

MINNESOTA
TELECOMMUNICATIONS TARIFF
OF
FIRST COMMUNICATIONS, LLC

3340 West Market Street
Akron, Ohio 44333

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of long distance telecommunications services and local exchange telecommunications services within the state of Minnesota by First Communications, LLC

Issued

Effective: 2/13/07

Issued by: Joseph R. Morris
First Communications, LLC
3340 West Market Street
Akron, Ohio 44333

TARIFF CHECK SHEET

Pages 1 through 40 inclusive are effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date thereof.

Page	Number of Revisions	Page	Number of Revisions
1	Original	30	1 st *
2	4 th *	31	1 st *
3	Original	31.1	Original *
4	Original	31.2	Original *
5	1 st *	32	Original
6	Original	33	1 st
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29.1	1 st		

Issued: March 16, 2011

Effective: April 5, 2011

Issued by: Joseph R. Morris
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TARIFF FORMAT

Page Numbering. Page numbers appear in the upper right hand corner of the sheets. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between pages 5 and 6 would be numbered 5.1.

Page Revision Numbers. Revision numbers also appear in the upper right corner of pages. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th Revised Page No. 14 cancels the 3rd Revised Page No. 14.

Paragraph Numbering Sequence. There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level, as shown by the following example:

2
2.1
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2.1.1.A
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Check Sheets. When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). The tariff user should refer to the latest check sheet to find out if a particular page is the most current one on file with the Commission.

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EXPLANATION OF SYMBOLS

- C- Changed Regulation
- D- Discontinued rate or regulation
- I- Rate increase
- M- Matter moved or relocated without change
- N- New rate or regulation
- R- Rate reduction
- S- Reissued matter
- T- Change in text, but no change in rate or regulation
- Z- Correction

TECHNICAL TERMS AND ABBREVIATIONS

Access Line

An arrangement which connects the customer's location to the underlying carrier's central office.

Authorization Code

A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Commission

The Minnesota Public Utilities Commission.

Company or Carrier

First Communications, LLC.

Customer

The person, firm, corporation or other entity that orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Customer Premise

A Customer location from which calls are originated by Company.

FCC

Federal Communications Commission.

Holidays

The Company's recognized holidays are New Year's Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.

IntraLATA Service

The completion of calls between points within the boundaries of a Local Access Transportation Area.

Interexchange Service

The provision of intrastate telecommunications services and facilities between local exchanges, excluding EAS.

InterLATA Service

The completion of calls between Local Access Transportation Areas.

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Local Exchange Carrier.

Local Access Transportation Area or LATA

A geographic area within which Bell Operating Companies are permitted to offer interexchange service. These areas were established as a result of the break-up of the former Bell System.

Local Exchange Utility or Local Utility

A telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities.

Local Service

Telephone service furnished between points located within an area where there is no toll charge.

Monthly Recurring Charge (MRC)

Charges assessed per month on a per service basis.

Non-Recurring Charge (NRC)

Charges assessed one time only on a per service basis.

Service

The communications offerings provided by the Company, i.e. resold long-distance voice and data service obtained by the Company from a facilities-based interexchange carrier and resold local exchange service obtained by the Company from a facilities-based local exchange carrier.

Underlying Carrier

Facilities-based interexchange carrier providing the long-distance service being resold by the Company.

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1. APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the provision of Long Distance Message Telecommunications Service and Local Exchange Service by the Company. Service is furnished subject to transmission, atmospheric, and like conditions.

2. REGULATIONS**2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to provide Long Distance Message Telecommunications Service and Local Exchange Service within the state of Minnesota in accordance with the terms and conditions set forth in this tariff. The Company does not own or operate long distance or local call transmission facilities, but rather resells the facilities of underlying carriers.

2.1.2 Shortage of Facilities

All service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing services when necessary because of the lack of satellite or other transmission medium capacity or because of any causes beyond its control.

2.1.3 Liability of the Company

(A) Except as stated in this Section 2.1.3, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff that is outside the control of the Company.

(B) The liability of the Company for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations shall not exceed an amount equal to the charge provided for under this tariff for the period during which the call was affected. No other liability in any event shall attach to the Company.

(C) The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to acts of God, fires, flood or other catastrophes; any law, order, regulation,

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directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of said governments, or of any civil or military authority; or national emergencies, insurrections, riots, wars, or strikes or other labor difficulties.

(D) The Company shall not be liable for any act or omission of any other entity furnishing to the Customer facilities, equipment, or services used with the Company's Long Distance Message Telecommunications Service. Nor shall the Company be liable for any damages or losses due to the failure or negligence of the Customer or due to the failure of Customer-provided equipment, facilities or services.

2.1.4 Claims

The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable attorney's fees, due to claims for libel, slander, or infringement of copyright in connection with the material transmitted over the Company's facilities: and any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's facilities.

2.2 Prohibited Uses

Service provided for in this tariff shall not be used for any unlawful purpose.

2.3 Use of Service

Long Distance Message Telecommunications Service and Local Exchange Service may be used to transmit communications of the Customer in a manner consistent with the terms of this tariff and the policies and regulations of the FCC and the Commission.

2.4 Billing

2.4.1 Monthly Billing

Bills to Customers will be issued monthly. Local service charges, including installation charges, are billed in advance. Toll charges are billed in arrears.

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2.4.2 Bill Contents

The bill form or a bill insert will provide the following information: the dates at the beginning and end of the billing period; the last date for timely payment, which shall not be less than fourteen (14) days after the bill is rendered; the amount of the net charge, stated by category, for local service, ancillary services and equipment, toll service, information service, sales tax and excise tax, and of any late payment charge, together with the gross amount of the bill, with separate entries for total amounts current or in arrears. The Company will also comply with reasonable requests for bill detail, subject to the Records Work nonrecurring charge listed in Section 4.1.2 of this tariff.

2.5 Payment for Service**2.5.1 Late Penalty Charge**

Bills are due and payable upon receipt. If the Customer's net bill is not paid (payment received by the Company) within twenty-two (22) days after the invoice date listed on the bill it shall become a delinquent bill and interest at the rate of one and one-half percent (1.5%) per month or a charge of \$ 3.95 shall be added per month, whichever is greater.

2.5.2 Partial Payment

If a Customer makes a partial payment in a timely manner and does not designate the service for which payment is made, the payment shall first be applied to the undisputed balance for local service, with the remainder applied on a pro rata basis to regulated utility services and toll service. Any remainder will then be applied to deregulated and unregulated services other than toll. Any late payment penalty charge will be applied only to the outstanding balance for utility services, except interstate toll and related taxes.

2.5.3 Timely Payment for Residential Customers

Each residential Customer is permitted to have a last day for timely payment changeable for cause in writing.

2.5.4 Collection

No collection efforts other than the rendering of the bill shall be undertaken until the delinquency date.

2.5.5 Taxes and Fees

Any governmental assessments, fees, licenses, or other similar taxes or fees imposed upon the Company on a per-call basis shall be charged to

Customers receiving the Company's service within the territorial limits of the governmental authority imposing such taxes and fees. Such taxes and fees will be allocated among such Customers uniformly on the basis of Customers' monthly charges for the types of service made subject to the taxes or fees. Such taxes and fees will be separately stated on bills.

2.5.6 Deposits

2.5.6.A Advance Payments

At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service installation charges which may be applicable, in addition to such construction and installation charges as are to be borne by the applicant. The amount of the advance payment is credited to the customer's account on the first bill rendered.

Federal, State or Municipal governmental agencies may not be required to make advance payments.

2.5.6.B Credit Policy

2.5.6.B.1 Deposit and Guarantee Requirements

The utility may require a deposit or guarantee of payment from any customer or applicant who has not established good credit with that utility. Deposit or guarantee of payment requirements as prescribed by the utility must be based upon standards which bear a reasonable relationship to the assurance of payment. The utility may determine whether a customer has established good credit with that utility, except as herein restricted:

1) A customer, who within the last 12 months has not had service disconnected for nonpayment of a bill and has not been liable for disconnection of service for nonpayment of a bill, and the bill is not in dispute, shall be deemed to have established good credit.

2) A utility shall not require a deposit or a guarantee of payment based upon income, home ownership, residential location, employment tenure, nature of occupation, race, color, creed, sex, marital status, age, national origin, or any other criteria which does not bear a reasonable relationship to the assurance of payment or which is not authorized by this chapter.

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3) No utility shall use any credit reports other than those reflecting the purchase of utility services to determine the adequacy of a customer's credit history without the permission in writing of the customer. Any credit history so used shall be bailed to the customer in order to provide the customer an opportunity to review the data. Refusal of a customer to permit use of a credit rating or credit service other than that of a utility shall not affect the determination by the utility as to that customer's credit history.

4) Qualifying applicants for Lifeline Service may initiate service without paying a deposit if they voluntarily elect to have Toll Blocking on their line. Toll Blocking will be provided at no charge to Lifeline customers. When required, a customer may assure payment by submitting a deposit. A deposit shall not exceed an estimated two months' gross bill or existing two months' bill where applicable. All deposits shall be in addition to payment of an outstanding bill or a part of such bill as has been resolved to the satisfaction of the utility, except where such bill has been discharged in bankruptcy. A utility shall not require a deposit or a guarantee of payment without explaining in writing why that deposit or guarantee is being required and under what conditions, if any, the deposit will be diminished upon return. The deposit shall be refunded to the customer after 12 consecutive months of prompt payment of all bills to that utility. The utility may, at its option, refund the deposit by direct payment or as a credit on the bill. With notice any deposit of a customer shall be applied by the utility to a bill when the bill has been determined by the utility to be delinquent. Each utility shall issue a written receipt of deposit to each customer from whom a deposit is received and shall provide a means whereby a depositor may establish a claim if the receipt is unavailable. Interest shall be paid on deposits in excess of \$20 at the rate set by the Commissioner of the Department of Commerce as required by Minnesota Statutes §325E.02. The interest rate may be found on the Department of Commerce website at www.commerce.state.mn.us. Interest on deposits shall be payable from the date of deposit to the date of refund or disconnection. The utility may, at its option, pay the interest at intervals it chooses but at least annually, by direct payment, or as a credit on bills. Upon termination of service, the deposit with accrued interest shall be credited to the final bill and the balance shall be returned within 45 days to the customer.

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2.5.6.B.2 Guarantee of Payment

The utility may accept, in lieu of deposit, a contract signed by a guarantor satisfactory to the utility whereby payment of a specified sum, not exceeding the deposit requirement, is guaranteed. The term of such contract shall be for no longer than 12 months, but shall automatically terminate after the customer has closed and paid the account with the utility, or at the guarantor's request upon 60 days' written notice to the utility. Upon termination of a guarantee contract or whenever the utility deems same insufficient as to amount or surety, a cash deposit or a new or additional guarantee may be required for good cause upon reasonable written notice to the customer.

The service of any customer who fails to comply with these requirements may be disconnected upon notice as prescribed in Minnesota Rules. The utility shall mail the guarantor copies of all disconnect notices sent to the customer whose account he has guaranteed unless the guarantor waives such notice in writing.

2.6 Disputes and Complaints**2.6.1 Disputed Bills**

In the event of a dispute concerning the bill, the Company will require the Customer to pay the undisputed portion of the bill, if any, according to the payment terms of this tariff. Following payment of the undisputed amount, efforts to resolve the complaint using the proscribed complaint procedures of this tariff shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment of the disputed amount. The 45-day period may be extended by up to sixty (60) days if requested of the Company by the Commission in the event the Customer files a written complaint with the Commission. If a Customer does not give the Company written notice of a dispute with respect to the Company's charges within six (6) months the date of the bill, the bill shall be deemed correct and binding upon the Customer.

2.6.2 Complaint Procedures

Inquiries, general questions, or complaints may be directed informally to the Company by telephone, in person, or in writing at the Company's office located at 3340 West Market Street; Akron, Ohio 44333. The

Company's customer service department can be reached at 800-274-1015. Complaints concerning the charges, practices, facilities, or services of the Company will be investigated promptly and thoroughly. The Company will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable the Company to review and analyze its procedures and actions. The records maintained by The Company under this tariff will be available for inspection by the Commission or its staff upon request. Within thirty (30) days of the receipt of a written complaint, the Company will provide written notice to the Customer of the status of the complaint.

Each Customer may file with the Commission for resolution of disputes. Each complainant will be mailed a statement of the complainant's right to contact the Commission at:

Minnesota Public Utilities Commission
121 7th Place East, Suite 350
St. Paul, Minnesota 55101-2147

All disputes over customer bills will be resolved in compliance with Minn. Rules pt. 7810.2400.

2.7 Service Refusal, Disconnection, and Suspension

2.7.1 Notice of Pending Disconnection

When prior notice of disconnection is required, the Company shall provide a written notice to the Customer setting forth the reason for disconnection and the final date by which the account is to be settled or specific action taken. Final dates shall be no less than five (5) calendar days with respect to an unpaid bill and no less than twelve (12) days with respect to an unpaid deposit, after the notice is rendered. The notice shall be considered rendered to the Customer when deposited in the U.S. Mail with postage prepaid. If delivery is by other than U.S. Mail, the notice shall be considered rendered when delivered to the last known address of the person responsible for payment for the service. The notice will specify as a toll-free number at which a Company representative can be reached to provide additional information about the disconnection.

2.7.2 Service Disconnection or Suspension Without Notice

Company reserves the right to immediately discontinue furnishing service to customers without notice under the following conditions:

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- (1) in the event of tampering with the Company's equipment;
- (2) in the event of a condition determined to be hazardous to the customer, to other customers of the Company, to the Company's equipment, the public, or to employees of the Company; or
- (3) in the event of a customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.

2.7.3 Service Disconnection or Suspension With Notice

The Company may discontinue service to a customer under the following conditions after giving the customer five (5) days' notice (excluding Sundays and legal holidays):

- (1) for failure of the customer to pay a bill for service when due;
- (2) for failure of the customer to meet the Company's deposit and credit requirements;
- (3) for failure of the customer to make proper application for service;
- (4) for customer's violation of any of the Company's rules on file with the Commission;
- (5) for failure of the customer to provide the Company reasonable access to its equipment and property;
- (6) for customer's breach of the contract for service between the Company and the customer;
- (7) for failure of the customer to furnish such service, equipment and/or rights-of-way necessary to service said customer as shall have been specified by the utility as a condition of obtaining service; or
- (8) when necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

2.7.4 Insufficient Reasons for Refusal, Suspension, or Discontinuance of Service

The following reasons are not sufficient cause for refusal, suspension, or discontinuance of service to a present or prospective customer:

- (1) Delinquency in payment for service by a previous occupant of the premises to be served.
- (2) Failure to pay for terminal equipment, new inside station wiring or other merchandise purchased from the Company
- (3) Failure to pay for a different type or class of public utility service.
- (4) Failure to pay the bill of another Customer as guarantor thereof.
- (5) Permitting another occupant of the premises access to the telephone utility service when that other occupant owed an uncollectible bill for service rendered at a different location.
- (6) Failure to pay for information service not regulated by the Commission.

2.7.5 Medical Emergency

Notwithstanding any other provision of this tariff, the Company will postpone the disconnection of service to a residential Customer for a reasonable time, not to exceed thirty (30) days, if the Customer produces verification from a physician or a public health or social services official stating that telephone service is essential due to an existing medical emergency of the Customer, a customer of the Customer's family, or any permanent resident of the premises where service is rendered. This written verification shall identify the medical emergency and specify the circumstances. Initial verification may be by telephone if written verification is forwarded to the Company within five (5) days.

2.7.6 Temporary Service

When the Company renders temporary service to a Customer, the Customer may be required by the Company to bear the entire cost of installing and removing the service facilities in excess of any salvage realized.

2.7.7 Days of No Disconnect Activity

Service will not be disconnected on any Friday, Saturday, Sunday or legal holiday or at any time that the Company's business offices are not open to the public, except where an emergency exists.

2.8 Collection Procedures

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2.8.1 Delinquent Bills

Any bill not paid by the due date imprinted on the bill shall be considered a delinquent bill.

2.8.2 Collection Efforts

The Company will pursue any and all remedies at law and equity to ensure payment of delinquent bills, including suspension and disconnection of service according to the terms and conditions of this tariff. The Customer is liable to the Company for all costs of collection on delinquent bills, including attorney's fees.

2.9 Cancellations and Deferments of Service

When a Customer cancels or defers an order for service before the service is activated, a charge applies that will allow the Company to recover its unrecovered costs, including but not limited to outside vendor charges, engineering, labor, materials, and equipment. Charges apply as follows:

2.9.1 Cancellation

In a cancellation situation, the charge is equal to the unrecoverable costs incurred prior to the request for cancellation and the costs of removal, restoration, and disposal, if any, to comply with the cancellation. Those costs include, but are not limited to, costs of outside vendors, engineering, labor, nonrecoverable materials, and equipment expense.

2.10 Special Promotions

From time to time the Company may engage in special service offerings of limited duration. These promotions may be in the form of waived or reduced recurring and nonrecurring fees, lowered usage charges, or other actions designed to attract new customers or to increase existing Customer awareness of a particular service. All promotions will be offered on a non-discriminatory basis to eligible customers.

2.11 Information Service Access Blocking

Where facilities are available, Customers have the option to block access to all "900" and "976" prefix numbers, without charge for the first block. The Company will comply with all applicable rules of the Commission concerning such blocking.

2.12 Emergency Call Handling Procedures

Emergency 911 calls are placed by dialing the digits "911." Such calls are not routed to the Company, but are routed by Qwest Corporation, through the local network to the appropriate public safety answering point. Qwest will forward to the public safety answering point the address of the dialing station that has been provided to Qwest by the Company.

3. SERVICE OFFERINGS**3.1 Local Service****3.1.1 Nature of Service**

Local Service is a telephone service that allows customers to originate non-toll local calls at locations within the service areas in which the Company has been approved for certification and terminate calls within the local calling area and EAS area of those locations, and within the LATA in which the call originates.

3.1.2 Availability

The Company offers this service in the service areas in which it has been certified by the Minnesota Public Utilities Commission.

3.1.3 Specific Local Service Options

The following services comprise Local Service:

Local Line Service

Local Line Service will allow Customers to make local calls from the Customer's telephone station. In addition to the completion of local calls, the following features will be available at the rates contained in this tariff:

3-way Calling
Anonymous Call Rejection
Call Forwarding
Call Rejection
Call Trace
Call Waiting
Call Waiting Deluxe
Call Waiting Identification
Call Curfew

Caller ID
Caller ID with Privacy Plus
Continuous Redial
Continuous Redial (per use option)
Custom Ringing
Custom Choice Plan
Custom Choice Plan (additional line)
Dial Lock
Do Not Disturb
Last Call Return (per use)
No Solicitation
Priority Call
Selective Call Forwarding
Speed Calling 8
Speed Calling 30
Voice Messaging

3.2 Directory Assistance

3.2.1 Nature of Service

Directory Assistance (DA) Service is defined as furnishing aid in obtaining telephone numbers.

3.2.2 Availability

DA is available to all Customers.

3.2.3 Maximum Number of Requests Per Call

A maximum of two requests for telephone numbers will be accepted per call to the DA operator. A telephone number that is not listed in the DA records will not be available to the Customer.

3.2.4 Operator Limitations

The Directory Assistance operator will not transfer, forward or redial a Customer's call to any other location for any purpose other than provision of DA service.

3.2.5 Persons and Locations Exempt from DA Charges

3.2.5.A Locations From Which DA Calls May be Placed Without Charge

There shall be no DA charge for calls originating from hotels, motels, or hospitals.

3.2.5.B Persons Exempt From All DA Charges

Any Customer who is visually, physically or mentally handicapped in a way that makes the Customer unable to utilize a telephone directory shall be exempt from charges for DA. The Customer must provide the Company with certification of this condition. Certification from a doctor, psychologist, psychiatrist, county or state social service agency, or similar person or agency will be acceptable. The exemption is effective prospectively and also retroactively for the month prior to the presentation of the certificate to the Company.

3.3 **Operator Services**

The Company does not offer operator services at this time. The Company will not block a Customer's access to any provider of operator services available in the Company's service area. Customers may receive bills directly from operator service providers whose services the Customers use.

3.4 **Calling Card Service**

Calling Card Service is designed for Customers who travel or make long distance calls away from their primary service location. Access to the service is gained by dialing a toll-free "800" number plus a seven or eleven digit access code plus the called number. In addition, the Company may pass through and bill Customer-initiated charges made to BOC calling card and other calling cards billed by local exchange carriers for Customers under the other carriers' names.

3.5 **Long Distance Interexchange Services**

3.5.1 Nature of Service

Long distance services are interexchange telephone services that allow customers to originate and terminate calls at locations within the state of Minnesota.

3.5.2 Availability

The Company offers long distance interexchange services in Minnesota in all service areas authorized by the Commission.

3.6 Call Tracing

3.6.1 General

Call Tracing allows for the identification and recording of the telephone numbers of some or all of the incoming calls to the telephone line of a customer.

3.6.2 Definitions

Customers – means a person, firm, partnership, limited liability company, corporation, municipality, cooperative association or organization, governmental agency, or other entity receiving telecommunications services.

Customer- originated call-tracing service – means a customer-activated, call specific form of call tracing available as part of a set of services called Customer Local Area Signaling Service (CLASS).

Emergency – means a situation that appears to present immediate danger to person or property.

Investigative or law enforcement officer – means an officer of the United States, a state, or a political subdivision of the United States or a state, or a University of Minnesota peace officer, which is empower by law to investigate or make arrests for crimes related to communications, or an attorney authorized by law to prosecute those crimes.

3.6.3 Term and Conditions

1. Call Tracing will be provided when requested by both a customer and an investigative or law enforcement officer and the customer has provided consent. Normally written consent will be required.

In emergencies, call tracing will be provided upon receiving oral consent from the customer. The customer will be requested to provide written consent promptly and advised to seek the assistance of an investigative or law enforcement officer.

2. Information regarding the originating telephone numbers will be disclosed only to investigative or law enforcement officers, not to customers receiving call-tracing services.

3. The company will work with investigative or law enforcement officers to determine how long call-tracing services should be provided.

4. The company may provide customer-originated call-tracing service (CLASS Call Trace) as an alternative to Call Tracing in response to a Call Tracing request from a customer who is located in an exchange where CLASS Call Trace is available and where CLASS Call Trace will function as accurately as Call Tracing.

3.6.4 Rates

- | | |
|--|-----------|
| 1. Call Call Tracing Setup | |
| a. During Normal Business Hours | \$ |
| b. Outside of Business Hours | \$ |
| 2. Extension of Call Tracing period at request of
investigative or law enforcement agency | No Charge |
| 3. Provision of Call Tracing information to
investigative or law enforcement agency | No Charge |

4. RATES AND CHARGES

4.1 Annual and Nonrecurring Charges

4.1.1 Reconnect Fee

Reconnect Fee charge: \$50.00 for each line.

This charge applies to reconnection of service after dial tone has been suspended or service has been disconnected.

4.1.2 Nonrecurring Charges

Service ordering charges will apply to all moves, adds and changes made to the customers account subsequent to upgrade. Service ordering charges will not be applied at the time of upgrade. A one-time nonrecurring charge of \$55.00 as a service connection charge will be charged to add a new telephone line for service or to move or change local telephone service or facilities. A fee of \$ 15.00 will be charged to add or remove Local Service Options as defined in this tariff. A fee of \$ 24.95 will be charged for a number change that is not related to the customer's number change due to the receipt of harassing or threatening telephone communications. A fee of \$24.95 shall be charged for account record or billing research at the request of the customer other than oral customer service requests to change service or correct billing errors over the

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telephone with a customer service representative. Feature-specific non-recurring charges are listed in this tariff.

4.1.3 Early Termination Charges

If a Customer terminates service prior to the expiration of the term of any contract, the Customer will be required to pay an early termination charge in accordance with the customer's contract for service. Generally, a Customer who terminates its service prior to the expiration of its term period will be billed a termination charge equal to the average of the previous three months billed revenue, plus the MRC's (if any) multiplied by the number of months remaining in the term period.

4.1.4 Third Party Vendor Charges

Customers may also be charged for certain charges incurred by the Company (at the Customer's instruction) in obtaining services from third party vendors. At the earliest opportunity, the Customer will be advised of the nature of the charges and the estimated amount of the charges. Unless otherwise provided in this tariff, where charges are incurred for a service purchased from a tariffed carrier in Minnesota, the charges to the customer will be the tariffed retail rate of the underlying carrier.

4.1.5 Nonsufficient Funds Charge (NSF Checks)

NSF check charge: \$20.00

This charge applies when a check has been returned by the bank for non-payment.

4.2 Usage Rates

4.2.1 Local Service

Local service is billed at flat monthly rates for calls within the local calling area. Ancillary services are billed with non-recurring installation fees and monthly service charges. Monthly recurring charges are assessed for any month or portion thereof in which a given service is activated. Rates are as follows:

	<u>Statewide</u>	
Residence, per line	\$20.55	
Measured Line, per line	\$16.75 (Grandfathered)	(T)

4.2.2 Directory Assistance

DA calls are billed on a per call basis.

Intrastate Rates	\$1.25
Customer Direct Dials-per call	\$0.49
411 Connect	\$0.49
Each Call Billed to Calling Card	\$0.45
Each Call Billed Collect or Third Number	\$1.95
Each Call Billed with operator Assistance	\$0.45
Person Call	\$1.99
Station Call	\$1.15
Verification per request	\$1.95
Interrupt per request	\$2.95

Call completion is available through directory assistance at \$.35 per call.

4.2.3 Long Distance Interexchange Services

4.2.3.A Chargeable Time

Chargeable time begins when the connection is established between the calling station and the called station. Chargeable time ends when either side of the connection is terminated. Chargeable time does not include time lost because of faults or defects in the service.

4.2.3.B Determination of Mileage

Calls are not billed on a mileage sensitive basis.

4.2.3.C Calculation of Charges

Calls are billed at a flat, per minute rate. All calls are billed in one-minute increments, with a minimum of one minute per completed call.

4.2.3.D Rates

	<u>Per Minute of Use</u>	<u>MRC</u>
Plan 1		
Interstate Rates	\$.12	None*
Plan 2		
Interstate Rates	\$.089	\$4.95
Plan 3		
Interstate Rates	\$.055	\$7.95

*The Company will assess all Plan 1 customers with \$0.00 long distance usage in a single billing period a zero use fee of \$2.50 for that billing period.

Intrastate Rates, all plans	\$.22	Not applicable
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4.2.4 Calling Card Rates

	<u>Per Call Surcharge</u>	<u>Per Minute of Use</u>
Intrastate Rates	\$.35	\$.25

All customers requesting calling cards will be charged a fulfillment charge of \$2.95.

4.3 Local and Long Distance Service Packages**4.3.1 Description**

The Company offers Minnesota customers bundled service packages consisting of various local services and blocks of long distance time. Long distance blocks include all 1+ direct-dialed calls originating from the customer premise location and terminating within the continental United States only.

4.3.2 Billing

The Company bills in advance for local services and for long distance blocks. Long Distance use over the block amount will be billed in arrears at the standard per minute rates contained in Section 4 of this tariff, or at

Issued

Effective: 2/13/07

Issued by: Joseph R. Morris
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interstate rates contained in end user agreements or posted on the Company's website. All packages are billed in whole monthly increments only. End users are not entitled to credits for portions of long distance blocks not used, or for service terminated prior to the end of a billing period.

4.3.3 Rates and Charges

All rates and charges listed below are exclusive of tax and applicable regulatory fees.

<u>Name</u>	<u>Details</u>	<u>MRC</u>	<u>NRC</u>	
Bronze Plus (Grandfathered)	Flat Rate Residential Line Call Waiting Caller ID 30 Minutes Long Distance	\$34.95	\$19.95	(T)
Gold Plus (Grandfathered)	Flat Rate Residential Line Call Waiting Continuous Redial Call Forwarding Caller ID 60 Minutes Long Distance	\$37.95	\$19.95	(T)
Platinum Plus (Grandfathered)	Flat Rate Residential Line Call Waiting Caller ID Three-way Calling Continuous Redial Call Forwarding 200 Minutes Long Distance	\$47.95	\$19.95	(T)
Choice Plus (Grandfathered)	Flat Rate Residential Line 100 Minutes Long Distance	\$32.95		(T)
Residential Plus (Grandfathered)	Flat Rate Residential Line 300 Minutes Long Distance	\$35.95		(T)

FirstTalk Basic Residential

Unlimited Local Calling	\$49.95
Caller ID Name and Number	
Touchtone	
900/976 blocking	
Intrastate long distance rate per minute	\$0.044
Interstate rate per minute*	\$0.058

FirstTalk Basic Commercial (12 month term)

Unlimited Local Calling	\$59.95
Caller ID Name and Number	
Call Forwarding	
Hunting (Optional)	
Touchtone	
900/976 blocking	
Intrastate long distance rate per minute	\$0.039
Interstate long distance rate per minute*	\$0.053

* interstate rates are for continental US only

(N)

(N)

5.0 Special Arrangements**5.1. Non-routine Installation And/or Maintenance**

At the customer's request, Installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night ours, additional charges may apply.

6.0 Supplemental Services

(T)

6.1 Telephone Assistance Plan (TAP)

(T)

6.1.1 General

(T)

TAP is a state sponsored assistance program under Minnesota Statutes Chapter 237 and is designed to make telephone service accessible to qualifying low-income residential households. Through this program, eligible households will receive a monthly discount on their telephone service.

(T)

6.1.2 Eligibility Requirements

To be eligible for assistance, an applicant must meet the following requirements:

This discount applies on a single line at the principal place of residence for the applicant.

Applicant signs document certifying under penalty of perjury that the consumer has income at or below 135 percent of the Federal Poverty Guidelines or receives benefits from at least one of the following programs:

- Medicaid
- Food Support (food stamps)
- Minnesota Family Investment Program (MFIP)
- Supplemental Security Income
- Federal Public Housing Assistance or Section 8
- Low Income Home Energy Assistance Program
- National School Lunch Program's Free Lunch Program
- Temporary Assistance for Needy Families (Minnesota Family Investment Program, or MFIP)

Individuals who do not qualify under any of the above but live on a federally recognized reservation may qualify if the applicant signs a document certifying under penalty of perjury that the applicant receives benefits from at least one of the following programs:

- Bureau of Indian Affairs General Assistance
- Tribally administered Temporary Assistance for Needy Families
- Head Start (only for those meeting its income qualifying standard)
- National School Lunch Program's free lunch program

Applicant agrees to notify the carrier if that consumer ceases to participate in any of the above listed federal assistance programs.

6.1.3 Certification Revocation

If the Company discovers that conditions exist that disqualify the recipient of TAP, local service will be billed at full rate. The customer will be billed retroactively to whichever is the most recent of the dates TAP assistance commenced or the recipient no longer qualified for the service not to exceed 12 months.

(T)

6.1.4 State TAP Monthly Surcharge

The surcharge rate is the effective rate ordered by the Minnesota Public Utilities Commission. The company is responsible for billing, collecting and remitting the surcharge to the appropriate government agency.

(T)
(N)**6.2 Telecommunications Access Minnesota (TAM)**

(M)*

6.2.1 Definition

Telecommunications Access Minnesota (TAM) provides for a surcharge to establish and administer a program to distribute communication devices to eligible Minnesotans who have a hearing, speech, or physical disability and to create and maintain telecommunications relay service.

6.2.2 Eligibility for Communications Devices

The Department of Human Resources is responsible for distributing communications devices and will determine if a consumer is eligible for such devices. To be eligible to obtain a communications device, a person must be:

- A. Able to benefit from and use the equipment for its intended purpose;
- B. have a hearing, speech or physical disability;
- C. a resident of the state;
- D. a resident in a household that has a median income at or below the applicable median household income in the state, except a deaf and blind person applying for a telebraille unit may reside in a household that has a median income no more than 150 percent of the applicable median household income in the state; and
- E. a resident in a household that has telephone service or that has made application for service and has been assigned a telephone number; or a resident in a residential care facility, such as a nursing home or group home where telephone service is not included as part of overall service provision.

(N)

(M)

** Material previously found on this page has moved to page 31.2*

6.2.3 Eligibility for Wiring Installation

If a person with a hearing, speech or physical disability does not have wiring to the person's premise to receive telephone service, and the person is subject to economic hardship as determined by the Department of Human Services, the telephone company providing local service shall at the direction of the administrator of the program install necessary outside wiring without charge to the household.

6.2.4 Funding

This program is funded through a surcharge on residence and business access lines which pay the 911 surcharge.

6.2.5 Rates

The surcharge rate is the effective rate ordered by the Minnesota Public Utilities Commission. The Company is responsible for billing, collecting and remitting the surcharge to the appropriate government agency.

(N)

(N)

7.0 Grandfathered Services

(M)*

7.1 Grandfathered Services formerly for ChoiceTel, LLC – no longer available for new service.**7.11 Ancillary Services**

	<u>NRC</u>	<u>MRC</u>
3-way Calling	\$6.75	\$3.50
Anonymous Call Rejection	NC	NC
Call Forwarding	\$6.75	\$3.00
Call Rejection	\$6.75	\$4.50
Call Trace	\$1.25	None
Call Waiting	\$6.75	\$4.65
Call Waiting Deluxe	\$6.75	\$4.65
Call Waiting Identification	\$12.75	\$10.95
Call Curfew	\$6.75	\$3.95
Caller ID	\$6.75	\$5.95
Caller ID with Privacy Plus	\$6.75	\$9.95
Continuous Redial	\$6.75	\$3.50
Continuous Redial (per use option)	\$NC	\$.75/use
Custom Ringing	\$6.75	\$5.00
Custom Choice Plan	\$19.10	\$32.00
Custom Choice Plan (add'l line)	\$19.10	\$30.00
Dial Lock	\$6.75	\$3.95
Do Not Disturb	\$6.75	\$3.95
Last Call Return	\$0.95	None
No Solicitation	\$6.75	\$6.95
Priority Call	\$6.75	\$3.50
Selective Call Forwarding	\$6.75	\$3.50
Speed Calling 8	\$6.75	\$2.00
Speed Calling 30	\$6.75	\$3.00
Value Choice Plan	\$19.10	\$20.35

(M)

** Material previously found on page 31.*

Voice Messaging	\$6.75	\$6.95
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7.1.2 Local Directory Assistance

Local DA calls are billed on a per call basis.

	<u>Per Call</u>
Intrastate Rates	\$.90

Call completion is available through directory assistance at \$.35 per call.

7.1.3 Long Distance Interexchange Services

7.1.3.1 Chargeable Time

Chargeable time begins when the connection is established between the calling station and the called station. Chargeable time ends when either side of the connection is terminated. Chargeable time does not include time lost because of faults or defects in the service.

7.1.3.2 Determination of Mileage

Calls are not billed on a mileage sensitive basis.

7.1.3.3 Calculation of Charges

Calls are billed at a flat, per minute rate. All calls are billed in one-minute increments, with a minimum of one minute per completed call.

7.1.3.4 Rates

	<u>Per Minute of Use</u>	<u>MRC</u>
Plan 1		
Intrastate Rates	\$.18	None
Plan 2		
Intrastate Rates	\$.089	\$4.95
Plan 3		
Intrastate Rates	\$.055	\$7.95

7.1.2.5 Long Distance Directory Assistance.

The charge for long distance directory assistance is \$ 1.99 per directory assistance call with no number of allowed calls without a charge.

7.1.4 Calling Card Rates

	<u>Per Call Surcharge</u>	<u>Per Minute of Use</u>
Intrastate Rates	\$.35	\$.25

Issued

Effective: 2/13/07

Issued by: Joseph R. Morris
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7.15 Local and Long Distance Service Packages

7.1.5.1 Description

The Company offers Minnesota customers bundled service packages consisting of various local services and blocks of long distance time. Long distance blocks include all 1+ direct dialed calls originating from the customer premise location and terminating within the continental United States only.

7.1.5.2 Billing

The Company bills in advance for local services and for long distance blocks. Long Distance use over the block amount will be billed in arrears at the standard per minute rates contained in Section 4.2.3.D of this tariff, or at interstate rates contained in end user agreements or posted on the Company's website. All packages are billed in whole monthly increments only. End users are not entitled to credits for portions of long distance blocks not used, or for service terminated prior to the end of a billing period.

7.1.5.3 Rates and Charges

All rates and charges listed below are exclusive of tax and applicable regulatory fees.

<u>Name</u>	<u>Details</u>	<u>MRC</u>	<u>NRC</u>
Platinum Select Flat Rate Residential Line	Call Waiting Caller ID 600 Minutes Long Distance	\$47.95	\$15.00
Gold Select	Flat Rate Residential Line Call Waiting 400 Minutes Long Distance	\$39.95 (I)	\$15.00
Silver Select	Flat Rate Residential Line 200 Minutes Long Distance	\$32.95 (I)	\$15.00
Select Choice	Flat Rate Residential Line Customer chooses fifteen features from the following list of features: Anonymous Call Rejection, Three-Way Calling, Call Waiting,	\$38.74 (I)	\$15.00

Call Forwarding, Long Distance Alert,
Call Waiting ID, Selective Call Forwarding,
Caller ID, Priority Call,
Last Call Return, Call Forwarding Busy Line,
Continuous Redial, Speed Calling 8
Call Rejection, Call Waiting Deluxe,
Speed Calling 30

7.1.6 Late Penalty Charge

Bills are due and payable upon receipt. If the Customer's net bill is not paid (payment received by the Company) within twenty-two (22) days after the invoice date listed on the bill it shall become a delinquent bill and the Company will assess a late payment charge of \$3.50.

7.1.7 Nonrecurring Charges

Service ordering charges will apply to all moves, adds and changes made to the customer's account. Specific nonrecurring charges are as follows:

Service connection charge \$55.00

Order charge \$20.00

Records work charge \$25.00

Service move charge \$65.00

Number change charge \$25.00

Feature-specific non-recurring activation charges are listed in this tariff.

7.1.8 Local Service

Local service is billed at flat monthly rates for calls within the local calling area. Ancillary services are billed with non-recurring installation fees and monthly service charges. Monthly recurring charges are assessed for any month or portion thereof in which a given service is activated. Rates are as follows:

Description	NRC\$	MRC\$
Residence Line	\$55.00	\$20.55 (I)

3 Way Calling Blocking	\$0.00	\$0.00
Hunting Change Charge	\$12.44	\$0.00
Additional Line Residence Flat	\$22.92	\$20.55 (I)
Remote Access Forwarding Residence	\$11.95	\$6.00
Long Distance Distinctive Ring and Call Waiting Tone	\$0.00	\$0.00
Scheduled Forwarding	\$11.95	\$7.50
Anonymous Caller Rejection C.L.A.S.S.	\$0.00	\$0.00
Impaired Hearing Bell Chime	\$8.69	\$0.81
Service at 2 Locations	\$27.44	\$0.00
Do Not Disturb	\$11.95	\$4.54
Intra call	\$11.95	\$2.30
Speed Calling 30	\$11.95	\$3.45
Speed Calling 8	\$11.95	\$2.30
E-Mail Listing	\$11.25	\$1.88
Three-Way Call Transfer	\$12.44	\$7.50
Call Forwarding Busy Line Programmable	\$11.95	\$2.22
Call Forwarding on No Answer Programmable	\$11.95	\$3.12
Three-Way Calling	\$11.95	\$4.03
Call Forwarding	\$11.95	\$3.45
Call Waiting	\$11.95	\$5.35
Call Forwarding - Busy Line/Don't Answer - Overflow	\$11.95	\$6.33
Call Forwarding - Busy Line Overflow Forwarding	\$11.95	\$3.35
Call Forwarding Busy Line Expanded	\$11.95	\$0.38
Call Forwarding Don't Answer-Expanded	\$11.95	\$0.81
Call Forwarding Busy Line/ Don't Answer-Expanded	\$12.36	\$5.75
Call Trace Blocking	\$8.91	\$0.00
Continuous Redial Blocking	\$0.00	\$0.00
Last Call Return Blocking	\$0.00	\$0.00
Residential High Speed Digital Line	\$34.94	\$18.63
Private Line Services - Digital Subscriber Line Service – Shared Service - Usage Sensitive - 256 KBPS- Bi-Directional - Month-To-Month-interstate	\$98.75	\$24.94
Digital Subscriber line svc256 kbps bi-directional	\$55.95	\$22.94
Directory Number Hunting	\$12.44	\$0.38
Long Distance Alert	\$0.00	\$0.00
Message Waiting Audible & Visual Indicator	\$22.44	\$0.38

Issued: July 30, 2008

Effective: August 19, 2008

Issued by: Joseph R. Morris
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Speed Calling-6 Number List	\$12.44	\$3.75
CDT - Call Identifier Display Unit	\$0.00	\$5.00
Message Waiting Visual	\$18.69	\$0.31
Call Waiting ID	\$11.95	\$5.35
Caller ID with Privacy + allows subscribers to screen incoming Caller ID calls marked private or unavailable.	\$11.95	\$12.44
Charge to Change Telephone Number	\$18.75	\$0.00
Permanent Line Blocking	\$0.00	\$0.00
Caller ID Blocking Per Line	\$10.06	\$0.00
URL Listing	\$11.25	\$15.00
Discounted Custom Ringing	\$11.95	\$2.88
Discounted Priority Call	\$11.95	\$2.19
Continuous Redial	\$11.95	\$4.03
Selective Call Forwarding	\$11.95	\$2.19
Call Rejection	\$11.95	\$5.18
Discounted Three-Way Calling	\$11.95	\$2.19
Discounted Speed Calling 8	\$11.95	\$1.09
Caller ID Name & Number	\$11.95	\$7.25
Caller ID Number	\$11.95	\$6.88
Priority Call	\$11.95	\$4.03
Last Call Return	\$11.95	\$4.50
Dial Lock	\$11.95	\$4.54
Select Choice	\$22.92	\$38.74
Call Curfew (RES ONLY)	\$11.95	\$4.54
Reserved Number Charge	\$118.75	\$0.00
Toll Restriction-Billed No Screening-1ST Group of	\$11.25	\$0.00
Toll Restriction-Billed No Screening-2ND Group of	\$11.25	\$0.00
Toll Restriction-Lifeline	\$5.75	\$2.30
Toll Restriction-Billed Number Screening	\$10.35	\$0.00
Toll Restriction Service Individual & Key Lines	\$11.25	\$0.00
Toll Restriction Service Individual & Key Lines	\$11.25	\$0.00
Custom Calling Service/Reveal Privacy - Screens Incoming Calls Identified As Private/Unidentified On Id Unit - Request Telephone Number & Searches	\$12.44	\$3.69
Custom Calling Feature - Talking Call Waiting	\$12.36	\$4.54
Voice Message Notification	\$11.95	\$3.39
Voice Messaging	\$11.95	\$10.95
Additional Listing	\$7.19	\$5.00 (I)
Fax Package	\$0.00	\$18.98
Residence Line Measured	\$22.92	\$10.06
Residence Line Measured-Additional	\$22.92	\$15.06
New Number Referral Service-One Month	\$0.00	\$10.29

Issued: August 14, 2009

Effective: September 5, 2009

Issued by: Joseph R. Morris
First Communications, LLC
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Order Change	\$51.75	\$0.00	
Business Line Flat	\$70.61	\$39.95	
Additional Business Listing	\$12.36	\$5.00	(I)
Value Pack	\$11.95	\$17.19	
Foreign Listing	\$11.95	\$1.73	
800 Residence Line Feature	\$11.95	\$9.20	
CustomNet Service	\$0.00	\$5.75	
Transfer Mailbox	\$0.00	\$2.30	
Restriction of 976 Calls	\$0.00	\$0.00	
Extension Mailbox	\$0.00	\$3.39	
Additional Directory Listing	\$11.95	\$5.00	(I)
Additional Directory Listing at No Charge	\$0.00	\$0.00	
Discounted Additional Listing	\$11.95	\$0.83	
International Blocking	\$10.06	\$0.00	
Non-Published Service	\$8.91	\$3.44	
Non-Published Number	\$7.19	\$3.45	
Non-Listed Service	\$10.06	\$1.78	
Non-Listed Service at No Charge	\$0.00	\$0.00	
No Solicitation	\$11.95	\$8.34	
Choice 7 with Call Waiting	\$21.97	\$29.74	
Channel Performance-Private Line	\$35.36	\$12.65	
Value Choice-includes basic residential line service	\$22.92	\$28.45	
Ultra Connections-Deluxe Package-Caller Id-Call Waiting-Voice Messaging			
With Audible	\$22.92	\$35.35	
Voice Messaging with Visual Indicator	\$11.95	\$10.95	
Choice 7 Plan	\$22.92	\$23.40	
Residential Business Line	\$55.95	\$45.49	
Continuous Redial Blocking-Usage Sensitive	\$0.00	\$0.00	
Digital Subscriber Line Residential	\$22.92	\$17.14	
Call Forward to Cellular Number with Call Return	\$11.95	\$5.69	
Megabit Deluxe Month-to-Month	\$90.85	\$22.94	
Wireworks Inside Repair Plan-Discounted	\$10.35	\$3.16	
Custom Ringing	\$11.95	\$5.75	
Custom Ringing	\$11.95	\$8.57	
Custom Ringing-Discounted	\$11.95	\$2.88	
Custom Ringing-Business-Additional line	\$11.95	\$6.04	
Roommate/Teen package	\$11.95	\$21.28	
Caller Id with Call Selection	\$14.66	\$2.44	
Call Waiting Deluxe	\$11.95	\$4.03	
Personalized Custom Number	\$86.25	\$0.00	

Issued: August 14, 2009

Effective: September 5, 2009

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Discounted Selective Call Forwarding	\$0.00	\$2.01
Discounted Call Rejection	\$11.95	\$2.47
Discounted 3-Way Calling	\$11.95	\$2.88
Discounted Call Forwarding	\$11.95	\$3.05
Continuous Redial Deluxe Blocking	\$0.00	\$0.00
Select Choice-Additional Line	\$22.92	\$38.74 (I)
Last Call Return-Usage Sensitive	\$0.00	\$1.44
Three Way Calling-Usage Sensitive	\$0.00	\$1.44
Continuous Redial-Usage Sensitive	\$0.00	\$1.44
Call Trace-Usage Sensitive	\$0.00	\$1.44
My Call-Usage Sensitive	\$0.00	\$1.44
Same Number	\$25.00	\$0.00
New Number Referral Service-Extended Duration	\$0.00	\$9.95
New Number Referral Service-Three Months	\$24.95	\$0.00
Split Referral Intercept Service-Three Months	\$9.00	\$19.95
Listing Change	\$9.00	\$0.00
Wireworks - Single Line	\$10.35	\$5.94
Wireworks - Multi Line	\$10.35	\$8.34
Call Transfer	\$11.95	\$7.20
Dial Call Waiting	\$11.95	\$2.58
Distinctive Alert	\$11.95	\$1.20
Easy Access	\$11.95	\$1.20
Hot Line Service	\$27.00	\$2.40
Directed Call Pick Up	\$11.95	\$1.20
Directed Call Pick Up - With Barge-In	\$11.95	\$1.20
Warm Line Service	\$27.00	\$3.00

7.1.9 Directory Assistance

DA calls are billed on a per call basis.

Intrastate Rates	\$1.25
Customer Direct Dials-per call	\$0.49
411 Connect	\$0.49
Each Call Billed to Calling Card	\$0.45
Each Call Billed Collect or Third Number	\$1.95
Each Call Billed with operator Assistance	\$0.45
Person Call	\$1.99
Station Call	\$1.15

Issued: July 30, 2008

Effective: August 19, 2008

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Verification per request	\$1.95
Interrupt per request	\$2.95

Call completion is available through directory assistance at \$.35 per call.

7.1.10 Long Distance Interexchange Services

7.1.10.1 Chargeable Time

Chargeable time begins when the connection is established between the calling station and the called station. Chargeable time ends when either side of the connection is terminated. Chargeable time does not include time lost because of faults or defects in the service.

7.1.10.2 Determination of Mileage

Calls are not billed on a mileage sensitive basis.

7.1.10.3 Calculation of Charges

Calls are billed at a flat, per minute rate. All calls are billed in one-minute increments, with a minimum of one minute per completed call.

7.1.10.4 Rates

	Per Minute of Use	MRC
Plan 1 Interstate Rates	\$.12 None*	
Plan 2 Interstate Rates	\$.089	\$4.95
Plan 3 Interstate Rates	\$0.55	\$7.95

“The Company will assess all Plan 1 customers with \$0.00 long distance usage in a single billing period a zero use fee of \$2.50 for that billing period.

Intrastate Rates, all plans \$.22 Not applicable

7.1.10.5 Calling Card Rates

	Per Call Surcharge	Per Minute of Use
Intrastate Rates	\$.35	\$.25

All customers requesting calling cards will be charged a fulfillment charge of \$2.95.

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7.1.10.6 Local and Long Distance Service Packages

7.1.10.6.1 Description

The Company offers Minnesota customers bundled service packages consisting of various local services and blocks of long distance time. Long distance blocks include all 1+ direct-dialed calls originating from the customer premise location and terminating within the continental United States only.

7.1.10.6.2 Billing

The Company bills in advance for local services and for long distance blocks. Long Distance use over the block amount will be billed in arrears at the standard per minute rates contained in this tariff, or at interstate rates contained in end user agreements or posted on the Company's website. All packages are billed in whole monthly increments only. End users are not entitled to credits for portions of long distance blocks not used, or for service terminated prior to the end of a billing period.

7.1.10.6.3 Rates and Charges

All rates and charges listed below are exclusive of tax and applicable regulatory fees.

Name	Details	MRC	NRC
Bronze Plus	Flat Rate Residential Line Call Waiting Caller ID 30 Minutes Long Distance	\$34.95 (I)	\$19.95
Gold Plus	Flat Rate Residential Line Call Waiting Continuous Redial Call Forwarding Caller ID 60 Minutes Long Distance	\$37.95 (I)	\$19.95
Platinum Plus	Flat Rate Residential Line Call Waiting Caller ID Three-way Calling Continuous Redial Call Forwarding 200 Minutes Long Distance	\$47.95 (I)	\$19.95

Issued: July 30, 2008

Effective: August 19, 2008

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