

Illinois Local Price Guide

**FIRST COMMUNICATIONS, LLC
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TABLE OF CONTENTS

Table of Contents 1

Definitions.....3

Current Business Offerings.....5

Grandfathered Business Offerings.....12

Current Residential Offerings.....97

Grandfathered Residential Services98

Optional Features, Miscellaneous Services and Fees115

DEFINITIONS

Certain terms used generally throughout this tariff are defined below:

Advance Payment: Payment of all or part of a charge required before the start of service.

Authorized-User: A person, firm, corporation or other legal entity authorized by the provider of the service to use the service being provided.

Carrier: A company certified by the Illinois Commerce Commission to provide telecommunications services within Illinois.

Class of Service -- Business, Residential: The Company provides two classes of Service: Business and Residential. The classification of a Customer's service as business or residence is determined by these regulations which define the character of use for rate purposes:

- A. A service will be classified as Business if:
 - (1) The service is used primarily or substantially for a paid commercial, professional or institutional activity; or
 - (2) The service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
 - (3) The service number is listed as the principal or only number for a business in any telecommunications directory; or
 - (4) The service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of service, without compensation or reimbursement, for a charitable or civic purpose shall not constitute business use of service unless other factors are involved.

- B. Service will be classified as Residential if none of the conditions of A. preceding apply, and:
 - (1) The use of the service is primarily and substantially of a social or domestic nature, and
 - (2) Service is located in a residence or, in the case of a combined business and residence premises; the service is located in bona fide residential quarters of such premises while business service is isolated in the business quarters of the same premises.

- C. Service classification is determined at the sole discretion of the Company pursuant to the conditions stated above. The Company may, at its discretion, levy charges for services which have been misclassified.

Company: First Communications, LLC, the issuer of this tariff.

Customer: A person, firm, corporation or other entity that is authorized by the Company to use the Company's telecommunications services included in this tariff, is responsible for payment of charges included in this tariff, and is responsible for compliance with the Company's tariff regulations.

First Communications, LLC
Illinois Local Service Price Guide

Direct Inward Dial: A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

District: An area of an exchange which is the basis for the determination of usage rates within MSAs 1, 2, 3, 6, 7, 9, and 15; and of Foreign District Service mileage measurement in MSAs 1, 2, 3, 6, 7, 9, and 15. Specific District details as they are used in this tariff can be found in Illinois Bell Telephone's ILL C.C. No. 20, PART 4 --Section 2.

Installation Charges: Charges which are assessed on a non-recurring basis at the establishment of a service. The terms "installation charges" and "non-recurring charges" are used inter-changeably within this tariff to refer to non-variable charges.

Joint-User: An authorized-user (as defined above) who is co-authorized by the provider of the service to jointly use the service being provided.

Kbps: Kilobits per second, which denotes thousands of bits per second.

Monthly Charges: Charges which are assessed for services included within this tariff on a recurring, monthly basis. It can be assumed that all services offered within this tariff are charged a monthly charge unless otherwise identified.

Mbps: Megabits, or millions of bits per second.

Market Service Area (MSA): Geographical area comprised of one or more exchanges served by local exchange telephone companies as established in Illinois Commerce Commission Docket 82-0268.

Market Service Area 1: MSA 1 was established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services. MSA 1 serves the greater Chicago Metropolitan Market Area.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/Key systems.

Service Surcharge: An additional sum added to the usual amount or cost.

Station: Telephone equipment from or to which calls are placed.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.

CURRENT BUSINESS OFFERINGS

FirstCommercial Plus

One or three year term required

| | | |
|------------------------|--------|-------------------|
| <u>Outbound local:</u> | Band A | \$0.03 per minute |
| | Band B | \$0.06 per minute |
| | Band C | \$0.15 per minute |

| | |
|-----------|---------------------------|
| Features: | Touchtone |
| | 900/976 Blocking |
| | Caller ID Name and Number |
| | Call Forwarding |
| | Hunting Optional |

Long Distance Rate of \$0.035 per minute*

| | |
|--------------------------|----------|
| Non-Recurring Charge | \$60.00 |
| Monthly Recurring charge | \$549.99 |

FirstCommercial Flat Rate

One or three year term required

| | |
|--------------------------|----------|
| Flat Commercial Rate | |
| Non-Recurring Charge | \$60.00 |
| Monthly Recurring Charge | \$549.99 |

* All long distance rates are Domestic Long Distance and include calls in the 48 continental states. Alaska and Hawaii are not included.

First Communications, LLC
Illinois Local Service Price Guide

FirstConnect Local

FirstConnect Local service offers two products: FirstConnect Local T-1 and FirstConnect ISDN PRI.

The FirstConnect Local products are offered in a limited area in the Chicago LATA 358.

FirstConnect products may select an optional FirstConnect Call Package.

All First Connect products require a term commitment of twelve, twenty-four or thirty-six months. Full termination liabilities are assessed for early termination of service. Taxes, fees and surcharges apply and are over and above the charges below.

First Communications, LLC
Illinois Local Service Price Guide

FirstConnect Local T-1

FirstConnect Local T-1 provides a business customer with a 1.544 Mbps connection which is time division multiplexed and delivers up to 24 individual analog local voice lines which are delivered to a 66 block. FirstConnect Local T-1 provides unlimited local service.

Monthly recurring rates per FirstConnect Local T-1, apply as follows:

| <u>Term</u> | <u>MRC</u> |
|-------------|------------|
| 12 months | \$449.00 |
| 24 months | \$424.00 |
| 36 months | \$399.00 |

Installation charges per FirstConnect Local T-1, apply as follows:

| <u>Term</u> | <u>MRC</u> |
|-------------|------------|
| 12 months | \$500.00 |
| 24 months | \$500.00 |
| 36 months | \$500.00 |

Long Distance Rate \$0.029 per minute

LD rate is for intrastate and interstate calls within the continental United States.

FirstConnect Local T-1 Features:

Customer may select any of the features below at no additional cost:

| | |
|---------------------------|----------------------------------|
| Account Codes (up to 25) | Call Waiting with Caller ID |
| Anonymous Call Rejection | Caller ID Blocking (per call) |
| Automatic Callback (*69) | Caller ID number only |
| Call Hold | Caller ID with Name |
| Call Forwarding | Hunting |
| Call Forward Busy line | Remote Access to Call Forwarding |
| Call Forward Don't Answer | Repeat Dialing |
| Call Park | Select Call Rejection |
| Call Transfer | Speed Calling |
| Call Waiting | Three Way Calling |

EUCL \$46.95

Off Net ICB

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Illinois Local Service Price Guide

FirstConnect ISDN PRI

FirstConnect ISDN PRI is provisioned at the 1.544 Mbps rate via Primary Rater Interface (PRI) standard of the Integrated Services Digital Network (ISDN). FirstConnect ISDN PRI consists of a 23B+D configuration with twenty-three 64Kbps bearer channels and one 64 Kbps digital channel. The D channel provides out of band signaling, call control and messaging, FirstConnect ISDN PRI offers 23 unlimited local voice trunks. Services are delivered to a standard smartjack.

Monthly recurring rates per FirstConnect ISDN PRI, apply as follows:

| <u>Term</u> | <u>MRC</u> |
|-------------|------------|
| 12 months | \$449.00 |
| 24 months | \$424.00 |
| 36 months | \$399.00 |

Installation charges per FirstConnect ISDN PRI, apply as follows:

| <u>Term</u> | <u>MRC</u> |
|-------------|------------|
| 12 months | \$500.00 |
| 24 months | \$500.00 |
| 36 months | \$500.00 |

Long Distance Rate \$0.029 per minute

LD rate is for intrastate and interstate calls within the continental United States.

Direct Inward Dial

Block of 20 DID \$5.00 per month

Installation \$25.00 per request

Installation of Outpulsing (over 25 DIDs) \$25.00 per request

First Connect ISDN PRI features

Customer may select any of the features below at no additional cost:

| | |
|------------------------------|-----------------------|
| Account Codes (up to 25) | Failsafe Call Routing |
| Caller ID on the main number | Multi-Exchange |
| DID Outpulsing | |

EUCL \$46.95

Off Net ICB

First Communications, LLC

Illinois Local Service Price Guide

FirstConnect Call Bundles

First Connect Local T-1 and FirstConnect ISDN PRI customers may select from one of the Long Distance Call Bundles below. Call Bundles are direct dialed (1+) or Toll Free intrastate or interstate long distance calls anywhere within the continental United States.

Any unused minutes per month are forfeited.

| <u>Bundle</u> | <u>Minutes</u> | <u>MRC</u> | <u>Overage LD Rate</u> |
|-----------------|----------------|------------|------------------------|
| Call Bundle | 1,000 minutes | \$ 20.99 | \$0.025 |
| Call Bundle I | 5,000 minutes | \$ 65.99 | \$0.022 |
| Call Bundle II | 10,000 minutes | \$ 125.99 | \$0.021 |
| Call Bundle III | 20,000 minutes | \$ 240.99 | \$0.019 |
| Call Bundle IV | 50,000 minutes | \$ 570.99 | \$0.019 |

Toll Free Number Monthly Charge \$3.95 per Toll Free Number

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Illinois Local Service Price Guide

Dedicated Service Non-Recurring Charges

Dedicated Service is provided over a T-1 or greater circuit and can be analog, digital, integrated T1s or ISDN PRI. Non-recurring Charges (NRCs) apply for changes prior to installation and post installation.

| Changes to an Order prior to installation | <u>NRC</u> |
|---|-------------------|
| Service Order Change Customer requested change requiring a different circuit type or change in bandwidth prior to loop drop | \$20.00 |
| Order Cancellation Over 48 hours from loop drop | \$750.00 |
| Less than 48 hours from loop drop | \$1500.00 |
| FOC reschedule Customer requested change of the date of the loop drop after the date has been communicated to the customer, must be greater than 24 hours prior to loop drop date. | \$75.00 |
| Port reschedule Over 48 hours from the date of the port activity | \$500.00 |
| Less than 48 hours from the date of the port activity | \$750.00 |
| Block Directory Assistance | \$50.00 |
| Expedite Fee When customer requests to expedite the installation, an expedite charge is applied regardless of whether requested date is achieved; Company will make every attempt to meet the expedite date however, Company does not guarantee that the installation would occur in the time requested. | |
| | Zone 1-3 \$500.00 |
| | Off Net \$1500.00 |

First Communications, LLC
Illinois Local Service Price Guide

| Changes to Service post installation | <u>NRC</u> |
|---|-------------------|
| Circuit Change Charge Add additional bandwidth or change circuit type | \$500.00 |
| Move Change in customer physical address within same company footprint, providing the same product | \$500.00 |
| Account Change Charge Changes to features, DIDs, listings, Account codes | \$25.00 |
| Block Directory Assistance | \$50.00 |
| Advanced Services Technician Charges | |
| Truck Roll | \$100.00 |

Promotional Offerings

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the Commission.

GRANDFATHERED BUSINESS OFFERINGS

No new subscriptions to Grandfathered Service will be accepted. However, Customers subscribing to Grandfathered Service may maintain their service under these rates, subject to the following limitations: (a) service may not be moved to a new location, and (b) service, where disconnected, may not be re-established.

FirstCommercial Measured

One or three year term required

| | | |
|------------------------|--------|-------------------|
| <u>Outbound local:</u> | Band A | \$0.03 per minute |
| | Band B | \$0.06 per minute |
| | Band C | \$0.15 per minute |

| | |
|-----------|---------------------------|
| Features: | Touchtone |
| | 900/976 Blocking |
| | Caller ID Name and Number |
| | Call Forwarding |
| | Hunting Optional |

Long Distance Rate of \$0.035 per minute*

| | |
|--------------------------|----------|
| Non-Recurring Charge | \$60.00 |
| Monthly Recurring charge | \$549.99 |

* All long distance rates are Domestic Long Distance and include calls in the 48 continental states. Alaska and Hawaii are not included.

First Communications, LLC
Illinois Local Service Price Guide

FIRSTLINE DIRECT

FirstLine Direct (12 month)

Provides a basic business local exchange line and requires 12 month term.

Primary Line, per month \$64.95

Includes the following features:

Unlimited Local Calling
Call Forward Don't Answer
Call Forward Busy
Caller ID Name & Number
900/976 blocking
Touch Tone
Hunting available at no extra charge

Long distance, per minute* \$0.035

FirstLine Direct (36 month)

Provides a basic business local exchange line and requires 36 month term.

Primary Line, per month \$64.95

Includes the following features:

Unlimited Local Calling
Call Forward Don't Answer
Call Forward Busy
Caller ID Name & Number
900/976 blocking
Touch Tone
Hunting available at no extra charge

Long distance, per minute* \$0.032

* All long distance rates are Domestic Long Distance and include calls in the 48 continental states. Alaska and Hawaii are not included.

First Communications, LLC
Illinois Local Service Price Guide

FIRSTLOCAL UNLIMITED

FirstLocal Unlimited

Provides a basic business local exchange line and requires a 12 month term.

Primary Line, per month \$59.95

Includes the following features:

Unlimited Local Calling
Call Forwarding
Caller ID Name and Number
Touch Tone
900/976 blocking

Long distance, per minute \$0.035

* All long distance rates are Domestic Long Distance and include calls in the 48 continental states. Alaska and Hawaii are not included.

First Communications, LLC
Illinois Local Service Price Guide

FIRSTVOICE DIRECT

FirstVoice Direct – 1 year term

Primary Line, per month \$36.95

Includes the following features:

Unlimited Local Calls
Touch Tone
900/976 blocking
Caller ID with name and number
Call Forwarding
Hunting optional

Domestic Long Distance* per minute \$0.035

FirstVoice Direct – 3 year term

Primary Line, per month \$35.95

Includes the following features:

Unlimited Local Calls
Touch Tone
900/976 blocking
Caller ID with name and number
Call Forwarding
Hunting optional

Domestic Long Distance* per minute \$0.032

* All long distance rates are Domestic Long Distance and include calls in the 48 continental states. Alaska and Hawaii are not included.

First Communications, LLC
Illinois Local Service Price Guide

FIRSTVOICE BASIC

FirstVoice Basic – 12 month term

Primary Line, per month \$59.95

Includes the following features:

Call rate it \$0.08 per call after 80 calls
Touch Tone
900/976 blocking
Caller ID with name and number
Call Forwarding
Hunting optional

Domestic Long Distance* per minute \$0.035

FirstVoice Basic – 36 month term

Primary Line, per month \$59.95

Includes the following features:

Call rate it \$0.08 per call after 80 calls
Touch Tone
900/976 blocking
Caller ID with name and number
Call Forwarding
Hunting optional

Domestic Long Distance* per minute \$0.032

* All long distance rates are Domestic Long Distance and include calls in the 48 continental states. Alaska and Hawaii are not included.

First Communications, LLC
Illinois Local Service Price Guide

FIRSTVOICE CONNECT

FirstVoice Connect – 12 month term

Primary Line, per month \$59.95

Includes the following features:

Unlimited local calls
Touch Tone
900/976 blocking
Caller ID with name and number
Call Forwarding
Hunting optional

Domestic Long Distance* per minute \$0.035

FirstVoice Connect – 36 month term

Primary Line, per month \$59.95

Includes the following features:

Unlimited local calls
Touch Tone
900/976 blocking
Caller ID with name and number
Call Forwarding
Hunting optional

Domestic Long Distance* per minute \$0.032

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

First Communications, LLC
Illinois Local Service Price Guide

FIRSTVOICE PLAN

FirstVoice Rate Plan – 1 year term

Primary Line, per month \$33.95

Includes the following features:

Call rate it \$0.08 per call after 80 calls
Touch Tone
900/976 blocking
Caller ID with name and number
Call Forwarding
Hunting optional

Domestic Long Distance* per minute \$0.035

FirstVoice Rate Plan – 3 year term

Primary Line, per month \$32.95

Includes the following features:

Call rate it \$0.08 per call after 80 calls
Touch Tone
900/976 blocking
Caller ID with name and number
Call Forwarding
Hunting optional

Domestic Long Distance* per minute \$0.032

* All long distance rates are Domestic Long Distance and include calls in the 48 continental states. Alaska and Hawaii are not included.

First Communications, LLC
Illinois Local Service Price Guide

SMART PACK SERVICES

Business Customers subscribing to the Company's Smart Pack Local Services receive certain discounted rates for Line, Usage and Service Enhancement Feature.

Smart Pack Access Line Charges

The Company's access areas are grouped into either Access Area A, B, or C (determined by the exchange in which the Customer's premises is located) as those areas are described in Illinois Bell Telephone's ILL C.C. No. 20, PART 4 -- Section 2, Paragraph 2.6.)

1. Rates by Access Area

| <u>Term Commitment</u> | <u>Monthly Line Charge, Per Line</u> | | |
|------------------------|--------------------------------------|----------------------|----------------------|
| | <u>Access Area A</u> | <u>Access Area B</u> | <u>Access Area C</u> |
| Month-to-Month | \$31.08 | \$34.58 | \$30.38 |

2. Unified Access Area Rates

| <u>Term Commitment</u> | <u>Monthly Charge</u> |
|--|-----------------------|
| 1 Year | \$34.00 |
| 2 Years | \$31.60 |
| 3 Years | \$30.00 |
| | <u>Monthly Charge</u> |
| Smartpack Unlimited 1 st line | \$66.00 |
| Smartpack Unlimited Add'l line | \$59.00 |

First Communications, LLC
Illinois Local Service Price Guide

SMART LINK SERVICES

Business Customers subscribing to the Company's Smart Link services receive certain rates in lieu of those otherwise applicable for local and long distance services provided by the Company, as well as certain rates for other unregulated services provided by the Company. Customers must subscribe to the Company's Smart Link Local Service and intraMSA and interMSA Long Distance Service to receive any of the rates associated with the Smart Link.

Smart Link Directory Assistance

The following charges apply where the Company's directory assistance furnishes the Customer with either automated or operator assisted access to the Company's directory services database on a dial-up basis. The Company will accommodate a maximum of two (2) number requests per call:

| | |
|-----------------|--------|
| <u>Per call</u> | \$1.50 |
|-----------------|--------|

Smart Link Project Account Codes

Customers shall be assessed the following Project Account Codes ("PAC") charges. PACs permit Customers to assign telephone usage to a particular coded project of the Customer's choosing. Where a Customer elects to use non-verified codes, any code using the proper number of digits allows completion of the call. Where a Customer elects to use verified codes, call completion occurs only after a specific pre-selected code is keyed in.

| <u>Code</u> | <u>Non-Recurring Set-Up Charge</u> | <u>Monthly Recurring Charge</u> | <u>Change Charge, per change order</u> |
|--------------|------------------------------------|---------------------------------|--|
| Non-Verified | \$15.00 | \$5.00 | \$5.00 |
| Verified | \$15.00 | \$5.00 | \$5.00 |
| Custom | \$15.00 | \$5.00 | \$5.00 |

Smart Link Minimum Line Capacity

- A. An individual minimum line capacity commitment shall be established for each Smart Link Customer, obligating each such Customer over the duration of that Customer's term commitment to maintain (a) a number of local access lines with the Company that is equal to or greater than 80% of the number of local access lines originally subscribed to Smart Link services and (b) a number of long distance lines with the Company that is equal to or greater than 80% of the number of long distance lines originally subscribed to Smart Link services. These 80% capacity numbers shall hereinafter be referenced as the Local Access Minimum Line Capacity (or "LAMLC") and the Long Distance Minimum Line Capacity (or "LDMLC"), respectively. Failure to maintain a line subscription equal to or greater than the LAMLC and/or the LDMLC over the duration of the Customer's term commitment shall result in the application of the Early Partial Termination Charges established in the following section, against the service(s) which fall below such capacity at the time such service(s) fall below that capacity (except where the Customer's failure to maintain lines at or above LAMLC and/or LDMLC is attributable to the Customer's termination of subscription of all Smart Link local access and/or long distance lines, in which case the Early Termination Charges provided in the following section, apply in the alternative).

- B. For the purpose of determining whether a Customer is maintaining a line capacity number equal to or greater than the Customer's LAMLC and LDMLC, local access lines and long distance lines are counted separately. Local and long distance lines may not be "pooled" to meet the 80% capacity figure (ie, lines maintained above 80% capacity for one type of service, local or long distance, may not count toward the lines for the other type of service for which a Customer has not maintained 80% capacity or greater).

Smart Link Early Partial Termination Charges

- A. Customer shall pay Early Partial Termination Charges equal to (a) \$75 in liquidated damages, multiplied by (b) the difference between (1) Customer's LAMLC and/or LDMLC, as applicable, and (2) the number of Smart Link lines that remain subscribed by the Customer to that type of service, local or long distance, as applicable. Early Partial Termination Charges shall be calculated according to this formula for each individual type of service, local and local distance, for which the Customer fails to maintain the requisite capacity.

- B. Customer shall additionally be re-assessed as Early Partial Termination Charges any promotional amounts previously waived by the Company on such number of lines by which the Customer reduces its Smart Link Services subscription below the LAMLC and/or LDMLC, as applicable.

First Communications, LLC

Illinois Local Service Price Guide

Smart Link Early Termination Charges

The following Early Termination Charges apply to a Smart Link Customer who terminates all local access and/or long distance lines subscribed to Smart Link Services prior to the completion of the Customer's term agreement:

- A. Customer may terminate the Services prior to the expiration of the then current Term or any renewal term either (a) upon payment to Company of the Monthly Commitment Level multiplied by the number of months remaining in the then current Term and payment to Company of all additional discounts and waivers granted by Company to Customer from the inception of the then current Term; (b) if Customer's actual usage of the Services falls below this Monthly Commitment Level, but only for so long as Company provides not less than ninety percent (90%) of Services (or their equivalent) to Customer; (c) if Customer replaces the Services with other services provided by Company with a new term of equal or greater duration than the then current Term and a monthly commitment level equal to or greater than the then current Monthly Commitment Level; (d) if Company breaches the terms of this Agreement and fails to cure such breach within thirty (30) days of Customer's notice; or (e), for DSL Services only, without penalty, within five (5) business days of the Effective Date of this Agreement. The Monthly Commitment Level shall be defined as either (a) the average of the three (3) highest monthly Services Fee charged to Customer in the preceding six (6) months; or (b) if Customer has not purchased at least six (6) months of Services, the highest monthly Services Fee charged to Customer in the preceding three (3) months
- B. The Smart Link Customer shall additionally be re-assessed any promotional amounts previously waived by the Company for the Smart Link local access or long distance lines terminated by the Customer.

Smart Link Moves and Changes

Termination charges shall be waived for a Smart Link Customer who moves service to an area where the Company does not provide local exchange services. Additionally, Customers who terminate subscription to either all Smart Link Local Access Lines or all Smart Link Long Distance Lines, but continue their subscription to other services provided by the Company shall be converted to the Company's standard price plans for all such services to which they continue to subscribe. All Smart Link rates shall be immediately discontinued to such a Customer, effective upon the termination of the subscription to the Smart Link Local or Long Distance Service.

First Communications, LLC
Illinois Local Service Price Guide

Smart Link Local Services

Business Customers subscribing to the Company's Smart Link Local Services receive certain discounted rates for Line, Usage and Service Enhancement Feature Charges.

Smart Link Local Access Line Charges

| <u>Term Commitment</u> | <u>Monthly Line Charge, Per Line</u> | | |
|------------------------|--------------------------------------|----------------------|----------------------|
| | <u>Access Area A</u> | <u>Access Area B</u> | <u>Access Area C</u> |
| 1 Year | N/A | \$34.00 | \$50.00 |
| 2 Years | N/A | \$38.00 | N/A |
| 3 Years | \$27.00 | \$34.00 | \$54.95 |

Smart Link Local Usage Charges

1. Measured Rate Service

Fractional amounts are rounded up to the next highest whole cent.

| <u>Term Commitment</u> | <u>Rate Band</u> | <u>Initial Minute</u> | <u>Additional Minutes, Per Minute</u> |
|------------------------|------------------|-----------------------|---------------------------------------|
| 1 Year | A | \$0.0200 | \$0.0200 |
| | B | \$0.0250 | \$0.0250 |
| | C | \$0.0300 | \$0.0300 |
| 2 Years | A | \$0.0150 | \$0.0150 |
| | B | \$0.0200 | \$0.0200 |
| | C | \$0.0250 | \$0.0250 |
| 3 Years | A | \$0.0100 | \$0.0100 |
| | B | \$0.0150 | \$0.0150 |
| | C | \$0.0200 | \$0.0200 |

First Communications, LLC
Illinois Local Service Price Guide

Smart Link Long Distance Service

Fractional amounts are rounded up to the next highest whole cent.

Switched Outbound Services

| Term Commitment | Per Minute |
|-----------------|------------|
| 1 Year | \$0.0600 |
| 2 Years | \$0.0575 |
| 3 Years | \$0.0550 |

Switched Inbound Services

| Term Commitment | Per Minute |
|-----------------|------------|
| 1 Year | \$0.0600 |
| 2 Years | \$0.0575 |
| 3 Years | \$0.0550 |

The following monthly charge applies in addition to the above usage charges for each switched inbound toll free number:

| | |
|----------------------------|--------|
| Monthly Charge, per number | \$4.00 |
|----------------------------|--------|

First Communications, LLC
Illinois Local Service Price Guide

Smart Link Optional Features

Customers may subscribe to any three (3) of the following features as part of their monthly access line rate. Additional features will be charged the following rates. Charges apply on a per line, per month basis unless otherwise indicated:

| <u>Feature</u> | <u>Rate</u> |
|------------------------------|-------------|
| Alternate Answering | \$0.75 |
| Automatic Callback, per line | \$7.99 |
| Busy Line Transfer | \$0.75 |
| Call Forwarding – Variable | \$9.35 |
| Call Screening | \$7.99 |
| Call Trace (per use) | \$3.50 |
| Call Waiting | \$5.50 |
| Caller ID | \$7.50 |
| Caller ID with Name | \$9.50 |
| Multi-Ring Service, 1st line | \$2.30 |
| Multi-Ring Service, 2nd line | \$2.00 |
| Repeat Dialing, per line | \$2.50 |
| Repeat Dialing, pay per use | \$0.97 |
| Speed Calling (8 Number) | \$5.00 |
| Speed Calling (30 Number) | \$5.00 |
| Three Way Calling | \$5.00 |

First Communications, LLC
Illinois Local Service Price Guide

Centrex - Grandfathered

| Description | NRC | Term Payment Plans - Monthly Payment | | | | |
|--|------------|--------------------------------------|--------------|--------------|--------------|--------------|
| | | 1 Month | 12 Months | 36 Months | 60 Months | 84 Months |
| Private Facility Access | | | | | | |
| Termination (Trunk Site) | | | | | | |
| Analog 2-Wire Termination, Per arrangement | \$75.00 | \$33.00 | \$33.00 | \$33.00 | \$33.00 | \$33.00 |
| Analog 4-Wire Termination, Per arrangement | \$75.00 | \$25.00 | \$25.00 | \$25.00 | \$25.00 | \$25.00 |
| DS1 Connection, Per arrangement | \$1,500.00 | \$350.00 | \$325.00 | \$300.00 | \$285.00 | \$270.00 |
| Special Intercept, Per system | \$150.00 | \$2.00 | \$2.00 | \$2.00 | \$2.00 | \$2.00 |
| Speed Call-Long, Per arrangement | \$0.00 | \$0.40 | \$0.40 | \$0.40 | \$0.40 | \$0.40 |

The following Centrex optional line features are available:

- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Forwarding-Variable
- Call Pickup and Call Hold
- Directed Call Pickup
- Originating Call Waiting
- Terminating Call Waiting
- Dial Call Waiting
- Speed Calling (30 number shared list)
- Speed Calling (6 number private list)
- Automatic Call Back
- Distinctive Ringing (Class A)
- Distinctive Ringing (Class B)
- Call Diverting

First Communications, LLC
Illinois Local Service Price Guide

CorePack Basic

Rates*

| <u>Term Agreement</u> | <u>Monthly Rate</u> |
|----------------------------|---------------------|
| - Month to Month, per line | \$64.95 |
| - 1 Year Term, per line | Zone |
| | 1 - \$52.95 |
| | 2 - \$64.95 |
| | 3 - \$64.95 |
| - 2 Year Term, per line | Zone |
| | 1 - \$50.95 |
| | 2 - \$52.95 |
| | 3 - \$52.95 |
| - 3 Year Term, per line | Zone |
| | 1 - \$48.95 |
| | 2 - \$50.95 |
| | 3 - \$50.95 |

| <u>Unlimited local</u> | <u>Monthly Rate</u> |
|------------------------|---------------------|
| 1 st line | Zone |
| | 1 - \$61.00 |
| | 2 - \$63.00 |
| | 3 - \$63.00 |
| Additional line | Zone |
| | 1 - \$54.00 |
| | 2 - \$56.00 |
| | 3 - \$56.00 |

* Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available

First Communications, LLC
Illinois Local Service Price Guide

CorePack Plus

1. **Monthly Charges***

| <u>Term Agreement</u> | <u>Monthly Rate</u> |
|----------------------------|---------------------|
| - Month to Month, per line | \$74.95 |
| - 1 Year Term, per line | \$70.95 |
| - 2 Year Term, per line | \$67.95 |
| - 3 Year Term, per line | Zone |
| | 1 - \$66.95 |
| | 2 - \$68.95 |
| | 3 - \$68.95 |

Charges provided for in Section 4.3.4 of this Tariff apply to each line in addition to the monthly rates provided above. Service Ordering Charges also apply as provided in Section 4.1 of this tariff. Operator assistance surcharges apply as provided in Section 4.6.2 of this tariff. Miscellaneous service charges apply as provided in Section 14.2.4 of this tariff.

* Customers purchasing service under this plan or package may qualify for the Multi Product Credit. The Multi Product Credit provides Customers purchasing qualifying commercial telephone line package(s) at the same service address as an On Net 1.5mb or greater Circuit, including, but not limited to, the Essential products (VoIP), with an \$8 credit on the Customer's commercial telephone line package(s). In the event of On Net circuit disconnection, the Multi Product Credit shall no longer be available.

2. **Usage Charges**

a. **Switched Outbound IntraLATA and InterLATA**

For switched outbound long distance usage in excess of the monthly CP Plus allotment on a per line basis, the following charges apply for usage:

| <u>Term Agreement</u> | <u>Initial 6 Seconds</u> | <u>Each Add'l 6 Seconds</u> |
|-----------------------|--------------------------|-----------------------------|
| - Month to Month | \$0.0100 | \$0.0100 |
| - 1 Year Term | \$0.0090 | \$0.0090 |
| - 2 Year Term | \$0.0085 | \$0.0085 |
| - 3 Year Term | \$0.0080 | \$0.0080 |

For billing purposes, the minimum call duration for all interLATA and intraLATA switched outbound long distance usage is six (6) seconds. Usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

Customers may carry over unused minutes of the monthly 240 minute per line long distance usage allotment to other CP Plus lines. Unused minutes may not, however, be carried over to subsequent months, nor is the Customer entitled to a credit for such unused minutes.

First Communications, LLC
Illinois Local Service Price Guide

b. Switched Inbound IntraLATA and InterLATA

Charges apply for all switched inbound intraLATA and interLATA usage as follows:

| <u>Term Agreement</u> | <u>Initial 6 Seconds</u> | <u>Each Add'l 6 Seconds</u> |
|-----------------------|--------------------------|-----------------------------|
| - Month to Month | \$0.0100 | \$0.0100 |
| - 1 Year Term | \$0.0090 | \$0.0090 |
| - 2 Year Term | \$0.0085 | \$0.0085 |
| - 3 Year Term | \$0.0080 | \$0.0080 |

For billing purposes, the minimum call duration for all intraLATA and interLATA switched inbound usage is six (6) seconds. Usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

The following monthly charge applies in addition to the above usage charges for each switched inbound toll free number:

| <u>Term Agreement</u> | <u>Monthly Charge, per number</u> |
|-----------------------|-----------------------------------|
| - Month-to-Month | \$4.00 |
| - 1 Year Term | \$4.00 |
| - 2 Year Term | \$4.00 |
| - 3 Year Term | \$4.00 |

Additionally, the following per call surcharge shall apply to all switched inbound calls that originate from a payphone.

| <u>Term Agreement</u> | <u>Payphone Use Charge</u> |
|-----------------------|----------------------------|
| - Month-to-Month | \$1.25 |
| - 1 Year Term | \$1.25 |
| - 2 Year Term | \$1.25 |
| - 3 Year Term | \$1.25 |

First Communications, LLC
Illinois Local Service Price Guide

c. Dedicated Outbound IntraLATA and InterLATA

Charges apply for all dedicated outbound intraLATA and interLATA usage as follows:

| <u>Term Agreement</u> | <u>Initial 6 Seconds</u> | <u>Each Add'l 6 Seconds</u> |
|-----------------------|------------------------------|---------------------------------|
| - Month to Month | \$0.0069 | \$0.0069 |
| - 1 Year Term | \$0.0060 | \$0.0060 |
| - 2 Year Term | \$0.0058 | \$0.0058 |
| - 3 Year Term | \$0.0056 | \$0.0056 |

For billing purposes, the minimum call duration for all intraLATA and interLATA dedicated outbound usage is six (6) seconds. Usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

First Communications, LLC
Illinois Local Service Price Guide

d. Dedicated Inbound IntraLATA and InterLATA

Charges apply for all dedicated inbound intraLATA and interLATA usage as follows:

| <u>Term Agreement</u> | <u>Initial 6 Seconds</u> | <u>Each Add'l 6 Seconds</u> |
|-----------------------|------------------------------|---------------------------------|
| - Month to Month | \$0.0069 | \$0.0069 |
| - 1 Year Term | \$0.0060 | \$0.0060 |
| - 2 Year Term | \$0.0058 | \$0.0058 |
| - 3 Year Term | \$0.0056 | \$0.0056 |

For billing purposes, the minimum call duration for all intraLATA and interLATA dedicated inbound usage is six (6) seconds. Usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

The following monthly charge applies in addition to the above usage charges for each switched inbound toll free number:

| <u>Term Agreement</u> | <u>Monthly Charge, per number</u> |
|-----------------------|-----------------------------------|
| - Month-to-Month | \$4.00 |
| - 1 Year Term | \$4.00 |
| - 2 Year Term | \$4.00 |
| - 3 Year Term | \$4.00 |

Additionally, the following per call surcharge shall apply to all switched inbound calls that originate from a payphone.

| <u>Term Agreement</u> | <u>Payphone Use Charge</u> |
|-----------------------|----------------------------|
| - Month-to-Month | \$1.25 |
| - 1 Year Term | \$1.25 |
| - 2 Year Term | \$1.25 |
| - 3 Year Term | \$1.25 |

First Communications, LLC
Illinois Local Service Price Guide

Smart Link

Business Customers subscribing to the Company's Smart Link services receive certain rates in lieu of those otherwise applicable for local and long distance services provided by the Company under this tariff, as well as certain rates for other services provided by the Company not subject to the terms and conditions of this tariff. Customers must subscribe to the Company's Smart Link Local Service and intraMSA and interMSA Long Distance Service to receive any of the rates associated with the Smart Link.

Except where specifically provided herein that a Smart Link rate applies in lieu of any other tariffed/price guide rate provided for under the Illinois Price Guide, all other rates established will be charged where applicable to Customers as provided under the terms and conditions of this tariff.

Smart Link services are currently only available to Business Customers in MSA 1. Residential Customers are not eligible for Smart Link rates.

Customers may subscribe to Smart Link services on a month-to-month, 1-year, 2-year, or 3-year term.

Smart Link Miscellaneous Charges

Business Customers subscribing to the Company's Smart Link services are assessed certain miscellaneous charges in lieu of those otherwise applicable under this Tariff. Except where specifically provided herein that a Smart Link miscellaneous charge applies in lieu of any other tariffed/price guide rate, all rates established under any other section of this price guide shall be assessed to the Customer where applicable as provided under the terms and conditions of this tariff.

Directory Assistance

The following charges apply where the Company's directory assistance furnishes the Customer with either automated or operator assisted access to the Company's directory services database on a dial-up basis. The Company will accommodate a maximum of two (2) number requests per call:

| | |
|-----------------|--------|
| <u>Per call</u> | \$1.50 |
|-----------------|--------|

First Communications, LLC
Illinois Local Service Price Guide

Project Account Codes

Customers shall be assessed the following Project Account Codes ("PAC") charges. PACs permit Customers to assign telephone usage to a particular coded project of the Customer's choosing. Where a Customer elects to use non-verified codes, any code using the proper number of digits allows completion of the call. Where a Customer elects to use verified codes, call completion occurs only after a specific pre-selected code is keyed in.

| <u>Code</u> | <u>Non-Recurring Set-Up Charge</u> | <u>Monthly Recurring Charge</u> | <u>Change Charge, per change order</u> |
|--------------|------------------------------------|---------------------------------|--|
| Non-Verified | \$15.00 | \$5.00 | \$5.00 |
| Verified | \$15.00 | \$5.00 | \$5.00 |
| Custom | \$15.00 | \$5.00 | \$5.00 |

Minimum Line Capacity

- A. An individual minimum line capacity commitment shall be established for each Smart Link Customer, obligating each such Customer over the duration of that Customer's term commitment to maintain (a) a number of local access lines with the Company that is equal to or greater than 80% of the number of local access lines originally subscribed to Smart Link services and (b) a number of long distance lines with the Company that is equal to or greater than 80% of the number of long distance lines originally subscribed to Smart Link services. These 80% capacity numbers shall hereinafter be referenced as the Local Access Minimum Line Capacity (or "LAMLC") and the Long Distance Minimum Line Capacity (or "LDMLC"), respectively. Failure to maintain a line subscription equal to or greater than the LAMLC and/or the LDMLC over the duration of the Customer's term commitment shall result in the application of the Early Partial Termination Charges, against the service(s) which fall below such capacity at the time such service(s) fall below that capacity (except where the Customer's failure to maintain lines at or above LAMLC and/or LDMLC is attributable to the Customer's termination of subscription of all Smart Link local access and/or long distance lines, in which case the Early Termination Charges apply in the alternative).
- B. For the purpose of determining whether a Customer is maintaining a line capacity number equal to or greater than the Customer's LAMLC and LDMLC, local access lines and long distance lines are counted separately. Local and long distance lines may not be "pooled" to meet the 80% capacity figure (ie, lines maintained above 80% capacity for one type of service, local or long distance, may not count toward the lines for the other type of service for which a Customer has not maintained 80% capacity or greater).

First Communications, LLC
Illinois Local Service Price Guide

Early Partial Termination Charges

- A. Customer shall pay Early Partial Termination Charges equal to (a) \$75 in liquidated damages, multiplied by (b) the difference between (1) Customer's LAMLC and/or LDMLC, as applicable, and (2) the number of Smart Link lines that remain subscribed by the Customer to that type of service, local or long distance, as applicable. Early Partial Termination Charges shall be calculated according to this formula for each individual type of service, local and local distance, for which the Customer fails to maintain the requisite capacity.
- B. Customer shall additionally be re-assessed as Early Partial Termination Charges any promotional amounts previously waived by the Company on such number of lines by which the Customer reduces its Smart Link Services subscription below the LAMLC and/or LDMLC, as applicable.

Early Termination Charges

The following Early Termination Charges apply to a Smart Link Customer who terminates all local access and/or long distance lines subscribed to Smart Link Services prior to the completion of the Customer's term agreement:

- A. Customer may terminate the Services prior to the expiration of the then current Term or any renewal term either (a) upon payment to ATX of the Monthly Commitment Level multiplied by the number of months remaining in the then current Term and payment to ATX of all additional discounts and waivers granted by ATX to Customer from the inception of the then current Term; (b) if Customer's actual usage of the Services falls below this Monthly Commitment Level, but only for so long as ATX provides not less than ninety percent (90%) of Services (or their equivalent) to Customer; (c) if Customer replaces the Services with other services provided by ATX with a new term of equal or greater duration than the then current Term and a monthly commitment level equal to or greater than the then current Monthly Commitment Level; (d) if ATX breaches the terms of this Agreement and fails to cure such breach within thirty (30) days of Customer's notice; or (e), for DSL Services only, without penalty, within five (5) business days of the Effective Date of this Agreement. The Monthly Commitment Level shall be defined as either (a) the average of the three (3) highest monthly Services Fee charged to Customer in the preceding six (6) months; or (b) if Customer has not purchased at least six (6) months of Services, the highest monthly Services Fee charged to Customer in the preceding three (3) months
- B. The Smart Link Customer shall additionally be re-assessed any promotional amounts previously waived by the Company for the Smart Link local access or long distance lines terminated by the Customer.

First Communications, LLC
Illinois Local Service Price Guide

Other Exceptions to the Application of Early Termination and Early Partial Termination Charges

The following exceptions apply to the Early Termination and Early Partial Termination Charges established in preceding sections:

A. Moves and Changes

Termination charges shall be waived for a Smart Link Customer who moves service to an area where the Company does not provide local exchange services. Additionally, Customers who terminate subscription to either all Smart Link Local Access Lines or all Smart Link Long Distance Lines, but continue their subscription to other services provided by the Company shall be converted to the Company's standard price plans for all such services to which they continue to subscribe. All Smart Link rates shall be immediately discontinued to such a Customer, effective upon the termination of the subscription to the Smart Link Local or Long Distance Service.

Smart Link Local Services

Business Customers subscribing to the Company's Smart Link Local Services receive certain discounted rates for Line, Usage and Service Enhancement Feature Charges in lieu of those otherwise applicable under this Tariff. Except where specifically provided in the Price Guide that a Smart Link Local Service rate applies in lieu of any other rate provided for local exchange services under this Price Guide, all other local exchange service rates will be charged where applicable to Customers as provided under the terms and conditions of this Price Guide.

Smart Link Local Services -- Line and Usage Charges

A. Access Line Charges

The Company's access areas are as defined above. The following line charges apply to Smart Link Customers in lieu of those access line charges provided for in this Price Guide:

1. Rates by Access Area

| <u>Term Commitment</u> | <u>Monthly Line Charge, Per Line</u> | | |
|------------------------|--------------------------------------|----------------------|----------------------|
| | <u>Access Area A</u> | <u>Access Area B</u> | <u>Access Area C</u> |
| Month-to-Month | \$10.50 | \$13.50 | \$17.00 |
| 1 Year | \$10.00 | \$28.00 | \$23.50 |
| 2 Years | \$9.00 | \$33.00 | \$15.50 |
| 3 Years | \$23.00 | \$26.00 | \$29.50 |

Charges provided for in Optional Features, Miscellaneous Service and Fees of this Price Guide apply to each line in addition to the monthly rates provided above.

First Communications, LLC
Illinois Local Service Price Guide

B. Local Usage Charges

The Company's Local Usage Services permit Customers to place calls to parties located in the Company's Local Usage Service Area established above. The Company's Local Usage Service is available only on a per minute basis (measured) as provided below.

1. Measured Rate Service

Fractional amounts are rounded up to the next highest whole cent.

| Term Commitment | Rate Band | Initial Minute | Additional Per Minute | Minutes, |
|-----------------|-----------|----------------|-----------------------|----------|
| Month-to-Month | A | \$0.0200 | \$0.0200 | |
| | B | \$0.0250 | \$0.0250 | |
| | C | \$0.0300 | \$0.0300 | |
| 1 Year | A | \$0.0200 | \$0.0200 | |
| | B | \$0.0250 | \$0.0250 | |
| | C | \$0.0300 | \$0.0300 | |
| 2 Years | A | \$0.0150 | \$0.0150 | |
| | B | \$0.0200 | \$0.0200 | |
| | C | \$0.0250 | \$0.0250 | |
| 3 Years | A | \$0.0100 | \$0.0100 | |
| | B | \$0.0150 | \$0.0150 | |
| | C | \$0.0200 | \$0.0200 | |

First Communications, LLC
Illinois Local Service Price Guide

C. Long Distance Service

The following long distance per minute rates apply to those Customers subscribing to Smart Link Local Service. Fractional amounts are rounded up to the next highest whole cent.

Switched Outbound Services

| Term Commitment | Per Minute |
|-----------------|------------|
| Month-to-Month | \$0.0600 |
| 1 Year | \$0.0600 |
| 2 Years | \$0.0575 |
| 3 Years | \$0.0550 |

Switched Inbound Services

| Term Commitment | Per Minute |
|-----------------|------------|
| Month-to-Month | \$0.0600 |
| 1 Year | \$0.0600 |
| 2 Years | \$0.0575 |
| 3 Years | \$0.0550 |

The following monthly charge applies in addition to the above usage charges for each switched inbound toll free number:

| | |
|-----------------------------------|--------|
| <u>Monthly Charge, per number</u> | \$4.00 |
|-----------------------------------|--------|

Additionally, calls originating from payphones will be charged the Payphone Use Charge. The rates and regulations for the Payphone Use Charge are found herein.

First Communications, LLC
Illinois Local Service Price Guide

Smart Link Local Services -- Service Enhancement Features

A. Optional Features

Customers may subscribe to any three (3) of the following features (defined below) as part of their monthly access line rate. Additional features will be charged the following rates. Charges apply on a per line per month basis unless otherwise indicated:

| <u>Feature</u> | <u>Rate</u> |
|------------------------------|-------------|
| Alternate Answering | \$0.75 |
| Automatic Callback, per line | \$7.99 |
| Busy Line Transfer | \$0.75 |
| Call Forwarding – Variable | \$9.35 |
| Call Screening | \$7.99 |
| Call Trace (per use) | \$3.50 |
| Call Waiting | \$5.50 |
| Caller ID | \$7.50 |
| Caller ID with Name | \$9.50 |
| Multi-Ring Service, 1st line | \$2.30 |
| Multi-Ring Service, 2nd line | \$2.00 |
| Repeat Dialing, per line | \$2.50 |
| Repeat Dialing, pay per use | \$0.97 |
| Speed Calling (8 Number) | \$5.00 |
| Speed Calling (30 Number) | \$5.00 |
| Three Way Calling | \$5.00 |

First Communications, LLC
Illinois Local Service Price Guide

Smart Link Centrex Service

Line Rates

Smart Link Centrex provides subscribers access to the public switched network with specified Centrex features. Federal and state End User Common Line, 911, local number portability, and other charges provided herein apply to each line in addition to the monthly rates.

| Term Commitment | Monthly Line Charge, Per Line |
|-----------------|-------------------------------|
| 1 Year | \$20.40 |
| 2 Years | \$18.40 |
| 3 Years | \$16.40 |

Local Usage Charges

The following local usage charges apply to Smart Link Centrex customers.

Measured Rate Service

The following per minute rates apply to those Customers subscribing to the Smart Link Centrex Measured Rate Service.

| Term Commitment | Rate Band | Initial Minute | Additional Minutes, Per Minute |
|-----------------|-----------|----------------|--------------------------------|
| 1 Year | A | \$0.0200 | \$0.0200 |
| | B | \$0.0250 | \$0.0250 |
| | C | \$0.0300 | \$0.0300 |
| 2 Years | A | \$0.0150 | \$0.0150 |
| | B | \$0.0200 | \$0.0200 |
| | C | \$0.0250 | \$0.0250 |
| 3 Years | A | \$0.0100 | \$0.0100 |
| | B | \$0.0150 | \$0.0150 |
| | C | \$0.0200 | \$0.0200 |

First Communications, LLC
Illinois Local Service Price Guide

Long Distance Service

The following long distance per minute rates apply to those Customers subscribing to Smart Link Local Service. Fractional amounts are rounded up to the next highest whole cent.

Switched Outbound Services

| Term Commitment | Per Minute |
|-----------------|------------|
| Month-to-Month | \$0.0600 |
| 1 Year | \$0.0600 |
| 2 Years | \$0.0575 |
| 3 Years | \$0.0550 |

Switched Inbound Services

| Term Commitment | Per Minute |
|-----------------|------------|
| Month-to-Month | \$0.0600 |
| 1 Year | \$0.0600 |
| 2 Years | \$0.0575 |
| 3 Years | \$0.0550 |

The following monthly charge applies in addition to the above usage charges for each switched inbound toll free number:

Monthly Charge, per number \$4.00

Additionally, calls originating from payphones will be charged the Payphone Use Charge. The rates and regulations for the Payphone Use Charge are found herein.

First Communications, LLC
Illinois Local Service Price Guide

Smart Link Centrex Services -- Service Enhancement Features

| <u>Feature</u> | <u>Rate</u> |
|---|-------------|
| 8XX Numbers per number | \$4.00 |
| 900 Call Blocking | \$0.00 |
| 976 Call Blocking | \$0.00 |
| Account Codes | \$5.00 |
| Account Codes – 1 Time Installation | \$15.00 |
| Alternate Answering | \$0.75 |
| Automatic Callback | \$7.99 |
| Busy Line Transfer | \$0.75 |
| Call Diverting | \$0.00 |
| Call Forward Busy | \$0.00 |
| Call Forward No Answer | \$0.00 |
| Call Forwarding – Selective | \$0.00 |
| Call Forwarding – Variable | \$9.35 |
| Call Hold | \$0.00 |
| Call Screening | \$7.99 |
| Call Trace, per use | \$0.00 |
| Call Waiting | \$0.00 |
| Caller ID | \$0.00 |
| Caller ID With Name and Number (plus Caller ID Charge) | \$7.25 |
| Caller ID Blocking | \$1.00 |
| Call Park | \$0.00 |
| Call Pick Up | \$0.00 |
| Call Transfer-Deluxe | \$0.00 |
| Conference Calling | \$0.00 |
| Consultation Hold | \$0.00 |
| Distinctive Ring | \$0.00 |
| Message Waiting Indicator | \$0.00 |
| Multi-Ring Service | |
| 1 st Number | \$0.00 |
| 2 nd Number | \$0.00 |
| Music On Hold | \$0.00 |
| Repeat Dialing | \$0.00 |
| Return Calls | \$0.00 |
| ServiceMate | \$0.00 |
| Speed Calling – 8 | \$0.00 |
| Speed Calling – 30 | \$0.00 |

First Communications, LLC
Illinois Local Service Price Guide

Smart Link Trunk Service

Smart Link Trunk service bundles the Company's trunking service with local and long distance for business customers who want connectivity to the public switched network through PBX or DID trunks. The Company provides this connectivity for one, two or three-year terms with specified features such as blocks of 10 station numbers for DID service and Call Forward Trunk Group.

Trunk Charges

The trunk rates below do not include surcharges contained herein.

| Term Commitment | Monthly PBX Trunk Charge | Monthly DID Trunk Rate |
|-----------------|-----------------------------|---------------------------|
| 1 Year | \$30.00 | \$34.00 |
| 2 Years | \$29.00 | \$33.00 |
| 3 Years | \$28.00 | \$32.00 |

Features

The following features can be added to Smart Link Trunk service.

| | <u>Rate</u> |
|-------------------------------|-------------|
| Station Numbers (block of 20) | \$3.00 |
| Call Forward Trunk Group | \$0.00 |
| Call Forwarding Variable | \$9.35 |
| Caller ID | \$7.50 |
| Caller ID with Name | \$9.50 |

First Communications, LLC
Illinois Local Service Price Guide

Local Usage Charges

The following local usage charges apply to Smart Link Trunk customers.

Measured Rate Service

The following per minute rates apply to those Customers subscribing to the Smart Link Trunk Measured Rate Service. Unless otherwise specified, for billing purposes, the minimum call duration is thirty (30) seconds. In addition, unless otherwise specified, usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period. Fractional amounts are rounded up to the next highest whole cent. International call usage is measured in six (6) second increments and has a minimum per call duration of sixty (60) seconds.

| Term Commitment | Rate Band | Per Minute | Additional Minutes, Per Minute |
|-----------------|-----------|------------|--------------------------------|
| 1 Year | A | \$0.0200 | \$0.0200 |
| | B | \$0.0250 | \$0.0250 |
| | C | \$0.0300 | \$0.0300 |
| 2 Years | A | \$0.0150 | \$0.0150 |
| | B | \$0.0200 | \$0.0200 |
| | C | \$0.0250 | \$0.0250 |
| 3 Years | A | \$0.0100 | \$0.0100 |
| | B | \$0.0150 | \$0.0150 |
| | C | \$0.0200 | \$0.0200 |

First Communications, LLC
Illinois Local Service Price Guide

Long Distance Service

The following long distance per minute rates apply to those Customers subscribing to Smart Link Local Service. Fractional amounts are rounded up to the next highest whole cent.

Switched Outbound Services

| Term Commitment | Per Minute |
|-----------------|------------|
| Month-to-Month | \$0.0600 |
| 1 Year | \$0.0600 |
| 2 Years | \$0.0575 |
| 3 Years | \$0.0550 |

Switched Inbound Services

| Term Commitment | Per Minute |
|-----------------|------------|
| Month-to-Month | \$0.0600 |
| 1 Year | \$0.0600 |
| 2 Years | \$0.0575 |
| 3 Years | \$0.0550 |

The following monthly charge applies in addition to the above usage charges for each switched inbound toll free number:

| | |
|-----------------------------------|--------|
| <u>Monthly Charge, per number</u> | \$4.00 |
|-----------------------------------|--------|

Additionally, calls originating from payphones will be charged the Payphone Use Charge. The rates and regulations for the Payphone Use Charge are found herein.

First Communications, LLC
Illinois Local Service Price Guide

GRANDFATHERED FORMER GLOBALCOM SERVICES

Service Descriptions and Rates

Local Exchange Service: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access enhanced 911 Emergency Service where available;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800 telephone numbers;
- access Telecommunication Relay Service.

The Company's service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

Exchange Areas and associated Local Calling Areas: the Company concurs in the exchange, rate area, and local calling area designations specified in Ameritech-Illinois' local exchange services tariff. The Company does not concur in the rates of the ILEC. The Company's rates are set out herein.

Access Area Designations

| <u>Access Area</u> | <u>Exchange District</u> | <u>Access Area</u> | <u>Exchange District</u> |
|--------------------|--------------------------|--------------------|--------------------------|
| A | Chicago Zone 1 | B | Elf Grove Village |
| B | Chicago Zone 9 | B | Hinsdale |
| C | Joliet | B | Northbrook |
| C | Aurora | C | Oak Lawn |
| C | Chicago Heights | B | Evanston |
| C | Woodstock | C | Elgin |
| C | Lockport | C | Geneva |
| C | Libertyville | C | McHenry |
| C | Lakeforest | C | Calumet City |
| C | Tinley Park | C | Algonquin |
| C | Antioch | C | Downers Grove |
| C | Elmhurst | C | Beecher |
| C | Big Rock | A | Chicago Zone 1 |
| B | Chicago Zone 3 | B | Chicago Zone 4 |
| C | Crescent City | C | Gardner |
| C | Hampshire | C | Kankakee |
| C | Manhattan | C | Morris |

Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

First Communications, LLC

Illinois Local Service Price Guide

Local Line Service is available in the following offerings:

Basic Service: Each Basic Local Line service includes the following standard features at no additional charge:

- Touchtone
- One Directory Listing
- Presubscription
- Calling number delivery blocking/per call
- 900/976 Blocking

Optional Features: A Local Line Customer may order, in addition to the standard features, the following optional features:

| | |
|------------------------------|------------------------------|
| Automatic Callback | Speed Call (8 or 30) |
| Automatic Recall | Repeat Dialing |
| Call Forward, Busy | Distinctive Ringing |
| Call Forward, No Answer | Call Screening |
| Call Forward, Variable | Busy Line Transfer (BLT) |
| Calling Number Delivery | Alternate Answering |
| Call Waiting | Easy Call |
| Conference Three-Way Calling | Additional Directory Listing |
| Message Waiting Tone | Non-Published Number |

NOTE: Calling Name/Calling Number Delivery Blocking charge waived if the Customer has a Non-listed or a Non-published number.

Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Message charges as specified herein.

Rates for local service are dependent upon the geographic location of the Customer. For the purposes of this Price Guide rate areas will be called Area A, Area B and Area C as defined within.

Non-Recurring Charges

| | |
|---|-----------------|
| Service Connection Charge (per line) | \$17.50 |
| Service Order Charge | \$34.85 |
| Subsequent Account Changes (Changes, Additions per order) | \$0.00 |
| Presubscription Change | |
| -- 1st line | \$5.00 |
| -- additional lines per order | \$5.00 |
| Line Restoral Charge* | \$25.00 |
| Optional Feature Activation for optional features | \$10.00 for all |

*(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within ten (10) days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

NOTE: Non-recurring account change charges will not apply during the initial thirty (30) day period following completion of a Service Order.

First Communications, LLC
Illinois Local Service Price Guide

Monthly Recurring Charges

| | |
|--|---------|
| Area A: Basic Local Line - Line Charge | \$5.00 |
| Area B: Basic Local Line - Line Charge | \$8.21 |
| Area C: Basic Local Line - Line Charge | \$11.87 |

Exception Areas (Local line plus usage; MSAs 2, 3, 6, 7, 9, 15)

| | |
|---------------|---------|
| Rate Group 1 | \$21.22 |
| Rate Group 2 | \$22.17 |
| Rate Group 3 | \$23.17 |
| Rate Group 4 | \$24.12 |
| Rate Group 5 | \$25.07 |
| Rate Group 6 | \$26.07 |
| Rate Group 7 | \$27.02 |
| Rate Group 8 | \$28.02 |
| Rate Group 9 | \$28.97 |
| Rate Group 10 | \$29.92 |
| Rate Group 11 | \$30.92 |

Optional Features:

| | |
|--|--------|
| Automatic Callback | \$7.99 |
| Call Forward Variable | \$9.35 |
| Calling Number Delivery | \$7.50 |
| Calling Number Delivery with Name (add'l) | \$2.00 |
| Call Waiting | \$5.00 |
| Conference Three Way | \$5.00 |
| Speed Call (8) | \$5.00 |
| Speed Call (30) | \$5.00 |
| Repeat Dialing | \$5.00 |
| Distinctive Ringing | \$5.00 |
| Call Screening | \$7.99 |
| Busy Line Transfer (BLT) | \$0.60 |
| Customer Control Option | \$1.00 |
| Alternate Answering | \$0.60 |
| Customer Control Option | \$1.00 |
| BLT and Alternate Answering | \$1.00 |
| Message Waiting Tone | \$0.30 |
| Easy Call | \$5.00 |
| Special Delivery Feature | \$0.15 |

Usage Rates: The rates in Section Usage Options below will apply.

First Communications, LLC

Illinois Local Service Price Guide

Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and will be provided in the following manner:

Local Trunk-Basic: Local Trunk-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

Optional Local Trunk Configurations:

One-Way Outbound: Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

One-Way Inbound or Two-Way: Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

Direct Inward Dialing (DID): Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will outpulse the dialed station number to the customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be outpulsed must be specified by the Customer

Additional set-up charges and number charges apply for local trunks configured for DID service as specified below.

Local Trunk Features:

The following features are available standard with local trunks at no additional charge:

- Touch Tone
- Presubscription
- One Directory Listing
- Calling Number Delivery Blocking (per call)
- Toll Restriction
- 900/976 Blocking
- Least Idle or Most Idle Trunk Selection (digital trunks only)

The following optional features are available with appropriately configured local trunks at the rates specified herein.

- Calling Number Delivery
- Serial Hunting
- Direct Inward Dialed (DID) Numbers

First Communications, LLC
Illinois Local Service Price Guide

Local Trunk - Rates and Charges: A Local Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in this Section.

Non-Recurring Charges

| | |
|---|---------|
| Service Order Charge | \$34.85 |
| Installation Charge - per local trunk | \$17.50 |
| Subsequent Account Changes (Changes, Additions per order) | \$0.00 |
| Presubscription Change Charge (Per change, 1st trunk) | \$5.00 |
| Presubscription Change Charge (Per change, additional trunks) | \$5.00 |
| *Line Restoral Charge | \$25.00 |

*(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

First Communications, LLC
Illinois Local Service Price Guide

Local Trunk Monthly Recurring Charges

| | |
|--|---------|
| Area A: Basic Local Line - Line Charge | \$5.00 |
| Area B: Basic Local Line - Line Charge | \$8.21 |
| Area C: Basic Local Line - Line Charge | \$11.87 |

Exception Areas (Local line plus usage; MSAs 2, 3, 6, 7, 9, 15)

| | |
|---------------|---------|
| Rate Group 1 | \$32.77 |
| Rate Group 2 | \$34.47 |
| Rate Group 3 | \$36.17 |
| Rate Group 4 | \$37.87 |
| Rate Group 5 | \$39.57 |
| Rate Group 6 | \$41.27 |
| Rate Group 7 | \$42.97 |
| Rate Group 8 | \$44.67 |
| Rate Group 9 | \$46.37 |
| Rate Group 10 | \$48.07 |
| Rate Group 11 | \$49.77 |

Local Trunk Optional Features:

| | |
|-------------------------------|--------|
| Calling Number Delivery | \$8.00 |
| Serial Hunting | \$0.00 |
| DID Numbers (per block of 10) | \$1.00 |

Rates for a volume of Numbers greater than 100 will be provided on an Individual Case Basis.

Usage Rates: Usage Rates as specified in Section Usage Options below will apply.

Usage Options: All Local Exchange Service Customers must order one of the following usage options. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

First Communications, LLC
Illinois Local Service Price Guide

Per Minute of Use Rate: The following rates will be applied on a per minute of use basis. Measured usage calls will be billed in six (6) second increments with an eighteen (18) second billing minimum. For billing purposes, calls will be rounded off to the nearest highest increment. Mileage Bands are defined in Section 1 of this tariff. The Peak period is 8:00 AM to 5:00 PM, Monday through Friday. All other times are off-peak.

Small Business (1-11 lines)

| <u>Peak</u> | <u>First Min.</u> | <u>Add'l Min.</u> |
|-----------------|-------------------|-------------------|
| Band A | \$0.0400 | \$0.0150 |
| Band B | \$0.0800 | \$0.0400 |
| Band C | \$0.1200 | \$0.1200 |
| | | |
| <u>Off-Peak</u> | <u>First Min.</u> | <u>Add'l Min.</u> |
| Band A | \$0.0400 | \$0.0150 |
| Band B | \$0.0800 | \$0.0400 |
| Band C | \$0.1200 | \$0.1200 |

Large Business (12+ lines)

| <u>Peak</u> | <u>First Min.</u> | <u>Add'l Min.</u> |
|-----------------|-------------------|-------------------|
| Band A | \$0.0400 | \$0.0150 |
| Band B | \$0.0800 | \$0.0400 |
| Band C | \$0.1200 | \$0.1200 |
| | | |
| <u>Off-Peak</u> | <u>First Min.</u> | <u>Add'l Min.</u> |
| Band A | \$0.0400 | \$0.0150 |
| Band B | \$0.0800 | \$0.0400 |
| Band C | \$0.1200 | \$0.1200 |

Direct Inward Dialing - Rates and Charges: A DID Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in this Section.

Non-Recurring Charges

| | |
|---|----------|
| Service Order Charge | \$34.85 |
| Installation Charge - per local trunk | \$17.50 |
| Per Trunk Group Configured for DID Service | \$32.95 |
| Subsequent Account Changes (Changes, Additions per order) | \$276.22 |
| Presubscription Change Charge (Per change, 1st trunk) | \$5.00 |
| Presubscription Change Charge (Per change, additional trunks) | \$5.00 |
| Line Restoral Charge* | \$25 |

*(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within ten (10) days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

NOTE: Non-recurring account change charges will not apply during the initial thirty (30) day period following completion of a Service Order.

First Communications, LLC
Illinois Local Service Price Guide

DID Monthly Recurring Charges

| | |
|-------------------|---------|
| Area A: DID Trunk | \$25.00 |
| Area B: DID Trunk | \$28.21 |
| Area C: DID Trunk | \$31.87 |

Exception Areas (Local line plus usage; MSAs 2, 3, 6, 7, 9, 15)

| | |
|---------------|---------|
| Rate Group 1 | \$52.77 |
| Rate Group 2 | \$54.47 |
| Rate Group 3 | \$56.17 |
| Rate Group 4 | \$57.87 |
| Rate Group 5 | \$59.57 |
| Rate Group 6 | \$61.27 |
| Rate Group 7 | \$62.97 |
| Rate Group 8 | \$64.67 |
| Rate Group 9 | \$66.37 |
| Rate Group 10 | \$68.07 |
| Rate Group 11 | \$69.77 |

DID Optional Features:

| | |
|-------------------------------|--------|
| Calling Number Delivery | \$8.00 |
| Serial Hunting | \$0.00 |
| DID Numbers (per block of 10) | \$1.00 |

Rates for a volume of Numbers greater than 100 will be provided on an individual Case Basis.

Usage Rates: Usage Rates as specified in Section Usage Options above will apply.

Directory Assistance

A Customer may obtain Local Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator. Directory Assistance includes the option for call completion to the requested number at no additional charge.

Each call to Directory Assistance will be charged as follows:

| | |
|----------|----------------------|
| Per call | \$.95 local |
| | \$.95 long distance |

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges.

A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

First Communications, LLC
Illinois Local Service Price Guide

Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section Local Service, surcharges as specified in Section Operator Assisted Surcharges will apply:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

| | |
|------------------------|--------|
| Calling Card/Operator | \$1.45 |
| Calling Card/Automatic | \$1.45 |
| Third Number Billing | \$2.71 |
| Collect Calling | \$2.71 |
| Person to Person | \$4.88 |
| Station to Station | \$2.71 |

Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

Busy line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

- The operator verifies that the line is busy with a call in progress or is available for incoming calls.
- The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party.

Per Request

| | |
|------------------------|--------|
| Busy Line Verification | \$0.80 |
| Busy Line Interrupt | \$1.80 |

First Communications, LLC

Illinois Local Service Price Guide

Directory Listings

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional monthly recurring charge per listing.

The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

Directory listings are provided in connection with each Customer service as specified herein.

Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

Additional Listings: In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section Directory Listing Recurring Charges and Directory Listing Non-Recurring Charges

Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section Liability of the Company. Rates for Nonpublished Listings are below.

First Communications, LLC
Illinois Local Service Price Guide

Nonlisted Numbers: A Nonlisted number will be furnished at the Customer’s request, providing for the omission or deletion of the Customer’s listing from the telephone directory. Such listings will be carried in the Company’s directory assistance and other records will be given to any calling party. Rates for Nonlisted Numbers are specified below.

Foreign Listings: Where available, a listing in a phone directory which is not in the Customer’s immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.

Alternate Call Listings: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

Reference Listing: A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer’s telephone. Charges for reference listings are specified below

Directory Listings Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

Per Listing or Per Number Charge

| | |
|--------------------------------------|--------|
| Primary Listing | \$0.00 |
| Additional Listing | \$5.00 |
| Reference Listing | \$1.00 |
| Non-Listed Number (non-GLO services) | \$1.35 |
| Non-Listed Number (GLO subscribers) | \$0.50 |
| Non-Published Number | \$1.35 |

Non-Recurring Charges: Non-Recurring charges associated with Directory Listings are as follows:

Per Listing or Per Number Charge

| | |
|----------------------|---------|
| Primary Listing | \$0 |
| Additional Listing | \$10.00 |
| Reference Listing | \$10.00 |
| Non-Listed Number | \$10.00 |
| Non-Published Number | \$10.00 |

Emergency Services (Enhanced 9-1-1): Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary E9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer’s address and telephone information will be displayed to the primary E9-1-1 provider for display at the Public Service Answering Point (PSAP).

First Communications, LLC
Illinois Local Service Price Guide

Liability

- A) The Company's entire liability to the customer or any person for interruption or failure of 9-1-1 service shall be limited by the terms set forth in this section, and in other tariffs of the Company. This 9-1-1 service is offered solely to assist the customer in providing 9-1-1 emergency service in conjunction with applicable fire, police and other public safety agencies. By providing this service to the customer, the Company does not create any relationship or obligation, direct or indirect, to any third party other than the customer.

- B) The Company shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation, or other entity for any loss or damage caused by any Company act or omission in the design, development, installation, maintenance, or provision of 9-1-1 service other than an act or omission constituting gross negligence or wanton or willful misconduct. However, in no event shall the Company's liability to any person, corporation, or other entity for any loss or damage exceed an amount equal to the pro-rated allowance of the tariff rate for the service or facilities provided to the customer for the time such interruption to service or facilities continues, after notice by the customer to the Company. No allowance shall be made if the interruption is due to the negligence of a willful act of the customer.

- C) The customer shall indemnify and hold harmless the Company from any damages, or other injuries which may be asserted by any person, business, governmental agency, or other entity against the Company or customer or any of their employees, directors, officers or agents except for Company acts of gross negligence or willful or wanton misconduct in connection with developing, adopting, implementing, maintaining, or operating the 9-1-1 system or for releasing subscriber information in connection with the provision of the 9-1-1 service.

- D) The Company accepts no responsibility for obtaining subscriber record information from private telecommunications systems.

- E) The company shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of 9-1-1 service, including, by way of example and without limitation, when a failure or interruption of 9-1-1 service is due to the attachment of any equipment by a customer to Company facilities.

- F) The Company shall not be liable for any civil damages caused by an act or omission of the Company in the good faith release of information not in the public record, including non-published subscriber information to emergency service providers responding to calls placed to a 9-1-1 service or host providers using such information to provide 9-1-1 service.

First Communications, LLC
Illinois Local Service Price Guide

Schedules for Emergency Telephone System Surcharge (9-1-1)

Pursuant to section 15.3 of “The Emergency Telephone Systems Act”, any municipality or any county may impose a monthly surcharge for 9-1-1, E9-1-1 or S9-1-1 services on billed subscribers of network connection provided by telecommunications carriers engaged in the business of transmitting messages by means of electricity originating within the corporate limits of the municipality or county imposing the surcharge at a rate per network connection. For the purposes of computing the surcharge, the network connections to which the surcharge shall apply shall be those in-service network connections, other than those network connections assigned to the municipality or county, where the service address for each such network connection or connections is located within the corporate limits of the municipality or county levying the surcharge.

The surcharge shall be collected from the subscriber by the telecommunications carrier providing the subscriber the network connection as a separately stated item on the subscriber's bill. The amount of the surcharge collected by the telecommunications carrier shall be paid to the particular municipality or county not later than 30 days after the surcharge is collected, net of any network or other 9-1-1 or sophisticated 9-1-1 system charges then due the particular telecommunications carrier, as shown on an itemized bill. The telecommunications carrier collecting the surcharge shall also be entitled to deduct 3% of the gross amount of surcharge collected to reimburse the telecommunications carrier for the expense of accounting and collecting the surcharge.

Provisioning of 9-1-1, E9-1-1 or S9-1-1 Services

The Company has provided primary and secondary trucking (for redundancy) to route 9-1-1 traffic from the Company's switch to the Regional Bell Operating Company (RBOC) Central Offices that route 9-1-1 calls to Public Safety Answering Points (PSAP).

First Communications, LLC
Illinois Local Service Price Guide

Presubscription

Provides Customers with the ability to have message toll or long distance calls routed directly to their carrier of choice without the dialing of any additional digits. Customers may select separate carriers for intraLATA and interLATA calls.

Digital Trunk Service

Digital Trunk Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer.

Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

Individual channels carried over a Digital Trunk may be equipped with Direct Inward Dial (DID) capability. Additional charges for DID number blocks are set forth herein. Monthly recurring rates per Digital Trunk per point, apply as follows:

Digital T1 (Rates apply to Access Areas A, B & C)

| <u>T1 Equivalent</u> | <u>1 year term</u> | <u>2 year term</u> | <u>3 year term</u> |
|----------------------|--------------------|--------------------|--------------------|
| 1 | \$350 | \$333 | \$315 |
| 4 | \$315 | \$299 | \$284 |
| 7 | \$298 | \$283 | \$268 |
| 12 | \$280 | \$260 | \$252 |
| 19 | \$263 | \$250 | \$237 |
| 28+ | \$245 | \$233 | \$221 |

DID/DOD T1 (Rates apply to Access Areas A, B & C)

| <u>T1 Equivalent</u> | <u>1 year term</u> | <u>2 year term</u> | <u>3 year term</u> |
|----------------------|--------------------|--------------------|--------------------|
| 1 | \$550 | \$523 | \$495 |
| 4 | \$495 | \$470 | \$446 |
| 7 | \$468 | \$445 | \$421 |
| 12 | \$440 | \$418 | \$396 |
| 19 | \$413 | \$392 | \$372 |
| 28+ | \$385 | \$366 | \$347 |

Non-Recurring Non-recurring rates per Digital Trunk per point, apply as follows:

| | |
|---------------|----------|
| Access Area A | \$150.00 |
| Access Area B | \$150.00 |
| Access Area C | \$150.00 |

Customer may, at its option, procure link directly from another service provider other than Globalcom while subscribing to Globalcom port elements.

First Communications, LLC

Illinois Local Service Price Guide

ISDN Primary Rate Interface (PRI)

Globalcom ISDN PRI is a competitive digital business telecommunications service offered to all customers located within Chicago LATA 358. ISDN PRI is a switched service that provides the end user with clear channel signaling (64Kbs) in increments of 24 channels formatted within a T1 (1.544 Mbps) allowing such uses as carrying voice traffic, packetized data, or acting as common trunks. Globalcom ISDN PRI end users will connect their CPE equipment to Globalcom's central office via T1 connections.

All Customer Provided Equipment (CPE) used with Globalcom ISDN PRI is required to conform with the Bellcore Technical Reference Specifications as used by Globalcom: ISDN Primary Rate Access Transport System Requirements (a module of TSGR, FR- 440), Issue Number 01; Technical Reference: TR-TSY-000754.

Standard Features for Circuit Switched Voice and Circuit Switched Data Services

A. Call by Call for Trunk Groups

Allows Circuit Switched Voice and Circuit Switched Data Services to enable over the Globalcom ISDN PRI trunk to share "B" channels and arrange them as a single trunk group.

This allows incoming and outgoing Circuit Switched Voice and Data calls to utilize "B" Channels on a call by call basis. (Without this capability, each service would require "B" channel.) "B" Channel Packet Switched Data Service cannot utilize this capability. ISDN PRI provides the end user with fractional T1 capabilities by using multiple B channels as required to support the request for aggregate bandwidth of each application thus using SS7 interconnection trunks between Globalcom and Ameritech. All of the 23 channels (24 where technology permits) are usable as stand-alone trunk groups. Trunk groups can be equipped with Direct Inward Dial (DID) functionality.

B. Caller ID Capability

All calling numbers presented to the services working on the ISDN PRI connection can be delivered to the customer's CPE, including calls made to Direct Inward Dialing Service telephone numbers.

C. Clear Channel Capability

ISDN PRI uses a standard 23b +D channel format providing "B" channels solely used for customer applications, since all signaling and control functions are handled by the "D" channel. This allows up to 64 Kbps access on each "B" channel and multiple B channels can be configured together in order to satisfy bandwidth requirements required to pass customer information to distant end terminations where technically feasible via Focal ISDN PRI connections. ISDN PRI also allows multiple T1s to be configured as one user group using a single D charmer for signaling support thus increasing available bandwidth

D. Digital Voice Transmission

All voice calls are converted from an analog into a digital format to be transported across the network.

First Communications, LLC

Illinois Local Service Price Guide

E. "D" Channel Control of Multiple Prime

Utilizes a single "D" channel to provide signaling and control for multiple ISDN PRI connections within a defined group. This allows the end user an additional bandwidth of 1.544 Mbs for each additional PRI port connection.

F. Equal Access Calling

Allows the customer to predefine an interexchange carrier or randomly access an interexchange carrier for each Trunk Group enabled. The carrier designation can be changed for charges as filed for the State of Illinois with the F.C.C. in Ameritech Operating Companies Tariff F.C.C. No. 2.

Optional Features for Circuit Switched Voice and Circuit Switched Data Services

A. Backup "D" Channel Arrangement

Provides backup for a primary "D" channel under those circumstances where multiple ISDN Prime connections share a "D" single channel. A predetermined "D" channel on another PRI connection would automatically take over call control and signaling functions.

B. System Intercommunication Service

Allows Globalcom ISDN PRI "B" channels to connect to a Centrex business system or another Globalcom ISDN PRI that originates in the same central office. This feature is offered on a per trunk group basis only.

C. Call by Call for FX and Tie Lines

Allows Foreign District (FX) and Tie Line calls to be directed to and originated from ISDN PRI "B" channels. This provides Call by Call service selection for incoming and outgoing Circuit Switched and Private Facility services.

D. Network Ring Again

Enables station users whose Digital PBX is connected to a central office by ISDN Prime to complete calls to a busy station line in another system without redialing. The system may be in the same or a different central office.

E. Network Name Display

Allows the name of a station user calling over an ISDN PRI to be forwarded for display on a properly equipped customer-provided set. The terminating system may be in the same or a different central office.

Usage Rates

Voice and circuit switched calls will be subject to the usage charges in the Company's Basic Line Service as shown within this tariff

First Communications, LLC
Illinois Local Service Price Guide

Globalcom PRI Line Charges

The rates shown below for Globalcom PRI are exclusive of local and toll usage charges, Globalcom T1, and associated customer premises equipment.

(Rates apply to Access Areas A, B & C)

| <u>T1 Equivalent</u> | <u>1 year term</u> | <u>2 year term</u> | <u>3 year term</u> |
|----------------------|--------------------|--------------------|--------------------|
| 1 | \$550 | \$523 | \$495 |
| 4 | \$495 | \$470 | \$446 |
| 7 | \$468 | \$445 | \$421 |
| 12 | \$440 | \$418 | \$396 |
| 19 | \$413 | \$392 | \$372 |
| 28+ | \$385 | \$366 | \$347 |

Inbound Digital DID Service From Multiple Rate Centers

Inbound Digital DID Service From Multiple Rate Centers is designed for high volumes of inbound calling. A minimum order of 24 lines is required. This service will support all rate centers per facility or trunk group within Globalcom's designated service areas.

Customers may choose to have Inbound Digital DID Service from Multiple Rate Center equipped with ISDN Primary Rate Interface (PRI).

Monthly recurring rates per T1 apply as follows:

| <u>#T-1s</u> | <u>Digital DID</u> | | <u>ISDN PRI</u> | | |
|--------------|--------------------|-------|-----------------|---------|-------|
| | 1 YR | 2 YR | MTM | 1 YR | 2 YR |
| 1 | \$550 | \$523 | \$1,200 | \$1,000 | \$900 |
| 4 | \$495 | \$470 | \$1,100 | \$900 | \$800 |
| 7 | \$468 | \$444 | \$1,050 | \$850 | \$750 |
| 12 | \$440 | \$418 | \$1,000 | \$800 | \$700 |
| 19 | \$413 | \$392 | \$950 | \$750 | \$650 |
| 28 | \$385 | \$366 | \$900 | \$700 | \$600 |

Non-recurring rates per T1 apply as follows:

| <u>Access Area</u> | <u>Per T1</u> |
|--------------------|---------------|
| Access Area A | \$150.00 |
| Access Area B | \$150.00 |
| Access Area C | \$150.00 |

First Communications, LLC
Illinois Local Service Price Guide

Monthly recurring rates per T1 if co-located apply as follows:

| <u>#T-1s</u> | <u>ISDN PRI</u> | | |
|--------------|-----------------|-------|-------|
| | MTM | 1 YR | 2 YR |
| 1-3 | \$1,050 | \$850 | \$765 |
| 4-6 | \$ 965 | \$765 | \$680 |
| 7-11 | \$ 923 | \$723 | \$638 |
| 12-18 | \$ 880 | \$680 | \$595 |
| 19-27 | \$ 838 | \$638 | \$553 |
| 28+ | \$ 795 | \$595 | \$510 |

Non-recurring rates per T1 apply as follows:

| <u>Access Area</u> | <u>Per T1</u> |
|--------------------|---------------|
| Access Area A | \$150.00 |
| Access Area B | \$150.00 |
| Access Area C | \$150.00 |

Authorization Codes

This option restricts calls from being made unless the correct accounting code is entered. Only customer specified codes will be accepted. The customer then may use these codes to track calling for cost analysis and bill-back purposes.

| <u>Non-Recurring</u> | <u>Monthly Recurring</u> |
|----------------------|--------------------------|
| No Charge | No Charge |

Vanity Number Service

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to customers and may, therefore, change them if required.

The following monthly recurring charges apply per Vanity number.

| | <u>Non-Recurring</u> | <u>Monthly Recurring</u> |
|--------------------------|----------------------|--------------------------|
| Charge per Vanity Number | \$30.00 | \$50.00 |

First Communications, LLC
Illinois Local Service Price Guide

Local Number Portability (LNP)

LNP is an intelligent network function that allows, where available, a telephone customer the ability to keep their existing phone number while changing their telecommunications service provider. A customer must keep the same address where they currently receive service or if a customer is moving to a new location, the new service address must be within the same rate center as the old service address. The customer must keep the same level of service (DID, T1, etc.) that they had with the old service provider.

Restoration of Service

A restoration charge applies to the re-establishment of service and facilities suspended because of nonpayment of bills and is payable at the time that the re-establishment of the service and facilities suspended is arranged for. The restoration charge does not apply when, after disconnection of service, service is later re-established. Unless otherwise specifically identified herein, the following rate applies per occasion:

Non-Recurring

Per occasion \$50.00

Service Trip Charge

If an on-premises visit by the Company is required for trouble or service difficulties not resultant from the Company's provided equipment, a Service Trip Charge may be assessed to the subscriber for the visit by the Company and reasonable hourly charges by the technician. The following rates apply per visit:

Non-Recurring

Per visit \$50.00/hr (1 hr. minimum)

Premises Work Charges

Visit Charge \$71.00

1st 15 minutes \$25.00

Each add'l 15 minutes \$25.00

First Communications, LLC
Illinois Local Service Price Guide

Global Local Offering (GLO)

Globalcom Local Offering (GLO) is a local exchange service offered to business customers. GLO is offered in connection with the ILEC's Unbundled Network Elements Platform (UNE-P). Unless identified herein, all relevant local exchange service rates, terms, and conditions identified in this tariff apply to GLO.

GLO is offered to customers located within Chicago LATA 358. GLO is available for a minimum term of one (1) year. Full termination liabilities are assessed for early termination of service.

GLO Monthly Recurring Charges

| | |
|--|---------|
| Band A: Basic Local Line - Per Line Charge | \$ 4.50 |
| Band B: Basic Local Line - Per Line Charge | \$ 6.95 |
| Band C: Basic Local Line - Per Line Charge | \$10.15 |
| Optional Features, per feature | \$5.00 |
| Advantage Feature Package (any three features) | \$8.00 |
| Deluxe Feature Package (any six features) | \$12.00 |

Available Features: Call Waiting, Speed Dial, Message Waiting Tone, Call Forwarding, Automatic Call Back, Caller ID, Repeat Dialing, Caller ID-Name, Alternate Answer, 3 Way Calling, and Busy Line Transfer

GLO Usage Charges

| | First Min. | Add'l Min. |
|--------|------------|------------|
| Band A | \$0.0200 | \$0.0150 |
| Band B | \$0.0400 | \$0.0250 |
| Band C | \$0.0500 | \$0.0500 |

GLO Win

GLO Win is available to customers subscribing to GLO within three (3) days of the initial sales contact by Globalcom. GLO Win provides the following benefits to customers: Reduction in termination liability from 100 percent to 50 percent, removal of the auto-renewal term plan provision, and reimbursement by Globalcom of termination liabilities paid in connection with migration of services from the ILEC to Globalcom.

First Communications, LLC
Illinois Local Service Price Guide

Global Local Offering Enhanced (GLO-E)

Globalcom Local Offering Enhanced (GLO-E) is a local exchange service offered to business customers who also subscribe to the Company's long distance services. GLO-E is offered in connection with the ILEC's Unbundled Network Elements Platform (UNE-P). Unless identified otherwise herein, all relevant local exchange service rates, terms, and conditions identified in this tariff apply to GLO-E.

GLO-E is offered to customers located within Chicago LATA 358. GLO-E is available for a minimum term of one (1) year. Full termination liabilities are assessed for early termination of service.

GLO-E Monthly Recurring Charges

| | |
|--|---------|
| Band A: Basic Local Line - Per Line Charge | \$ 4.65 |
| Band B: Basic Local Line - Per Line Charge | \$ 7.65 |
| Band C: Basic Local Line - Per Line Charge | \$11.65 |
| Optional Features, per feature | \$5.00 |
| Advantage Feature Package (any three features) | \$8.00 |
| Deluxe Feature Package (any six features) | \$12.00 |

Available Features: Call Waiting, Speed Dial, Message Waiting Tone, Call Forwarding, Automatic Call Back, Caller ID, Repeat Dialing, Caller ID-Name, Alternate Answer, 3 Way Calling, and Busy Line Transfer

GLO-E Usage Charges

| | First Min. | Add'l Min. |
|--------|------------|------------|
| Band A | \$0.0100 | \$0.0100 |
| Band B | \$0.0200 | \$0.0200 |
| Band C | \$0.0300 | \$0.0300 |

GLO-E Win

GLO-E Win is available to customers subscribing to GLO-E within three (3) days of the initial sales contact by Globalcom. GLO-E Win provides the following benefits to customers: Reduction in termination liability from 100 percent to 50 percent, removal of the auto-renewal term plan provision, and reimbursement by Globalcom of termination liabilities paid in connection with migration of services from the ILEC to Globalcom

First Communications, LLC
Illinois Local Service Price Guide

Global Local Offering Limited (GLO-L)

Globalcom Local Offering Limited (GLO-L) is a local exchange service offered to business customers who do not subscribe to the Company's long distance services. GLO-L is offered in connection with the ILEC's Unbundled Network Elements Platform (UNE-P). Unless identified otherwise herein, all relevant local exchange service rates, terms, and conditions identified in this tariff apply to GLO-L.

GLO-E is offered to customers located within Chicago LATA 358. GLO-L is available for a minimum term of one (1) year. Full termination liabilities are assessed for early termination of service.

GLO-L Monthly Recurring Charges

| | |
|--|---------|
| Band A: Basic Local Line - Per Line Charge | \$ 4.65 |
| Band B: Basic Local Line - Per Line Charge | \$ 7.65 |
| Band C: Basic Local Line - Per Line Charge | \$11.65 |
| Optional Features, per feature | \$5.00 |
| Advantage Feature Package (any three features) | \$8.00 |
| Deluxe Feature Package (any six features) | \$12.00 |

Available Features: Call Waiting, Speed Dial, Message Waiting Tone, Call Forwarding, Automatic Call Back, Caller ID, Repeat Dialing, Caller ID-Name, Alternate Answer, 3 Way Calling, and Busy Line Transfer

GLO-L Usage Charges

| | First Min. | Add'l Min. |
|--------|------------|------------|
| Band A | \$0.0150 | \$0.0100 |
| Band B | \$0.0250 | \$0.0200 |
| Band C | \$0.0400 | \$0.0300 |

GLO-L Win

GLO-L Win is available to customers subscribing to GLO-L within three (3) days of the initial sales contact by Globalcom. GLO-L Win provides the following benefits to customers: Reduction in termination liability from 100 percent to 50 percent, removal of the auto-renewal term plan provision, and reimbursement by Globalcom of termination liabilities paid in connection with migration of services from the ILEC to Globalcom.

First Communications, LLC
Illinois Local Service Price Guide

Local ISDN-PRI Option II

Local ISDN-PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

The Primary Rate Interface (PRI) consists of a 23B+D configuration with 23 64Kbps Bearer (B) digital channels and 1 64Kbps Data (D) digital channel. The B channels are designed for voice, data, image and sound transmissions. B channels can support synchronous, asynchronous or isochronous services at rates up to 64Kbps. B channels can be aggregated for higher bandwidth applications. The D channel provides the out of band signaling, call control and messaging. Where technology permits, "D" channels can be shared by multiple ISDN PRI's for the same Customer.

Local ISDN-PRI Option II is offered to customers located within Chicago LATA 358. Local ISDN-PRI Option II is available for a minimum term of one (1) year. Full termination liabilities are assessed for early termination of service.

LOCAL ISDN-PRI Nonrecurring and Monthly Recurring Charges

| | | <u>Company</u> |
|----------------------------------|----------|------------------|
| | | <u>Rate Code</u> |
| Nonrecurring Charges: | | |
| Per PRI Arrangement | | |
| One-year term | \$250.00 | 8729 |
| Two-year term | \$175.00 | 8730 |
| Three-year term | waived | 8731 |
| Per Feature, Per PRI Arrangement | | |
| Fail Safe Routing | \$100.00 | 11005 |
| DTO | \$100.00 | 11006 |
| Monthly Recurring Charges: | | |
| Per PRI Arrangement | | |
| One-year term | \$450.00 | 8732 |
| Two-year term | \$400.00 | 8733 |
| Three-year term | \$300.00 | 8734 |
| Multi-Exchange PRI | \$675.00 | 1107 |
| Per Feature, Per PRI Arrangement | | |
| Fail Safe Routing | \$100.00 | 1105 |
| DTO | \$100.00 | 1106 |
| Outpulsing DID's 1-1000 numbers | \$ 50.00 | 10911 |
| Add'l Block | \$ 50.00 | 11911 |
| DID, per number | \$ 0.02 | 8735 |

First Communications, LLC
Illinois Local Service Price Guide

Local ISDN-PRI Usage Charges

| | <u>First Min.</u> | <u>Add'l Min.</u> |
|--------|-------------------|-------------------|
| Band A | \$0.010 | \$0.010 |
| Band B | \$0.015 | \$0.015 |
| Band C | \$0.020 | \$0.020 |

Integrated Internet/Voice T1

Integrated Internet/Voice T1 provides a customer a channelized high capacity (1.544 Mbps) facility between a customer premises and its serving office for connection to services provided by the Company. Integrated Internet/Voice T1 allows a customer to integrate voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business service.

The customer selects a package of 12, 14, 16, 18, 20, or 22 voice lines for local exchange access. The balance of the facility's capacity is available for data applications. Not all voice/data combinations are available in all areas. The rates herein are for the portion of the service dedicated to voice applications. Charges for nonregulated services and options will apply.

Customers must sign a minimum one (1) year term agreement for Integrated Internet/Voice T1. Full termination liabilities are assessed for early termination of service.

NPA 312 (pricing includes local loops and ILEC installation charges):

| Voice Channels | 1 year contract | | | | 2 year contract | | | | 3 year contract | | | |
|----------------|-----------------|--------------|-------|--------------|-----------------|--------------|-------|--------------|-----------------|--------------|-------|--------------|
| | MR C | Product Code | NRC | Product Code | MR C | Product Code | NRC | Product Code | MR C | Product Code | NRC | Product Code |
| 12 | \$75 | 2500 | \$800 | 2801 | \$675 | 2500 | \$800 | 2801 | \$625 | 2500 | \$550 | 2800 |
| 14 | \$79 | 2600 | \$800 | 2801 | \$715 | 2600 | \$800 | 2801 | \$665 | 2600 | \$550 | 2800 |
| 16 | \$83 | 2700 | \$800 | 2801 | \$755 | 2700 | \$800 | 2801 | \$705 | 2700 | \$550 | 2800 |

First Communications, LLC
Illinois Local Service Price Guide

NPAs 773, 708, 630, 847, 815 (pricing does not include local loops and ILEC installation charges):

| Voice Channels | 1 year contract | | | | 2 year contract | | | | 3 year contract | | | |
|----------------|-----------------|--------------|-------|--------------|-----------------|--------------|-------|--------------|-----------------|--------------|-------|--------------|
| | MR C | Product Code | NRC | Product Code | MR C | Product Code | NRC | Product Code | MR C | Product Code | NRC | Product Code |
| 16 | \$53 | 1234 | \$750 | 501 | \$501 | 1234 | \$500 | 502 | \$463 | 1234 | \$500 | 503 |
| 18 | \$62 | 1235 | \$750 | 501 | \$576 | 1235 | \$500 | 502 | \$528 | 1235 | \$500 | 503 |
| 20 | \$72 | 1236 | \$750 | 501 | \$669 | 1236 | \$500 | 502 | \$610 | 1236 | \$500 | 503 |
| 22 | \$85 | 1237 | \$750 | 501 | \$786 | 1237 | \$500 | 502 | \$712 | 1237 | \$500 | 503 |

Cancellation Fees:

| | <u>Fee</u> | <u>Product Code</u> |
|---|------------|---------------------|
| Cancellation before Firm Order Confirmation (FOC), per T1 | \$500 | 212 |
| Cancellation after Firm Order Confirmation (FOC), per T1 | \$750 | 213 |

First Communications, LLC
Illinois Local Service Price Guide

FirstTalk Plan

FirstTalk Basic

| | <u>MRC</u> | |
|-------------------------------|------------|---------|
| 12 month term | | \$64.95 |
| Includes: | | |
| Touchtone | | |
| 900/976 Blocking | | |
| Hunting (Optional) | | |
| Long Distance rate per minute | | \$0.035 |
| Band A rate | | \$0.030 |
| Band B rate | | \$0.060 |
| Band C rate | | \$0.150 |
| | | |
| 36 month term | | \$64.95 |
| Includes: | | |
| Touchtone | | |
| 900/976 Blocking | | |
| Hunting (Optional) | | |
| Long Distance rate per minute | | \$0.032 |
| Band A rate | | \$0.030 |
| Band B rate | | \$0.060 |
| Band C rate | | \$0.150 |

FirstTalk Connect

| | | <u>MRC</u> |
|-------------------------------|--|------------|
| 12 month term | | \$59.95 |
| Includes: | | |
| Touchtone | | |
| 900/976 Blocking | | |
| Caller ID Name and Number | | |
| Call Forwarding | | |
| Hunting (Optional) | | |
| Long Distance rate per minute | | \$0.035 |
| Band A rate | | \$0.030 |
| Band B rate | | \$0.060 |
| Band C rate | | \$0.150 |
| | | |
| 36 month term | | \$59.95 |

First Communications, LLC
Illinois Local Service Price Guide

Includes:

| | |
|-------------------------------|---------|
| Touchtone | |
| 900/976 Blocking | |
| Caller ID Name and Number | |
| Call Forwarding | |
| Hunting (Optional) | |
| Long Distance rate per minute | \$0.032 |
| Band A rate | \$0.030 |
| Band B rate | \$0.060 |
| Band C rate | \$0.150 |

First Communications, LLC
Illinois Local Service Price Guide

FirstTalk Non-Recurring Charges

NRC

| | |
|------------------------------|---------|
| Line installation | \$60.00 |
| Add, remove, change lines | \$20.00 |
| Add, remove, change features | \$20.00 |

FirstTalk Optional Features

MRC

| | |
|---------------------------------------|---------|
| Three-Way Calling | \$6.97 |
| Automatic Callback | \$7.99 |
| Call Forwarding Variable | \$9.35 |
| Call Forwarding, Don't Answer | \$0.60 |
| Call Forwarding, Busy Line | \$0.60 |
| Call Forwarding, Busy Line/No Answer | \$3.00 |
| Call Waiting | \$4.97 |
| Caller ID Name and Number | \$10.92 |
| Caller ID Number Only | \$6.97 |
| Caller ID Blocking | \$0.99 |
| Multi-Ring 1 | \$4.97 |
| Multi-Ring 2 | \$3.97 |
| Repeat Dialing | \$5.99 |
| Caller ID/Call Waiting (Sneak-a-Peak) | \$1.99 |
| Speed Calling 8 | \$5.97 |
| Speed Calling 30 | \$6.07 |
| Non-Listed Service | \$2.20 |
| Non-Published Service | \$2.20 |
| Call Screening | \$7.99 |
| Additional Directory Listing | \$5.00 |
| Multi-Line Hunting | FREE |
| Hunting | FREE |
| Pay-Per-Use Blocking | FREE |
| Caller ID Blocking for Non-Published | FREE |

First Communications, LLC
Illinois Local Service Price Guide

Grandfathered Services of Comcast Phone of Illinois, LLC d/b/a CIMCO, a Division of Comcast Business Services, and d/b/a Comcast Digital Phone – not available to new customers.

Services provided only to former customers of Comcast Phone of Illinois, LLC d/b/a CIMCO, a Division of Comcast Business Services, and d/b/a Comcast Digital Phone (“Comcast”). Customers receive services under the same terms and conditions as previously provided by Comcast.

SERVICE ORDERING CHARGES

Service ordering charges are applied to Customers upon a request for service and when a Customer requests subsequent facility, software or account changes.

A. New Order Charges, Basic Exchange Access Service Local Business

| Type of Order | Business Service* | Foreign Central Office, Foreign District and Foreign Exchange Services | Base Rate |
|------------------|-------------------|--|-----------|
| Establish | \$34.85 | \$175.43 | \$136.00 |
| Add or Change | \$50.00 | \$107.58 | \$126.00 |
| Record Work Only | \$0.00 | \$31.98 | \$9.69 |

*Order charges apply to Local Business service only.

B. Line Connection Charges, Basic Exchange Access Service Local Business

| Type of Order | Local Business | Foreign CO, Foreign District & Foreign Exchange Services | Base Rate* |
|---------------|----------------|--|------------|
| Establish | \$50.00 (I) | \$270.41 | \$23.26 |
| Add or Change | \$50.00 | \$67.84 | \$23.26 |

* Includes all D.D.S. except 56 Kbps which carries a \$71.72 fee per line to establish, add or change.

C. Service Charges, Business Line Offering

| | |
|------------------------|----------|
| Installation, per line | \$ 15.00 |
| Change Order, per line | \$ 50.00 |
| Move Order, per line | \$400.00 |

First Communications, LLC
Illinois Local Service Price Guide

BASIC EXCHANGE ACCESS SERVICE

- A. Basic Exchange Access Service provides a Customer with a voice-grade communications channel and a unique telephone number address on the public-switched telecommunications network. An Exchange Access Service allows a user to:
1. receive calls from other stations on the public-switched telecommunications network; and
 2. access other services offered by the Company as set forth in this tariff; and
 3. access certain interstate and international calling services provided by the Company; and
 4. access (at no additional charge) the operators contracted for by the Company; and
 5. access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
 6. access services provided by other common carriers which interconnect with the Company pursuant to tariff, agreement or some other Company-approved manner.
- B. Basic exchange access service provides the Customer with a single, voice-grade communications channel connecting the Customer's premises and the Company's designated carrier's central office.
- C. Basic exchange access service customers are entitled to a voice-grade communications channel. Provision of this service does not guarantee a Customer access to any other facility requirement, including a communications path capable of supporting data transmissions.
- D. Rates for basic exchange access service are based upon a particular class of service, which are defined in section 1 of this tariff, and access areas, which are defined in section 3.2.3 and 4.1.3.B. All rates are incurred on a monthly basis, unless indicated otherwise.

First Communications, LLC
Illinois Local Service Price Guide

BASIC EXCHANGE ACCESS SERVICE (CONT'D)

E. Basic Exchange Access Service Rates

1. Local Business Service

| Type of Service | Access Area A | Access Area B | Access Area C |
|---|----------------------|----------------------|----------------------|
| Business Direct Line Single-Line Subscribers (Per Line) | \$65.95 (I) | \$65.95 (I) | \$65.95 (I) |
| Business Direct Line Multi-Line Subscribers (Per Line) | \$65.95 (I) | \$65.95 (I) | \$65.95 (I) |
| | | | |
| P.B.X. Trunk* Multi-Line Subscribers (Per Trunk) | \$38.90 | \$38.90 | \$38.90 |

* P.B.X. Trunk rates and associated end user common line charges are applicable to convenience trunks.

2. IntelliTone™ Plus Service

| Type of Service | Access Area A | Access Area B | Access Area C |
|--|----------------------|----------------------|----------------------|
| Business Line Direct (10 line minimum) | (D) | (D) | \$16.50 |
| DID Trunk* | \$20.00 | \$20.00 | \$20.00 |
| Block of DID Numbers (10) | \$0.20 | \$0.20 | \$0.20 |

*A line charge for the access area also applies.

First Communications, LLC
Illinois Local Service Price Guide

BASIC EXCHANGE ACCESS SERVICE (CONT'D)

- F. In addition to the charges for basic exchange access service described in 4.1.2.D. above, the following charges apply to each individual exchange access service line unless otherwise specified:
1. The end user common line charge, as set forth in Ameritech Operating Companies Tariff F.C.C. No. 2, Section 4; and
 2. The 911 telecommunications surcharge; and
 3. The ITAC supplemental charge, as set forth in the Illinois Bell Telephone Companies tariff ILL. C.C. No. 20, Part 8, Section 6; and
 4. Any applicable municipal, state or federal taxes, franchise fees or other charges; and
 5. Casual traffic charges that are derived from third-party calls and utilize the Company's system, including 10XXX, 900/976 and third-party calls initiated by a Customer through the Company's system.

LOCAL USAGE SERVICE

- A. Customers subscribing to the Company's exchange access service may utilize local usage services to place calls to and receive calls from parties located in the Company's local usage service area. Service is available on a measured or flat rate basis, with the exception of Band C. A month-to-month rate is provided to Customers whose term agreements expire and do not elect to renew.
- B. The Company's local usage service area is separated into three (3) distinct rate categories or "rate bands" in MSA-1. Rate Bands A and B define the approximate mileage of the call, with Band A representing calls of the shortest distance and Band B representing calls of the longest distance. Any local calls made from an exchange within which the Company provides exchange access service will be rated as A and B. Exact usage charges vary by band, time of day and duration of calls. Usage bands A and B are listed by originating district in Illinois Bell Telephone tariff ILL. C.C. No. 20, PART 4 - Section 2, Paragraph 4.4 (G). Band C is all traffic beyond 15 miles and within the same LATA.
- C. Business Usage Service Rates
1. Local Business Service for MSA-1,2,3,6,7,9 and 15

| Band | Initial Minute Measured | Additional Minute Measured |
|-------------|--------------------------------|-----------------------------------|
| A | \$0.1150 (I) | \$0.1150 (I) |
| B | \$0.1170 (I) | \$0.1170 (I) |
| C | \$0.1380 | \$0.1380 |

2. Business Line Offering

| Band | Initial Minute | Additional Minute |
|-------------|-----------------------|--------------------------|
| A | \$0.0425 | \$0.0425 |
| B | \$0.0825 | \$0.0825 |
| C | \$0.1380 | \$0.1380 |

First Communications, LLC
Illinois Local Service Price Guide

Local Usage Service (Cont'd)

C. Business Usage Service Rates (Cont'd)

3. netSelect, Flexible and Fixed (Term)

| Band | Initial Minute | Additional Minute |
|-------------|-----------------------|--------------------------|
| A | \$0.0425 (I) | \$0.0425 (I) |
| B | \$0.0825 (I) | \$0.0825 (I) |
| C | \$0.1380 (I) | \$0.1380 (I) |

4. IntelliTone™, Measured Rate Option

| Band | Contract Length | | | | | |
|-------------|------------------------|-------------------|---------------------|-------------------|---------------------|-------------------|
| | 1 Year | | 2 Year | | 3 Year | |
| | Initial Min. | Add'l Min. | Initial Min. | Add'l Min. | Initial Min. | Add'l Min. |
| A | \$0.2015 | \$0.0174 | \$0.0214 | \$0.0174 | \$0.0195 | \$0.0214 |
| B | \$0.0330 | \$0.0230 | \$0.0325 | \$0.0225 | \$0.0320 | \$0.0220 |
| C | \$0.0425 | \$0.0350 | \$0.0415 | \$0.0340 | \$0.0405 | \$0.0330 |

5. IntelliTone™, Flat Rate Option

| Band | Contract Length | |
|-------------|------------------------|-------------------|
| | 1 Year | 2 - 3 Year |
| A | \$0.1895 | \$0.0164 |
| B | \$0.0294 | \$0.0254 |
| C | \$0.0455 | \$0.0354 |

6. Month-to-Month Usage Rate Option

| Band | Per Minute Rate |
|-------------|------------------------|
| | \$0.12 (I) |
| B | \$0.12 (I) |
| C | \$0.12 (I) |

First Communications, LLC
Illinois Local Service Price Guide

CENTREX SERVICE

A. System Charges

| Service | Monthly Rate | NRC |
|--|---------------------|------------|
| 2-50 lines/CYA1X/ | \$11.50 | \$250.00 |
| 51-100 lines/CYA2X/ | 11.50 | 400.00 |
| 101-200 lines/CYA3X/ | 11.50 | 575.00 |
| 201-500 lines/CYA4X/ | 11.50 | 1,000.00 |
| 501 or more lines/CYA5X/ | 11.50 | 1,500.00 |
| per OmniPresence Remote System, 2-6 OmniPresence remote lines/CYAXA/ | 11.50 | 100.00 |

B. Primary Station

| Service (SXPAA,B,C) | Monthly Rate | NRC |
|----------------------------|---------------------|------------|
| 2-50 lines | \$21.32 | \$250.00 |
| 51-100 lines | 21.32 | 400.00 |
| 101-200 lines | 21.32 | 575.00 |
| 201-500 lines | 21.32 | 1,000.00 |
| 501 or more lines | 21.32 | 1,500.00 |

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Illinois Local Service Price Guide

CENTREX SERVICE (CONT'D)

C. Centrex Lines

Each 7+ line categories include CENTREX mate.

| Basic Line/NUM/ | Monthly Rate |
|------------------------|---------------------|
| 2+ line category | \$70.95 (I) |
| 7+ line category | 70.95 (I) |
| 25+ line category | 70.95 (I) |
| 50+ line category | 70.95 (I) |
| 100+ line category | 70.95 (I) |
| 200+ line category | 70.95 (I) |

D. Electronic Key Lines

| Service | Monthly Rate | Non-Recurring Charge |
|--------------------|---------------------|-----------------------------|
| 2+ line category | \$75.95 (I) | \$15.00 |
| 7+ line category | 75.95 (I) | 15.00 |
| 25+ line category | 75.95 (I) | 15.00 |
| 50+ line category | 75.95 (I) | 15.00 |
| 100+ line category | 75.95 (I) | 15.00 |
| 200+ line category | 75.95 (I) | 15.00 |

First Communications, LLC

Illinois Local Service Price Guide

OPTIONAL EXCHANGE ACCESS SERVICE ENHANCEMENT FEATURES

In addition to the Company-provided exchange access services, Customers may purchase one or more enhanced features. These features are available only when purchased in combination with a Company-provided exchange access service. All services are subject to availability and may not be available in certain areas. Unless otherwise specified, all charges listed apply to the Company's Local Business Product. Features for IntelliTone™ Plus customers are offered as part of a feature package described at Section 4.1.6. Rates for Optional Exchange Access Service Enhancement Features are listed in 4.1.5.Y., following.

- A. **Call Waiting** provides a tone signal when a second call comes through a line in use.
- B. **Call Forwarding** permits a Customer to automatically transfer all incoming calls to another dialable telephone number. Local usage charges also apply. There are four different types of services available:
 - 1. **Call Forwarding - Busy** automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.
 - 2. **Call Forwarding - No Answer** automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.
 - 3. **Call Forwarding - Variable** allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.
 - 4. **Selective Call Forwarding** permits the forwarding of incoming calls originating from pre-designated telephone numbers.
- C. **Three-Way Calling** allows a Customer to add a third-party to an established connection without operator assistance.
- D. **Call Trace** - upon Customer activation, permits a Customer to automatically trace the telephone number of the line used for the last call received by the Customer. The traced number will not be provided by the Company, but will be provided to law enforcement officials upon the written request of the Customer.
- E. **Distinctive Ringing** allows a Customer to designate up to ten (10) telephone numbers from which incoming calls will have a distinctive ring. For Customers with Call Waiting, a distinctive Call Waiting signal will be received if a call from one of the designated telephone numbers is waiting. This service has been grandfathered and is only available to customers who previously requested the service.
- F. **Call Screening** permits a Customer to designate up to ten (10) telephone numbers for one of the following features:
 - 1. **Selective Call Acceptance** permits only selected incoming calls will be allowed to connect.
 - 2. **Selective Call Rejection** routes selected incoming calls to a pre-recorded announcement that calls are not being accepted.

First Communications, LLC
Illinois Local Service Price Guide

OPTIONAL EXCHANGE ACCESS SERVICE ENHANCEMENT FEATURES (CONT'D)

- G. **Caller ID** provides for the display of incoming telephone numbers on a Customer-provided display device attached to the Customer's telephone line or on a Customer-provided telephone or answering machine with a built-in display screen. The Caller ID feature will forward the calling number from the appropriately equipped terminating central office to the Customer-provided display device. The Company will forward all telephone numbers subject to technical limitations.
- H. **Caller ID with Name** is available to Customers being served by appropriately-equipped central offices and subscribing to Caller ID. This feature provides for the display of the listed name associated with the telephone number from which the call is being made. The name will be delivered to a Customer-provided display device. The Company will forward all calling names subject to technical limitations.
- I. **Multi Ring Service** is a local exchange telecommunications service that enables a Customer to have as many as three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two (2) or three (3) separate numbers without having a second or third access line. Distinctive ringing will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, to Customers subscribing to the Call Waiting feature.
- J. **Busy Line Transfer** is a feature that, in the event the called telephone number is busy, automatically forwards incoming calls to a predetermined telephone number served by the same central office switch, or provides inter-switch forwarding to a predetermined, dialable telephone number where technically available. If incoming calls are transferred to a number served by the same or a different central office switch, multiple calls will be transferred simultaneously, provided there are sufficient facilities to accept the calls. Additional local usage charges may apply. NOTE: This feature is not compatible with Call Waiting or Direct Inward Dialing service.
- K. **Alternate Answering** is a feature that, in the event the telephone number is not answered within the Company-designated parameters, normally three to four rings, will automatically forward incoming calls to a predetermined telephone number or a different central office switch. Multiple calls will be transferred simultaneously, provided there are sufficient facilities to accept the calls.
- L. **Customer Control Option** permits a Customer to activate and or deactivate the Busy Line Transfer and Alternate Answering features and to change the number to which the calls are forwarded.
- M. **Message Waiting Tone** allows for an audible signal, stutter dial tone to be present on the line when a message is waiting.
- N. **Easy Call** permits automatic dialing of a telephone number when the Customer's line is taken off-hook, at seven (7) second intervals.
- O. **Special Delivery Service** is a feature that, when a busy or do not answer condition exists on an outgoing call, will automatically forward the calling party to a pre-determined telephone number.
- P. **Call Control** provides the Customer with the ability to block or allow outgoing calls. Customers can block long-distance, operator assisted, specific telephone numbers, prefix and/or area codes, or all outgoing calls. This feature can be activated or deactivated through the use of a PIN. The feature is available with basic exchange access service and ISDN service.

OPTIONAL EXCHANGE ACCESS SERVICE ENHANCEMENT FEATURES (CONT'D)

First Communications, LLC
Illinois Local Service Price Guide

- Q. **Remote Call Forwarding** [CO based] allows for the automatic transfer of all incoming calls to another dialed number. The dialed number is user-defined and can be either 7 or 10 digits long [POTS]. The number can be changed via a service order. No physical telephone is required at the subscribed dialed number. Business service ordering and line connection charges apply.
- R. **RCA Remote Call Forwarding**
- S. **900 Special Access Code Blocking** permits blocking of access from a Company-provided exchange access service to Customer-dialed 900 numbers.
- T. **976 Prefix Blocking** permits blocking of access from a Company-provided exchange access service to Customer-dialed 976 numbers.
- U. **Speed Dialing** allows a Customer to dial up to 30 pre-selected numbers using an abbreviated dialing sequence.
- V. **Call Return** permits a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code.
- W. **Repeat Dialing** allows for the automatic continuous redialing of a busy number until the line is free.
- X. **Priority Call** permits a Customer to identify critical incoming calls. A Customer can designate up to six (6) numbers. When a call is originated from one of the designated incoming numbers, a distinctive ring identifies the call.

OPTIONAL EXCHANGE ACCESS SERVICE ENHANCEMENT FEATURES (CONT'D)

Y. Rates

First Communications, LLC
Illinois Local Service Price Guide

| FEATURE (CLASS OF SERVICE – BUSINESS) | Monthly Charge | Per Access Charge (if applicable) |
|--|---------------------------|--|
| Call Waiting | \$ 9.57(I) | |
| Call Forwarding | 8.50(I) | |
| Three-Way Calling | 7.50(I) | \$0.75 |
| Call Trace | | 5.00 |
| Distinctive Ringing | 5.00 | |
| Call Screening | 5.00 | |
| Caller ID | 13.39(I) | |
| Caller ID with Name ⁽¹⁾ | 4.20(R) | |
| Multi Ring Service (per line) | 5.00 | |
| Busy Line Transfer | 2.50(I) | |
| Alternate Answering | 2.50(I) | |
| Customer Control Option | 1.00 | |
| Message Waiting Tone | .30 | |
| Easy Call | 5.00 | |
| Special Delivery Service | .15 | |
| Call Control | N/A | |
| Remote Call Forwarding (per call path) | 34.95(I) | |
| RCA Remote Call Forwarding | 29.95(I) | |
| 900 Special Access Code Blocking | 0.00 | |
| 976 Prefix Blocking | 0.00 | |
| Speed Dialing | 2.50 | |
| Call Return | 2.00 | .60 |
| Repeat Dialing | 2.00 | .60 |
| Priority Call | 2.00 | |
| Line Backer | 6.50 | |

Note 1: Must also subscribe to Caller ID.

INTELLITONE™ PLUS FEATURE PACKAGE

This package includes all of the following features for a monthly charge of \$5.00:

First Communications, LLC

Illinois Local Service Price Guide

Call Forward
Call Waiting-Cancel Call Waiting
Call Forward/No Answer Variable
Call Forward Busy
3-Way Calling

Caller ID w/Name is also available for an additional monthly charge of \$10.00.

DIRECTORY SERVICES

Directory services allow Customers to customize the manner in which their Company-assigned telephone numbers appear in published directory and/or are used by dialable directories and operators. This section applies only to services provided by the Company and is subject to the liability provisions of Section 2.4. Rates for Directory Services are listed in 4.1.7.H., following.

- A. **Alphabetical Directory Listing** provides for one listing without charge in the alphabetical section of the directory of the local exchange area in which the Customer's premises are located. This listing is the primary listing and is provided for each line provided pursuant to the Company's exchange access service. Where two or more lines are arranged to hunt, all lines so arranged constitute a separate Customer service.
- B. **Extra Listings** allow for any listing of a name or information in connection with a Customer's access line number beyond that provided pursuant to the alphabetical directory listing service provided above.
- C. **Additional Listing** charges apply if a customer has more than one telephone number that he or she would like listed.
- D. **Private Listing** is a telephone number which is not listed in either the directory assistance records or the alphabetical directory or that section of the directory containing the regular alphabetical list of names of exchange access customers.
- E. **Semi-Private Listing** is a telephone number which is not listed in that section of the directory containing the regular alphabetical list of names of exchange access customers. The telephone number is listed in the directory assistance records and will be furnished upon request of the calling party.
- F. **Directory Assistance Call** provides the Customer with either automated or operator-assisted access to the Company's directory services database on a dial-up basis. A maximum of two (2) number requests will be accommodated per directory assistance.

Directory Assistance charges are waived for Customers who have documented that they are blind or sight impaired to the Company

- G. **Information Call Completion** is available as an add-on service to the Company's Directory Assistance Call service. Information Call Completion allows the Customer to connect directly to a number requested using the Company's Directory Assistance Call service.

Directory Services (Cont'd)

H. Rates

First Communications, LLC
Illinois Local Service Price Guide

| DIRECTORY SERVICE | |
|--|-----------------------|
| (CLASS OF SERVICE – BUSINESS) | Monthly Charge |
| Alphabetical Directory Listing | \$0.00 |
| Extra Listings | 1.70 |
| Additional Listing | 7.00 |
| Private Listing | 3.40 (I) |
| Semi-Private Listing | .76 |
| Directory Assistance Call – per Access Charge Local Number | 1.99 (I) |
| Directory Assistance Call – per Access Charge Non-Local Number | 1.99 |
| Information Call Completion – per Call Completed | .21 |

OPERATOR ASSISTANCE SURCHARGES

Operator Assistance Surcharges apply when a Customer utilizes either an automated or live Company-provided operator for purposes of completing or billing a call. Operator Assistance Surcharges are in addition to any local or long-distance usage services.

| Type of Call | Surcharge Per Call |
|---|---------------------------|
| Basic Operator (operator handled, sent-paid station-to-station service), per call | \$2.00 |
| Operator Station (consumer dialed 0+) collect, billed to third number, coin call, or billed to a calling card | 3.19 |
| Operator Station (operator dialed 0-) collect, billed to third number, coin call, or billed to a calling card | 4.78 |
| Person-to-Person (consumer dialed 0+ and operator dialed 0-) billed to a calling card | 5.73 |
| Person-to-Person (consumer dialed 0+) collect, billed to third number, or coin call | 5.73 |
| Person-to-Person (operator dialed 0-) collect, billed to third number, or coin call | 7.34 |
| Busy Line Verification (BLV) Per Call | 5.00 |
| Busy Line Verification and Emergency Interrupt (BLV/I) Per Call | 7.50 |

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICES

These services provide integrated voice/data communications capability for transmission and combination of circuit-switched voice/data and packet-switched data signals on an incoming

First Communications, LLC
Illinois Local Service Price Guide

and outgoing basis over a single ISDN line. This service requires two (2) 64 Kbps “B” channels to transmit any combination of circuit-switched voice/data or high-speed packet-switched data and one “D” channel to carry network signaling and user originated packet-switched data at speeds up to 9.6 Kbps (2B+D). It is available from specially equipped digital-switching equipment located in the central offices of the Company’s underlying carrier(s), where facilities permit and where capacity is available within specified distances from the serving central office. A maximum of eight (8) devices may be connected directly to an ISDN line and only two (2) of these devices are permitted to access the two (2) “B” channels.

| Service | Monthly Rate* | Install Charge |
|--|----------------------|-----------------------|
| ISDN C.O. Term | \$295.95(I) | \$50.00 |
| ISDN Direct C.O. Term | 23.00 | 50.00 |
| ISDN National/Direct Line | | |
| Access Area A | 91.95(I) | 17.50 |
| Access Area B | 119.95(I) | 17.50 |
| Access Area C | 139.95(I) | 17.50 |
| Distance Extension Charge for Customers beyond normal transmission range, per line | 22.50 | 0.00 |

*All charges referenced in 4.1.2 apply.

| Service | Monthly Rate | Install Charge |
|---|---------------------|-----------------------|
| Circuit Switched Service Element per “B” Channel, VOICE | \$31.95(I) | \$15.00 |
| Circuit Switched Service Element per “B” Channel, DATA | 31.95(I) | 15.00 |

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICES (CONT'D)

| | | |
|--|--|--|
| | | |
|--|--|--|

First Communications, LLC
Illinois Local Service Price Guide

| Service | Monthly Rate | Install Charge |
|---|---------------------|-----------------------|
| Packet Switched Data “D” Channel (Standard capabilities and features per “D” Channel equipped) | \$39.95(I) | 15.00 |
| Subsequent Changes for Circuit Voice and/or Circuit Switched Data and/or Packet Switched Data rearrangements to add line appearances or move line or feature appearance, per line, per occasion | N/A | 15.00 |

DIRECT INWARD DIAL (DID) SERVICE

Direct Inward Dial (DID) service permits incoming dialed calls to be dialed directly by a calling party station associated with a switching system located on the Customer premises. These lines support inbound calling traffic only.

A. DID Trunk Termination Charges

| Service | Monthly Rate | Non-Recurring Charge |
|--|---------------------|-----------------------------|
| Common Equipment, per DID Trunk Group | \$0.00 | \$0.00 |
| Each DID trunk termination in central office, per trunk | 35.50 (I) | 32.95 |
| Subsequent additions, deletions or rearrangements of DID trunk terminations in addition to above charges, per occasion | N/A | 276.22 |

B. DID Number Charges

| Service | Monthly Rate | Non-Recurring Charge |
|--|---------------------|-----------------------------|
| Each group of 10 assigned DID station numbers or fraction thereof, per group | \$3.50(I) | N/A |
| Each group of 10 reserved DID station numbers or fraction thereof, per group | 3.50(I) | N/A |

FOREIGN DISTRICT SERVICE

Foreign District Service allows for a Customer to receive the Company's exchange access service in a district other than the one in which the Customer's premises are located. A Customer

First Communications, LLC
Illinois Local Service Price Guide

that subscribes to a Foreign District Service will be considered to reside in the Customer-selected district for purposes of rating and billing the Company's tariffed services. This service is only available in MSA's 4, 5, 10, 12, 13 and 16.

The rate for Foreign District Service is based upon: (1) the usage rate in effect in the Foreign District for the class of service furnished; (2) the access rate for the access area in which the Customer is physically located; and (3) the following mileage charges:

| Class of Service | Per First Airline Mile, or Fraction Thereof | Per Additional Airline Mile, or Fraction Thereof |
|-------------------------|--|---|
| Business | \$35.50(I) | \$2.60(I) |

IntelliTone™

A. Local Usage Rates

1. Measured Rate Option

| Band | -Year Contract | | 2 Year Contract | | 3-Year Contract | |
|-------------|-----------------------|---------------------|------------------------|---------------------|------------------------|---------------------|
| | Initial Minute | Add'l Minute | Initial Minute | Add'l Minute | Initial Minute | Add'l Minute |
| A | \$0.0425(I) | 0.0425(I) | 0.0425(I) | \$0.0425(I) | 0.0425(I) | \$0.0425(I) |
| B | 0.0825(I) | 0.0825(I) | 0.0825(I) | 0.0825(I) | 0.0825(I) | 0.0825(I) |
| C | 0.1380(I) | 0.1380(I) | 0.1380(I) | 0.1380(I) | 0.1380(I) | 0.1380(I) |

B. Line Rates

| Terms | 1-Year Contract | | 2-Year Contract | | 3-Year Contract | |
|--------------|------------------------|----------------------------|------------------------|----------------------------|------------------------|----------------------------|
| | Monthly Charge | Installation Charge | Monthly Charge | Installation Charge | Monthly Charge | Installation Charge |
| PRI | 725.00 | 600.00 | 700.00 | 500.00 | 675.00 | 400.00 |
| DID Block | 1.00 (I) | 25.00/ order | 1.00 (I) | 25.00/ order | 1.00 (I) | 25.00/ order |

First Communications, LLC
Illinois Local Service Price Guide

BUSINESS LINE OFFERING

A. Line Charges

| Customer Location | Per Line Charge, Minimum of 12 lines |
|--------------------------|---|
| Access Area A (Term) | \$39.95 (I) |
| Access Area B (Term) | 39.95 (I) |
| Access Area C (Term) | 39.95 (I) |
| *DID Trunk (blocks of 4) | 20.00 per trunk(I) |

*If DID trunks are requested the charge is the DID trunk and the access line charge. EUCL is applied per line.

B. Feature Packages

| Basic Package | Enhanced Package |
|-----------------------------|-----------------------------|
| Call Forward – Busy Line | Call Forward – Busy Line |
| Call Forward – Don’t Answer | Call Forward – Don’t Answer |
| Call Forward – Variable | Call Forward – Variable |
| Caller ID | Caller ID |
| | Call Transfer |
| | Call Conference – 3 way |

| Feature | Monthly Recurring Charge |
|---------------------|---------------------------------|
| Basic Package | \$5.00 |
| Enhanced Package | 10.00 |
| Caller ID with Name | 10.00 |

All features packs are applied and charged on a per line basis.

C. Non-Recurring Charges

| <i>Term</i> | <i>Charge</i> |
|-----------------------|---------------|
| Install per line | \$15.00 |
| Change order per line | 50.00 |
| Move Charge | 400.00 |

*All regulatory fees, surcharges and taxes are in addition to the pricing above.

NETSELECT INTEGRATED FLEXIBLE - STANDARD

| 12 line analog w/512K bps Internet | | |
|---|---------------------------------|-----------------------------|
| | Monthly Recurring Charge | Non-Recurring Charge |
| 1 Year | \$479.00 | \$1,300.00 |
| 2 year | 479.00 | 900.00 |
| 3 Year | 479.00 | 0.00 |

First Communications, LLC
Illinois Local Service Price Guide

NETSELECT INTEGRATED FLEXIBLE – STANDARD (CONT'D.)

| Ancillary Products | | |
|-------------------------------|---------------------------------|-----------------------------|
| Service Type | Monthly Recurring Charge | Non-Recurring Charge |
| | | |
| DID Numbers (per block of 10) | 1.00 | 0.00 |
| Hunting | 0.00 | 0.00 |
| | | |

* ALL DID Trunks assigned in groups of 4 and must be ordered with a minimum configuration of 8 POTS lines. Note: Additional Monthly charges for E911, PICC and EUCL apply.

NETSELECT INTEGRATED FLEXIBLE - ELITE

| 12 digital trunks w/512K bps Internet | | |
|--|---------------------------------|-----------------------------|
| | Monthly Recurring Charge | Non-Recurring Charge |
| 1 Year | \$529.00 | \$1,300.00 |
| 2 year | 529.00 | 900.00 |
| 3 Year | 529.00 | 0.00 |

| Ancillary Products | | |
|-------------------------------|---------------------------------|-----------------------------|
| Service Type | Monthly Recurring Charge | Non-Recurring Charge |
| DID Numbers (per block of 10) | \$ 1.00 | 0.00 |
| | | |
| Hunting | 0.00 | 0.00 |
| | | |
| | | |

Note: Additional Monthly charges for E911, PICC and EUCL apply.

First Communications, LLC
Illinois Local Service Price Guide

NETSELECT INTEGRATED FLEXIBLE - PLATINUM

| 12 PRI w/512K bps Internet | | |
|-----------------------------------|---------------------------------|-----------------------------|
| | Monthly Recurring Charge | Non-Recurring Charge |
| 1 Year | \$679.00 | \$1,300.00 |
| 2 year | 679.00 | 900.00 |
| 3 Year | 679.00 | 0.00 |

NETSELECT INTEGRATED FIXED

| 6 Line Packages | 1-Year | | 2-Year | | 3-Year | |
|-------------------------|---------------|------------|---------------|------------|---------------|------------|
| | MRC | NRC | MRC | NRC | MRC | NRC |
| 6 outbound / 384k | \$329(I) | 1000(I) | \$329(I) | \$500 | \$329(I) | \$0 |
| 6 outbound lines / 512k | 349(I) | 1000(I) | 349(I) | 500 | 349(I) | 0 |
| 6 outbound lines / 768k | 389(I) | 1000(I) | 389(I) | 500 | 389(I) | 0 |
| 6 outbound lines / 1M | 409(I) | 900 | 409(I) | 500 | 409(I) | 0 |

| 7 Line Packages | 1-Year | | 2-Year | | 3-Year | |
|-------------------------|---------------|------------|---------------|------------|---------------|------------|
| | MRC | NRC | MRC | NRC | MRC | NRC |
| 8 outbound lines / 512k | \$409 | \$1000 | \$409 | \$500 | \$409 | \$0 |
| 8 outbound lines / 768k | 399 | 1000 | 399 | 500 | 399 | 0 |
| 8 outbound lines / 1M | 409 | 900 | 409 | 500 | 409 | 0 |

| 8 Line Packages | 1-Year | | 2-Year | | 3-Year | |
|-------------------------|---------------|------------|---------------|------------|---------------|------------|
| | MRC | NRC | MRC | NRC | MRC | NRC |
| 8 outbound lines / 384k | \$369(I) | 1000(I) | \$369(I) | \$500 | \$369(I) | \$0 |
| 8 outbound lines / 512k | 379(I) | 1000(I) | 379(I) | 500 | 379(I) | 0 |
| 8 outbound lines / 768k | 429(I) | 1000(I) | 429(I) | 500 | 429(I) | 0 |
| 8 outbound lines / 1M | 509(I) | 900 | 509(I) | 500 | 509(I) | 0 |

| 9 Line Packages | 1-Year | | 2-Year | | 3-Year | |
|-------------------------|---------------|------------|---------------|------------|---------------|------------|
| | MRC | NRC | MRC | NRC | MRC | NRC |
| 8 outbound lines / 512k | \$379 | \$1000 | \$379 | \$500 | \$379 | \$0 |
| 8 outbound lines / 768k | 429 | 1000 | 429 | 500 | 429 | 0 |
| 8 outbound lines / 1M | 489 | 900 | 489 | 500 | 489 | 0 |

| 10 Line Packages | 1-Year | | 2-Year | | 3-Year | |
|-------------------------|---------------|------------|---------------|------------|---------------|------------|
| | MRC | NRC | MRC | NRC | MRC | NRC |
| 8 outbound lines / 512k | \$459 | \$900 | \$449 | \$500 | \$459 | \$0 |
| 8 outbound lines / 768K | 609 | 900 | 609 | 500 | 609 | 0 |

| DID Options | Term MRC |
|-------------------------|-----------------|
| DID Trunk (blocks of 4) | \$20 per trunk |

First Communications, LLC
Illinois Local Service Price Guide

NETSELECT INTEGRATED FIXED (FLAT RATE OPTION)

Unlimited Local Usage, bands A and B

| Standard 6 Line Packages | 1-Year | | 2-Year | | 3-Year | |
|--------------------------|--------|-----|--------|-----|--------|-----|
| | MRC | NRC | MRC | NRC | MRC | NRC |
| 6 outbound lines with 1M | | | | | 489 | 0 |

| Elite 8 Line Packages | 1-Year | | 2-Year | | 3-Year | |
|--------------------------|--------|-----|--------|-----|--------|-----|
| | MRC | NRC | MRC | NRC | MRC | NRC |
| 8 outbound lines with 1M | | | | | 509 | 0 |

| DID Options | Term MRC |
|-------------------------|----------------|
| DID Trunk (blocks of 4) | \$20 per trunk |

NETSELECT INTEGRATED FIXED - ANCILLARY CHARGES

All features and feature packs are applied on a per line basis.

| FEATURE PACKS | | |
|---------------------|---|---------|
| Package | Features | MRC |
| Basic | Call Forward – Busy Line Call Forward – Don’t Answer Call Forward – Variable Caller ID | \$ 5.00 |
| Enhanced | Call Forward – Busy Line Call Forward – Don’t Answer Call Forward – Variable Caller ID Call Transfer Call Conference – 3 Way | 10.00 |
| Caller ID with Name | Caller ID with Name | 10.00 |

| | |
|-------------------------------|------------|
| | <i>NRC</i> |
| Change order - per line | \$100.00 |
| Move order - per line | 400.00 |
| Internal Expedite - per order | 500.00 |
| External Expedite – per order | 2000.00 |

| Usage – Per Minute | Rate Per Minute |
|--------------------|-----------------|
| Band A | \$0.0425 (I) |
| Band B | 0.0825 (I) |
| Band C | 0.1380 (I) |
| (D) | (D) |

First Communications, LLC
Illinois Local Service Price Guide

NETSELECT INTEGRATED FIXED - ANCILLARY CHARGES (CONT'D.)

| | |
|----------------------------|------------|
| | <i>NRC</i> |
| Change order - per line | \$ 50.00 |
| Change order – move charge | 400.00 (I) |

NETSELECT INTEGRATED FIXED - ADDITIONAL SERVICES

On-Net Alarm Notification - Notification provided by the Company to designated customer contact (voice and data) of Integrated Fixed T1 Failure.

| On-Net Alarm Notification | MRC | NRC |
|----------------------------------|------------|------------|
| 1 Year | \$30 | \$200.00 |
| 2 Year | 30 | 100.00 |
| 3 Year | 30 | 0.00 |

NETSELECT INTEGRATED PRI – FIXED

| Elite - Integrated PRI/512K | 1-Year | | 2-Year | | 3-Year | |
|--|---------------|------------|---------------|------------|---------------|------------|
| | MRC | NRC | MRC | NRC | MRC | NRC |
| 15 voice (B) channels and one (D) channel/512K | \$569 | \$1000 | \$569 | \$500 | \$569 | \$0 |

| Platinum- Integrated PRI/768K | 1-Year | | 2-Year | | 3-Year | |
|--|---------------|------------|---------------|------------|---------------|------------|
| | MRC | NRC | MRC | NRC | MRC | NRC |
| 11 voice (B) channels and one (D) channel/768K | \$609 | \$1000 | \$609 | \$500 | \$609 | \$0 |

First Communications, LLC
Illinois Local Service Price Guide

PRI METRO

| Circuit Rates (with Local Usage included) | MRC | NRC |
|--|------------|------------|
| 1 Year | \$499.00 | \$1000.00 |
| 2 Year | 499.00 | 500.00 |
| 3 Year | 499.00 | 0.00 |

| Circuit Rates (Local Usage Rates specified below also apply) | MRC | NRC |
|---|--------------|------------|
| 1 Year | \$399.00 (R) | \$1000.00 |
| 2 Year | 399.00 (R) | 500.00 |
| 3 Year | 399.00 (R) | 0.00 |

| PRI Metro – Local Usage – Per Minute | Year 1 | Year 2 | Year 3 |
|---|---------------|---------------|---------------|
| Band A | \$0.0425 | \$0.0425 | \$0.0425 |
| Band B | 0.0825 | 0.0825 | 0.0825 |
| Band C | 0.1380 | 0.1380 | 0.1380 |

| Bundled Elements* | 1-Year | | 2-Year | | 3-Year | |
|---|---------------|------------|---------------|------------|---------------|------------|
| | MRC | NRC | MRC | NRC | MRC | NRC |
| 1 PRI Circuit | \$600 | \$1000 | \$450 | \$500 | \$300 | \$0 |
| DID Billing Billed by blocks of 100 DID # | 30 | 300 | 30 | 300 | 30 | 300 |
| Cost Center Management | 10 | 0 | 10 | 0 | 10 | 0 |
| CIMPatrol | 10 | 0 | 10 | 0 | 10 | 0 |

*All Features in the package must be purchased to receive the above rates.

First Communications, LLC
Illinois Local Service Price Guide

PRI METRO (CONT'D)

| ANCILLARY FEATURES | Rate Per Use | MRC | NRC |
|---|---------------------|------------|------------|
| Caller ID (Number Only) | | Included | |
| Caller ID with Name (NRC at time of Install) | | \$75.00 | \$0.00 |
| Caller ID with Name (NRC if after Install) | | 75.00 | 200.00 |
| Initial Path for Remote Call Forward (NRC at time of Install) | | 19.50 | 0.00 |
| Initial Path for Remote Call Forward (NRC if after Install) | | 19.50 | 200.00 |
| Additional path for Remote Call Forward (NRC at time of Install) | | 14.95 | 30.00 |
| Additional path for Remote Call Forward (NRC if after Install) | | 18.50 (I) | 200.00 |
| Billing by DID number - (per 100 DID numbers) | | 35.00 | 300.00 |
| Virtual Exchange (Inbound only by rate center) – based on availability | | 75.00 | |
| Multi-Exchange (Inbound only requires additional circuit) – based on availability | | 450.00 | 200.00 |
| Alternate Routing – Programmed by BTN | | 75.00 | |
| Local Directory Assistance | \$1.99 | | |
| National Directory Assistance | 1.99 | | |
| Operator Service Person-to-Person | 5.00 | | |
| Operator Service Station-to-Station | 2.25 | | |
| Operator Dialed – Surcharge | 1.75 | | |
| Additional Directory Listing | | 4.00 | |
| PICC (Applicable for PRIs only) | | 10.58 | |
| Change Order Charge | 200.00 | | |
| Move Order Charge | 400.00(I) | | |
| Internal Expedite (per order) | 500.00 | | |
| External Expedite (per order) | 2000.00 | | |

On-Net Alarm Notification - Notification provided by the Company to designated customer contact (voice and data) of Integrated Fixed T1 Failure.

| On-Net Alarm Notification | MRC | NRC |
|----------------------------------|------------|------------|
| 1 Year | \$30 | \$200.00 |
| 2 Year | 30 | 100.00 |
| 3 Year | 30 | 0.00 |

First Communications, LLC
Illinois Local Service Price Guide

MONTH-TO-MONTH CIRCUIT RATE OPTION

A Month-to-Month rate option is provided to Customers whose term agreements expire and do not elect to renew. If a Customer elects a Month-to-Month rate option where no Month-to-Month rate is indicated, all circuits will increase by 50% over the previously contracted monthly recurring fee as set forth above at the time the Month-to-Month plan commences.

OTHER CHARGES

ACCOUNT FEE

A monthly Account Fee of \$20.00 will be applied to every Customer with local, long distance or any other Company service. The Account Fee provides account management access and bill management tools for applicable services. Only one monthly fee will be applied per Customer.

SPECIAL FEATURES CHARGES

| | |
|-----------------------|----------|
| Network Access (POTS) | \$549.99 |
| Network Access (PBX) | \$549.99 |

ACCESS RECOVERY CHARGE

The Access Recovery Charge is imposed on each account as a percentage of the account balance before taxes for the purpose of funding costs associated with accessing the Company's network.

| | <u>Rate</u> |
|---------------------------------------|-------------|
| • Access Recovery Charge per account: | 3.89% |

First Communications, LLC
Illinois Local Service Price Guide

Current Residential Offerings

| <u>Residential Packages</u> | <u>Description</u> | <u>MRC</u> |
|---|---|------------|
| FirstTalk with 60 Minutes of LD* | Unlimited local calling, 60 free minutes of long distance* calling, Touchtone, 900/976 Blocking. Additional long distance* calling is \$0.044 per minute. | \$54.95 |
| FirstTalk with Call Waiting | Unlimited local calling, Call Waiting, Touchtone, 900/976 Blocking. Long distance* calling is \$0.044 per minute. Optional | \$54.95 |
| FirstTalk with Caller ID | Unlimited local calling, Caller ID with Name and Number, Touchtone, 900/976 Blocking. Long distance* calling is \$0.044 per minute. | \$54.95 |
| FirstTalk Connect | Unlimited local calling, 90 free minutes of long distance*calling, Caller ID with Name and Number, Call Forwarding, Call Waiting, Three Way Calling, Automatic Callback (*69), Touchtone, 900/976 Blocking. Long distance* calling is \$0.044 per minute over 90 minutes. | \$54.95 |
| FirstTalk Freedom | Unlimited local and long distance* calling, Caller ID with Name and Number, Call Forwarding, Call Waiting, Three Way Calling and Automatic Callback (*69), Touchtone, 900/976 Blocking. | \$54.95 |

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

First Communications, LLC
Illinois Local Service Price Guide

GRANDFATHERED RESIDENTIAL SERVICES

No new subscriptions to Grandfathered Service will be accepted. However, Customers subscribing to Grandfathered Service may maintain their service under these rates, subject to the following limitations: (a) service may not be moved to a new location, (b) service, where disconnected, may not be re-established, and (c) Company reserves the right to end of life any Grandfathered Service in accordance with applicable law.

FirstBasic with 60 minutes of LD

Primary Line, per month \$31.95

Includes the following features:

Unlimited Local Calling
900/976 Blocking
Touch Tone
60 minutes of Domestic Long Distance*

FirstLine with Caller ID

Primary Line, per month \$64.95

Includes the following features:

Unlimited Local Calling
Caller ID Name and Number
900/976 Blocking
Touch Tone

FirstLocal Premium

Primary Line, per month \$57.95

Includes the following features:

Unlimited Local Calling
2,000 minutes Free Domestic Long Distance*
Domestic Long distance over 2,000 minutes,
per minute \$0.034
Caller ID with Name and Number
Call Waiting
Three Way Calling
Call Forwarding
Automatic Call Back (*69)

900/976 Blocking
Touch Tone

First Communications, LLC
Illinois Local Service Price Guide

FirstLocal Complete

Primary Line, per month \$47.95

Includes the following features:

Unlimited Local Calling
250 Minutes Domestic Long Distance*
Caller ID with Name
Caller ID with Number
Call Waiting
Unlimited Three Way Calling
Call Forwarding Variable
Personal Toll Free Number
Unlimited Automatic Call Back *69
Sneak-a-Peek (where available)
Touchtone
900-976 Blocking

FirstVoice with Caller ID

Primary Line, per month \$44.95

Includes the following features:

Unlimited Local Calling
Caller ID with name and number
Touch Tone
900/976 Blocking

* All long distance rates are Domestic Long Distance and include calls in the 48 continental states. Alaska and Hawaii are not included.

First Communications, LLC
Illinois Local Service Price Guide

FirstVoice Connect

Primary Line, per month \$59.95

Includes the following features:

Unlimited Local Calling
90 Free minutes of Domestic Long Distance*
Caller ID with name and number
Call Waiting
Call Forwarding
Automatic Call Back (*69)
Three Way Calling
Touch Tone
900/976 Blocking

FirstVoice Freedom

Primary Line, per month \$52.95

Includes the following features:

Unlimited Local Calling
Unlimited Domestic Long Distance*
Caller ID with name and number
Call Waiting
Call Forwarding
Automatic Call Back (*69)
Three Way Calling
Touch Tone
900/976 Blocking

Illinois Advantage Plan

Primary Line, per month \$49.95

Includes the following features:

Unlimited local calling
300 minutes of blended interstate and intrastate long distance*
Call Waiting ID Wait and See
Caller ID with name and number

* All long distance rates are Domestic Long Distance and includes calls in the 48 continental states. Alaska and Hawaii are not included.

First Communications, LLC
Illinois Local Service Price Guide

2 Line Premium Connect

2 Line Premium Connect is a bundled service offering Residential Customers two (2) basic exchange access lines, unlimited local usage on both lines for calls made in Rate Bands A and B, unlimited Dial Up Internet service, and any five of the features listed below. Customers who subscribe to the Company’s long distance service received a discount off of their monthly local access line rate.

Monthly Rate

The following monthly access line rates include unlimited local calling for Rate Bands A and B. Customers subscribing to the Company’s long distance service receive a \$10.00 discount off of the monthly rate for the first two access lines (see Option 1 below). These monthly charges apply in addition to the charges established in Section 2.3.6 of this Tariff.

| | Monthly Rate | |
|--------------------------------------|---|--|
| | Option 1 – with <u>Long Distance</u> | Option 2 – without <u>Long Distance</u> |
| All Rate Bands, first two lines | \$69.90 | \$78.95 |
| All Rate Bands, each additional line | N/A | N/A |

Features Available (choice of five)

| | |
|--------------------|-------------------|
| Automatic Callback | Call Waiting |
| Basic Voice Mail | Call Screening |
| Busy Line Transfer | Multi Ring |
| Alternate Answer | Repeat Dialing |
| Caller ID w/ Name | Speed Dialing |
| Call Forwarding | Three Way Calling |

Local Usage Charges

The local usage service rates established below apply to Rate B and C calls. Unless otherwise specified, for billing purposes, the minimum call duration sixty (60) seconds. In addition, unless otherwise specified in this Tariff, usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

| | <u>Measured Local Usage Rate</u> |
|-------------------------|----------------------------------|
| Rate Band A | Unlimited |
| Rate Band B | Unlimited |
| Rate Band C, per minute | \$0.05 |

First Communications, LLC
Illinois Local Service Price Guide

Switched Long Distance Service

Customers subscribing to the Company's 2 Line Premium service may additionally subscribe to the Company's switched outbound intraMSA and interMSA interexchange MTS long distance service at the following rates:

| | Initial Minute | Each Additional 6 Seconds |
|-----------|----------------|---------------------------|
| IntraMSA | \$0.0500 | \$0.0050 |
| InterMSA | \$0.0500 | \$0.0050 |
| IntraLATA | \$0.0500 | \$0.0050 |

Unless otherwise specified, for billing purposes, the minimum call duration for the Company's Long Distance Service is sixty (60) seconds. In addition, unless otherwise specified in this Tariff, usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.

Cost Recovery Fee

A monthly recurring Cost Recovery Fee of \$1.95 will be assessed to each local residential telephone line. This fee will help offset a portion of the cost increase recently approved by the Illinois Commerce Commission (ICC) in Docket No. 02-0864. This monthly fee will apply for each local residential telephone line you have in service. This fee is not a tax or charge required by the FCC.

First Communications, LLC
Illinois Local Service Price Guide

ECHAT SERVICE

eChat Services provide Customers with a bundle of individual product offerings for a single monthly rate, plus usage charges, where applicable.

Monthly Rate

The eChat Basic Service offers a basic exchange access line, Call Waiting, Caller ID with Name, Wait and See and a personal 800/877/888 number for a single monthly rate to Residential Customers. Additional charges apply for certain local usage, switched inbound 800/877/888 usage, switched outbound intraMSA and interMSA MTS long distance usage, and calling card usage as provided below. Customers may subscribe to additional Optional Access Service Enhancement Features at the rates provided below.

Standard Charges

| | <u>Monthly Rate</u> |
|---------------------------------------|---------------------|
| - Access Area A, first line | \$29.95 |
| - Access Area A, each additional line | N/A |
| - Access Area B, first line | \$54.95 |
| - Access Area B, each additional line | \$26.95 |
| - Access Area C, first line | \$54.95 |
| - Access Area C, each additional line | \$30.95 |

Optional Package Charges

| | <u>Monthly Rate</u> |
|--|---------------------|
| - eChat ChatPlan 200 – Basic, first line | \$56.95 |
| - eChat ChatPlan 200 – Premium, first line | \$61.95 |
| - eChat ChatPlan 200 (Basic or Premium), each add'l line ¹ | \$32.00 |
| - eChat Unlimited – Basic | \$62.00 |
| - eChat Unlimited – Premium | \$66.95 |

¹ Customers subscribing to eChat ChatPlan 200 additional lines receive a basic exchange access line and the monthly call allotment only on each such additional line. Call Waiting, Caller ID with Name, Wait and See and a personal 800/877/888 number are not provided on such additional lines.

First Communications, LLC
Illinois Local Service Price Guide

Local Usage

Local usage services permit Customers to place calls to parties located in the Company's Local Usage Service Area. eChat Basic Customers must choose one of the following local usage calling plans.

Measured Rate Plan

Local usage rate bands apply to calls. All local usage service rates apply on a per minute of use basis unless otherwise specified. For billing purposes, the minimum call duration for usage shall be sixty (60) seconds. Usage is measured thereafter in sixty (60) seconds and rounded to the next higher sixty (60) second period.

| | <u>Measured Local Usage Rate</u> |
|----------------------|----------------------------------|
| - Band A, per call | \$0.040 |
| - Band B, per minute | \$0.015 |
| - Band C, per minute | \$0.050 |

ChatPlan 100

Customers subscribing to this option shall pay the following single monthly rate for their first 100 calls and per call rates for all calls exceeding 100 local calls in a single month. Customers may not carry over any unused portion of their ChatPlan 100 call allowance to subsequent months, nor are Customers entitled to a credit for the same.

| | <u>ChatPlan 100</u> <u>Rate</u> |
|---|------------------------------------|
| - First 100 Calls, per month | \$54.95 |
| - Per call in excess of 100 calls per month | \$ 0.10 |

ChatPlan 200

ChatPlan 200 – Basic

Customers subscribing to this option shall pay the single monthly rate identified in Standard Charges above for their first 200 calls and per call rates for all Rate Band A and B calls exceeding 200 calls in a single month. Customers may not carry over any unused portion of their ChatPlan 200 call allowance to subsequent months, nor are Customers entitled to a credit for the same. Where Customers subscribe to multiple ChatPlan 200 lines, usage may be aggregated between the lines.

| | <u>ChatPlan 200 Rate</u> |
|---|--------------------------|
| - First 200 Calls, per line, per month | See Standard Charges |
| - Per call in excess of 200 calls per line, per month | \$ 0.05 |

First Communications, LLC
Illinois Local Service Price Guide

ChatPlan 200 – Premium

Customers subscribing to this option shall pay the single monthly rate identified in Standard Charges above for their first 200 calls and per call rates for all Rate Band A and B calls exceeding 200 calls in a single month. Customers may not carry over any unused portion of their ChatPlan 200 – Premium call allowance to subsequent months, and are not entitled to a refund or credit for the same. Where Customers subscribe to multiple ChatPlan – Premium 200 lines, usage may be aggregated between the lines.

| | <u>ChatPlan 200 Rate</u> |
|---|--------------------------|
| - First 200 Calls, per line, per month | See Standard Charges |
| - Per call in excess of 200 calls per line, per month | \$ 0.05 |

eChat Unlimited

eChat Unlimited – Basic

Customers subscribing to this option shall pay the single monthly rate identified in Standard Charges above for all Rate Band A and B calls in a single month. Customers may only subscribe to eChat Unlimited for a single line at the Customer’s primary residence, but may subscribe to additional access lines under the rates and terms provided for additional access lines for eChat ChatPlan 200.

| | <u>EChat Unlimited Rate</u> |
|--------------------------------------|-----------------------------|
| - eChat Unlimited - Basic, per month | See Standard Charges above |

eChat Unlimited – Premium

Customers subscribing to this option shall pay the single monthly rate identified in Standard Charges or all Rate Band A and B calls in a single month. Customers may only subscribe to eChat Unlimited – Premium for a single line at the Customer’s primary residence, but may subscribe to additional access lines under the rates and terms provided for additional access lines for eChat ChatPlan 200.

| | <u>EChat Unlimited Rate</u> |
|--|-----------------------------|
| - eChat Unlimited - Premium, per month | See Standard Charges above |

Additionally, the following rates will apply to all Rate Band C calls placed by pre-subscribed eChat Customers in the Company’s Local Usage Service Area. For billing purposes, the minimum call duration for usage shall be sixty (60) seconds. Usage is measured thereafter in sixty (60) seconds and rounded to the next higher sixty (60) second period.

| | <u>Usage Rate</u> |
|----------------------|-------------------|
| - Band C, per minute | \$0.050 |

First Communications, LLC
Illinois Local Service Price Guide

Additional Optional Access Service Enhancement Features

The following rates apply for additional features subscribed to with eChat Basic Service on a monthly basis except where otherwise specified. Rates for pay per use/per activation features apply at all times.

| <u>Feature</u> | <u>Rate</u> |
|--|-------------|
| Alternate Answering | \$0.75 |
| Alternate Answering - Customer Control | \$1.00 |
| Automatic Callback | |
| - Per Month | \$7.99 |
| Busy Line Transfer | \$0.75 |
| Busy Line Transfer – Customer Control | \$1.00 |
| Call Control | \$7.95 |
| Call Forwarding | \$2.25 |
| Call Screening | \$7.99 |
| Call Trace | \$4.00 |
| Call Waiting (if not included in eChat) | \$2.25 |
| Caller ID | \$5.00 |
| Caller ID With Name (if not included in eChat) | \$7.25 |
| Easy Call | \$5.00 |
| Line Backer | \$3.79 |
| Multi Ring Service, 1 st line | \$2.25 |
| Multi Ring Service, 2 nd line | \$2.25 |
| Name and Number Delivery, per activation | \$0.75 |
| Privacy Manager | \$4.95 |
| Repeat Dialing | |
| - Per Month | \$2.25 |
| - Per Activation | \$0.97 |
| Speed Call 30 | \$5.00 |
| Speed Call 8 | \$4.50 |
| Three Way Calling | |
| - Per Month | \$2.25 |
| - Per Activation | \$1.99 |
| Toll Restriction | \$5.95 |
| Wait and See | \$0.00 |

First Communications, LLC
Illinois Local Service Price Guide

Operator Assistance and Directory Services

The following operator assistance and directory service charges shall apply to eChat Basic Service.

| <u>Service</u> | <u>Rate</u> |
|---|-------------|
| Alphabetical Directory Listing | \$0.00 |
| Extra Directory Listing | \$5.00 |
| Private Number | \$1.35 |
| Semi-Private Number | \$0.50 |
| Local Directory Assistance, per occurrence | \$1.50 |
| National Directory Assistance, per occurrence | \$1.99 |
| Information Call Completion, per call completed | \$0.00 |
| Busy Line Verification, per occurrence | \$2.00 |
| Busy Line Interruption, per occurrence | \$5.00 |
| Station to Station Collect, per occurrence | \$2.71 |
| Billed to a Third Number, per occurrence | \$2.71 |
| Person to Person, per occurrence | \$4.88 |

Operator assistance surcharges apply in addition to either local usage or long-distance applicable usage service charges.

Service Processing Charges

| | <u>Rate</u> |
|--|-------------|
| Restoration of Service Charge (Applies to re-establish service and facilities suspended by the Company and is payable in advance of the re-establishment) | \$50.00 |

First Communications, LLC
Illinois Local Service Price Guide

Miscellaneous Charges

| | <u>Rate</u> |
|---|-------------|
| Blocking Charges (Apply to block certain pay per use or operator assisted calls) | |
| - Block Auto Callback | \$0.00 |
| - Block Repeat Dialing | \$0.00 |
| - Block Three Way Calling | \$0.00 |
| - Block Collect Calling | \$0.00 |
| - Block Third Party Calling | \$0.00 |
| - Block Collect and Third Party Calling | \$0.00 |
| - Block Calling Party Number | \$0.00 |
| Project Account Codes (PAC)* (PACs permit Customers to assign telephone usage to a particular coded project of the Customer's choosing. Where a Customer elects to use non-verified codes, any code using the proper number of digits allows completion of the call. Where a Customer elects to use verified codes, call completion occurs only after a specific pre-selected code is keyed in.) | |
| - Non-verified codes | |
| - Set-Up Charge | \$5.00 |
| - Monthly Recurring Charge | \$0.00 |
| - Change Charge | N/A |
| - Verified codes | |
| - Set-Up Charge | \$5.00 |
| - Monthly Recurring Charge | \$0.00 |
| - Change Charge | N/A |
| - Custom codes | |
| - Set-Up Charge | \$50.00 |
| - Monthly Recurring Charge | \$0.00 |
| - Change Charge | N/A |

* PACs are available where facilities permit.

First Communications, LLC
Illinois Local Service Price Guide

Chat Plan Switched Inbound Long Distance Usage

Customers may additionally subscribe to the Company's switched inbound service. Switched inbound service permits inward intraMSA and interMSA interexchange calling (via 800/877/888 codes) to a specific location utilizing premium switched, Feature Group D access on both ends.

| | <u>Initial 60 Seconds</u> | <u>Each Add'l 6 Seconds</u> |
|-----------------------------------|---------------------------|-----------------------------|
| - Switched Inbound IntraMSA Usage | \$0.150 | \$0.015 |
| - Switched Inbound InterMSA Usage | \$0.150 | \$0.015 |

Charges are based on actual usage of the Company network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection. For billing purposes, the minimum call duration for switched inbound usage shall be sixty (60) seconds. Usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) period.

Additionally, calls originating from payphones will be charged the Payphone Use Charge.

Chat Plan Switched Outbound Message Toll Service (MTS)

Charges are based on actual usage of the Company network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection. For billing purposes, the minimum call duration for switched inbound usage shall be sixty (60) seconds. Usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) period.

Option 1

Customers may additionally subscribe to the Company's switched outbound intraMSA and interMSA interexchange MTS. The following rates shall apply:

| | <u>Initial 60 Seconds</u> | <u>Each Add'l 6 Seconds</u> |
|----------------|---------------------------|-----------------------------|
| - IntraMSA MTS | \$0.050 | \$0.005 |
| - InterMSA MTS | \$0.100 | \$0.010 |

Option 2: ChatPlan 200 – Premium and Unlimited – Premium Customers

The following rates apply only to MTS usage of ChatPlan 200 – Premium and Unlimited – Premium Customers in excess of 100 minutes of combined intraMSA/interMSA MTS usage in a single month. Such Customers will receive a monthly allotment of 100 minutes of intraMSA/interMSA MTS usage as part of their monthly rates identified in Section 2.20.2.A.3. Customers may not carry over any unused portion of a monthly allotment to subsequent months, and are not entitled to a refund or credit for the same.

| | <u>Initial 60 Seconds</u> | <u>Each Add'l 6 Seconds</u> |
|----------------|---------------------------|-----------------------------|
| - IntraMSA MTS | \$0.050 | \$0.005 |
| - InterMSA MTS | \$0.070 | \$0.007 |

First Communications, LLC
Illinois Local Service Price Guide

FirstComm Freedom¹

Monthly Rate

| | <u>Monthly Rate</u> |
|---|---------------------|
| - All Access Areas, first line ² | \$54.95 |
| - All Access Areas, each additional line | \$24.95 |

These monthly charges apply in addition to the charges established in the Fees Section below. FirstComm Freedom plan includes unlimited calling during all time-of-day rate periods for direct dialed 1+ interLATA interstate, interLATA intrastate, intraLATA interstate, and intraLATA intrastate domestic calls.

Minutes used for Operator Assisted Calling, Calling Card, Toll Free Service, Directory Assistance, and International calling are excluded. Unlimited long distance service is for residential domestic direct-dial calls within the 50 U.S. states. Long distance calling for business or Internet access is not included. If the FirstComm Freedom plan is used for non-residential use as described previously, customer will be moved to a measured long distance service plan.

Features Available (any or all included) *

| | |
|--------------------|-------------------|
| Automatic Callback | Call Waiting |
| Busy Line Transfer | Call Screening |
| Alternate Answer | Multi Ring |
| Caller ID w/ Name | Repeat Dialing |
| Call Forwarding | Speed Dialing |
| | Three Way Calling |

* Local features are not included in all areas; some restrictions apply.

Cost Recovery Fee

A monthly recurring Cost Recovery Fee of \$1.95 will be assessed to each local residential telephone line. This fee will help offset a portion of the cost increase recently approved by the Illinois Commerce Commission (ICC) in Docket No. 02-0864. This monthly fee will apply for each local residential telephone line you have in service. This fee is not a tax or charge required by the FCC.

¹ This plan includes an option to purchase unregulated services which are not under the jurisdiction of the ICC.

² FirstComm Freedom service is not available in Mattoon, Galesburg and Olney.

First Communications, LLC
Illinois Local Service Price Guide

FirstComm Local Plus Five – Basic (“FLPF-Basic”)

FLPF-Basic service offers Residential Customers a basic exchange access line, a monthly allotment of 100 combined Band A and B calls, Caller ID with Name, Call Waiting, Call Forwarding, Repeat Dialing, Three Way Calling, and a personal toll free number for a single monthly rate.

Monthly Charges

Additional charges also apply for local usage in excess of a Customer’s monthly allotment as provided below and for all inbound toll free. Customers may not carry over unused portions of monthly usage allotments to subsequent months, and are not entitled to a refund or credit for the same.

| | <u>Monthly Rate</u> |
|--------------------------------|---------------------|
| - FLPF-Basic, first line | \$40.95 |
| - Each additional line with 20 | \$15.00 |

0 Band A & B Calls*

Local Usage Charges

The local usage service rates established below apply to Rate Band A and B calls in excess of the monthly allotments, as well as to all Rate Band C calls. Unless otherwise specified, for billing purposes, all local usage service rates apply on a per minute of use basis, and such usage is measured in sixty (60) seconds increments and rounded to the next highest sixty (60) second period.

| | <u>Measured Local Usage</u> <u>Rate</u> |
|----------------------|--|
| - Band A, per call | \$0.05 |
| - Band B, per call | \$0.05 |
| - Band C, per minute | \$0.05 |

* Each additional line at the same premises will receive a monthly local usage allotment of 200 Band A and B calls, but will not receive any of the aforementioned FLPF-Basic components (e.g., Call Waiting).

First Communications, LLC
Illinois Local Service Price Guide

FirstComm Local Plus Five – Premium (“FLPF-Premium”)

FLPF-Premium service offers Customers a basic exchange access line, a monthly allotment of 100 combined Band A and B calls and 60 minutes of switched outbound intraMSA/interMSA MTS, Caller ID with Name, Call Waiting, Call Forwarding, Repeat Dialing, Three Way Calling, and a personal toll free number for a single monthly rate.

Monthly Charges

Additional charges also apply for local and MTS usage in excess of a Customer’s monthly allotment as provided below, and for all inbound toll free usage. Customers may not carry over unused portions of monthly usage allotments to subsequent months, and are not entitled to a refund or credit for the same.

| | <u>Monthly Rate</u> |
|---|---------------------|
| - FLPF-Basic, first line | \$44.95 |
| - Each additional line with 200 Band A & B Calls* | \$15.00 |

Local Usage Charges

The local usage service rates established below apply to Rate Band A and B calls in excess of the monthly allotments, as well as to all Rate Band C calls. Unless otherwise specified, for billing purposes, all local usage service rates apply on a per minute of use basis, and such usage is measured in sixty (60) seconds increments and rounded to the next highest sixty (60) second period.

| | <u>Measured Local Usage Rate</u> |
|----------------------|----------------------------------|
| - Band A, per call | \$0.05 |
| - Band B, per call | \$0.05 |
| - Band C, per minute | \$0.05 |

* Each additional line at the same premises will receive a monthly local usage allotment of 200 Band A and B calls, but will not receive any of the aforementioned FLPF-Premium components (e.g., Call Waiting).

IntraMSA/InterMSA MTS Usage Charges

The following rates apply to usage in excess of the monthly allotment established above. The minimum call duration is sixty (60) seconds, and usage is measured thereafter in six (6) second increments and rounded to the next highest six (6) second period.

| | <u>Initial 60 Seconds</u> | <u>Ea. Add'l 6 Seconds</u> |
|----------------------------------|---------------------------|----------------------------|
| - Switched Outbound IntraMSA MTS | \$0.08 | \$0.008 |
| - Switched Outbound InterMSA MTS | \$0.08 | \$0.008 |

First Communications, LLC
Illinois Local Service Price Guide

First100 (CORE100)

Monthly Rate

First100 is a competitive bundled service that offers a basic exchange access line, unlimited calling to parties located in the Customer's local usage service areas A & B (as established in Section 2.4.2 of this Tariff) and any of the features listed in Section B below for the following single monthly rate to Residential Customers. First100 also includes 100 minutes of switched outbound intraLATA and interLATA MTS long distance per month for no additional charge. Usage over 100 minutes a month will be billed at the rates listed in Section C below.

| | <u>Monthly Rate</u> |
|---------------------------|---------------------|
| - All Access Areas | \$39.95 |
| - Strategic Alliance Rate | \$24.95 |

These monthly charges apply in addition to all other applicable charges.

Features Available*

| | |
|--------------------|-------------------|
| Automatic Callback | Call Waiting |
| Line Shield | Call Screening |
| Busy Line Transfer | Multi Ring |
| Alternate Answer | Repeat Dialing |
| Caller ID w/ Name | Speed Dialing |
| Call Forwarding | Three Way Calling |

* Local features are not included in all areas; some restrictions apply.

Cost Recovery Fee

A monthly recurring Cost Recovery Fee of \$1.95 will be assessed to each local residential telephone line. This fee will help offset a portion of the cost increase recently approved by the Illinois Commerce Commission (ICC) in Docket No. 02-0864. This monthly fee will apply for each local residential telephone line you have in service. This fee is not a tax or charge required by the FCC.

First Communications, LLC
Illinois Local Service Price Guide

First100 (Core100) Switched Outbound Message Toll Service (MTS) Long Distance

Customers subscribing to the Company's First100 service must subscribe to the Company's switched outbound intraLATA and interLATA interexchange MTS long distance. The First100 package includes 100 minutes of switched outbound intraLATA and interLATA interexchange MTS long distance per monthly billing period. Unused portions of the monthly package(s) in any given month cannot be transferred to succeeding months.

Additional minutes above the included 100 minutes per month shall be billed at the following rates:

| | Initial Minute | <u>Each Additional 6</u> <u>Seconds</u> |
|--------------------------------|-----------------------|--|
| Standard - IntraLATA MTS | \$0.0500 | \$0.0050 |
| Standard - InterLATA MTS | \$0.0500 | \$0.0050 |
| Strategic Alliance - IntraLATA | \$0.0450 | \$0.0045 |
| Strategic Alliance - InterLATA | \$0.0450 | \$0.0045 |

Charges are based on actual usage of the Company network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection. For billing purposes, the minimum call duration is sixty (60) seconds, and usage is measured thereafter in six (6) second increments and rounded to the next highest six (6) second period.

OPTIONAL FEATURES, MISCELLANEOUS SERVICES AND FEES

OPTIONAL FEATURES

| | <u>Residence</u> | <u>Business</u> |
|--|------------------|-----------------|
| CALL WAITING | | |
| This feature provides a tone signal when a second call is coming in on a busy line. | \$2.25 | \$5.00 |
| CALL FORWARDING – Variable | | |
| This feature permits a Customer to automatically transfer all incoming calls to another dialable telephone number. | \$9.35* | \$9.35 * |
| CALL FORWARDING – Remote Access | | |
| This feature permits a Customer to activate call forwarding from a remote location. | \$2.25 * | \$5.00 * |
| CALL TRANSFER | | |
| This feature permits a Customer to transfer a phone call to another dialable telephone number. | N/A | \$4.00 |
| THREE-WAY CALLING | | |
| Three-Way Calling adds a third party to an established connection without operator assistance. Three way calling is available on a per month or per use basis. | | |
| - Per month | \$2.25 | \$5.00 |
| - Per use | \$1.99 | \$1.99 |
| CALL TRACE | | |
| This feature will, upon successful Customer activation, automatically trace the telephone number of the line used for the last call received by the Customer. Call Trace is provided to Customers whose basic exchange access service includes only Residence lines. The traced number will not be provided to the Customer by the Company, but it will be provided to law enforcement officials upon the written request of the Customer. | | |
| -Per Activation | \$4.00 | \$4.00 |

* In addition to these charges, where a charge, local or long distance, is applicable for a call between Customer’s telephone and the telephone to which calls are to be forwarded, such charges are billed to the Customer for every call forwarded to and answered at that telephone.

First Communications, LLC
Illinois Local Service Price Guide

CALL SCREENING

Customer can designate 10 numbers from which incoming calls will be connected to a pre-recorded announcement that calls are not being taken now.

\$7.99 \$7.99

DISTINCTIVE RINGING

This feature allows a Customer to designate up to ten telephone numbers from which incoming calls will have a distinctive ring. For Customers with call waiting, a distinctive call waiting signal will be received if a call from one of the designated telephone numbers is waiting. This service has been grandfathered and is only offered to customers who previously requested the service.

\$2.25 \$2.33

CALLER ID

This central office feature provides for the display of the incoming telephone number on a Customer provided display device attached to the Customer's telephone line or on a Customer-provided telephone or answering machine with a built-in display screen. The Caller ID feature will forward the calling number from the appropriately equipped terminating central office to the Customer-provided display device. The Company will forward all telephone numbers subject to technical limitations.

\$5.00 \$7.50

CALLER ID WITH NAME

This central office feature is only offered to Customers being served by appropriately equipped central offices

and subscribing to caller ID. This feature provides for the display of the listed name associated with the telephone number from which the call is being made. The name will be delivered to a Customer-provided display device. The Company will forward all calling names subject to technical limitations

\$7.25 \$9.50

ALTERNATE ANSWERING

In the event that the telephone number is not answered within the Company-designated parameters, normally three to four rings, this feature automatically forwards incoming calls to a predetermined telephone number or a different central office switch. Multiple calls will be transferred simultaneously provided there are sufficient facilities to accept the calls.

\$0.75 \$0.75

BUSY LINE TRANSFER

In the event that the called telephone number is busy, this feature automatically forwards incoming calls to a predetermined telephone number served by the same central office switch, or provides inter-switch forwarding to a predetermined, dialable telephone number where technically available. If incoming calls are transferred to a number served by the same or a different central office switch, multiple calls will be transferred simultaneously provided that there are sufficient facilities to accept the calls. Additional local usage charges can apply. *This feature is not compatible with Call Waiting or Direct Inward Dialing Service.*

\$0.75 \$0.75

CUSTOMER CONTROL OPTION

This feature allows the Customer to activate/deactivate the Busy Line Transfer and Alternate Answering features and to change the number to which the calls are forwarded.

- Busy Line Transfer

\$1.00 \$1.00

First Communications, LLC
Illinois Local Service Price Guide

| | | |
|---|---------|---------|
| - Alternate Answering | \$1.00 | \$1.00 |
| MULTI RING SERVICE | | |
| Multi ring service is a local exchange telecommunications service that enables a Customer to have as many as three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two or three separate numbers without having a second or third access line. Distinctive ringing will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to Customers subscribing to the Call Waiting feature of Custom Calling Service. | | |
| 1 st Line | \$2.25 | \$5.00 |
| 2 nd Line | \$2.25 | \$5.00 |
| MESSAGE WAITING TONE | | |
| This feature allows an audible signal, stutter dial tone, to be present on the line when a message is waiting. | \$0.35 | \$0.35 |
| EASY CALL | | |
| This feature provides automatic dialing of a number when the Customer's line is taken off-hook, at 7 second intervals. | \$5.00 | \$5.00 |
| SPECIAL DELIVERY SERVICE | | |
| When a busy or don't answer condition exists on an outgoing call, this feature automatically forwards the calling party to a pre-determined telephone number. | \$0.15 | \$0.15 |
| CALL CONTROL | | |
| This feature is available with Residence Basic Exchange Access Service. Customer has the ability to screen outgoing call, then block or allow calls. This feature can be activated and deactivated and provides a PIN number to the subscriber. Customer can block long-distance, Operator Assisted, specific telephone numbers, prefix and/or area codes, and/or all outgoing calls. | \$6.90 | N/A |
| REMOTE CALL FORWARDING | | |
| Remote Call Forwarding [CO Based], provides a method to automatically transfer all incoming calls to another dialed number at all times. The dialable number is user defined. The dialed number can be either 7 or 10 digit numbers [POTS] and can be changed via a service order. No physical telephone is required at the subscribed dialed number. [Business Service Ordering and Line Connection Charges apply.] | \$29.95 | \$34.95 |
| 900 SPECIAL ACCESS CODE BLOCKING | | |
| This service is automatically applied to all lines. The service is mandatory and there is no charge. Blocks access from a Company-provided Exchange Access Service to Customer dialed 900 numbers. | \$0.00 | \$0.00 |
| 976 PREFIX BLOCKING SERVICE | | |
| This service is automatically applied to all lines. The service is mandatory and there is no charge. Blocks access from a Company-provided Exchange Access Service to Customer dialed 976 numbers. | \$0.00 | \$0.00 |

First Communications, LLC
Illinois Local Service Price Guide

REPEAT DIALING

This feature allows a Customer, by dialing a particular code, to redial a dialed number a specified number of times or until a party answers the call.

| | | |
|------------------|--------|--------|
| - Per Month | \$2.25 | \$2.50 |
| - Per Activation | \$0.97 | \$0.97 |

WAIT AND SEE

Allows a Customer with Caller ID (or Caller ID with Name) and Call Waiting to see the number (and name, as applicable) of a waiting call, where facilities permit. After the Call Waiting tone is heard, the number (and name, as applicable) will appear on a Customer's premises equipment. The Customer may then choose to answer the waiting call.

| | |
|--------|--------|
| \$0.00 | \$0.00 |
|--------|--------|

INTERNATIONAL BLOCKING

The International Blocking Service [IBS] is an optional end user service that provides end office blocking of 011+, 10XXX 011+ and 101XXXX011+dialed calls. Originating 011+, 10XXX 011+ and 101XXXX011+ dialed calls from exchange lines provisioned with the IBS will be blocked and routed to a recorded announcement. There is a nonrecurring charge for installing IBS on new or existing exchange lines or trunks that is in addition to any other local exchange nonrecurring charges that may apply.

| | |
|--------|--------|
| \$0.00 | \$1.00 |
|--------|--------|

SPEED CALLING

This feature allows a Customer, to place calls to a Customer programmed list of numbers by dialing an access code. Speed calling is provided in capacities of eight (8) or thirty (30) telephone numbers)

| | | |
|-------------------------------|--------|--------|
| - Eight (8) number capacity | \$4.50 | \$5.00 |
| - Thirty (30) number capacity | \$5.00 | \$5.00 |

AUTOMATIC CALL BACK

Allows a Customer to return most recent incoming calls whether answered or not. If the line to which the request is made is idle, the calls go through; if the line is busy, the automatic callback continues to attempt until the line is free. The request is deactivated after 30 minutes or six unanswered ring backs if the call is not completed.

| | | |
|-------------|--------|--------|
| - Per Month | \$7.99 | \$7.99 |
|-------------|--------|--------|

NAME AND NUMBER DELIVERY

Permits callers, subject to availability of central office equipment, to leave their name and telephone number for a called party when the call is unanswered by the called party. Callers will be asked by a recorded announcement if they would like to record their name and number for future delivery to the called party. Callers who elect to use the service will then be given 15 seconds to make a recording. The system will then attempt to deliver the message once every 30 minutes for the next 12 hours. No charge applies where a message is not deliverable after 12 hours. Message delivery is only available to a called party within the same LATA as the calling party. The service is not available from rotary dial phones. Free per use blocking is available to Customers who do not want to use the feature and to Customers who do not want to receive such messages.

| | | |
|-------------------------|--|--|
| - Per Delivered Message | | |
|-------------------------|--|--|

**First Communications, LLC
Illinois Local Service Price Guide**

\$0.75 \$0.75

FEES

ADMINISTRATIVE FEE

This charge is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include but are not limited to facilities management and network operations.

| | |
|-------------|---------|
| Residential | \$5.00 |
| Business | \$10.00 |

REGULATORY COMPLIANCE FEE

A Regulatory Compliance Fee will apply to all usage and MRC billed at a rate of at least 3.8573%.

Additional Charges Applied to Basic Exchange Access Services

- (a) The End User Common Line charge as set forth in the Company's FCC Access Tariff applies in addition to the monthly Basic Exchange Access Services rate described above.
- (b) The 911 Telecommunications Service Surcharge
- (c) ITAC Supplemental Charge – Petition for Annual Line Charge Determination pursuant to 83 Ill. Adm. Code 755.500

Pursuant to the Order dated April 28, 2015, of the Illinois Commerce Commission in Docket No. 15-0236, the Company will impose a supplemental charge of seven cents per month per line for all Illinois telephone and VoIP residential subscriber lines other than centrex-type and PBX lines, and a charge of 1.4 cents for each Centrex-type line VoIP business subscription, and a charge of 35 cents per PBX trunk. Charges for services provisioned by T-1 lines and other advanced multi-channel services shall mirror Illinois Bell Telephone Company's application of 9-1-1 charges. These charges shall be effective with bills rendered on or after June 1, 2015 or at the beginning of the first cycle after June 1, 2015.

- (d) Any applicable municipal, state or federal taxes, telecommunications municipal infrastructure maintenance fees or other charges.
- (e) Casual traffic charges that are derived from third party calls (e.g., 10XXX, 900/976, third party calls initiated by Customer through First Communications, LLC's system) and trafficked over First Communications, LLC's system.
- (f) The Local Number Portability ("LNP") surcharge as set forth in Company's FCC Tariff.

First Communications, LLC
Illinois Local Service Price Guide

DIRECTORY SERVICES

| | Residence | Business |
|--|-----------|----------|
| <p>ALPHABETICAL DIRECTORY LISTING One listing, without charge, is provided in the alphabetical section of the directory of the local exchange area in which the Customer's premises is located. This listing is termed the primary listing and is provided for each line provided pursuant to the Company's Exchange Access Service. Where two or more lines are arranged to hunt, all of those lines so arranged constitute a separate Customer service.</p> | \$0.00 | \$0.00 |
| <p>EXTRA LISTINGS An Extra Listing is any listing of a name or information in connection with a Customer's access line number beyond that provided pursuant to the Alphabetical Directory Listing Service provided above.</p> | | |
| Per month for each listing: | \$5.00 | \$5.00 |
| <p>PRIVATE LISTING A telephone number which is not listed in either the directory assistance records or the alphabetical directory or that section of the directory containing the regular alphabetical list of names of Exchange Access Customers.</p> | | |
| Per month for each listing: | \$1.35 | \$1.40 |
| <p>SEMI-PRIVATE LISTING A telephone number which is not listed in the alphabetical directory or that section of the directory containing the regular alphabetical list of names of Exchange Access Service Customers. The telephone number is listed in the directory assistance records and will be furnished upon request of the calling party.</p> | | |
| Per month for each listing: | \$0.50 | \$0.90 |

First Communications, LLC
Illinois Local Service Price Guide

LOCAL DIRECTORY ASSISTANCE CALL

| | <u>Residence</u> | <u>Business</u> |
|---|------------------|-----------------|
| D.A. Call services furnish the Customer with either automated or operator assisted access to the Company's Directory Services database on a dial-up basis. A maximum of two number requests will be accommodated per D.A Call Service call. | | |
| Per Call | \$1.50 | \$1.50 |

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

INFORMATION CALL COMPLETION

Information Call Completion (ICC) is available as an add-on to the Company's D.A. Call service. ICC allows the Customer to connect directly to a number requested via the Company's D.A. Call service by means of operator dialing.

| | | |
|--------------------|--------|--------|
| Per Call Completed | \$0.00 | \$0.00 |
|--------------------|--------|--------|

(Mobile telephone service Customers will only be eligible for ICC service if an alternate billing option is used, i.e., calling card, billed-to-third number, collect and person-to-person special handling. However, should a mobile carrier request the option, the Company will provide ICC to a mobile carrier on a sent-paid basis.)

NATIONAL DIRECTORY ASSISTANCE

Directory Assistance calls to the National Directory Assistance Database. National Directory Assistance is only available in MSA 1.)

| | | |
|--|--------|--------|
| | \$1.99 | \$1.99 |
|--|--------|--------|

RESTORATION OF SERVICE

A restoration charge applies to the re-establishment of service and facilities suspended because of nonpayment of bills and is payable at the time that the re-establishment of the service and facilities suspended is arranged for.

| | <u>Non-Recurring</u> | |
|--------------|----------------------|-----------------|
| | <u>Residence</u> | <u>Business</u> |
| Per Occasion | \$50.00 | \$50.00 |