VOICE OPERATOR PANEL



Voice Operator Panel (aka Virtual Receptionist) is a professional softphone for operators and receptionists with Outlook/LDAP/XMPP/CRM integration, built-in web browser and e-mailer. It can be used as a standalone softphone or tethered to any analog or VoIP hard phone to handle calls.

KEY HIGHLIGHTS

• Optimized Call Processing

Operator can quickly pick up incoming calls, put them on/off hold, initiate unattended transfers or call users and initiate attended transfers

- Robust security features for more piece of mind
 Incoming ringing calls can be automatically forwarded to another operator, diverted to voicemail or answered and put on hold.
- Easy scalability at planned & unplanned call volume In a directory each user has an icon next to his name showing the status of his/her phone.
- Easy-implement disaster recovery plans for all situations
 Operator can track the phone ringing status of out-of-office users and quickly pick-up their ringing calls by clicking on a button in the alert windows.

PRICING

1 Standard Receptionist VOP License

Contact Sales

Note - Pricing also includes one UC Standard PBX license.

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