance Call Waiting Caller ID with Name and Number Unlimited Three Way Calling Call Forwarding Variable LineProtect 900/976 Blocking Touchtone Sneak-a-Peek (where available) FirstLocal.net Internet Service Unlimited Automatic Call back *69	Zone 1 - \$59.95 Zone 2 - \$61.95 Zone 3 - \$66.95

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

<u>Optional Package</u>	<u>Plan Name</u>	<u>Includes</u>	<u>MRC</u>
J	Keep it Simple with Call Waiting GRANDFATHERED	Unlimited Local Calling Call Waiting 900/976 Blocking Touch Tone	Zone 1 - \$44.95 Zone 2 - \$44.95 Zone 3 - \$44.95
K	Keep it Simple with Caller ID GRANDFATHERED	Unlimited Local Calling Caller ID with Name Caller ID with Number 900-976 Blocking Touch Tone	Zone 1 - \$44.95 Zone 2 - \$44.95 Zone 3 - \$44.95
L	Your Favorite with 90 minutes of Free Long Distance GRANDFATHERED	Unlimited Local Calling 90 Minutes Domestic Long Distance Caller ID with Name Caller ID with Number Call Waiting 900/976 Blocking Touchtone	Zone 1 - \$44.95 Zone 2 - \$44.95 Zone 3 - \$44.95
M	Your Favorite with LineProtect GRANDFATHERED	Unlimited Local Calling Caller ID with Name Caller ID with Number Call Waiting 900/976 Blocking Touchtone LineProtect	Zone 1 - \$44.95 Zone 2 - \$44.95 Zone 3 - \$44.95
N	Your Freedom GRANDFATHERED	Unlimited Local Calls Unlimited Long Distance Caller ID with Name Caller ID with Number Call Waiting 900/976 Blocking Touch Tone Line Protect	Zone 1 - \$48.95 Zone 2 - \$50.95 Zone 3 - \$55.95
O	Your Favorite .net with 90 minutes of Free Long Distance GRANDFATHERED	Unlimited Local Calling 90 Minutes Domestic Long Distance Caller ID with Name Caller ID with Number Call Waiting 900/976 Blocking Touchtone FirstLocal.net Internet Service	Zone 1 - \$42.95 Zone 2 - \$44.95 Zone 3 - \$49.95

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included



LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

<u>Optional Package</u>	<u>Plan Name</u>	<u>Includes</u>	<u>MRC</u>
P	Your Favorite.net with LineProtect  GRANDFATHERED 3/4/05	Unlimited Local Calling Caller ID with Name Caller ID with Number Call Waiting 900/976 Blocking Touchtone LineProtect FirstLocal.net Internet Service	Zone 1 - \$42.95 Zone 2 - \$44.95 Zone 3 - \$49.95
Q	Your Freedom.net  GRANDFATHERED 3/4/05	Unlimited Local Calls Unlimited Long Distance Caller ID with Name Caller ID with Number Call Waiting 900/976 Blocking Touch Tone Line Protect FirstLocal.net Internet Service	Zone 1 - \$61.95 Zone 2 - \$63.95 Zone 3 - \$68.95
R	FirstBasic with 60 minutes of LD  Grandfathered 8/18/06	Unlimited Local Calling 900/976 Blocking Touch Tone 60 minutes of Domestic Long Distance <sup>1</sup>	Zone 1 - \$44.95 Zone 2 - \$44.95 Zone 3 - \$44.95
S	FirstBasic with Call Waiting  Grandfathered 8/18/06	Unlimited Local Calling Call Waiting 900/976 Blocking Touch Tone	Zone 1 - \$44.95 Zone 2 - \$44.95 Zone 3 - \$44.95
T	FirstConnect  GRANDFATHERED 9/30/05	Unlimited Local Calling 900/976 Blocking Touch Tone Call Waiting Caller ID with Name and Number	Zone 1 - \$44.95 Zone 2 - \$44.95 Zone 3 - \$44.95
U	FirstFreedom  GRANDFATHERED 9/30/05	Unlimited Local Calls Unlimited Domestic Long Distance <sup>1</sup> 900/976 Blocking Touch Tone Call Waiting Caller ID with Name and Number	Zone 1 - \$50.95 Zone 2 - \$52.95 Zone 3 - \$57.95

<sup>1</sup> Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

**LOCAL EXCHANGE SERVICES**

**SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)**

**4.5 Optional Residential Packages – Metropolitan Areas**

<u>Optional Package</u>	<u>Plan Name</u>	<u>Includes</u>	<u>MRC</u>
V	FirstBasic with Caller ID Grandfathered 8/18/06	Unlimited Local Calling Caller ID with Name and Number 900/976 Blocking Touchtone	Zone 1 - \$44.95 Zone 2 - \$44.95 Zone 3 - \$44.95
X	FirstPremium Grandfathered 8/18/06	Unlimited Local Calling 2,000 minutes Free Domestic Long Distance* Domestic Long distance* over 2,000 minutes at \$0.034 per minute Caller ID with Name and Number Call Waiting, Three Way Calling, Call Forwarding, Automatic Call Back (*69), 900/976 Blocking, Touch Tone	Zone 1 - \$47.95 Zone 2 - \$49.95 Zone 3 - \$54.95
Z	FirstLine with 60 Free LD Minutes Grandfathered 08/18/08	Unlimited Local Calling 60 minutes of Domestic Long Distance* 900/976 Blocking Touch Tone	Zone 1 - \$59.95 Zone 2 - \$59.95 Zone 3 - \$59.95
a	FirstLine with Call Waiting Grandfathered 08/18/08	Unlimited Local Calling Call Waiting 900/976 Blocking Touch Tone	Zone 1 - \$44.95 Zone 2 - \$44.95 Zone 3 - \$44.95
b	FirstLine with Caller ID Grandfathered 08/18/08	Unlimited Local Calling Caller ID Name and Number 900/976 Blocking Touch Tone	Zone 1 - \$54.95 Zone 2 - \$54.95 Zone 3 - \$54.95

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

<u>Optional Package</u>	<u>Plan Name</u>	<u>Includes</u>	<u>MRC</u>
c	FirstLine Connect	Unlimited Local Calling	Zone 1 - \$44.95
	Grandfathered 08/18/08	90 minutes Free Domestic Long Distance* Caller ID with Name and Number Call Waiting, Three Way Calling, Call Forwarding, Automatic Call Back (*69), 900/976 Blocking, Touch Tone	Zone 2 - \$44.95 Zone 3 - \$44.95
d	FirstLine Freedom	Unlimited Local Calls	Zone 1 - \$59.95
	Grandfathered 08/18/08	Unlimited Domestic Long Distance* Caller ID with Name and Number Call Waiting, Three Way Calling, Call Forwarding, Automatic Call Back (*69), 900/976 Blocking, Touch Tone	Zone 2 - \$59.95 Zone 3 - \$59.95

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

<u>Optional Package</u>	<u>Plan Name</u>	<u>Includes</u>	<u>MRC</u>
f	Your Right to Choose	Unlimited Local Calling, Automatic Call back *69, 900/976 Blocking, Touch Tone, your choice of <ul style="list-style-type: none"> <li>• 60 minutes of Domestic Long Distance* with Call Waiting</li> <li>• 60 minutes of Domestic Long Distance* with Caller ID</li> <li>• 60 minutes of Domestic Long Distance* with 3 Way Calling</li> </ul> or 120 minutes of Domestic Long Distance*	Zone 1 - \$44.95
	Grandfathered 08/18/08		Zone 2 - \$44.95 Zone 3 - \$44.95
g	The Most Wanted	Unlimited Local Calling, Automatic Call back *69, Call Waiting, Caller ID Name and Number, 3 Way Calling, Call Forward Variable, 900/976 Blocking, Touch Tone	Zone 1 - \$38.99
	Grandfathered 08/18/08		Zone 2 - \$40.99 Zone 3 - \$45.99
h	The Feature Attraction	Unlimited Local Calling, Automatic Call back *69, Call Waiting, Caller ID Name and Number, 3 Way Calling, Call Forward Variable, 900/976 Blocking, Touch Tone	Zone 1 - \$44.95
	Grandfathered 08/18/08		Zone 2 - \$44.95 Zone 3 - \$44.95
i	Long Distance Saver Pack	Unlimited Local Calling, Automatic Call back *69, 900-976 Blocking, Touch Tone	Zone 1 - \$27.99
	Grandfathered 08/18/08		Zone 2 - \$29.99 Zone 3 - \$34.99
j	Caller ID Saver Pack	Unlimited Local Calling, Automatic Call back *69, Caller ID, 900-976 Blocking, Touch Tone	Zone 1 - \$24.99
	Grandfathered 08/18/08		Zone 2 - \$26.99 Zone 3 - \$31.99
k	FirstLocal Choice	Unlimited Local Calling, 250 minutes of Domestic Long Distance*, Automatic Call back *69, Call Waiting, Caller ID Name and Number, 3 Way Calling, Call Forward Variable, 900/976 Blocking, Touch Tone	Zone 1 - \$38.95
	Grandfathered 08/18/08		Zone 2 - \$40.95 Zone 3 - \$45.95

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

<u>Residential Packages</u>	<u>Description</u>	<u>MRC</u>
FirstVoice with 60 Free Minutes Grandfathered 03/02/09	Unlimited Local Calling, 60 Free minutes of Domestic Long Distance*, Domestic Long Distance* Rate after 60 minutes is \$.044 per minute, Touchtone, 900-976 Blocking,	Zone 1 \$44.95 Zone 2 \$44.95 Zone 3 \$44.95
FirstVoice with Call Waiting Grandfathered 03/02/09	Unlimited Local Calling, Call Waiting, Long Distance* Rate is \$.044 per minute, Touchtone, 900-976 Blocking,	Zone 1 \$44.95 Zone 2 \$44.95 Zone 3 \$44.95
FirstVoice with Caller ID Grandfathered 03/02/09	Unlimited Local Calling, Caller ID with name and number, Long Distance* Rate is \$.044 per minute, Touchtone, 900-976 Blocking,	Zone 1 \$44.95 Zone 2 \$44.95 Zone 3 \$44.95
FirstVoice Connect Grandfathered 03/02/09	Unlimited Local Calling, 90 Free minutes of Domestic Long Distance*, Domestic Long Distance* Rate after 90 minutes is \$.044 per minute, Caller ID with name and number, Call Waiting, Call Forwarding, Automatic Call Back (*69), Three Way Calling, Touchtone, 900-976 Blocking,	Zone 1 \$44.95 Zone 2 \$44.95 Zone 3 \$44.95
FirstVoice Freedom Grandfathered 03/02/09	Unlimited Local Calling, Unlimited Domestic Long Distance* Calling Caller ID with name and number, Call Waiting, Call Forwarding, Automatic Call Back (*69), Three Way Calling, Touchtone, 900-976 Blocking,	Zone 1 \$44.95 Zone 2 \$45.95 Zone 3 \$52.95

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

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SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.5 Optional Residential Packages – Metropolitan Areas

<u>Residential Packages</u>	<u>Description</u>	<u>MRC</u>
FirstTalk with 60 Minutes of LD*	Unlimited local calling, 60 free minutes of long distance* calling, Touchtone, 900/976 Blocking. Additional long distance* calling is \$0.044 per minute.	\$44.95
FirstTalk with Call Waiting	Unlimited local calling, Call Waiting, Touchtone, 900/976 Blocking. Long distance* calling is \$0.044 per minute. Optional	\$44.95
FirstTalk with Caller ID	Unlimited local calling, Caller ID with Name and Number, Touchtone, 900/976 Blocking. Long distance* calling is \$0.044 per minute.	\$44.95
FirstTalk Connect	Unlimited local calling, 90 free minutes of long distance*calling, Caller ID with Name and Number, Call Forwarding, Call Waiting, Three Way Calling, Automatic Callback (*69), Touchtone, 900/976 Blocking. Long distance* calling is \$0.044 per minute over 90 minutes.	\$44.95
FirstTalk Freedom	Unlimited local and long distance* calling, Caller ID with Name and Number, Call Forwarding, Call Waiting, Three Way Calling and Automatic Callback (*69), Touchtone, 900/976 Blocking.	\$52.95

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

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SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.6 Optional Residential Packages – Town and Rural Areas

<u>Optional Package</u>	<u>Plan Name</u>	<u>Includes</u>	<u>MRC</u>
1	FirstChoice with 60 free minutes Grandfathered 7/27/07	Unlimited Local Calling 60 Minutes of Domestic Long Distance 900/976 Blocking Touchtone	\$36.95
2	FirstChoice with Caller ID Grandfathered 7/27/07	Unlimited Local Calling 60 Minutes of Domestic Long Distance 900/976 Blocking Touchtone Caller ID with Name and Number Three Way Calling Call Forwarding	\$44.95
3	FirstLocal Select Grandfathered 7/27/07	Unlimited Local Calling 120 Minutes of Domestic Long Distance 900/976 Blocking Touchtone Call Waiting Caller ID Name and Number Three way Calling Call Forwarding	\$42.95

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

LOCAL EXCHANGE SERVICES

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SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.6 Optional Residential Packages – Town and Rural Areas

<u>Optional Package</u>	<u>Plan Name</u>	<u>Includes</u>	<u>MRC</u>
4	FirstLocal Liberty Grandfathered 7/27/07	Unlimited Local Calling Unlimited Domestic Long Distance 900/976 Blocking Touchtone Call Waiting Caller ID Name and Number Three way Calling Call Forwarding Line Protect	\$60.95
5	FirstChoice With Call Waiting Grandfathered 7/27/07	Unlimited Local Calling 60 Minutes of Domestic Long Distance 900/976 Blocking Touchtone Call Waiting , Three Way Calling Call Forwarding	\$36.95
6	First Choice Plus with 60 free minutes Grandfathered 7/27/07	Unlimited Local Calling Extended Local Calling 60 minutes of Domestic Long Distance 900/976 Blocking Touch Tone Automatic Call Back	\$42.90
7	FirstChoice Plus Grandfathered 7/27/07	Unlimited Local Calling Extended Local Calling 60 minutes of Domestic Long Distance 900/976 Blocking, Touch Tone Three Way Calling Call Forwarding YOUR CHOICE of either Caller ID Name and Number OR Call Waiting	\$42.90
8	FirstLocal Select Plus Grandfathered 7/27/07	Unlimited Local Calling Extended Local Calling 120 minutes of Domestic Long Distance 900/976 Blocking, Touch Tone Call Waiting Caller ID with Name and Number Three Way Calling	\$45.90

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included



LOCAL EXCHANGE SERVICES

SECTION 4 – BUNDLED PACKAGE PLANS (CONT'D)

4.6 Optional Residential Packages – Town and Rural Areas

<u>Optional Package</u>	<u>Plan Name</u>	<u>Includes</u>	<u>MRC</u>
9	FirstDial with 60 Free Minutes	Unlimited Local Calling. 60 Free Minutes of Domestic Long Distance*, Automatic Call Back, 900/976 Blocking, Touchtone Domestic LD* rate after free minutes is \$0.044 per minute	\$41.95
11	First Dial Plus with 60 Free Minutes	Unlimited Local Calling plus Extended Area calling. 60 Free Minutes of Domestic Long Distance*, Automatic Call Back, 900/976 Blocking, Touchtone Domestic LD* rate after free minutes is \$0.044 per minute	\$47.90
12	FirstDial with Call Waiting	Unlimited Local Calling, 60 Free Minutes of Domestic Long Distance*, Call Waiting, Call Forwarding, Three Way Calling, Automatic Call Back, 900/976 Blocking, Touchtone Domestic LD* rate after free minutes is \$0.044 per minute	\$41.95
13	FirstDial Plus with Call Waiting	Unlimited Local Calling plus Extended Area calling. 60 Free Minutes of Domestic Long Distance*, Call Waiting, Call Forwarding, Three Way Calling, Automatic Call Back, 900/976 Blocking, Touchtone Domestic LD* rate after free minutes is \$0.044 per minute	\$47.90
14	FirstDial with Caller ID	Unlimited Local Calling, 60 Free Minutes of Domestic Long Distance*, Caller ID Name and Number, Call Forwarding, Three Way Calling, Automatic Call Back, 900/976 Blocking, Touchtone Domestic LD* rate after free minutes is \$0.044 per minute	\$41.95
15	FirstDial Plus with Caller ID	Unlimited Local Calling plus Extended Area calling. 60 Free Minutes of Domestic Long Distance*, Caller ID Name and Number, Call Forwarding, Three Way Calling, Automatic Call Back, 900/976 Blocking, Touchtone Domestic LD* rate after free minutes is \$0.044 per minute	\$47.90
16	FirstDial Select	Unlimited Local Calling, 120 Free Minutes of Domestic Long Distance*, Caller ID Name and Number, Call Forwarding, Three Way Calling, Automatic Call Back, Call Waiting, 900/976 Blocking, Touchtone Domestic LD* rate after free minutes is \$0.044 per minute	\$47.95
17	FirstDial Select Plus	Unlimited Local Calling plus Extended Area calling, 120 Free Minutes of Domestic Long Distance*, Caller ID Name and Number, Call Forwarding, Three Way Calling, Automatic Call Back, Call Waiting, 900/976 Blocking, Touchtone Domestic LD* rate after free minutes is \$0.044 per minute	\$50.90
18	FirstDial Freedom	Unlimited Local Calling, Unlimited Domestic Long Distance*, Caller ID Name and Number, Call Forwarding, Three Way Calling, Automatic Call Back, Call Waiting, 900/976 Blocking, Touchtone, Line Protect	\$60.95

\* Domestic Long Distance means calls to destinations within the 48 states. Alaska and Hawaii are not included

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LOCAL EXCHANGE SERVICES

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SECTION 5 – GRANDFATHERED RATES

5.1 Grandfathered Rates for Former Customers of New Access Communications

5.1.1 Basic Residential Rates are found in the Company P.U.C.O. Tariff No. 6.

5.1.2 Monthly Recurring Charges

Switched Network Access Channels

Switched Network Access Channels

Zone A	Basic Trunk, per trunk	\$25.00
	Digital Trunk, per trunk	\$40.00
Zone B	Basic Trunk, per trunk	\$25.00
	Digital Trunk, per trunk	\$40.00
Zone C	Basic Trunk, per trunk	\$25.00
	Digital Trunk, per trunk	\$40.00
Zone D	Basic Trunk, per trunk	\$25.00
	Digital Trunk, per trunk	\$40.00

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LOCAL EXCHANGE SERVICES

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SECTION 5 – GRANDFATHERED RATES

5.1 Grandfathered Rates for Former Customers of New Access Communications

5.1.3 Residential Package Plans

New Access Platinum Plan	\$52.95
Package Includes: - Residential Line - Call Waiting - Call Waiting ID / Wait & See - Caller ID Name & Number - 300 Minutes of State-To-State Long Distance Minutes of State-To-State Long Distance	
New Access Gold Plan	\$52.95
Package Includes: - Residential Line - Call Waiting - Call Waiting ID / Wait & See - Caller ID Name & Number - 150 Minutes of State-To-State Long Distance	
New Access Bronze Plan	\$45.95
Package Includes: - Residential Line - Call Waiting - 75 Minutes of State-To-State Long Distance	
OH Residential Plus Plan	\$45.95
Package Includes: - Residential Line - 300 Minutes State-To-State Long Distance	
OH Value Plus Plan	\$46.95
Package Includes: - Residential Line - Call Waiting - Caller ID - 300 Minutes State-To-State Long Distance	
OH Prime Plan	\$44.95
Package Includes: - Residential Line – Call Waiting/Call Waiting ID Wait & See – Caller ID Number/Caller ID Name – Three Way Calling - *69 - \$10 credit on first month's bill – 150 minutes of instate or state to state long distance - \$.06 per minute long distance instate or state to state beyond package allowance	

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LOCAL EXCHANGE SERVICES

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SECTION 5 – GRANDFATHERED RATES

5.2 Grandfathered Rates for Former Customers of Stonebridge Communications, LLC

5.2.1 Basic Residential Rates are found in the Company P.U.C.O. Tariff No. 6.

5.2.2 Residential Package Plans

PCV6F	THE BASICS CALLING PLAN	\$15.95
PKB8N	BASIC VALUE PACKAGE	\$31.28
PKBAM	VALUE PLUS PACKAGE	\$34.30

LOCAL EXCHANGE SERVICES

SECTION 5 – GRANDFATHERED RATES

5.3 Grandfathered Rates for Former Customers of Akron Canton Communications

1) Package Plans

	Rate/line	Local calling	Long Distance*
A. Full Feature Residential	\$44.95	Unlimited	60 minutes
B. Basic Residential	\$44.95	Unlimited	30 minutes
C. Unlimited Residential	\$44.95	Unlimited	Unlimited
D. Basic Business	\$54.95	100 calls	N/A
E. Full-Feature Residential	\$44.95	Unlimited	N/A

\*Long distance minutes are for destinations within the continental U.S.

- 2) LATA Wide Expanded Local Calling Plan  
(Residential Plans Only)
- 3) Features

The following features are included at no charge with plans A, D, and E above:

Automatic Callback	Call Screening
Call Forward Variable	Call Trace
Calling Number Delivery w/Name	Distinctive Ringing
Call Waiting	Hunting
Call Waiting w/Caller ID	Speed Dialing
Three Way Calling	Repeat Dialing

The following features are offered with plans B and C at additional charge:

	Non-recurring charge	Monthly recurring charge
Caller ID with Name	\$6.00	\$8.95
Call Waiting	\$6.00	\$4.15
Repeat Dialing	\$6.00	\$3.00
Call Forward	\$6.00	\$5.00
Automatic Callback	\$6.00	\$7.25
Speed Dialing	\$6.00	\$4.00
Three-Way Calling	\$6.00	\$5.00
Call Waiting w/Caller ID*	\$0.00	\$0.00
Call Screening	\$6.00	\$5.00
Call Trace	\$6.00	\$0.00
Privacy Manager	\$6.00	\$3.95
CID Block	\$9.30	\$0.50
Non-published Number	\$0.00	\$0.95
Non-listed Number	\$0.00	\$0.95

\* No charge for Call Waiting w/Caller ID if subscriber has Caller ID with Name and Call Waiting.

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LOCAL EXCHANGE SERVICES

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SECTION 5 – GRANDFATHERED RATES

5.4 Grandfathered FirstVoice Promotion

Beginning August 6, 2007 and ending November 2, 2007, First Communications will offer FirstVoice promotional packages to end users who meet the following criteria:

- End User must be a new customer or a prior customer returning to First Communications service.
- The Service location must be in First Communications Metropolitan area footprint in a limited area defined below.
- Customer discount is based on the service address.

LOCAL EXCHANGE SERVICES

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SECTION 5 – GRANDFATHERED RATES

5.4 Grandfathered FirstVoice Promotion

5.4.1 Grandfathered FirstVoice Promotional Business Packages:

<u>Business Package</u>	<u>Description</u>	<u>Term</u>	<u>MRC</u>
FirstVoice Plan	Call rate is \$.08 per call after 80 calls. Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.035.	1 year	\$59.95
FirstVoice Plan	Call rate is \$.08 per call after 80 calls. Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.032.	3 year	\$59.95
FirstVoice Direct	Unlimited Local Calls, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.035.	1 year	\$59.95
FirstVoice Direct	Unlimited Local Calls, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.032.	3 year	\$59.95
FirstVoice Unlimited	Unlimited Local Calls, Unlimited Long Distance*, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.035.	1 year	\$59.95
FirstVoice Unlimited	Unlimited Local Calls, Unlimited Long Distance*, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.032.	3 year	\$59.95

LOCAL EXCHANGE SERVICES

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SECTION 5 – GRANDFATHERED RATES

5.4 Grandfathered FirstVoice Promotion

5.4.1 Grandfathered FirstVoice Promotional Business Packages:

FirstVoice Promotional Residential Packages:

<u>Residential Packages</u>	<u>Description</u>	<u>MRC</u>
FirstVoice with 60 Free Minutes	Unlimited Local Calling, 60 Free minutes of Domestic Long Distance*, Domestic Long Distance* Rate after 60 minutes is \$.039 per minute, Touchtone, 900-976 Blocking,	\$31.95
FirstVoice with Call Waiting	Unlimited Local Calling, Call Waiting, Long Distance* Rate is \$.039 per minute, Touchtone, 900-976 Blocking,	\$44.95
FirstVoice with Caller ID	Unlimited Local Calling, Caller ID with name and number, Long Distance* Rate is \$.039 per minute, Touchtone, 900-976 Blocking,	\$44.95
FirstVoice Connect	Unlimited Local Calling, 90 Free minutes of Domestic Long Distance*, Domestic Long Distance* Rate after 90 minutes is \$.039 per minute, Caller ID with name and number, Call Waiting, Call Forwarding, Automatic Call Back (*69), Three Way Calling, Touchtone, 900-976 Blocking,	\$44.95
FirstVoice Freedom	Unlimited Local Calling, Unlimited Domestic Long Distance* Calling Caller ID with name and number, Call Waiting, Call Forwarding, Automatic Call Back (*69), Three Way Calling, Touchtone, 900-976 Blocking,	\$44.95

5.5 Other Grandfathered Services

Business Full Feature Line	\$54.95
Residence – Line	\$44.95



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LOCAL EXCHANGE SERVICES

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SECTION 6 – PROMOTIONS

- 6.1 Go Paperless Promotion: Beginning February 1, 2010, First Communications is running a 6 month promotion available to all customers who signup for an online billing account. By signing up for online billing, customers automatically receive email notification for new invoices. They can also view past invoices, make payments and review their call detail.

The "Go Paperless Promotion" provides a \$5.00 credit to residential accounts and a \$10.00 credit to commercial accounts to all eligible customers. The credit recurs monthly as long as the customer maintains their online account.