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Issued by: February 17, 2016

Effective: February 17, 2016

Shannon Dieringer
Legal/Regulatory Affairs
First Communications, LLC d/b/a First Communications of Ohio
3340 W. Market St.
Akron, OH 44333

1. **Presubscribed 1+ Dialing – COMMERCIAL**

FC Commercial 2012

\$0.1990 per minute

6 seconds initial, minimum 18 seconds

A monthly recurring charge of \$3.95 applies

* Moved and Grandfathered to Section 23 (pages 52-100)

Issued by: February 17, 2016

Effective: February 17, 2016

Shannon Dieringer
Legal/Regulatory Affairs
First Communications, LLC d/b/a First Communications of Ohio
3340 W. Market St.
Akron, OH 44333

4. Toll-Free Service – COMMERCIAL

FC Commercial 2012

\$0.1990 per minute

6 seconds initial, minimum 18 seconds

A monthly recurring charge of \$3.95 applies

A monthly charge per Toll Free number \$3.99

5. Directory Assistance

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published. Directory assistance is available to any Customer that has access to the directory assistance bureau of the DUC.

\$0.75

6. Returned Check Charge

\$25.00

7. Rate Periods

	Monday – Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		
5 p.m. to 11 p.m.*	Evening Rate Period		Evening Rate Period
11 p.m. to 8 a.m.*	Night/Weekend Rate Period		

* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded down to the lower cent.

8. Payphone Dial Around Surcharge

A dial around surcharge of \$1.25 per call will be added to any completed INTRASTATE toll access code and subscriber Toll-Free 800/888 type calls placed from a public or semi public payphone.

9. Universal Service Fund Assessment & Presubscribed Interexchange Carrier Charge

The Customer will be assessed a monthly Universal Service Fund Contribution charge on all telecommunications services, which in no event shall be less than the prevailing contribution percentage rate charged the Company on intrastate traffic by the Universal Service Administrative Company (or any successor) or any state agency or its administrator. A Presubscribed Interexchange Carrier Charge ("PICC") applies on a monthly basis to all Customer monthly bills at the prevailing rate.

10. Specialized Pricing Arrangements

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a nondiscriminatory basis.

11. Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

12. Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

13. Presubscribed 1+ Dialing – RESIDENTIAL

FC Res 2012

\$0.1990 per minute

6 seconds initial, minimum 18 seconds

A monthly recurring charge of \$3.95 applies

14. Toll-Free Service – RESIDENTIAL

FC Res 2012

\$0.1990 per minute

6 seconds initial, minimum 18 seconds

A monthly recurring charge of \$3.95 applies

A monthly charge per Toll Free number \$3.99

15. Prepaid Long Distance Services

Prepaid Long Distance Service permits Customer to purchase \$25 increments of long distance calling. Increments expire in 6 months. Domestic calls are billed in 30 second increments with a 60 second initial charge. International calls are billed in 60 second increments with a 60 second initial.

	Plan A		Plan B	
	Local Access Number	Toll Free Number	Local Access Number	Toll Free Number
Domestic Usage, per minute	\$0.159	\$0.219	\$0.219	\$0.269
Installation	N/A	N/A	N/A	N/A
Domestic Surcharge	\$0.25	\$0.25	N/A	N/A
Canadian Surcharge	\$0.25	\$0.25	\$0.25	\$0.25
Payphone Surcharge	\$1.25	\$1.25	\$1.25	\$1.25
International Termination Surcharge	\$0.50	\$0.50	\$0.50	\$0.50
International Origination Surcharge	\$0.50	\$0.50	\$0.50	\$0.50

16. Reserved for Future Use

17. Reconnection Charge

A reconnection fee of \$50 per occurrence will be charged when service is reestablished for Customers which have been disconnected due to non payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

18. Environmental Impact Fee

This charge is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include but are not limited to paper invoicing, facilities management and network operations. This fee is waived with paperless invoicing.

Residential	\$5.00
Business	\$10.00

19. Regulatory Compliance Fee

Regulatory Compliance Fee will apply to all usage and MRC billed at the rate of 3.8573%.

20. Access Recovery Fee

Access Recovery Fee of \$1.86 will be assessed monthly to help defray the cost of connecting you LD calls to other carriers.

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

1. Presubscribed 1+ Dialing – COMMERCIAL

Premier Business

\$.109 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$6.95 applies

A low usage fee of \$5.95 applies to monthly usage under \$25

Premier Business Summer Savings w/WWB

\$.109 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$4.95 applies

A low usage fee of \$5.95 applies to monthly usage under \$25

Premier Business Free Month

\$.109 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

Business Mexico

\$.119 per minute

Billed in six second increments with an 18 second initial charge

A low usage fee of \$3.95 applies to monthly usage under \$35

Simplicity Business

\$.109 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

Simplicity Business w/WWB

\$.109 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$4.95 applies

RSL Integrated

\$0.199 per minute

Billed in six second increments

A monthly recurring charge of \$2.95 applies

Monthly PICC Fee of \$4.31 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

1. **Presubscribed 1+ Dialing – COMMERCIAL (continued)**

Transpoint

\$0.199 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

Monthly PICC Fee of \$4.31 applies

Elite Business

\$.199 per minute

Billed in six second increments with an 18 second initial charge

A low usage fee of \$3.95 applies to monthly usage under \$25

Elite Business w/WWB

\$.109 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$4.95 applies

A low usage fee of \$3.95 applies to monthly usage under \$25

Premier Business Summer Savings \$50

\$.109per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

Business Connections Standard

\$.0399 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

2. Casual Calling – COMMERCIAL

Premier Business

\$.109 per minute
Billed in six second increments with an 18 second initial charge
A monthly recurring charge of \$6.95 applies
A low usage fee of \$5.95 applies to monthly usage under \$25

Premier Business Summer Savings w/WWB

\$.109 per minute
Billed in six second increments with an 18 second initial charge
A monthly recurring charge of \$4.95 applies
A low usage fee of \$5.95 applies to monthly usage under \$25

Premier Business Free Month

\$.109 per minute
Billed in six second increments with an 18 second initial charge
A monthly recurring charge of \$3.95 applies

Business Mexico

\$.119 per minute
Billed in six second increments with an 18 second initial charge
A low usage fee of \$3.95 applies to monthly usage under \$35

Simplicity Business

\$.109 per minute
Billed in six second increments with an 18 second initial charge
A monthly recurring charge of \$3.95 applies

Simplicity Business w/WWB

\$.109 per minute
Billed in six second increments with an 18 second initial charge
A monthly recurring charge of \$4.95 applies

Elite Business

\$.109 per minute
Billed in six second increments with an 18 second initial charge
A low usage fee of \$3.95 applies to monthly usage under \$25

* Moved from Section 2 (pages 5-8)

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

2. Casual Calling – COMMERCIAL (continued)

Elite Business w/WWB

\$.109 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$4.95 applies

A low usage fee of \$3.95 applies to monthly usage under \$25

Premier Business Summer Savings \$50

\$.109 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

Business Connections Standard

\$.0399 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

RSL Integrated

\$0.199 per minute

Billed in six second increments

A monthly recurring charge of \$2.95 applies

Monthly PICC Fee of \$4.31 applies

Transpoint

\$0.199 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

Monthly PICC Fee of \$4.31 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

3. Travel Cards – COMMERCIAL

Premier Business

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

Premier Business Summer Savings w/WWB

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

Premier Business Free Month

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

Business Mexico

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

Simplicity Business

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

Simplicity Business w/WWB

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

Elite Business

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

3. Travel Cards – COMMERCIAL (continued)

Elite Business w/WWB

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

Premier Business Summer Savings \$50

\$0.099 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

RSL Integrated

\$0.299 per minute

Billed in six second increments

A monthly recurring charge of \$2.95 applies

Monthly PICC Fee of \$4.31 applies

Transpoint

\$0.299 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

Monthly PICC Fee of \$4.31 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

4. Toll-Free Service – COMMERCIAL

Premier Business

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

Premier Business Summer Savings w/WWB

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

Premier Business Free Month

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

Business Mexico

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

Simplicity Business

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

Simplicity Business w/WWB

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

4. Toll-Free Service – COMMERCIAL (continued)

Elite Business

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

Elite Business w/WWB

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

Premier Business Summer Savings \$50

\$0.15 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$3.95 applies

RSL Integrated

\$0.299 per minute

Billed in six second increments

A monthly recurring charge of \$2.95 applies

Monthly PICC Fee of \$4.31 applies

Transpoint

\$0.299 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

Monthly PICC Fee of \$4.31 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

5. Presubscribed 1+ Dialing – RESIDENTIAL

Presubscribed 1+ Dialing permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by a ten digit number. The customer is presubscribed to the Company's service.

Eastern European Saver 3

\$.109 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Eastern European Saver 4

\$.109 per minute
Billed in one minute increments
A low usage fee of \$2.95 applies to monthly usage under \$15

USA Free 30 Pick 5

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies
A minimum usage fee of \$10.00 applies

USA Free 30

\$.119 per minute
Billed in one minute increments
A minimum usage fee of \$10.00 applies

World Wide Advantage

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies

Call China For Less

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

5. Presubscribed 1+ Dialing – RESIDENTIAL (continued)

Call India For Less

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call India For Less Plus

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call Philippines For Less

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call Philippines For Less Plus

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call 4 Cents 101- 5335

\$.069 for the first ten minutes
\$.079 for each additional minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Crazy Call

\$.99 per the first thirty minutes
Billed in five minute increments for every minute over the initial thirty
A monthly recurring charge of \$3.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

5. Presubscribed 1+ Dialing – RESIDENTIAL (continued)

India Saver

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

India Super Saver

\$.119 per minute
Billed in one minute increments
A low usage fee of \$2.95 applies to monthly usage under \$75

Call Central America

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies

Call East Asia

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies

Call Eastern Europe

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies

Call South America

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies

Call South Asia

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

5. Presubscribed 1+ Dialing – RESIDENTIAL (continued)

Penny Plan

\$.124 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Philippines Advantage

\$.124 per minute
Billed in one minute increments
A monthly recurring charge of \$4.95 applies

Call Mexico Local

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call China Local

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call Russia Local

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call Brazil Local

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

China Saver

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

5. Presubscribed 1+ Dialing – RESIDENTIAL (continued)

Hola America

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Middle East Saver

\$.124 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies

10-10-834

\$.42 for the first minute
\$.03 each additional minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call South Asia Local

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

China Saver Promo

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

10-10-502

\$.124 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

10-10-629

\$.124 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

5. Presubscribed 1+ Dialing – RESIDENTIAL (continued)

10-10-5200

\$0.199 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies
A one time setup fee of \$10.00 applies

Select Plan

\$0.040 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Dynamic Plan

\$0.044 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Option Plan

\$0.050 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

First Rate Plan

\$0.054 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Accessible Plan

\$0.055 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Merit Plan

\$0.060 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

5. Presubscribed 1+ Dialing – RESIDENTIAL (continued)

Liberty Plan

\$0.064 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Bronze Plan

\$0.065 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Silver Plan

\$0.070 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Gold Plan

\$0.074 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Platinum Plan

\$0.075 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Choice Plan

\$0.080 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Advantage Plan

\$0.084 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

5. Presubscribed 1+ Dialing – RESIDENTIAL (continued)

Call USA Plan

\$0.085 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

American Freedom Plan

\$0.090 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Nationwide Plan

\$0.094 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Benefit Plan

\$0.095 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Paramount Plan

\$0.10 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Anywhere America Plan

\$0.104 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Elite Plan

\$0.105 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Premier Plan

\$0.114 per minute
Billed in one minute increments
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

5. Presubscribed 1+ Dialing – RESIDENTIAL (continued)

Freedom Plan

\$0.124 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Primary Plan

\$0.134 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Bonus Plan

\$0.144 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Convenience Plan

\$0.154 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Country Option Plan

\$0.161 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Star Plan

\$0.164 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

America Choice Plan

\$0.174 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

5. Presubscribed 1+ Dialing – RESIDENTIAL (continued)

USA Prime Plan

\$0.184 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Quality Plan

\$0.194 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Choice One Plan

\$0.204 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Access Plan America

\$0.224 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Connection Plan

\$0.234 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Advanced Plan

\$0.244 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Superior Plan

\$0.264 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Gold Advantage Plan

\$0.274 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

5. Presubscribed 1+ Dialing – RESIDENTIAL (continued)

Rate Saver Plan

\$0.294 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Heard Plan

\$0.304 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Distance Plan

\$0.324 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Option USA Plan

\$0.404 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

6. Casual Calling – RESIDENTIAL

Casual Calling permits Customers to originate calls via switched access lines, and to terminate intrastate calls via a 1OXXX or 101XXXX Access Code. The Customer dials the Access Code followed by "1+ ten digits". This service is Non Primary Interexchange Carrier Service. Non Primary Interexchange Carrier Service is available to residences and businesses, except hospitals, payphones, hotels and in-mate only facilities that demonstrate credit-worthiness.

Eastern European Saver 3

\$.109 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Eastern European Saver 4

\$.109 per minute
Billed in one minute increments
A low usage fee of \$2.95 applies to monthly usage under \$15

USA Free 30 Pick 5

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies
A minimum usage fee of \$10.00 applies

USA Free 30

\$.119 per minute
Billed in one minute increments
A minimum usage fee of \$10.00 applies

World Wide Advantage

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies

Call China For Less

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

6. Casual Calling – RESIDENTIAL (continued)

Call India For Less

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call India For Less Plus

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call Philippines For Less

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call Philippines For Less Plus

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call 4 Cents 101- 5335

\$.069 for the first ten minutes
\$.079 for each additional minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Crazy Call

\$.99 per the first thirty minutes
Billed in five minute increments for every minute over the initial thirty
A monthly recurring charge of \$3.95 applies

India Saver

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

6. Casual Calling – RESIDENTIAL (continued)

India Super Saver

\$.119 per minute

Billed in one minute increments

A low usage fee of \$2.95 applies to monthly usage under \$75

Call Central America

\$.119 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

Call East Asia

\$.119 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

Call Eastern Europe

\$.119 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

Call South America

\$.119 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

Call South Asia

\$.119 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

Penny Plan

\$.124 per minute

Billed in one minute increments

A monthly recurring charge of \$3.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

6. Casual Calling – RESIDENTIAL (continued)

Philippines Advantage

\$.124 per minute
Billed in one minute increments
A monthly recurring charge of \$4.95 applies

Call Mexico Local

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call China Local

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call Russia Local

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call Brazil Local

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

China Saver

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Hola America

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Middle East Saver

\$.124 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

6. Casual Calling – RESIDENTIAL (continued)

10- 10- 834

\$.42 for the first minute
\$.03 each additional minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call South Asia Local

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

China Saver Promo

\$.119 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

10-10- 502

\$.124 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

10- 10- 629

\$.124 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

10/10/5200

\$0.199 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies
A one time setup fee of \$10.00 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

7. Travel Cards – RESIDENTIAL

Travel Cards permit the Customer to utilize an 11-digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten-digit number of the called party.

Eastern European Saver 3

\$.109 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

Eastern European Saver 4

\$.109 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

USA Free 30 Pick 5

\$0.099 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

USA Free 30

\$0.099 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

World Wide Advantage

\$.119 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

Call China For Less

\$0.099 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

7. Travel Cards – RESIDENTIAL (continued)

Call India For Less

\$0.099 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call India For Less Plus

\$0.099 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call Philippines For Less

\$0.099 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call Philippines For Less Plus

\$0.099 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call 4 Cents 101- 5335

\$.069 for the first ten minutes
\$.079 for each additional minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

Crazy Call

\$.99 per the first 30 minutes
Billed in five minute increments for every minute over the initial 30
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

India Saver

\$.119 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

7. Travel Cards – RESIDENTIAL (continued)

India Super Saver

\$.119 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

Call Central America

\$0.099 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call East Asia

\$0.099 per minute
Billed in one minute increment
A monthly recurring charge of \$3.95 applies

Call Eastern Europe

\$0.099 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call South America

\$0.099 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Call South Asia

\$0.099 per minute
Billed in one minute increments
A monthly recurring charge of \$3.95 applies

Penny Plan

\$.124 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

7. Travel Cards – RESIDENTIAL (continued)

Philippines Advantage

\$.124 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

Call Mexico Local

\$.099 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

Call China Local

\$0.099 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

Call Russia Local

\$0.099 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

Call Brazil Local

\$0.099 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

China Saver

\$.119 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

7. Travel Cards – RESIDENTIAL (continued)

Hola America

\$.119 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

Middle East Saver

\$.124 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies
A \$1.00 surcharge per call applies

Call South Asia Local

\$0.099 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

China Saver Promo

\$.119 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

10- 10- 502

\$.124 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

10- 10- 629

\$.124 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A monthly recurring charge of \$3.95 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

7. Travel Cards – RESIDENTIAL (continued)

10-10-5200

\$0.299 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies
A one time setup fee of \$10.00 applies

Select Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Dynamic Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Option Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

First Rate Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Accessible Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

7. Travel Cards – RESIDENTIAL (continued)

Merit Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Liberty Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Bronze Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Silver Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Gold Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Platinum Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

7. Travel Cards – RESIDENTIAL (continued)

Choice Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Advantage Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Call USA Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

American Freedom Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Nationwide Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Benefit Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

7. Travel Cards – RESIDENTIAL (continued)

Paramount Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Anywhere America Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Elite Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Premier Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Freedom Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Primary Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

7. Travel Cards – RESIDENTIAL (continued)

Bonus Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Convenience Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Country Option Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Star Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

America Choice Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

USA Prime Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

7. Travel Cards – RESIDENTIAL (continued)

Quality Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Choice One Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Access Plan America

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Connection Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Advanced Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Superior Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

7. Travel Cards – RESIDENTIAL (continued)

Gold Advantage Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Rate Saver Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Heard Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Distance Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Option USA Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

8. Toll-Free Service – RESIDENTIAL

Toll-Free Service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

Eastern European Saver 4

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

Eastern European Saver 3

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

USA Free 30 Pick 5

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

USA Free 30

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

World Wide Advantage

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

8. Toll-Free Service – RESIDENTIAL (continued)

Call China For Less

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

Call India For Less

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

Call India For Less Plus

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

Call Philippines For Less

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

Call Philippines For Less Plus

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

Call 4 Cents 101- 5335

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

8. Toll-Free Service – RESIDENTIAL (continued)

Crazy Call

\$0.15 per minute

Billed in five minute increments for every minute over the initial 30

A monthly recurring charge of \$2.00 applies

A one-time setup fee of \$10.00 applies

India Saver

\$0.15 per minute

A monthly recurring charge of \$2.00 applies

A one-time setup fee of \$10.00 applies

India Super Saver

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one-time setup fee of \$10.00 applies

Call Central America

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one-time setup fee of \$10.00 applies

Call East Asia

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one-time setup fee of \$10.00 applies

Call Eastern Europe

\$0.15 per minute

Billed in one minute increments

A monthly recurring charge of \$2.00 applies

A one-time setup fee of \$10.00 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

8. Toll-Free Service – RESIDENTIAL (continued)

Call South America

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

Call South Asia

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

Penny Plan

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

Philippines Advantage

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

Call Mexico Local

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

Call China Local

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

8. Toll-Free Service – RESIDENTIAL (continued)

Call Russia Local

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

Call Brazil Local

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

China Saver

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

Hola America

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

Middle East Saver

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies
A one-time setup fee of \$10.00 applies

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

8. Toll-Free Service – RESIDENTIAL (continued)

Call South Asia Local

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

China Saver Promo

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

10- 10- 502

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

10- 10- 629

\$0.15 per minute
Billed in one minute increments
A monthly recurring charge of \$2.00 applies
A one-time setup fee of \$10.00 applies

10-10-5200

\$0.299 per minute
Billed in one minute increments
A monthly recurring charge of \$2.95 applies
A one time setup fee of \$10.00 applies

Select Plan

\$0.050 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

8. Toll-Free Service – RESIDENTIAL (continued)

Dynamic Plan

\$0.054 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Option Plan

\$0.060 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

First Rate Plan

\$0.064 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Accessible Plan

\$0.065 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Merit Plan

\$0.070 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Liberty Plan

\$0.074 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

8. Toll-Free Service – RESIDENTIAL (continued)

Bronze Plan

\$0.075 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Silver Plan

\$0.080 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Gold Plan

\$0.084 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Platinum Plan

\$0.085 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Choice Plan

\$0.090 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Advantage Plan

\$0.094 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

8. Toll-Free Service – RESIDENTIAL (continued)

Call USA Plan

\$0.095 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

American Freedom Plan

\$0.091 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Nationwide Plan

\$0.104 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Benefit Plan

\$0.105 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Paramount Plan

\$0.11 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Anywhere America Plan

\$0.114 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

8. Toll-Free Service – RESIDENTIAL (continued)

Elite Plan

\$0.115 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Premier Plan

\$0.124 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Freedom Plan

\$0.134 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Primary Plan

\$0.144 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Bonus Plan

\$0.154 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Convenience Plan

\$0.164 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

8. Toll-Free Service – RESIDENTIAL (continued)

Country Option Plan

\$0.171 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Star Plan

\$0.174 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

America Choice Plan

\$0.184 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

USA Prime Plan

\$0.194 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Quality Plan

\$0.204 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Choice One Plan

\$0.214 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

8. Toll-Free Service – RESIDENTIAL (continued)

Access Plan America

\$0.234 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Connection Plan

\$0.244 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Advanced Plan

\$0.254 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Superior Plan

\$0.274 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Gold Advantage Plan

\$0.284 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Rate Saver Plan

\$0.304 per minute
Billed in one minute increments
A monthly recurring charge of \$1.25 per Toll Free number applies
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

8. Toll-Free Service – RESIDENTIAL (continued)

Heard Plan

\$0.314 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Distance Plan

\$0.334 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

Option USA Plan

\$0.414 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

9. Grandfathered Services of Comcast Phone of New Hampshire, LLC d/b/a CIMCO

Services provided only to former customers of Comcast Phone of New Hampshire, LLC d/b/a CIMCO (“Comcast”). Customer shall receive services under the same terms and conditions as previously provided by Comcast.

Service Charges

Domestic Switched Inbound Toll Free and Outbound “1+” Service

Service includes pre-subscription to one or more outbound line(s) and one (1) toll free (8XX) line. There is a recurring monthly charge of \$5.00 for each additional toll free line. Rates are billed in six (6) second increments.

	Rate per Minute
A. Month to Month	\$0.1200
B. 1 Year Term	0.1320
C. 2 Year Term	0.1280
D. 3 Year Term	0.1240

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Shannon Dieringer
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SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

**9. Grandfathered Services of Comcast Phone of New Hampshire, LLC
d/b/a CIMCO (Cont'd.)**

Domestic Dedicated Inbound Toll Free and Outbound “1+” Service

Service includes pre-subscription to one or more outbound line(s) and one (1) toll free (8XX) line. There is a recurring monthly charge of \$5.00 for each additional toll free line. Rates are billed in six (6) second increments.

	Rate per Minute
A. Month to Month	\$0.1200
B. 1 Year Term	0.0760
C. 2 Year Term	0.0720
D. 3 Year Term	0.0690

Surcharges

Operator Assistance Surcharge, per call	\$1.67
Directory Assistance, per call	1.99
Payphone Surcharge, per call	0.50
Operator Dialed Station-to-Station Surcharge, per call	1.67
Operator Dialed Person-to-Person Surcharge, per call	1.67

Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Service Guide. Rates quoted in response to such competitive requests may be different than those specified for such Services in this Service Guide. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

SECTION 23 – GRANDFATHERED PRODUCTS – not available to new customers

**9. Grandfathered Services of Comcast Phone of New Hampshire, LLC
d/b/a CIMCO (Cont'd.)**

Reconnection Fee

At the Customer's request, and upon payment of all outstanding non-disputed amounts owed by the Customer to the Company for Service, the Company will reconnect the Customer whose Service has been disconnected for non-payment.

	Rate
Service Reconnection Fee (per occurrence)	\$30.00

Access Recovery Charge

The Access Recovery charge is imposed on each account as a percentage of the account balance before taxes for the purpose of funding costs associated with accessing the Company's network.

	Rate
Access Recovery Charge per account:	3.89%

Account Fee

The account fee provides account management access and bill management tools for all applicable services. Only one fee applies per Customer.

	Monthly Rate
Account Fee, per Customer	\$20.00