

The FirstComm Call Recording Platform helps businesses to optimize processes, resolve customer disputes, comply with regulatory requirements, and increase productivity. It is ideal for recording general business conversations for compliance, legal protection, and quality management.

KEY HIGHLIGHTS

• Real Time Dashboard

FirstComm's dashboard provides an at-a-glance view of calls-per-day, call duration, active calls, total number of recorded calls, and more.

Intuitive Call Search

Search millions of calls by any parameter, quickly and easily—e.g., date, time, caller/callee number, agent's name - or simply type in a search term.

Reporting

Generate statistics for calls, days, groups, users, and more with FirstComm's comprehensive reporting features

PRICING

