

Virtual Receptionist Console is a professional softphone for operators and receptionists with Outlook/LDAP/XMPP/CRM integration, built-in web browser and e-mailer. It can be used as a standalone softphone or tethered to any analog or VoIP hard phone to handle calls.

## KEY HIGHLIGHTS

- Optimized Call Processing**  
 Operator can quickly pick up incoming calls, put them on/off hold, initiate unattended transfers or call users and initiate attended transfers
- Robust security features for more piece of mind**  
 Incoming ringing calls can be automatically forwarded to another operator, diverted to voicemail or answered and put on hold.
- Easy scalability at planned & unplanned call volume**  
 In a directory each user has an icon next to his name showing the status of his/her phone.
- Easy-implement disaster recovery plans for all situations**  
 Operator can track the phone ringing status of out-of-office users and quickly pick-up their ringing calls by clicking on a button in the alert windows.

## PRICING

1 Standard Receptionist Console License

Contact Sales

Note - Pricing also includes one UC Standard PBX license.

