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West Virginia PSC Tariff No. 1

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# First Communications, LLC

of  
3340 West Market Street  
Akron, OH 44333

## RATES, RULES AND REGULATIONS FOR FURNISHING **LONG DISTANCE SERVICES**

Filed with THE PUBLIC SERVICE COMMISSION  
of  
WEST VIRGINIA

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Issued: October 23, 2006

Effective for services provided on and after  
November 8, 2006, or as otherwise provided herein

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Issued by authority of an Order of the  
Public Service Commission of West Virginia  
in Case No. 06-1018-T-PC-CN dated  
October 16, 2006 or as otherwise provided herein.

First Communications, LLC

By: \_\_\_\_\_  
Joseph R. Morris; Chief Operating Officer

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Issued:  
Issued by:

Joseph R. Morris  
Chief Operating Officer  
First Communications, LLC  
3340 W. Market St.  
Akron, OH 44333

Effective:

**TITLE SHEET**

**WEST VIRGINIA TELECOMMUNICATIONS TARIFF**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Interexchange Telecommunications Services furnished by First Communications, LLC, with principal offices at 3340 W. Market St., Akron, OH 44333. This tariff applies for services furnished within the State of West Virginia. This tariff is on file with the West Virginia Public Service Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

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Issued:

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Chief Operating Officer  
First Communications, LLC  
3340 W. Market St.  
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**CONCURRING, CONNECTING OR**  
**OTHER PARTICIPATING CARRIERS**

1. Concurring Carriers - None
2. Connecting Carriers - None
3. Other Participating Carriers – None

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**CHECK SHEET**

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original	26	Original	41.4	1 <sup>st</sup> Revised
2	Original	27	1 <sup>st</sup> Revised	41.5	1 <sup>st</sup> Revised
3	Original	28	2 <sup>nd</sup> Revised	41.6	1 <sup>st</sup> Revised
4	5 <sup>th</sup> Revised*	29	2 <sup>nd</sup> Revised	41.7	1 <sup>st</sup> Revised
4.1	1 <sup>st</sup> Revised*	30	2 <sup>nd</sup> Revised	42	1 <sup>st</sup> Revised
5	3 <sup>rd</sup> Revised*	31	2 <sup>nd</sup> Revised	43	1 <sup>st</sup> Revised
6	Original	32	1 <sup>st</sup> Revised	44	2 <sup>nd</sup> Revised
7	Original	33	1 <sup>st</sup> Revised	44.1	1 <sup>st</sup> Revised
8	Original	34	1 <sup>st</sup> Revised	44.2	1 <sup>st</sup> Revised
9	Original	35	2 <sup>nd</sup> Revised	44.3	1 <sup>st</sup> Revised
10	Original	35.1	1 <sup>st</sup> Revised	44.4	1 <sup>st</sup> Revised
11	Original	35.2	1 <sup>st</sup> Revised	44.5	1 <sup>st</sup> Revised
12	Original	35.3	1 <sup>st</sup> Revised	44.6	1 <sup>st</sup> Revised
13	Original	35.4	1 <sup>st</sup> Revised	44.7	1 <sup>st</sup> Revised
14	Original	35.5	1 <sup>st</sup> Revised	45	2 <sup>nd</sup> Revised
15	Original	35.6	1 <sup>st</sup> Revised	46	Original
16	Original	36	1 <sup>st</sup> Revised	47	Original
17	Original	37	1 <sup>st</sup> Revised	48	Original
18	Original	38	2 <sup>nd</sup> Revised	49	Original
19	Original	39	1 <sup>st</sup> Revised	50	Original
20	Original	40	1 <sup>st</sup> Revised	51	Original
21	1 <sup>st</sup> Revised	41	2 <sup>nd</sup> Revised	52	Original
22	Original	41.1	1 <sup>st</sup> Revised	53	Original
23	Original	41.2	1 <sup>st</sup> Revised	54	Original
24	Original	41.3	1 <sup>st</sup> Revised	55	Original
25	Original			56	Original

\* New or Revised Sheet

Issued: February 18, 2016

Effective: March 20, 2016

Issued by: Shannon Dieringer  
 Legal/Regulatory Affairs  
 First Communications, LLC  
 3340 W. Market St.  
 Akron, OH 44333

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
57	Original				
58	Original				
59	Original				
60	Original				
61	Original				
62	Original				
63	Original				
64	Original				
65	Original				
66	Original				
67	Original				
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79	Original				
80	Original				
81	Original				
82	Original*				
83	Original*				

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Issued: February 19, 2016

Effective: March 20, 2016

Issued by: Shannon Dieringer  
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**TARIFF FORMAT**

A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.

B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.

C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.  
2.1  
2.1.1  
2.1.1.A  
2.1.1.A.1  
2.1.1.A.1.(a)  
2.1.1.A.1.(a).l  
2.1.1.A.1.(a).l.(i)  
2.1.1.A.1.(a).l.(i).(1)

D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (C) to signify change in regulation or text
- (D) to signify a decrease in rates
- (I) to signify a rate increase
- (M) to signify material relocated in the tariff
- (N) to signify a new rate or regulation
- (O) to signify an omission
- (T) to signify a temporary rate and – or surcharge

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

10XXX or 101XXXX Access Code - The Access Code is the 10XXX or 101XXXX Access number.

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Casual Calling - A dialing method that enables a Customer to reach the interexchange carrier of the Customer's choice even if the Customer is not a regular Customer of that carrier. The Customer utilizes a 10XXX or 101XXXX Access Code to make calls, and the Customer does not change its Primary Interexchange Carrier.

Commission - Used throughout this tariff to mean the West Virginia Public Service Commission.

Customer - The person, firm, corporation or other legal entity which orders the services of the Company and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Company or First Communications, LLC - Used throughout this tariff to mean First Communications, LLC.

Dedicated Access - The Customer gains entry to the company's services by a direct path from the Customer's location to the Company's point of presence.

DUC - DUC stands for Designated Underlying Carrier.

Holiday - New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Holidays shall be billed at the evening rate from 8 a.m. to 11 p.m. After 11 p.m., the lower night rate shall go into effect.

LEC - LEC stands for Local Exchange Carrier.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)**

Presubscribed Service - A service whereby the Customer can make long distance calls and the Customer must change its Primary Interexchange Carrier to the Company.

Resp. Org - Responsible Organization or entity identified by a Toll-Free service Customer that manages and administers records in the toll free number database and management system.

Switched Access - The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.

Telecom Unit - A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of West Virginia.

Telecommunications - The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.

Underlying Carrier - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

U.S.F. - U.S.F. stands for Universal Service Fund.

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**SECTION 2 - RULES AND REGULATIONS****2.1 Undertaking of the Company**

This tariff contains the regulations and rates applicable to interexchange telecommunications services provided by the Company for telecommunications between points within the State of West Virginia. Services are furnished subject to the availability of necessary facilities, equipment and/or billing arrangements with the DUC and/or LEC, and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. Necessary facilities and equipment may include, but are not limited to, facilities or equipment to be provided by the Company, connecting carriers, underlying carriers, owners and operators of transmission capacity leased to the Company or the LEC. The Company's services are provided on a statewide basis and are not intended to be limited geographically, however, all Switched Access services are only available in equal access areas. The selection of the DUC is made solely in the discretion of the Company. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Except for 101XXXX Access Service, Customers interested in the Company's services shall file a service application with the Company, which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers. The Company may examine the credit profile/record of any applicant prior to accepting the service order. The service application shall not in itself obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

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**SECTION 2 - RULES AND REGULATIONS (cont'd)**

- 2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

**2.2 Use of Services**

- 2.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

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**SECTION 2 - RULES AND REGULATIONS (cont'd)**

- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company's services are available for use 24 hours per day, seven days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.7 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

**2.3 Liability of the Company**

- 2.3.1 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility (including services and facilities involved in emergency calling activity) or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

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**SECTION 2 - RULES AND REGULATIONS (cont'd)**

- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Subscriber against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, violation of any contract, proprietary or creative right, or any other injury to any person property or entity arising out of the material, data, information or other content revealed to, transmitted by, or used by the Company under this tariff; or for any act or omission of the Customer or Subscriber; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not caused by negligence of the Company.
- 2.3.3 The Company shall not be liable for any defacement of or damages to the premises of a Customer or Subscriber, resulting from the furnishing of service, which is not the result of the Company's negligence.
- 2.3.4 Except when a court of competent jurisdiction finds that gross negligence, willful neglect, or willful misconduct on the Company's part has been a contributing factor, the liability of the Company for any claim or loss, expenses or damage (including indirect, special or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility (including services and facilities involved in emergency calling activity) or transmission provided under this tariff shall not exceed an amount equivalent to the pro rata charge to the Customer or Subscriber for the period of service or facility usage during which such interruption, delay, error, omission or defect occurs. For the purpose of computing this amount, a month is considered to have thirty (30) days.

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**SECTION 2 - RULES AND REGULATIONS (cont'd)**

- 2.3.5 Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.
  
- 2.3.6 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

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**SECTION 2 - RULES AND REGULATIONS (cont'd)**

**2.4 Responsibilities of the Customer**

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities, which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company's equipment to be maintained within the range normally provided for the operation of microcomputers.

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**SECTION 2 - RULES AND REGULATIONS (cont'd)**

- 2.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with the Company's facilities or services, that the signals emitted into the Company's network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.
- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company installed at Customer's premises, caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.
- 2.4.8 The Customer must pay for the loss through theft of any Company equipment installed at Customer's premises.

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**SECTION 2 - RULES AND REGULATIONS (cont'd)**

- 2.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

**2.5 Cancellation or Interruption of Services**

- 2.5.1 Without incurring liability, upon ten (10) working days' (defined as any day on which the company's business office is open and the U.S. Mail is delivered) written notice to the Customer, provided the Company has made at least 2 attempts at personal notification by phone at least 24 hours prior to disconnect, the Company may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:
  - 2.5.1.A For nonpayment of any sum due the Company for more than thirty (30) days after issuance of the bill for the amount due,
  - 2.5.1.B For violation of any of the provisions of this tariff,
  - 2.5.1.C For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company's services, or
  - 2.5.1.D By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.

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**SECTION 2 - RULES AND REGULATIONS (cont'd)**

- 2.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 2.5.3 Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.
- 2.5.4 The Customer may terminate service at any time for the Company's standard month to month contract. Term agreements require thirty (30) days' written notice. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

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**SECTION 2 - RULES AND REGULATIONS (cont'd)****2.6 Credit Allowance**

2.6.1 Credit may be given for disputed calls, on a per call basis.

**2.7 Restoration of Service**

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

**2.8 Deposit**

The Company does not require deposits to commence service.

**2.9 Payment and Billing**

2.9.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt. Interest at the rate of 1.5% per billing cycle, or the amount otherwise authorized by law, whichever is lower, will accrue upon any unpaid amount commencing 30 days after rendition of bills.

2.9.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer.

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**SECTION 2 - RULES AND REGULATIONS (cont'd)**

- 2.9.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing within one year after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand, therefore, is not received by the Company in writing within such one-year period.
  
- 2.9.4 The Company may utilize direct billing and LEC billing. The selection of the billing option is made by the Company. With LEC billing, the Customer's charges for Service(s) are billed with the Customer's bill for local service. If LEC billing is utilized, the rules and regulations applying to rendering and payment of the bill and late charges are the same as covered in the applicable LEC tariff. The Company will make every effort to post any credit due to the Customer account(s) on the Customer's next LEC bill. However, based on the date of the resolution of a dispute and the date credits must be provided to the LEC, it may be two or more billing cycles before a credit will be issued. The Company's name and toll-free telephone number will appear on the Customer's bill.

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**SECTION 2 - RULES AND REGULATIONS (cont'd)**

**2.10 Taxes**

Municipal excise taxes are billed as separate line items and are not included in the rates quoted herein.

**2.11 Late Charge**

A late fee of the greater \$5.95 or 1.5% monthly will be charged on any past due balances.

**2.12 Returned Check Charge**

A fee of **\$15.00** will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

**2.13 Reconnection Charge**

A reconnection fee of \$50.00 per occurrence will be charged when service is reestablished for Customers, which have been disconnected due to non-payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

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**SECTION 3 - DESCRIPTION OF SERVICE****3.1 Computation of Charges**

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute, which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this tariff. For all calls, fractions of an increment are rounded up to the next whole increment. For example, a call with a one (1) minute increment lasting 35 seconds will be rounded to one (1) minute. Calls with charges that include a fraction of a cent .5 or greater will be rounded to the next highest cent. For example, a Customer making a call with a computed charge of \$1.434 will be charged \$1.43 and a Customer making a call with a computed charge of \$1.435 will be charged \$1.44.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

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Issued by:

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Chief Operating Officer  
First Communications, LLC  
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Effective:

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**SECTION 3 - DESCRIPTION OF SERVICE (cont'd)**

- 3.1.3 Timing begins when the called station is answered and two-way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.
- 3.1.4 If the Customer uses a calling plan with a monthly recurring charge, that monthly charge is charged for every billing or calendar month in which a customer uses the service as defined by placing a call from a working telephone number.

**3.2 Customer Complaints and/or Billing Disputes**

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

3340 W. Market St.  
Akron, OH 44333  
800-274-1015

Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

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Effective:



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**SECTION 3 - DESCRIPTION OF SERVICE (cont'd)**

All customer complaints are subject to the jurisdiction of the Commission, which may be contacted at the following address and telephone number:

State of West Virginia  
Public Service Commission  
201 Brooks Street  
PO Box 812  
Charleston, West Virginia 25323  
800-642-8544

If a Customer accumulates more than One Dollar of undisputed delinquent Company 800 Service charges, the Company Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

**3.3 Level of Service**

A Customer can expect end to end network availability of not less than 99% at all times for all services.

**3.4 Service Offerings****3.4.1 Presubscribed 1+ Dialing**

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digits". The customer is presubscribed to the Company's service.

**3.4.2 Casual Calling**

This service permits Customers to originate calls via switched access lines, and to terminate intrastate calls via a 10XXX or 101XXXX Access Code. The Customer dials the Access Code followed by "1+ ten digits". This service is Non-Primary Interexchange Carrier Service. Non-Primary Interexchange Carrier Service is available to residences and businesses, except hospitals, payphones, hotels and in-mate only facilities that demonstrate credit-worthiness.

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Issued:  
Issued by:

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Effective:

**SECTION 3 - DESCRIPTION OF SERVICE (cont'd)**

3.4.3 Travel Cards

The Customer utilizes an 11-digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten-digit number of the called party.

3.4.4 Toll-Free Service

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

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Issued by:

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Effective:

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**SECTION 3 - DESCRIPTION OF SERVICE (cont'd)****3.4.5 Directory Assistance.**

Access to long distance directory assistance is obtained by dialing 1+ (area code) + 555-1212. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published. Directory assistance is available to any Customer that has access to the directory assistance bureau of the DUC.

**3.4.6 Specialized Pricing Arrangements.**

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

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Issued:

Issued by:

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Effective:

**SECTION 3 - DESCRIPTION OF SERVICE (cont'd)**

3.4.7 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.4.8 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

3.4.9 Prepaid Long Distance Service

Prepaid Long Distance Service permits Customer to purchase \$25 increments of long distance calling. Increments expire in 6 months. Domestic calls are billed in 30 second increments with a 60 second initial charge. International calls are billed in 60 second increments with a 60 second initial.

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Issued: February 27, 2007

Effective: March 14, 2007

Issued by: Joseph R. Morris  
Chief Operating Officer  
First Communications, LLC  
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**SECTION 4 - RATES**

**4.1 Presubscribed 1+ Dialing – Commercial**

**FC Commercial 2012**  
\$0.2890 per minute  
6 seconds initial, minimum 18 seconds  
A monthly recurring charge of \$3.95 applies

(M)  
|  
(N)  
|  
(N)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
President  
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**SECTION 4 – RATES (cont'd)**

**4.2 Casual Calling – Commercial**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

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Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
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**SECTION 4 – RATES (cont'd)**

**4.3 Travel Cards – Commercial**

(M)

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(M)

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Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
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**SECTION 4 – RATES (cont'd)**

**4.4 Toll Free Service – Commercial**

**FC Commercial 2012**

\$0.2890 per minute

6 seconds initial, minimum 18 seconds

A monthly recurring charge of \$3.95 applies

A monthly charge per Toll Free number \$3.99

(M)  
|  
(N)  
|  
(N)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

Issued: March 22, 2012

Effective: April 12, 2012

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**SECTION 4 – RATES (cont'd)**

**4.5 Directory Assistance**

\$1.50

**4.6 Returned Check Charge**

\$15.00

**4.7 Rate Periods**

	Monday - Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		
5 p.m. to 11 p.m.*	Evening Rate Period		Evening Rate Period
11 p.m. to 8 a.m.*	Night/Weekend Rate Period		

\* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded down to the lower cent.

**4.8 Payphone Dial Around Surcharge**

A dial around surcharge of \$1.25 per call will be added to any completed INTRAsate toll access code and subscriber Toll-Free 800/888 type calls placed from a public or semi-public payphone.

(l)

**SECTION 4 - RATES**

**4.9 Presubscribed 1+ Dialing – Residential**

**FC Res 2012**

\$0.2890 per minute

6 seconds initial, minimum 18 seconds

A monthly recurring charge of \$3.95 applies

(M)  
|  
(N)  
|  
(N)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

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(T)

**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
President  
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3340 W. Market St.  
Akron, OH 44333

(T)

**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

Joseph R. Morris  
President  
First Communications, LLC  
3340 W. Market St.  
Akron, OH 44333

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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

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Akron, OH 44333

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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

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President  
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Akron, OH 44333

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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

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President  
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Akron, OH 44333

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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

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Akron, OH 44333

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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

Joseph R. Morris  
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3340 W. Market St.  
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**SECTION 4 – RATES (cont'd)**

**4.10 Casual Calling - Residential**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

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First Communications, LLC  
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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

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Akron, OH 44333

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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
President  
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3340 W. Market St.  
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**SECTION 4 – RATES (cont'd)**

**4.11 Travel Cards – Residential**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

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Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
President  
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3340 W. Market St.  
Akron, OH 44333

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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
President  
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3340 W. Market St.  
Akron, OH 44333

(T)

**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
President  
First Communications, LLC  
3340 W. Market St.  
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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
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3340 W. Market St.  
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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
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3340 W. Market St.  
Akron, OH 44333

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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
President  
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3340 W. Market St.  
Akron, OH 44333

(T)

**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
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3340 W. Market St.  
Akron, OH 44333

(T)

**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
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3340 W. Market St.  
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(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
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**SECTION 4 – RATES (cont'd)**

**4.12 Toll Free Service - Residential**

**FC Commercial 2012**

\$0.2890 per minute

6 seconds initial, minimum 18 seconds

A monthly recurring charge of \$3.95 applies

A monthly charge per Toll Free number \$3.99

(M)

(N)

(N)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
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3340 W. Market St.  
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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
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3340 W. Market St.  
Akron, OH 44333

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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
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3340 W. Market St.  
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**SECTION 4 – RATES (cont'd)**

(M)

\* Moved and Grandfathered to Section 5 (pages 46-81)

(M)

---

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
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**SECTION 4 – RATES (cont'd)**

**4.13 Prepaid Long Distance Service Charges**

	Plan A		Plan B	
	Local Access Number	Toll Free Number	Local Access Number	Toll Free Number
Domestic Usage, per minute	\$0.159	\$0.219	\$0.219	\$0.269
Installation	N/A	N/A	N/A	N/A
Domestic Surcharge	\$0.25	\$0.25	N/A	N/A
Canadian Surcharge	\$0.25	\$0.25	\$0.25	\$0.25
Payphone Surcharge	\$1.25	\$1.25	\$1.25	\$1.25
International Termination Surcharge	\$0.50	\$0.50	\$0.50	\$0.50
International Origination Surcharge	\$0.50	\$0.50	\$0.50	\$0.50

**4.14 Reserved For Future Use**

**4.15 Reserved For Future Use**

(N)  
 |  
 (N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
 President  
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(T)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

The following rates are moved and grandfathered from Section 4.

**5.1 Presubscribed 1+ Dialing – Commercial**

**RSL Integrated**

\$0.209 per minute

Billed in six second increments

A monthly recurring charge of \$2.95 applies

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

Monthly PICC Fee of \$4.31 applies

**Transpoint**

\$0.209 per minute

Billed in six second increments with an 18 second initial charge

A monthly recurring charge of \$2.95 applies

**Elite Business**

\$0.209 per minute

Billed in one minute increments

A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00

Monthly PICC Fee of \$4.31 applies

A one time setup fee of \$10.00 applies

**Premier Business**

\$0.209 per minute

Initial period eighteen seconds

Additional periods billed in six second increments

A monthly recurring charge of \$2.95 applies

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

Monthly PICC Fee of \$4.31 applies

A one time setup fee of \$10.00 applies

**Simplicity Business**

\$0.209 per minute

Initial period eighteen seconds

Additional periods billed in six second increments

A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00

Monthly PICC Fee of \$4.31 applies

\* Moved from Section 4.1 (page 28)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

Joseph R. Morris  
President  
First Communications, LLC  
3340 W. Market St.  
Akron, OH 44333

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.2 Casual Calling – Commercial**

**RSL Integrated**

\$0.209 per minute  
Billed in six second increments  
A monthly recurring charge of \$2.95 applies  
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00  
Monthly PICC Fee of \$4.31 applies

**Transpoint**

\$0.209 per minute  
Billed in six second increments with an 18 second initial charge  
A monthly recurring charge of \$2.95 applies

**Elite Business**

\$0.209 per minute  
Billed in one minute increments  
A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00  
Monthly PICC Fee of \$4.31 applies  
A one time setup fee of \$10.00 applies

**Premier Business**

\$0.209 per minute  
Initial period eighteen seconds  
Additional periods billed in six second increments  
A monthly recurring charge of \$2.95 applies  
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00  
Monthly PICC Fee of \$4.31 applies  
A one time setup fee of \$10.00 applies

**Simplicity Business**

\$0.209 per minute  
Initial period eighteen seconds  
Additional periods billed in six second increments  
A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00  
Monthly PICC Fee of \$4.31 applies

\* Moved from Section 4.2 (page 29)

(N)

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.3 Travel Cards – Commercial**

**RSL Integrated**

\$0.209 per minute  
Billed in six second increments  
A monthly recurring charge of \$2.95 applies  
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00  
Monthly PICC Fee of \$4.31 applies

**Transpoint**

\$0.209 per minute  
Billed in six second increments with an 18 second initial charge  
A monthly recurring charge of \$2.95 applies

**Elite Business**

\$0.209 per minute  
Billed in one minute increments  
A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00  
Monthly PICC Fee of \$4.31 applies  
A one time setup fee of \$10.00 applies

**Premier Business**

\$0.209 per minute  
Initial period eighteen seconds  
Additional periods billed in six second increments  
A monthly recurring charge of \$2.95 applies  
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00  
Monthly PICC Fee of \$4.31 applies  
A one time setup fee of \$10.00 applies

**Simplicity Business**

\$0.209 per minute  
Initial period eighteen seconds  
Additional periods billed in six second increments  
A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00  
Monthly PICC Fee of \$4.31 applies

\* Moved from Section 4.3 (page 30)

(N)

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.4 Toll Free Service – Commercial**

**RSL Integrated**

\$0.209 per minute  
Billed in six second increments  
A monthly recurring charge of \$2.95 applies  
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00  
Monthly PICC Fee of \$4.31 applies

**Transpoint**

\$0.209 per minute  
Billed in six second increments with an 18 second initial charge  
A monthly recurring charge of \$2.95 applies

**Elite Business**

\$0.209 per minute  
Billed in one minute increments  
A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00  
Monthly PICC Fee of \$4.31 applies  
A one time setup fee of \$10.00 applies

**Premier Business**

\$0.209 per minute  
Initial period eighteen seconds  
Additional periods billed in six second increments  
A monthly recurring charge of \$2.95 applies  
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00  
Monthly PICC Fee of \$4.31 applies  
A one time setup fee of \$10.00 applies

**Simplicity Business**

\$0.209 per minute  
Initial period eighteen seconds  
Additional periods billed in six second increments  
A Low Usage Fee of \$3.95 applies to monthly usage under \$10.00  
Monthly PICC Fee of \$4.31 applies

\* Moved from Section 4.4 (page 31)

(N)

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.5 Presubscribed 1+ Dialing – Residential**

**Calls 4 Less Plan**

\$0.199 Per Minute Initial Period  
\$0.209 Per Minute Additional Periods  
Initial Period ten minute Increment  
Additional Periods one minute Increments  
A monthly recurring charge of \$3.95 applies

(N)

**Lucky Penny Plan**

\$0.209 Per Minute  
Billed in one minute Increments  
A monthly recurring charge of \$3.95 applies

(N)

**Penny Plan – 1010629 Access Code**

\$0.209 Per Minute  
Billed in one minute Increments  
A monthly recurring charge of \$3.95 applies

(N)

**Call 4 Cents Plan**

\$0.209 Per Minute Initial Period  
\$0.209 Per Minute Additional Periods  
Initial Period ten minute Increment  
Additional Periods one minute Increments  
A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Talk Cents Plan**

\$0.07 Per Minute  
Billed in one minute Increments  
A monthly recurring charge of \$4.95 applies

**Xchanger Plan**

\$0.07 Per Minute  
Billed in one minute Increments  
A monthly recurring charge of \$4.95 applies

**Rent A Cic 15200 Plan**

\$0.199 Per Minute Initial Period  
\$0.209 Per Minute Additional Periods  
Initial Period ten minute Increment  
Additional Periods one minute Increments  
A monthly recurring fee of \$2.95 applies to monthly usage under \$5.00

\* Moved from Section 4.9 (pages 33-35, 35.1-35.6)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

Joseph R. Morris  
President  
First Communications, LLC  
3340 W. Market St.  
Akron, OH 44333

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.6 Presubscribed 1+ Dialing – Residential (cont’d)**

**Absolute Cents**

\$0.209 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.95 applies  
A one time setup fee of \$10.00 applies

**Eastern European Saver 3**

\$.209 per minute  
Billed in one minute increments  
A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Eastern European Saver 4**

\$.209 per minute  
Billed in one minute increments  
A low usage fee of \$2.95 applies to monthly usage under \$10

**India Saver**

\$.209 per minute  
Billed in one minute increments  
A low usage fee of \$2.50 applies to monthly usage under \$5.00

**India Super Saver**

\$.209 per minute  
Billed in one minute increments  
A low usage fee of \$2.95 applies to monthly usage under \$10.00

**Talk to Turkey**

\$0.209 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies  
A one time setup fee of \$10.00 applies

**Asia Advantage**

\$0.209 per minute  
Billed in one minute increments  
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00  
A one time setup fee of \$10.00 applies

\* Moved from Section 4.9 (pages 33-35, 35.1-35.6)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
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3340 W. Market St.  
Akron, OH 44333

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.6 Presubscribed 1+ Dialing – Residential (cont'd)**

**Call South Asia**

\$0.209 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**Middle East Saver**

\$0.199 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**10-10-834**

\$0.209 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**10-10-502**

\$.209 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call the Americas**

\$0.209 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**10-10-5200**

\$0.199 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

\* Moved from Section 4.9 (pages 33-35, 35.1-35.6)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

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(N)



**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.6 Presubscribed 1+ Dialing – Residential (cont'd)**

**Select Plan**

\$0.040 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Dynamic Plan**

\$0.044 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Option Plan**

\$0.050 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**First Rate Plan**

\$0.054 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Accessible Plan**

\$0.055 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Merit Plan**

\$0.060 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Liberty Plan**

\$0.064 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.9 (pages 33-35, 35.1-35.6)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

Joseph R. Morris  
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Akron, OH 44333

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.6 Presubscribed 1+ Dialing – Residential (cont'd)**

**Bronze Plan**

\$0.065 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Silver Plan**

\$0.070 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Gold Plan**

\$0.074 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Platinum Plan**

\$0.075 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Choice Plan**

\$0.080 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Advantage Plan**

\$0.084 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Call USA Plan**

\$0.085 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.9 (pages 33-35, 35.1-35.6)

(N)

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.6 Presubscribed 1+ Dialing – Residential (cont'd)**

**American Freedom Plan**

\$0.90 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Nationwide Plan**

\$0.094 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Benefit Plan**

\$0.095 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Paramount Plan**

\$0.10 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Anywhere America Plan**

\$0.104 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Elite Plan**

\$0.105 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Premier Plan**

\$0.114 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.9 (pages 33-35, 35.1-35.6)

(N)

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.6 Presubscribed 1+ Dialing – Residential (cont'd)**

**Freedom Plan**

\$0.124 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Primary Plan**

\$0.134 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Bonus Plan**

\$0.144 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Convenience Plan**

\$0.154 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Country Option Plan**

\$0.161 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Star Plan**

\$0.164 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**America Choice Plan**

\$0.174 per minute  
Billed in one minute increments  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.9 (pages 33-35, 35.1-35.6)

(N)

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.6 Presubscribed 1+ Dialing – Residential (cont'd)**

**USA Prime Plan**

\$0.184 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Quality Plan**

\$0.194 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Choice One Plan**

\$0.204 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Access Plan America**

\$0.224 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Connection Plan**

\$0.234 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Advanced Plan**

\$0.244 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Superior Plan**

\$0.264 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.9 (pages 33-35, 35.1-35.6)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

Joseph R. Morris  
President  
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3340 W. Market St.  
Akron, OH 44333

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.6 Presubscribed 1+ Dialing – Residential (cont'd)**

**Gold Advantage Plan**

\$0.274 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Rate Saver Plan**

\$0.294 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Heard Plan**

\$0.304 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Distance Plan**

\$0.324 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Option USA Plan**

\$0.404 per minute

Billed in one minute increments

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.9 (pages 33-35, 35.1-35.6)

(N)

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.7 Casual Calling - Residential**

**Calls 4 Less Plan – 1015992 Access Code**

\$0.199 Per Minute Initial Period  
\$0.209 Per Minute Additional Periods  
Initial Period ten minute Increment  
Additional Periods one minute Increments  
A monthly recurring charge of \$3.95 applies

(N)

**Lucky Penny Plan – 1010834 Access Code**

\$0.209 Per Minute  
Billed in one minute Increments  
A monthly recurring charge of \$3.95 applies

(N)

**Penny Plan – 1010629 Access Code**

\$0.209 Per Minute  
Billed in one minute Increments  
A monthly recurring charge of \$3.95 applies

(N)

**Call 4 Cents Plan – 1015335 Access Code**

\$0.209 Per Minute Initial Period  
\$0.209 Per Minute Additional Periods  
Initial Period ten minute Increment  
Additional Periods one minute Increments  
A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Talk Cents Plan – 1010502 Access Code**

\$0.07 Per Minute  
Billed in one minute Increments  
A monthly recurring charge of \$4.95 applies

**Xchanger Plan – 1010275 Access code**

\$0.07 Per Minute  
Billed in one minute Increments  
A monthly recurring charge of \$4.95 applies

**Rent A Cic 15200 Plan –1015200 Access Code**

\$0.199 Per Minute Initial Period  
\$0.209 Per Minute Additional Periods  
Initial Period ten minute Increment  
Additional Periods one minute Increments  
A monthly recurring fee of \$2.95 applies to monthly usage under \$5.00

\* Moved from Section 4.10 (Pages 36-38)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
President  
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3340 W. Market St.  
Akron, OH 44333

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.7 Casual Calling – Residential (cont'd)**

**Absolute Cents**

\$0.209 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.95 applies  
A one time setup fee of \$10.00 applies

**Eastern European Saver 3**

\$.209 per minute  
Billed in one minute increments  
A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Eastern European Saver 4**

\$.209 per minute  
Billed in one minute increments  
A low usage fee of \$2.95 applies to monthly usage under \$10

**India Saver**

\$.209 per minute  
Billed in one minute increments  
A low usage fee of \$2.50 applies to monthly usage under \$5.00

**India Super Saver**

\$.209 per minute  
Billed in one minute increments  
A low usage fee of \$2.95 applies to monthly usage under \$10

**Talk to Turkey**

\$0.209 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies  
A one time setup fee of \$10.00 applies

**Asia Advantage**

\$0.209 per minute  
Billed in one minute increments  
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00  
A one time setup fee of \$10.00 applies

\* Moved from Section 4.10 (Pages 36-38)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

Joseph R. Morris  
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Akron, OH 44333

(N)



**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.7 Casual Calling – Residential (cont’d)**

**Call South Asia**

\$0.209 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**Middle East Saver**

\$0.199 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**10-10-834**

\$0.209 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**10-10-502**

\$.209 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call the Americas**

\$0.209 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**10-10-5200**

\$0.199 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

\* Moved from Section 4.10 (Pages 36-38)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

Joseph R. Morris  
President  
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3340 W. Market St.  
Akron, OH 44333

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Travel Cards – Residential**

**Calls 4 Less Plan**

\$0.199 Per Minute Initial Period  
\$0.209 Per Minute Additional Periods  
Initial Period ten minute Increment  
Additional Periods one minute Increments  
A monthly recurring charge of \$3.95 applies

(N)

**Lucky Penny Plan**

\$0.209 Per Minute  
Billed in one minute Increments  
A monthly recurring charge of \$3.95 applies

(N)

**Penny Plan**

\$0.209 Per Minute  
Billed in one minute Increments  
A monthly recurring charge of \$3.95 applies

(N)

**Call 4 Cents Plan**

\$0.209 Per Minute Initial Period  
\$0.209 Per Minute Additional Periods  
Initial Period ten minute Increment  
Additional Periods one minute Increments  
A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Talk Cents Plan**

\$0.07 Per Minute  
Billed in one minute Increments  
A monthly recurring charge of \$4.95 applies

**Xchanger Plan**

\$0.07 Per Minute  
Billed in one minute Increments  
A monthly recurring charge of \$4.95 applies

**Rent A Cic 15200 Plan**

\$0.199 Per Minute Initial Period  
\$0.209 Per Minute Additional Periods  
Initial Period ten minute Increment  
Additional Periods one minute Increments  
A monthly recurring fee of \$2.95 applies to monthly usage under \$5.00

**For all Plans**

A \$1.00 per call service charge applies.

\* Moved from Section 4.11 (Pages 39-41, 41.1-41.7)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

Joseph R. Morris  
President  
First Communications, LLC  
3340 W. Market St.  
Akron, OH 44333

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Travel Cards – Residential (cont'd)**

**Absolute Cents**

\$0.209 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.95 applies  
A one time setup fee of \$10.00 applies

**Eastern European Saver 3**

\$.209 per minute  
Billed in one minute increments  
A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Eastern European Saver 4**

\$.209 per minute  
Billed in one minute increments  
A low usage fee of \$2.95 applies to monthly usage under \$10

**India Saver**

\$.209 per minute  
Billed in one minute increments  
A low usage fee of \$2.50 applies to monthly usage under \$5.00

**India Super Saver**

\$.209 per minute  
Billed in one minute increments  
A low usage fee of \$2.95 applies to monthly usage under \$10

**Talk to Turkey**

\$0.209 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies  
A one time setup fee of \$10.00 applies

**Asia Advantage**

\$0.209 per minute  
Billed in one minute increments  
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00  
A one time setup fee of \$10.00 applies

\* Moved from Section 4.11 (Pages 39-41, 41.1-41.7)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

Joseph R. Morris  
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(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Travel Cards – Residential (cont’d)**

**Call South Asia**

\$0.209 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**Middle East Saver**

\$0.299 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

**10-10-834**

\$0.209 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**10-10-502**

\$.209 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

**Call the Americas**

\$0.209 per minute

Billed in one minute increments

A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00

A one time setup fee of \$10.00 applies

**10-10-5200**

\$0.299 per minute

Billed in one minute increments

A monthly recurring charge of \$2.95 applies

A one time setup fee of \$10.00 applies

\* Moved from Section 4.11 (Pages 39-41, 41.1-41.7)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

Joseph R. Morris  
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3340 W. Market St.  
Akron, OH 44333

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Travel Cards – Residential (cont'd)**

**Select Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Dynamic Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Option Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**First Rate Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Accessible Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Merit Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.11 (Pages 39-41, 41.1-41.7)

(N)

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Travel Cards – Residential (cont'd)**

**Liberty Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Bronze Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Silver Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Gold Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Platinum Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Choice Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.11 (Pages 39-41, 41.1-41.7)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

Joseph R. Morris  
President  
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3340 W. Market St.  
Akron, OH 44333

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Travel Cards – Residential (cont'd)**

**Advantage Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Call USA Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**American Freedom Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Nationwide Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Benefit Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Paramount Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.11 (Pages 39-41, 41.1-41.7)

(N)

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Travel Cards – Residential (cont’d)**

**Anywhere America Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Elite Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Premier Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Freedom Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Primary Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Bonus Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.11 (Pages 39-41, 41.1-41.7)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

Joseph R. Morris  
President  
First Communications, LLC  
3340 W. Market St.  
Akron, OH 44333

(N)



**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Travel Cards – Residential (cont'd)**

**Convenience Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Country Option Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Star Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**America Choice Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**USA Prime Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Quality Plan**

\$0.25 per minute  
Billed in one minute increments  
A \$1.00 surcharge per call applies  
A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.11 (Pages 39-41, 41.1-41.7)

(N)

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Travel Cards – Residential (cont'd)**

**Choice One Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Access Plan America**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Connection Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Advanced Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Superior Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Gold Advantage Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.11 (Pages 39-41, 41.1-41.7)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

Joseph R. Morris  
President  
First Communications, LLC  
3340 W. Market St.  
Akron, OH 44333

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Travel Cards – Residential (cont'd)**

**Rate Saver Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Heard Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Distance Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Option USA Plan**

\$0.25 per minute

Billed in one minute increments

A \$1.00 surcharge per call applies

A low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.11 (Pages 39-41, 41.1-41.7)

(N)

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers** (N)

**5.8 Toll Free Service – Residential**

**Calls 4 Less Plan**

\$0.199 Per Minute Initial Period  
 \$0.209 Per Minute Additional Periods  
 Initial Period ten minute Increment Additional Periods one minute Increments  
 A monthly recurring charge of \$3.95 applies (N)

**Lucky Penny Plan**

\$0.209 Per Minute  
 Billed in one minute Increments  
 A monthly recurring charge of \$3.95 applies (N)

**Penny Plan**

\$0.209 Per Minute  
 Billed in one minute Increments  
 A monthly recurring charge of \$3.95 applies (N)

**Call 4 Cents Plan**

\$0.209 Per Minute Initial Period  
 \$0.209 Per Minute Additional Periods  
 Initial Period ten minute Increment Additional Periods one minute Increments  
 A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Talk Cents Plan**

\$0.07 Per Minute  
 Billed in one minute Increments  
 A monthly recurring charge of \$4.95 applies

**Xchanger Plan**

\$0.07 Per Minute  
 Billed in one minute Increments  
 A monthly recurring charge of \$4.95 applies

**Rent A Cic 15200 Plan**

\$0.199 Per Minute Initial Period  
 \$0.209 Per Minute Additional Periods  
 Initial Period ten minute Increment Additional Periods one minute Increments  
 A monthly recurring fee of \$2.95 applies to monthly usage under \$5.00

**For all Plans**

A monthly recurring charge of \$2.00 applies  
 A one-time set up fee of \$10.00 applies

\* Moved from Section 4.12 (Pages 42-44, 44.1-44.7) (N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by: Joseph R. Morris  
 President  
 First Communications, LLC  
 3340 W. Market St.  
 Akron, OH 44333

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Toll Free Service – Residential (cont'd)**

**Absolute Cents**

\$0.209 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.95 applies  
A one time setup fee of \$10.00 applies

**Eastern European Saver 3**

\$.209 per minute  
Billed in one minute increments  
A low usage fee of \$2.50 applies to monthly usage under \$5.00

**Eastern European Saver 4**

\$.209 per minute  
Billed in one minute increments  
A low usage fee of \$2.95 applies to monthly usage under \$10

**India Saver**

\$.209 per minute  
Billed in one minute increments  
A low usage fee of \$2.50 applies to monthly usage under \$5.00

**India Super Saver**

\$.209 per minute  
Billed in one minute increments  
A low usage fee of \$2.95 applies to monthly usage under \$10

**Talk to Turkey**

\$0.209 per minute  
Billed in one minute increments  
A monthly recurring charge of \$3.95 applies  
A one time setup fee of \$10.00 applies

**Asia Advantage**

\$0.209 per minute  
Billed in one minute increments  
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00  
A one time setup fee of \$10.00 applies

\* Moved from Section 4.12 (Pages 42-44, 44.1-44.7)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

Joseph R. Morris  
President  
First Communications, LLC  
3340 W. Market St.  
Akron, OH 44333

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Toll Free Service – Residential (cont'd)**

**Call South Asia**

\$0.209 per minute  
Billed in one minute increments  
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00  
A one time setup fee of \$10.00 applies

**Middle East Saver**

\$0.299 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.95 applies  
A one time setup fee of \$10.00 applies

**10-10-834**

\$0.209 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.95 applies

**10-10-502**

\$.209 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.95 applies

**Call the Americas**

\$0.209 per minute  
Billed in one minute increments  
A Low Usage Fee of \$2.50 applies to monthly usage under \$10.00  
A one time setup fee of \$10.00 applies

**10-10-5200**

\$0.299 per minute  
Billed in one minute increments  
A monthly recurring charge of \$2.95 applies  
A one time setup fee of \$10.00 applies

\* Moved from Section 4.12 (Pages 42-44, 44.1-44.7)

(N)

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Toll Free Service – Residential (cont'd)**

**Select Plan**

\$0.050 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Dynamic Plan**

\$0.054 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Option Plan**

\$0.060 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**First Rate Plan**

\$0.064 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Accessible Plan**

\$0.065 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Merit Plan**

\$0.070 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.12 (Pages 42-44, 44.1-44.7)

(N)

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Toll Free Service – Residential (cont'd)**

**Liberty Plan**

\$0.074 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Bronze Plan**

\$0.075 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Silver Plan**

\$0.080 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Gold Plan**

\$0.084 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Platinum Plan**

\$0.085 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Choice Plan**

\$0.090 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.12 (Pages 42-44, 44.1-44.7)

(N)

(N)



**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Toll Free Service – Residential (cont'd)**

**Advantage Plan**

\$0.094 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Call USA Plan**

\$0.095 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**American Freedom Plan**

\$0.91 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Nationwide Plan**

\$0.104 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Benefit Plan**

\$0.105 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Paramount Plan**

\$0.11 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.12 (Pages 42-44, 44.1-44.7)

(N)

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Toll Free Service – Residential (cont'd)**

**Anywhere America Plan**

\$0.114 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Elite Plan**

\$0.115 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Premier Plan**

\$0.124 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Freedom Plan**

\$0.134 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Primary Plan**

\$0.144 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Bonus Plan**

\$0.154 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.12 (Pages 42-44, 44.1-44.7)

(N)

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Toll Free Service – Residential (cont'd)****Convenience Plan**

\$0.164 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Country Option Plan**

\$0.171 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Star Plan**

\$0.174 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**America Choice Plan**

\$0.184 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**USA Prime Plan**

\$0.194 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Quality Plan**

\$0.204 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.12 (Pages 42-44, 44.1-44.7)

(N)

Issued: March 22, 2012

Effective: April 12, 2012

Issued by:

Joseph R. Morris  
President  
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Akron, OH 44333

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Toll Free Service – Residential (cont'd)**

**Choice One Plan**

\$0.214 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Access Plan America**

\$0.234 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Connection Plan**

\$0.244 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Advanced Plan**

\$0.254 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Superior Plan**

\$0.274 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Gold Advantage Plan**

\$0.284 per minute  
Billed in one minute increments  
A monthly recurring charge of \$1.25 per Toll Free number applies  
A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.12 (Pages 42-44, 44.1-44.7)

(N)

(N)

**SECTION 5 – GRANDFATHERED PRODUCTS – not available to new customers**

(N)

**5.8 Toll Free Service – Residential (cont'd)**

**Rate Saver Plan**

\$0.304 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Heard Plan**

\$0.314 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Distance Plan**

\$0.334 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

**Option USA Plan**

\$0.414 per minute

Billed in one minute increments

A monthly recurring charge of \$1.25 per Toll Free number applies

A Low Usage Fee of \$4.95 applies to monthly usage under \$10.00

\* Moved from Section 4.12 (Pages 42-44, 44.1-44.7)

(N)

(N)

**SECTION 6 – GRANDFATHERED SERVICES – not available to new customers**

(N)

**6.1 Grandfathered Services of Comcast Phone of West Virginia, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available to new customers.**

Services provided only to former customers of Comcast Phone of West Virginia, LLC d/b/a CIMCO, a Division of Comcast Business Services (“Comcast”). Customers receive services under the same terms and conditions as previously provided by Comcast.

**6.1.1 Domestic Switched Inbound Toll Free and Outbound “1+” Service**

Service includes pre-subscription to one or more outbound line(s) and one (1) toll free (8XX) line. There is a recurring monthly charge of \$5.00 for each additional toll free line. Rates are billed in six (6) second increments.

**Rate per Minute**

A.	Month to Month	\$0.1200
B.	1 Year Term	\$0.1860
C.	2 Year Term	\$0.1820
D.	3 Year Term	\$0.1780

**6.1.2. Domestic Dedicated Inbound Toll Free and Outbound “1+” Service**

Service includes pre-subscription to one or more outbound line(s) and one (1) toll free (8XX) line. There is a recurring monthly charge of \$5.00 for each additional toll free line. Rates are billed in six (6) second increments.

**Rate per Minute**

A.	Month to Month	\$0.1200
B.	1 Year Term	\$0.1020
C.	2 Year Term	\$0.0980
D.	3 Year Term	\$0.0930

(N)

**SECTION 6 – GRANDFATHERED SERVICES – not available to new customers**

(N)

**6.1 Grandfathered Services of Comcast Phone of West Virginia, LLC d/b/a CIMCO, a Division of Comcast Business Services – not available to new customers (cont'd)**

**6.1.3 Surcharges**

Operator Assistance Surcharge, per call	\$1.67
Directory Assistance, per call	\$1.99
Payphone Surcharge, per call	\$0.50
Operator Dialed Station-to-Station Surcharge, per call	\$1.67
Operator Dialed Person-to-Person Surcharge, per call	\$1.67

**6.1.4 Reconnection Fee**

At the Customer’s request, and upon payment of all outstanding non-disputed amounts owed by the Customer to the Company for Service, the Company will reconnect the Customer whose Service has been disconnected for non-payment.

	<b>Rate</b>
• Service Reconnection Fee (per occurrence)	\$30.00

**6.1.5 Access Recovery Charge**

The Access Recovery Charge is imposed on each account as a percentage of the account balance before taxes for the purpose of funding costs associated with accessing the Company’s network

	<b>Monthly Rate</b>
• Access Recovery Charge per account:	3.89%

**6.1.6 Account Fee**

The account fee provides account management access and bill management tools for all applicable services. Only one fee applies per Customer.

	<b>Monthly Rate</b>
• Account Fee, per Customer	\$20.00

(N)