

First Communications, LLC

This price guide sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user telecommunications services by First Communications, LLC (“First”), hereinafter referred to as the Company, to customers within the State of Michigan.

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SECTION 1 - DEFINITIONS

Authorized User - A person, firm, corporation or other entity who is authorized by the Customer to be connected to the service of the Customer under the terms and conditions of this price guide.

Available Usage Balance - The amount of usage remaining on a Debit Account at any particular point in time. Each Debit Account begins with an initial usage amount which is depleted as services provided by the Company are utilized by the Customer.

Business Service - A switched network service that provides for dial station communications that is described as a business or commercial rate.

Business Customer - A Business Customer is a Customer who subscribes to the Company's Service(s) and whose primary use of the Service is of a business, professional, institutional, or otherwise occupational nature.

Company - Used throughout this price guide to refer to First Communications, LLC, unless otherwise clearly indicated by the context.

Debit Account - An account which consists of a pre-paid usage balance depleted on a real time basis during each Debit Service Call.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and conditions of this price guide. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Holidays - Holidays observed by the Company as specified in this price guide.

LATA - Means the local access and transport area as defined in *United States v American Telephone and Telegraph Co.*, 569 F.Supp. 990 (D.D.C. 1983).

Personal Account Code - A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's network which identifies the Debit Account from which charges for service shall be debited and which validates the caller's authorization to use the services provided.

Renewal - A method of replenishing a Debit Account's Available Usage Balance with additional minutes of use as authorized and paid for by the Customer.

Residential Customer - A Residential Customer is a Customer who subscribes to the Company's Service(s) and whose primary use of the Service is of a social or domestic nature.

Switched Access - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

SECTION 2 - RULES**2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this price guide in connection with the provision of an access line and usage within a local calling area for the transmission of high quality, 2-way interactive switched voice or data communications between points within the State of Michigan.

Customers and users may use services and facilities provided under this price guide to obtain access to services offered by other service providers. The Company is responsible under this price guide only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this price guide is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

2.1.3 Terms and Conditions

- (A) Business Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this price guide, a month is considered to have 30 days.
- (B) Business Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this price guide. Business Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) In accordance with state law, terms of the Agreement will automatically renew for continuous one year periods at the end of the applicable initial or renewal term period unless otherwise expressly specified as a longer or shorter renewal period in your specific Agreement or unless First Communications receives a written request for non-renewal or a written notice of disconnection/cancellation from you at least 60 days prior to the end of the applicable term. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

SECTION 2 – RULES (cont'd)**2.1 Undertaking of the Company (cont'd)****2.1.3 Terms and Conditions, cont'd.**

- (D) Service may be terminated upon written notice to the Customer if:
 - (1) the Customer is using the service in violation of this price guide; or
 - (2) the Customer is using the service in violation of the law.
- (E) This price guide shall be interpreted and governed by the laws of the State of Michigan regardless of its choice of laws provision.
- (F) No other telecommunications provider may interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G) To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

2.1.4 Liability of the Company

- (A) The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- (B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government or any state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission,

SECTION 2 – RULES (cont'd)**2.1 Undertaking of the Company (cont'd)****2.1.4 Liability of the Company (cont'd)**

bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties when it does not involve the company's employees.

- (C) The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- (D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- (E) Explosive Atmosphere. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Business Customer to sign an agreement acknowledging acceptance of the provisions herein as a condition precedent to such installations.
- (F) The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- (G) The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
- (H) **THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.**

SECTION 2 – RULES (cont'd)**2.1 Undertaking of the Company (cont'd)****2.1.5 Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance.

The Company will perform adequate scheduling so as to provide service to a customer at a mutually agreed upon time. On a monthly basis, 90% of the commitments to customers with respect to the date of installation of primary basic local exchange service shall be met. The Company will take corrective action if the rate of met commitments falls below 90% for 3 consecutive months. Customer-caused delay or customer-missed appointments will not be figured into the rate of met commitments.

Calls requesting local directory assistance shall be answered within 10 seconds. The Company will take corrective action if its average answer time per month for local directory assistance calls is more than 10 seconds for 3 consecutive months.

The Company will maintain service so that the average monthly rate of initial customer trouble reports in any wire center area is not more than 6 per 100 access lines per month, exclusive of all of the following: (a) Reports concerning interexchange calls. (b) Trouble found in equipment that is not the provider's. (c) Nonregulated customer premises equipment or inside wiring. For the purpose of administering this rule, each party line customer shall be considered to have 1 local access line. Multiple trouble reports that are attributable to a common cause or defect shall not be aggregated. Rather, a separate report shall be counted for each customer line reported in trouble. A provider shall take corrective action if a customer trouble report rate is more than 6 per 100 access lines per month in a wire center area for 3 consecutive months.

SECTION 2 – RULES (cont'd)**2.1 Undertaking of the Company (cont'd)****2.1.6 Provision of Equipment and Facilities**

- (A) The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the rules contained in this price guide. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- (B) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (C) The Company may substitute, change or rearrange any equipment or facility at reasonable times, but shall not thereby alter the technical parameters of the service provided the Customer.
- (D) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.
- (E) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- (F) The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this price guide, the responsibility of the Company shall be limited to the furnishing of facilities offered under this price guide and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - (1) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - (2) the reception of signals by Customer-provided equipment.

SECTION 2 – RULES (cont'd)**2.1 Undertaking of the Company (cont'd)****2.1.7 Non-Routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the rules contained in this price guide, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this price guide remains in the Company, its agents or contractors.

SECTION 2 – RULES (cont'd)**2.2 Prohibited Uses**

- (A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- (B) The Company may require business applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Michigan Public Service Commission regulations, policies, orders, and decisions.
- (C) The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- (D) A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this price guide will apply.

2.3 Obligations of the Customer**2.3.1 General**

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this price guide;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these rules; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

SECTION 2 – RULES (cont'd)**2.3 Obligations of the Customer (cont'd)****2.3.1 General (cont'd)**

- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) not creating any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

SECTION 2 – RULES (cont'd)**2.3 Obligations of the Customer (cont'd)****2.3.2 Claims**

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (A) any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (B) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.4 Customer Equipment and Channels - Business Customers**2.4.1 General**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade or data telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic and data communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- (A) Terminal equipment on the Business User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Business User. The Business User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- (B) The Business Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Business Customer's expense.

SECTION 2 – RULES (cont'd)**2.4 Customer Equipment and Channels (cont'd)****2.4.3 Interconnection of Facilities**

- (A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Business Customer's expense.
- (B) Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs or price guides of the other communications carriers that are applicable to such connections.
- (C) Facilities furnished under this price guide may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall comply with all applicable federal and state legal and regulatory requirements; and all User-provided wiring shall be installed and maintained in compliance with all such legal and regulatory requirements.
- (D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this price guide only to the extent that the user is an "End User" as defined below:

“End User means any customer of an interstate or foreign telecommunications service that is not a carrier except that a carrier other than a telephone company shall be deemed to be an “end user” when such carrier uses a telecommunications service for administrative purposes and a person or entity that offers telecommunications services exclusively as a reseller shall be deemed to be an “end user” if all resale transmissions offered by such reseller originate on the premises of such reseller.”

2.4.4 Inspections

- (A) Upon suitable notification to the Business Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Business Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

SECTION 2 – RULES (cont'd)**2.4 Customer Equipment and Channels (cont'd)****2.4.4 Inspections (cont'd)**

- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Business Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Business Customer must take this corrective action and notify the Company of the action taken. If the Business Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

2.5 Payment Arrangements**2.5.1 Nondiscriminatory Service**

The Company will not discriminate against nor penalize a customer for exercising a right granted under this section or under applicable law. The Company will provide all services described under this price guide in compliance with the following:

- (A) The Company will not make a statement or representation, including an omission of material information, regarding the rates, terms, or conditions of providing a basic local exchange service that is false, misleading, or deceptive.
- (B) The Company will not charge a customer for a subscribed service for which the customer did not make an initial affirmative order. Failure to refuse an offered or proposed service is not an affirmative order for the service.
- (C) If a customer cancels a service, the Company will not charge the customer for service provided after the effective date that the service was canceled.
- (D) The Company will not state to a customer that basic local exchange service will be shut off unless the customer pays an amount that is due in whole or in part for an unregulated service.

SECTION 2 – RULES (cont'd)**2.5 Payment Arrangements (cont'd)****2.5.2 Payment for Service****(A) Facilities and Service Charges**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

(B) Taxes

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of the Company's services.

2.5.3 Billing and Collection of Charges

- (A) The Company shall render a bill during each billing period to every Customer. The billing period shall be monthly.
- (B) Non-recurring charges are due and payable from the customer within 30 days after the invoice date, unless otherwise agreed to in advance.
- (C) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
- (D) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- (E) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this price guide or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

SECTION 2 – RULES (cont'd)

2.5 Payment Arrangements (cont'd)**2.5.3 Billing and Collection of Charges (cont'd)**

- (F) If service is disconnected by the Company and later restored, restoration of service will be subject to all applicable restoration and installation charges.
- (G) The date of rendition of the Company's bill for basic local exchange service shall be the date of physical mailing of the bill by the Company. If the last calendar day for remittance falls upon a Sunday, legal holiday, or any other day when the offices of the provider regularly used for the receipt of payment of customer bills are not open to the general public, then the final payment date shall be extended through the next business day. The date of payment of remittance by mail is 2 days before receipt of the remittance.
- (H) At a minimum, each Residential Customer bill rendered by the Company shall clearly state all of the following information:
 - (1) The beginning and ending dates of the billing period.
 - (2) The due date.
 - (3) Any previous balance.
 - (4) The telephone number for which the bill is rendered.
 - (5) The total amount due for basic local exchange service and regulated toll service.
 - (6) An itemized statement of all taxes due.
 - (7) The total amount due.
 - (8) The statement that rate schedules for basic local exchange service are available and will be mailed by the provider upon request at no cost to the customer.
 - (9) The address and telephone number of the provider, designating where the customer may initiate an inquiry or informal complaint regarding the bill as rendered or the service provided.
- (I) Unless otherwise specified by the Customer, if partial payment of a bill is made, then the Company shall first credit the partial payment to basic local exchange service and regulated toll service.
- (J) Not later than 15 days after the completion of an order for new service or a change in existing service that results in a billing change, the Company shall send to the Residential Customer a written itemized statement of the services ordered, including all associated charges.

SECTION 2 – RULES (cont'd)**2.5 Payment Arrangements (cont'd)****2.5.3 Billing and Collection of Charges (cont'd)**

- (K) A Residential Customer shall have the right, within 1 billing period of receiving a bill for new services or changed services, to cancel, reduce, or modify a service or a portion of a service without further service charge.

2.5.4 Advance Payments

The Company may require the prepayment of 1 billing period's charges for basic local exchange service as a condition of service. If a Residential Customer's basic local exchange service is subject to usage-sensitive pricing, then the prepayment permitted by this rule shall not be more than the average of charges for similar services purchased in the Residential Customer's exchange during the most recent calendar year for which data are available. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

2.5.5 Deposits

- (A) To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges, except as stated in (E) below. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed \$150.00 per access line.
- (B) A deposit may be required in addition to an advance payment.
- (C) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- (D) Simple interest on deposits will accrue at a rate equal to the rate paid on United States savings bonds, series EE.
- (E) The Company will not require a cash deposit or other guarantee as a condition of obtaining basic local exchange service, unless the prospective customer refuses to produce identification that can be readily and inexpensively verified or if the

SECTION 2 – RULES (cont'd)**2.5 Payment Arrangements (cont'd)****2.5.5 Deposits (cont'd)**

prospective customer has a history of payment default within the past 60 months for telecommunication services.

- (G) The Company is not obligated to provide service to a household under any name if an outstanding bill exists at the address and the person responsible for that bill still resides at the address.

2.5.6 Discontinuance of Service**Part I B Business Customers**

- (A) Upon nonpayment of any amounts owing to the Company, the Company may, by providing the requisite prior written notice to the Business Customer, discontinue or suspend service without incurring any liability.
- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Business Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Business Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Business Customer, may discontinue or suspend service without incurring any liability.
- (D) Upon the Business Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (E) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service to Business Customers without incurring any liability.
- (F) In the event of fraudulent use of the Company's network by Business Customers, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.

SECTION 2 – RULES (cont'd)**2.5 Payment Arrangements (cont'd)****2.5.6 Discontinuance of Service (cont'd)****Part I B Business Customers (cont'd)**

- (G) Upon the Company's discontinuance of service to the Customer, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

Part II B Residential Customers

- (A) The Company may shut off basic local exchange service to a Residential Customer for one or more of the following reasons:
- (1) Nonpayment of a delinquent account for basic local exchange service;
 - (2) Nonpayment of a delinquent account with a delinquent balance of \$150 or more for basic local exchange service and regulated toll service in the name of the customer;
 - (3) Maintaining a delinquent balance of \$125 or more for three consecutive months for basic local exchange service and regulated toll service;
 - (4) Unauthorized tampering or interference with facilities and equipment owned by a provider of basic local exchange service that are situated on or about the customer's premises.
 - (5) Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, maintenance, or replacement;
 - (6) Misrepresentation of the customer's identity for the purpose of obtaining basic local exchange service.
 - (7) A violation of a price guide provision of the provider of basic local exchange service that is on file with or approved by the Michigan Public Service Commission that adversely affects the safety of the customer or other persons or the integrity of the provider's basic local exchange system;
 - (8) Any other unauthorized use or interference with basic local exchange service, including improper use of a party line service by denying other customers on the line an equitable proportionate use of the service.
- (B) Notwithstanding any other provision of this tariff, the Company will postpone the shutoff of basic local exchange service and regulated toll service to a Residential Customer for not more than 15 days if the customer produces a physician's certificate stating that the current mental or physical condition of the customer, a member of the customer's family, or another permanent

SECTION 2 – RULES (cont'd)**2.5 Payment Arrangements (cont'd)****2.5.6 Discontinuance of Service (cont'd)****Part II B Business Customers (cont'd)**

resident of the premises where service is rendered who is suffering from an existing mental illness or medical condition will be endangered by a shutoff of service. The certificate shall identify the mental illness or medical condition of the customer, the member of the customer's family, or other permanent resident of the premises where service is rendered. If the Company is notified telephonically or in writing that a psychiatric or medical emergency exists, then the Company will permit 7 days for the Residential Customer to produce the certificate or notice. The postponement may be extended for 1 additional 15-day period by the renewal and the resubmission of the certificate or notice.

- (C) Notice of shutoff of basic local exchange service shall contain all of the following information:
- (1) The name and the billing address of the customer and, to the extent possible, the address of the service, if different;
 - (2) A clear and concise statement of the reason for the proposed shutoff of service;
 - (3) The date after which service will be subject to shutoff without further notice unless the customer takes appropriate action;
 - (4) The right of the customer to file a formal complaint with the commission if the dispute cannot be otherwise resolved and a statement that the customer must pay to the provider of basic local exchange service that portion of the bill for basic local exchange service and regulated toll service that is not in dispute within 3 days of the date that the formal complaint is filed;
 - (5) A statement that service will not be shut off pending the resolution of a formal complaint that is filed and prosecuted in conformity with all applicable statutes, rules, regulations, and orders of the commission; and
 - (6) The telephone number and address of the Company where the customer may make inquiry or enter into a settlement agreement.

SECTION 2 – RULES (cont'd)**2.5 Payment Arrangements (cont'd)****2.5.6 Discontinuance of Service (cont'd)****Part II B Business Customers (cont'd)**

- (D) The Company will not shutoff service unless written notice is sent, by first-class mail, to the customer or personally served not less than 5 days before the date of the proposed shutoff. If a shutoff of service is sought for nonpayment of a delinquent account, then a notice of shutoff will not be sent before the time the account becomes delinquent. Service of notice by mail is complete upon mailing, unless proven otherwise by the customer. The Company will maintain an accurate record of the date of mailing. The Company is responsible for the accurate and timely notice of shutoff.
- (E) A notice of shutoff of service shall not be issued if a customer has a pending formal complaint before the commission concerning the bill upon which the notice is based.
- (F) Subject to the requirements of these rules, the company may shut off basic local exchange service to a customer on the date specified in the notice of shutoff or within a reasonable time thereafter, but only at times that the Company has personnel available to reconnect service.
- (G) Basic local exchange service shall not be shut off on a day, or a day immediately preceding a day, when the Company's personnel are not available to reconnect service.
- (H) Basic local exchange service shall not be shut off while a complaint related to the reason for the shutoff is pending.
- (I) After basic local exchange service has been shut off to a Residential Customer, the Company will restore service promptly, but not later than 1 working day after the customer's request, when the cause for the shutoff of service has been cured or credit arrangements satisfactory to the Company have been made.
- (J) Any payments required for service restoration may be made by the customer in any reasonable manner. Payment by personal check may be refused by the provider if the customer has tendered payment in this manner and the check has been dishonored during the last 3 years, excluding bank error.
- (K) Before restoring service, the Company at its option may require 1 or more of the following: (a) Payment of the total amount due on all of the customer's delinquent and shutoff accounts for basic local exchange service and regulated toll service owed to the provider; (b) An arrangement or settlement agreement

SECTION 2 – RULES (cont'd)**2.5 Payment Arrangements (cont'd)****2.5.6 Discontinuance of Service (cont'd)****Part II B Business Customers (cont'd)**

requiring the payment of all amounts owed to the provider for basic local exchange service and regulated toll service; (c) Payment of an amount provided by price guide for basic local exchange service restoration; and/or (d) A security deposit or payment guarantee not to exceed \$150 per access line.

2.5.7 Cancellation of Application for Service

- (A) When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, maintenance, taxes, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.5.7(A) through 2.5.7(C) will be calculated and applied on a case-by-case basis.

SECTION 2 – RULES (cont'd)**2.5 Payment Arrangements (cont'd)****2.5.8 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6 Allowances for Interruptions in Service

Interruptions in service that are not caused by the Customer, or during which the Company does not provide a satisfactory replacement service, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- (A) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins from the time the Customer's service is reported or is found to be out of service. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- (B) For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

SECTION 2 – RULES (cont’d)

2.6 Allowances for Interruptions in Service (cont’d)

2.6.1 Credit for Interruptions, cont’d.

(C) A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

SECTION 2 – RULES (cont'd)**2.6 Allowances for Interruptions in Service (cont'd)****2.6.1 Credit for Interruptions, cont'd.**

(C) (Cont'd)

Over 24 Hours. If a Customer's service is reported or is found to be out of service and remains out of service for more than 24 hours, then 1 of the following adjustments shall be made to the Customer's bill in the next billing period in which it is practicable to do so:

- (1) If the duration of the outage is less than 5 days of a month, then the appropriate credit shall be the prorated amount of the customer's monthly service rate.
- (2) If the duration of the outage is 5 days or longer, then the appropriate credit is the credit owed pursuant to 2.6.1(C)(1) of for the first 4 days of the outage plus an additional \$5.00 per day for the fifth day and each subsequent day of the outage, up to the amount of the customer's monthly service rate.
- (3) A credit adjustment will not be made if the outage is caused by the Customer or if a satisfactory replacement Service is provided to the Customer. Should the Customer elect to use an alternative Service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative Service.

SECTION 2 – RULES (cont'd)**2.6 Allowances for Interruptions in Service (cont'd)****2.6.2 Limitations on Allowances**

No credit allowance will be made for:

- (A) interruptions due to the cause of, negligence of, or noncompliance with the provisions of this price guide by, the Customer, authorized user, or joint user;
- (B) interruptions of service during any period in which the Company is not given full and free access by the Customer to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (C) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (D) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- (E) interruption of service during a time period in which the Company provides a satisfactory replacement service.

2.6.3 Cancellation For Service Interruption

Cancellation or termination of service by Business Customers due to service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

2.7 Restoration of Service**2.7.1 Business Service Restoration**

When a Business Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, Service will be restored only upon the basis of the Business Customer completing a new application for Service and qualifying for Service as if it were a new Business Customer.

SECTION 2 – RULES (cont'd)**2.7 Restoration of Service (cont'd)****2.7.2 Residential Service Restoration**

When a Residential Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, the Company will restore Service promptly, but not later than one (1) working day after the Residential Customer's request, after the cause for the shutoff of service has been cured or credit arrangements satisfactory to the Company have been made. Before restoring service, the Company reserves the right to require one or more of the following:

- (1) Payment of the total amount due on all of the Customer's delinquent and shutoff accounts for basic local exchange service and regulated toll service owed to the Company;
- (2) An arrangement or settlement agreement requiring the payment of all amounts owed to the Company for basic local exchange service and regulated toll service;
- (3) Payment of the restoration charge and any applicable installation;
- (4) Payment of an advance payment and/or security deposit.

Any payments required for service restoration may be made by the Customer in any reasonable manner, except that payment by personal check may be refused by the Company if the Customer has tendered payment by a check that had been dishonored during the previous 3 years, excluding bank error.

2.8 Use of Customer's Service by Others**2.8.1 Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

SECTION 2 – RULES (cont'd)**2.9 Cancellation of Service**

If a Business Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in above), the Business Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period.

The Business Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Business Customer; plus
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Business Customer; plus
- (C) all Recurring Charges specified in the applicable Service Order price guide incurred prior to disconnection, cancellation or termination; minus
- (D) a reasonable allowance for costs avoided by the Company as a direct result of the Business Customer's cancellation.

2.10 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- (A) to any subsidiary, parent company or affiliate of the Company; or
- (B) pursuant to any sale or transfer of substantially all the assets of the Company; or
- (C) pursuant to any financing, merger or reorganization of the Company.

SECTION 2 – RULES (cont'd)**2.11 Notices and Communications**

- (A) The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- (B) The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- (C) All notices or other communications required to be given pursuant to this price guide will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- (D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.12 Formal and Informal Procedures

For Residential Customers, informal complaints will be handled by the Company's customer service department, which will use good faith efforts to informally resolve the dispute. If the Company and the Residential Customer are unable to informally resolve the dispute, the customer may file a formal complaint with the Michigan Public Service Commission.

2.12.1 Alternative Dispute Resolution

The following provisions apply if the formal complaint is for \$1,000 or less or if the customer elects to pursue an alternative means of dispute resolution.

- (A) The customer shall file a formal written complaint with the Michigan Public Service Commission.
- (B) If the customer and the Company cannot agree on an alternative means of dispute resolution within 20 days, they shall participate in a mediation proceeding conducted by administrative law judge or other person designated by the Commission.
- (C) If mediation is utilized, the mediator will provide a recommended settlement to the parties within 45 days after the written complaint was filed.

SECTION 2 – RULES (cont'd)**2.12 Formal and Informal Procedures (cont'd)****2.12.1 Alternative Dispute Resolution (cont'd)**

- (D) Within 7 days after the date of the recommended settlement, each party shall file with the commission a written acceptance or rejection of the recommended settlement. A party's failure to file a timely acceptance or rejection shall be deemed to be a rejection of the recommended settlement.
- (E) If the parties accept the recommended settlement, then the recommendation will be adopted by the Commission as a final order.
- (F) If a party rejects the recommended settlement, then the complaint shall proceed to a contested case hearing before the Commission.
- (G) If the complaint involves a monetary dispute, the party who rejects the recommended settlement shall pay the opposing party's actual costs of proceeding to a contested case hearing, including attorney fees, unless the final order of the commission is more favorable to the rejecting party than the recommended settlement under this section. A final order is considered more favorable if it differs by 10% or more from the recommended settlement in favor of the rejecting party. If both parties reject the recommended settlement, then each party shall be responsible for its own costs and attorney fees.

2.12.2 Payment of Amount Not In Dispute

- (A) If a customer files a formal complaint with the Commission, then the Company may require the Customer to pay an amount equal to the part of the bill that is not in dispute.
- (B) The amount that is not in dispute shall be mutually determined by the Company and the Customer.
- (C) If the Company and the Customer are unable to mutually determine the amount that is not in dispute, then the Company may require the Customer to pay up to 50% of the amount that is in dispute.
- (D) If the Customer fails to pay to the Company either the amount that is not in dispute or 50% of the amount that is in dispute, then the Company may shut off service consistent with this tariff.
- (E) If the dispute is ultimately resolved in favor of the Customer, in whole or in part, then any excess moneys paid by the Customer shall be refunded promptly, with simple interest paid at the rate paid on United States Savings Bonds, series EE.

SECTION 2 – RULES (cont'd)**2.13 Customer Access to Information****2.13.1 Publication of Procedures**

- (A) The Company will have a pamphlet available for its customers that, in layman's terms, lists and summarizes the rights and responsibilities of its customers and the Company
- (B) The pamphlet will be displayed prominently and shall be available at all of the Company's office locations that are open to the general public. The pamphlet shall be available upon customer request at no charge.
- (C) The pamphlet shall include all of the following information:
 - (1) Methods for customers to understand and verify the accuracy of billings.
 - (2) Payment standards and procedures.
 - (3) Procedures for shutoff and reconnection of basic local exchange service.
 - (4) Inquiry, service, and complaint procedures.
 - (5) Commission procedures related to customer complaints.
- (D) The information contained in the pamphlet shall be made available by the Company in audio format to customers who have visual impairments at no cost to the customers. The information may be provided through recorded announcements or the physical provision of a recording.

2.13.2 Public Access To Rules And Rates

The Company will keep on file, and provide public access to, a copy of the Michigan Public Service Commission's rules and a schedule of all rates and service charges at all of its offices that are open to the general public. Upon the request of a customer and at no cost to the customer, the Company will provide a customer with 1 copy of the rules and the rate schedules applicable to the customer's usage.

2.13.3 Telephone Directories and Information

The Company will publish, or will arrange by agreement with the incumbent local exchange carrier or other directory provider to publish, on a page preceding the alphabetical listings in its telephone directories, in a prominent manner, and without charge, all of the following information:

- (A) The telephone number and address of the Company where the customer may inquire about telephone service.
- (B) The telephone number and address of the Michigan Public Service Commission where a customer may file a formal complaint regarding a service regulated by the Commission.

SECTION 3 - SERVICE OFFERINGS**3.1 General**

The rules set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.1.1 Application of Business and Residence Rates

- A. The determination as to whether telephone service should be classified as Business or Residence is based on the character of the use to be made of the service. Service is classified as business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a social or domestic nature, service is classified as residential service.
- B. Business rates apply at the following locations, among others:
- (1) In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals and other business establishments.
 - (2) In residence locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes; and in residence locations where an extension is located at a place where business rates would apply.
 - (3) In the residence of a practicing physician, dentist, veterinary, surgeon or other medical practitioner who has no service at business rates at another location.
 - (4) In any residence location where there is substantial business use of the service and the customer has no service at business rates.

3.1.1 Application of Business and Residence Rates, cont'd.

3. Residence rates apply at the following locations, among others:
- (1) In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the customer and listings of a business nature are not furnished.
 - (2) In the residence of a practicing physician, dentist, veterinarian, surgeon or other medical practitioner provided that such residence is not a part of an office building and provided the customer has service charged for at business rates at another location.

SECTION 3 - SERVICE OFFERINGS (cont'd)

3.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- (A) Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- (B) Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- (C) Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- (D) Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- (E) All times refer to local time.

3.2.1 Applicable Rate Periods

Unless otherwise specified, applicable rate periods are indicated in the chart below:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* To, but not including

SECTION 3 - SERVICE OFFERINGS (cont'd)**3.3 Rates Based Upon Distance**

Where charges for a service are specified based upon distance, the following rules apply:

3.3.1 Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.

3.4 Calculation of Distance

Usage charges are based on the airline distance between the serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by area code and exchange numbers. All calls are billed from the End User's serving wire center to the terminating point serving wire center.

The distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by NECA Tariff FCC No. 4, in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the originating point and the destination point.
- Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers.

3.5 Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

SECTION 3 - SERVICE OFFERINGS (cont'd)**3.6 Types of Services Offered**

Section 3 and Section 4 of the price guide contains a general description of the services offered by the Company and the rates applicable to each service. The Company provides switched, telephonic-quality voice and data transmission services that enable Users to communicate on a real-time basis between points within local calling areas in the State of Michigan, as well as ancillary services that facilitate the use or expand the capabilities of switched communications services. Services may be performed by resale of services provided by other telephone companies.

The services offered are:

Basic Local Exchange Service, consisting of:

- Business Basic Line Service
- Residential Basic Line Service, with choice of calling plans

3.7 Basic Local Exchange Service

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company's switching network which enables the Customer to:

- (A) receive calls from other stations on the public switched telephone network;
- (B) access the Company's Local Calling Services and other Services as set forth in this tariff;
- (C) access interexchange calling services of the Company and of other carriers;
- (D) access (at no additional charge) to the Company's operators and business office for service related assistance;
- (E) access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- (F) access relay services for the hearing and/or speech impaired.

Basic Local Exchange Service can also be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch at no charge upon customer request. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

SECTION 3 - SERVICE OFFERINGS (cont'd)**3.7 Basic Local Exchange Service (cont'd)**

Individual line residence and business service is comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

3.7.1 Business Essential Package

Business Essential Package provides a customer with all the features of basic local exchange service set forth above, provided over a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Business Essential Package includes unlimited local calling. See Section 4.1 for rates.

3.7.2 Primary Basic Local Exchange Service

Pursuant to MCL 484.2304, as amended, and the Michigan Public Service Commission's December 20, 2005 order in Case No. U-14731, the Company's Primary Basic Local Exchange Service is available to residential customers only for voice telecommunications services for the maximum of 12,000 outgoing minutes per month. The Primary Basic Local Exchange Service includes the following services and features:

- Access to local dial tone
- Access to E911, operator and directory services
- 100 outgoing local calls per month up to 12,000 minutes per month
- Unlimited incoming local calls

A person with disabilities or who is voluntarily providing a service for an organization classified by the internal revenue service as a section 501(c) (3) or (19) organization, or a person who provides service for a congressionally chartered veterans organization or their duly authorized foundations, is exempt from the 100 calls per month limitation.

SECTION 3 - SERVICE OFFERINGS (cont'd)**3.8 Directory Assistance Service**

The Company furnishes Directory Assistance Service (“DA”) for the purpose of aiding subscribers in obtaining telephone numbers through arrangements with the incumbent local exchange carrier when a party in Michigan requests assistance in obtaining telephone numbers of subscribers who are located within the same numbering plan area as the number the party is calling from.

In order to make allowance for a reasonable need for numbering plan area DA service, including numbers not in the directory, directory inaccessibility and other conditions, no charge applies for the first three calls for telephone numbers of subscribers who are located within the numbering plan area of the calling party per month per station access line. The allowance is cumulative for all group billed services furnished on the same premises or as part of the same system within an exchange.

Charges for DA are not applicable to inquiries received from public and semipublic telephones, nor from telephone service furnished for the use of handicapped persons.

3.9 IntraLATA Presubscription**(A) General**

IntraLATA presubscription is a procedure whereby a subscriber designates to the Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per-call basis.

(B) Options

Option A: Subscriber may select the Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select his/her interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Company or the subscriber’s interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

SECTION 3 - SERVICE OFFERINGS (cont'd)

3.9 IntraLATA Presubscription (cont'd)

(C) Regulations

Subscribers of record on the effective date of this price guide will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA presubscription.

Subscribers may change their selected option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in paragraph 5 following.

(D) Customer Notices

The Company will notify subscribers of the availability of intraLATA presubscription. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

SECTION 4 - RATES AND CHARGES

4.1 Service Charges

4.1.1 Service Ordering Charge - Multi Element Charges

(A) Primary - For connecting new or additional Access lines.

Nonrecurring Charge

Residence, per service order	\$113.00
Business, per service order	\$113.00

(B) Secondary - For moving or changing existing service or adding new or additional service other than Access lines.

Residence, per service order	\$50.00
Business, per service order	\$50.00

(C) Record - For record type orders affecting directory listings.

Residence, per service order	\$20.00
Business, per service order	\$20.00

4.1.2 Access Line Connection Charge

(A) Per Access line or Trunk - Residence

(1) Central Office Work Charge	\$30.50
(2) New Line Connection Charge	\$42.00

(B) Per Access Line or Trunk - Business

(1) Central Office Work Charge	\$54.95
(2) New Line Connection Charge	\$54.95

SECTION 4 - RATES AND CHARGES (cont'd)

4.1 Service Charges

4.1.3 Restoration Charge

(A) Temporary Suspension at Customer's Request

Nonrecurring Charge

(1) Residence

Secondary Service Ordering Charge, per Customer request	\$50.00
Charge per Telephone Number Restored	\$50.00

(2) Business

Secondary Service Ordering Charge, per Customer request	\$50.00
Charge per Telephone Number Restored	\$50.00

(B) Nonpayment or Shutoff

In the event service is temporarily interrupted, such service will be restored at the discretion of the Company, a substantial portion thereof, and in addition, charges as specified following will be applicable to restore such services.

(1) Residence

Secondary Service Ordering Charge, per request	\$50.00
Charge per Telephone Number Restored	\$50.00

(2) Business

Secondary Service Ordering Charge, per request	\$50.00
Charge per Telephone Number Restored	\$50.00

SECTION 4 - RATES AND CHARGES (cont'd)**4.2 [Intentionally Omitted]****4.3 Emergency Services**

Allows Customers to reach appropriate emergency services including police, fire and medical services. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling. If 911 Service is not available in an area, the Company shall make arrangements for the Customer to reach the appropriate emergency services through dialing "0".

4.4 Telecommunications Relay Service

Telecommunications Relay Service enables hearing-impaired or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

SECTION 4 - RATES AND CHARGES (cont'd)**4.5 Telephone Directory**

For Customers that subscribed to the Company's Basic Local Exchange Service, the Company will provide each Customer annually at no charge one copy of a printed directory listing all telephone Service subscribers, except for unlisted and unpublished numbers, within the Customer's local exchange area. The Company may, at its option, either publish its own directory or provide a copy of one published by the dominant exchange service provider.

4.6 Call Blocking Service

Call Blocking Service is a Service which provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach a Company-provided or DUC-provided intercept announcement. Call Blocking is provided at no charge.

4.7 IntraLATA Presubscription**(A) Application of Rates**

There will be no charge for a subscriber's initial intraLATA toll presubscription selection.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Company for local exchange service. If the new subscriber is unable to make a selection at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid his/her selection. If the new subscriber is still unable to make a selection at that time, the Company will inform the new subscriber that he/she will be given 90 days in which to inform the Company of an intraLATA toll presubscription carrier at no charge. The new subscriber will also be informed that the Company will assess a charge for any selection made after the 90 day window and that until a selection is made, the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

SECTION 4 - RATES AND CHARGES (cont'd)

4.7 IntraLATA Presubscription (cont'd)

(A) Application of Rates (cont'd)

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber’s initial selection for a presubscribed intraLATA toll carrier, an intraLATA presubscription change charge will apply for any change thereafter.

(B) IntraLATA Presubscription Change Charge

Per non-residence or residence line, trunk, or port

	<u>Non-recurring Charge</u>
Initial line, trunk, or port	\$ 5.00
Additional line, trunk, or port	\$ 5.00

SECTION 4 - RATES AND CHARGES (cont'd)**4.8 Rates by Individual Contract Basis (ICB)**

In lieu of the rates otherwise set forth in this price guide, rates and charges, including minimum usage, installation, special construction and recurring charges for the Company's services may be established at negotiated rates on an individual contract basis (ICB), taking into account the nature of the facilities and services, the costs of construction and operation, the volume of traffic, the length of service commitment by the Customer, and use of facilities by other customers. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligation and regulation set forth in this price guide shall be incorporated into, and become a part of, said contract, and shall be binding on the Company and the Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis.

In addition to any rate or charge established by the Carrier, the Customer will also be responsible for any recurring or non-recurring charges imposed by local exchange telephone companies incurred by or on behalf of the Customer in establishing and maintaining service. Such charges may be billed by the Carrier or directly by the local exchange company, at the Carrier's option.

4.9 Promotional Offerings

The Company, from time to time, may make promotional offerings of its services, which may include waiving or reducing the applicable charges for the promoted service.

All promotions will be limited in duration, and will identify a definite, reasonable time period during which the promotion will be in effect. A promotion may also be limited as to the locations where the offerings are made. A promotion may also, if so designated, provide for its conclusion upon the occurrence of a promotion-related event that is reasonably certain to occur, although the timing may not be certain.

All promotions shall be made available to other carriers for resale, and shall be priced, in conjunction with the entire service offering as a whole, above the Company's total service long run incremental cost.

Promotions will be implemented with at least one day's notice prior to the effective date of each promotion.

SECTION 4 - RATES AND CHARGES (cont'd)

4.10 Optional Custom Calling Features

Feature	Description
Anonymous Caller Rejection	This feature allows a subscriber to reject incoming calls when the caller ID information indicates a “private” number. (It does not reject calls with “out-of-area” or no caller ID information.) To activate or deactivate the feature, the subscriber dials a feature code, and receives a confirmation tone or announcement.
Automatic Callback	Automatic callback allows the subscriber to dial a feature code to re-attempt the last outgoing call. Once the feature is activated, it will run until the call is attempted again, or a time-out occurs (that is, the feature operates for one call, and is then deactivated automatically). If the called party is busy, the system will monitor the called line until it becomes idle, and reattempt the call then.
Automatic Line (hotline)	The hotline feature allows a line to be dedicated to making calls to a particular pre-defined number (without dial tone or dialing by the calling party); when a station goes off-hook, a call is immediately placed to the hotline number. The operator activates the feature and configures the hotline number through the EMS. This feature does not interfere with the ability to receive incoming calls or use features activated via flash-hook.
Automatic Recall	Automatic recall allows the subscriber to dial a feature code to place a call back to the caller who placed the last incoming call. Once the feature is activated, it will run until the call is attempted again, or a time-out occurs (that is, the feature operates for one call, and is then deactivated automatically). If the called party is busy, the system will monitor the called line until it becomes idle, and reattempt the call then.
Call Blocking/Premium Call Blocking	Subscribers (and subscriber groups) may be marked with a set of flags to reject any or all of the following outgoing call types: <ul style="list-style-type: none"> • toll calls • premium calls (for example, 976 and 900 calls) • international calls
Call Forward Busy Line	Call forward busy (CFB) redirects an incoming call to a specified number when the subscriber’s line is involved in another call, and either call waiting doesn’t apply, or the subscriber chooses not to accept the new incoming call.

SECTION 4 - RATES AND CHARGES (cont'd)

4.10 Optional Custom Calling Features (cont'd)

Feature	Description
Call Forward Remote Activation	<p>Call forward remote activation (CFRA) allows the subscriber to activate and deactivate forwarding, and to provide a forward-to number, by calling in from a station other than the subscriber's line. This feature requires subscription to the basic CF feature. To activate Call Forwarding, the subscriber calls a dedicated number and is prompted for the phone number on which to activate the feature (the home phone number) as well.</p>
Call Forward Universal	<p>This basic call forwarding feature redirects all incoming calls unconditionally to a specified number. When Call Forwarding is activated, the switch makes a courtesy call to the forward-to number, which must be answered for Call Forwarding to take effect. If the call is not answered, the subscriber may invoke Call Forwarding again immediately following the courtesy call; on the second attempt, Call Forwarding takes effect immediately and no courtesy call is made.</p>
Call Hold	<p>The call hold (CHD) feature allows the subscriber to hold any call, incoming or outgoing, by flashing and dialing a feature code. This frees the line to place another call. The call that is held cannot be connected to the new call, but the subscriber may switch back and forth between the two calls. If the subscriber hangs up with a party on hold, the system will ring the line and re-connect the two parties once the subscriber picks up.</p>
Call Park	<p>This pair of features allows the subscriber to interrupt a call in progress, and then retrieve the call from the same line or another one within the same call park subscriber group. The subscriber may place another call while the first call is parked. To park a call, the subscriber flashes and dials a feature code; the switch then provides dial tone so the parking party may dial the directory number (DN) of the station against which the call will be parked. Only one call may be parked against a DN. If the parking attempt is successful, the parking party receives a confirmation tone while the party that has been parked receives an announcement and then silence (or music on hold). The timed recall option allows the system to re-establish the call automatically if the subscriber parking the call does not retrieve it in time. Three attempts are made to reconnect the parties, after which the system either releases the call or forwards the call to a pre-defined forward-to number.</p>

SECTION 4 - RATES AND CHARGES (cont'd)**4.10 Optional Custom Calling Features (cont'd)**

Feature	Description
Call Pickup	Call pick-up (CPU) allows the user to answer a call which is ringing another line in a pre-defined call pick-up group (which is usually a subset of a business group). Up to 20 lines may be in a pick-up group. Only ringing calls may be picked up; calls in a call waiting state cannot be. If more than one call in the pick-up group is available to be picked up, the system selects the oldest call (the one ringing the longest). Fully-restricted stations are not able to pick up calls that originate from outside the BG.
Call Transfer	Call Transfer. The call transfer (CT) feature allows the subscriber to transfer the call to another line within the BG. Consultative call transfer allows the transferring party to talk to the consulting party, and optionally to expand the call to including the calling party in a three-way call. Blind call transfer allows the transferring party to drop out of the call, leaving the original caller in a two-party call with the party the call is transferred to.
Call Waiting	The call waiting (CW) feature allows the subscriber to have some of the benefits of a second line, in that an incoming call may be received while the subscriber is already engaged in a call. The first call is briefly interrupted by a tone, audible only to the subscriber, which indicates that a second call has arrived. The subscriber may then switch to the new call (and then switch back and forth between the two calls), or may hang up the first call, in which case the station receives ring tone and the second call may be answered normally. Call waiting is activated by subscription. Related features include call forwarding of the call waiting call, caller ID for call waiting calls, and distinctive ring for call waiting calls.
Calling Name Delivery	Calling name (CNAM) delivery for residential lines depends on a local-area line information database (LIDB) query via TCAP. As a result, name delivery is generally not possible for long-distance calls or calls from mobile subscribers in a wireless network. To use CNAM, the subscriber must also have the CND feature assigned. Delivery and blocking of calling name information follows delivery and blocking of calling number information; for example, the same per-call blocking activation blocks both name and number.
Calling Number Delivery	The basic calling number delivery (CND) feature delivers the calling party number and the date and time of the call to the station between the first and second rings. The system supports both DTMF and FSK delivery methods. The subscriber must have a station (or an accessory device) capable of receiving and displaying the caller ID information. When the caller has blocked caller ID, the station receives "P" (private); "O" (out-of-area) is displayed for calls when caller ID information is not available due to system or signaling limitations.

SECTION 4 - RATES AND CHARGES (cont'd)

4.10 Optional Custom Calling Features (cont'd)

Feature	Description
Calling Number Delivery on Call Waiting	Calling number delivery on call waiting (CND-CW) allows capable stations to receive the caller ID information in conjunction with the call waiting tone.
Cancel Call Waiting	Cancel call waiting (CCW) allows the subscriber to avoid being interrupted by a call waiting call during a new outgoing call. This is particularly useful for modem calls, as some modems may interrupt data transfer when presented with the CW tone. The subscriber activates the feature by dialing a feature code before placing the new outgoing call; the system provides a confirmation tone and returns dial tone again. Activation of cancel call waiting is essentially a per-call deactivation of the CW feature; at the end of the call, CW becomes active again.
Customer Originated Trace	This feature allows the subscriber to cause the system to record information on the most recent incoming call which will be useful to law enforcement officials in tracing the call. The feature is activated by dialing a feature code. Only one call's information is kept; if the customer activates the feature again, newer data overwrites older data. The system issues an event (log) with time and call information which may be sent to the event to the operator's back-office systems via SNMP. Also, a daily report may be scheduled to track all customer-originated trace activity.
Distinctive Ringing/Call Waiting	With this feature, an alternate call waiting tone is used for call waiting calls when the subscriber has the distinctive ring feature.
Extension Dialing	Extension dialing allows the calling subscriber to dial the "internal" number of another line within the business group, which may be up to 7 digits in length (this is a form of abbreviated dialing). A feature code must be dialed to activate extension dialing for the call.
Last Number Redial	The last number redial feature allows the subscriber to redial the phone number of the last outgoing call by pressing a single key, rather than dialing the number in its entirety. This function is different from the automatic recall feature, in that the system does not monitor the state of the called line nor make repeated attempts to complete the call.
Message Lamp MWI	Provides visual indication that a message is waiting via lighting of message lamp.

SECTION 4 - RATES AND CHARGES (cont'd)

4.10 Optional Custom Calling Features (cont'd)

Feature	Description
Multi-Line Hunting	<p>Multi-line hunting (MLH) allows the system to distribute incoming calls to a pilot directory number (DN) among lines in the hunt group using one of three algorithms:</p> <ul style="list-style-type: none"> • regular — searches sequentially through the lines in the group starting with the first line • circular — continues from the line selected for the last call, wrapping around to the first line in the group • uniform — equally distributes calls across the idle lines in the group <p>If no idle line is available, incoming calls are queued waiting for the next available line. Calls to the DN of an individual line within the hunt group are neither distributed nor queued.</p>
Revertive/Recursive Ringing	<p>Revertive/Recursive Ringing sets the phone station to ring if when using features like Call Park and Call Hold as a reminder that there is a call being held in those groups.</p>
Selective Call Acceptance	<p>Selective call acceptance (SCA) allows the subscriber to reject all calls except those from a “white list.” Activation and deactivation of the feature, as well as selective list editing, require dialing an access number to a voice menu-driven interface.</p>
Selective Call Forwarding	<p>Selective call forwarding (SCF) allows the subscriber to forward all calls from a specified list of numbers; that is, only calls from numbers on the list are forwarded. Activation and deactivation of the feature, as well as selective list editing, require dialing an access number to a voice menu-driven interface.</p>
Selective Call Rejection	<p>Selective call rejection allows the subscriber to accept all calls except those from a “black list.” Activation and deactivation of the feature, as well as selective list editing, require dialing an access number to a voice menu-driven interface.</p>
Six Party Conference Calling	<p>The system supports conferencing through 6-way conference circuits, allowing a 2-party call to expand by adding up to 4 additional parties. Also, 3-way calls may be chained together so long as the total number of parties on the call does not exceed 6 (if there would be too many parties, the attempt to chain the calls will not succeed).</p>
Speed Calling	<p>Speed calling allows the subscriber to dial a frequently-used number from a pre-defined list using an abbreviated code. The basic speed call capability requires the operator to provision the speed call numbers via the EMS. Speed Call 8 and Speed Call 30 allow, respectively, 8 one-digit abbreviated codes (2 to 9) and 30 two-digit codes (20 to 49) to be used as the “keys” to the speed call memory.</p>

SECTION 4 - RATES AND CHARGES (cont'd)

4.10 Optional Custom Calling Features (cont'd)

Feature	Description
Station Specific Authorization Codes	<p>This feature allows the caller to override, for a single call, the call blocking restrictions normally assigned to the line, such as:</p> <ul style="list-style-type: none"> • toll calls • premium calls • international calls <p>A feature code must be dialed before entering the authorization code. If the authorization code is accepted, the switch returns dial tone again so the caller may place the call. The number of digits required for an authorization code is defined through an office parameter.</p>
Stutter Dial Tone MWI	<p>For stations without a visual MWI, this feature provides the subscriber an alternate (stutter) dial tone to indicate that there are unread messages in the VMS.</p>
Teen Service	<p>Teen service allows the subscriber to have one or more secondary directory numbers for a line, where calls to the secondary numbers receive distinctive ringing (calls to the primary number receive the normal ring tone).</p>
Telemarketing Screening	<p>Similar to the anonymous caller rejection feature, this feature screens calls when the caller ID information indicates a “private” number. These calls are treated with an announcement indicating the subscriber does not accept telemarketing calls; the caller is instructed to hang up or dial “1” to be connected.</p>
Tele-ring	<p>Allows the customer to assign ring cycles/tones to specific INCOMING TN#'s</p>
Three Way Calling	<p>Three-way calling (TWC) allows the subscriber to suspend a call currently in the talking state and then, receiving dial tone, place a new outgoing call to a third party. Once the third party has answered, the subscriber may bridge all three parties into a conference call, or drop the third party and return to the original two-party call.</p>
Trunk Charge No Mapping on CAS	<p>This feature allows the operator to provide a default charge number for a CAS DAL trunk group, to be used when an incoming call from that trunk group terminates on an outgoing ISUP trunk. If the operator chooses, the default number may be set as the calling party number instead of the charge number, or may be set to generate both parameters (using the same number). The operator may optionally set a presentation restriction on the number if it is used as the calling party number. This is a line feature that makes a POTS line “act” like a trunk, rather than provisioning an actual trunk, and allows a PBX to use the line as it wishes without any DID/DOD signaling.</p>

SECTION 4 - RATES AND CHARGES (cont'd)

4.10 Optional Custom Calling Features (cont'd)

Features Monthly Recurring Charges:

Feature	Business	Residential
Three-Way Calling	\$ 6.97	\$ 5.99
Call Forwarding Variable	\$ 14.99	\$ 14.99
Call Forwarding Busy	\$ 0.60	\$ 1.99
Call Forwarding Busy Line Don't Answer	\$ 3.00	
Call Forwarding Don't Answer	\$ 0.60	\$ 1.99
Call Waiting/Cancel Call Waiting	\$ 14.99	\$ 14.99
Cancel Call Waiting	N/C	N/C
MultiRing 1	\$ 4.97	\$ 3.99
MultiRing 2	\$ 3.97	\$ 1.97
Multiline Hunting	\$ 10.00	\$10.00
Speed Dialing - 8	\$ 5.97	\$ 4.99
Speed Dialing - 30	\$ 6.07	\$ 4.99
Repeat Dialing -Unlimited	\$ 5.99	\$ 5.99
Caller ID Blocking	\$ 0.99	\$ 0.99
Caller ID with Number	\$ 3.47	\$ 5.97
Caller ID with Name	\$ 7.25	\$ 7.25
Automatic Call Back	\$ 5.99	\$ 5.99
Call Screening	\$ 5.99	\$5.99
Sneak-a-Peek (where available)	\$ 1.99	\$1.99

Features – Pay per Use

Usage Based Feature	Per Activation
Three-Way Calling	\$1.99
Call Return	\$1.99
Repeat Dialing	\$0.97
Call Trace **	\$2.70
Priority Call	\$0.50
Select Forward - per activation	\$0.75
Busy Line Verification	\$1.20
Busy Line Interrupt	\$1.50

** Plus a Case Preparation Charge of \$5.00 per trace call

SECTION 4 - RATES AND CHARGES (cont'd)

4.11 Directory Assistance

Directory Assistance	Per Use
Allowance before usage charges apply per line	None
Direct-Dial - Local DA	\$ 1.50
Direct-Dial - National DA	\$ 1.99

4.12 Directory Listing

Directory Listing	MRC
Additional Listings	\$ 5.00
Alternate Listing	\$ 1.00
Non-Published Listing	\$ 2.20
Non-Listed Service	\$ 2.20
Foreign Listing	\$ 1.00
Bold Directory Listing	\$ 1.00

4.13 Remote Call Forwarding

Remote Call Forwarding	Rate
MRC per feature (path)	\$25.45
Rate per Local Call **	\$.08
NRC per service order	\$56.25

SECTION 4 - RATES AND CHARGES (cont'd)

4.14 Residential Local Package Plans

<u>Package</u>	<u>Description</u>	<u>MRC</u>
FirstTalk with 60 Free Minutes	Unlimited local calling, 60 free minutes of long distance calling, Touchtone, 900/976 Blocking. Additional long distance* calling is \$0.044 per minute.	\$54.95
FirstTalk with Call Waiting	Unlimited local calling, Call Waiting, Touchtone, 900/976 Blocking. Long distance calling is \$0.044 per minute.	\$54.95
FirstTalk with Caller ID	Unlimited local calling, Caller ID with Name and Number, Touchtone, 900/976 Blocking. Long distance calling is \$0.044 per minute.	\$54.95
FirstTalk Connect	Unlimited local calling, 90 free minutes of long distance calling, Caller ID with Name and Number, Call Forwarding, Call Waiting, Three Way Calling, Automatic Callback (*69), Touchtone, 900/976 Blocking. Long distance calling is \$0.044 per minute over 90 minutes.	\$58.95
FirstTalk Freedom	Unlimited local and long distance calling, Caller ID with Name and Number, Call Forwarding, Call Waiting, Three Way Calling and Automatic Callback (*69), Touchtone, 900/976 Blocking.	\$72.95

* Long Distance rate is for long distance called within the Continental United States.

4.15 Environmental Impact Fee

This charge is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include but are not limited to paper invoicing, facilities management and network operations. This fee is waived with paperless invoicing.

Residential	\$5.00
Business	\$10.00

4.16 Regulatory Compliance Fee

A Regulatory Compliance Fee will apply to all usage and MRC billed at a rate of at least 3.8573%.

SECTION 4 - RATES AND CHARGES (cont'd)

4.17 Business Local Package Plans

FirstCommercial Measured

One or Three year term required

- \$0.08 per call after 80 Touchtone
- 900/976 Blocking
- Caller ID Name and Number
- Call Forwarding
- Hunting Optional

Intrastate and Interstate Long Distance*	\$0.035 per minute
Non-recurring charge	\$60.00
Monthly recurring charge	\$59.95

FirstCommercial Flat Rate

One or Three year term required

- Unlimited local calls
- Touchtone
- 900/976 Blocking
- Caller ID Name and Number
- Call Forwarding
- Optional Hunting

Intrastate and Interstate Long Distance*	\$0.035 per minute
Non-recurring charge	\$60.00
Monthly recurring charge	\$69.95

* Long Distance rate is for long distance called within the Continental United States.

SECTION 4 - RATES AND CHARGES (cont'd)

4.17 Business Local Package Plans

FirstCommercial FeaturesMonthly Recurring Charge

Three-way Calling	\$6.97
Automatic Callback	\$7.99
Call Forwarding Variable	\$14.99
Call Forwarding, Don't Answer	\$0.60
Call Forwarding, Busy Line	\$0.60
Call Forwarding, Busy Line/No Answer	\$3.00
Call Waiting	\$14.99
Caller ID Name and Number	\$10.92
Caller ID Number Only	\$6.97
Caller ID Blocking	\$0.99
Multi Ring 1	\$9.35
Multi Ring 2	\$7.49
Repeat Dialing	\$5.99
Caller ID/Call Waiting (Sneak-a-Peak)	\$1.99
Speed Calling 8	\$5.97
Speed Calling 30	\$6.07
Non Listed Service	\$2.20
Non Published Service	\$2.20
Call Screening	\$5.99
Additional Directory Listing	\$5.00
Multi-Line Hunting	FREE
Hunting	FREE
Pay-Per-Use Blocking	FREE
Caller ID Blocking for Non-Published	FREE

Non-recurring Charges

Line installation	\$60.00
Add, remove, change lines	\$20.00
Add, remove, change features	\$20.00

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones

Michigan

Zone 1

Area Code 248		Wire Center			
Exchange	Name	Exchange	Wire Center Name	Exchange	Wire Center Name
203	BIRMINGHAM*	451	PONTIAC*	650	ROCHESTER*
208	SOUTHFIELD*	452	PONTIAC*	651	ROCHESTER*
213	SOUTHFIELD*	454	PONTIAC*	652	ROCHESTER*
223	SOUTHFIELD*	455	SOUTHFIELD*	655	ROYAL OAK*
244	TROY*	456	PONTIAC*	656	ROCHESTER*
247	TROY*	457	TROY*	661	W BLOOMFLD*
253	PONTIAC*	458	BIRMINGHAM*	668	WALLEDLAKE*
258	BIRMINGHAM*	463	BIRMINGHAM*	669	WALLEDLAKE*
262	SOUTHFIELD*	465	NORTHVILLE*	673	DRAYTON PL*
263	SOUTHFIELD*	471	FARMINGTON*	674	DRAYTON PL*
265	BIRMINGHAM*	473	FARMINGTON*	680	TROY*
267	BIRMINGHAM*	474	FARMINGTON*	681	PONTIAC*
269	TROY*	475	PONTIAC*	682	PONTIAC*
273	TROY*	476	FARMINGTON*	683	PONTIAC*
276	PONTIAC*	477	FARMINGTON*	689	TROY*
280	ROYAL OAK*	478	FARMINGTON*	691	ROYAL OAK*
288	ROYAL OAK*	483	SOUTHFIELD*	696	BIRMINGHAM*
293	AUBURN HTS*	488	FARMINGTON*	706	PONTIAC*
299	AUBURN HTS*	489	FARMINGTON*	723	BIRMINGHAM*
304	SOUTHFIELD*	501	SOUTHFIELD*	732	PONTIAC*
305	NORTHVILLE*	503	SOUTHFIELD*	733	ROYAL OAK*
307	ROYAL OAK*	524	TROY*	735	NORTHVILLE*
312	BIRMINGHAM*	526	TROY*	737	W BLOOMFLD*
322	PONTIAC*	528	TROY*	738	PONTIAC*
324	FARMINGTON*	538	W BLOOMFLD*	740	TROY*
331	SOUTHFIELD*	539	W BLOOMFLD*	743	TROY*
332	PONTIAC*	540	BIRMINGHAM*	745	PONTIAC*
333	PONTIAC*	541	ROYAL OAK*	746	SOUTHFIELD*

* Exchange previously appeared in Zone 2

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

Michigan

Zone 1

Area Code 248		Wire Center			
Exchange	Name	Exchange	Wire Center Name	Exchange	Name
334	PONTIAC*	542	ROYAL OAK*	753	PONTIAC*
335	PONTIAC*	543	ROYAL OAK*	754	PONTIAC*
336	ROYAL OAK*	544	ROYAL OAK*	758	PONTIAC*
338	PONTIAC*	545	ROYAL OAK*	777	DETROITZN5*
339	PONTIAC*	546	ROYAL OAK*	788	W BLOOMFLD*
340	PONTIAC*	547	ROYAL OAK*	799	SOUTHFIELD*
344	NORTHVILLE*	548	ROYAL OAK*	813	TROY*
347	NORTHVILLE*	549	ROYAL OAK*	816	BIRMINGHAM*
348	NORTHVILLE*	551	ROYAL OAK*	822	BIRMINGHAM*
349	NORTHVILLE*	552	SOUTHFIELD*	827	SOUTHFIELD*
350	SOUTHFIELD*	553	FARMINGTON*	828	TROY*
351	SOUTHFIELD*	554	ROYAL OAK*	844	AUBURN HTS*
352	SOUTHFIELD*	557	SOUTHFIELD*	848	FARMINGTON*
353	SOUTHFIELD*	559	SOUTHFIELD*	849	SOUTHFIELD*
354	SOUTHFIELD*	569	SOUTHFIELD*	851	W BLOOMFLD*
355	SOUTHFIELD*	577	ROYAL OAK*	852	AUBURN HTS*
356	SOUTHFIELD*	582	ROYAL OAK*	853	AUBURN HTS*
357	SOUTHFIELD*	583	ROYAL OAK*	855	W BLOOMFLD*
358	SOUTHFIELD*	584	ROYAL OAK*	857	PONTIAC*
359	SOUTHFIELD*	585	ROYAL OAK*	858	PONTIAC*
362	TROY*	586	ROYAL OAK*	865	W BLOOMFLD*
364	PONTIAC*	588	ROYAL OAK*	874	PONTIAC*
368	SOUTHFIELD*	589	ROYAL OAK*	876	FARMINGTON*
370	PONTIAC*	591	ROYAL OAK*	879	TROY*
371	PONTIAC*	592	W BLOOMFLD*	888	FARMINGTON*
372	SOUTHFIELD*	593	BIRMINGHAM*	898	ROYAL OAK*
373	PONTIAC*	594	BIRMINGHAM*	901	BIRMINGHAM*
374	NORTHVILLE*	596	NORTHVILLE*	902	SOUTHFIELD*
375	ROCHESTER*	597	ROYAL OAK*	903	SOUTHFIELD*
377	PONTIAC*	601	ROCHESTER*	905	SOUTHFIELD*
380	NORTHVILLE*	603	SOUTHFIELD*	926	WALLEDLAKE*
386	SOUTHFIELD*	606	AUBURN HTS*	932	W BLOOMFLD*
395	SOUTHFIELD*	608	ROCHESTER*	945	SOUTHFIELD*

* Exchange previously appeared in Zone 2

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

Michigan

Zone 1

Area Code 248					
Wire Center					
Exchange	Name	Exchange	Wire Center Name	Exchange	Wire Center Name
398	ROYAL OAK*	614	BIRMINGHAM*	948	SOUTHFIELD*
399	ROYAL OAK*	615	FARMINGTON*	952	BIRMINGHAM*
404	TROY*	616	ROYAL OAK*	960	WALLEDLAKE*
414	ROYAL OAK*	618	DRAYTON PL*	964	TROY*
423	SOUTHFIELD*	619	TROY*	967	ROYAL OAK*
424	SOUTHFIELD*	624	WALLEDLAKE*	968	ROYAL OAK*
426	FARMINGTON*	626	W BLOOMFLD*	972	PONTIAC*
427	FARMINGTON*	637	BIRMINGHAM*	975	PONTIAC*
433	BIRMINGHAM*	641	BIRMINGHAM*	988	BIRMINGHAM*
435	ROYAL OAK*	642	BIRMINGHAM*	994	FARMINGTON*
442	FARMINGTON*	643	BIRMINGHAM*		
443	SOUTHFIELD*	644	BIRMINGHAM*		
445	SOUTHFIELD*	645	BIRMINGHAM*		
447	SOUTHFIELD*	646	BIRMINGHAM*		
448	SOUTHFIELD*	647	BIRMINGHAM*		
449	NORTHVILLE*	649	BIRMINGHAM*		

* Exchange previously appeared in Zone 2

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

Michigan

Zone 1

Area Code 313

Wire Center

Exchange	Name	Exchange	Wire Center Name	Exchange	Name
206	DETROITZN6*	508	DETROITZN5*	823	DETROITZN2*
232	DETROITZN5*	531	DETROITZN5*	824	DETROITZN2*
233	DETROITZN5*	532	DETROITZN5*	831	DETROITZN1*
240	DETROITZN6*	533	DETROITZN5*	832	DETROITZN1*
248	DETROITZN6*	534	DETROITZN5*	833	DETROITZN1*
249	DETROITZN5*	535	DETROITZN5*	835	DETROITZN4*
253	DETROITZN6*	537	DETROITZN5*	836	DETROITZN4*
255	DETROITZN5*	538	DETROITZN5*	837	DETROITZN4*
259	DETROITZN1*	541	DETROITZN5*	838	DETROITZN4*
267	DETROITZN2*	543	DETROITZN5*	841	DETROITZN6*
270	DETROITZN4*	551	DETROITZN6*	842	DETROITZN6*
271	DETROITZN6*	553	DETROITZN1*	843	DETROITZN6*
272	DETROITZN4*	554	DETROITZN6*	845	DETROITZN6*
273	DETROITZN4*	556	DETROITZN1*	846	DETROITZN6*
274	DETROITZN6*	560	DETROITZN5*	849	DETROITZN6*
275	DETROITZN5*	561	DETROITZN6*	870	DETROITZN1*
277	DETROITZN6*	562	DETROITZN6*	871	DETROITZN1*
278	DETROITZN6*	563	DETROITZN6*	872	DETROITZN1*
291	DETROITZN6*	564	DETROITZN3*	873	DETROITZN1*
292	DETROITZN6*	565	DETROITZN6*	874	DETROITZN1*
294	DETROITZN6*	566	DETROITZN1*	875	DETROITZN1*
295	DETROITZN6*	567	DETROITZN1*	876	DETROITZN1*
297	DETROITZN6*	568	DETROITZN1*	877	DETROITZN1*
298	DETROITZN1*	571	DETROITZN2*	881	DETROITZN2*
299	DETROITZN6*	576	DETROITZN1*	882	DETROITZN2*
302	DETROITZN5*	577	DETROITZN1*	884	DETROITZN2*
317	DETROITZN6*	578	DETROITZN1*	885	DETROITZN2*
322	DETROITZN6*	579	DETROITZN2*	886	DETROITZN2*
323	DETROITZN6*	581	DETROITZN6*	891	DETROITZN3*
331	DETROITZN2*	582	DETROITZN6*	892	DETROITZN3*

* Exchange previously appeared in Zone 2

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

Michigan
Zone 1

Area Code 313					
Wire Center					
Exchange	Name	Exchange	Wire Center Name	Exchange	Wire Center Name
336	DETROITZN6*	583	DETROITZN6*	893	DETROITZN3*
337	DETROITZN6*	584	DETROITZN6*	916	DETROITZN1*
343	DETROITZN2*	592	DETROITZN5*	921	DETROITZN2*
359	DETROITZN6*	593	DETROITZN6*	922	DETROITZN2*
365	DETROITZN3*	594	DETROITZN6*	923	DETROITZN2*
366	DETROITZN3*	599	DETROITZN5*	924	DETROITZN2*
368	DETROITZN3*	602	DETROITZN5*	925	DETROITZN2*
369	DETROITZN3*	619	DETROITZN6*	926	DETROITZN2*
375	DETROITZN6*	621	DETROITZN6*	928	DETROITZN6*
381	DETROITZN6*	624	DETROITZN6*	937	DETROITZN5*
382	DETROITZN6*	640	DETROITZN2*	943	DETROITZN6*
383	DETROITZN6*	642	DETROITZN2*	945	DETROITZN6*
386	DETROITZN6*	647	DETROITZN2*	966	DETROITZN1*
387	DETROITZN5*	653	DETROITZN4*	972	DETROITZN1*
388	DETROITZN6*	656	DETROITZN1*	974	DETROITZN
389	DETROITZN6*	659	DETROITZN4*	982	DETROITZN6
390	DETROITZN6*	664	DETROITZN1*	993	DETROITZN1*
392	DETROITZN1*	665	DETROITZN1*	996	DETROITZN6*
393	DETROITZN1*	667	DETROITZN1*		
394	DETROITZN1*	722	DETROITZN6		
396	DETROITZN1*	724	DETROITZN6		
417	DETROITZN2*	730	DETROITZN6*		
425	DETROITZN6*	745	DETROITZN1*		
436	DETROITZN6	755	DETROITZN6*		
438	DETROIT ZN6	758	DETROITZN1*		
441	DETROITZN6*	780	DETROITZN5*		
446	DETROITZN1*	786	DETROITZN5*		
456	DETROITZN1*	791	DETROITZN6*		
493	DETROITZN4*	792	DETROITZN6*		
494	DETROITZN1*	794	DETROITZN5*		
499	DETROITZN2*	821	DETROITZN2*		
507	DETROITZN5*	822	DETROITZN2*		

* Exchange previously appeared in Zone 2

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

Michigan

Zone 1 Area Code 517

Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
203	LANSING*	351	LANSING*	483	LANSING*
241	LANSING*	353	LANSING*	484	LANSING*
267	LANSING*	355	LANSING*	485	LANSING*
272	LANSING*	363	LANSING*	487	LANSING*
316	LANSING*	364	LANSING*	664	LANSING*
324	LANSING*	367	LANSING*	702	LANSING*
325	LANSING*	371	LANSING*	706	LANSING*
332	LANSING*	372	LANSING*	763	LANSING*
333	LANSING*	373	LANSING*	882	LANSING*
334	LANSING*	374	LANSING*	884	LANSING*
335	LANSING*	377	LANSING*	885	LANSING*
336	LANSING*	381	LANSING*	887	LANSING*
337	LANSING*	393	LANSING*		
342	LANSING*	394	LANSING*		
346	LANSING*	432	LANSING*		
347	LANSING*	481	LANSING*		
349	LANSING*	482	LANSING*		

* Exchange previously appeared in Zone 2

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

Michigan

Zone 1

Area Code 586

Wire Center

Exchange	Name	Exchange	Wire Center Name	Exchange	Wire Center Name
226	MT CLEMENS*	469	MT CLEMENS*	759	CENTERLINE*
228	MT CLEMENS*	492	CENTERLINE*	771	ROSEVILLE*
247	UTICA*	493	MT CLEMENS*	772	ROSEVILLE*
254	UTICA*	497	CENTERLINE*	773	ROSEVILLE*
263	MT CLEMENS*	498	ROSEVILLE*	774	ROSEVILLE*
264	WARREN*	532	UTICA*	775	ROSEVILLE*
268	WARREN*	552	ROSEVILLE*	776	ROSEVILLE*
274	WARREN*	558	CENTERLINE*	777	ROSEVILLE*
276	WARREN*	563	ROSEVILLE*	778	ROSEVILLE*
285	ROSEVILLE*	566	UTICA*	779	ROSEVILLE*
286	MT CLEMENS*	573	CENTERLINE*	783	MT CLEMENS*
293	ROSEVILLE*	574	CENTERLINE*	790	MT CLEMENS*
294	ROSEVILLE*	575	CENTERLINE*	791	MT CLEMENS*
296	ROSEVILLE*	576	CENTERLINE*	792	MT CLEMENS*
307	MT CLEMENS*	578	CENTERLINE*	795	WARREN*
323	UTICA*	582	CENTERLINE*	803	UTICA*
393	CENTERLINE*	726	UTICA*	825	WARREN*
412	MT CLEMENS*	731	UTICA*	826	WARREN*
415	ROSEVILLE*	739	UTICA*	939	WARREN*
416	MT CLEMENS*	741	MT CLEMENS*	947	CENTERLINE*
427	CENTERLINE*	746	MT CLEMENS*	954	MT CLEMENS*
443	ROSEVILLE*	751	CENTERLINE*	977	WARREN*
445	ROSEVILLE*	753	CENTERLINE*	978	WARREN*
446	WARREN*	754	CENTERLINE*	979	WARREN*
447	ROSEVILLE*	755	CENTERLINE*	983	WARREN*
463	MT CLEMENS*	756	CENTERLINE*	986	CENTERLINE*
465	MT CLEMENS*	757	CENTERLINE*	991	UTICA*
466	MT CLEMENS*	758	CENTERLINE*	997	UTICA*
468	MT CLEMENS*				

* Exchange previously appeared in Zone 2

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

Michigan

Zone 1

Area Code 616

Wire Center

Exchange	Name	Exchange	Wire Center Name	Exchange	Wire Center Name
233	GRAND RPDS*	447	GRAND RPDS*	732	GRAND RPDS*
234	GRAND RPDS*	451	GRAND RPDS*	735	GRAND RPDS*
235	GRAND RPDS*	452	GRAND RPDS*	742	GRAND RPDS*
241	GRAND RPDS*	453	GRAND RPDS*	752	GRAND RPDS*
242	GRAND RPDS*	454	GRAND RPDS*	770	GRAND RPDS*
243	GRAND RPDS*	456	GRAND RPDS*	771	GRAND RPDS*
245	GRAND RPDS*	458	GRAND RPDS*	774	GRAND RPDS*
246	GRAND RPDS*	459	GRAND RPDS*	776	GRAND RPDS*
247	GRAND RPDS*	475	GRAND RPDS*	784	GRAND RPDS*
248	GRAND RPDS*	486	GRAND RPDS*	785	GRAND RPDS*
249	GRAND RPDS*	514	GRAND RPDS*	791	GRAND RPDS*
252	GRAND RPDS*	530	GRAND RPDS*	840	GRAND RPDS*
257	GRAND RPDS*	531	GRAND RPDS*	913	GRAND RPDS
261	GRAND RPDS*	532	GRAND RPDS*		
336	GRAND RPDS*	534	GRAND RPDS*		
356	GRAND RPDS*	538	GRAND RPDS*		
361	GRAND RPDS*	632	GRAND RPDS*		
363	GRAND RPDS*	643	GRAND RPDS*		
364	GRAND RPDS*	647	GRAND RPDS*		
365	GRAND RPDS*	653	GRAND RPDS*		
391	GRAND RPDS*	717	GRAND RPDS*		
406	GRAND RPDS*	724	GRAND RPDS*		

* Exchange previously appeared in Zone 2

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

Michigan
Zone 1

Area Code 734				Wire Center	
Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
207	PLYMOUTH*	467	WAYNE*	710	WAYNE*
213	ANN ARBOR*	477	ANN ARBOR*	712	YPSILANTI*
214	ANN ARBOR*	479	WYANDOTTE*	721	WAYNE*
222	ANN ARBOR*	480	YPSILANTI*	722	WAYNE*
232	ANN ARBOR*	481	YPSILANTI*	727	WAYNE*
246	WYANDOTTE*	482	YPSILANTI*	728	WAYNE*
254	PLYMOUTH*	483	YPSILANTI*	729	WAYNE*
261	LIVONIA*	484	YPSILANTI*	736	WAYNE*
266	LIVONIA*	485	YPSILANTI*	737	PLYMOUTH*
281	WYANDOTTE*	486	WYANDOTTE*	741	ANN ARBOR*
282	WYANDOTTE*	487	YPSILANTI*	743	LIVONIA*
283	WYANDOTTE*	513	LIVONIA*	747	ANN ARBOR*
284	WYANDOTTE*	522	LIVONIA*	759	WYANDOTTE*
285	WYANDOTTE*	523	LIVONIA*	761	ANN ARBOR*
287	WYANDOTTE*	524	LIVONIA*	762	LIVONIA*
302	ANN ARBOR*	525	LIVONIA*	763	ANN ARBOR*
324	WYANDOTTE*	528	YPSILANTI*	764	ANN ARBOR*
326	WAYNE*	542	LIVONIA*	769	ANN ARBOR*
327	ANN ARBOR*	544	YPSILANTI*	779	LIVONIA*
332	ANN ARBOR*	547	YPSILANTI*	805	LIVONIA*
334	WAYNE*	565	ANN ARBOR*	827	ANN ARBOR*
354	PLYMOUTH*	572	YPSILANTI*	845	ANN ARBOR*
362	TRENTON*	582	PLYMOUTH*	913	ANN ARBOR*
367	LIVONIA*	591	LIVONIA*	930	ANN ARBOR*
374	WYANDOTTE*	595	WAYNE*	936	ANN ARBOR*
386	PLYMOUTH*	615	ANN ARBOR*	946	ROMULUS*
414	PLYMOUTH*	619	ANN ARBOR*	947	ROMULUS*
416	PLYMOUTH*	622	ANN ARBOR*	953	LIVONIA*
420	PLYMOUTH*	623	ANN ARBOR*	971	ANN ARBOR*
421	LIVONIA*	632	LIVONIA*	973	ANN ARBOR*

* Exchange previously appeared in Zone 2

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

**Michigan
Zone 1**

Area Code 734

Wire Center		Wire Center		Wire Center	
Exchange	Name	Exchange	Wire Center Name	Exchange	Name
422	LIVONIA*	641	WAYNE*	975	ANN ARBOR*
425	LIVONIA*	647	ANN ARBOR*	994	ANN ARBOR*
427	LIVONIA*	655	LIVONIA*	995	ANN ARBOR*
432	LIVONIA*	662	ANN ARBOR*	996	ANN ARBOR*
434	YPSILANTI*	663	ANN ARBOR*	997	ANN ARBOR*
451	PLYMOUTH*	665	ANN ARBOR*	998	ANN ARBOR*
453	PLYMOUTH*	666	LIVONIA*		
454	PLYMOUTH*	668	ANN ARBOR*		
455	PLYMOUTH*	669	ANN ARBOR*		
458	LIVONIA*	671	TRENTON*		
459	PLYMOUTH*	675	TRENTON*		
462	LIVONIA*	676	TRENTON*		
464	LIVONIA*	677	ANN ARBOR*		
466	LIVONIA*	692	TRENTON*		

* Exchange previously appeared in Zone 2

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

Michigan

Zone 1

Area Code 810

Wire Center		Wire Center		Wire Center	
Exchange	Name	Exchange	Wire Center Name	Exchange	Name
230	FLINT*	301	FLINT*	760	FLINT*
232	FLINT*	341	FLINT*	762	FLINT*
233	FLINT*	342	FLINT*	766	FLINT*
234	FLINT*	422	FLINT*	767	FLINT*
235	FLINT*	424	FLINT*	768	FLINT*
236	FLINT*	715	FLINT*	780	FLINT*
237	FLINT*	720	FLINT*	785	FLINT*
238	FLINT*	732	FLINT*	787	FLINT*
239	FLINT*	733	FLINT*	789	FLINT*
251	FLINT*	742	FLINT*	835	FLINT*
257	FLINT*	743	FLINT*		
282	FLINT*	744	FLINT*		

* Exchange previously appeared in Zone 2

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

Michigan

Zone 2		Area Code 248 **			
		Wire Center			
Exchange	Name	Exchange	Wire Center Name	Exchange	Wire Center Name
328	HOLLY	446	SOUTH LYON	634	HOLLY
437	SOUTH LYON	486	SOUTH LYON		

Michigan

Zone 2		Area Code 269			
		Wire Center			
Exchange	Name	Exchange	Wire Center Name	Exchange	Wire Center Name
223	BATTLE CRK	372	KALAMAZOO	781	MARSHALL
226	KALAMAZOO	373	KALAMAZOO	789	MARSHALL
276	KALAMAZOO	375	KALAMAZOO	823	KALAMAZOO
321	KALAMAZOO	376	KALAMAZOO	833	KALAMAZOO
323	KALAMAZOO	381	KALAMAZOO	841	BATTLE CRK
324	KALAMAZOO	382	KALAMAZOO	870	KALAMAZOO
327	KALAMAZOO	383	KALAMAZOO	945	HASTINGS
329	KALAMAZOO	384	KALAMAZOO	948	HASTINGS
333	KALAMAZOO	385	KALAMAZOO	961	BATTLE CRK
337	KALAMAZOO	387	KALAMAZOO	962	BATTLE CRK
341	KALAMAZOO	388	KALAMAZOO	963	BATTLE CRK
342	KALAMAZOO	544	KALAMAZOO	964	BATTLE CRK
343	KALAMAZOO	552	KALAMAZOO	965	BATTLE CRK
344	KALAMAZOO	553	KALAMAZOO	966	BATTLE CRK
345	KALAMAZOO	565	BATTLE CRK	968	BATTLE CRK
346	KALAMAZOO	567	KALAMAZOO	969	BATTLE CRK
349	KALAMAZOO	660	BATTLE CRK	973	KALAMAZOO
353	KALAMAZOO	727	MARSHALL	979	BATTLE CRK
368	KALAMAZOO	753	BATTLE CRK		

Michigan

Zone 2		Area Code 517			
		Wire Center			
Exchange	Name	Exchange	Wire Center Name	Exchange	Wire Center Name
540	HOWELL	546	HOWELL	552	HOWELL
545	HOWELL	548	HOWELL		

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

Michigan

Zone 2

Area Code 616

Wire Center		Wire Center		Wire Center	
Exchange	Name	Exchange	Wire Center Name	Exchange	Name
281	GRAND RPDS	546	HOLLAND	786	HOLLAND
296	GRANDHAVEN	554	DUTTON	803	DUTTON
355	HOLLAND	594	HOLLAND	827	GRAND RPDS
392	HOLLAND	654	ZEELAND	842	GRANDHAVEN
393	HOLLAND	656	DUTTON	844	GRANDHAVEN
394	HOLLAND	662	HUDSONVL	846	GRANDHAVEN
395	HOLLAND	667	GRAND RPDS	847	GRANDHAVEN
396	HOLLAND	669	HUDSONVL	850	GRANDHAVEN
399	HOLLAND	698	DUTTON	860	HOLLAND
455	GRAND RPDS	738	HOLLAND	994	HOLLAND
457	GRAND RPDS	748	ZEELAND		
494	HOLLAND	772	ZEELAND		

Michigan

Zone 2

Area Code 734

Wire Center		Wire Center		Wire Center	
Exchange	Name	Exchange	Wire Center Name	Exchange	Name
240	MONROE	243	MONROE	384	MONROE
241	MONROE	265	MONROE	457	MONROE
242	MONROE				

Michigan

Zone 2

Area Code 810

Wire Center		Wire Center		Wire Center	
Exchange	Name	Exchange	Wire Center Name	Exchange	Name
220	BRIGHTON	626	BRIGHTON	736	FLINT
225	BRIGHTON	629	FENTON	750	FENTON
227	BRIGHTON	640	CLIMTMORRS	844	BRIGHTON
229	BRIGHTON	659	FLUSHING	887	PORT HURON
245	LAPEER	664	LAPEER	953	GRANDBLANC
250	FLINT	667	LAPEER	966	PORT HURON
487	FLUSHING	686	CLIMTMORRS	982	PORT HURON
494	BRIGHTON	687	CLIMTMORRS	984	PORT HURON
564	CLIMTMORRS	694	GRANDBLANC	985	PORT HURON
603	GRANDBLANC	695	GRANDBLANC	987	PORT HURON
606	GRANDBLANC	714	FENTON	989	PORT HURON

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

Michigan

Zone 2

Area Code 989

Wire Center		Wire Center		Wire Center	
Exchange	Name	Exchange	Wire Center Name	Exchange	Name
249	SAGINAW	752	SAGINAW	799	SAGINAW
298	SAGINAW	753	SAGINAW	830	SAGINAW
321	SAGINAW	754	SAGINAW	832	MIDLAND
497	SAGINAW	755	SAGINAW	835	MIDLAND
498	SAGINAW	757	SAGINAW	837	MIDLAND
583	SAGINAW	758	SAGINAW	839	MIDLAND
631	MIDLAND	759	SAGINAW	870	SAGINAW
633	MIDLAND	771	SAGINAW	890	SAGINAW
636	MIDLAND	776	SAGINAW	891	BAY CITY
638	MIDLAND	777	SAGINAW	892	BAY CITY
667	BAY CITY	790	SAGINAW	893	BAY CITY
671	BAY CITY	791	SAGINAW	894	BAY CITY
684	BAY CITY	792	SAGINAW	895	BAY CITY
686	BAY CITY	793	SAGINAW	907	SAGINAW
746	SAGINAW	797	SAGINAW	964	SAGINAW

Michigan

Zone 3

Area Code 231

Wire Center		Wire Center		Wire Center	
Exchange	Name	Exchange	Wire Center Name	Exchange	Name
237	CHARLEVOIX	534	TRAVERSECY	825	MCBAIN
238	INDIAN RIV	535	WALLOON LK	829	TUSTIN
242	HARBOR SPG	536	EASTJORDAN	832	REED CITY
256	LKLEELANAU	539	PELLSTON	834	GRANT
258	KALKASKA	547	CHARLEVOIX	856	MORLEY
264	ELK RAPIDS	582	BOYNE CITY	876	CADILLAC
266	IRONS	587	MANCELONA	879	FIFE LAKE
267	WILLIAMSBG	591	BIG RAPIDS	882	BEULAH
276	INTERLOCHN	592	BIG RAPIDS	889	ONEKAMA
347	PETOSKEY	597	CHEBOYGAN	890	TRAVERSECY
348	PETOSKEY	625	CHEBOYGAN	922	TRAVERSECY
352	FRANKFORT	627	CHEBOYGAN	924	FREMONT
354	CORAL	652	NEWAYGO	928	FREMONT
386	NORTHPORT	689	WHITECLOUD	929	TRAVERSECY
389	HARRIETTA	723	MANISTEE	932	TRAVERSECY
392	TRAVERSECY	734	EVART	933	TRAVERSECY
398	MANISTEE	743	MARION	935	TRAVERSECY
436	MACKINAWCY	745	BALDWIN	938	TRAVERSECY
439	PETOSKEY	757	SCOTTVILLE	941	TRAVERSECY
462	FOUNTAIN	768	LE ROY	942	CADILLAC
464	FREESOIL	775	CADILLAC	943	TRAVERSECY
487	PETOSKEY	779	CADILLAC	946	TRAVERSECY
525	WOLVERINE	796	BIG RAPIDS	947	TRAVERSECY
526	HARBOR SPG	797	LUTHER	995	TRAVERSECY
527	BIG RAPIDS	824	MANTON		

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

Michigan

Zone 3

Area Code 248

Wire Center		Wire Center		Wire Center	
Exchange	Name	Exchange	Wire Center Name	Exchange	Name
236	OXFORD	576	PONTIAC	698	COMMERCE
360	COMMERCE	620	CLARKSTON	814	LAKE ORION
363	COMMERCE	623	DRAYTON PL	838	PONTIAC
366	COMMERCE	625	CLARKSTON	886	DRAYTON PL
391	PONTIAC	628	OXFORD	922	CLARKSTON
393	PONTIAC	666	DRAYTON PL	944	PONTIAC
394	CLARKSTON	693	LAKE ORION	969	OXFORD
512	PONTIAC				

Michigan

Zone 3

Area Code 269

Wire Center		Wire Center		Wire Center	
Exchange	Name	Exchange	Wire Center Name	Exchange	Name
408	ST JOSEPH	665	GALESBURG	778	FULTON
428	ST JOSEPH	672	MARTIN	792	WAYLAND
429	ST JOSEPH	683	NILES	793	HOPKINS
461	EAU CLAIRE	684	NILES	795	MIDDLEVL
463	WATERVLIET	685	PLAINWELL	849	BENTON HBR
468	COLOMA	687	NILES	923	BENTON HBR
469	NEWBUFFALO	692	OTSEGO	925	BENTON HBR
471	BERRIENSPG	694	OTSEGO	926	BENTON HBR
473	BERRIENSPG	695	BUCHANAN	927	BENTON HBR
545	GALIEN	697	BUCHANAN	934	BENTON HBR
556	ST JOSEPH	729	ATHENS	944	BENTON HBR
586	NEWBUFFALO	749	OLIVET	982	ST JOSEPH
605	BENTON HBR	756	THREE OAKS	983	ST JOSEPH
626	SCOTTS	759	BENTON HBR	985	ST JOSEPH
629	RICHLAND	763	BELLEVUE		
649	VICKSBURG				

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

**Michigan
Zone 3**

Area Code 313					
Wire Center					
Exchange	Name	Exchange	Wire Center Name	Exchange	Wire Center Name
221	DETROITZN1	491	DETROITZN4	883	DETROITZN3
222	DETROITZN1	496	DETROITZN1	894	DETROITZN1
223	DETROITZN1	521	DETROITZN2	895	DETROITZN1
224	DETROITZN1	526	DETROITZN2	896	DETROITZN1
225	DETROITZN1	527	DETROITZN2	897	DETROITZN1
226	DETROITZN1	596	DETROITZN1	898	DETROITZN1
234	DETROITZN1	628	DETROITZN1	899	DETROITZN1
235	DETROITZN1	760	DETROITZN1	927	DETROITZN4
237	DETROITZN1	772	DETROITZN4	931	DETROITZN4
245	DETROITZN2	834	DETROITZN4	933	DETROITZN4
252	DETROITZN3	839	DETROITZN2	934	DETROITZN4
256	DETROITZN1	852	DETROITZN3	935	DETROITZN4
335	DETROITZN1	861	DETROITZN4	956	DETROITZN3
340	DETROITZN4	862	DETROITZN4	957	DETROITZN3
341	DETROITZN4	863	DETROITZN4	961	DETROITZN1
342	DETROITZN4	864	DETROITZN4	962	DETROITZN1
345	DETROITZN4	865	DETROITZN3	963	DETROITZN1
361	DETROITZN1	866	DETROITZN3	964	DETROITZN1
371	DETROITZN2	867	DETROITZN3	965	DETROITZN1
372	DETROITZN2	868	DETROITZN3	967	DETROITZN1
442	DETROITZN1	869	DETROITZN3	983	DETROITZN1
471	DETROITZN1				

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

Michigan

Zone 3

Area Code 517

Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
223	FOWLERVL	629	ALBION	768	JACKSON
244	MASON	630	ALBION	769	JACKSON
321	LANSING	636	LANSING	780	JACKSON
322	LANSING	645	POTTERVL	782	JACKSON
323	LANSING	646	DIMONDALE	783	JACKSON
327	LANSING	647	PORTLAND	784	JACKSON
339	LANSING	649	MULLIKEN	787	JACKSON
437	HILLSDALE	663	EATON RPD	788	JACKSON
439	HILLSDALE	676	MASON	789	JACKSON
529	CLARKLAKE	694	HOLT	796	JACKSON
536	NAPOLEON	699	HOLT	817	JACKSON
541	CHARLOTTE	703	LANSING	840	JACKSON
543	CHARLOTTE	721	LANSING	841	JACKSON
575	LANSING	726	VERMONTVL	849	JONESVILLE
589	LESLIE	748	JACKSON	852	NASHVILLE
607	HILLSDALE	750	JACKSON	886	LANSING
623	DANSVILLE	764	JACKSON	960	JACKSON

Michigan

Zone 3

Area Code 586

Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
336	ROMEO	725	NEWBALTIMR	786	WASHINGTON
421	MT CLEMENS	749	NEW HAVEN	948	MT CLEMENS
598	MT CLEMENS	752	ROMEO	949	MT CLEMENS
677	WASHINGTON	781	WASHINGTON	992	WASHINGTON
716	NEWBALTIMR	784	ARMADA		

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

Michigan

Zone 3		Area Code 616		Wire Center	
Exchange	Name	Exchange	Wire Center Name	Exchange	Name
225	GREENVILLE	678	KENT CITY	887	SPARTA
285	GRAND RPDS	681	DORR	891	CALEDONIA
335	HOLLAND	682	ADA	896	JAMESTOWN
374	LAKEODESSA	691	GRATTAN	897	LOWELL
464	GRAND RPDS	693	CLARKSVL	940	GRAND RPDS
522	IONIA	696	CEDAR SPG	942	GRAND RPDS
523	IONIA	754	GREENVILLE	949	GRAND RPDS
526	GRAND RPDS	765	FREEMPORT	954	GRAND RPDS
527	IONIA	787	ADA	955	GRAND RPDS
575	GRAND RPDS	794	BELDING	956	GRAND RPDS
583	BYRON CTR	863	ROCKFORD	957	GRAND RPDS
636	SAND LAKE	866	ROCKFORD	974	GRAND RPDS
642	SARANAC	868	ALTO	975	GRAND RPDS
675	CASNOVIA	874	ROCKFORD	977	GRAND RPDS
676	ADA	877	MOLINE	984	TRUFANT
677	MARNE	878	BYRON CTR	987	LOWELL

Michigan

Zone 3		Area Code 734		Wire Center	
Exchange	Name	Exchange	Wire Center Name	Exchange	Name
229	ROMULUS	439	MILAN	789	FLAT ROCK
247	ROMULUS	449	WHITMORELK	844	PLYMOUTH
289	MONROE	461	WILLIS	878	PINCKNEY
379	ROCKWOOD	475	CHELSEA	941	ROMULUS
394	WAYNE	495	YPSILANTI	942	ROMULUS
397	WAYNE	654	CARLETON	954	PINCKNEY
398	WAYNE	697	BELLEVILLE	955	ROMULUS
424	DEXTER	699	BELLEVILLE	957	BELLEVILLE
426	DEXTER	753	NEW BOSTON	981	PLYMOUTH
428	MANCHESTER	782	FLAT ROCK	983	PLYMOUTH
433	CHELSEA	783	FLAT ROCK		

Michigan

Zone 3		Area Code 810		Wire Center	
Exchange	Name	Exchange	Wire Center Name	Exchange	Name
231	BRIGHTON	385	PORT HURON	672	SNOVER
266	BYRON	388	PORT HURON	679	CROSWELL
326	ST CLAIR	622	PT SANILAC	748	ALGONAC
329	ST CLAIR	632	HARTLAND	765	MARINECITY
359	LEXINGTON	633	APPLEGATE	794	ALGONAC
364	PORT HURON	648	SANDUSKY	878	CROSWELL
378	PECK	657	CARSONVL		

SECTION 4 - RATES AND CHARGES (cont'd)

4.18 Michigan Zones (cont'd)

Michigan

Zone 3		Area Code 906		Wire Center	
Exchange	Name	Exchange	Wire Center Name	Exchange	Wire Center Name
224	WAKEFIELD	372	GWINN	643	ST IGNACE
225	MARQUETTE	376	REPUBLIC	661	AMASA
226	MARQUETTE	384	CORNELL	663	BESSEMER
227	MARQUETTE	428	GLADSTONE	667	BESSEMER
228	MARQUETTE	466	BARK RIVER	702	ISHPEMING
229	WAKEFIELD	474	RAPIDRIVER	753	STEPHENSON
233	ESCANABA	475	NEGAUNEE	774	IRON MT
249	MARQUETTE	477	ENGADINE	776	IRON MT
253	SALTSTMARI	482	HOUGHTON	779	IRON MT
264	MARQUETTE	483	HOUGHTON	786	ESCANABA
265	IRON RIVER	485	ISHPEMING	789	ESCANABA
289	KEWEENAW	486	ISHPEMING	822	AMASA
292	BREVORT	487	HOUGHTON	825	GLADSTONE
293	NEWBERRY	497	POWERS	826	STEPHENSON
296	LAKELINDEN	498	HERMANSVL	847	MACKINACIS
323	MICHIGAMME	523	HOUGHTON	850	MARQUETTE
337	CALUMET	542	CHANNING	863	MENOMINEE
339	CHAMPION	563	NORWAY	864	MENOMINEE
345	BIG BAY	569	TROUT LAKE	875	CRYSTALFLS
346	GWINN	575	BERGLAND	932	IRONWOOD
356	ROCK	586	CURTIS	934	CALUMET
358	WATERSMEET	632	SALTSTMARI	970	NORWAY
359	PERKINS	635	SALTSTMARI		

Michigan

Zone 3		Area Code 989		Wire Center	
Exchange	Name	Exchange	Wire Center Name	Exchange	Wire Center Name
246	GLADWIN	588	FARWELL	718	STANDISH
269	BAD AXE	624	BIRCH RUN	739	OSCODA
343	WESTBRANCH	652	FRANKENMTH	747	OSCODA
345	WESTBRANCH	656	BAY PORT	770	SAGINAW
362	EAST TAWAS	658	UBLY	781	SAGINAW
386	CLARE	662	AUBURN	802	CLARE
389	ST HELEN	665	GAGETOWN	823	VASSAR
426	GLADWIN	674	UNIONVILLE	843	MAYVILLE
433	ROSEBUSH	678	OWENDALE	846	STANDISH
435	BEAVERTON	691	AKRON	865	ST CHARLES
465	COLEMAN	692	FREELAND	868	REESE
495	MIDLAND	693	FAIRGROVE	883	SEBEWAING
496	MIDLAND	695	FREELAND	918	UNIONVILLE
539	HARRISON	697	LINWOOD	984	EAST TAWAS
544	FARWELL				

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service

Dedicated Service is provided over a T-1 or greater circuit and can be analog, digital, integrated T1s or ISDN PRI. Non-recurring Charges (NRCs) apply for changes prior to installation and post installation.

Changes to an Order prior to installation	<u>NRC</u>
Service Order Change	
Customer requested change requiring a different circuit type or change in bandwidth prior to loop drop	\$20.00
Order Cancellation	
Over 48 hours from loop drop	\$750.00
Less than 48 hours from loop drop	\$1500.00
FOC reschedule	
Customer requested change of the date of the loop drop after the date has been communicated to the customer, must be greater than 24 hours prior to loop drop date.	\$75.00
Port reschedule	
Over 48 hours from the date of the port activity	\$500.00
Less than 48 hours from the date of the port activity	\$750.00
Block Directory Assistance	\$50.00
Expedite Fee	
When customer requests to expedite the installation, an expedite charge is applied regardless of whether requested date is achieved; Company will make every attempt to meet the expedite date however, Company does not guarantee that the installation would occur in the time requested.	\$500.00
Zone 1-3	\$1500.00
Off Net	

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

Changes to Service post installation	<u>NRC</u>
Circuit Change Charge	
Add additional bandwidth or change circuit type	\$500.00
Move	
Change in customer physical address within same company footprint, providing the same product	\$500.00
Account Change Charge	
Changes to features, DIDs, listings, Account codes	\$25.00
Block Directory Assistance	\$50.00
Advanced Services Technician Charges	
Truck Roll	\$100.00
Service Visit, per 15 minute increments	
Minimum of one charge per Truck Roll	\$20.00

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.1 FirstConnect Local T-1

FirstConnect Local T-1 is for business customer end users. The service includes from 1 up to 24 voice line equivalents with unlimited local usage.

Monthly Loop Charge:

Zone	12 Months	24 Months	36 Months
1	\$399.00	\$374.00	\$349.00
2	\$449.00	\$424.00	\$399.00
3	\$499.00	\$474.00	\$449.00
EUCL	\$46.95		
Installation Fee	\$500.00		
Long Distance Rate	\$0.029 per minute		

LD rate is for intrastate and interstate calls within the continental United States.

Off Net ICB

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.2 FirstConnect PRI

FirstConnect Local T-1 is for business customer end users. The service includes 23 voice channels and 1 data channel for signaling.

Monthly Loop Charge:

Zone	12 Months	24 Months	36 Months
1	\$399.00	\$374.00	\$349.00
2	\$449.00	\$424.00	\$399.00
3	\$499.00	\$474.00	\$449.00

EUCL \$46.95

Installation Fee \$500.00

Long Distance Rate \$0.029 per minute

LD rate is for intrastate and interstate calls within the continental United States.

Direct Inward Dial Numbers can be added to the circuit:

Description	Retail
Per Block of 20 (MRC)	\$5.00
Installation per request (NRC)	\$25.00

Off Net ICB

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.3 Zone Pricing for FirstConnect T-1 Products

MI Zone 1		Area Code 231			
Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
392	TRCYMIMN	929	TRCYMIMN	941	TRCYMIMN
534	TRCYMIMN	932	TRCYMIMN	946	TRCYMIMN
890	TRCYMIMN	933	TRCYMIMN	947	TRCYMIMN
922	TRCYMIMN	935	TRCYMIMN	995	TRCYMIMN

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.3 Zone Pricing for FirstConnect T-1 Products (cont'd)

MI Zone 1		Area Code 248			
Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
208	SFLDMIMN	443	SFLDMIOK	681	PNTCMIWS
213	SFLDMIMN	445	SFLDMIMN	682	PNTCMIWS
223	SFLDMIMN	446	SLYNMIMN	683	PNTCMIWS
236	OXFRMIOX	447	SFLDMIMN	693	LKORMILO
262	SFLDMIMN	448	SFLDMIMN	696	ABHGMIMN
263	SFLDMIMN	455	SFLDMIMN	698	CMRCMINR
265	ABHGMIMN	475	PNTCMINE	706	PNTCMIWS
267	ABHGMIMN	483	SFLDMIOK	732	PNTCMINE
276	PNTCMINE	486	SLYNMIMN	737	WBFDMIMN
293	ABHGMIMN	488	FMHLMIFH	738	PNTCMIWS
299	ABHGMIMN	489	FMHLMIFH	746	SFLDMIMN
304	SFLDMIMN	501	SFLDMIMN	754	PNTCMINE
312	ABHGMIMN	503	SFLDMIMN	777	DTRTMIRF
324	FMHLMIFH	512	ABHLMIBH	788	FMHLMIFH
328	HLLYMIHY	538	WBFDMIMN	799	SFLDMIMN
331	SFLDMIOK	539	WBFDMIMN	813	ABHGMIMN
339*	PNTCMINE	552	SFLDMIOK	814	LKORMILO
340	PNTCMINE	553	FMHLMIFH	827	SFLDMIMN
350	SFLDMIMN	557	SFLDMIOK	828	ABHGMIMN
351	SFLDMIMN	559	SFLDMIOK	838	ABHLMIBH
352	SFLDMIMN	569	SFLDMIOK	844	ABHGMIMN
353	SFLDMIMN	576	ABHLMIBH	848	FMHLMIFH
354	SFLDMIMN	592**	FMHLMIFH	849	SFLDMIOK
355	SFLDMIMN	592***	WBFDMIMN	851	WBFDMIMN
356	SFLDMIMN	601	ROCHMIMN	852	ABHGMIMN
357	SFLDMIMN	603	SFLDMIMN	853	ABHGMIMN
358	SFLDMIMN	606	ABHGMIMN	855	WBFDMIMN
359	SFLDMIMN	608	ROCHMIMN	865	WBFDMIMN
360	CMRCMICM	618	DRPLMIDP	876	FMHLMIFH
363	CMRCMICM	620	CKTNMIMN	879	ABHGMIMN
364	PNTCMINE	623	CKTNMIMN	886	CMRCMINR
366	CMRCMICM	624	WDLKMIMN	902	SFLDMIMN
368	SFLDMIMN	625	CKTNMIMN	903	SFLDMIMN
370	PNTCMINE	626	WBFDMIMN	905***	SFLDMIOK
371	PNTCMINE	628	OXFRMIOX	905****	SFLDMIMN
372	SFLDMIMN	634	HLLYMIHY	922	CKTNMIMN
373	PNTCMINE	641	ABHGMIMN	926	WDLKMIMN

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.3 Zone Pricing for FirstConnect T-1 Products (cont'd)

MI Zone 1		Area Code 248			
Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
375	PNTCMINE	650	ROCHMIMN	932	WBFDMIMN
377	PNTCMINE	651	ROCHMIMN	944	ABHLMIBH
386	SFLDMIMN	652	ROCHMIMN	945	SFLDMIMN
391	PNTCMINR	656	ROCHMIMN	948	SFLDMIMN
393	PNTCMINR	661	FMHLMIFH	952	ABHGMIMN
394	PNTCMINR	666	CMRCMINR	960	WDLKMIMN
395	SFLDMIOK	668	WDLKMIMN	964	ABHGMIMN
423	SFLDMIOK	669	WDLKMIMN	967	SFLDMIOK
424	SFLDMIOK	673	DRPLMIDP	968	SFLDMIOK
437	SLYNMIMN	674	DRPLMIDP	969	OXFRMIOX
				994	FMHLMIFH

* Note: For 248-339, only beginning with 248-339-4xxx.

** Note: For 248-592, all but the one block beginning with 248-592-6xxx.

*** Note: For 248-905, only blocks beginning with 248-905-0xxx, 248-905-1xxx, 248-905-2xxx, 248-905-3xxx, 248-905-4xxx, 248-905-5xxx and 248-905-8xxx

**** Note: For 248-905, only blocks beginning with 248-905-6xxx, 248-905-7xxx and 248-905-9xxx.

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.3 Zone Pricing for FirstConnect T-1 Products (cont'd)

MI Zone 1		Area Code 269			
Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
223	BTCKMIBC	381	KLMZMIFA	823	KLMZMIFA
226	KLMZMIFA	382	KLMZMIFA	833	KLMZMIFA
276	KLMZMIFA	383	KLMZMIFA	841	BTCKMIBC
333	KLMZMIFA	384	KLMZMIFA	870	KLMZMIFA
337	KLMZMIFA	385	KLMZMIFA	961	BTCKMIBC
341	KLMZMIFA	387	KLMZMIFA	962	BTCKMIBC
342	KLMZMIFA	388	KLMZMIFA	963	BTCKMIBC
343	KLMZMIFA	552	KLMZMIFA	964	BTCKMIBC
344	KLMZMIFA	553	KLMZMIFA	965	BTCKMIBC
345	KLMZMIFA	565	BTCKMIBC	966	BTCKMIBC
346	KLMZMIFA	567	KLMZMIFA	968	BTCKMIBC
349	KLMZMIFA	660	BTCKMIBC	969	BTCKMIBC
373	KLMZMIFA	753	BTCKMIBC		

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.3 Zone Pricing for FirstConnect T-1 Products (cont'd)

MI Zone 1		Area Code 313			
Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
232	SFLDMIMN	531	DTRTMIRF	846	DRBRMIOR
233	SFLDMIMN	532	DTRTMIRF	849	DTRTMIVW
245	DTRTMIPG	533	DTRTMIRF	852	HGPKMITS
249	SFLDMIOK	534	DTRTMIRF	861	DTRTMIUV
252	HGPKMITS	535	DTRTMIRF	862	DTRTMIUV
255	DTRTMIRF	537	DTRTMIRF	863	DTRTMIUV
267	DTRTMIPE	538	DTRTMIRF	864	DTRTMIUV
270	DTRTMIVT	541	DTRTMIRF	865	HGPKMITS
272	DTRTMIVT	543	DTRTMIRF	866	HGPKMITS
273	DTRTMIVT	551	DTRTMIVW	867	HGPKMITS
274	DRBRMIDB	554	DTRTMIVW	868	HGPKMITS
275	SFLDMIOK	556	DTRTMIMD	869	HGPKMITS
277	DRBRMIDB	560	SFLDMIOK	870	DTRTMIMD
278	DRBRMIDB	561	DRBRMIDB	871	DTRTMIMD
291	TAYLMIWK	562	DRBRMIDB	872	DTRTMIMD
292	TAYLMIWK	563	DRBRMIDB	873	DTRTMIMD
294	LNPKMIAT	565	DRBRMIDB	874	DTRTMIMD
295	TAYLMIWK	571	DTRTMIPE	875	DTRTMIMD
297	DTRTMIVW	579	DTRTMIPE	876	DTRTMIMD
298	DTRTMIMD	581	DRBRMIOR	881	DTRTMINI
299	TAYLMIWK	582	DRBRMIOR	882	DTRTMINI
302	SFLDMIOK	584	DRBRMIOR	883	HGPKMITS
331	DTRTMILX	592	DTRTMIRF	884	DTRTMINI
340	DTRTMIUV	599	SFLDMIOK	885	DTRTMINI
341	DTRTMIUV	602	SFLDMIOK	886	DTRTMINI
342	DTRTMIUV	624	DRBRMIOR	891	DTRTMITW
343	DTRTMINI	640	DTRTMINI	892	DTRTMITW
345	DTRTMIUV	642	DTRTMINI	893	DTRTMITW
359	DRBRMIDB	647	DTRTMINI	894	DTRTMITE
361	DTRTMITE	653	DTRTMIVT	895	DTRTMITE
365	DTRTMIPE	659	DTRTMIVT	896	DTRTMITE
366	DTRTMITW	664	DTRTMIMD	897	DTRTMITE
368	DTRTMITW	724	DRBRMIDB	898	DTRTMITE
369	DTRTMITW	730	DRBRMIDB	899	DTRTMITE
371	DTRTMIPG	758	DTRTMIMD	916	DTRTMIMD
372	DTRTMIPG	772	DTRTMIUV	921	DTRTMIPE
375	TAYLMIWK	780	SFLDMIOK	922	DTRTMIPE

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.3 Zone Pricing for FirstConnect T-1 Products (cont'd)

MI Zone 1 Exchange	Area Code 313 Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
381	LNPkMIAT	786	SFLDMIMN	923	DTRTMiPE
382	LNPkMIAT	791	DRBRMIDB	924	DTRTMiPE
383	LNPkMIAT	792	DRBRMIDB	925	DTRTMiPE
386	LNPkMIAT	794	DTRTMiRF	926	DTRTMiLX
387	DTRTMiRF	821	DTRTMiLX	927	DTRTMiUV
388	LNPkMIAT	822	DTRTMiLX	928	LNPkMIAT
389	LNPkMIAT	823	DTRTMiLX	931	DTRTMiHG
417	DTRTMiNi	824	DTRTMiLX	933	DTRTMiHG
456	DTRTMiMD	834	DTRTMiHG	934	DTRTMiHG
491	DTRTMiHG	835	DTRTMiVT	935	DTRTMiHG
493	DTRTMiVT	836	DTRTMiVT	943	DRBRMiOR
499	DTRTMiLX	837	DTRTMiVT	945	DRBRMiOR
507	SFLDMIMN	838	DTRTMiVT	956	HGPkMiTS
508	SFLDMIMN	839	DTRTMiPG	957	HGPkMiTS
521	DTRTMiPG	841	DTRTMiVW	972	DTRTMiMD
526	DTRTMiPG	842	DTRTMiVW	974	DTRTMiMD
527	DTRTMiPG	843	DTRTMiVW		

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.3 Zone Pricing for FirstConnect T-1 Products (cont'd)

MI Area Code 517

Zone 1

Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
203	ELNSMIMN	364	LNNGMIMN	664	ELNSMIMN
241	LNNGMIMN	367	LNNGMIMN	702	LNNGMIMN
267	LNNGMIMN	371	LNNGMIMN	703	LNNGMINW
272	LNNGMISO	372	LNNGMIMN	763	LNNGMIMN
316	LNNGMIMN	373	LNNGMIMN	768	JCSNMIMN
321	LNNGMINW	374	LNNGMIMN	780	JCSNMIMN
323	LNNGMINW	377	LNNGMIMN	782	JCSNMIMN
324	ELNSMIMN	393	LNNGMISO	783	JCSNMIMN
325	LNNGMIMN	394	LNNGMISO	784	JCSNMIMN
327	LNNGMINW	432	ELNSMIMN	787	JCSNMIMN
332	ELNSMIMN	481*	LNNGMIMN	788	JCSNMIMN
333	ELNSMIMN	481**	LNNGMINW	789	JCSNMIMN
334	LNNGMIMN	482	LNNGMIMN	796	JCSNMIMN
335	LNNGMIMN	483	LNNGMIMN	817	JCSNMIMN
336	ELNSMIMN	484	LNNGMIMN	840	JCSNMIMN
337	ELNSMIMN	485	LNNGMIMN	841	JCSNMIMN
342	LNNGMIMN	487	LNNGMIMN	882	LNNGMISO
346	LNNGMIMN	540	HOWLMIMN	884	ELNSMIMN
351	ELNSMIMN	545	HOWLMIMN	885	LNNGMIMN
353	ELNSMIMN	546	HOWLMIMN	886	LNNGMINW
355	ELNSMIMN	548	HOWLMIMN	887	LNNGMISO
363	LNNGMIMN	552	HOWLMIMN		

* Note: For 517-481, only beginning with 517-481-0xxx, 517-481-1xxx 517-481-2xxx, 517-481-3xxx, 517-481-4xxx, 517-481-5xxx, and 517-481-6xxx.

** Note: For 517-481, all but the one block beginning with 517-481-7xxx, .517-481-8xxx and 517-481-9xxx.

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.3 Zone Pricing for FirstConnect T-1 Products (cont'd)

MI Zone 1		Area Code 586			
Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
226	MTCLMICL	469	MTCLMIMN	752	ROMOMIMN
228	MTCLMICL	492	WRRNMITL	753	WRRNMITL
247	MTCLMICL	493	MTCLMIMN	754	CNLNMIMN
254	UTICMIMN	497	CNLNMIMN	755	CNLNMIMN
263	MTCLMICL	532	MTCLMICL	756	CNLNMIMN
285	RSVLMINR	558	WRRNMITL	757	CNLNMIMN
286	MTCLMICL	566	MTCLMICL	758	CNLNMIMN
293	RSVLMINR	573	WRRNMITL	759	CNLNMIMN
294	RSVLMINR	574	WRRNMITL	781	WASHMIWA
296	RSVLMINR	575	WRRNMITL	783	MTCLMIMN
307	MTCLMIMN	576	WRRNMITL	784	ARMDMIMN
323	UTICMIMN	578	WRRNMITL	786	WASHMIWA
336	ROMOMIMN	582	WRRNMITL	790	RSVLMINR
393	WRRNMITL	598	MTCLMINR	791	RSVLMINR
412	MTCLMICL	677	WASHMIWA	792	RSVLMINR
415	RSVLMINR	716	NBMRMIMN	803	UTICMIMN
416	MTCLMICL	725	NBMRMIMN	947	WRRNMITL
421	MTCLMINR	726	UTICMIMN	948	MTCLMINR
427	CNLNMIMN	731	UTICMIMN	949	MTCLMINR
463	MTCLMIMN	739	UTICMIMN	954	MTCLMIMN
465	MTCLMIMN	741	RSVLMINR	986	WRRNMITL
466	MTCLMIMN	746	RSVLMINR	991	UTICMIMN
468	MTCLMIMN	749	NWHNMIMN	992	WASHMIWA
		751	WRRNMITL	997	UTICMIMN

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.2 ZONE PRICING FOR FIRSTCONNECT T-1 PRODUCTS

MI Zone 1		Area Code 616			
Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
233	GDRPMIBL	447	GDRPMIEP	698	DTTNMIMN
234	GDRPMIBL	451	GDRPMIBL	717	WYNGMILX
235	GDRPMIBL	452	GDRPMISO	724	WYNGMILX
241	GDRPMISO	453	GDRPMIWS	732	GDRPMIBL
242	GDRPMIBL	454	GDRPMIBL	735	GDRPMIWS
243	GDRPMISO	455	DTTNMIMN	742	GDRPMIBL
245	GDRPMISO	456	GDRPMIBL	752	GDRPMIBL
246	GDRPMISO	457	HDVLMIMN	770	GDRPMIBL
247	GDRPMISO	458	GDRPMIBL	771	GDRPMIBL
248	GDRPMISO	459	GDRPMIBL	774	GDRPMIBL
249	WYNGMILX	464	GDRPMIES	776	GDRPMIBL
252	GDRPMISO	475	GDRPMISO	791	GDRPMIWS
257	WYNGMILX	486	GDRPMIBL	803	DTTNMIMN
261	WYNGMILX	494	HLLDMIMN	827	DTTNMIMN
267	GDRPMIES	514	GDRPMISO	840	GDRPMIBL
281	DTTNMIMN	526	GDRPMIES	842	GRHVMIMN
285	GDRPMIES	530	WYNGMILX	844	GRHVMIMN
296	GRHVMIMN	531	WYNGMILX	846	GRHVMIMN
336	GDRPMIBL	532	WYNGMILX	847	GRHVMIMN
355	HLLDMIMN	534	WYNGMILX	850	GRHVMIMN
356	GDRPMIBL	538	WYNGMILX	860	HLLDMIMN
361	GDRPMIEP	546	HLLDMIMN	913	GDRPMIBL
363	GDRPMIEP	554	DTTNMIMN	940	GDRPMIES
364	GDRPMIEP	575	GDRPMIES	942	GDRPMIES
365	GDRPMIEP	594	HLLDMIMN	949	GDRPMIES
391	GDRPMIBL	632	GDRPMIBL	954	GDRPMIES
392	HLLDMIMN	643	GDRPMIBL	955	GDRPMIES
393	HLLDMIMN	653	GDRPMIBL	956	GDRPMIES
394	HLLDMIMN	656	DTTNMIMN	957	GDRPMIES
395	HLLDMIMN	662	HDVLMIMN	974	GDRPMIES
396	HLLDMIMN	667	HDVLMIMN	975	GDRPMIES
406	WYNGMILX	669	HDVLMIMN	977	GDRPMIES

4.19 T-1 Service (cont'd)

4.19.3 Zone Pricing for FirstConnect T-1 Products (cont'd)

MI Zone 1		Area Code 734			
Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
213	ANARMIMN	464	LIVNMINW	712	ANARMISE
214	ANARMIMN	467	WAYNMIMN	721	WAYNMIMN
222	ANARMIMN	475	CHLSMIMN	722	WAYNMIMN
229	RMLSMIMN	477	ANARMISE	727	WAYNMIMN
232	ANARMIMN	479	TRENMIMN	728	WAYNMIMN
240	MONRMIMN	480	YPSLMIMN	729	WAYNMIMN
241	MONRMIMN	481	YPSLMIMN	736	WAYNMIMN
242	MONRMIMN	482	YPSLMIMN	741	ANARMIMN
243	MONRMIMN	483	YPSLMIMN	747	ANARMIMN
246	WYNDMIMN	484	YPSLMIMN	753	NBTNMIMN
247	RMLSMIMN	485	YPSLMIMN	759	TAYLMIWK
265	MONRMIMN	486	TRENMIMN	761	ANARMIMN
281	WYNDMIMN	487	YPSLMIMN	763	ANARMIMN
282	WYNDMIMN	495	WAYNMINW	764	ANARMIMN
283	WYNDMIMN	528	ANARMISE	769	ANARMIMN
284	WYNDMIMN	542	LIVNMINW	779	LIVNMINW
285	WYNDMIMN	544	YPSLMIMN	782	FLRKMIFR
287	TAYLMIWK	547	YPSLMIMN	783	FLRKMIFR
289	MONRMINE	565	ANARMIMN	789	FLRKMIFR
292	BLVLMIBV	572	ANARMISE	805	LIVNMINW
302	ANARMIMN	591	LIVNMINW	827	ANARMIMN
324	WYNDMIMN	595	WAYNMIMN	844	WAYNMINW
326	WAYNMIMN	615	ANARMIMN	845	ANARMIMN
327	ANARMIMN	619	ANARMIMN	878	PNCNMIMN
332	ANARMIMN	622	ANARMIMN	913	ANARMIMN
362	TRENMIMN	623	ANARMIMN	930	ANARMIMN
374	TAYLMIWK	632	LIVNMINW	936	ANARMIMN
379	RKWD MIRW	641	WAYNMIMN	941	RMLSMIMN
384	MONRMIMN	647	ANARMIMN	942	RMLSMIMN
386	LIVNMINW	654	CATNMICT	946	TAYLMIWK
394	WAYNMINW	655	LIVNMINW	947	TAYLMIWK
397	WAYNMINW	662	ANARMIMN	953	LIVNMINW
398	WAYNMINW	663	ANARMIMN	954	PNCNMIMN
420	LIVNMINW	665	ANARMIMN	955	RMLSMIMN
424	DXTRMIDX	666	LIVNMINW	957	BLVLMINE
426	DXTRMIDX	668	ANARMIMN	971	ANARMISE
428	MNCHMIMN	669	ANARMIMN	973	ANARMISE

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.3 Zone Pricing for FirstConnect T-1 Products (cont'd)		
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MI Zone 1 Area Code 734

Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
432	LIVNMINW	671	TRENMIMN	975	ANARMISE
433	CHLSMIMN	675	TRENMIMN	981	WAYNMINW
434	ANARMISE	676	TRENMIMN	983	WAYNMINW
439	MILNMIMN	677	ANARMISE	994	ANARMIMN
449	WRLKMIMN	692	TRENMIMN	995	ANARMIMN
457	MONRMIMN	697	BLVLMIBV	996	ANARMIMN
461	WILSMIWL	699	BLVLMIBV	997	ANARMIMN
462	LIVNMINW	710	WAYNMIMN	998	ANARMIMN

MI Zone 1 Area Code 810

Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
220	BITNMIES	606	GRBLMIMN	744	BTNGMIPG
225	BITNMIES	626	BITNMIES	748	HRISMIMN
227	BITNMIES	629	FNTNMIMN	750	FNTNMIMN
229	BITNMIES	632	HRLDMIHR	765	MRCYMIMN
230	FLNTMINW	640	FLNTMINE	785	FLNTMINR
231	HMBGMIMN	659	FLSHMIFS	787	FLNTMINR
250	FLNTMINE	686	CLIOMIMN	789	FLNTMINR
266	BYRNMIBY	687	CLIOMIMN	794	ALGNMIMN
301	BTNGMIPG	694	GRBLMIMN	844	BITNMIES
326	STCLMIMN	695	GRBLMIMN	887	PTHRMIMN
329	STCLMIMN	714	FNTNMIMN	953	GRBLMIMN
364	MYVIMIMN	715	BTNGMIPG	966	PTHRMIMN
385	PTHRMINR	720	FLNTMINW	982	PTHRMIMN
388	MYVIMIMN	732	FLNTMINW	984	PTHRMIMN
487	FLSHMIFS	733	FLNTMINW	985	PTHRMIMN
494	BITNMIES	736	FLNTMINE	987	PTHRMIMN
564	CLIOMIMN	742	BTNGMIPG	989	PTHRMIMN

MI Zone 2 Area Code 231

Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
256	LKLLMIMN	276	GRWNMIMN	938	ACMEMIMN
264	ELKRMIMN	879	FFLKMIMN	943	GRWNMIMN
267	WLBGMIWB				
603	GRBLMIMN	743	BTNGMIPG		

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.3 Zone Pricing for FirstConnect T-1 Products (cont'd)

MI Zone 2		Area Code 248		Exchange Wire Center	
Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
203	BRHMMIMN	454	PNTCMIMN	596	NRVLMIMN
244	TROYMISM	456	PNTCMIMN	597	TROYMIMN
247	TROYMIMN	457	TROYMIMN	614	TROYMISM
253	PNTCMIMN	458	TROYMISM	615	FRTNMIMN
258	BRHMMIMN	463	TROYMISM	616	TROYMIMN
269	TROYMISM	465	NRVLMIMN	619	TROYMIMN
273	TROYMISM	471	FRTNMIMN	637	TROYMISM
280	TROYMISM	473	FRTNMIMN	642	BRHMMIMN
288	TROYMISM	474	FRTNMIMN	643	TROYMISM
305	NRVLMIMN	476	FRTNMIMN	644	BRHMMIMN
307	TROYMIMN	477	FRTNMIMN	645	BRHMMIMN
322	PNTCMIMN	478	FRTNMIMN	646	BRHMMIMN
332	PNTCMIMN	524	TROYMIMN	647	BRHMMIMN
333	PNTCMIMN	526	TROYMIMN	649	TROYMISM
334	PNTCMIMN	528	TROYMIMN	655	TROYMISM
335	PNTCMIMN	540	BRHMMIMN	680	TROYMIMN
336	RYLOMIMN	541	RYLOMIMN	689	TROYMIMN
338	PNTCMIMN	542	RYLOMIMN	691	RYLOMIMN
339	PNTCMIMN	543	RYLOMIMN	723	BRHMMIMN
344	NRVLMIMN	544	RYLOMIMN	733	TROYMIMN
347	NRVLMIMN	545	RYLOMIMN	735	NRVLMIMN
348	NRVLMIMN	546	RYLOMIMN	740	TROYMIMN
349	NRVLMIMN	547	RYLOMIMN	743	TROYMIMN
362	TROYMISM	548	RYLOMIMN	745	PNTCMIMN
374	NRVLMIMN	549	BRHMMIMN	753	PNTCMIMN
380	NRVLMIMN	551	TROYMISM	758	PNTCMIMN
398	RYLOMIMN	554	BRHMMIMN	816	TROYMISM
399	RYLOMIMN	577	TROYMIMN	822	TROYMISM
404	TROYMISM	582	RYLOMIMN	857	PNTCMIMN
414	RYLOMIMN	583	TROYMIMN	858	PNTCMIMN
426	FRTNMIMN	584	RYLOMIMN	874	PNTCMIMN
427	FRTNMIMN	585	TROYMIMN	888	FRTNMIMN
433	BRHMMIMN	586	RYLOMIMN	898	TROYMISM
435	TROYMISM	588	TROYMIMN	901	BRHMMIMN
442	FRTNMIMN	589	TROYMIMN	972	PNTCMIMN
449	NRVLMIMN	591	RYLOMIMN	975	PNTCMIMN
451	PNTCMIMN	593	BRHMMIMN	988	BRHMMIMN
452	PNTCMIMN	594	BRHMMIMN		

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.3 Zone Pricing for FirstConnect T-1 Products (cont'd)

MI Zone 2		Area Code 313			
Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
206	DRBRMIFB	436	DRBRMIFB	621	DRBRMIFB
240	DRBRMIFB	438	DRBRMIFB	656	DTRTMIRV
248	DRBRMIFB	441	DRBRMIFB	665	DTRTMIRV
253	DRBRMIFB	446	DTRTMIRV	667	DTRTMIRV
259	DTRTMIRV	494	DTRTMICL	722	DRBRMIFB
271	DRBRMIFB	553	DTRTMIRV	745	DTRTMICL
317	DRBRMIFB	564	RYLOMIMN	755	DRBRMIFB
322	DRBRMIFB	566	DTRTMIRV	831	DTRTMICL
323	DRBRMIFB	567	DTRTMIRV	832	DTRTMICL
336	DRBRMIFB	568	DTRTMIRV	833	DTRTMICL
337	DRBRMIFB	576	DTRTMICL	845	DRBRMIFB
390	DRBRMIFB	577	DTRTMICL	877	DTRTMIRV
392	DTRTMIRV	578	DTRTMICL	937	LIVNMIMN
393	DTRTMIRV	583	DRBRMIFB	966	DTRTMICL
394	DTRTMIRV	593	DRBRMIFB	982	DRBRMIFB
396	DTRTMIRV	594	DRBRMIFB	993	DTRTMICL
425	DRBRMIFB	619	DRBRMIFB	996	DRBRMIFB

MI Zone 2		Area Code 269			
Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
321	PRTGMILK	324	PRTGMILK	329	PRTGMILK
323	PRTGMILK	327	PRTGMILK	330	PRTGMILK

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.3 Zone Pricing for FirstConnect T-1 Products (cont'd)

MI Zone 2		Area Code	517			
Exchange	Wire Center Name		Exchange	Wire Center Name	Exchange	Wire Center Name
244	MASNMIMS		575	HSLTMIHS	676	MASNMIMS
322	DMDLMIDD		589	LESLMIMN	694	HOLTMIHE
339	HSLTMIHS		623	DNSVMIMN	699	HOLTMIHE
347	OKMSMIMN		629	ALBNMIMN	706	OKMSMIMN
349	OKMSMIMN		630	ALBNMIMN	721	DMDLMIDD
381	OKMSMIMN		636	DMDLMIDD	748	MCHCMIMN
529	CLRKMIMN		645	POVLMIMN	750	JCSNMISA
536	NPLNMIMN		646	DMDLMIDD	764	MCHCMIMN
541	CHRLMIMN		649	MLKNMIMN	769	JCSNMINE
543	CHRLMIMN		663	ETRPMIER	960	JCSNMINE

MI Zone 2		Area Code	586			
Exchange	Wire Center Name		Exchange	Wire Center Name	Exchange	Wire Center Name
264	WRRNMIMN		563	RSVLMIMN	779	RSVLMIMN
268	WRRNMIMN		771	RSVLMIMN	795	WRRNMIMN
274	WRRNMIMN		772	RSVLMIMN	825	WRRNMIMN
276	WRRNMIMN		773	RSVLMIMN	826	WRRNMIMN
443	RSVLMIMN		774	RSVLMIMN	939	WRRNMIMN
445	RSVLMIMN		775	RSVLMIMN	977	WRRNMIMN
446	WRRNMIMN		776	RSVLMIMN	978	WRRNMIMN
447	RSVLMIMN		777	RSVLMIMN	979	WRRNMIMN
498	RSVLMIMN		778	RSVLMIMN	983	WRRNMIMN
552	RSVLMIMN					

MI Zone 2		Area Code	616			
Exchange	Wire Center Name		Exchange	Wire Center Name	Exchange	Wire Center Name
399	HLLDMINR		738	HLLDMINR	874	RCFRMISE
583	BYCTMIMN		748	ZELDMIZL	877	MOLNMIMN
647	CMPKMICP		772	ZELDMIZL	878	BYCTMIMN
654	ZELDMIZL		784	CMPKMICP	887	SPRTMIMN
675	CSNVMICB		785	CMPKMICP	891	CLDNMICL
677	MRNEMIMN		786	HLLDMINR	896	JMTWMIMN
678	CSNVMICB		863	RCFRMIMN	897	LWLLMIMN
681	DORRMIMN		866	RCFRMIMN	987	LWLLMIMN
691	GRTNMIMN		868	ALTOMIMN	994	HLLDMINR
696	CDSPMIMN					

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.3 Zone Pricing for FirstConnect T-1 Products (cont'd)

MI Zone 2 Area Code 734

Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
207	PLMOMIMN	422	LIVNMIMN	466	LIVNMIMN
254	PLMOMIMN	425	LIVNMIMN	513	LIVNMIMN
261	LIVNMIMN	427	LIVNMIMN	522	LIVNMIMN
266	LIVNMIMN	451	PLMOMIMN	523	LIVNMIMN
334	LIVNMIMN	453	PLMOMIMN	524	LIVNMIMN
354	PLMOMIMN	454	PLMOMIMN	525	LIVNMIMN
367	LIVNMIMN	455	PLMOMIMN	582	PLMOMIMN
414	PLMOMIMN	458	LIVNMIMN	737	PLMOMIMN
416	PLMOMIMN	459	PLMOMIMN	762	LIVNMIMN
421	LIVNMIMN				

MI Zone 2 Area Code 810

Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
232	FLNTMIMN	251	FLNTMIMN	760	FLNTMIMN
233	FLNTMIMN	257	FLNTMIMN	762	FLNTMIMN
234	FLNTMIMN	282	FLNTMIMN	766	FLNTMIMN
235	FLNTMIMN	341	FLNTMIMN	767	FLNTMIMN
236	FLNTMIMN	342	FLNTMIMN	768	FLNTMIMN
237	FLNTMIMN	422	FLNTMIMN	780	FLNTMIMN
238	FLNTMIMN	424	FLNTMIMN	835	FLNTMIMN
239	FLNTMIMN				

MI Zone 3 Area Code 231

Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
237	CHVXMIMN	525	WLVRMIMN	745	BLDWMIMN
238	INRVMIMN	526	HRSPMIMN	757	SCVLMIMN
242	HRSPMIMN	527	BGRPMIMN	768	LROYMIMN
258	KLKSMIKK	535	WNLKMIWL	775	CDLCMIMN
266	IRONMIIR	536	EJRDIMIN	779	CDLCMIMN
347	PTSKMIMN	539	PLSTMIMN	796	BGRPMIMN
348	PTSKMIMN	547	CHVXMIMN	797	LTHRMIMN
352	FRFTMIMN	582	BOCYMIBC	824	MNTNMIMN
354	TRFNMIMN	587	MNCLMIMN	825	MCBNMIMN
386	NPRTMIMN	591	BGRPMIMN	829	TUSTMIMN
389	HRTAMIMN	592	BGRPMIMN	832	RDCYMIMN
398	MNSTMIMN	597	CHBYMIMN	856	MRLYMIMN
436	MCCYMIMN	625	CHBYMISO	876	CDLCMIMN
439	PTSKMIMN	627	CHBYMIMN	882	BELHMIMN
462	FONTMIMN	723	MNSTMIMN	889	ONKMMIMN
464	FONTMIMN	734	EVRTMIMN	942	CDLCMIMN
487	PTSKMIMN	743	MARNMIMN		

SECTION 4 - RATES AND CHARGES (cont'd)

4.19 T-1 Service (cont'd)

4.19.3 Zone Pricing for FirstConnect T-1 Products (cont'd)

MI Zone 3 Area Code 269

Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
353	OSHTMIWS	626	SCTSMIMN	781	MRSHMIMN
368	OSHTMIWS	629	RCLDMIMN	789	MRSHMIMN
372	OSHTMIWS	649	VCBGMIMN	792	WYLDMIMN
375	OSHTMIWS	665	GLBGMIMN	793	HPKNMIAJ
376	OSHTMIWS	672	MARTMIMT	795	MDVLMIMN
408	STJSMISO	683	NILSMIMN	849	RVSDMIRV
428	STJSMISO	684	NILSMIMN	923	BNHRMIMN
429	STJSMISO	685	PLNWMIMN	925	BNHRMIMN
461	EUCLMIEC	687	NILSMIMN	926	BNHRMIMN
463	WTRVMIWV	692	OTSGMIOS	927	BNHRMIMN
468	WTRVMIWV	694	OTSGMIOS	934	BNHRMIMN
469	NWBFMIMN	695	BCHNMIMN	944	BNHRMIES
471	BRSPMIBS	697	BCHNMIMN	945	HSNGMIHS
473	BRSPMIBS	729	ATHNMIAT	948	HSNGMIHS
544	OSHTMIWS	749	OLVTMIMN	973	OSHTMIWS
545	GLENMIMN	756	THOKMIMN	979	BTCKMISO
556	STJSMISO	759	BNHRMIMN	982	BNHRMIMN
586	NWBFMIMN	763	BLLVMIMN	983	BNHRMIMN
605	BNHRMIMN	778	FLTNMIMN	985	BNHRMIMN

MI Zone 3 Area Code 517

Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
223	FWVLMIMN	607	HLDLMIMN	849	JNVLMIMN
437	HLDLMIMN	647	PTLDMIPT	852	NVVLMIMN
439	HLDLMIMN	726	NVVLMIMN		

MI Zone 3 Area Code 616

Exchange	Wire Center Name	Exchange	Wire Center Name	Exchange	Wire Center Name
225	GNVLMIMN	527	IONIMIMN	754	GNVLMIMN
335	MCPKMIMN	636	SDLKMIMN	765	FRPTMIFP
374	LKODMIMN	642	SRNCMIDC	794	BLDNMIMN
522	IONIMIMN	693	CLVLMIMN	984	TRFNMIMN
523	IONIMIMN				

SECTION 5 - SERVICE AREAS**5.1 Legal Descriptions and Maps**

The Company hereby mirrors the Map and Legal Description tariffs of the exchanges, by Incumbent Local Exchange Carrier, listed below to identify its service territory. Any future modifications to these exchange boundaries or legal descriptions of these boundaries will be automatically mirrored by the Company on a going forward basis. If not mirrored, new detailed maps and legal descriptions on an individual exchange basis will be filed with the MPSC for approval.

Exchange	Incumbent Local Exchange Carrier
Akron	Ameritech Michigan
Albion	Ameritech Michigan
Algonac	Ameritech Michigan
Amasa	Ameritech Michigan
Ann Arbor	Ameritech Michigan
Applegate	Ameritech Michigan
Armada	Ameritech Michigan
Athens	Ameritech Michigan
Auburn	Ameritech Michigan
Bad Axe	Ameritech Michigan
Baldwin	Ameritech Michigan
Bark River	Ameritech Michigan
Battle Creek	Ameritech Michigan
Bay City	Ameritech Michigan
Bay Port	Ameritech Michigan
Beaverton	Ameritech Michigan
Belding	Ameritech Michigan
Belleville	Ameritech Michigan
Bellevue	Ameritech Michigan
Benton Harbor	Ameritech Michigan
Bergland	Ameritech Michigan
Berrien Springs	Ameritech Michigan
Bessemer	Ameritech Michigan
Beulah	Ameritech Michigan
Big Bay	Ameritech Michigan
Big Rapids	Ameritech Michigan
Birch Run	Ameritech Michigan
Boyne City	Ameritech Michigan

SECTION 5 - SERVICE AREAS (cont'd)**5.1 Legal Descriptions and Maps (cont'd)**

Exchange	Incumbent Local Exchange Carrier
Brevort	Ameritech Michigan
Brighton	Ameritech Michigan
Buchanan	Ameritech Michigan
Byron	Ameritech Michigan
Cadillac	Ameritech Michigan
Calumet	Ameritech Michigan
Carleton	Ameritech Michigan
Carsonville	Ameritech Michigan
Casnovia	Ameritech Michigan
Cedar Springs	Ameritech Michigan
Champion	Ameritech Michigan
Channing	Ameritech Michigan
Charlevoix	Ameritech Michigan
Charlotte	Ameritech Michigan
Cheboygan	Ameritech Michigan
Chelsea	Ameritech Michigan
Clare	Ameritech Michigan
Clarklake	Ameritech Michigan
Clarksville	Ameritech Michigan
Clio-Mt. Morris	Ameritech Michigan
Coleman	Ameritech Michigan
Coloma	Ameritech Michigan
Coral	Ameritech Michigan
Cornell	Ameritech Michigan
Croswell	Ameritech Michigan
Crystal Falls	Ameritech Michigan
Curtis	Ameritech Michigan
Dansville	Ameritech Michigan
Dexter	Ameritech Michigan
Dimondale	Ameritech Michigan
East Jordan	Ameritech Michigan

SECTION 5 - SERVICE AREAS (cont'd)**5.1 Legal Descriptions and Maps (cont'd)**

Exchange	Incumbent Local Exchange Carrier
East Tawas	Ameritech Michigan
Eaton Rapids	Ameritech Michigan
Eau Claire	Ameritech Michigan
Elk Rapids	Ameritech Michigan
Engadine	Ameritech Michigan
Escanaba	Ameritech Michigan
Ewart	Ameritech Michigan
Fairgrove	Ameritech Michigan
Farwell	Ameritech Michigan
Fenton	Ameritech Michigan
Fife Lake	Ameritech Michigan
Flat Rock	Ameritech Michigan
Flint	Ameritech Michigan
Flushing	Ameritech Michigan
Fountain	Ameritech Michigan
Fowlerville	Ameritech Michigan
Frankenmuth	Ameritech Michigan
Frankfort	Ameritech Michigan
Freeland	Ameritech Michigan
Freeport	Ameritech Michigan
Freesoil	Ameritech Michigan
Fremont	Ameritech Michigan
Fulton	Ameritech Michigan
Gagetown	Ameritech Michigan
Galesburg	Ameritech Michigan
Galien	Ameritech Michigan
Gladstone	Ameritech Michigan
Gladwin	Ameritech Michigan
Grand Blanc	Ameritech Michigan
Grand Haven	Ameritech Michigan
Grant	Ameritech Michigan
Greenville	Ameritech Michigan

SECTION 5 - SERVICE AREAS (cont'd)**5.1 Legal Descriptions and Maps (cont'd)**

Exchange	Incumbent Local Exchange Carrier
Gwinn	Ameritech Michigan
Harbor Springs	Ameritech Michigan
Harrietta	Ameritech Michigan
Harrison	Ameritech Michigan
Hartland	Ameritech Michigan
Hastings	Ameritech Michigan
Hermansville	Ameritech Michigan
Hillsdale	Ameritech Michigan
Holland	Ameritech Michigan
Holly	Ameritech Michigan
Holt	Ameritech Michigan
Hopkins	Ameritech Michigan
Houghton	Ameritech Michigan
Howell	Ameritech Michigan
Indian River	Ameritech Michigan
Interlochen	Ameritech Michigan
Ionia	Ameritech Michigan
Iron Mountain	Ameritech Michigan
Iron River	Ameritech Michigan
Irons	Ameritech Michigan
Ironwood	Ameritech Michigan
Ishpeming	Ameritech Michigan
Jackson	Ameritech Michigan
Jonesville	Ameritech Michigan
Kalamazoo	Ameritech Michigan
Kalkaska	Ameritech Michigan
Kent City	Ameritech Michigan
Keweenaw	Ameritech Michigan
Lake Leelanau	Ameritech Michigan
Lake Linden	Ameritech Michigan
Lake Odessa	Ameritech Michigan
Lansing	Ameritech Michigan
Lapeer	Ameritech Michigan

SECTION 5 - SERVICE AREAS (cont'd)

5.1 Legal Descriptions and Maps (cont'd)

Exchange	Incumbent Local Exchange Carrier
Le Roy	Ameritech Michigan
Leslie	Ameritech Michigan
Lexington	Ameritech Michigan
Linwood	Ameritech Michigan
Luther	Ameritech Michigan
Mackinac Island	Ameritech Michigan
Mackinac City	Ameritech Michigan
Mancelona	Ameritech Michigan
Manchester	Ameritech Michigan
Manistee	Ameritech Michigan
Manton	Ameritech Michigan
Marine City	Ameritech Michigan
Marion	Ameritech Michigan
Marquette	Ameritech Michigan
Marshall	Ameritech Michigan
Martin	Ameritech Michigan
Mason	Ameritech Michigan
Mayville	Ameritech Michigan
Mc Bain	Ameritech Michigan
Menominee	Ameritech Michigan
Michigamme	Ameritech Michigan
Middleville	Ameritech Michigan
Midland	Ameritech Michigan
Milan	Ameritech Michigan
Monroe	Ameritech Michigan
Morley	Ameritech Michigan
Mt. Clemens	Ameritech Michigan
Mulliken	Ameritech Michigan
Napoleon	Ameritech Michigan
Nashville	Ameritech Michigan
Negaunee	Ameritech Michigan
Newaygo	Ameritech Michigan
New Baltimore	Ameritech Michigan
Newberry	Ameritech Michigan

SECTION 5 - SERVICE AREAS (cont'd)

5.1 Legal Descriptions and Maps (cont'd)

Exchange	Incumbent Local Exchange Carrier
New Boston	Ameritech Michigan
New Buffalo	Ameritech Michigan
New Haven	Ameritech Michigan
Niles	Ameritech Michigan
Northport	Ameritech Michigan
Northville	Ameritech Michigan
Norway	Ameritech Michigan
Olivet	Ameritech Michigan
Onkama	Ameritech Michigan
Oscoda	Ameritech Michigan
Otsego	Ameritech Michigan
Owendale	Ameritech Michigan
Peck	Ameritech Michigan
Pellston	Ameritech Michigan
Perkins	Ameritech Michigan
Petoskey	Ameritech Michigan
Pinckney	Ameritech Michigan
Plainwell	Ameritech Michigan
Plymouth	Ameritech Michigan
Port Huron	Ameritech Michigan
Portland	Ameritech Michigan
Port Sanilac	Ameritech Michigan
Pottersville	Ameritech Michigan
Powers	Ameritech Michigan
Rapid River	Ameritech Michigan
Reed City	Ameritech Michigan
Reese	Ameritech Michigan
Republic	Ameritech Michigan
Richland	Ameritech Michigan
Rock	Ameritech Michigan
Rockwood	Ameritech Michigan
Romeo	Ameritech Michigan
Rosebush	Ameritech Michigan
Saginaw	Ameritech Michigan

SECTION 5 - SERVICE AREAS (cont'd)**5.1 Legal Descriptions and Maps (cont'd)**

Exchange	Incumbent Local Exchange Carrier
St. Charles	Ameritech Michigan
St. Clair	Ameritech Michigan
St. Helen	Ameritech Michigan
St. Ignace	Ameritech Michigan
St. Joseph	Ameritech Michigan
Sand Lake	Ameritech Michigan
Sandusky	Ameritech Michigan
Saranac	Ameritech Michigan
Sault Ste. Marie	Ameritech Michigan
Scotts	Ameritech Michigan
Scottville	Ameritech Michigan
Sebawaing	Ameritech Michigan
Snover	Ameritech Michigan
South Lyon	Ameritech Michigan
Standish	Ameritech Michigan
Stephenson	Ameritech Michigan
Three Oaks	Ameritech Michigan
Traverse City	Ameritech Michigan
Trout Lake	Ameritech Michigan
Trufant	Ameritech Michigan
Tustin	Ameritech Michigan
Ubly	Ameritech Michigan
Unionville	Ameritech Michigan
Utica	Ameritech Michigan
Vassar	Ameritech Michigan
Vermontville	Ameritech Michigan
Vicksburg	Ameritech Michigan
Wakefield	Ameritech Michigan
Walloon Lake	Ameritech Michigan
Washington	Ameritech Michigan
Watersmeet	Ameritech Michigan
Watervliet	Ameritech Michigan
Wayland	Ameritech Michigan

SECTION 5 - SERVICE AREAS (cont'd)

5.1 Legal Descriptions and Maps (cont'd)

Exchange	Incumbent Local Exchange Carrier
West Branch	Ameritech Michigan
White Cloud	Ameritech Michigan
Whitmore Lake	Ameritech Michigan
Williamsburg	Ameritech Michigan
Willis	Ameritech Michigan
Wolverine	Ameritech Michigan
Ypsilanti	Ameritech Michigan
Zeeland	Ameritech Michigan
Detroit District Exchange	Ameritech Michigan
Birmingham Zone	Ameritech Michigan
Centerline Zone	Ameritech Michigan
Detroit Zone	Ameritech Michigan
Farmington Zone	Ameritech Michigan
Livonia Zone	Ameritech Michigan
Romulus Zone	Ameritech Michigan
Roseville Zone	Ameritech Michigan
Royal Oak Zone	Ameritech Michigan
Southfield Zone	Ameritech Michigan
Trenton Zone	Ameritech Michigan
Troy Zone	Ameritech Michigan
Warren Zone	Ameritech Michigan
Wayne Zone	Ameritech Michigan
West Bloomfield Zone	Ameritech Michigan
Wyandotte Zone	Ameritech Michigan

SECTION 5 - SERVICE AREAS (cont'd)**5.1 Legal Descriptions and Maps (cont'd)**

Exchange	Incumbent Local Exchange Carrier
Grand Rapids District	
Exchange	Ameritech Michigan
Ada Zone	Ameritech Michigan
Alto Zone	Ameritech Michigan
Byron Center Zone	Ameritech Michigan
Caledonia Zone	Ameritech Michigan
Dorr Zone	Ameritech Michigan
Dutton Zone	Ameritech Michigan
Grand Rapids Zone	Ameritech Michigan
Grattan Zone	Ameritech Michigan
Hudsonville Zone	Ameritech Michigan
Jamestown Zone	Ameritech Michigan
Lowell Zone	Ameritech Michigan
Marne Zone	Ameritech Michigan
Moline Zone	Ameritech Michigan
Rockford Zone	Ameritech Michigan
Sparta Zone	Ameritech Michigan
Pontiac District Exchange	
Auburn Heights Zone	Ameritech Michigan
Clarkston Zone	Ameritech Michigan
Commerce Zone	Ameritech Michigan
Drayton Plains Zone	Ameritech Michigan
Lake Orion Zone	Ameritech Michigan
Oxford Zone	Ameritech Michigan
Pontiac Zone	Ameritech Michigan
Rochester Zone	Ameritech Michigan
Walled Lake Zone	Ameritech Michigan

SECTION 5 - SERVICE AREAS (cont'd)**5.2 Local Calling Areas - Traditional Ameritech Michigan Exchanges**

Calls originating from the listed Exchange or Zone and terminating in the Exchanges and Zones in the local calling area will be treated and charged as local calls.

Calls made to a telephone number with an NPA NXX that is associated with a rate center that is within the Customer's local calling area are local calls regardless of the physical location of the called party.

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Ada	Ada, Alto, Dutton, Grand Rapids, Lowell, Rockford
Akron	Akron, Bay City, Caro, Fairgrove, Unionville
Albion	Albion, Concord, Homer, Parma, Springport
Algonac	Algonac, Marine City, New Baltimore
Alto	Alto, Ada, Caledonia, Clarksville, Dutton, Freeport, Grand Rapids, Lowell
Amasa	Amasa, Crystal Falls, Fence River, Golden Lake, Iron River, Watton
Ann Arbor	Ann Arbor, Chelsea, Dexter, Manchester, Milan, Plymouth, Saline, South Lyon, Whitmore Lake, Ypsilanti
Applegate	Applegate, Carsonville, Croswell, Lexington, Port Sanilac, Sandusky
Armada	Armada, Capac, Memphis, New Haven, Richmond, Romeo
Athens	Athens, Battle Creek, Climax, Colon, Fulton, Mendon, Union City
Auburn	Auburn, Bay City, Freeland, Linwood, Midland
Auburn Heights	Auburn Heights, Birmingham, Pontiac, Rochester, Troy, Utica
Bad Axe	Bad Axe, Cass City, Elkton, Harbor Beach, Kinde, Port Hope, Uibly
Baldwin	Baldwin, Big Rapids, Carr, Hart, Hesperia, Irons, Luther, Reed City, White Cloud
Bark River	Bark River, Carney, Cornell, Escanaba, Felch, Powers
Battle Creek	Battle Creek, Athens, Augusta, Banfield, Bellevue, Burlington, Climax, Hickory Corners, Lacey, Marshall, Union City
Bay City	Bay City, Akron, Auburn, Fairgrove, Freeland, Linwood, Munger, Saginaw
Bay Port	Bay Port, Caseville, Pigeon, Sebewaing
Beaverton	Beaverton, Clare, Coleman, Gladwin, Hope, Pinconning
Belding	Belding, Grattan, Greenville, Lowell, Orleans, Saranac

SECTION 5 - SERVICE AREAS (cont'd)**5.2 Local Calling Areas - Traditional Ameritech Michigan Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Belleville	Belleville, New Boston, Romulus, Wayne, Willis, Ypsilanti
Bellevue	Bellevue, Battle Creek, Charlotte, Lacey, Marshall, Olivet
Benton Harbor	Benton Harbor, Berrien Springs, Coloma, Covert, Eau Claire, St. Joseph, Sister Lakes, Watervliet
Bergland	Bergland, Ewen, Lake Gogebic, Marenisco, Ontonagon, Wakefield, Rockland, White Pine
Berrien Springs	Berrien Springs, Baroda, Benton Harbor, Buchanan, Eau Claire, Niles, St. Joseph
Bessemer	Bessemer, Ironwood, Marenisco, Wakefield
Beulah	Beulah, Bear Lake, Copemish, Frankfort, Honor, Lake Ann
Big Bay	Big Bay, Marquette
Big Rapids	Big Rapids, Baldwin, Chippewa Lake, Ewart, Mecosta, Reed City, Stanwood, White Cloud
Birch Run	Birch Run, Frankenmuth, Millington, Saginaw
Birmingham	Birmingham, Auburn Heights, Mayfair, Pontiac, Royal Oak, Southfield, Troy, West Bloomfield
Boyne City	Boyne City, Boyne Falls, Charlevoix, East Jordan, Petoskey, Walloon Lake
Brevort	Brevort, Engadine, Rexton, St. Ignace
Brighton	Brighton, Dexter, Hartland, Howell, Milford-White Lake, Pinckney, South Lyon, Whitmore Lake
Buchanan	Buchanan, Baroda, Berrien Springs, Galien, Niles
Byron	Byron, Durand, Gaines, Howell, Linden
Byron Center	Byron Center, Dorr, Dutton, Grand Rapids, Hudsonville, Jamestown, Moline
Cadillac	Cadillac, Harrietta, Howeyville, Lake City, Manton, McBain, Mesick, Tustin
Caledonia	Caledonia, Alto, Dutton, Freeport, Grand Rapids, Middleville, Moline, Wayland

SECTION 5 - SERVICE AREAS (cont'd)**5.2 Local Calling Areas - Traditional Ameritech Michigan Exchanges (cont'd)**

Calumet	Calumet, Houghton, Keweenaw, Lake Linden
Carleton	Carleton, Flat Rock, Monroe, New Boston, Newport, Willis
Carsonville	Carsonville, Applegate, Deckerviller, Port Sanilac, Sandusky
Casnovia	Casnovia, Cedar Springs, Grant, Kent City, Sand Lake, Sparta, Ravenna
Cedar Springs	Cedar Springs, Casnovia, Greenville, Kent City, Rockford, Sand Lake, Sparta, Trufant
Center Line	Center Line, Detroit Areas 2 and 3, Roseville, Royal Oak, Warren
Champion	Champion, Ishpeming, Michigamme, Republic
Channing	Channing, Crystal Falls, Felch, Fence River, Iron Mountain, Republic
Charlevoix	Charlevoix, Boyne City, East Jordan, East Port, Ellsworth, Petoskey
Charlotte	Charlotte, Bellevue, Eaton Rapids, Grand Ledge, Mulliken, Olivet, Potterville, Springport, Sunfield, Vermontville
Cheboygan	Cheboygan, Indian River, Levering, Mackinaw City, Pellston
Chelsea	Chelsea, Ann Arbor, Dexter, Gregory, Manchester, Pinckney
Clare	Clare, Beaverton, Coleman, Farwell, Gladwin, Harrison, Rosebush
Clarklake	Clarklake, Brooklyn, Bundy Hill, Hanover, Jackson, Napoleon
Clarkston	Clarkston, Commerce, Drayton Plains, Holly, Lake Orion, Milford-White Lake, Ortonville, Oxford, Pontiac
Clarksville	Clarksville, Alto, Lake Odessa, Lowell, Saranac
Clio-Mt. Morris	Clio-Mt. Morris, Davison, Flint, Flushing, Montrose, Otisville
Coleman	Coleman, Beaverton, Clare, Hope, Midland, Mt. Pleasant, Rosebush, Sanford
Coloma	Coloma, Benton Harbor, Covert, St. Joseph, Watervliet

SECTION 5 - SERVICE AREAS (cont'd)**5.2 Local Calling Areas - Traditional Ameritech Michigan Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Commerce	Commerce, Clarkston, Drayton Plains, Mayfair, Milford-White Lake, Pontiac, Walled Lake, West Bloomfield
Coral	Coral, Amble, Howard City, Sand Lake, Trufant
Cornell	Cornell, Bark River, Escanaba, Felch, Gladstone, Perkins, Rock, Watson
Crosswell	Crosswell, Applegate, Jeddo, Lexington, Peck, Port Sanilac, Sandusky, Yale
Crystal Falls	Crystal Falls, Amasa, Channing, Fence River, Iron River
Curtis	Curtis, Engadine, Newberry, Seney, Gulliver
Dansville	Dansville, Fitchburg, Leslie, Mason, Stockbridge, Webberville, Williamston
Detroit	
Area 1	Detroit - All Areas
Area 2	Detroit - All Areas, Center Line, Roseville
Area 3	Detroit - All Areas, Center Line, Roseville, Royal Oak
Area 4	Detroit - All Areas, Royal Oak, Southfield
Area 5	Detroit - All Areas, Farmington, Livonia, Southfield
Area 6	Detroit - All Areas, Livonia, Romulus, Wayne, Wyandotte
Dexter	Dexter, Ann Arbor, Brighton, Chelsea, Pinckney, Whitmore Lake
Dimondale	Dimondale, Eaton Rapids, Grand Ledge, Holt, Lansing, Potterville
Dorr	Dorr, Byron Center, Grand Rapids, Hopkins, Jamestown, Moline, Wayland
Drayton Plains	Drayton Plains, Clarkston, Commerce, Lake Orion, Milford-White Lake, Oxford, Pontiac
Dutton	Dutton, Ada, Alto, Byron Center, Caledonia, Grand Rapids, Moline
East Jordan	East Jordan, Alba, Bellaird, Boyne City, Central Lakes, Charlevoix, Ellsworth, Elmira
East Tawas	East Tawas, Au Gres, Hale, Oscoda, Sand Lake Heights, Twining, Whittmore
Eaton Rapids	Eaton Rapids, Charlotte, Dimondale, Holt, Lansing, Mason, Onondaga, Potterville, Springport
Eau Claire	Eau Claire, Benton Harbor, Berrien Springs, Dowagiac, Niles, Sister Lakes, St. Joseph
Elk Rapids	Elk Rapids, Alden, Central Lake, Clam River, Eastport, Torch River Bridge, Traverse City, Williamsburg

SECTION 5 - SERVICE AREAS (cont'd)**5.2 Local Calling Areas - Traditional Ameritech Michigan Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Engadine	Engadine, Brevort, Curtis, Gulliver, Newberry, Rexton, Scott Point
Escanaba	Escanaba, Bark River, Carney, Cornell, Gladstone, Rapid River, Wallace
Ewart	Ewart, Big Splash, Chippewa Lake, Le Roy, Reed City, Marion
Fairgrove	Fairgrove, Akron, Bay City, Caro, Munger, Reese, Vassar
Farmington	Farmington, Detroit Area 5, Livonia, Mayfair, Northville, Southfield, Walled Lake, West Bloomfield
Farwell	Farwell, Barryton, Clare, Harrison, Rosebush, Weideman
Fenton	Fenton, Flint, Grand Blanc, Hartland, Holly, Linden, Milford-White Lake, Rankin
Fife Lake	Fife Lake, Kingsley, Lake City, Manton, South Boardman
Flat Rock	Flat Rock, Carleton, New Boston, Newport, Rockwood, Romulus, Trenton, Wyandotte
Flint	Flint, Clio-Mt. Morris, Davison, Fenton, Flushing, Goodrich, Grand Blanc, Lennon, Linden, Otisville, Rankin, Swartz Creek
Flushing	Flushing, Clio-Mt. Morris, Flint, Lennon, Montrose, New Lothrop, Swartz Creek
Fountain	Fountain, Carr, Freesoil, Irons, Scottville
Fowlerville	Fowlerville, Bell Oak, Howell, Perry, Stockbridge, Webberville
Frankenmuth	Frankenmuth, Birch Run, Millington, Reese, Saginaw, Vassar
Frankfort	Frankfort, Bear Lake, Beulah, Onkama
Freeland	Freeland, Auburn, Bay City, Hemlock, Midland, Saginaw
Freeport	Freeport, Alto, Caledonia, Clarksville, Hastings, Lake Odessa, Middleville
Freesoil	Freesoil, Fountain, Irons, Ludington, Manistee, Scottville
Fremont	Fremont, Grant, Hesperia, Holton, Newaygo, White Cloud
Fulton	Fulton, Athens, Climax, Mendon, Scotts, Vicksburg
Gagetown	Gagetown, Caro, Cass City, Owendale, Sebewaing, Unionville
Galesburg	Galesburg, Augusta, Climax, Kalamazoo, Richland, Scotts

SECTION 5 - SERVICE AREAS (cont'd)

5.2 Local Calling Areas - Traditional Ameritech Michigan Exchanges (cont'd)

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Galien	Galien, Baroda, Buchanan, Sawyer, Three Oaks
Gladstone	Gladstone, Cornell, Escanaba, Perkins, Rapid River, Rock
Gladwin	Gladwin, Beaverton, Clare, Harrison, Houghton Lake, Pinconning, St. Helen, Standish, West Branch
Grand Blanc	Grand Blanc, Davison, Fenton, Flint, Goodrich, Holly
Grand Haven	Grand Haven, Allendale, Burculo, Coopersville, Fruitport, Holland, Muskegon
Grand Rapids	Grand Rapids, Ada, Allendale, Alto, Byron Center, Caledonia, Conklin, Coopersville, Dorr, Dutton, Grattan, Hudsonville, Jamestown, Lowell, Marne, Moline, Rockford, Sparta
Grant	Grant, Casnovia, Fremont, Holton, Howard City, Kent City, Muskeon, Newaygo, Ravenna, Sand Lake
Grattan	Grattan, Ada, Belding, Grand Rapids, Greenville, Lowell, Rockford
Greenville	Greenville, Belding, Cedar Springs, Grattan, Rockford, Sidney, Trufant
Gwinn	Gwinn, Felch, Ishpeming, Marquette, Michigamme Forest, Negaunee, Skandia, Watson
Harbor Springs	Harbor Springs, Brutus, Levering, Pellston, Petoskey
Harrietta	Harrietta, Brethren, Cadillac, Hoxeyville, Kaleva, Mesick
Harrison	Harrison, Clare, Farwell, Gladwin, Houghton Lake
Hartland	Hartland, Brighton, Fenton, Howell, Milford-White Lake
Hastings	Hastings, Banfield, Delton, Freeport, Lacey, Lake Odessa, Middleville, Nashville, Woodland
Hermansville	Hermansville, Carney, Faithhorn, Felch, Norway, Powers
Hillsdale	Hillsdale, Allen, Cambria, Jonesville, North Adams, Osseo Pittsford, Reading
Holland	Holland, Borculo, Hamilton, Saugatuck, Zeeland

SECTION 5 - SERVICE AREAS (cont'd)**5.2 Local Calling Areas - Traditional Ameritech Michigan Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Holly	Holly, Clarkston, Fenton, Grand Blanc, Goodrich, Milford-White Lake, Ortonville
Holt	Holt, Dimondale, Eaton Rapids, Lansing, Mason
Hopkins	Hopkins, Allegan, Dorr, Hamilton, Jamestown, Martin, Wayland
Houghton	Houghton, Baraga, Calumet, Donken, Lake Linden, Tapiola
Howell	Howell, Brighton, Byron, Fowlerville, Hartland, Linden, Pinckney
Hudsonville	Hudsonville, Allendale, Borculo, Byron Center, Grand Rapids, Jamestown, Marne, Zeeland
Indian River	Indian River, Alanson, Brutus, Cheboygan, Pellston, Wolverine
Interlochen	Interlochen, Copemish, Kingsley, Lake Ann, Traverse City
Ionia	Ionia, Lake Odessa, Muir, Orleans, Palo, Saranac
Iron Mountain	Iron Mountain, Aurora WI, Channing, Norway, Spread Eagle WI
Iron River	Iron River, Amasa, Crystal Falls, Golden Lake, Smokey Lake
Irons	Irons, Baldwin, Bessemer, Carr, Dublin, Fountain, Freesoil, Hoxeyville, Luther, Manistee
Ironwood	Ironwood, Bessemer, Hurley WI, Marenisco, Wakefield
Ishpeming	Ishpeming, Champion, Gwinn, Marquette, Michigamme, Michigamme Forest, Negaunee, Republic
Jackson	Jackson, Brooklyn, Bundy Hill, Clarklake, Concord, Firchburg, Grass Lake, Hanover, Leslie, Munith, Napoleon, Parma, Rives Junction
Jamestown	Jamestown, Byron Center, Dorr, Drenth, Grand Rapids, Hamilton, Hopkins, Hudsonville, Zeeland
Jonesville	Jonesville, Allen, Bundy Hill, Hanover, Hillsdale, Litchfield, Moosherville, North Adams
Kalamazoo	Kalamazoo, Augusta, Climax, Delton, Galesburg, Gobles, Hickory Corners, Lawton, Mattawan, Otsego, Paw-Paw, Pine Lake, Plainwell, Richland, Schoolcraft, Scotts, Vicksburg
Kalkaska	Kalkaska, Alden, Mancelona, South Boardman, Torch River Bridge, Williamsburg

SECTION 5 - SERVICE AREAS (cont'd)**5.2 Local Calling Areas - Traditional Ameritech Michigan Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Kent City	Kent City, Casnovia, Cedar Springs, Grant, Sparta
Keweenaw	Keweenaw, Calumet, Lake Linden
Lake Leelanau	Lake Leelanau, Glen Lake, Northport, Suttons Bay, Traverse City
Lake Linden	Lake Linden, Calumet, Houghton, Keweenaw
Lake Odessa	Lake Odessa, Clarksville, Freeport, Hastings, Ionia, Saranac, Woodland
Lake Orion	Lake Orion, Clarkston, Drayton Plains, Oxford, Pontiac, Rochester, Romeo
Lansing	Lansing, Bath, DeWitt, Dimondale, Eaton Rapids, Grand Ledge, Holt, Laingsburg, Mason, Perry, Potterville, Shaftsbury, Williamston
Lapeer	Lapeer, Columbiaville, Davison, Dryden, Hadley, Imlay City, Metamora, North Branch
Le Roy	Le Roy, Evert, Luther, Marion, Reed City, Tustin
Leslie	Leslie, Dansville, Fitchburg, Jackson, Mason, Onondaga, Rives Junction
Lexington	Lexington, Applegate, Croswell, Jeddo, Port Sanilac
Linwood	Linwood, Auburn, Bay City, Midland, Pinconning
Livonia	Livonia, Detroit Areas 5 and 6, Farmington, Northville, Plymouth, Wayne
Lowell	Lowell, Ada, Alto, Belding, Clarksville, Grand Rapids, Grattan, Saranac
Luther	Luther, Baldwin, Hoxeyville, Irons, Le Roy, Reed City, Tustin
Mackinaw Island	Mackinaw Island
Mackinaw City	Mackinaw City, Cheboygan, Levering
Mancelona	Mancelona, Alba, Alden, Bellaire, Kalkaska, Lakes of the North
Manchester	Manchester, Ann Arbor, Chelsea, Clinton, Saline, Tipton
Manistee	Manistee, Brethren, Dublin, Freesoil, Irons, Ludington, Onekama, Wellston
Manton	Manton, Buckley, Cadillac, Fife Lake, Kingsley, Lake City, Mesick
Marine City	Marine City, Algonac, New Baltimore, Richmond, St. Clair
Marion	Marion, Evert, Le Roy, McBain, Tustin
Marne	Marne, Allendale, Conklin, Coopersville, Grand Rapids, Hudsonville, Sparta

SECTION 5 - SERVICE AREAS (cont'd)**5.2 Local Calling Areas - Traditional Ameritech Michigan Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Marquette	Marquette, Big Bay, Gwinn, Ishpeming, Negaunee, Sand River, Skandia
Marshall	Marshall, Battle Creek, Bellevue, Burlington, Olivet, Tekonsha
Martin	Martin, Allegan, Hopkins, Middleville, Otsego, Pine Lake, Plainwell, Wayland
Mason	Mason, Dansville, Eaton Rapids, Holt, Lansing, Leslie, Onondaga, Williamston
Mayville	Mayville, Caro, Clifford, Fostoria, Kingston, Millington, Vassar
McBain	McBain, Cadillac, Falmouth, Lake City, Marion, Tustin
Menominee	Menominee, Marinette WI, Wallace
Michigamme	Michigamme, Champion, Fence River, Ishpeming, L'Anse, Republic
Middleville	Middleville, Caledonia, Delton, Freeport, Hastings, Martin, Pine Lake, Wayland
Midland	Midland, Auburn, Breckenridge, Coleman, Freeland, Hemlock, Hope, Linwood, Merrill, Mt. Pleasant, Pinconning, Sanford
Milan	Milan, Ann Arbor, Britton, Dundee, Maybee, Saline, Willis, Ypsilanti
Moline	Moline, Byron Center, Caledonia, Dorr, Dutton, Grand Rapids, Wayland
Monroe	Monroe, Carleton, Erie, Ida, Maybee, Newport
Morley	Morley, Amble, Howard City, Newaygo, Stanwood, White Cloud
Mt. Clemens	Mt. Clemens, New Baltimore, New Haven, Roseville, Utica, Warren, Washington
Mulliken	Mulliken, Charlotte, Grand Ledge, Portland, Sunfield
Napoleon	Napoleon, Brooklyn, Clarklake, Grass Lake, Jackson
Nashville	Nashville, Hastings, Vermontville
Negaunee	Negaunee, Gwinn, Ishpeming, Marquette, Michigamme Forest
Newaygo	Newaygo, Fremont, Grant, Howard City, Morley, White Cloud

SECTION 5 - SERVICE AREAS (cont'd)

5.2 Local Calling Areas - Traditional Ameritech Michigan Exchanges (cont'd)

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
New Baltimore	New Baltimore, Algonac, Marine City, Mt. Clemens, New Haven, Richmond
Newberry	Newberry, Curtis, Deer Park, Engadine, Rexton
New Boston	New Boston, Belleville, Carleton, Flat Rock, Romulus, Willis, Wyandotte
New Buffalo	New Buffalo, Sawyer, Three Oaks
New Haven	New Haven, Armada, Mt. Clemens, New Baltimore, Richmond, Romeo, Washington
Niles	Niles, Berrien Springs, Buchanan, Cassopolis, Dowagiac, Eau Claire, Edwardsburg, South Bend, Indiana
Northport	Northport, Lake Leelanau, Suttons Bay
Northville	Northville, Farmington, Livonia, Plymouth, South Lyon, Walled Lake
Norway	Norway, Faithorn, Felch, Hermansville, Iron Mountain
Olivet	Olivet, Bellevue, Charlotte, Marshall
Onkama	Onkama, Bear Lake, Brethren, Frankfort, Kaleva, Manistee
Oscoda	Oscoda, East Tawas, Glennie, Hale, Harrisville, Lincoln
Otsego	Otsego, Allegan, Gobles, Kalamazoo, Martin, Plainwell
Owendale	Owendale, Cass City, Elkton, Gagetown, Pigeon, Sebewaing
Oxford	Oxford, Almont, Clarkston, Drayton Plains, Dryden, Hadley, Lake Orion, Metamora, Ortonville, Pontiac
Peck	Peck, Applegate, Brown City, Croswell, Sandusky, Yale
Pellston	Pellston, Brutus, Cheboygan, Harbor Springs, Indian River, Levering, Petoskey
Perkins	Perkins, Cornell, Gladstone, Rapid River, Rock, Trenary
Petoskey	Petoskey, Alanson, Boyne City, Boyne Falls, Brutus, Charlevoix, Harbor Springs, Pellston, Walloon Lake
Pinckney	Pinckney, Brighton, Chelsea, Dexter, Gregory, Howell
Plainwell	Plainwell, Kalamazoo, Martin, Otsego, Pine Lake, Richland
Plymouth	Plymouth, Ann Arbor, Livonia, Northville, South Lyon, Wayne, Ypsilanti

SECTION 5 - SERVICE AREAS (cont'd)**5.2 Local Calling Areas - Traditional Ameritech Michigan Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Pontiac	Pontiac, Auburn Heights, Birmingham, Clarkston, Commerce, Drayton Plains, Lake Orion, Mayfair, Milford-White Lake, Ortonville, Oxford, Rochester, Walled Lake, West Bloomfield
Port Huron	Port Huron, Avoca, Goodells, Jeddo, St. Clair, Smiths-Creek
Portland	Portland, Grand Ledge, Milliken, Sunfield
Port Sanilac	Port Sanilac, Applegate, Carsonville, Croswell, Deckerville, Lexington, Sandusky
Potterville	Potterville, Charlotte, Dimondale, Eaton Rapids, Grand Ledge, Lansing
Powers	Powers, Bark River, Carney, Felch, Hermansville
Rapid River	Rapid River, Escanaba, Garden, Gladstone, Perkins, Trenary
Reed City	Reed City, Baldwin, Big Rapids, Ewart, Le Roy, Luther
Reese	Reese, Fairgrove, Frankenmuth, Munger, Saginaw, Vassar
Republic	Republic, Champion, Channing, Felch, Fence River, Ishpeming, Michigamme, Michigamme Forest
Richland	Richland, Augusta, Delton, Galesburg, Hickory Corners, Kalamazoo, Pine Lake, Plainwell
Rochester	Rochester, Auburn Heights, Lake Orion, Pontiac, Romeo, Troy, Utica, Washington
Rock	Rock, Cornell, Gladstone, Perkins, Skandia, Trenary, Watson
Rockford	Rockford, Ada, Cedar Springs, Grand Rapids, Grattan, Greenville, Sparta
Rockwood	Rockwood, Flat Rock, Newport, Trenton, Wyandotte
Romeo	Romeo, Almont, Armada, Capac, Lake Orion, New Haven, Oxford, Rochester, Washington
Romulus	Romulus, Belleville, Detroit Area 6, Flat Rock, New Boston, Wayne, Wyandotte
Rosebush	Rosebush, Clare, Coleman, Farwell, Mt. Pleasant, Weidman
Roseville	Roseville, Center Line, Detroit Areas 2 and 3, Mt. Clemens, Warren

SECTION 5 - SERVICE AREAS (cont'd)

5.2 Local Calling Areas - Traditional Ameritech Michigan Exchanges (cont'd)

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Royal Oak	Royal Oak, Birmingham, Center Line, Detroit Areas 3 and 4, Southfield, Troy, Warren
Saginaw	Saginaw, Bay City, Birch Run, Frankenmuth, Freeland, Hemlock, Merrill, Reese, St. Charles
St. Charles	St. Charles, Brans, Chesaning, Hemlock, Saginaw
St. Clair	St. Clair, Marine City, Port Huron, Richmond, Smiths Creek
St. Helen	St. Helen, Gladwin, Houghton Lake, Roscommon, West Branch
St. Ignace	St. Ignace, Brevort, Cedarville, Rudyard
St. Joseph	St. Joseph, Baroda, Benton Harbor, Berrien Springs, Bridgeman, Coloma, Eau Claire, Watervliet
Sand Lake	Sand Lake, Casnovia, Cedar Springs, Coral, Grant, Howard City, Trufant
Sandusky	Sandusky, Applegate, Brown City, Carsonville, Croswell, Deckerville, Peck, Port Sanilac, Snover
Saranac	Saranac, Belding, Clarksville, Ionia, Lake Odessa, Lowell, Orleans
Sault Ste. Marie	Sault Ste. Marie, Brimley, Kinross, Pickford
Scotts	Scotts, Climax, Fulton, Galesburg, Kalamazoo, Vicksburg
Scottville	Scottville, Carr, Fountain, Freesoil, Hart, Ludington, Pentwater
Sebewaing	Sebewaing, Bay Port, Gagetown, Owendale, Pigeon, Unionville
Snover	Snover, Deckerville, Sandusky
Southfield	Southfield, Birmingham, Detroit Areas 4 and 5, Farmington, Royal Oak, West Bloomfield
South Lyon	South Lyon, Ann Arbor, Brighton, Milford-White Lake, Northville, Plymouth, Walled Lake, Whitmore Lake
Sparta	Sparta, Casnovia, Cedar Springs, Conklin, Grand Rapids, Kent City, Marne, Ravenna, Rockford

SECTION 5 - SERVICE AREAS (cont'd)**5.2 Local Calling Areas - Traditional Ameritech Michigan Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Standish	Standish, Gladwin, Omer, Pinconning, Sterling
Stephenson	Stephenson, Carney, Wallace
Three Oaks	Three Oaks, Galien, New Buffalo, Sawyer
Traverse City	Traverse City, Elk Rapids, Glen Lake, Interlochen, Kingsley, Lake Ann, Lake Leelanau, Old Mission, South Boardman, Suttons Bay, Williamsburg
Trenton	Trenton, Flat Rock, Rockwood, Wyandotte
Trout Lake	Trout Lake, Eckerman, Rexton
Troy	Troy, Auburn Heights, Birmingham, Rochester, Royal Oak, Utica, Warren
Trufant	Trufant, Cedar Springs, Coral, Greenville, Sand Lake
Tustin	Tustin, Cadillac, Hoxeyville, Le Roy, Luther, Marion, McBain
Ubly	Ubly, Bad Axe, Cass City, Harbor Beach, Minden City
Unionville	Unionville, Akron, Caro, Gagetown, Sebewaing
Utica	Utica, Auburn Heights, Mt. Clemens, Rochester, Troy, Warren, Washington
Vassar	Vassar, Caro, Fairgrove, Frankenmuth, Mayville, Millington, Reese
Vermontville	Vermontville, Charlotte, Nashville, Sunfield
Vicksburg	Vicksburg, Fulton, Kalamazoo, Mendon, Schoolcraft, Scotts, Three Rivers
Wakefield	Wakefield, Bergland, Bessemer, Ironwood, Marenisco
Walled Lake	Walled Lake, Commerce, Farmington, Milford-White Lake, Northville, Pontiac, South Lyon, West Bloomfield
Walloon Lake	Walloon Lake, Boyne City, Boyne Falls, Petoskey
Warren	Warren, Center Line, Mt. Clemens, Roseville, Royal Oak, Troy, Utica
Washington	Washington, Mt. Clemens, New Haven, Rochester, Romeo, Utica
Watersmeet	Watersmeet, Bruce Crossing, Golden Lake, Marenisco, North Land O' Lakes, Trout Creek
Watervliet	Watervliet, Benton Harbor, Coloma, Covert, Hartford, Sister Lakes, St. Joseph
Wayland	Wayland, Caledonia, Dorr, Hopkins, Martin, Middleville, Moline

SECTION 5 - SERVICE AREAS (cont'd)**5.2 Local Calling Areas - Traditional Ameritech Michigan Exchanges (cont'd)**

<u>Exchange or Zone</u>	<u>Local Calling Area</u>
Wayne	Wayne, Belleville, Detroit Area 6, Livonia, Plymouth, Romulus, Ypsilanti
West Bloomfield	West Bloomfield, Birmingham, Commerce, Farmington, Pontiac, Southfield, Walled Lake
West Branch	West Branch, Alger, Gladwin, Lupton, Prescott, Rose City, St. Helen
White Cloud	White Cloud, Baldwin, Big Rapids, Fremont, Hesperia, Morley, Newaygo, Stanwood
Whitmore Lake	Whitmore Lake, Ann Arbor, Brighton, Dexter, South Lyon
Williamsburg	Williamsburg, Elk Rapids, Kalkaska, South Boardman, Torch River Bridge, Traverse City
Willis	Willis, Belleville, Carleton, Maybee, Milan, New Boston, Ypsilanti
Wolverine	Wolverine, Alanson, Boyne Falls, Indian River
Wyandotte	Wyandotte, Detroit Area 6, Flat Rock, New Boston, Rockwood, Romulus, Trenton
Ypsilanti	Ypsilanti, Ann Arbor, Belleville, Milan, Plymouth, Saline, Wayne, Willis
Zeeland	Zeeland, Borculo, Drenthe, Hamilton, Holland, Hudsonville, Jamestown

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships

The following list of exchanges and zones shows, by County, the incorporated cities, villages and townships which are wholly or partly within the assigned area of each exchange or zone. (Villages are indicated by "Vill" and Townships are indicated by "Twp.")

5.3.1 Traditional Ameritech Michigan Exchanges

ADA ZONE

- Kent County
 - Twp Ada
 - Twp Cannon
 - Twp Cascade
 - Twp Vergennes

ALTO ZONE

- Ionia County
 - Twp Boston
 - Twp Campbell
- Kent County
 - Twp Bowne
 - Twp Caledonia
 - Twp Cascade
 - Twp Lowell

AKRON EXCHANGE

- Tuscola County
 - Vill Akron
 - Twp Akron
 - Twp Fairgrove
 - Twp Gilford
 - Twp Wisner

AMASA EXCHANGE

- Iron County
 - Twp Bates
 - Twp Crystal Falls
 - Twp Hematite

ALBION EXCHANGE

- Calhoun County
 - City Albion
 - Twp Albion
 - Twp Clarence
 - Twp Eckford
 - Twp Marengo
 - Twp Sheridan
- Jackson County
 - Twp Concord
 - Twp Parma

ANN ARBOR EXCHANGE

- Washtenaw County
 - City Ann Arbor
 - Vill Barton Hills
 - Twp Ann Arbor
 - Twp Freedom
 - Twp Lima
 - Twp Lodi
 - Twp Northfield
 - Twp Pittsfield
 - Twp Salem
 - Twp Scio
 - Twp Superior
 - Twp Webster

ALGONAC EXCHANGE

- St. Clair County
 - City Algonac
 - Twp Clay
 - Twp Cottrellville

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

APPLEGATE EXCHANGE

Sanilac County
 Vill Applegate
 Twp Buel
 Twp Lexington
 Twp Sanilac
 Twp Washington

ARMADA EXCHANGE

Macomb County
 Vill Armada
 Twp Armada
 Twp Lenox
 Twp Ray
 Twp Richmond
 St. Clair County
 Twp Berlin
 Twp Riley

ATHENS EXCHANGE

Branch County
 Twp Sherwood
 Calhoun County
 Vill Athens
 Twp Athens
 Twp Leroy
 Kalamazoo County
 Twp Wakeshma
 St. Joseph County
 Twp Leonidas

AUBURN EXCHANGE

Bay County
 City Auburn
 Twp Beaver
 Twp Monitor
 Twp Williams
 Saginaw County
 Twp Tittabawassee

AUBURN HEIGHTS ZONE

Oakland County
 City Auburn Hills
 City Rochester Hills
 Twp Bloomfield

BAD AXE EXCHANGE

Huron County
 City Bad Axe
 Twp Bingham
 Twp Bloomfield
 Twp Colfax
 Twp Lincoln
 Twp Meade
 Twp Sheridan
 Twp Siegel
 Twp Verona

BALDWIN EXCHANGE

Lake County
 Vill Baldwin
 Twp Cherry Valley
 Twp Peacock
 Twp Pleasant Plains
 Twp Webber
 Twp Yates
 Newaygo County
 Twp Home
 Twp Lilley
 Twp Merrill
 Twp Monroe

BARK RIVER EXCHANGE

Delta County
 Twp Bark River
 Twp Escanaba
 Twp Ford River
 Menominee County
 Twp Harris

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

BATTLE CREEK EXCHANGE

- Barry County
 - Twp Assyria
 - Twp Johnstown
- Calhoun County
 - City Battle Creek
 - City Springfield
 - Twp Bedford
 - Twp Convis
 - Twp Emmett
 - Twp Fredonia
 - Twp Leroy
 - Twp Marshall
 - Twp Newton
 - Twp Pennfield
- Kalamazoo County
 - Twp Charleston

BAY CITY EXCHANGE

- Bay County
 - City Bay City
 - City Essexville
 - Twp Bangor
 - Twp Frankenlust
 - Twp Hampton
 - Twp Kawkawlin
 - Twp Monitor
 - Twp Portsmouth
- Saginaw County
 - Twp Buena Vista
- Tuscola County
 - Twp Wisner

BAY PORT EXCHANGE

- Huron County
 - Twp Fairhaven
 - Twp McKinley

BEAVERTON EXCHANGE

- Clare County
 - Twp Arthur
- Gladwin County
 - City Beaverton
 - Twp Beaverton
 - Twp Billings
 - Twp Buckeye
 - Twp Grout
 - Twp Tobacco

BELDING EXCHANGE

- Ionia County
 - City Belding
 - Twp Keene
 - Twp Orleans
 - Twp Otisco

Kent County

- Twp Grattan
 - Twp Oakfield
 - Twp Vergennes
- Montcalm County
- Twp Eureka
 - Twp Fairplain

BELLEVILLE EXCHANGE

- Wayne County
 - City Belleville
 - Twp Sumpter
 - Twp Van Buren

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

BELLEVUE EXCHANGE

Barry County
 Twp Assyria
Calhoun County
 Twp Convis
 Twp Pennfield

Eaton County
 Vill Bellevue
 Twp Bellevue
 Twp Kalamo

BENTON HARBOR EXCHANGE

Berrien County
 City Benton Harbor
 Twp Bainbridge
 Twp Benton
 Twp Hagar
 Twp Pipestone
 Twp St. Joseph
 Twp Sodus

Van Buren County
 Twp Covert
 Twp Keeler

BERGLAND EXCHANGE

Gogebic County
 Twp Wakefield
Ontonagon County
 Twp Bergland
 Twp Matchwood

BERRIEN SPRINGS EXCHANGE

Berrien County
 Vill Berrien Springs
 Twp Baroda
 Twp Berrien
 Twp Oronoko

BESSEMER EXCHANGE

Gogebic County
 City Bessemer
 Twp Bessemer
 Twp Erwin

BEULAH EXCHANGE

Benzie County
 Vill Benzonia
 Vill Beulah
 Twp Benzonia
 Twp Blaine
 Twp Crystal Lake
 Twp Gilmore
 Twp Homestead
 Twp Joyfield
 Twp Lake
 Twp Weldon

BIG BAY EXCHANGE

Marquette County
 Twp Ishpeming
 Twp Marquette
 Twp Powell

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

BIG RAPIDS EXCHANGE

- Mecosta County
 - City Big Rapids
 - Twp Austin
 - Twp Big Rapids
 - Twp Colfax
 - Twp Grant
 - Twp Green
 - Twp Mecosta
- Newaygo County
 - Twp Barton
 - Twp Goodwell
 - Twp Home
 - Twp Monroe
 - Twp Norwich

BIRCH RUN EXCHANGE

- Genesee County
 - Twp Vienna
- Saginaw County
 - Vill Birch Run
 - Twp Birch Run
 - Twp Taymouth

BIRMINGHAM ZONE

- Oakland County
 - City Birmingham
 - City Bloomfield Hills
 - City Southfield
 - City Troy
 - Vill Beverly Hills
 - Vill Bingham Farms
 - Twp Bloomfield
 - Twp Southfield

BOYNE CITY EXCHANGE

- Antrim County
 - Twp Jordan
 - Twp Warner
- Charlevoix County
 - City Boyne City
 - Twp Bay
 - Twp Boyne Valley
 - Twp Evangeline
 - Twp Eveline
 - Twp Hayes
 - Twp Melrose
 - Twp South Arm
 - Twp Wilson

BREVORT EXCHANGE

- Mackinac County
 - Twp Hendricks
 - Twp Hudson
 - Twp Moran

BRIGHTON EXCHANGE

- Livingston County
 - City Brighton
 - Twp Brighton
 - Twp Genoa
 - Twp Green Oak
 - Twp Hamburg
 - Twp Hartland
 - Twp Oceola

BUCHANAN EXCHANGE

- Berrien County
 - City Buchanan
 - Twp Berrien
 - Twp Bertrand
 - Twp Buchanan
 - Twp Niles
 - Twp Weesaw

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

BYRON EXCHANGE

Genesee County
 Twp Argentine
 Livingston County
 Twp Cohoctah
 Twp Deerfield
 Shiawassee County
 Vill Byron
 Twp Burns

BYRON CENTER ZONE

Allegan County
 Twp Dorr
 Kent County
 Twp Byron

CADILLAC EXCHANGE

Missaukee County
 Twp Caldwell
 Twp Lake
 Twp Richland
 Osceola County
 Twp Sherman
 Wexford County
 City Cadillac
 Twp Antioch
 Twp Boon
 Twp Cherry Grove
 Twp Clam Lake
 Twp Colfax
 Twp Haring
 Twp Henderson
 Twp Selma

CALEDONIA ZONE

Allegan County
 Twp Leighton
 Barry County
 Twp Thornapple
 Kent County
 Vill Caledonia
 Twp Bowne
 Twp Caledonia
 Twp Gaines

CALUMET EXCHANGE

Houghton County
 Vill Calumet
 Vill Copper City
 Vill Laurium
 Twp Calumet
 Twp Franklin
 Twp Hancock
 Twp Osceola
 Twp Schoolcraft
 Twp Torch Lake
 Keweenaw County
 Vill Ahmeek
 Twp Allouez
 Twp Eagle Harbor
 Twp Grant
 Twp Houghton
 Twp Sherman

CARLETON EXCHANGE

Monroe County
 Vill Carleton
 Twp Ash
 Twp Exeter
 Wayne County
 Twp Huron
 Twp Sumpter

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

CARSONVILLE EXCHANGE

- Sanilac County
 - Vill Carsonville
 - Twp Bridgehampton
 - Twp Sanilac
 - Twp Washington

CASNOVIA EXCHANGE

- Kent County
 - Vill Casnovia
 - Twp Sparta
 - Twp Tyrone
- Muskegon County
 - Twp Casnovia
- Ottawa County
 - Twp Chester

CEDAR SPRINGS EXCHANGE

- Kent County
 - City Cedar Springs
 - Twp Algoma
 - Twp Courtland
 - Twp Nelson
 - Twp Oakfield
 - Twp Solon
 - Twp Spencer

CENTER LINE ZONE

- Macomb County
 - City Center Line
 - City Warren

CHAMPION EXCHANGE

- Marquette County
 - Twp Champion
 - Twp Humboldt
 - Twp Michigamme
 - Twp Republic

CHANNING EXCHANGE

- Dickinson County
 - Twp Felch
 - Twp Sagola
- Iron County
 - Twp Mansfield
 - Twp Mastodon

CHARLEVOIX EXCHANGE

- Charlevoix County
 - City Charlevoix
 - Twp Charlevoix
 - Twp Eveline
 - Twp Hayes
 - Twp Marion
 - Twp Norwood

CHARLOTTE EXCHANGE

- Calhoun County
 - Twp Clarence
 - Twp Lee
- Eaton County
 - City Charlotte
 - Twp Bellevue
 - Twp Benton
 - Twp Brookfield
 - Twp Carmel
 - Twp Chester
 - Twp Eaton
 - Twp Kalamo
 - Twp Oneida
 - Twp Roxand
 - Twp Vermontville
 - Twp Walton

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

CHEBOYGAN EXCHANGE

- Cheboygan County
 - City Cheboygan
 - Twp Aloha
 - Twp Beaugrand
 - Twp Benton
 - Twp Grant
 - Twp Hebron
 - Twp Inverness
 - Twp Mackinaw
 - Twp Mullett
 - Twp Munro

CHELSEA EXCHANGE

- Jackson County
 - Twp Grass Lake
 - Twp Waterloo
- Washtenaw County
 - Vill Chelsea
 - Twp Dexter
 - Twp Freedom
 - Twp Lima
 - Twp Lyndon
 - Twp Sharon
 - Twp Sylvan

CLARE EXCHANGE

- Clare County
 - City Clare
 - Twp Arthur
 - Twp Grant
 - Twp Hatton
 - Twp Lincoln
 - Twp Sheridan
- Isabella County
 - Twp Vernon
 - Twp Wise

CLARKLAKE EXCHANGE

- Hillsdale County
 - Twp Somerset
- Jackson County
 - Twp Columbia
 - Twp Liberty
 - Twp Napoleon

CLARKSTON ZONE

- Oakland County
 - Vill Clarkston
 - Twp Brandon
 - Twp Groveland
 - Twp Independence
 - Twp Orion
 - Twp Springfield
 - Twp White Lake

CLARKSVILLE EXCHANGE

- Ionia County
 - Vill Clarksville
 - Twp Berlin
 - Twp Boston
 - Twp Campbell
 - Twp Odessa

CLIO-MT. MORRIS EXCHANGE

- Genesee County
 - City Clio
 - City Mt. Morris
 - Twp Genesee
 - Twp Mt. Morris
 - Twp Richfield
 - Twp Thetford
 - Twp Vienna

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

COLEMAN EXCHANGE

- Clare County
 - Twp Sheridan
- Gladwin County
 - Twp Beaverton
 - Twp Tobacco
- Isabella County
 - Twp Denver
 - Twp Wise
- Midland County
 - City Coleman
 - Twp Edenville
 - Twp Geneva
 - Twp Greendale
 - Twp Jerome
 - Twp Warren

COLOMA EXCHANGE

- Berrien County
 - City Coloma
 - Twp Bainbridge
 - Twp Coloma
 - Twp Hagar
 - Twp Watervliet
- Van Buren County
 - Twp Covert

COMMERCE ZONE

- Oakland County
 - Twp Commerce
 - Twp Waterford
 - Twp West Bloomfield
 - Twp White Lake

CORAL EXCHANGE

- Montcalm County
 - Twp Maple Valley
 - Twp Pine
 - Twp Winfield

CORNELL EXCHANGE

- Delta County
 - Twp Baldwin
 - Twp Cornell
 - Twp Escanaba
- Marquette County
 - Twp Wells

CROSWELL EXCHANGE

- Sanilac County
 - City Croswell
 - Twp Buel
 - Twp Fremont
 - Twp Lexington
 - Twp Worth

CRYSTAL FALLS EXCHANGE

- Iron County
 - City Crystal Falls
 - Vill Alpha
 - Twp Crystal Falls
 - Twp Mansfield
 - Twp Mastodon

CURTIS EXCHANGE

- Luce County
 - Twp Lakefield
- Mackinac County
 - Twp Newton
 - Twp Portage
- Schoolcraft County
 - Twp Germfask

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

DANSVILLE EXCHANGE

Ingham County
 Vill Dansville
 Twp Bunker Hill
 Twp Ingham
 Twp Wheatfield
 Twp White Oak

DETROIT ZONE

Macomb County
 City St. Clair Shores
 Wayne County
 City Allen Park
 City Dearborn
 City Dearborn Heights
 City Detroit
 City Ecorse
 City Grosse Pointe
 City Grosse Pointe Farms
 City Grosse Pointe Park
 City Grosse Pointe Woods
 City Hamtramck
 City Harper Woods
 City Highland Park
 City Inkster
 City Lincoln Park
 City Livonia
 City Melvindale
 City River Rouge
 City Romulus
 City Taylor
 City Westland
 Vill Grosse Pointe Shores
 Twp Grosse Pointe
 Twp Redford

DEXTER EXCHANGE

Livingston County
 Twp Hamburg
 Twp Putnam
 Washtenaw County
 Vill Dexter
 Twp Dexter
 Twp Lima
 Twp Scio
 Twp Webster

DIMONDALE EXCHANGE

Eaton County
 City Lansing
 Vill Dimondale
 Twp Windsor
 Ingham County
 Twp Delhi

DORR ZONE

Allegan County
 Twp Dorr
 Twp Salem

DRAYTON PLAINS ZONE

Oakland County
 City Lake Angelus
 Twp Independence
 Twp Waterford
 Twp White Lake

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

DUTTON ZONE

Kent County
City Kentwood
Twp Caledonia
Twp Cascade
Twp Gaines

EAST JORDAN EXCHANGE

Antrim County
Twp Echo
Twp Jordan
Charlevoix County
City East Jordan
Twp Eveline
Twp South Arm
Twp Wilson

EAST TAWAS EXCHANGE

Arenac County
Twp Whitney
Iosco County
City East Tawas
City Tawas City
Twp Alabaster
Twp Baldwin
Twp Grant
Twp Oscoda
Twp Sherman
Twp Tawas
Twp Wilber

EATON RAPIDS EXCHANGE

Eaton County
City Eaton Rapids
Twp Brookfield
Twp Eaton
Twp Eaton Rapids
Twp Hamlin
Ingham County
Twp Aurelius
Twp Onondaga

EAU CLAIRE EXCHANGE

Berrien County
Vill Eau Claire
Twp Berrien
Twp Pipestone
Twp Sodus

ELK RAPIDS EXCHANGE

Antrim County
Vill Elk Rapids
Twp Elk Rapids
Twp Milton
Twp Torch Lake
Grand Traverse County
Twp Acme
Twp Whitewater

ENGADINE EXCHANGE

Luce County
Twp Lakefield
Twp Pentland
Mackinac County
Twp Garfield
Twp Hudson
Twp Newton
Twp Portage

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

ESCANABA EXCHANGE

Delta County
 City Escanaba
 Twp Bark River
 Twp Escanaba
 Twp Ford River
 Twp Wells
 Menominee County
 Twp Cedarville

EVART EXCHANGE

Clare County
 Twp Freeman
 Mecosta County
 Twp Chippewa
 Twp Fork
 Twp Grant
 Osceola County
 City Ewart
 Twp Cedar
 Twp Ewart
 Twp Hartwick
 Twp Hersey
 Twp Middle Branch
 Twp Orient
 Twp Osceola
 Twp Rose Lake
 Twp Sylvan

FAIRGROVE EXCHANGE

Tuscola County
 Vill Fairgrove
 Twp Fairgrove
 Twp Gilford
 Twp Juniata
 Twp Wisner

FARMINGTON ZONE

Oakland County
 City Farmington
 City Farmington Hills
 City Novi
 Wayne County
 City Livonia

FARWELL EXCHANGE

Clare County
 Vill Farwell
 Twp Freeman
 Twp Garfield
 Twp Grant
 Twp Lincoln
 Twp Surrey
 Isabella County
 Twp Coldwater
 Twp Gilmore
 Twp Nottawa

FENTON EXCHANGE

Genesee County
 City Fenton
 Twp Fenton
 Twp Grand Blanc
 Twp Mundy
 Livingston County
 Twp Deerfield
 Twp Hartland
 Twp Oceola
 Twp Tyrone
 Oakland County
 Twp Holly
 Twp Rose

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

FIFE LAKE EXCHANGE

Grand Traverse County

Vill Fife Lake

Twp Fife Lake

Kalkaska County

Twp Garfield

Twp Springfield

Missaukee County

Twp Bloomfield

Wexford County

Twp Liberty

FLAT ROCK EXCHANGE

Monroe County

Twp Ash

Twp Berlin

Wayne County

City Flat Rock

City Woodhaven

Twp Brownstown

Twp Huron

FLINT EXCHANGE

Genesee County

City Burton

City Flint

City Swartz Creek

Twp Davison

Twp Flint

Twp Genesee

Twp Grand Blanc

Twp Mt. Morris

Twp Mundy

FLUSHING EXCHANGE

Genesee County

City Flushing

Twp Clayton

Twp Flushing

Twp Mt. Morris

Shiawassee County

Twp Hazelton

FOUNTAIN EXCHANGE

Mason County

Vill Fountain

Twp Sheridan

Twp Sherman

FOWLerville EXCHANGE

Ingham County

Twp White Oak

Livingston County

Vill Fowlerville

Twp Cohoctah

Twp Conway

Twp Handy

Twp Howell

Twp Iosco

Twp Unadilla

FRANKENMUTH EXCHANGE

Saginaw County

City Frankenmuth

Twp Birch Run

Twp Blumfield

Twp Bridgeport

Twp Frankenmuth

Tuscola County

Twp Denmark

Twp Tuscola

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

FRANKFORT EXCHANGE

Benzie County
 City Frankfort
 Vill Elberta
 Twp Blaine
 Twp Crystal Lake
 Twp Gilmore
 Twp Lake

FREELAND EXCHANGE

Midland County
 Twp Ingersoll
 Saginaw County
 Twp Kochville
 Twp Richland
 Twp Thomas
 Twp Tittabawassee

FREEPORT EXCHANGE

Barry County
 Vill Freeport
 Twp Carlton
 Twp Irving
 Ionia County
 Twp Campbell
 Kent County
 Twp Bowne

FREESOIL EXCHANGE

Mason County
 Vill Freesoil
 Twp Freesoil
 Twp Grant
 Twp Meade

FREMONT EXCHANGE

Muskegon County
 Twp Holton
 Newaygo County
 City Fremont
 Twp Ashland
 Twp Bridgeton
 Twp Dayton
 Twp Denver
 Twp Garfield
 Twp Lincoln
 Twp Sheridan
 Twp Sherman
 Oceana County
 Twp Greenwood

FULTON EXCHANGE

Kalamazoo County
 Twp Climax
 Twp Wakeshma

GAGETOWN EXCHANGE

Huron County
 Twp Brookfield
 Twp Grant
 Tuscola County
 Vill Gagetown
 Twp Columbia
 Twp Elkland
 Twp Elmwood

GALESBURG EXCHANGE

Kalamazoo County
 City Galesburg
 Twp Charleston
 Twp Climax
 Twp Comstock
 Twp Pavilion
 Twp Richland
 Twp Ross

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

GALIEN EXCHANGE

Berrien County
Vill Galien
Twp Bertrand
Twp Galien
Twp Weesaw

GLADSTONE EXCHANGE

Delta County
City Gladstone
Twp Baldwin
Twp Brampton
Twp Escanaba
Twp Wells

GLADWIN EXCHANGE

Clare County
Twp Arthur
Twp Franklin
Twp Hamilton
Gladwin County
City Gladwin
Twp Billings
Twp Buckeye
Twp Butman
Twp Clement
Twp Gladwin
Twp Grout
Twp Hay
Twp Sage
Twp Secord
Twp Sherman
Roscommon County
Twp Nester

GRAND BLANC EXCHANGE

Genesee County
City Grand Blanc
Twp Atlas
Twp Grand Blanc
Twp Mundy
Oakland County
Twp Holly

GRAND HAVEN EXCHANGE

Muskegon County
City Norton Shores
Twp Fruitport
Ottawa County
City Ferrysburg
City Grand Haven
Vill Spring Lake
Twp Allendale
Twp Crockery
Twp Grand Haven
Twp Port Sheldon
Twp Robinson
Twp Spring Lake

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

GRAND RAPIDS ZONE

Kent County
 City East Grand Rapids
 City Grand Rapids
 City Grandville
 City Kentwood
 City Walker
 City Wyoming
 Twp Ada
 Twp Alpine
 Twp Byron
 Twp Cannon
 Twp Cascade
 Twp Gaines
 Twp Grand Rapids
 Twp Plainfield

Ottawa County
 Twp Georgetown
 Twp Jamestown
 Twp Tallmadge

GRANT EXCHANGE

Muskegon County
 Twp Casnovia
 Twp Moorland
 Newaygo County
 City Grant
 Twp Ashland
 Twp Bridgeton
 Twp Brooks
 Twp Ensley
 Twp Garfield
 Twp Grant

GRATTAN ZONE

Kent County
 Twp Cannon
 Twp Grattan
 Twp Oakfield

GREENVILLE EXCHANGE

Kent County
 Twp Oakfield
 Twp Spencer
 Montcalm County
 City Greenville
 Twp Eureka
 Twp Fairplain
 Twp Montcalm
 Twp Sidney

GWINN EXCHANGE

Marquette County
 Twp Forsyth
 Twp Sands
 Twp West Branch

HARBOR SPRINGS EXCHANGE

Emmett County
 City Harbor Springs
 Twp Center
 Twp Cross Village
 Twp Friendship
 Twp Little Traverse
 Twp Pleasant View
 Twp Readmond
 Twp West Traverse

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

HARRIETTA EXCHANGE

- Manistee County
 - Twp Dickson
- Wexford County
 - Vill Harrietta
 - Twp Boon
 - Twp Slagle
 - Twp Springville

HARRISON EXCHANGE

- Clare County
 - City Harrison
 - Twp Arthur
 - Twp Franklin
 - Twp Frost
 - Twp Greenwood
 - Twp Hamilton
 - Twp Hatton
 - Twp Hayes
 - Twp Lincoln
 - Twp Redding
 - Twp Summerfield
 - Twp Winterfield

HARTLAND EXCHANGE

- Livingston County
 - Twp Brighton
 - Twp Hartland
 - Twp Tyrone

HASTINGS EXCHANGE

- Barry County
 - City Hastings
 - Twp Baltimore
 - Twp Carlton
 - Twp Castleton
 - Twp Hastings
 - Twp Hope
 - Twp Irving
 - Twp Rutland
 - Twp Yankee Springs

HERMANSVILLE EXCHANGE

- Menominee County
 - Twp Meyer

HILLSDALE EXCHANGE

- Hillsdale County
 - City Hillsdale
 - Twp Adams
 - Twp Allen
 - Twp Cambria
 - Twp Fayette
 - Twp Hillsdale
 - Twp Jefferson
 - Twp Reading

HOLLAND EXCHANGE

- Allegan County
 - Twp Fillmore
 - Twp Laketown
- Ottawa County
 - City Holland
 - Twp Holland
 - Twp Olive
 - Twp Park
 - Twp Port Sheldon

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

HOLLY EXCHANGE

Oakland County
Vill Holly
Twp Groveland
Twp Holly
Twp Rose
Twp Springfield

HOLT EXCHANGE

Ingham County
City Lansing
Twp Alaiedon
Twp Delhi

HOPKINS EXCHANGE

Allegan County
Vill Hopkins
Twp Dorr
Twp Hopkins
Twp Monterey
Twp Salem
Twp Watson

HOUGHTON EXCHANGE

Houghton County
City Hancock
City Houghton
Vill South Range
Twp Adams
Twp Calumet
Twp Chassell
Twp Franklin
Twp Hancock
Twp Osceola
Twp Portage
Twp Quincy
Twp Stanton
Twp Torch Lake

HOWELL EXCHANGE

Livingston County
City Howell
Twp Cohoctah
Twp Deerfield
Twp Genoa
Twp Hartland
Twp Howell
Twp Iosco
Twp Marion
Twp Oceola

HUDSONVILLE ZONE

Ottawa County
City Hudsonville
Twp Blendon
Twp Georgetown
Twp Jamestown
Twp Zeeland

INDIAN RIVER EXCHANGE

Cheboygan County
Twp Burt
Twp Ellis
Twp Inverness
Twp Koehler
Twp Mentor
Twp Mullett
Twp Munro
Twp Tuscarora
Twp Walker
Twp Waverly

INTERLOCHEN EXCHANGE

Grand Traverse County
Twp Blair
Twp Grant
Twp Green Lake

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

IONIA EXCHANGE

- Ionia County
- City Ionia
- Twp Berlin
- Twp Easton
- Twp Ionia
- Twp Orange
- Twp Orleans
- Twp Ronald

IRON MOUNTAIN EXCHANGE

- Dickinson County
- City Iron Mountain
- City Kingsford
- Twp Breitung

IRON RIVER EXCHANGE

- Iron County
- City Caspian
- City Gaastra
- City Iron River
- City Stambaugh
- Vill Mineral Hills
- Twp Bates
- Twp Crystal Falls
- Twp Iron River
- Twp Mastodon
- Twp Stambaugh

IRONS EXCHANGE

- Twp Eden
- Twp Elk
- Twp Newkirk
- Twp Peacock
- Twp Sauble

IRONWOOD EXCHANGE

- Gogebic County
- City Ironwood
- Twp Bessemer
- Twp Erwin
- Twp Ironwood

ISHPEMING EXCHANGE

- Marquette County
- City Ishpeming
- Twp Ely
- Twp Ishpeming
- Twp Tilden

JACKSON EXCHANGE

- Jackson County
- City Jackson
- Twp Blackman
- Twp Henrietta
- Twp Leoni
- Twp Liberty
- Twp Napoleon
- Twp Rives
- Twp Sandstone
- Twp Spring Arbor
- Twp Summit
- Twp Tompkins

JAMESTOWN ZONE

- Allegan County
- Twp Salem
- Ottawa County
- Twp Jamestown
- Twp Zeeland

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

JONESVILLE EXCHANGE

Hillsdale County
 Vill Jonesville
 Twp Adams
 Twp Fayette
 Twp Litchfield
 Twp Moscow
 Twp Scipio

KALAMAZOO EXCHANGE

Kalamazoo County
 City Kalamazoo
 City Parchment
 City Portage
 Twp Comstock
 Twp Cooper
 Twp Kalamazoo
 Twp Oshtemo
 Twp Pavilion
 Twp Richland
 Twp Schoolcraft
 Twp Texas

KALKASKA EXCHANGE

Kalkaska County
 Vill Kalkaska
 Twp Bear Lake
 Twp Blue Lake
 Twp Clearwater
 Twp Cold Springs
 Twp Excelsior
 Twp Garfield
 Twp Kalkaska
 Twp Oliver
 Twp Orange
 Twp Rapid River

KENT CITY EXCHANGE

Kent County
 Vill Kent City
 Twp Sparta
 Twp Tyrone

KEWEENAW EXCHANGE

Keweenaw County
 Twp Eagle Harbor
 Twp Grant
 Twp Houghton

LAKE LEELANAU EXCHANGE

Leelanau County
 Twp Bingham
 Twp Centerville
 Twp Leland
 Twp Suttons Bay

LAKE LINDEN EXCHANGE

Houghton County
 Vill Lake Linden
 Twp Calumet
 Twp Osceola
 Twp Schoolcraft
 Twp Torch Lake
 Keweenaw County
 Twp Grant
 Twp Sherman

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

LAKE ODESSA EXCHANGE

Barry County

Twp Carlton

Twp Woodland

Eaton County

Twp Sunfield

Twp Ellsworth

Ionia County

Vill Lake Odessa

Twp Berlin

Twp Campbell

Twp Odessa

Twp Orange

Twp Sebewa

LAKE ORION ZONE

Oakland County

Vill Lake Orion

Twp Addison

Twp Oakland

Twp Orion

Twp Oxford

LANSING EXCHANGE

Clinton County

Twp Bath

Twp DeWitt

Twp Watertown

Eaton County

Twp Delta

Twp Windsor

Ingham County

City East Lansing

City Lansing

Twp Alaiedon

Twp Delhi

Twp Lansing

Twp Meridian

Twp Wheatfield

Twp Williamston

Shiawassee County

Twp Woodhull

LAPEER EXCHANGE

Lapeer County

City Lapeer

City Lansing

Twp Arcadia

Twp Attica

Twp Deerfield

Twp Elba

Twp Lapeer

Twp Mayfield

Twp Metamora

Twp Oregon

LE ROY EXCHANGE

Osceola County

Vill LeRoy

Twp Hartwick

Twp LeRoy

Twp Rose Lake

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

LESLIE EXCHANGE

Ingham County
City Leslie
Twp Bunker Hill
Twp Leslie
Twp Onondaga
Jackson County
Twp Rives
Twp Tompkins

LEXINGTON EXCHANGE

Sanilac County
Vill Lexington
Twp Lexington
Twp Sanilac
Twp Worth

LINWOOD EXCHANGE

Bay County
Twp Beaver
Twp Fraser
Twp Garfield
Twp Kawkawlin

LIVONIA ZONE

Wayne County
City Garden City
City Livonia
City Westland

LOWELL ZONE

Ionia County
Twp Boston
Twp Keene
Kent County
City Lowell
Twp Cascade
Twp Grattan
Twp Lowell
Twp Vergennes

LUTHER EXCHANGE

Lake County
Vill Luther
Twp Cherry Valley
Twp Dover
Twp Eden
Twp Newkirk
Twp Peacock
Twp Pinora

MACKINAC ISLAND EXCHANGE

Mackinac County
City Mackinac Island

MACKINAW CITY EXCHANGE

Cheboygan County
Twp Hebron
Twp Mackinaw
Emmett County
Vill Mackinaw City
Twp Bliss
Twp Carp Lake
Twp Wawatem

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

MANCELONA EXCHANGE

- Antrim County
 - Vill Mancelona
 - Twp Chestonia
 - Twp Custer
 - Twp Kearney
 - Twp Mancelona
- Kalkasa County
 - Twp Blue Lake
 - Twp Cold Springs
 - Twp Rapid River

MANCHESTER EXCHANGE

- Jackson County
 - Twp Norvell
- Washtenaw County
 - Vill Manchester
 - Twp Bridgewater
 - Twp Freedo
 - Twp Manchester
 - Twp Sharon

MANISTEE EXCHANGE

- Manistee County
 - City Manistee
 - Vill East Lake
 - Twp Brown
 - Twp Dickson
 - Twp Filer
 - Twp Manistee
 - Twp Norman
 - Twp Stronach
- Mason County
 - Twp Grant
 - Twp Meade

MANTON EXCHANGE

- Missaukee County
 - Twp Bloomfield
 - Twp Caldwell
- Wexford County
 - City Manton
 - Twp Antioch
 - Twp Cedar Creek
 - Twp Colfax
 - Twp Greenwood
 - Twp Hanover
 - Twp Liberty

MARINE CITY EXCHANGE

- St. Clair County
 - Twp Marine City
 - Twp Casco
 - Twp China
 - Twp Clay
 - Twp Cotterville
 - Twp East China
 - Twp Ira

MARION EXCHANGE

- Clare County
 - Twp Redding
 - Twp Winterfield
- Osceola County
 - Vill Marion
 - Twp Hartwick
 - Twp Highland
 - Twp Marion
 - Twp Middle Branch

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

MARNE ZONE

- Ottawa County
- Twp Polkton
- Twp Tallmadge
- Twp Wright

MARQUETTE EXCHANGE

- Marquette County
- City Marquette
- Twp Chocolay
- Twp Marquette
- Twp Negaunee
- Twp Sands

MARSHALL EXCHANGE

- Calhoun County
- City Marshall
- Twp Convis
- Twp Eckford
- Twp Fredonia
- Twp Marengo
- Twp Marshall

MARTIN EXCHANGE

- Allegan County
- Vill Martin
- Twp Hopkins
- Twp Martin
- Twp Otsego
- Twp Watson
- Twp Wayland
- Barry County
- Twp Orangeville
- Twp Yankee Springs

MASON EXCHANGE

- Ingham County
- City Mason
- Twp Alaiedon
- Twp Aurelius
- Twp Bunker Hill
- Twp Delhi
- Twp Ingham
- Twp Vevay
- Twp Wheatfield

MAYVILLE EXCHANGE

- Lapeer County
- Twp Rich
- Tuscola County
- Vill Mayville
- Twp Dayton
- Twp Fremont
- Twp Watertown

MC BAIN EXCHANGE

- Clare County
- Twp Winterfield
- Missaukee County
- City McBain
- Twp Clam Union
- Twp Lake
- Twp Reeder
- Twp Richland
- Twp Riverside
- Osceola County
- Twp Highland
- Twp Marion

MENOMINEE EXCHANGE

- Menominee County
- City Menominee
- Twp Cedarville
- Twp Ingallston
- Twp Mellen
- Twp Menominee

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

MICHIGAMME EXCHANGE

Baraga County
 Twp Covington
 Twp Spurr
 Marquette County
 Twp Michigamme
 Twp Republic

MIDDLEVILLE EXCHANGE

Allegan County
 Twp Leighton
 Twp Wayland
 Barry County
 Vill Middleville
 Twp Irving
 Twp Orangeville
 Twp Thornapple
 Twp Yankee Springs

MIDLAND EXCHANGE

Bay County
 Twp Beaver
 Twp Garfield
 Twp Williams
 Midland County
 City Midland
 Twp Greendale
 Twp Homer
 Twp Ingersoll
 Twp Jerome
 Twp Larkin
 Twp Lee
 Twp Lincoln
 Twp Midland
 Twp Mills
 Twp Mount Haley
 Twp Porter

MILAN EXCHANGE

Lenawee County
 Twp Macon
 Monroe County
 City Milan
 Twp London
 Twp Milan
 Washtenaw County
 Twp Augusta
 Twp Saline
 Twp York

MOLINE ZONE

Allegan County
 Twp Dorr
 Twp Leighton
 Kent County
 Twp Byron
 Twp Gaines

MONROE EXCHANGE

Monroe County
 City Monroe
 Twp Erie
 Twp Frenchtown
 Twp La Salle
 Twp Monroe
 Twp Raisinville

MORLEY EXCHANGE

Mecosta County
 Vill Morley
 Twp Aetna
 Twp Deerfield
 Montcalm County
 Twp Winfield
 Newaygo County
 Twp Big Prairie

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

MT. CLEMENS EXCHANGE

Macomb County
 City Mt. Clemens
 City Sterling Heights
 Twp Chesterfield
 Twp Clinton
 Twp Harrison
 Twp Macomb

MULLIKEN EXCHANGE

Eaton County
 Vill Mulliken
 Twp Roxand
 Ionia County
 Twp Danby

NAPOLEON EXCHANGE

Jackson County
 Twp Columbia
 Twp Napoleon
 Twp Norvell

NASHVILLE EXCHANGE

Barry County
 Vill Nashville
 Twp Assyria
 Twp Baltimore
 Twp Castleton
 Twp Maple Grove
 Eaton County
 Twp Kalamo
 Twp Vermontville

NEGAUNEE EXCHANGE

Marquette County
 City Negaunee
 Twp Ishpeming
 Twp Negaunee
 Twp Richmond
 Twp Tilden

NEWAYGO EXCHANGE

Newaygo County
 City Newaygo
 Twp Big Prairie
 Twp Brooks
 Twp Croton
 Twp Everett
 Twp Garfield
 Twp Grant
 Twp Sherman

NEW BALTIMORE EXCHANGE

Macomb County
 City New Baltimore
 Twp Chesterfield
 Twp Lenox
 St. Clair County
 Twp Casco
 Twp Clay
 Twp Ira

NEWBERRY EXCHANGE

Luce County
 Vill Newberry
 Twp Columbus
 Twp Lakefield
 Twp McMillan
 Twp Pentland

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

NEW BOSTON EXCHANGE

Wayne County
Twp Huron
Twp Sumpter

NEW BUFFALO EXCHANGE

Berrien County
City New Buffalo
Vill Grand Beach
Vill Michiana
Twp Chikaming
Twp New Buffalo
Twp Three Oaks

NEW HAVEN EXCHANGE

Macomb County
Vill New Haven
Twp Chesterfield
Twp Lenox
Twp Macomb
Twp Ray
St. Clair County
Twp Casco

NILES EXCHANGE

Berrien County
City Niles
Twp Berrien
Twp Bertrand
Twp Buchanan
Twp Niles
Cass County
Twp Howard
Twp Milton
Twp Pokagon

NORTHPORT EXCHANGE

Leelanau County
Vill Northport
Twp Leelanau
Twp Leland

NORTHVILLE EXCHANGE

Oakland County
City Farmington Hills
City Novi
City Wixom
Twp Lyon
Washtenaw County
Twp Salem
Wayne County
City Northville
Twp Northville

NORWAY EXCHANGE

Dickinson County
City Norway
Twp Breitung
Twp Norway

OLIVET EXCHANGE

Calhoun County
Eaton County
City Olivet
Twp Walton

ONEKAMA EXCHANGE

Vill Onekam
Twp Arcadia
Twp Bear Lake
Twp Brown
Twp Manistee
Twp Onekama

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

OSCODA EXCHANGE

Alcona County
 Twp Greenbush
 Twp Mikado
 Iosco County
 Twp Au Sable
 Twp Baldwin
 Twp Oscoda
 Twp Wilber

OTSEGO EXCHANGE

Allegan County
 City Otsego
 Twp Otsego
 Twp Trowbridge
 Twp Watson
 Kalamazoo County
 Twp Alamo
 Van Buren County
 Twp Pine Grove

OWENDALE EXCHANGE

Huron County
 Vill Owendale
 Twp Brookfield
 Twp Grant

OXFORD ZONE

Lapeer County
 Twp Dryden
 Twp Hadley
 Twp Metamora
 Oakland County
 Vill Leonard
 Vill Oxford
 Twp Brandon
 Twp Independence
 Twp Oxford

PECK EXCHANGE

Sanilac County
 Vill Melvin
 Vill Peck
 Twp Buel
 Twp Elk
 Twp Fremony
 Twp Speaker

PELLSTON EXCHANGE

Cheboygan County
 Twp Burt
 Twp Munro
 Emmett County
 Vill Pellston
 Twp Center
 Twp Maple River
 Twp McKinley
 Twp Pleasant View

PERKINS EXCHANGE

Delta County
 Twp Baldwin
 Twp Maple Ridge
 Marquette County
 Twp Ewing

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

PETOSKEY EXCHANGE

- Charlevoix County
 - Twp Bay
 - Twp Hayes
 - Twp Melrose
- Emmett County
 - City Petoskey
 - Twp Bear Creek
 - Twp Littlefield
 - Twp Little Traverse
 - Twp Resort
 - Twp Springvale

PINCKNEY EXCHANGE

- Livingston County
 - Vill Pinckney
 - Twp Hamburg
 - Twp Iosco
 - Twp Marion
 - Twp Putnam
 - Twp Unadilla
- Washtenaw County
 - Twp Dexter
 - Twp Lyndon
- Allegan County
 - City Plainwell
 - Twp Gunplain
 - Twp Otsego
- Kalamazoo County
 - Twp Alamo
 - Twp Cooper

PLAINWELL EXCHANGE

- Allegan County
 - City Plainwell
 - Twp Gunplain
 - Twp Otsego
- Kalamazoo County
 - Twp Alamo Twp Cooper

PLYMOUTH EXCHANGE

- Washtenaw County
 - Twp Salem
 - Twp Superior
- Wayne County
 - City Plymouth
 - City Westland
 - Twp Canton
 - Twp Northville
 - Twp Plymouth

PONTIAC ZONE

- Oakland County
 - City Auburn Hills
 - City Keego Harbor
 - City Lake Angelus
 - City Orchard Lake
 - City Pontiac
 - City Rochester Hills
 - City Sylvan Lake
 - Twp Bloomfield
 - Twp Independence
 - Twp Oakland
 - Twp Orion
 - Twp Waterford
 - Twp West Bloomfield

PORT HURON EXCHANGE

- St. Clair County
 - City Marysville
 - City Port Huron
 - Twp Burtchville
 - Twp Clyde
 - Twp Fort Gratiot
 - Twp Grant
 - Twp Kimball
 - Twp Port Huron
 - Twp St. Clair

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

PORTLAND EXCHANGE

Clinton County
 Twp Eagle
 Twp Westphalia
 Ionia County
 City Portland
 Twp Danby
 Twp Lyons
 Twp Orange
 Twp Portland
 Twp Sebewa

PORT SANILAC EXCHANGE

Sanilac County
 Vill Port Sanilac
 Twp Bridgehampton
 Twp Forester
 Twp Sanilac

POTTERVILLE EXCHANGE

Eaton County
 City Potterville
 Twp Benton
 Twp Eaton
 Twp Eaton Rapids
 Twp Windsor

POWERS EXCHANGE

Menominee County
 Vill Powers
 Twp Harris
 Twp Spalding

RAPID RIVER EXCHANGE

Delta County
 Twp Baldwin
 Twp Bay de Noc
 Twp Brampton
 Twp Ensign
 Twp Masonville
 Twp Nahma

REED CITY EXCHANGE

Lake County
 Twp Chase
 Twp Pinora
 Mecosta County
 Twp Grant
 Twp Green
 Newaygo County
 Twp Barton
 Osceola County
 City Reed City
 Vill Hersey
 Twp Cedar
 Twp Hersey
 Twp Lincoln
 Twp Richmond

REESE EXCHANGE

Saginaw County
 Twp Blumfield
 Tuscola County
 Vill Reese
 Twp Denmark
 Twp Gilford

REPUBLIC EXCHANGE

Marquette County
 Twp Humboldt
 Twp Republic

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

RICHLAND EXCHANGE

- Barry County
 - Twp Prairieville
- Kalamazoo County
 - Vill Richland
 - Twp Richland
 - Twp Ross

ROCHESTER ZONE

- Macomb County
 - Twp Shelby
 - Twp Washington
- Oakland County
 - City Rochester
 - City Rochester Hills
 - Twp Oakland

ROCK EXCHANGE

- Delta County
 - Twp Baldwin
 - Twp Maple Ridge
- Marquette County
 - Twp Ewing
 - Twp Turin
 - Twp Wells

ROCKFORD ZONE

- Kent County
 - City Rockford
 - Twp Algoma
 - Twp Cannon
 - Twp Courtland
 - Twp Oakfield
 - Twp Plainfield

ROCKWOOD EXCHANGE

- Monroe County
 - Vill South Rockwood
 - Twp Berlin
- Wayne County
 - City Flat Rock
 - City Gibraltar
 - City Rockwood
 - Twp Brownstown

ROMEIO EXCHANGE

- Macomb County
 - Vill Romeo
 - Twp Armada
 - Twp Bruce
 - Twp Ray
 - Twp Washington
- Oakland County
 - Twp Addison
 - Twp Oakland

ROMULUS ZONE

- Wayne County
 - City Romulus
 - City Taylor
 - Twp Brownstown
 - Twp Huron
 - Twp Van Buren

ROSEBUSH EXCHANGE

- Isabella County
 - Vill Rosebush
 - Twp Denver
 - Twp Isabella
 - Twp Nottawa
 - Twp Vernon
 - Twp Wise

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

ROSEVILLE ZONE

- Macomb County
 - City Eastpointe
 - City Fraser
 - City Roseville
 - City St. Clair Shores
 - City Warren
 - Twp Harrison
 - Twp Lake

ROYAL OAK ZONE

- Oakland County
 - City Berkley
 - City Clawson
 - City Ferndale
 - City Hazel Park
 - City Huntington Woods
 - City Madison Heights
 - City Oak Park
 - City Pleasant Ridge
 - City Royal Oak
 - City Troy
 - Twp Royal Oak

SAGINAW EXCHANGE

- Bay County
 - Twp Frankenlust
- Saginaw County
 - City Saginaw
 - City Zilwaukee
 - Twp Albee
 - Twp Birch Run
 - Twp Blumfield
 - Twp Bridgeport
 - Twp Buena Vista
 - Twp Carrollton
 - Twp James
 - Twp Kochville
 - Twp Saginaw
 - Twp St. Charles
 - Twp Spaulding
 - Twp Swan Creek
 - Twp TAYMOUTH
 - Twp Thomas
 - Twp Zilwaukee

ST. CHARLES EXCHANGE

- Saginaw County
 - Vill St. Charles
 - Twp Albee
 - Twp Brant
 - Twp Fremont
 - Twp James
 - Twp St. Charles
 - Twp Spaulding
 - Twp Swan Creek

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

ST. CLAIR EXCHANGE

- St. Clair County
 - City St. Clair
 - Twp Casco
 - Twp China
 - Twp Columbus
 - Twp East China
 - Twp St. Clair

ST. HELEN EXCHANGE

- Ogemaw County
 - Twp Foster
- Roscommon County
 - Twp AuSable
 - Twp Backus
 - Twp Higgins
 - Twp Nester
 - Twp Richfield

ST. IGNACE EXCHANGE

- Mackinac County
 - City St. Ignace
 - Twp Brevort
 - Twp Moran
 - Twp St. Ignace

ST. JOSEPH EXCHANGE

- Berrien County
 - City St. Joseph
 - Vill Shoreham
 - Vill Stevensville
 - Twp Baroda
 - Twp Lincoln
 - Twp Oronoko
 - Twp Royalton
 - Twp St. Joseph

SAND LAKE EXCHANGE

- Kent County
 - Vill Sand Lake
 - Twp Nelson
 - Twp Solon
 - Twp Spencer
- Montcalm County
 - Vill Pierson
 - Twp Maple Valley
 - Twp Pierson
- Newaygo County
 - Twp Ensley

SANDUSKY EXCHANGE

- Sanilac County
 - City Sandusky
 - Twp Buel
 - Twp Custer
 - Twp Elk
 - Twp Elmer
 - Twp Moore
 - Twp Watertown

SARANAC EXCHANGE

- Ionia County
 - Vill Saranac
 - Twp Berlin
 - Twp Boston
 - Twp Easton
 - Twp Keene

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

SAULT STE. MARIE EXCHANGE

Chippewa County
 City Sault Ste. Marie
 Twp Bay Mills
 Twp Bruce
 Twp Dafter
 Twp Kinross
 Twp Soo
 Twp Sugar Island

SCOTTS EXCHANGE

Kalamazoo County
 Twp Climax
 Twp Pavilion
 Twp Wakeshma

SCOTTVILLE EXCHANGE

Mason County
 City Scottville
 Vill Custer
 Twp Amber
 Twp Branch
 Twp Custer
 Twp Eden
 Twp Riverton
 Twp Sherman
 Twp Victory

SEBEWAING EXCHANGE

Huron County
 Vill Sebewaing
 Twp Brookfield
 Twp Fairhaven
 Twp Sebewaing
 Tuscola County
 Twp Akron
 Twp Columbia

SNOVER EXCHANGE

Sanilac County
 Twp Argyle
 Twp Evergreen
 Twp Lamotte
 Twp Marlette
 Twp Moore

SOUTHFIELD ZONE

Oakland County
 City Lathrup Village
 City Southfield
 Vill Bingham Farms

SOUTH LYON EXCHANGE

Livingston County
 Twp Green Oak
 Oakland County
 City South Lyon
 Twp Lyon
 Washtenaw County
 Twp Northfield
 Twp Salem

SPARTA ZONE

Kent County
 Vill Sparta
 Twp Algoma
 Twp Alpine
 Twp Plainfield
 Twp Sparta
 Ottawa County
 Twp Chester

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

STANDISH EXCHANGE

- Arenac County
 - City Standish
 - Twp Arenac
 - Twp Deep River
 - Twp Lincoln
 - Twp Standish

- Bay County
 - Twp Gibson

- Gladwin County
 - Twp Grim

STEPHENSON EXCHANGE

- Menominee County
 - City Stephenson
 - Vill Daggett
 - Twp Cedarville
 - Twp Daggett
 - Twp Holmes
 - Twp Ingallston
 - Twp Lake
 - Twp Mellen
 - Twp Nadeau
 - Twp Stephenson

THREE OAKS EXCHANGE

- Berrien County
 - Vill Three Oaks
 - Twp Chikaming
 - Twp Galien
 - Twp New Buffalo
 - Twp Three Oaks
 - Twp Weesaw

TRAVERSE CITY EXCHANGE

- Grand Traverse County
 - City Traverse City
 - Twp Acme
 - Twp Blair
 - Twp East Bay
 - Twp Garfield
 - Twp Green Lake
 - Twp Long Lake
 - Twp Peninsula
 - Twp Union
 - Twp Whitewater

- Leelanau County
 - Twp Bingham
 - Twp Elmwood
 - Twp Solon

TRENTON ZONE

- Wayne County
 - City Gibraltar
 - City Trenton
 - City Woodhaven
 - Twp Brownstown
 - Twp Grosse Ile

TROUT LAKE EXCHANGE

- Chippewa County
 - Twp Trout Lake
- Mackinac County
 - Twp Brevort
 - Twp Moran

TROY ZONE

- Oakland County
 - City Troy

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

TRUFANT EXCHANGE

Kent County

Twp Spencer

Montcalm County

Twp Maple Valley

Twp Montcalm

Twp Pine

TUSTIN EXCHANGE

Lake County

Twp Dover

Osceola County

Vill Tustin

Twp Burdell

Twp Hartwick

Twp Highland

Twp Le Roy

Twp Rose Lake

Twp Sherman

UBLY EXCHANGE

Huron County

Vill Ubyly

Twp Bingham

Twp Paris

Twp Sheridan

Sanilac County

Twp Argyle

Twp Austin

Twp Evergreen

Twp Greenleaf

Twp Minden

UNIONVILLE EXCHANGE

Huron County

Twp Sebewaing

Tuscola County

Vill Unionville

Twp Akron

Twp Almer

Twp Columbia

Twp Wisner

UTICA EXCHANGE

Macomb County

City Sterling Heights

City Utica

Twp Macomb

Twp Shelby

VASSAR EXCHANGE

Tuscola County

City Vassar

Twp Denmark

Twp Juniata

Twp Tuscola

Twp Vassar

VERMONTVILLE EXCHANGE

Eaton County

Vill Vermontville

Twp Chester

Twp Kalamo

Twp Sunfield

Twp Vermontville

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

VICKSBURG EXCHANGE

Kalamazoo County
City Portage
Vill Vicksburg
Twp Brady
Twp Pavilion
Twp Schoolcraft
St. Joseph County
Twp Mendon
Twp Park

WAKEFIELD EXCHANGE

Gogebic County
City Wakefield
Twp Bessemer
Twp Erwin
Twp Marenisco
Twp Wakefield

WALLED LAKE ZONE

Oakland County
City Novi
City Walled Lake
City Wixom
Vill Wolverine Lake
Twp Commerce
Twp Novi
Twp West Bloomfield

WALLON LAKE EXCHANGE

Charlevoix County
Twp Chandler
Twp Melrose

WARREN ZONE

Macomb County
City Sterling Heights
City Warren

WASHINGTON EXCHANGE

Macomb County
Twp Macomb
Twp Ray
Twp Shelby
Twp Washington
Oakland County
Twp Oakland

WATERSMEET EXCHANGE

Gogebic County
Twp Watersmeet
Ontonagon County
Twp Haight
Twp Interior

WATERVLIET EXCHANGE

Berrien County
City Watervliet
Twp Bainbridge
Twp Coloma
Twp Watervliet
Van Buren County
Twp Hartford
Twp Keeler

WAYLAND EXCHANGE

Allegan County
City Wayland
Twp Dorr
Twp Hopkins
Twp Leighton
Twp Wayland
Barry County
Twp Yankee Springs

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

WAYNE ZONE

Wayne County
 City Inkster
 City Romulus
 City Wayne
 City Westland
 Twp Canton
 Twp Van Buren

WEST BLOOMFIELD ZONE

Oakland County
 City Farmington Hills
 City Orchard Lake
 Vill Franklin
 Twp Bloomfield
 Twp West Bloomfield

WEST BRANCH EXCHANGE

Gladwin County
 Twp Bourret
 Twp Clement
 Twp Grim
 Twp Secord
 Ogemaw County
 City West Branch
 Twp Churchill
 Twp Cumming
 Twp Edwards
 Twp Foster
 Twp Hill
 Twp Horton
 Twp Klacking
 Twp Logan
 Twp Mills
 Twp Ogemaw
 Twp West Branch
 Twp Sumpter

WHITE CLOUD EXCHANGE

Newaygo County
 City White Cloud
 Twp Big Prairie
 Twp Denver
 Twp Everett
 Twp Goodwell
 Twp Lincoln
 Twp Merrill
 Twp Monroe
 Twp Norwich
 Twp Sherman
 Twp Wilcox

WHITMORE LAKE EXCHANGE

Livingston County
 Twp Green Oak
 Twp Hamburg
 Washtenaw County
 Twp Northfield
 Twp Webster

WILLIAMSBURG EXCHANGE

Grand Traverse County
 Twp Acme
 Twp East Bay
 Twp Whitewater
 Kalkaska County
 Twp Clearwater
 Twp Kalkaska

WILLIS EXCHANGE

Washtenaw County
 Twp Augusta
 Twp Ypsilanti
 Wayne County

SECTION 5 - SERVICE AREAS (cont'd)

5.3 List of Cities, Villages, and Townships (cont'd)

5.3.1 Traditional Ameritech Michigan Exchanges (cont'd)

WOLVERINE EXCHANGE

Cheboygan County

Vill Wolverine

Twp Ellis

Twp Mentor

Twp Nunda

Twp Walker

Twp Wilmot

ZEELAND EXCHANGE

Allegan County

Twp Fillmore

Twp Overisel

Ottawa County

City Zeeland

Twp Holland

Twp Zeeland

WYANDOTTE ZONE

Wayne County

City Riverview

City Southgate

City Taylor

City Trenton

City Wyandotte

Twp Brownstown

Twp Grosse Ile

YPSILANTI EXCHANGE

Washtenaw County

City Ypsilanti

Twp Augusta

Twp Pittsfield

Twp Superior

Twp York

Twp Ypsilanti

Wayne County

Twp Canton

Twp Van Buren

SECTION 6 - GRANDFATHERED SERVICES

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services

6.1.1 Basic Exchange Access Services -- Rate Schedule

Rates for Basic Exchange Access Services are based upon class of service. All rates in this Section are applied monthly unless specifically identified otherwise.

	<u>Access Area</u>							
	<u>A</u>	<u>B1</u>	<u>B2</u>	<u>C1</u>	<u>C2</u>	<u>C3</u>	<u>C4</u>	<u>C5</u>
Call Plan 50	\$10.00	\$10.40	\$10.40	\$10.44	\$10.44	\$10.44	\$10.44	\$10.44
Call Plan 400	\$13.25	\$13.25	\$12.80	\$11.32	\$11.83	\$12.34	\$12.85	\$13.36
		<u>Area A</u>		<u>Area B</u>		<u>Area C</u>		
Business Access Line*		\$54.95		\$54.95		\$54.95		
Business P.B.X. Trunk		\$12.94		\$13.20		\$13.96		

These charges apply to Basic Exchange Access Services in addition to the charges found in Additional Charges Applied to Basic Exchange Access Section below.

* Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer’s commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

Additional Charges Applied to Basic Exchange Access Services

In addition to the charges for Basic Exchange Access Services described above, the following charges apply to each individual Exchange Access Service line unless otherwise specified. Where such charges are incurred by the Company from its underlying facilities based carrier, they are passed through to the Company's end user Customer at cost and without any markup in price.

- (a) The interstate End User Common Line Charges
- (b) The 911 telecommunications Service Surcharge
- (c) Lifeline services charges as defined in Section 316 of the Michigan Telecommunications Act.
- (d) Any applicable municipal, state or federal taxes, franchise fees or other charges.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.2 Local (Stand Alone)

A. Monthly Charges

Local (Stand Alone) service offers Residential Customers a basic exchange access line and unlimited local usage service across all access areas.

	Monthly Rate
All Rate Bands, First line	\$35.95
All Rate Bands, Each Additional Line	\$21.95

In addition to the above rates, the charges contained in Additional Charges Applied to Basic Exchange Access Section apply.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.3 Smart Pack Trunks

General

Smart Pack Trunk service bundles the Company’s trunking service with local and long distance for business customers who want connectivity to the public switched network through PBX or DID trunks. The Company provides this connectivity for one, two or three-year terms with specified features such as blocks of 20 station numbers for DID service and Call Forward Trunk Group.

Trunk Charges

The surcharges contained in Additional Charges of this price guide are in addition to the trunk rate.

Term Commitment	Monthly Charge	PBX	Trunk	Monthly DID Trunk Rate
1 Year*	\$19.00			\$43.00
2 Years	\$25.00			\$28.50
3 Years	\$17.00			\$27.00

* Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer’s commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

Features

The following features can be added to Smart Pack Trunk service.

Term Commitment	Station Numbers (block of 20)	Call Forward Trunk Group
1 Year	\$3.00	\$0.00
2 Years	\$3.00	\$0.00
3 Years	\$3.00	\$0.00

Local Usage Charges

The following local usage charges apply to Smart Pack Trunk customers. Customers may request billing on a per call basis (message) or a per minute basis (measured). See below.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.3 Smart Pack Trunks (cont'd)

Message Rate Service

The following per call rates apply to those Customers subscribing to the Smart Pack Trunk Message Rate Service:

Term Commitment	Rate Per Call
1 Year	\$0.0600
2 Years	\$0.0575
3 Years	\$0.0550

Measured Rate Service

The following per minute rates apply to those Customers subscribing to the Smart Pack Trunk Measured Rate Service. Unless otherwise specified, for billing purposes, the minimum call duration is thirty (30) seconds. In addition, unless otherwise specified, usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period. Fractional amounts are rounded up to the next highest whole cent. International call usage is measured in six (6) second increments and has a minimum per call duration of sixty (60) seconds.

Term Commitment	Rate per Minute	
	Initial 30 Seconds	Add'l. 6 Seconds
1 Year	\$0.00875	\$0.00175
2 Years	\$0.00750	\$0.00150
3 Years	\$0.00625	\$0.00125

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.3 Smart Pack Trunks (cont'd)

Smart Pack Trunk Switched Long Distance Service

The following per minute rates apply to those Customers subscribing to Smart Pack Trunk Long Distance Service. Unless otherwise specified, for billing purposes, the minimum call duration is thirty (30) seconds. In addition, unless otherwise specified, usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period. Fractional amounts are rounded up to the next highest whole cent. International call usage is measured in six (6) second increments and has a minimum per call duration of sixty (60) seconds.

Term Commitment	Rate per Minute	
	Initial 30 Seconds	Add'l. 6 Seconds
1 Year	\$0.03000	\$0.00600
2 Years	\$0.02880	\$0.00575
3 Years	\$0.02750	\$0.00550

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.4 eChat 200 Service

Monthly Rate

The eChat 200 Service offers a basic exchange access line, 200 calls within the Customer's local calling area, Call Waiting, Caller ID with Name, Wait and See, a personal toll free number, and unlimited dial-up internet access for a single monthly rate.

Additional charges apply for local usage in excess of the monthly call plan allotment, interzone usage, switched inbound toll free usage switched outbound intraLATA and interLATA MTS long distance usage, and calling card usage following.

The following charges apply to eChat 200 Service Customers in all access areas:

	<u>Monthly Rate</u>
- eChat 200 Service, first line	\$50.00
- eChat 200 Service, each additional line	\$29.00
- eChat 200 Service without dial-up internet, each line	\$31.00

Customers may not carry over any unused portion of their eChat 200 call allowance to subsequent months, nor are Customers entitled to a credit for the same.

These monthly charges apply in addition to the charges established in Additional Charges Applied to Basic Exchange Access Services Section above.

Additional Local Usage and Interzone Charges

1. Message Rate

The following per call rates apply for calls made within each Customer's local calling area in excess of the Customer's monthly 200 call allotment.

Rate Per Call	\$0.0640
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2. Interzone Calls

The following per call rates apply to interzone calls within the Detroit District Exchanges. For billing purposes, the minimum duration of interzone calls is sixty (60) seconds. Usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

	<u>Initial 60 Seconds</u>	<u>Ea. Add'l 6 Seconds</u>
Interzone Usage	\$0.08	\$0.008

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.4 eChat 200 Service (cont'd)

Long Distance Usage Charges

1. General

The following charges apply for all switched intraLATA and interLATA 1+ outbound long distance telecommunications usage for eChat 200 Customers who additionally subscribe to the Company's intraLATA and/or interLATA services.

Unless otherwise specified, for billing purposes, the minimum call duration for eChat Long Distance Service is sixty (60) seconds. In addition, unless otherwise specified herein, usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

2. Switched Outbound 1+ Services

<u>IntraLATA</u>		<u>InterLATA</u>	
<u>Initial 60</u>	<u>Each Add'l 6</u>	<u>Initial 60</u>	<u>Each Add'l 6</u>
<u>Seconds</u>	<u>Seconds</u>	<u>Seconds</u>	<u>Seconds</u>
\$0.080	\$0.008	\$0.050	\$0.005

6.1.5 eChat Unlimited Service

Monthly Rate

eChat Unlimited Service offers a basic exchange access line, unlimited calls within the Customer's local calling area, Call Waiting, Caller ID with Name, Wait and See, a personal toll free number, and unlimited dial-up internet access for a single monthly rate.

Additional charges apply for interzone usage, switched inbound toll free usage switched outbound intraLATA and interLATA MTS long distance usage, and calling card usage as follows.

The following charges apply to eChat Unlimited Service Customers:

	<u>Monthly Rate</u>
- eChat Unlimited Service	\$51.00

These monthly charges apply in addition to the charges established in Additional Charges Applied to Basic Exchange Access Services Section above.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.5 eChat Unlimited Service (cont'd)

Additional Local Usage and Interzone Charges

1. Interzone Calls

The following per call rates apply to interzone calls within the Detroit District Exchanges. For billing purposes, the minimum duration of interzone calls is sixty (60) seconds. Usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

	<u>Initial 60 Seconds</u>	<u>Ea. Add'l 6 Seconds</u>
Interzone Usage	\$0.08	\$0.008

Long Distance Usage Charges

1. General

The following charges apply for all eChat Unlimited Service switched intraLATA and interLATA 1+ outbound long distance telecommunications usage.

Unless otherwise specified, for billing purposes, the minimum call duration for eChat Long Distance Service is sixty (60) seconds. In addition, unless otherwise specified in this Tariff, usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

2. Switched Outbound 1+ Services

<u>IntraLATA</u>			<u>InterLATA</u>		
<u>Initial 60 Seconds</u>	<u>Each Add'l 6 Seconds</u>		<u>Initial 60 Seconds</u>	<u>Each Add'l 6 Seconds</u>	
\$0.080	\$0.008		\$0.050	\$0.005	

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.6 Local Plus 2

Monthly Rate

Local Plus 2 is a bundled service that offers a basic exchange access line, unlimited calling to parties located in the Customer's local calling area and any two of the features listed below for the following single monthly rate to Residential Customers. Local Plus 2 also offers switched outbound intraLATA and interLATA MTS long distance usage at the rates listed below.

	<u>Monthly Rate</u>
- All Access Areas, first line	\$36.95

Features Available (choice of two) *

Automatic Callback	Call Waiting
Basic Voice Mail	Call Screening
Busy Line Transfer	Multi Ring
Alternate Answer	Repeat Dialing
Caller ID w/ Name	Speed Dialing
Call Forwarding	Three Way Calling

Switched Outbound Message Toll Service (MTS) Long Distance

Customers subscribing to the Company's Local Plus 2 service may additionally subscribe to the Company's switched outbound intraLATA and interLATA interexchange MTS long distance service at the following rates:

<u>IntraLATA</u>			<u>InterLATA</u>		
<u>Initial 60 Seconds</u>	<u>Each</u>	<u>Add'l 6</u>	<u>Initial 60 Seconds</u>	<u>Each</u>	<u>Add'l 6</u>
	<u>Seconds</u>			<u>Seconds</u>	
\$0.080	\$0.008		\$0.050	\$0.005	

Unless otherwise specified, for billing purposes, the minimum call duration for Local Plus 2 Long Distance Service is sixty (60) seconds. In addition, unless otherwise specified in this Tariff, usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.7 Local Plus 5

Monthly Rate

Local Plus 5 is a bundled service that offers a basic exchange access line, unlimited calling to parties located in the Customer's local calling area and any five of the features listed below for the following single monthly rate to Residential Customers. Local Plus 5 also offers switched outbound intraLATA and interLATA MTS long distance usage at the rates listed below.

	Monthly Rate				
	Customers Subscribing Prior to 5/1/2003	Customers Subscribing from 5/1/2003 Onward		Strategic Alliance – Discounted Employer Group & Member Association Pricing	
		Option 1 – With CoreComm Long Distance	Option 2 – Without CoreComm Long Distance	Option 1 – With CoreComm Long Distance	Option 2 – Without CoreComm Long Distance
All Access Areas, first line	\$44.95	\$44.95	\$47.95	\$44.95	\$44.95
All Access Areas, each additional line	\$44.95	\$44.95	\$47.95	\$44.95	\$44.95

Strategic Alliance – Discounted Employer Group & Member Association Pricing

Customers who are employed by, or are members of, the following Partner Groups are eligible to receive discounted Local Plus 5 service as outlined above. Customers who choose Strategic Alliance Option 1 receive a discount of \$8 off of the standard Option 1 price if they subscribe to the Company’s long distance service. Customers who choose Strategic Alliance Option 2 receive a \$10 discount off of the standard Option 2 price.

Strategic Alliance Partner Groups

- Monstermoving.com
- Michigan Education Association
- Worldwide Communications Group

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.7 Local Plus 5 (cont'd)

Features Available (choice of five) *

Automatic Callback	Call Waiting
Basic Voice Mail	Call Screening
Busy Line Transfer	Multi Ring
Alternate Answer	Repeat Dialing
Caller ID w/ Name	Speed Dialing
Call Forwarding	Three Way Calling

* Local features are not included in all areas; some restrictions apply.

Switched Outbound Message Toll Service (MTS) Long Distance

Customers subscribing to the Company's Local Plus 5 service may additionally subscribe to the Company's switched outbound intraLATA and interLATA interexchange MTS long distance service at the following rates:

	Customers Subscribing Prior to 5/1/2003		Customers Subscribing from 5/1/2003 Onward		Strategic Alliance – Discounted Employer Group & Member Association Pricing	
	Initial Minute	Each Additional 6 Seconds	Initial Minute	Each Additional 6 Seconds	Initial Minute	Each Additional 6 Seconds
IntraLAT						
A MTS	\$0.0800	\$0.0080	\$0.0500	\$0.0050	\$0.0450	\$0.0045
InterLAT						
A MTS	\$0.0500	\$0.0050	\$0.0500	\$0.0050	\$0.0450	\$0.0045

Unless otherwise specified, for billing purposes, the minimum call duration for Local Plus 5 Long Distance Service is sixty (60) seconds. In addition, unless otherwise specified in this Tariff, usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.7 Local Plus 5 (cont'd)

Strategic Alliance – Discounted Employer Group & Member Association Pricing

Customers who are employed by, or are members of, the following Partner Groups are eligible to receive discounted Local Plus 5 long distance service as outlined above. Customers who choose Strategic Alliance Option 1 receive a discount off the standard Local Plus 5 long distance rate. The Partner Groups are listed above.

6.1.8 Unlimited

Monthly Rate

Unlimited is a bundled service that offers a basic exchange access line, unlimited calling to parties located in the Customer's local calling area, any five (5) of the features listed below and Premium Dial-up Internet service for the following single monthly rate to Residential Customers. Unlimited also offers switched outbound intraLATA and interLATA MTS long distance usage at the rates listed below.

Monthly Rate

	Customers Subscribing Prior to 5/1/2003		Customers Subscribing from 5/1/2003 to 6/20/2003		Customers Subscribing from 6/20/2003 Onward		Strategic Alliance – Discounted Employer Group & Member Association Pricing	
	No Distance Required	Long Distance	With CoreComm Long Distance	Option 1 – Without CoreComm Long Distance	Option 2 – Without CoreComm Long Distance	Option 1 – With CoreComm Long Distance	Option 2 – Without CoreComm Long Distance	
All Access Areas, first line	\$54.95	\$54.95	\$54.95	\$59.95	\$44.90	\$42.90		
All Access Areas, each additional line	\$54.95	\$54.95	\$54.95	\$59.95	\$44.95	\$42.95		

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.8 Unlimited (cont'd)

Strategic Alliance – Discounted Employer Group & Member Association Pricing

Customers who are employed by, or are members of, the following Partner Groups are eligible to receive discounted Unlimited service as outlined above. Customers who choose Strategic Alliance Option 1 receive a discount of \$5.05 off of the standard Option 1 price if they subscribe to the Company’s long distance. Customers who choose Strategic Alliance Option 2 receive a \$7.05 discount off of the standard Option 2 price.

Strategic Alliance Partner Groups
 Monstermoving.com
 Michigan Education Association
 Worldwide Communications Group

Features Available (choice of five) *

Automatic Callback	Call Waiting
Basic Voice Mail	Call Screening
Busy Line Transfer	Multi Ring
Alternate Answer	Repeat Dialing
Caller ID w/ Name	Speed Dialing
Call Forwarding	Three Way Calling

* Local features are not included in all areas; some restrictions apply.

Switched Outbound Message Toll Service (MTS) Long Distance

Customers subscribing to the Company’s Unlimited service may additionally subscribe to the Company's switched outbound intraLATA and interLATA interexchange MTS long distance service at the following rates:

	Customers Subscribing Prior to 6/20/2003		Customers Subscribing from 6/20/2003 Onward		Strategic Alliance – Discounted Employer Group & Member Association Pricing	
	Initial Minute	Each Additional 6 Seconds	Initial Minute	Each Additional 6 Seconds	Initial Minute	Each Additional 6 Seconds
IntraLATA MTS	\$0.0800	\$0.0080	\$0.0500	\$0.0050	\$0.0450	\$0.0045
InterLATA MTS	\$0.0500	\$0.0050	\$0.0500	\$0.0050	\$0.0450	\$0.0045

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.8 Unlimited (cont'd)

Unless otherwise specified, for billing purposes, the minimum call duration for Unlimited Long Distance Service is sixty (60) seconds. In addition, unless otherwise specified in this Tariff, usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

Strategic Alliance – Discounted Employer Group & Member Association Pricing

Customers who are employed by, or are members of, the following Partner Groups are eligible to receive discounted Unlimited plan long distance service as outlined above. Customers who choose Strategic Alliance Option 1, above, receive a discount off the standard Unlimited long distance rate. The Partner Groups participating in this program are listed above.

6.1.9 2-Line Premium Connect

Monthly Rate

2-Line Premium Connect is a bundled service that offers two basic exchange access lines, unlimited calling on both lines to parties located in the Customer's local calling area, any five (5) of the features listed below for the main line and Premium Dial-up Internet service on both lines for the following single monthly rate to Residential Customers. 2-Line Premium Connect also offers switched outbound intraLATA and interLATA MTS long distance usage at the rates listed below.

Monthly Rate

	Customers Subscribing Prior to 5/1/2003	Customers Subscribing from 5/1/2003 Onward	
		Option 1 – With CoreComm Long Distance	Option 2 – Without CoreComm Long Distance
All Access Areas, first line	\$71.95	\$69.90	\$79.90
All Access Areas, each additional line	\$23.95	\$34.95	\$34.95

Effective May 1, 2003, new customers subscribing to 2-Line Premium Connect will be able to choose service from Option 1 or Option 2 pricing alternatives. Option 1 gives customers a \$10 discount for subscribing to the Company's long distance service. Customers subscribing to 2-Line Premium Connect prior to May 1, 2003 may maintain their service under their existing rates, terms and conditions even if they move and re-establish service after May 1, 2003. Current customers can also switch their service to Option 1 or 2.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.9 2-Line Premium Connect (cont'd)

B. Features Available (choice of five) *

Automatic Callback	Call Waiting
Basic Voice Mail	Call Screening
Busy Line Transfer	Multi Ring
Alternate Answer	Repeat Dialing
Caller ID w/ Name	Speed Dialing
Call Forwarding	Three Way Calling

* Local features are not included in all areas; some restrictions apply.

C. Switched Outbound Message Toll Service (MTS) Long Distance

Customers subscribing to the Company's 2-Line Premium Connect service may additionally subscribe to the Company's switched outbound intraLATA and interLATA interexchange MTS long distance service at the following rates:

	Customers Subscribing Prior to 5/1/2003		Customers Subscribing from 5/1/2003 Onward	
	Initial Minute	Each Additional 6 Seconds	Initial Minute	Each Additional 6 Seconds
IntraLATA MTS	\$0.0800	\$0.0080	\$0.0500	\$0.0050
InterLATA MTS	\$0.0500	\$0.0050	\$0.0500	\$0.0050

Effective May 1, 2003, new customers to 2-Line Premium Connect service will pay the new rates specified above for switched long distance service. Current 2-Line Premium Connect customers may continue their service at the long distance rates in effect prior to May 1, 2003 or choose service under the new rates.

Unless otherwise specified, for billing purposes, the minimum call duration for 2-Line Premium Connect Long Distance Service is sixty (60) seconds. In addition, unless otherwise specified herein, usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.10 CoreComm Freedom

Monthly Rate

	<u>Monthly Rate</u>
- All Access Areas, first line	\$51.95
- All Access Areas, each additional line	\$31.95

These monthly charges apply in addition to the charges in Additional Charges Section above. CoreComm Freedom plan includes unlimited calling during all time-of-day rate periods for direct dialed 1+ interLATA interstate, interLATA intrastate, intraLATA interstate, and intraLATA intrastate domestic calls.

Minutes used for Operator Assisted Calling, Calling Card, Toll Free Service, Directory Assistance, and International calling are excluded. Unlimited long distance service is for residential domestic direct-dial calls within the 50 U.S. states. Long distance calling for business or Internet access is not included. If the CoreComm Freedom plan is used for non-residential use as described previously, customer will be moved to a measured long distance service plan.

B. Features Available (any or all included) *

Automatic Callback	Call Waiting
Busy Line Transfer	Call Screening
Alternate Answer	Multi Ring
Caller ID w/ Name	Repeat Dialing
Call Forwarding	Speed Dialing
	Three Way Calling

* Local features are not included in all areas; some restrictions apply.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.11 Core100

A. Monthly Rate

Core100 is a bundled service that offers a basic exchange access line, unlimited calling to parties located in the Customer's local usage service area and any of the features listed below for the following single monthly rate to Residential Customers. Core 100 also includes 100 minutes of switched outbound intraLATA and interLATA MTS long distance per month for no additional charge. Usage over 100 minutes a month will be billed at the rates listed below.

	<u>Monthly Rate</u>
- All Access Areas	\$39.95
- Strategic Alliance Rate	\$21.95

These monthly charges apply in addition to all other applicable charges, including those established in Additional Charges above.

Features Available*

Automatic Callback	Call Waiting
Line Shield	Call Screening
Busy Line Transfer	Multi Ring
Alternate Answer	Repeat Dialing
Caller ID w/ Name	Speed Dialing
Call Forwarding	Three Way Calling

* Local features are not included in all areas; some restrictions apply.

Switched Outbound Message Toll Service (MTS) Long Distance

Customers subscribing to the Company's Core100 service must subscribe to the Company's switched outbound intraLATA and interLATA interexchange MTS long distance. The Core100 package includes 100 minutes of switched outbound intraLATA and interLATA interexchange MTS long distance per monthly billing period. Unused portions of the monthly package(s) in any given month cannot be transferred to succeeding months.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.1 Grandfathered CoreComm Services (cont'd)

6.1.11 Core100 (cont'd)

Additional minutes above the included amount shall be billed at the following rates:

	Initial Minute	<u>Each Additional 6 Seconds</u>
Standard - IntraLATA MTS	\$0.0500	\$0.0050
Standard - InterLATA MTS	\$0.0500	\$0.0050
Strategic Alliance - IntraLATA	\$0.0450	\$0.0045
Strategic Alliance - InterLATA	\$0.0450	\$0.0045

Charges are based on actual usage of the Company network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection. For billing purposes, the minimum call duration is sixty (60) seconds, and usage is measured thereafter in six (6) second increments and rounded to the next highest six (6) second period.

Strategic Alliance – Discounted Employer Group & Member Association Pricing

Customers who are employed by, or are members of, the following Partner Groups are eligible to receive discounted Core100 service as outlined above. Customers who are eligible for the Strategic Alliance plan receive a discount off of the standard Core100.

Strategic Alliance Partner Groups

- Monstermoving.com
- Michigan Education Association
- Worldwide Communications Group

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.2 Grandfathered Former New Access Communications, LLC Services

Michigan Prime Plan	Includes Residence line – flat rate and the following unregulated features: Automatic Callback (*69), Call Waiting, Caller ID, Caller ID with Name, Three Way Calling, Wait & See 150 minutes of domestic long distance	\$54.95
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Additional unregulated features available not included in charge:
Anonymous call rejection, Voicemail – Single, Voicemail – Family, WireWorks – Single Line, WireWorks – Multiple Line

New Access Platinum Plan	Includes Residential Line and the following unregulated features Call Waiting, Wait & See, Caller ID, Automatic Call Back (*69), 200 minutes of domestic long distance	\$62.95
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New Access Bronze Plan	Includes Residential Line and the following unregulated features Call Waiting, 60 minutes of domestic long distance	\$54.95
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Value Plus Plan	Includes Residential line and the following unregulated features Call Waiting, Caller ID, 300 minutes state-to-state long distance	\$54.95
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Residential Plus Plan	Includes Residential line And the following unregulated features 300 minutes state-to-state long distance	\$54.95
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Residential Flat Rate Service

	<u>Monthly Recurring</u>
Residential Line – Zone 1	\$54.95
Residential Line – Zones 2-3	\$54.95
Residential Line – Zones 4, 5, 6, 7, 8	\$54.95
Residential unlimited basic line	\$54.95
Grand Fathered Emergent Residential Line	\$54.95

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.3 Grandfathered Former Stonebridge Communications, LLC Services

Silver Select Package	Includes Residential Line and the following unregulated features 200 minutes of state-to-state long distance	\$54.95
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SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.4 Grandfathered Former Globalcom Inc dba First Communications Services

6.4.1 Basic Local Exchange Service

Business Essential Package

Monthly Rate:	
Access Area A (over 3600 access lines)	\$13.50
Access Area B (650 to 3600 access lines)	\$13.78
Access Area C (Less than 650 access lines)	\$14.57
Per Call:	\$0.0892

Residential Basic Line Service

Unlimited Calling Plan	
Monthly Rate:	\$21.00

Calling Plan 50	
Monthly Rate:	
Access Area A (over 3600 access lines)	\$10.79
Access Area B (650 to 3600 access lines)	\$11.24
Access Area C (Less than 650 access lines)	\$11.09
Per Call (after 50 call per month allowance):	\$0.0656

Calling Plan 400	
Monthly Rate:	
Access Area A	\$14.31
Access Area B1	\$14.31
Access Area B2	\$13.82
Access Area C1	\$12.31
Access Area C2	\$12.57
Access Area C3	\$13.10
Access Area C4	\$13.65
Access Area C5	\$14.18
Per Call (after 400 call per month allowance):	\$0.0656

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.4 Grandfathered Globalcom Inc dba First Communications Services (cont'd)

6.4.2 Package Plans

FirstCommercial Measured

One or Three year term required

- \$0.08 per call after 80 Touchtone
- 900/976 Blocking
- Caller ID Name and Number
- Call Forwarding
- Hunting Optional

Intrastate and Interstate Long Distance*	\$0.035 per minute
Non-recurring charge	\$60.00
Monthly recurring charge	\$69.95

FirstCommercial Flat Rate

One or Three year term required

- Unlimited local calls
- Touchtone
- 900/976 Blocking
- Caller ID Name and Number
- Call Forwarding
- Optional Hunting

Intrastate and Interstate Long Distance*	\$0.035 per minute
Non-recurring charge	\$60.00
Monthly recurring charge	\$66.95

* Long Distance rate is for long distance called within the Continental United States.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.4 Grandfathered Globalcom Inc dba First Communications Services (cont'd)

6.4.2 Package Plans (cont'd)

FirstCommercial Features

Monthly Recurring Charge

Three-way Calling	\$6.97
Automatic Callback	\$7.99
Call Forwarding Variable	\$14.99
Call Forwarding, Don't Answer	\$0.60
Call Forwarding, Busy Line	\$0.60
Call Forwarding, Busy Line/No Answer	\$3.00
Call Waiting	\$14.99
Caller ID Name and Number	\$10.92
Caller ID Number Only	\$6.97
Caller ID Blocking	\$0.99
Multi Ring 1	\$9.35
Multi Ring 2	\$7.49
Repeat Dialing	\$5.99
Caller ID/Call Waiting (Sneak-a-Peak)	\$1.99
Speed Calling 8	\$5.97
Speed Calling 30	\$6.07
Non Listed Service	\$2.20
Non Published Service	\$2.20
Call Screening	\$5.99
Additional Directory Listing	\$5.00
Multi-Line Hunting	FREE
Hunting	FREE
Pay-Per-Use Blocking	FREE
Caller ID Blocking for Non-Published	FREE

Non-recurring Charges

Line installation	\$60.00
Add, remove, change lines	\$20.00
Add, remove, change features	\$20.00

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.4 Grandfathered Globalcom Inc dba First Communications Services (cont'd)

6.4.3 Service Charges (Nonrecurring)

Service Ordering Charge - Multi Element Charges

- (A) Primary - For connecting new or additional Access lines.

Residence, per service order	\$13.03
Business, per service order	\$14.37

- (B) Secondary - For moving or changing existing service or adding new or additional service other than Access lines.

Residence, per service order	\$13.03
Business, per service order	\$14.37

- (C) Record - For record type orders affecting directory listings.

Residence, per service order	\$13.03
Business, per service order	\$14.37

Access Line Connection Charge

- (A) Line/Trunk Connection Charge

(1) Residential, per line or trunk	\$42.00
(2) Business, per line or trunk	\$42.00

- (B) Line/Trunk Rearrangement Charge

(1) Residential, per line or trunk	\$30.50
(2) Business, per line or trunk	\$34.54

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.5 First Communications Grandfathered Services

6.5.1 Residential Packages

Package	Description	MRC
Dialers' Deluxe	Unlimited Local Calling, 300 Minutes Domestic Long Distance, Includes Second Telephone Line, Speed Dialing 30, Unlimited Automatic Call back *69 , Caller ID with Name and Number, Call Waiting, Unlimited Three Way Calling, Call Forward Variable, Repeat Dialing, Personal Toll Free Number, Call Forwarding, Sneak-a-Peek (where available), Touchtone ,900/976 Blocking Second Line: Includes feature with above.	\$64.99
FirstConnect	Unlimited Local Calling, 900/976 Blocking, Touch Tone, Call Waiting , Caller ID with Name and Number	\$44.95
FirstFreedom	Unlimited Local Calls, Unlimited Domestic Long Distance , 900/976 Blocking, Touch Tone, Call Waiting, Caller ID with Name and Number	\$57.95
FirstLocal Freedom	Unlimited Local Calling, Unlimited Domestic Long Distance, Call Waiting, Caller ID with Name and Number, Unlimited Three Way Calling , Call Forwarding Variable, LineProtect, 900/976 Blocking ,Touchtone, Unlimited Automatic Call back *69	\$55.95
FirstBasic with 60 minutes of LD	Unlimited Local Calling, 900/976 Blocking, Touch Tone, 60 minutes of Domestic Long Distance	\$44.95
FirstBasic with Call Waiting	Unlimited Local Calling, Call Waiting, 900/976 Blocking, Touch Tone	\$44.95
FirstBasic with Caller ID	Unlimited Local Calling, Caller ID with Name and Number, 900/976 Blocking, Touchtone	\$44.95
FirstLine Connect	Unlimited Local Calling, 90 minutes Free Domestic Long Distance, Caller ID with Name and Number , Call Waiting, Three Way Calling, Call Forwarding, Automatic Call Back (*69), 900/976 Blocking, Touch Tone	\$54.95
FirstLine Freedom	Unlimited Local Calls, Unlimited Domestic Long Distance ,Caller ID with Name and Number , Call Waiting, Three Way Calling, Call Forwarding, Automatic Call Back (*69),900/976 Blocking, Touch Tone	\$69.95
FirstLine with 60 Free LD Minutes	Unlimited Local Calling, 60 minutes of Domestic Long Distance, 900/976 Blocking, Touch Tone	\$69.95
FirstLine with Call Waiting	Unlimited Local Calling, Call Waiting, 900/976 Blocking ,Touch Tone	\$54.95
FirstLine with Caller ID	Unlimited Local Calling, Caller ID Name and Number, 900/976 Blocking, Touch Tone	\$54.95

Domestic Long Distance means calls to destinations within the 48 continental states. Alaska and Hawaii are not included.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.5 First Communications Grandfathered Services (cont'd)

6.5.1 Residential Packages (cont'd)

FirstLocal Basic with Call Waiting	Unlimited Local Calling, Call Waiting, Unlimited Three Way Calling, Call Forwarding Variable, Unlimited Automatic Call back *69, 900/976 Blocking, Touchtone	\$54.95
FirstLocal Basic with Caller ID	Unlimited Local Calling, Caller ID with Name, Caller ID with Number, Unlimited Three Way Calling , Call Forwarding Variable, Unlimited Automatic Call back *69, 900/976 Blocking, Touchtone	\$54.95
FirstLocal Basic with 60 Free LD	Unlimited local Calling, 60 Minutes Domestic Long Distance, 900/976 Blocking, Touchtone,	\$44.95
FirstLocal Choice	Unlimited Local Calling, 250 minutes of Domestic Long Distance, Automatic Call back *69, Call Waiting, Caller ID Name and Number, 3 Way Calling, Call Forward Variable, 900/976 Blocking, Touch Tone.	\$54.95
First Local Complete	Unlimited Local Calling, 250 Minutes Domestic Long Distance, Caller ID with Name and Number, Call Waiting, Unlimited Three Way Calling , Call Forwarding Variable, Personal Toll Free Number, Unlimited Automatic Call back *69, Sneak-a-Peek (where available), Touchtone, 900-976 Blocking	\$57.95
FirstLocal Connect; FirstLocal Advantage	Unlimited Local Calling, 90 Minutes Domestic Long Distance, Caller ID with Name and Number, Call Waiting, Unlimited Three Way Calling, Call Forwarding Variable, LineProtect,,Unlimited Automatic Call back *69, 900/976 Blocking, Touchtone, Sneak-a-Peek (where available)	\$64.95
Keep it Simple with Call Waiting	Unlimited Local Calling, Call Waiting, 900/976 Blocking, Touch Tone	\$44.95
Keep it Simple with Caller ID	Unlimited Local Calling, Caller ID with Name, Caller ID with Number, 900-976 Blocking, Touch Tone	\$44.95
Most Wanted	Unlimited Local Calling, Automatic Call back *69, Call Waiting, Caller ID Name and Number, 3 Way Calling, Call Forward Variable, 900/976 Blocking, Touch Tone.	\$42.99
Your Right to Choose	Unlimited Local Calling, Automatic Call back *69, 900/976 Blocking, Touch Tone, your choice of ❖ 60 minutes of Domestic Long Distance with Call Waiting ❖ 60 minutes of Domestic Long Distance with Caller ID ❖ 60 minutes of Domestic Long Distance with 3 Way Calling or ❖ 120 minutes of Domestic Long Distance	\$54.95

Domestic Long Distance means calls to destinations within the 48 continental states. Alaska and Hawaii are not included.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.5 First Communications Grandfathered Services (cont'd)

6.5.1 Residential Packages (cont'd)

Zone priced rates are based on exchange zones found above.

<u>Package</u>	<u>Description</u>	<u>MRC</u>
FirstVoice with 60 Free Minutes	Unlimited Local Calling, 60 Free minutes of Domestic Long Distance*, Domestic Long Distance* Rate after 60 minutes is \$.039 per minute, Touchtone, 900-976 Blocking	Zone 1: N/A Zone 2: \$54.95 Zone 3: \$54.95
FirstVoice with Call Waiting	Unlimited Local Calling, Call Waiting, Long Distance* Rate is \$.039 per minute, Touchtone, 900-976 Blocking	Zone 1: N/A Zone 2: \$54.95 Zone 3: \$54.95
FirstVoice with Caller ID	Unlimited Local Calling, Caller ID with name and number, Long Distance* Rate is \$.039 per minute, Touchtone, 900-976 Blocking	Zone 1: N/A Zone 2: \$54.95 Zone 3: \$54.95
FirstVoice Connect	Unlimited Local Calling, 90 Free minutes of Domestic Long Distance*, Domestic Long Distance* Rate after 90 minutes is \$.039 per minute, Caller ID with name and number, Call Waiting, Call Forwarding, Automatic Call Back (*69), Three Way Calling, Touchtone, 900-976 Blocking	Zone 1: N/A Zone 2: \$54.95 Zone 3: \$54.95
FirstVoice Freedom	Unlimited Local Calling, Unlimited Domestic Long Distance* Calling Caller ID with name and number, Call Waiting, Call Forwarding, Automatic Call Back (*69), Three Way Calling, Touchtone, 900-976 Blocking	Zone 1: N/A Zone 2: \$54.95 Zone 3: \$54.95

Domestic Long Distance means calls to destinations within the 48 continental states. Alaska and Hawaii are not included.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.5 First Communications Grandfathered Services (cont'd)

6.5.2 Business Packages

Package	Description	Term	LD rate	MRC
First Line Plus LD	Touchtone, 900/976 blocking, 73 free calls per line, \$0.08 per call starting after 73 1 and 2 year terms	12 or 24 months	\$0.035	\$59.95
First Line Plus LD with Hunting	Touchtone, 900/976 blocking, 73 free calls per line, hunting, \$0.08 per call starting after 73	12 or 24 months	\$0.035	\$59.95
FirstLine Rate Plan	80 Local Call included, \$0.08 per call after 80, Call Forward Variable, Caller ID Name & Number, 900/976 blocking, Touch Tone. Hunting available at no extra charge.	12 months	\$0.035	\$64.95
FirstLine Direct	Unlimited Local Calling, Call Forward Don't Answer, Call Forward Busy, Caller ID Name & Number, 900/976 blocking, Touch Tone. Hunting available at no extra charge.	12 months	\$0.035	\$69.95
FirstLine Rate Plan	80 Local Call included, \$0.08 per call after 80, Call Forward Variable, Caller ID Name & Number, 900/976 blocking, Touch Tone. Hunting available at no extra charge.	36 months	\$0.032	\$69.95

* Domestic Long Distance means calls to destinations within the 48 continental states. Alaska and Hawaii are not included.

Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.5 First Communications Grandfathered Services (cont'd)

6.5.2 Business Packages (cont'd)

<u>Package</u>	<u>Description</u>	<u>Term</u>	<u>LD Rate</u>	<u>MRC</u>
FirstVoice Rate Plan	Call rate is \$.08 per call after 80 calls. Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional.	1 year	\$.035	Zone 1: \$54.95 Zone 2: \$54.95 Zone 3: \$54.95
FirstVoice Rate Plan	Call rate is \$.08 per call after 80 calls. Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional.	3 year	\$.032	Zone 1: \$54.95 Zone 2: \$54.95 Zone 3: \$54.95
FirstVoice Direct	Unlimited Local Calls, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional.	1 year	\$.035	Zone 1: \$54.95 Zone 2: \$54.95 Zone 3: \$54.95
FirstVoice Direct	Unlimited Local Calls, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional.	3 year	\$.032	Zone 1: \$54.95 Zone 2: \$54.95 Zone 3: \$54.95
FirstVoice Unlimited	Unlimited Local Calls, Unlimited Long Distance*, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.035.	1 year	n/a	Zone 1: \$59.95 Zone 2: \$59.95 Zone 3: \$59.95
FirstVoice Unlimited	Unlimited Local Calls, Unlimited Long Distance*, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional. Domestic Long Distance* per minute rate is \$.032.	3 year	n/a	Zone 1: \$59.95 Zone 2: \$59.95 Zone 3: \$59.95

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.5 First Communications Grandfathered Services (cont'd)

6.5.2 Business Packages (cont'd)

<u>Package</u>	<u>Description</u>	<u>Term</u>	<u>LD Rate</u>	<u>MRC</u>
FirstVoice Basic	Call rate is \$.08 per call after 80 calls. Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional.	12 month	\$.035	\$54.95
FirstVoice Basic	Call rate is \$.08 per call after 80 calls. Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional.	36 month	\$.032	\$54.95
FirstVoice Connect	Unlimited Local Calls, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional.	12 month	\$.035	\$54.99
FirstVoice Connect	Unlimited Local Calls, Touchtone, 900-976 Blocking. Caller ID with name and number, Call Forwarding, Hunting optional.	36 month	\$.032	\$54.99

Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.5 First Communications Grandfathered Services (cont'd)

6.5.2 Business Packages (cont'd)

FirstLine Direct	Unlimited Local Calling, Call Forward Don't Answer, Call Forward Busy, Caller ID Name & Number, 900/976 blocking, Touch Tone. Hunting available at no extra charge.	36 months	\$0.032	\$69.95
FirstLocal Premium	Unlimited Local Calling, 2000 Domestic Long Distance Minutes*, Call Forwarding, Caller ID Name & Number, 900/976 blocking, Touch Tone.	12 months	\$0.029 after 2000 minutes	\$65.95
FirstLocal Premium with Hunting	Unlimited Local Calling, Hunting, 2000 Domestic Long Distance Minutes*, Caller ID Name & Number, Call Forwarding, 900/976 blocking, Touch Tone.	12 months	\$0.029 after 2000 minutes	\$65.95
FirstLocal Unlimited	Unlimited Local Calling, Call Forwarding, Caller ID Name and Number, Touch Tone, 900/976 blocking	12 months	\$0.035	\$47.95
FirstLocal Unlimited with Hunting	Unlimited Local Calling, Hunting, Caller ID Name and Number, 3 Way Calling Touch Tone, 900/976 blocking	12 months	\$0.035	\$46.95

Domestic Long Distance means calls to destinations within the 48 continental states. Alaska and Hawaii are not included.

Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.5 First Communications Grandfathered Services (cont'd)

6.5.3 FirstConnect One Rate T-1

FirstConnect One Rate T-1 is for business customer end users. The customer agrees to a monthly usage revenue commitment. Those not meeting the usage commitment will be billed the balance. Along with the MRC for the T-1 Loop charge, the customer has the choice of three minimum usage fees; the customer's LD rate is dependent upon the minimum usage fee chosen. Only one telephone number is assigned to the T-1. There are no features or voice mail.

Monthly Loop Charge:

Zone	12 Months	24 Months	36 Months
1	\$250.00	\$225.00	\$200.00
2	\$275.00	\$250.00	\$225.00
3	\$300.00	\$275.00	\$250.00

Local Usage Fee \$0.08 per call

EUCL \$46.95

Installation Fee \$500.00

Minimum Usage Fee:

Long Distance	Commitment	Commitment	Commitment
Minimum Usage Fee	\$500.00	\$750.00	\$1,000.00
1+	\$0.021	\$0.020	\$0.019
TF	\$0.021	\$0.020	\$0.019

LD commitment and rates are for intrastate and interstate calls within the continental United States.

Off Net ICB

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.6 Grandfathered Services of Comcast Phone of Michigan, LLC d/b/a CIMCO, a Division of Comcast Business Services and Comcast Digital Phone

Services provided only to former customers of Comcast Phone of Michigan, LLC d/b/a CIMCO, a Division of Comcast Business Services and Comcast Digital Phone (“Comcast”). Customer shall receive services under the same terms and conditions as previously provided by Comcast.

6.6.1 Basic Local Service

The Company provides service exclusively to Business Customers. The Company’s local service enables the Customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. place calls to other stations on the public switched telephone network;
- C. access the Company’s business office for service related assistance; access directory assistance for the local calling area; access toll free telecommunications services; access enhanced 911 services for emergency calling; access Telephone Relay Service; and
- D. access the interexchange network. A customer may presubscribe to the carrier of their choice for interLATA calling, or Customer may access a provider on an *ad hoc* basis by dialing the provider’s Carrier Identification Code (10XXX).

6.6.2 Basic Local Service Rates

<u>Access Area</u>	<u>Access Lines/Square Miles</u>
A	Over 3600
B	650 to 3600
C	Less than 650
 <u>Business Lines (Per Line)</u>	
A	\$16.65
B	17.58
C	18.57
 <u>Business Usage</u>	
First Minute, measured usage	\$0.1360
Additional Minute, measured usage	0.0866
Local Interzone – Rate Miles are (1-20) miles	0.1290

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.6 Grandfathered Services of Comcast Phone of Michigan, LLC d/b/a CIMCO, a Division of Comcast Business Services and Comcast Digital Phone (Cont'd.)

6.6.2 Basic Local Rates (Cont'd.)

Directory Assistance Call

Call services furnish the Customer with either automated or operator assisted access to the Company's Directory Services database on a dial-up basis. A maximum of two number requests will be accommodated per call.

Per Call	\$1.99
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6.6.3 Service Conversion Charges

A Service conversion charge will apply when an existing line is converted to local service.

6.6.3.1 Rate

Service Conversion Charge, per existing line converted	\$42.00
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6.6.3.2 Installation Charges

Installation charges will apply when a new line is added to a new or existing account.

6.6.3.3 Rate

Service Order Charge	\$17.22
Line Connection Charge, per New Line Added	\$42.25
Per Line Rearrangement - Change in Number	\$30.50
Restore Service Charge	\$30.50

6.6.4 Directory Listings

- A. A listing must be the name of the Customer to whom service is furnished or the name of a member of the Customer's domestic establishment.
- B. One listing may be provided without additional charge for each individual Customer.
- C. The listing of a telephone in the residence of a professional person such as a physician, dentist, veterinary surgeon, osteopathic physician, doctor of divinity, etc., may include the professional degree provided that the listing is not more than an individual name.
- D. The listing of a telephone in the residence of a nurse may include the word "nurse."

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.6 Grandfathered Services of Comcast Phone of Michigan, LLC d/b/a CIMCO, a Division of Comcast Business Services and Comcast Digital Phone (Cont'd.)

6.6.4 Directory Listings (Cont'd.)

- E. The listing of a telephone in clergyman’s residence or church study may include the abbreviation “Rev.” following the clergyman’s name except that when the listing includes the professional degree “DD” the abbreviation “Rev.” is not shown.
- F. A combined given name listing consisting of the given names of two individuals who have the same surname and reside at the same address, or another given name by which the listed person is known, or the given name of a deceased spouse is permitted.

6.6.5 Integrated Services Digital Network (ISDN) Services

These services provide integrated voice/data communications capability for transmission and combination of circuit-switched voice/data and packet-switched data signals on an incoming and outgoing basis over a single ISDN line. This service requires two (2) 64 Kbps “B” channels to transmit any combination of circuit-switched voice/data or high-speed packet-switched data and one “D” channel to carry network signaling and user originated packet-switched data at speeds up to 9.6 Kbps (2B+D). It is available from specially equipped digital-switching equipment located in the central offices of the Company’s underlying carrier(s), where facilities permit and where capacity is available within specified distances from the serving central office. A maximum of eight (8) devices may be connected directly to an ISDN line and only two (2) of these devices are permitted to access the two (2) “B” channels.

6.6.5.1 BRI

ISDN Central Office Termination	
Monthly Recurring Rate, per line	\$29.39

6.6.5.2 PRI

Primary Rate ISDN (PRI T1) allows calls to be placed inward and outbound on 23 channels. The 24th channel is the ISDN D channel. The D Channel is dynamic.

	<u>Monthly</u>	<u>36 month</u> <u>Term</u>	<u>60 month</u> <u>Term</u>
ISDN Custom	\$772.80	\$550.18	\$539.95
ISDN National	\$772.80	\$550.18	\$539.95

6.6.5.3 Usage

	<u>Per</u> <u>Minute</u>	<u>Monthly</u> <u>Term</u>	<u>12 month</u> <u>Term</u>	<u>36 month</u> <u>Term</u>	<u>60 month</u> <u>Term</u>
Local Calling, per call	\$0.13	-	-	-	-
Unlimited Usage (PRI)	\$0.00	\$1,310.49	\$2,105.95	\$999.38	\$869.33

SECTION 6 - GRANDFATHERED SERVICES (cont'd)

Grandfathered Services are no longer available for new service.

6.6 Grandfathered Services of Comcast Phone of Michigan, LLC d/b/a CIMCO, a Division of Comcast Business Services and Comcast Digital Phone (Cont'd.)

6.6.6 Presubscription

A Customer may presubscribe to the carrier of their choice for interLATA calling, and intraLATA calling where available. There is a one-time per line charge for changing carriers.

6.6.6.1 Rate

Presubscription Charge,
Per line, per occurrence \$10.00

6.6.6.2 PRI Non-Metro Service Rates

	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>5 Year Term</u>
Monthly Charges	\$772.80	\$550.18	\$539.95
Local Distribution Channel:			
Zone 1	\$271.00	\$165.12	\$148.73
Zone 2	\$279.83	\$170.17	\$153.78
Zone 3	\$279.83	\$170.17	\$153.78

6.6.6.3 Pay Per Call Blocking

Calls to numbers with prefixes 900 and 976 will be blocked at no charge at the Customer's request.

6.6.6.4 Number Changes – Business Customers

When a Customer's telephone number is changed the Company shall intercept all calls to the Customer's former number for not less than three months. The Company shall place a number referral on the line giving the calling party the Customer's new number, subject to equipment limitations, number availability, customer permission, and payment of the tariffed number referral charge, if any.

When additions or changes in the plant of the underlying carrier or any other provider operations necessitate changing telephone numbers to a group of customers, the Company shall give reasonable notice to all affected customers even though the additions or changes may be coincidental with a directory issue.

6.6.6.5 Month-to-Month Rate Plan

A Month-to-Month rate option is provided to Customers whose term agreements expire and do not elect to renew. If a Customer elects a Month-to-Month rate option, all circuits will increase by 50% over the previously contracted monthly recurring fee as set forth above at the time the Month-to-Month plan commences. Local Usage Charges for month-to-month rate plans will be charged at \$0.10 per minute.