

First Communications LLC

PRICE LIST

Original Page No. 1

First Communications LLC
3340 West Market Street
Akron, Ohio 44333

800-274-1015

Joseph R. Morris, COO
330-835-2472

The Definitions (Section 1) and Rules and Regulations (Section 3) are identical to the Definitions and Rules and Regulations provided by the Commission.

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-

Effective Date: January 10, 2024

Issued by: First Communications LLC

EXPLANATION OF SYMBOLS

- (C) - To signify changed conditions or regulation.
- (D) - To signify discontinued rate, regulation or condition.
- (I) - To signify increase.
- (K) - To signify that material has been transferred to another sheet or place in the Price List.
- (M) - To signify that material has been transferred from another sheet or place in the Price List.
- (N) - To signify new rate, regulation, condition or sheet.
- (O) - To signify no change.*
- (R) - To signify reduction.
- (T) - To signify a change in text for clarification.

*The use of the symbol "O" shall be discretionary unless its use in the interest of clarity is evident or specifically requested by the Commission.

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-

Effective Date: January 10, 2024

Issued by: First Communications LLC

SECTION 1 - DEFINITIONS

Authorized User: An end user authorized by the customer to use the service.

Collect Call: A billing arrangement where a call is billed to the called station.

Commission: The Washington Utilities and Transportation Commission.

Customer: The person, firm, corporation or other entity which orders or uses service and, has agreed by signature or otherwise to honor the terms of the service herein, and is responsible for the payment of rates and charges for service to call customer locations and for compliance with Price List regulations.

Measured Service: The provision of intrastate long distance measured time communications telephone service to customers who access the carrier's service at its switching and call processing equipment by means of access facilities obtained from a local exchange common carrier. Carrier is responsible for arranging for the access lines.

Operator Station: A call that is completed with the assistance of an operator and billed to the calling party.

Person-to-Person: A call for which the person originating the call specifies to the operator a particular person, department or extension that is to be reached. Person-to-Person charges only apply when the call is completed to the requested party or when the calling party agreed to talk to another person.

Third Party Billing: Service option that allows a call to be billed to an account different from that of the calling or called party.

SECTION 2 - SERVICES, LOCATION, PRICES AND CHARGES

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-

Effective Date: January 10, 2024

Issued by: First Communications LLC

1. DESCRIPTION OF SERVICE

- a. The Company undertakes to provide Long Distance Message Telecommunications Service and Local Exchange Service within the state of Washington in accordance with the terms and conditions set forth in this price list, as well as the rules of the Washington Utilities and Transportation Commission. The Company does not own or operate long distance or local call transmission facilities, but rather resells the facilities of underlying carriers.
- b. Timing of calls begins when the called station is answered, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. The company does not bill for incomplete calls.

2. LOCATION OF SERVICE

Service will be provided statewide.

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-

Effective Date: January 10, 2024

Issued by: First Communications LLC

First Communications LLC

PRICE LIST

Original Page No. 5

3. PRICES AND CHARGES

Local Service

Local service is billed at flat monthly rates for calls within the local calling area. Ancillary services are billed with non-recurring installation fees, service order charges and monthly service charges. Monthly recurring charges are assessed for any month or portion thereof in which a given service is activated. Rates are as follows:

Monthly Charge	Description
\$56.00	Residence Line - Flat Rate
\$56.00	Additional Line Residence Flat
\$5.00	Remote Access Forwarding
\$56.00	Additional Line Private Residence-Measured
\$0.00	Long distance alert with call waiting deluxe
\$6.00	Scheduled Forwarding
\$3.95	Do Not Disturb
\$1.00	Distinctive Alert
\$1.50	Intra Call
\$2.00	Speed Calling 8
\$1.50	E-Mail Listing
\$6.00	Three-Way Call Transfer
\$1.85	Call Forwarding Busy Line Programmable
\$2.60	Call Forwarding on No Answer Programmable
\$2.95	Three-Way Calling
\$3.00	30 Number Speed Calling
\$2.45	Call Forwarding
\$3.00	Call Waiting
\$19.95	ValuePack
\$0.60	Call Forwarding - Busy Line/Don't Answer - Overflow
\$0.00	Call Forwarding - Busy LineExternal Forwarding
\$0.75	Call Forwarding Don't Answer - Intraoffice
\$2.50	Call Forwarding - Busy Line/Don't Answer - forward to outside number

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-

Effective Date: January 10, 2024

Issued by: First Communications LLC

First Communications LLC

PRICE LIST

Original Page No. 6

Monthly Charge	Description
\$0.45	Call Forwarding Busy Line Overflow Forwarding
\$0.60	Foreign Listing
\$0.45	Call Forwarding Busy Line
\$0.75	Call Forwarding Don't Answer
\$1.00	Additional Listing
\$5.95	Roomate / Teen package - Additional line feature - includes 3 way calling and last call return
\$0.60	Call Forwarding Busy Line/ Don't Answer Line
\$4.75	Call Forward to Cellular Number with Call Return
\$0.00	Wireless Extension Advanced
\$2.00	Toll Restriction Service
\$0.30	Message Waiting Audible & Visual Indicator
\$0.25	Message Waiting Visual
\$0.05	Message Waiting Indication
\$31.95	WA Value Plus Plan This Package Includes: Residential Line, Call Waiting, Call Waiting ID/Wait & See, Caller ID Name, Anonymous Call Rejection, 300 minutes of State to State Long Distance, \$10 off first month's bill
\$6.95	WireWorks - Multiple Line
\$4.95	WireWorks - Single Line
\$5.00	Call Waiting ID
\$9.95	Caller ID with Call Selection
\$5.00	First Communications Local Service--Single service recurring charge
\$5.00	First Communications Long Distance--Single service recurring charge
\$3.50	Selective Call Forwarding
\$0.00	Permanent Line Blocking
\$0.00	Caller ID Blocking per Line
\$1.50	URL Listing
\$0.50	Non-Listed Service
\$5.95	Caller ID Name & Number
\$1.25	Non-Published Service
\$5.50	Caller ID Number
\$3.50	Priority Call
\$2.95	Last Call Return (*69)

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-

Effective Date: January 10, 2024

Issued by: First Communications LLC

First Communications LLC

PRICE LIST

Original Page No. 7

Monthly Charge	Description
\$3.50	Continuous Redial (*66)
\$4.50	Call Rejection
\$3.95	Dial Lock
\$28.07	Select Choice Additional Line
\$31.07	Select Choice
\$3.95	Call Curfew
\$16.00	Remote Call Forwarding-Res 1ST Acc Path-Measured Local
\$5.00	Custom Ringing
\$2.00	Toll Restriction Service
\$2.95	Security Screen
\$12.61	Measured Residence Line
\$6.95	No Solicitation
\$2.00	Selective Class of Call Screening per Access Line
\$2.95	Talking Call Waiting
\$3.95	Extension Mailbox
\$3.50	Guest Mailbox Feature
\$4.95	Voice Message Notification
\$6.95	Voice Mail - WA
\$2.15	Dial Call Waiting
\$8.00	800 Residence Line Feature
\$0.60	Directory Line of Information
\$1.75	Customized Call Management Services 800 Service
\$76.00	Flat Rate Business Line

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-

Effective Date: January 10, 2024

Issued by: First Communications LLC

First Communications LLC

PRICE LIST

Original Page No. 8

Non Recurring Charges

Charge Description	Price
Feature Change Charge	\$15.00
Number Change	\$30.00
Service Connection	\$55.00
Responsibility Change	\$25.00

Charge Description	Price
Move Order	\$65.00
Suspension Restoration	\$50.00
Late Fee	\$3.50
NSF Fee	\$20.00

Pay Per Use

Pay Per Use Description	Charge
Automatic Call Back	0.99
Automatic Recall (*66)	0.99
Call Trace	1.99
Directory Assistance Call Completion	0.40
I Called	1.25
Interrupt Service Charge	2.29
Last Call Return (*69)	1.25
LOCAL Collect Call	3.25
LOCAL Collect Call - INMATE	3.25

Pay Per Use Description	Charge
Local Directory Assistance	1.25
LOCAL Reverse Billing	0.00
LOCAL Third Party Call	2.10
Measured Local Service	0.00
Name & Number Delivery	1.00
National 411 Directory Assistance	1.49
National Directory Assistance	1.99
Reverse Directory Assistance	1.10
Three Way Calling	0.99
Verify Service Charge	2.00

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-

Effective Date: January 10, 2024

Issued by: First Communications LLC

First Communications LLC

PRICE LIST

Original Page No. 9

Long Distance Services

Plan	No Use Fee*	Monthly	InterState Retail	IntraState Retail	Status
Basic	0.00	0.00	0.1200	0.1700	GRANDFATHERED
Gold	2.50	0.00	0.1200	0.1700	Available
Platinum	0.00	4.95	0.0890	0.1700	Available
Prime	0.00	Package	0.0600#	0.0600#	Available
Complete Access	0.00	Package	0.0490	0.0490	Available
802	0.00	0.00	0.069	0.079	Available
816	0.00	0.00	0.089	0.089	Available
Value Plus	0.00	Package	0.0700#	0.120	Available

*Assessed to customers who do not make at least one long distance call during the billing period

#Applies to long distance minutes over package allotment

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-

Effective Date: January 10, 2024

Issued by: First Communications LLC

First Communications LLC

PRICE LIST

Original Page No. 10

First Communications Packages

Complete Access Package—Available to business customers only. Package consists of the following: Flat Rate Business Line, \$.049/minute in-state and interstate long distance, available \$7.99 voice mail, any combination of the following features:

Three Way Calling
Call Rejection
Last Call Return *69
Continuous Redial *66
Speed Call 8
Priority Call
Call Waiting
Call Waiting ID
Caller ID Number and Name
Call Forwarding Busy
Call Forwarding Don't Answer
Call Forwarding Busy/Don't Answer
Call Forwarding Don't Answer (Cust. Prog.)
Call Forwarding Busy (Cust. Prog.)
Call Forwarding Variable
Last Call Return Blocking *69
Continuous Redial Blocking *66
Call Trace Blocking *57
3 - Way Call Blocking
Restriction of 900-976 Calls
Anonymous Call Rejection

Monthly Recurring Charge: \$76.95

Washington Prime Plan—Available to residential customers. Includes Flat Rate Residential Line, Call Waiting, Caller ID, Three-Way Calling, *69, and 150 minutes of in-state or interstate long distance.

Monthly Recurring Charge: \$56.95

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-

Effective Date: January 10, 2024

Issued by: First Communications LLC

SECTION 3 – RULES AND REGULATIONS

1. ADOPTION OF RULES OR REGULATORY AUTHORITIES

- a. The rules regulating Competitive Classified Companies presubscribed by the Commission are adopted and by this reference are made a part of this Price List unless otherwise waived by order of the Commission.

2. INTERCONNECTION

- a. Interconnection with the facilities or service of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. The customer is responsible for taking all necessary legal steps for interconnecting customer-provided terminal equipment or communications systems with carrier's facilities. The customer shall secure all licenses, permits, right-of-way, and other arrangements necessary for such interconnection. Any special interface equipment of facilities necessary to achieve compatibility between the facilities of the carrier and other participating carriers shall be provided at the customer's expense.

3. APPLICATION FOR SERVICE

- a. Application for service may be made verbally or in writing. The name(s) of the customer(s) desiring to use the service must be set forth in the application for service.

4. DEPOSITS

- a. Deposits and/or advanced payments are not required.

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-

Effective Date: January 10, 2024

Issued by: First Communications LLC

5. PAYMENT AND BILLING

- a. Service is provided and billed on a monthly basis in arrears.
- b. Initial billing for set-up and installation charges or monthly service fees will not commence for any new customer until the customer has actually been placed in service.
- c. Billing will be payable upon receipt and past due 15 days after issuance.

6. CANCELLATION BY CUSTOMER

- a. Cancellation of service by the customer can be made either verbally or in writing and is applied pursuant to WAC 480-120-081(1) as follows:
 - i. Where an application for service is canceled by the customer prior to the start of any design work or installation of facilities, no charge applies.
 - ii. When an application which requires special design work is canceled after the design work has begun, the company may collect charges equal to the cost incurred for the associated design work to date.
 - iii. If cancellation is requested after completion of an installation, it will be treated as a discontinuance of service. Any minimum contract requirements of prescribed service will be applicable.

7. DISCONNECTION OF SERVICE BY CARRIER

- a. The carrier may discontinue for any of the following reasons:
 - i. Nonpayment of bills;
 - ii. Tampering with the company's property;
 - iii. Vacation of the premises by subscriber;

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-

Effective Date: January 10, 2024

Issued by: First Communications LLC

- iv. Violation of rules, service agreements, or filed price list;
 - v. Use of subscriber equipment which adversely affects the company's service to its other subscribers;
 - vi. Fraudulent obtaining or use of service;
 - vii. Unlawful use of service or use of service for unlawful purposes.
- b. Except in case of danger to life or property, fraudulent use, impairment of service, or violation of law, the carrier will, prior to disconnection, mail written notice of the pending disconnection to the subscriber. The company will not disconnect service prior to the eighth business day following mailing of the notice. In the alternative, the company may provide delivered notice and disconnect not prior to 5:00 p.m. of the next business day, in accordance with WAC 480-120-081(5).

- c. Before service is disconnected, the company will make a good faith effort, by two attempts during reasonable hours, to reach the subscriber by telephone to advise the subscriber of the pending disconnection and the reasons therefore. The company will maintain a log or record of the attempts, showing the telephone number called and the time of call. In the alternative, the company may provide personal notice in accordance with WAC 480-120-081(5).

Telephone or personal contact need not be attempted when the company has attempted such contact in any two billing periods during a consecutive twelve-month period and the company has notified the subscriber in writing that telephone or personal contact will not be attempted in the future before disconnecting service.

- d. All notices of delinquency or pending disconnection will include details pertinent to the situation and describe how the subscriber can make contact with the company to resolve any differences. All notices must accurately state amounts owing for service(s) which are subject to disconnection. A new notice will be required in cases where information is incorrect.

- e. Except in case of danger to life or property, no disconnection shall be made on Saturdays, Sundays, legal holidays, or on any other day on which the company cannot reestablish service on the same or following day.
- f. When the company has reason to believe service is to other than the subscriber of record, the company shall undertake reasonable efforts to inform occupants of the service address of the impending disconnection. In this case, at the request of the service users, a minimum period of five business days will be allowed to permit the service users to arrange for continued service.
- g. Where service is provided to a hospital, medical clinic with resident patients, or nursing home, notice of pending disconnection shall be provided to the secretary, Washington State Department of Social and Health Services, as well as to the subscriber. Upon request from the secretary or his designee, a delay in disconnection of no less than five business days from the date of notice will be allowed so that the department may take whatever steps are necessary in its view to protect the interests of the resident patients.
- h. The company may not immediately disconnect service if the customer has met the requirements of WAC 480-120-081(3) regarding a medical emergency.
- i. Service will not be totally disconnected while a subscriber is pursuing any remedy or appeal provided for by Commission rules, provided any amounts not in dispute are paid when due.

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-

Effective Date: January 10, 2024

Issued by: First Communications LLC

- j. Service will be restored when the causes of discontinuance have been removed and when payment or satisfactory arrangements for payment of all proper charges due from the customer has been made as provided for in the Price List of the carrier.

8. INTERRUPTION OF SERVICE

- a. The company will follow the Commission's rules (WAC 480-120-520) in the case of major outage and/or service interruption.
- b. It is the obligation of the customer to notify the carrier of any interruptions in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission of the customer, not within the customer's control, or is not in wiring or equipment connected to the terminal of the carrier.
- c. All reported interruptions of service will be restored within two working days, excluding Sundays and holidays, except those caused by emergency situations, unavoidable catastrophes and force majeure.

9. RESTORATION OF SERVICE

- a. The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities and in compliance with WAC 480-120-520.

By Authority of Order of Washington Utilities & Transportation Commission Docket No. UT-

Effective Date: January 10, 2024

Issued by: First Communications LLC

10. TAX ADJUSTMENT

- a. The Company concurs in the Municipal Utility Occupation tax schedules of each Local Exchange Company tariff in the state of Washington to the extent those local taxes are both current and applicable to the services the Company provides. This amount will be separately stated on each bill to the customer.

**By Authority of Order of Washington Utilities & Transportation Commission Docket
No. UT-**

Effective Date: January 10, 2024

Issued by: First Communications LLC