

Microsoft Teams Phone Integration

Integrate Business Phone Functionality into Microsoft Teams

UC Teams is a unique offering that integrates FirstComm's hosted phone (PBX) functionality into an active MS Teams instance. This allows employees to make and receive calls via the MS Teams enabled application on any device (Desktop, Tablet, Mobile) – anywhere, anytime. Users can take advantage of FirstComms voice capabilities, such as: auto-attendant, call routing and call center functionality – normally unavailable through native Teams and direct routing options.

- [Communicate More Effectively](#)
- [Work from Anywhere](#)
- [Works with FirstComm's Hosted PBX Solution](#)
- [Easy to Manage Admin Portal](#)

UC Teams enhances business voice capabilities directly through the MS Teams client, however since the voice functionality is hosted through the FirstComm offering, customers benefit from operational perks such as quick deployment, flexibility and high-touch customer support.



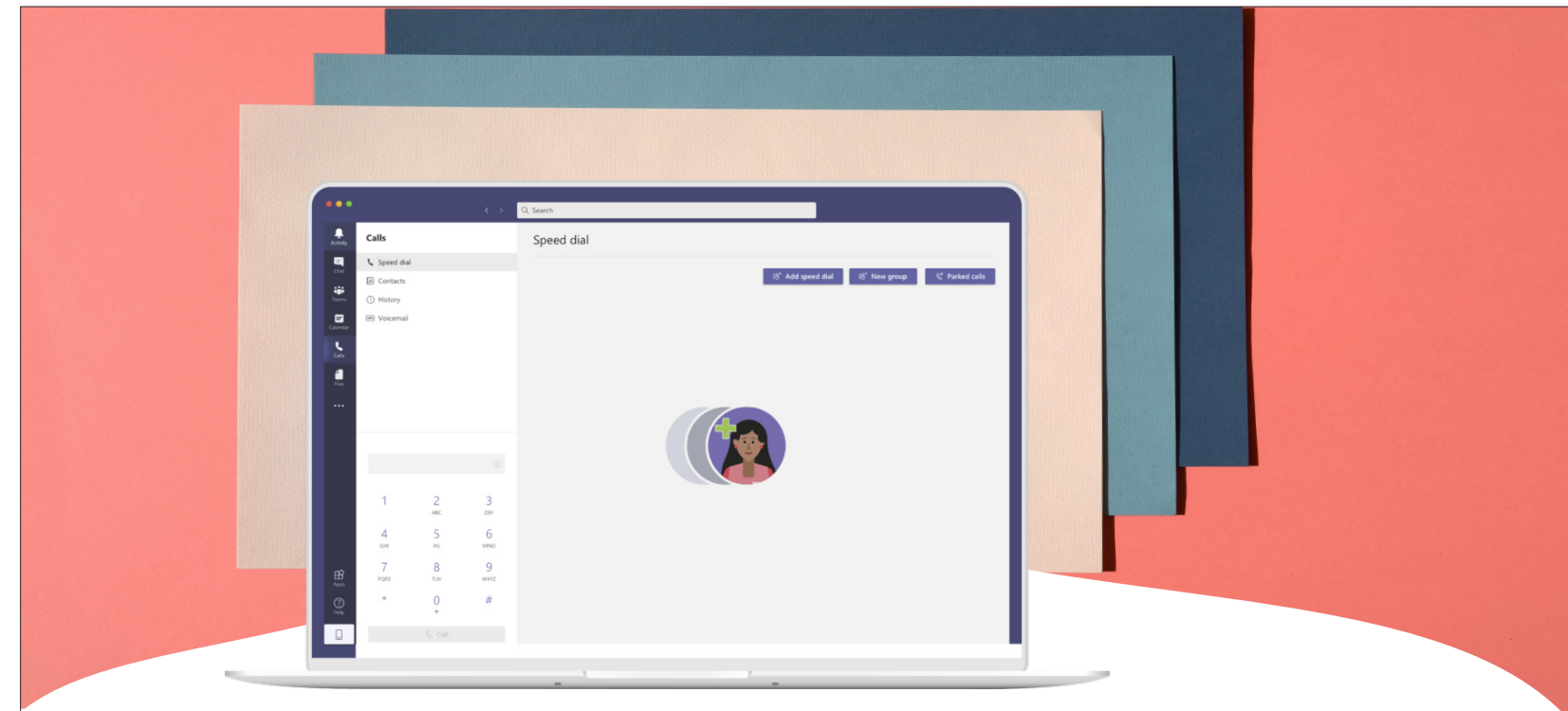
Advantages of Integrating Microsoft Teams with FirstComm

With UC Teams, clients can seamlessly integrate essential business voice components such as: extension dialing, presence, shared line appearance, etc., into a companies Teams instance, enhancing the call experience and optimizing VoIP performance.

- ✓ **Leverage FirstComm's PBX Features**
- ✓ **Integrate with Legacy Phone Systems**
- ✓ **Advanced Disaster Recovery with Redundant SBC's**
- ✓ **Integrate Call Presence**
- ✓ **User and Admin Portal to Change Phone Settings**
- ✓ **Non-Teams Phones Supported**
- ✓ **Extension Dialing Supported**

About FirstComm

FirstComm is a leading technology solutions provider offering unparalleled cloud communications, data, voice, security and managed services to over 35,000 businesses across the nation.



UC Teams Direct – Enhancing MS Teams Call Experience

UC Teams Direct is an optimal solution for companies utilizing Microsoft solutions throughout their business that are looking to also manage business call activities within Microsoft. Clients not only maintain control of dialing and PBX functionality, but pay less month over month and increase additional support through FirstComm. With UC Teams Direct, clients can get started quickly and easily, without high upfront costs and long implementation projects.

- [Monthly Cost Savings](#)
- [Extra Layer of Call Support](#)
- [Maintain & Manage Dialing Plan](#)

UC Teams Direct, delivers an integrated MS Teams call experience by offering: flexible calling plans, an intuitive user portal, seamless onboarding and integration and additional support layers ensuring a cohesive and enjoyable call experience.



With UC Teams Direct clients can expand Microsoft calling capabilities and improve call management all while maintaining control of call functionality, minimizing costs and simplifying implementation processes and usability.

- ✓ **Simple Migration from Legacy Phone Systems**
- ✓ **Effortless Onboarding Process**
- ✓ **Competitive Unlimited Domestic Calling**
- ✓ **Easy Deployment**
- ✓ **No International Plan Needed - Pay Per Call**
- ✓ **Extensive Range of Number Portability**

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