# TEXAS PUBLIC UTILITY COMMISSION

# SERVICES AND RATES

This section contains the services, and rates applicable to the service for the Resale of Telecommunications Services within the State of Texas by:

# FIRST COMMUNICATIONS, LLC

# d/b/a OHIO FIRST COMMUNICATIONS, LLC

This price guide contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by First Communications, LLC d/b/a Ohio First Communications, LLC, with principal offices at 3340 W. Market St., Akron, OH 44333. This price guide applies for services furnished within the State of Texas.

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# **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

<u>10XXX or 101XXXX Access Code</u> - The Access Code is the 10XXX or 101XXXX Access number.

<u>Access Line</u> - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location the Company's location or switching center.

<u>Authorization Code</u> - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

<u>Casual Calling</u> – A dialing method that enables a Customer to reach the interexchange carrier of the Customer's choice even if the Customer is not a regular Customer of that carrier. The Customer utilizes a 10XXX or 101XXXX Access Code to make calls, and the Customer does not change its Primary Interexchange Carrier.

<u>Commission</u> - Used throughout this price guide to mean the Public Utility Commission of Texas.

<u>Company or First</u> - Used throughout this price guide to mean First Communications, LLC d/b/a Ohio First Communications, LLC.

<u>Customer</u> - The person, firm, corporation or other legal entity which orders the services of the Company and is responsible for the payment of charges and for compliance with the Company's price guide.

<u>Dedicated Access</u> - The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.

<u>DUC</u> - DUC stands for Designated Underlying Carrier.

LEC - LEC stands for Local Exchange Carrier.

<u>Presubscribed Service</u> - A service whereby the Customer can make long distance calls and the Customer must change its Primary Interexchange Carrier to the Company.

<u>Resp. Org</u> - Responsible Organization or entity identified by a Toll-Free service Customer that manages and administers records in the toll free number database and management system.

<u>Switched Access</u> - The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.

<u>Telecom Unit</u> - A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Texas.

<u>Telecommunications</u> - The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.

<u>Underlying Carrier</u> - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

U.S.F. - U.S.F. stands for Universal Service Fund.

# **SECTION 2 - RULES**

# 2.1 Undertaking of the Company

This price guide contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Texas. Services are furnished subject to the availability of necessary facilities, equipment and/or billing arrangements with the DUC and/or LEC, and subject to the terms and conditions of this price guide in compliance with limitations set forth in the Commission's rules. Necessary facilities and equipment may include, but are not limited to, facilities or equipment to be provided by the Company, connecting carriers, underlying carriers, owners and operators of transmission capacity leased to the Company or the LEC. The Company's services are provided on a statewide basis and are not intended to be limited geographically, however, all Switched Access services are only available in equal access areas. The selection of the DUC is made solely in the discretion of the Company. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this price guide. Except for 101XXXX Access Service, Customers interested in the Company's services shall file a service application with the Company, which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers. The Company may examine the credit profile/record of any applicant prior to accepting the service order or a Customer's deposit, if required. The service application and the deposit shall not in themselves obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. If service is denied, Customer deposits, if required, will be returned immediately. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

- 2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.2 The rates and regulations contained in this price guide apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed or price guide offerings; or when the use of service becomes or is in violation of the law or the provisions of this price guide.

# 2.2 <u>Use of Services</u>

2.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.

- 2.2.2 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company's services are available for use 24 hours per day, 7 days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 The Company's services may be denied for nonpayment of charges or for other violations of this price guide.
- 2.2.7 Customers shall not use the service provided under this price guide for any unlawful purpose.
- 2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

#### 2.3 Liability of the Company

2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this price guide, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.

- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this price guide, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this price guide for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.

- 2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this price guide including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.
- 2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

# 2.4 <u>Responsibilities of the Customer</u>

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with price guide rules. The Customer is also responsible for the payment of charges for services provided under this price guide.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities, which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.

- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company's equipment to be maintained within the range normally provided for the operation of microcomputers.
- 2.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with the Company's facilities or services, that the signals emitted into the Company's network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this price guide, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.
- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.

- 2.4.8 The Customer must pay for the loss through theft of any Company equipment installed at Customer's premises.
- 2.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 2.4.10 The Customer must use the services offered in this price guide in a manner consistent with the terms of this price guide and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

# 2.5 <u>Cancellation or Interruption of Services</u>

- 2.5.1 Without incurring liability, upon five (5) working days' (defined as any day on which the company's business office is open and the U.S. Mail is delivered) written notice to the Customer, the Company may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:
  - 2.5.1.A For nonpayment of any sum due the Company for more than twenty (20) days after issuance of the bill for the amount due,
  - 2.5.1.B For violation of any of the provisions of this price guide,
  - 2.5.1.C For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company's services, or
  - 2.5.1.D By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.

- 2.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with price guide rules and the proper installation and operation of Customer and the Company's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 2.5.3 Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.
- 2.5.4 The Customer may terminate service upon thirty (30) days written notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange for long distance usage.

### 2.6 Credit Allowance

- 2.6.1 Credit may be given for disputed calls, on a per call basis.
- 2.6.2 Credit shall not be issued for unavailability of long distance services.

# 2.7 <u>Restoration of Service</u>

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

#### 2.8 Deposit

The Company reserves the right to examine the credit record of all service applicants and may require a deposit when determined to be necessary to assure future payment.

# 2.9 Advance Payments

The Company reserves the right to collect an advance payment from Customers in an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges, and if necessary, a new advance payment will be collected for the next month.

# 2.10 Payment and Billing

2.10.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt. Interest at the rate of 1.5% per billing cycle, or the amount otherwise authorized by law, whichever is lower, will accrue upon any unpaid amount commencing 30 days after rendition of bills.

- 2.10.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer.
- 2.10.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing within 30 days after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing within such 30 day period.
- 2.10.4 The Company may utilize direct billing and LEC billing. The selection of the billing option is made by the Company. With LEC billing, the Customer's charges for Service(s) are billed with the Customer's bill for local service. If LEC billing is utilized, the rules and regulations applying to rendering and payment of the bill and late charges are the same as covered in the applicable LEC tariff or price guide. The Company will make every effort to post any credit due to the Customer account(s) on the Customer's next LEC bill. However, based on the date of the resolution of a dispute and the date credits must be provided to the LEC, it may be two or more billing cycles before a credit will be issued. The Company's name and toll-free telephone number will appear on the Customer's bill.

# 2.11 Collection Costs

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non-regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this price guide or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs.

# 2.12 <u>Taxes</u>

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein.

# 2.13 Late Charge

A late fee of 1.5% or \$5.95 monthly, whichever is greater, will be charged on any past due balances.

# 2.14 <u>Returned Check Charge</u>

A fee will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

#### 2.15 <u>Reconnection Charge</u>

A reconnection fee will be charged when service is reestablished for Customers, which have been disconnected due to non-payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

# **SECTION 3 - DESCRIPTION OF SERVICE**

#### 3.1 <u>Computation of Charges</u>

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute, which is applied to each minute. For all calls, fractions of an increment are rounded up to the next whole increment. For example, a call with a one (1) minute increment lasting 35 seconds will be rounded to one (1) minute. Calls with charges that include a fraction of a cent .5 or greater will be rounded to the next highest cent. For example, a Customer making a call with a computed charge of \$1.434 will be charged \$1.43 and a Customer making a call with a computed charge of \$1.435 will be charged \$1.44.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

- 3.1.3 Timing begins when the called station is answered and two-way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.
- 3.1.4 If the Customer uses a calling plan with a monthly recurring charge, that monthly charge is charged for every billing or calendar month in which a customer uses the service as defined by placing a call from a working telephone number.

# 3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

3340 W. Market St. Akron, OH 44333 800-274-1015

Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

If a Customer accumulates more than One Dollar of undisputed delinquent Company 800 Service charges, the Company Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

# 3.3 <u>Level of Service</u>

A Customer can expect end to end network availability of not less than 99% at all times for all services.

#### 3.4 <u>Service Offerings</u>

3.4.1 Presubscribed 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digits". The customer is presubscribed to the Company's service.

# 3.4.2 Casual Calling

This service permits Customers to originate calls via switched access lines, and to terminate intrastate calls via a 10XXX or 101XXXX Access Code. The Customer dials the Access Code followed by "1+ ten digits". This service is Non-Primary Interexchange Carrier Service. Non-Primary Interexchange Carrier Service is available to residences and businesses, except hospitals, payphones, hotels and in-mate only facilities that demonstrate credit-worthiness.

# 3.4.3 Travel Cards

The Customer utilizes an 11-digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, followed by the ten-digit number of the called party.

3.4.4 Toll Free Service

This service is inbound calling only where an 800 or 888 number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

3.4.5 Directory Assistance

Access to long distance directory assistance is obtained by dialing 1+ 555-1212 for listings within the originating area code and 1+ (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested, whether or not the number is listed or published. Directory assistance is available to any Customer that has access to the directory assistance bureau of the DUC.

3.4.6 Specialized Pricing Arrangements.

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this price guide provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the price guide. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. Discounts may apply based upon volume, affinity group plans, or term plan commitments.

3.4.7 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.4.8 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

# **SECTION 4 - RATES**

#### 4.1 <u>Statewide Average Rates</u>

At all times, the Company will maintain statewide average rates in compliance with Article III, Section 18 (m) of the Texas Public Utility Regulatory Act. Furthermore, the Company will at all times be in compliance with Article III, Section (m) (2) and (3) of the Texas Public Utility Regulatory Act. The Company will not discriminate on rates within the State of Texas.

#### 4.2 Payphone Dial Around Surcharge

A dial around surcharge of \$1.25 per call will be added to any completed INTRAstate toll access code and subscriber Toll-Free 800/888 type calls placed from a public or semi-public payphone.

### 4.3 <u>Universal Service Fund Assessment & Presubscribed Interexchange</u> <u>Carrier Charge</u>

The Customer will be assessed a monthly Universal Service Fund Contribution charge on all telecommunications services, which in no event shall be less than the prevailing contribution percentage rate charged the Company on intrastate traffic by any state agency or its administrator. A Presubscribed Interexchange Carrier Charge ("PICC") applies on a monthly basis to all Customer monthly bills at the prevailing rate.

# SECTION 4 - RATES (cont'd)

# 4.4 Business Rates

# Presubscribed 1+ Dialing – Business

# FC Commercial 2012

\$0.1290 per minute 6 seconds initial, minimum 18 seconds A monthly recurring charge of \$3.95 applies

# **Toll Free Service – Business**

# FC Commercial 2012

\$0.1290 per minute 6 seconds initial, minimum 18 seconds A monthly recurring charge of \$3.95 applies A monthly charge per Toll Free number \$3.99

# SECTION 4 – RATES (cont'd)

# 4.5 Residential Rates

# Presubscribed 1+ Dialing - Residential

# FC Res 2012

\$0.1290 per minute 6 seconds initial, minimum 18 seconds A monthly recurring charge of \$3.95 applies

# **Toll Free Service – Residential**

### FC Res 2012

\$0.1290 per minute 6 seconds initial, minimum 18 seconds A monthly recurring charge of \$3.95 applies A monthly charge per Toll Free number \$3.99

# SECTION 4 – RATES (cont'd)

# 4.6 <u>Reconnection Charge</u>

A reconnection charge of \$50 per occurrence will be charged when service is reestablished for Customers which have been disconnected due to non payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

# 4.7 Environmental Impact Fee

This charge is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include but are not limited to paper invoicing, facilities management and network operations. This fee is waived with paperless invoicing.

Residential	\$5.00
Business	\$10.00

# 4.8 <u>Regulatory Compliance Fee</u>

Regulatory Compliance Fee will apply to all usage and MRC billed at the rate of 3.8573%.

# 4.9 Access Recovery Fee

Access Recovery Fee of \$1.86 will be assessed monthly to help defray the cost of connecting customer long distance calls to other carriers.

# SECTION 4 - RATES (cont'd)

# 4.10 Prepaid Calling Cards

Program	¢ 015 Der Telesem Unit
A B	\$.015 Per Telecom Unit \$.019 Per Telecom Unit
Б	•
C D	\$.025 Per Telecom Unit \$.029 Per Telecom Unit
E F	\$.032 Per Telecom Unit
г G	\$.035 Per Telecom Unit
G H	\$.039 Per Telecom Unit
	\$.049 Per Telecom Unit
-	\$.05 Per Telecom Unit
J	\$.059 Per Telecom Unit
K	\$.06 Per Telecom Unit
L	\$.08 Per Telecom Unit
M	\$.09 Per Telecom Unit
N	\$.10 Per Telecom Unit
0	\$.11 Per Telecom Unit
P	\$.12 Per Telecom Unit
Q	\$.13 Per Telecom Unit
R	\$.14 Per Telecom Unit
S	\$.15 Per Telecom Unit
Т	\$.19 Per Telecom Unit
U	\$.20 Per Telecom Unit
V	\$.25 Per Telecom Unit
W	\$.29 Per Telecom Unit
X	\$.30 Per Telecom Unit
Y	\$.33 Per Telecom Unit
Z	\$.35 Per Telecom Unit
AA	\$.39 Per Telecom Unit
BB	\$.40 Per Telecom Unit
CC	\$.50 Per Telecom Unit
DD	\$.005 Per Telecom Unit
EE	\$.01 Per Telecom Unit
FF	\$.07 Per Telecom Unit
A \$.99 per ca	all service charge applies.

# 4.11 Directory Assistance

\$1.50

# **SECTION 5 – GRANDFATHERED RATES**

The following rates are grandfathered and not available to new customers.

#### Presubscribed 1+ Dialing – Business

# **RSL Integrated**

\$0.119 per minuteBilled in six second incrementsA monthly recurring charge of \$2.95 appliesA Low Usage Fee of \$2.50 applies to monthly usage under \$10.00Monthly PICC Fee of \$4.31 applies

# Transpoint

\$0.119 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies

# **Elite Business**

\$0.119 per minute Billed in one minute increments A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies A one-time setup fee of \$10.00 applies

# **Premier Business**

\$0.119 per minute
Initial period eighteen seconds
Additional periods billed in six second increments
A monthly recurring charge of \$2.95 applies
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00
Monthly PICC Fee of \$4.31 applies
A one-time setup fee of \$10.00 applies

# **Simplicity Business**

\$0.119 per minute
Initial period eighteen seconds
Additional periods billed in six second increments
A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00
Monthly PICC Fee of \$4.31 applies

# Presubscribed 1+ Dialing – Business (cont'd)

# **Business Mexico**

\$.119 per minuteBilled in six second increments with an 18 second initial chargeA low usage fee of \$3.95 applies to monthly usage under \$10.00Monthly PICC Fee of \$4.31 applies

# **Casual Calling - Business**

#### **RSL Integrated**

\$0.119 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies

#### Transpoint

\$0.119 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies

# **Elite Business**

\$0.119 per minute Billed in one minute increments A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies A one-time setup fee of \$10.00 applies

# **Premier Business**

\$0.119 per minute
Initial period eighteen seconds
Additional periods billed in six second increments
A monthly recurring charge of \$2.95 applies
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00
Monthly PICC Fee of \$4.31 applies
A one-time setup fee of \$10.00 applies

#### **Simplicity Business**

\$0.119 per minute
Initial period eighteen seconds
Additional periods billed in six second increments
A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00
Monthly PICC Fee of \$4.31 applies

#### **Business Mexico**

\$.119 per minuteBilled in six second increments with an 18 second initial chargeA low usage fee of \$3.95 applies to monthly usage under \$10.00Monthly PICC Fee of \$4.31 applies

# Travel Cards – Business

### **RSL Integrated**

\$0.119 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies

#### Transpoint

\$0.119 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies

#### **Elite Business**

\$0.119 per minute Billed in one minute increments A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies A one-time setup fee of \$10.00 applies

#### **Premier Business**

\$0.119 per minute
Initial period eighteen seconds
Additional periods billed in six second increments
A monthly recurring charge of \$2.95 applies
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00
Monthly PICC Fee of \$4.31 applies
A one-time setup fee of \$10.00 applies

#### **Simplicity Business**

\$0.119 per minute
Initial period eighteen seconds
Additional periods billed in six second increments
A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00
Monthly PICC Fee of \$4.31 applies

#### **Business Mexico**

\$.119 per minuteBilled in six second increments with an 18 second initial chargeA low usage fee of \$3.95 applies to monthly usage under \$10.00Monthly PICC Fee of \$4.31 applies

#### **Toll Free Service – Business**

#### **RSL Integrated**

\$0.15 per minute Billed in six second increments A monthly recurring charge of \$2.95 applies A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies

# Transpoint

\$0.15 per minute Billed in six second increments with an 18 second initial charge A monthly recurring charge of \$2.95 applies

# **Elite Business**

\$0.15 per minute Billed in one minute increments A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00 Monthly PICC Fee of \$4.31 applies A one-time setup fee of \$10.00 applies

# **Premier Business**

\$0.15 per minute
Initial period eighteen seconds
Additional periods billed in six second increments
A monthly recurring charge of \$2.95 applies
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00
Monthly PICC Fee of \$4.31 applies
A one-time setup fee of \$10.00 applies

#### **Simplicity Business**

\$0.15 per minute
Initial period eighteen seconds
Additional periods billed in six second increments
A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00
Monthly PICC Fee of \$4.31 applies

#### **Business Mexico**

\$.15 per minuteBilled in six second increments with an 18 second initial chargeA low usage fee of \$3.95 applies to monthly usage under \$10.00Monthly PICC Fee of \$4.31 applies

## Presubscribed 1+ Dialing – Residential

#### Calls 4 Less Plan

\$0.109 Per Minute Initial Period
\$0.119 Per Minute Additional Periods
Initial Period ten minute Increment
Additional Periods one minute Increments
A monthly recurring charge of \$3.95 applies

# Lucky Penny Plan

\$0.119 Per Minute Billed in one minute Increments A monthly recurring charge of \$3.95 applies

# Penny Plan – 1010629 Access Code

\$0.119 Per Minute Billed in one minute Increments A monthly recurring charge of \$3.95 applies

# Call 4 Cents Plan

\$0.119 Per Minute Initial Period
\$0.119 Per Minute Additional Periods
Initial Period ten minute Increment
Additional Periods one minute Increments
A monthly recurring charge of \$3.95 applies

# **Talk Cents Plan**

\$0.119 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies

#### Talk Cents Xchanger Plan

\$0.119 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies

## Rent A Cic 15200 Plan

\$0.109 Per Minute Initial Period
\$0.119 Per Minute Additional Periods
Initial Period ten minute Increment
Additional Periods one minute Increments
A monthly recurring charge of \$3.95 applies

#### Presubscribed 1+ Dialing – Residential (cont'd)

#### Absolute Cents

\$0.119 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one-time setup fee of \$10.00 applies

### **Eastern European Saver 3**

\$.119 per minuteBilled in one minute incrementsA monthly recurring charge of \$3.95 applies

# Eastern European Saver 4

\$.119 per minuteBilled in one minute incrementsA low usage fee of \$2.95 applies to monthly usage under \$10

#### **India Saver**

\$.119 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies

#### **India Super Saver**

\$.119 per minuteBilled in one minute incrementsA low usage fee of \$2.95 applies to monthly usage under \$10

# Talk to Turkey

\$0.119 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies

#### Asia Advantage

\$0.119 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies

### **Call South Asia**

\$0.119 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies

# Presubscribed 1+ Dialing – Residential (cont'd)

#### **Middle East Saver**

\$0.199 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies

# 10-10-834

\$0.119 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies

# 10-10-502

\$.119 per minuteBilled in one minute incrementsA monthly recurring charge of \$2.95 applies

# **Call the Americas**

\$0.119 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies

#### 10-10-5200

\$0.199 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies

### Select Plan

\$0.040 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Dynamic Plan**

\$0.044 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Presubscribed 1+ Dialing – Residential (cont'd)

#### **Option Plan**

\$0.050 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

### **First Rate Plan**

\$0.054 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Accessible Plan

\$0.055 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Merit Plan

\$0.060 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Liberty Plan**

\$0.064 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Bronze Plan**

\$0.065 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Silver Plan

\$0.070 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# Gold Plan

\$0.074 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# Presubscribed 1+ Dialing – Residential (cont'd)

### Platinum Plan

\$0.075 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Choice Plan**

\$0.080 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# Advantage Plan

\$0.084 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Call USA Plan**

\$0.085 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# American Freedom Plan

\$0.090 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# Nationwide Plan

\$0.094 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Benefit Plan**

\$0.095 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Paramount Plan**

\$0.10 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# Presubscribed 1+ Dialing – Residential (cont'd)

#### Anywhere America Plan

\$0.104 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# Elite Plan

\$0.105 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Premier Plan**

\$0.114 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Freedom Plan**

\$0.124 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Primary Plan**

\$0.134 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Bonus Plan**

\$0.144 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Convenience Plan**

\$0.154 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Country Option Plan**

\$0.161 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Presubscribed 1+ Dialing – Residential (cont'd)

#### Star Plan

\$0.164 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## America Choice Plan

\$0.174 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **USA Prime Plan**

\$0.184 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Quality Plan**

\$0.194 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Choice One Plan**

\$0.204 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Access Plan America

\$0.224 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Connection Plan**

\$0.234 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Advanced Plan**

\$0.244 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Presubscribed 1+ Dialing – Residential (cont'd)

#### Superior Plan

\$0.264 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Gold Advantage Plan

\$0.274 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Rate Saver Plan

\$0.294 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Heard Plan**

\$0.304 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Distance Plan**

\$0.324 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Option USA Plan**

\$0.404 per minute Billed in one minute increments A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Casual Calling - Residential**

## Calls 4 Less Plan – 1015992 Access Code

\$0.109 Per Minute Initial Period
\$0.119 Per Minute Additional Periods
Initial Period ten minute Increment
Additional Periods one minute Increments
A monthly recurring charge of \$3.95 applies

## Lucky Penny Plan – 1010834 Access Code

\$0.119 Per Minute Billed in one minute Increments A monthly recurring charge of \$3.95 applies

#### Penny Plan – 1010629 Access Code

\$0.119 Per Minute Billed in one minute Increments A monthly recurring charge of \$3.95 applies

## Call 4 Cents Plan – 1015335 Access Code

\$0.119 Per Minute Initial Period\$0.119 Per Minute Additional PeriodsInitial Period ten minute IncrementAdditional Periods one minute IncrementsA monthly recurring charge of \$3.95 applies

# Talk Cents Plan – 1010502 Access Code

\$0.119 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies

## Talk Cents Xchanger Plan – 1010275 Access code

\$0.119 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies

## Rent A Cic 15200 Plan –1015200 Access Code

\$0.109 Per Minute Initial Period
\$0.119 Per Minute Additional Periods
Initial Period ten minute Increment
Additional Periods one minute Increments
A monthly recurring charge of \$3.95 applies

## Casual Calling - Residential (cont'd)

## Absolute Cents

\$0.119 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one-time setup fee of \$10.00 applies

# Eastern European Saver 3

\$.119 per minuteBilled in one minute incrementsA monthly recurring charge of \$3.95 applies

## Eastern European Saver 4

\$.119 per minuteBilled in one minute incrementsA low usage fee of \$2.95 applies to monthly usage under \$10

## **India Saver**

\$.119 per minuteBilled in one minute incrementsA monthly recurring charge of \$3.95 applies

## **India Super Saver**

\$.119 per minuteBilled in one minute incrementsA low usage fee of \$2.95 applies to monthly usage under \$10

#### Talk to Turkey

\$0.119 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies

## Asia Advantage

\$0.119 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies

## Casual Calling - Residential (cont'd)

## Call South Asia

\$0.119 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 one-time setup fee of \$10.00 applies

## Middle East Saver

\$0.199 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies

## 10-10-834

\$0.119 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies

#### 10-10-502

\$.119 per minuteBilled in one minute incrementsA monthly recurring charge of \$2.95 applies

#### **Call the Americas**

\$0.119 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies

#### 10-10-5200

\$0.199 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies

## Travel Cards – Residential

#### For all Plans

A \$1.00 per call service charge applies.

## Calls 4 Less Plan

\$0.109 Per Minute Initial Period
\$0.119 Per Minute Additional Periods
Initial Period ten minute Increment
Additional Periods one minute Increments
A monthly recurring charge of \$3.95 applies

## Lucky Penny Plan

\$0.119 Per Minute Billed in one minute Increments A monthly recurring charge of \$3.95 applies

## Penny Plan

\$0.119 Per Minute Billed in one minute Increments A monthly recurring charge of \$3.95 applies

#### **Call 4 Cents Plan**

\$0.119 Per Minute Initial Period
\$0.119 Per Minute Additional Periods
Initial Period ten minute Increment
Additional Periods one minute Increments
A monthly recurring charge of \$3.95 applies

## **Talk Cents Plan**

\$0.119 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies

## **Talk Cents Xchanger Plan**

\$0.119 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies

## Travel Cards – Residential (cont'd)

#### Rent A Cic 15200 Plan

\$0.109 Per Minute Initial Period
\$0.119 Per Minute Additional Periods
Initial Period ten minute Increment
Additional Periods one minute Increments
A monthly recurring charge of \$3.95 applies

## **Absolute Cents**

\$0.119 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one-time setup fee of \$10.00 applies

## Eastern European Saver 3

\$.119 per minuteBilled in one minute incrementsA monthly recurring charge of \$3.95 applies

#### Eastern European Saver 4

\$.119 per minuteBilled in one minute incrementsA low usage fee of \$2.95 applies to monthly usage under \$10

## India Saver

\$.119 per minuteBilled in one minute incrementsA monthly recurring charge of \$3.95 applies

#### India Super Saver

\$.119 per minuteBilled in one minute incrementsA low usage fee of \$2.95 applies to monthly usage under \$10

## Talk to Turkey

\$0.119 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies

## Travel Cards – Residential (cont'd)

## Asia Advantage

\$0.119 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies

## **Call South Asia**

\$0.119 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies

## Middle East Saver

\$0.299 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies

## 10-10-834

\$0.119 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies

## 10-10-502

\$.119 per minuteBilled in one minute incrementsA monthly recurring charge of \$2.95 applies

#### **Call the Americas**

\$0.119 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies

## 10-10-5200

\$0.299 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies

## Travel Cards – Residential (cont'd)

#### Select Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Dynamic Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Option Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### First Rate Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Accessible Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Merit Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Liberty Plan**

## Travel Cards – Residential (cont'd)

#### Bronze Plan

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Silver Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Gold Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Platinum Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Choice Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Advantage Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Call USA Plan

## Travel Cards – Residential (cont'd)

#### American Freedom Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Nationwide Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Benefit Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Paramount Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Anywhere America Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Elite Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Premier Plan**

## Travel Cards – Residential (cont'd)

#### Freedom Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Primary Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Bonus Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Convenience Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Country Option Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Star Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### America Choice Plan

## Travel Cards – Residential (cont'd)

#### **USA Prime Plan**

\$0.25 per minute
Billed in one minute increments
A \$1.00 surcharge per call applies
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Quality Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

# **Choice One Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Access Plan America**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Connection Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Advanced Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Superior Plan**

## Travel Cards – Residential (cont'd)

#### Gold Advantage Plan

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Rate Saver Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Heard Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Distance Plan**

\$0.25 per minuteBilled in one minute incrementsA \$1.00 surcharge per call appliesA low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Option USA Plan**

#### Toll Free Service – Residential

#### For all Plans

A monthly recurring charge of \$2.00 applies A one-time set up fee of \$10.00 applies

## Calls 4 Less Plan

\$0.109 Per Minute Initial Period\$0.119 Per Minute Additional PeriodsInitial Period ten minute IncrementAdditional Periods one minute Increments

## Lucky Penny Plan

\$0.119 Per Minute Billed in one minute Increments

## **Penny Plan**

\$0.119 Per Minute Billed in one minute Increments

## **Call 4 Cents Plan**

\$0.119 Per Minute Initial Period\$0.119 Per Minute Additional PeriodsInitial Period ten minute IncrementAdditional Periods one minute Increments

## Talk Cents Plan

\$0.119 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies

## Talk Cents Xchanger Plan

\$0.119 Per Minute Billed in one minute Increments A monthly recurring charge of \$4.95 applies

#### Toll Free Service – Residential (cont'd)

#### Rent A Cic 15200 Plan

\$0.109 Per Minute Initial Period \$0.119 Per Minute Additional Periods Initial Period ten minute Increment Additional Periods one minute Increments

#### **Absolute Cents**

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one-time setup fee of \$10.00 applies

#### **Eastern European Saver 3**

\$.15 per minute Billed in one minute increments

#### Eastern European Saver 4

\$.15 per minuteBilled in one minute incrementsA low usage fee of \$2.95 applies to monthly usage under \$10

India Saver \$.15 per minute Billed in one minute increments

#### **India Super Saver**

\$.15 per minute Billed in one minute increments A low usage fee of \$2.95 applies to monthly usage under \$10

#### Talk to Turkey

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$3.95 applies A one-time setup fee of \$10.00 applies

#### Asia Advantage

\$0.15 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies

## Toll Free Service – Residential (cont'd)

## Call South Asia

\$0.15 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies

## **Middle East Saver**

\$0.299 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies

## 10-10-834

\$0.15 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies

#### 10-10-502

\$.15 per minuteBilled in one minute incrementsA monthly recurring charge of \$2.95 applies

#### **Call the Americas**

\$0.15 per minute Billed in one minute increments A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00 A one-time setup fee of \$10.00 applies

## 10-10-5200

\$0.299 per minute Billed in one minute increments A monthly recurring charge of \$2.95 applies A one time setup fee of \$10.00 applies

## Toll Free Service – Residential (cont'd)

## Select Plan

\$0.050 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Dynamic Plan**

\$0.054 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Option Plan**

\$0.060 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **First Rate Plan**

\$0.064 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Accessible Plan

\$0.065 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Merit Plan

\$0.070 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Toll Free Service – Residential (cont'd)

## Liberty Plan

\$0.074 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Bronze Plan**

\$0.075 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Silver Plan

\$0.080 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Gold Plan

\$0.084 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Platinum Plan**

\$0.085 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Choice Plan**

\$0.090 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Toll Free Service – Residential (cont'd)

## Advantage Plan

\$0.094 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Call USA Plan**

\$0.095 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## American Freedom Plan

\$0.091 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Nationwide Plan

\$0.104 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Benefit Plan**

\$0.105 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Paramount Plan**

\$0.11 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Toll Free Service – Residential (cont'd)

#### Anywhere America Plan

\$0.114 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### Elite Plan

\$0.115 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Premier Plan**

\$0.124 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Freedom Plan**

\$0.134 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Primary Plan**

\$0.144 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Bonus Plan**

\$0.154 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Toll Free Service – Residential (cont'd)

## **Convenience Plan**

\$0.164 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Country Option Plan**

\$0.171 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Star Plan

\$0.174 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## America Choice Plan

\$0.184 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **USA Prime Plan**

\$0.194 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Quality Plan**

\$0.204 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Toll Free Service – Residential (cont'd)

## Choice One Plan

\$0.214 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Access Plan America**

\$0.234 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Connection Plan**

\$0.244 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Advanced Plan**

\$0.254 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

#### **Superior Plan**

\$0.274 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Gold Advantage Plan

\$0.284 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## Toll Free Service – Residential (cont'd)

#### Rate Saver Plan

\$0.304 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Heard Plan**

\$0.314 per minuteBilled in one minute incrementsA monthly recurring charge of \$1.25 per Toll Free number appliesA Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Distance Plan**

\$0.334 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

## **Option USA Plan**

\$0.414 per minute Billed in one minute increments A monthly recurring charge of \$1.25 per Toll Free number applies A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

The following Services are grandfathered and not available to new customers.

## 6.1 Grandfathered Globalcom Services

#### 6.1.1 Directory Assistance

Directory Assistance is available to Customers of Globalcom. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance.

A Directory Assistance charge per call applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

The Directory Assistance charge varies by Rate Plan. Up to two requests may be made on each call to Directory Assistance. A Directory Assistance charge per call applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call:

Rate Plan 1	\$1.50
Rate Plan 2	\$0.95
Rate Plan 3	\$0.75
Rate Plan 4	\$0.65
Rate Plan 5	\$0.55
Rate Plan 6	\$0.45
Rate Plan 7	\$0.40
Rate Plan 8	\$0.35

#### 6.1 <u>Grandfathered Globalcom Services (cont'd)</u>

## 6.1.2 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Per Call Surcharge:

\$0.30

#### 6.1 Grandfathered Globalcom Services (cont'd)

## 6.1.3 Globalcom Wide Area ("WATS") and Message ("MTS") Toll Services

GCI Globalcom, Inc. offers non-mileage-sensitive WATS and MTS intrastate interexchange and intraexchange a service utilizing switched or dedicated access arrangements between the Customers' premises and the Company's facilities for call origination. Call termination is completed through a combination of Company facilities and LEC switched access arrangements.

#### 6.1.3.1 Switched Inbound Service

Switched inbound service permits inward calling via Toll Free codes (i.e. 800/888) to a specific location utilizing premium switched, Feature Group D access on both ends.

The Company offers volume and term sensitive inbound toll free switched calling plans:

Rate Plan 1 no revenue commitment

Rate Plan 2 monthly recurring usage charge commitment exceeds \$ 25

Rate Plan 3 monthly recurring usage charge commitment exceeds \$200

Rate Plan 4 monthly recurring usage charge commitment exceeds \$500

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

	<u> Plan 1</u>	<u> Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year	\$ 0.1500	\$ 0.1100	\$ 0.0800	\$ 0.0450
2 years	\$ 0.1400	\$ 0.1000	\$ 0.0700	\$ 0.0400
3 years	\$ 0.1300	\$ 0.0900	\$ 0.0600	\$ 0.0400
4 years	\$ 0.1200	\$ 0.0800	\$ 0.0500	\$ 0.0400

#### 6.1 Grandfathered Globalcom Services (cont'd)

## 6.1.3 Globalcom Wide Area ("WATS") and Message ("MTS") Toll Services (cont'd)

#### 6.1.3.2 Dedicated Inbound Service

Dedicated inbound service permits inward calling via Toll Free codes, (i.e. 800/888) to a specific location featuring the use of a dedicated, special access type connection on the terminating end. Customers will be responsible for all applicable local loop charges.

The Company offers volume and term sensitive toll free dedicated calling plans:

Rate Plan 5monthly recurring usage charge commitment exceeds \$100Rate Plan 6monthly recurring usage charge commitment exceeds \$250Rate Plan 7monthly recurring usage charge commitment exceeds \$500Rate Plan 8monthly recurring usage charge commitment exceeds \$750

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

	<u> Plan 1</u>	<u>Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year	\$ 0.0850	\$ 0.0700	\$ 0.0500	\$ 0.0450
2 years	\$ 0.0800	\$ 0.0650	\$ 0.0450	\$ 0.0400
3 years	\$ 0.0750	\$ 0.0600	\$ 0.0400	\$ 0.0350
4 years	\$ 0.0700	\$ 0.0550	\$ 0.0300	\$ 0.0300

#### 6.1 Grandfathered Globalcom Services (cont'd)

## 6.1.3 Globalcom Wide Area ("WATS") and Message ("MTS") Toll Services (cont'd)

#### 6.1.3.3 Switched Outbound Service

Switched Outbound Service permits outward calling utilizing premium switched Feature Group D access on both the originating and terminating end.

The Company offers volume and term sensitive direct dial 1+ switched calling plans:

Rate Plan 1no revenue commitmentRate Plan 2monthly recurring usage charge commitment exceeds \$ 25Rate Plan 3monthly recurring usage charge commitment exceeds \$200Rate Plan 4monthly recurring usage charge commitment exceeds \$500

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

	<u> Plan 1</u>	<u>Plan 2</u>	<u> Plan 3</u>	<u>Plan 4</u>
1 year	\$ 0.1500	\$ 0.1100	\$ 0.0800	\$ 0.0450
2 years	\$ 0.1400	\$ 0.1000	\$ 0.0700	\$ 0.0400
3 years	\$ 0.1300	\$ 0.0900	\$ 0.0600	\$ 0.0400
4 years	\$ 0.1200	\$ 0.0800	\$ 0.0500	\$ 0.0400

#### 6.1 Grandfathered Globalcom Services (cont'd)

## 6.1.3 Globalcom Wide Area ("WATS") and Message ("MTS") Toll Services (cont'd)

#### 6.1.3.4 Dedicated Outbound Service

Dedicated Outbound Service permits outward calling to stations in diverse service areas. Dedicated Outbound Service is distinguished from other services by the use of a dedicated, special access connection on the originating end.

The Company offers volume and term sensitive direct dial 1+ dedicated calling plans:

Rate Plan 5monthly recurring usage charge commitment exceeds \$100Rate Plan 6monthly recurring usage charge commitment exceeds \$250Rate Plan 7monthly recurring usage charge commitment exceeds \$500Rate Plan 8monthly recurring usage charge commitment exceeds \$750

For billing purposes, calls are rounded up to the nearest eighteen (18) second increment after the initial minimum period of thirty (30) seconds. Charges are not time of day sensitive. Charges per minute are as follows:

	<u> Plan 1</u>	<u> Plan 2</u>	<u>Plan 3</u>	<u>Plan 4</u>
1 year	\$ 0.0850	\$ 0.0700	\$ 0.0500	\$ 0.0450
2 years	\$ 0.0800	\$ 0.0650	\$ 0.0450	\$ 0.0400
3 years	\$ 0.0750	\$ 0.0600	\$ 0.0400	\$ 0.0350
4 years	\$ 0.0700	\$ 0.0550	\$ 0.0300	\$ 0.0300

#### 6.1 <u>Grandfathered Globalcom Services (cont'd)</u>

#### 6.1.3 Globalcom Wide Area ("WATS") and Message ("MTS") Toll Services (cont'd)

#### 6.1.3.5 Travel Card Services

The Company offers a Calling Card for Customers subscribing to the Company's inbound or outbound Services. The Company issues Customer a Calling Card and access code, and allows Customer to access the Company's network by dialing a Toll Free (i.e.800/888) number. Calls are billed to the Customer's account.

The Travel Card per minute charge varies by Rate Plan.

For billing purposes, calls are rounded up to the nearest eighteen (18) second increments after the initial minimum period of thirty (30) seconds.

Charges are not time of day sensitive. Charges per minute are as follows:

Per Minute Rate:

Rate Plans 1-2	\$ 0.25
Rate Plans 3-4	\$ 0.20
Rate Plans 5-8	\$ 0.15

#### 6.1.3.6 Authorization Codes

Globalcom offers Authorization Codes for tracking calls. These codes can be 4, 6, or 8 digits and are available with or without validation.

A one time Service Establishment Charge of \$25.00 applies per 50 Authorization Codes. A monthly recurring charge of \$10.00 applies.

#### 6.1.3.7 Environmental Impact Fee

This charge is applied to Globalcom accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include but are not limited to paper invoicing, facilities management and network operations. This fee is waived with paperless invoicing.

Residential	\$5.00
Business	\$10.00

#### 6.2 Grandfathered Services of Comcast Phone of Texas, LLC d/b/a CIMCO, a Division of Comcast Business Services – no new Services allowed

Services provided only to former customers of Comcast Phone of Texas, LLC d/b/a CIMCO, a Division of Comcast Business Services ("Comcast"). Customer shall receive services under the same terms and conditions as previously provided by Comcast.

#### 6.2.1 Service Charges

# 6.2.1.1 "Domestic" Switched Inbound Toll Free and Outbound "1+" Service

Service includes pre-subscription to one or more outbound line(s) and one (1) toll free (8XX) line. There is a recurring monthly charge of \$5.00 for each additional toll free line.

Rates in this section also apply to ISDN PRI Service.

Rates are billed in six (6) second increments.

		Rate per Minute
Α.	Month to Month	\$0.1200
В.	1 Year Term	\$0.1760
C.	2 Year Term	\$0.1720
D.	3 Year Term	\$0.1680

#### 6.2.1.2 "Domestic" Dedicated Inbound Toll Free and Outbound "1+" Service

Service includes pre-subscription to one or more outbound line(s) and one (1) toll free (8XX) line. There is a recurring monthly charge of \$5.00 for each additional toll free line.

The rates in this section also apply to ISDN PRI Service.

Rates are billed in six (6) second increments.

		Rate per Minute
Α.	Month to Month	\$0.1200
В.	1 Year Term	\$0.1020
C.	2 Year Term	\$0.0980
D.	3 Year Term	\$0.0930

# 6.2 Grandfathered Services of Comcast Phone of Texas, LLC d/b/a CIMCO, a Division <u>of Comcast Business Services – no new Services allowed (Cont'd.)</u>

# 6.2.1 Service Charges (Cont'd.)

# 6.2.1.3 ISDN (BRI) Service

Rates are Rates are billed in six (6) second increments.

Α.	<u>Month to Month</u> Rate per Minute	\$0.216
В.	<u>1 Year Term</u> Rate per Minute	0.216
C.	<u>2 Year Term</u> Rate per Minute	0.216
D.	<u>3 Year Term</u> Rate per Minute	0.216

#### 6.2.1.4 Surcharges

Operator Assistance Surcharge, per call	\$1.67
Directory Assistance, per call	\$1.99
Payphone Surcharge, per call	\$0.50
Operator Dialed Station-to-Station Surcharge, per call	\$1.67
Operator Dialed Person-to-Person Surcharge, per call	\$1.67

#### 6.2 Grandfathered Services of Comcast Phone of Texas, LLC d/b/a CIMCO, a Division of Comcast Business Services – no new Services allowed (Cont'd.)

#### 6.2.3 Individual Case Basis

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this Tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

#### 6.2.4 Reconnection Fee

At the Customer's request, and upon payment of all outstanding non-disputed amounts owed by Customer to the Company for service, the Company will reconnect the Customer whose service has been disconnected for non-payment.

Service Reconnection Fee (per occurrence)
 \$30.00

#### 6.2.5 Access Recovery Charge

The Access Recovery Charge is imposed on each account as a percentage of the account balance before taxes for the purpose of funding costs associated with accessing the Company's network.

Monthly Rate

Rate

Access Recovery Charge per account: 3.89%

#### 6.2.6 Account Fee

The Account Fee provides account management access and bill management tools for all applicable services. Only one fee applies per Customer.

Monthly Rate

Account Fee, per Customer: \$20.00