Unified Communications Bundles

CHOOSE THE BEST PLAN FOR YOUR GROWING BUSINESS

UC STANDARD
- ✓ 40+ business phone features included
- ✓ Unlimited Calling
- ✓ End User Web Portal
- ✓ Basic Fax to Email

UC MOBILITY
- ✓ Includes all of UC Standard features
- ✓ Desktop App
- ✓ Mobile App
- ✓ Video Calling

UC COMPLETE
- ✓ Includes all of UC Mobility features
- ✓ 25 attendee Meetings
- ✓ Screen Sharing
- ✓ Remote Desktop Control

AVAILABLE PHONES
- ✓ Yealink IP Phones
- ✓ Poly IP Phones
- ✓ Cordless Phones
- ✓ Conference Phones

Additionally all plans include Admin and User Portal, One Auto Attendant, One Enhanced Hunt Group and Three Standard Hunt Groups. One Basic Fax to Email per account. Minimum 5 seats required.

FEATURE ADD-ON OPTIONS

- ＋ Additional Auto Attendant
- ＋ Enhanced Auto Attendant
- ＋ Additional Standard Hunt Group
- ＋ Additional Enhanced Hunt Group
- ＋ Additional Fax-to-Email
- ＋ Visual Voicemail

FirstComm℠

User Features	UC Standard	UC Mobility	UC Complete
Caller ID with Name	✓	✓	✓
Speed Dial	✓	✓	✓
Unlimited Local and Long Distance	✓	✓	✓
Call Transfer	✓	✓	✓
Call Waiting	✓	✓	✓
Group Paging	✓	✓	✓
Transfer to Voicemail	✓	✓	✓
Do Not Disturb	✓	✓	✓
Short Codes– Speed 100	✓	✓	✓
Call Hold	✓	✓	✓
Call Park	✓	✓	✓
Call Pickup	✓	✓	✓
Directed Call Pickup	✓	✓	✓
Personal/ Custom Greeting	✓	✓	✓
Call Forwarding or Call Forwarding Always, Busy, No Answer	✓	✓	✓
Find Me Follow Me	✓	✓	✓
End User Web Portal	✓	✓	✓
Call Waiting	✓	✓	✓
Emergency 911	✓	✓	✓
Three Way Calling	✓	✓	✓

UC PACKAGES FEATURE MATRIX

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User Features	UC Standard	UC Mobility	UC Complete
Call Transfer	✓	✓	✓
Line State Monitoring	✓	✓	✓
HD Voice	✓	✓	✓
Automatic Recall	✓	✓	✓
Automatic Call Back	✓	✓	✓
Voicemail to Email	✓	✓	✓
Call Blocking	✓	✓	✓
Conference Calling (up to 3 parties)	✓	✓	✓
Sequential Ring User and Business	✓	✓	✓
Call Screening	✓	✓	✓
Call Retrieve	✓	✓	✓
Shared Line Appearance	✓	✓	✓
Fax to Email	✓	✓	✓
Simultaneous Ring	✓	✓	✓
Selective Call Forwarding	✓	✓	✓
Orbital Parking	✓	✓	✓
Call Jump		✓	✓
Click to Dial		✓	✓
CRM Integration		✓	✓

Business Features	UC Standard	UC Mobility	UC Complete
Auto Attendant (1)	✔	✔	✔
Enhanced Hunt Group (1)	✔	✔	✔
Standard Hunt Group (3)	✔	✔	✔
Call Logs	✔	✔	✔
Account Codes	✔	✔	✔
Music On Hold	✔	✔	✔
Shared Short Codes	✔	✔	✔
MaX UC Features	**UC Standard**	**UC Mobility**	**UC Complete**
MaX UC Desktop		✔	✔
MaX UC Mobile (Android and IOS)		✔	✔
Instant Messaging		✔	✔
Presence		✔	✔
Outlook Integration		✔	✔
Chat		✔	✔

Accession Features	UC Standard	UC Mobility	UC Complete
File Sharing Accession Desktop		✓	✓
Video Calling		✓	✓
MaX UC Meeting– 25/100 Participants			✓
Screen Share			✓
Remote Desktop Control			✓
Plug-In for Calendar			✓
Uplift to Web Meeting from Chat			✓
Collaborative White Board			✓
Record Meeting			✓
A La Carte Options *Additional Charges May Apply	UC Standard	UC Mobility	UC Complete
Additional Basic/Enhanced Auto Attendant	✓	✓	✓
Additional Basic/Enhanced Hunt Group	✓	✓	✓
Additional Fax to Email	✓	✓	✓
UC Call Recording	✓	✓	✓
Go Communicator	✓	✓	✓
UC Standard Call Center	✓	✓	✓
Contact Center (Powered by Intermedia)	✓	✓	✓
Visual Voicemail		✓	✓
MaX UC SMS		✓	✓