FirstComm℠

UC COMPLETE

Move Your Business To The Future

Unified Communications is the only communications solution your business will ever need. It delivers best-in-class capabilities that are affordable for all. It keeps your up-front investment to a minimum, as you are not purchasing an expensive on-site phone system. It's completely scalable, meaning it grows with you as you grow your business. Since it's cloud-based, new capabilities are continually added and improved upon.

Reduced Cost of Ownership

OpEx, or operating expense compared to premise based CapEx is one of the added benefits of cloud based systems

Business Continuity

Big or small, keep operating without fear of losing capabilities to frequent outages

Web Administration Portal

A convenient web portal that makes it easy for users to set-up and change features to suit their needs

Why Choose FirstComm ?

Our Commitment to You

We are 100% committed to providing you with the highest level of support. We provide you with a team of dedicated, industry experts to ensure a superior experience.

Partnership

At FirstComm, we view our customers as partners. We work with you to ensure you have the solution your business needs to succeed.

Seamless Transition

Throughout the entire process we will partner with you and your team to ensure that your solution is built for your business needs today and the future.

Support

After installation, we will continue to provide your business with exceptional 24x7x365 support. As your needs change, we will be there to support them.

PACKAGE HIGHLIGHTS

UC Complete is FirstComm's most valuable package offering for Unified Communications. It offers a full set of features and collaboration tools to make your business more productive.

Work Collaboration

- **UC Meeting (25 participants)** - Collaborate using web, video & audio
- **Screen Share** - Share application, desktop, whiteboard or document
- **Remote Desktop Control** - Control other users desktop from anywhere
- **Host Webinars** - Ability to host audio video web presentations
- **Collaborative White Board** - Create and share notes with other users
- **Record Meetings** - Record meetings, webinars and save it locally

Mobility

- **Desktop App** - Make, receive calls from your desktop client
- **Mobile App** - Never miss a business call. Work from anywhere.
- **Instant Messaging** - Message other users on desktop or mobile app
- **Presence** - Set status to Available, Away, Offline & In a call
- **File Sharing** - Instantly send / receive attachments with other users
- **Video Calling** - Upgrade chat to a video call anytime

Voicemail

Easily check, listen and delete voicemail messages using Desktop and Mobile Apps.

Fax to Email*

Fax to email allows you to send and receive faxes from any device using Outlook.

USER FEATURES

- Unlimited Calling
- Caller ID
- Transfer to Voicemail
- Voicemail to Email
- Short Codes (Speed 100)
- Custom Greeting
- HD Voice
- Directed Call Pickup
- Sequential Ring
- Call Transfer, Call Hold
- Call Forwarding
- Do Not Disturb
- Call Park, Call Retrieve
- Find Me Follow Me
- Conference Calling
- End User Web Portal

BUSINESS FEATURES

- Auto Attendant
- Standard Hunt Group
- Enhanced Hunt Group
- Admin Web Portal
- Call Logs
- Account Codes
- Music on Hold
- Shared Short Codes

Call us today to know how UC Complete Package can help your business

800.860.2934

* Additionally all plans include Admin and User Portal, One Auto Attendant, One Enhanced Hunt Group and Three Standard Hunt Groups. Minimum 5 seats required.
* For all unlimited long distance and local service offerings ("Unlimited Services"), unlimited service applies only to calls or use made within the continental United States
* One Fax to Email per service order agreement.