PRICING GUIDE

FOR

DETARIFFED AND/OR UNREGULATED LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

PROVIDED BY

FIRST COMMUNICATIONS, LLC

GRANDFATHERED SERVICES FOR PREVIOUS CUSTOMERS OF GLOBALCOM, INC. D/B/A GCI GLOBALCOM, INC. D/B/A FIRST COMMUNICATIONS

SERVICES ARE NOT AVAILABLE TO NEW CUSTOMERS

This Pricing Guide contains the descriptions, regulation, and rates applicable to the furnishing of telecommunications services provided by First Communications, LLC with principal offices at 3340 W. Market Street, Akron, OH 44333.

The Pricing Guide includes the Local Exchange services offered to Customers within the State of Ohio that are detariffed and/or unregulated by the Public Utilities Commission of Ohio.

The general terms and conditions applicable to the services listed in this Pricing Guide are contained in the Company's P.U.C.O. Tariff No. 6 on file with the Public Utilities Commission of Ohio.

Copies of the Tariff on file with the Public Utilities Commission of Ohio may be inspected during normal business hours at the Company's principal place of business 3340 W. Market Street, Akron, OH 44333 or at the Public Utilities Commission of Ohio.

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SECTION 1 – SERVICE AREAS

1.1 <u>Exchange Service Areas</u>

The Company provides local exchange services in the territories served by AT&T Ohio.

The Company concurs in the exchange, rate class, local calling areas, and zone designations specified in the Local Exchange Services Tariffs of AT&T Ohio.

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES

2.1 Basic Residential Service

Basic Residential Service and rates are found in the Company's P.U.C.O Tariff No. 6.

SECTION 2 – LOCAL EXCHANGE SERVICES AND RATES

2.2 <u>Business Network Switched Services</u>

2.2.1 <u>Basic Business Line Service</u>

Basic business service description and rates are found in the Company's P.U.C.O Tariff No. 2.

Plan Name	Includes	Long Distance	MRC per Line with Term	NRC per Line with Term
FirstCommercial Measured	\$0.08 per call after 80 900/976 Blocking Touchtone Caller ID with Name and Number Call Forwarding Hunting Optional	\$0.035 within the Continental United States	\$139.95 with 1 or 3 years	\$60.00 with 1 or 3 years
FirstCommercial Flat Rate	Unlimited local calls 900/976 Blocking Touchtone Caller ID with Name and Number Call Forwarding Optional Hunting	\$0.035 within the Continental United States	\$139.95 with 1 or 3 years	\$60.00 with 1 or 3 years

2.2.1 Basic Business Line Service (cont'd.)

FirstCommercial Features	MRC
Three-Way Calling	\$6.97
Automatic Callback	\$7.25
Call Forwarding Variable	\$9.35
Call Forwarding, Don't Answer	\$0.60
Call Forwarding, Busy Line	\$0.60
Call Forwarding, Busy Line/No Answer	\$3.00
Call Waiting	\$4.97
Caller ID Name and Number	\$10.92
Caller ID Number Only	\$6.97
Caller ID Blocking	\$7.99
Multi Ring 1	\$9.35
Multi Ring 2	\$7.49
Repeat Dialing	\$5.99
Caller ID/Call Waiting (Sneak-a-Peak)	\$1.99
Speed Calling 8	\$5.97
Speed Calling 30	\$6.07
Non Listed Service	\$9.00
Non Published Service	\$9.00
Call Screening	\$5.99
Additional Directory Listing	\$9.00
Multi-Line Hunting	FREE
Hunting	FREE
Pay-Per-Use Blocking	FREE
Caller ID Blocking for Non-Published	FREE

Non Recurring charges	
Line installation	\$60.00
Add, remove, change lines	\$20.00
Add, remove, change features	\$20.00

SECTION 3 – SUPPLEMENTAL SERVICES AND RATES

3.1 Optional Calling Features - Business

Call block	\$0.95
Call forwarding	\$3.80
Call return	\$3.80
Call selector	\$3.80
Call tracing, per successful trace	\$3.33
Call waiting	\$5.70
Caller identification	\$6.18
Distinctive ringing	\$3.80
Repeat dialing	\$3.80
Three-way calling	\$3.80

3.2 <u>Administrative Fee</u>

An Administrative Fee is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide service to our customers, which include but are not limited to invoicing, service support systems, facilities management and network operations.

The Administrative Fee is a monthly recurring charge per account of \$5.00 for residential customers and \$10.00 for commercial customers.

3.3 <u>Regulatory Compliance Fee</u>

A Regulatory Compliance Fee will apply to all usage and MRC billed at a rate of at least 3.8573%.

Effective: January 14, 2022 6

SECTION 4 - PROMOTIONAL OFFERING

4.1 <u>Go Paperless Promotion:</u> Beginning February 1, 2010, First Communications is running a 6 month promotion available to all customers who signup for an online billing account. By signing up for online billing, customers automatically receive email notification for new invoices. They can also view past invoices, make payments and review their call detail.

The "Go Paperless Promotion" provides a \$5.00 credit to residential accounts and a \$10.00 credit to commercial accounts to all eligible customers. The credit recurs monthly as long as the customer maintains their online account.